

INS. CASE OWNER:

Joel.

CC 4/EQ11702

V885, 6 plus 92

LKK
IDAC

Surveyor:

X62

DOI:

ASSIGNMENT

20/11/17

Date / Time:

21/11/17

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

89F 3353Y

Name of Insured:

SONG YANFENG, JEREMY

Insured Tel No.:

HP: 90066706

Excess Sec II :\$5

D.O.A.: 22/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLN 324AP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kah
motor

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
11/11/17	11/11/17	Non-Reporting ltr (1st):	
11/11/17	11/11/17	Non-Reporting ltr (2nd):	
11/11/17	11/11/17	Non-Reporting ltr (Final):	
11/11/17	11/11/17	Notification ltr (if non-pickup):	
11/11/17	11/11/17	Call OI:	11/11/17
11/11/17	11/11/17	After call ltr to OI:	11/11/17
11/11/17	11/11/17	Documentation Check List:	Handler Typist
11/11/17	11/11/17	Notification ltr (if non-pickup):	
11/11/17	11/11/17	After call ltr to OI:	
11/11/17	11/11/17	Authorisation To Act:	
11/11/17	11/11/17	Release Voucher:	
11/11/17	11/11/17	Final Repair Bill:	
11/11/17	11/11/17	Car Rental Invoice:	
11/11/17	11/11/17	Towing Invoice:	
11/11/17	11/11/17	LTA / GIA:	
11/11/17	11/11/17	Medical Bill:	
11/11/17	11/11/17	PIR:	
11/11/17	11/11/17	Mandate/Reject Instruction:	
11/11/17	11/11/17	LOD:	
11/11/17	11/11/17	Payment Breakdown Form:	
11/11/17	11/11/17	Post-Repair Photos:	
11/11/17	11/11/17	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
DECLARATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	(days) Reduction:	%
GLOBAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Insured Liability:	%	(Agreed / Assessed) BOLA S/N No.:	27.
Repair Cost:	\$5	8291.10	
Costs of Rental (LOR) (w/ GST)	\$5	749.00	(7 days) x \$100
Loss of Use (LOU):	\$5	(5 - 8 - days)	
Loss of Income (LOI):	\$5	(5 - 8 - days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	\$5	-	
Medical:	\$5	-	
Disbursement:	\$5	(e.g. Tow/ Independent)	
Survey Cost	\$5	-	
Total:	\$5	9040.10	Global Sum \$5:
GLOBAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payment 1:	\$5	9040.10	Name 1: Kah Motor Co. Sdn. Bhd.
Payment 2: (Strike if N.A.)	\$5	-	Name 2:
Payment 3: (Strike if N.A.)	\$5	-	Name 3:

Ref. EQI

REF. EQI

ASSIGNMENT

From: 30/11/2017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect vehicle No. SLN 3249P

at Workshop/s: Kah Motor

at 15 YBI Road 4 408610

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

Client's Record:

Mr. Lim

Make of Van:

11am

(Policy Condition)

Remark: The van had commenced its repair at the time of inspection.



Ball or Market Value:

QAO Accident Report Consistent? Yes or No

GIA / PR Seen Consistent? Yes or No

Est. Repairs 7 days Res: Yes or No

Lm Surv: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'wp'

Date: Person Contacted:

Vehicle: IN / OUT

Date / Time Action / Instruction

PIP \$ 7748.69 (Red # 2211.29 / 2174)

Ref No: SLN3249P Reg: 28 Apr 2017

Type: M/Cat: M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Jazz cc 1318

Colour: purple AC Insured / Std / NI / NA

So Reading: 18251 T Radio Insured / Std / NI / NA

Eng No:

C/N: JHM GK3850HX 200455

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / SRim / SRim or

Tyre Size: P 175/65 R 15
R 11

BS / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO or

Front

Rear

R.Bal: 8 mm R.Bal: 8 mm

L.Bal: 8 mm L.Bal: 8 mm

D.O.A. D.O.I: 30-11-17

Survey held at: w/s 11AM

Des. of Damages: Frt / Res: O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Case Time File Pass of: ☐ Prel. Report

☐ Final Report

Case Time File Return of:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Therapeutic:

Add Fee: ☐ Staircase \$

☐ Inter. \$

☐ Test \$

☐ Parking \$

Report Format:

Lump Sum / (B) or




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ117022785/pb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 30-11-2017	
		Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGF 3353Y	Veh. Inspected	SLN 3249P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/11/2017	Inspection Date	
Survey held at	KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ117022785/Gpb3

Date: 01.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLN3249P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.11.2017 at the premises of M/s Kah Motor Co Sdn Bhd and have the following to report:-

Workshop Estimate Amount	: S\$	9,959.98
Revised Estimate Amount	: S\$	6,253.12
"Check" Items Amount	: S\$	1,281.86
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

73127-TY0-000	RUBBER C WINDSHIELD DAMPER	1	11.20	25	8.40	0.59	8.99
73214-T5A-013	RUBBER WINDSHIELD DAMPER	2	6.20	25	9.30	0.65	9.95
73226-SZW-000	DAMPER STD 5X5	1	8.30	25	6.22	0.44	6.66
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	60.00		60.00	4.20	64.20
68100-TAR-U10ZZ	TAILGATE COMP	1	716.30	25	537.22	37.61	574.83
74440-T5A-003	WEATHER STRIP TAILGATE	1	92.30	25	69.22	4.85	74.07
74801-T5A-013	LOCK ASSY TAILGATE	1	173.20	25	129.90	9.09	138.99
74813-T5A-003	STRIKER ASSY TAILGATE	1	24.70	25	18.52	1.30	19.82
74830-T5A-000	CABLE TAILGATE OPENER	1	24.60	25	18.45	1.29	19.74
84440-T5A-J02ZA	LINING ASSY TAILGATE LOWER	1	97.00	25	72.75	5.09	77.84
84441-T5A-003ZB	POCKET TAILGATE LINING PULL	1	4.90	25	3.67	0.26	3.93
75722-T5L-T01	EMBLEM RR	1	10.30	25	7.72	0.54	8.26
33500-T5A-J02	TAILLIGHT ASSY R	1	212.50	25	159.37	11.16	170.53
33550-T5A-J02	TAILLIGHT ASSY L	1	212.50	25	159.37	11.16	170.53
BO-NUM-COMP-L	NUMBER PLATE WITH CASING-L(N)	1	45.00		45.00	3.15	48.15
NMRS-4P-TM3040L	4PCS ACT RR SENSOR	1	320.00		320.00	22.40	342.40
04715-T5A-000ZZ	FACERR BUMPER	1	492.70	25	369.52	25.87	395.39
71502-T5A-000	GARNISH RR BUMPER	1	6.30	25	4.72	0.33	5.05
71507-T5A-000	GARNISH L RR BUMPER	1	6.30	25	4.72	0.33	5.05
71593-T5A-000	SPACERR RR BUMPER	1	11.50	25	8.62	0.60	9.22

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD
#17-00 TOWER BLK MND BUILDING
SINGAPORE 069110

Registration No : SLN3249P

Chassis No : JHMGK3850HX200455

Model : JAZZ 1.3LXR CVT 17YM

Owner's Name : HEAP SENG GROUP PTE. LTD.

Ins Policy No. :

Date of Accident : 24/11/2017

Document No. : SQT17004796

Date : 24. Nov 2017

Customer No. : WZE011

Svc Advisor : LIM CHOU SIONG

Engine No : L13B11020305

Date | Time : 24. Nov 2017 12:34:22 PM

Surveyor Name :

Survey Date :

Authorisation Date :

Page 2

Item	Description	Qty	Unit Price	Disc %	Amount	GST Amt	Amount Incl GST
71598-T5A-000	SPACERL.RR BUMPER <i>EC</i>	1	11.50	25	8.62	0.60	9.22
91505-TM8-003	CLIPBUMPER <i>MC</i>	5	2.00	25	7.50	0.53	8.03
66100-TAR-T00ZZ	PANEL COMPRR. <i>Buc</i>	1	314.10	25	235.57	16.49	252.06
84640-T5A-003ZA	LINING ASSYRR.PANEL <i>XX NV</i>	1	60.80	25	45.60	3.19	48.79
Sum Item					2309.98	161.72	2,471.70
BOSUN	SUNDRIES <i>note</i>	1	30.00		30.00	2.10	32.10
BML02I	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER	1	80.00		80.00	5.60	85.60
BOBC	BODY UNDERSIDE COATING (N)	1	100.00		100.00	7.00	107.00
BA02R	REMOVE & RENEW REVERSE SENSORS-4PCS (N)	1	130.00		130.00	9.10	139.10
BP00R	APPLY BODY UNDERSIDE COATING (N)	1	250.00		250.00	17.50	267.50
BG02D	REMOVE & INSTALL RR. WINDSCREEN (N)	1	300.00		300.00	21.00	321.00
BOMISC1	REMOVE, INSTALL & RESET REAR VIEW CAMERA (N)	1	350.00		350.00	24.50	374.50
BMI02D	REMOVE & INSTALL REAR COMPARTMENT LININGS, RR	1	350.00		350.00	24.50	374.50
BKTG02R	REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST &	1	380.00		380.00	26.60	406.60
BKRP02M	CUT OFF & RENEW RR PANEL REPAIR RR FLOOR PANEL	1	2700.00		2700.00	189.00	2889.00
BP06R	SPRAY PAINTING ON TAILGATE, RR BUMPER, RR PANEL	1	2900.00		2900.00	203.00	3103.00
BOJSE	BODY JOINT SEALANT	1	80.00		80.00	5.60	85.60
Sum Labor					7650.00	535.50	8,185.50

Survey By

Date & Time

Excess

Status

Signature

Total Amount 9,959.98 697.22 10,657.20

Total (Inclusive of GST) 10,657.20

Printed on 28/11/2017 8:28:08 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 14 December, 2017 7:50 AM
To: Hsiao Tong (LKKAuto)
Cc: SUR; Liew Thye Wui; Faeaz
Subject: FW: Pre-Invoice Of Vehicle No: SLN3249P For Finalising
Attachments: 2458_001.pdf

Dear Hsiao Tong,

FYNA-CC4/EQI17022785/Gpb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong [mailto:cslim@honda.com.sg]
Sent: Wednesday, 13 December, 2017 7:00 PM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>
Subject: Pre-Invoice Of Vehicle No: SLN3249P For Finalising

Dear,

We enclosed the total final repair costs of...

Vehicle No. SLN3249P

Final Repair Costs (include GST) \$8,291.11

Repair Period*(Working Day) 07

*Note: Repair period does not include Sunday And Public Holiday.

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

Thanks & best regards,

Lim Chou Siong

Contact No: 81006303 HP

KAH MOTOR CO. SDN. BHD.

(A member of Oriental Holdings Berhad)

Body Repair & Paint Centre
15 Ubi Road 4 Singapore 408610
Tel: +65 6841 3838 Fax: +65 6748 0770

This is a computer-generated e-mail no signature is necessary Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you

From: Printer Service
Sent: Wednesday, 13 December, 2017 6:59 PM
To: Lim Chou Siong <cslim@honda.com.sg>
Subject: Attached Image



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



13/12/2017

SERVICE PRE-INVOICE

KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Attn: Guo Qiang (L.K.K.)

Tdays.

Customer: WZE011 / EQ INSURANCE
 Chassis No: JHMGK3850HX200455
 License No: SLN3249P
 Mileage: 18703
 Engine No: L13B11020305

Document No: SVO17076098
 Printed By: CSLIM
 Order Date: 5. December 2017
 Order Time: 5:06:31 PM
 Service Advisor: LIM CHOU SIONG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	GST Amt	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO: 69529) OWNER: HEAP SENG GROUP PTE. LTD. OWNER INSURER: TOKIO MARINE INSURANCE SINGAPORE L ACC DATE: 24/11/2017 SURVEYED BY: GUO QIANG (L.K.K.) DATE: 30/11/2017 @ 11:00AM REF NO: TP INSURER: EQ INSURANCE COMPANY LTD TP VEH: SGF3353Y						
73127-TY0-000	RUBBER C WINDSHIELD DAMPER	1	11.20	25	8.40	0.59	8.99
73214-T5A-013	RUBBER WINDSHIELD DAMPER	2	6.20	25	9.30	0.65	9.95
73226-SZW-000	DAMPER STD 5X5	1	8.30	25	6.22	0.44	6.66
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	60.00		60.00	4.20	64.20
68100-TAR-U10ZZ	TAILGATE COMP	1	716.30	25	537.22	37.61	574.83
75722-T5L-T01	EMBLEM RR.	1	10.30	25	7.72	0.54	8.26
NMRS-4P-TM3040L	4PCS ACT RR.SENSOR	1	320.00		320.00	22.40	342.40
04715-T5A-000ZZ	FACERR.BUMPER	1	492.70	25	369.52	25.87	395.39
71593-T5A-000	SPACERR.RR.BUMPER	1	11.50	25	8.62	0.60	9.22
71596-T5A-000	SPACERL.RR.BUMPER	1	11.50	25	8.62	0.60	9.22
91505-TM8-003	CLIPBUMPER	5	2.00	25	7.50	0.53	8.03
66100-TAR-T00ZZ	PANEL COMPRR.	1	314.10	25	235.57	16.49	252.06
	SUM PARTS:				1,578.69	110.52	1,689.21
BOSUN	0672 SUNDRIES	1	10.00		10.00	0.70	10.70
BML02I	EXT-YJ INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST (N)	1	80.00		80.00	5.60	85.60
BOBC	0672 BODY UNDERSIDE COATING (N)	1	100.00		100.00	7.00	107.00
BA02R	EXT-YJ REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	130.00		130.00	9.10	139.10
BP00R	EXT-YBH APPLY BODY UNDERSIDE COATING (N).	1	180.00		180.00	12.60	192.60
BG02D	EXT-YJ REMOVE & INSTALL RR. WINDSCREEN. (N)	1	300.00		300.00	21.00	321.00
BOMISC1	EXT-YJ REMOVE, INSTALL & RESET REAR VIEW CAMERA.(N)	1	350.00		350.00	24.50	374.50
BMI02D	EXT-YJ REMOVE & INSTALL REAR COMPARTMENT LININGS, RR SEATS, TRUNK LININGS, GARNISHES & ETC.(N)	1	350.00		350.00	24.50	374.50
BKTG02R	EXT-YJ REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	380.00		380.00	26.60	406.60



SERVICE PRE-INVOICE

KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159837. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer: WZE011 / EQ INSURANCE
Chassis No: JHMGK3850HX200455
License No: SLN3249P
Mileage: 18703
Engine No: L13B11020305

Document No: SVO17076098
Printed By: CSLIM
Order Date: 5. December 2017
Order Time: 5:06:31 PM
Service Advisor: LIM CHOU SIONG

BKRP02M	EXT-YJ CUT OFF & RENEW RR PANEL REPAIR RR FLOOR PANEL BOTH RR FENDER & OTHER DAMAGE PARTS	1	1,960.00	1,960.00	137.20	2,097.20
BP06R	EXT-YBH SPRAY PAINTING ON TAILGATE, RR BUMPER, RR PANEL, FLOOR PANEL, RR R FENDER & RR L FENDER	1	2,250.00	2,250.00	157.50	2,407.50
BOJSE	0672 BODY JOINT SEALANT.	1	80.00	80.00	5.60	85.60
			SUM LABOUR:	6,170.00	431.90	6,601.90
			TOTAL SGD	7,748.69	542.42	8,291.11
Total Payable (SGD)						8,291.11

GST Amount is calculated from individual line(s)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	2604G

Vehicle Details

Vehicle No.	SLN3249P
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2018
Vehicle Make	HONDA
Vehicle Model	JAZZ 1.3 CVT ABS D/AIRBAG 2WD
Primary Colour	Purple
Manufacturing Year	2016
Engine No.	L13B11020305
Chassis No.	JHMGK3850HX200455
Maximum Power Output	73.0 kW (97 bhp)
Open Market Value	\$15,413.00
Original Registration Date	28 Apr 2017
First Registration Date	28 Apr 2017
Transfer Count	0
Actual ARF Paid	\$10,413.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	27 Apr 2027
PARF Rebate Amount	\$7,809.00

Intended COE Rebate Details

COE Expiry Date	27 Apr 2027
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$52,000.00
COE Rebate Amount	\$43,708.00
Total Rebate Amount	\$51,517.00

The information contained herein is correct as at 01 Dec 2017

OK

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Wednesday, 29 November, 2017 10:49 AM
To: 'assignments'
Subject: PRS - YOUR REF: TBA / OUR REF: SGF3353Y
Attachments: OI - SGF3353Y.PDF; TP - SLN3249P.PDF; TP SURVEY - SLN3249P.pdf

Our ref : SGF3353Y
TP ref : SLN3249P
Policy No. : DMPPHQ17-001778

11:20 am @ 29/11/2017
Vehicle Not In
Person @ Mr. Lim
@ 81006303

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, SGF3353Y – GIA report
- PRS request, SLN3249P – GIA report

Please acknowledge receipt. Thank you.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 1 December, 2017 5:20 PM
To: Lim Chou Siong
Cc: Admin A; assignments
Subject: ACCIDENT INVOLVING SGF 3353Y(EQI) & SLN 3249P ON 24/11/2017 *Our Ref: CC4/EQI17022785/Gpb3

Your ref: **SLN 3249P** *Without Prejudice*
Our Ref: CC4/EQI17022785/Gpb3

Dear Sirs,

ACCIDENT INVOLVING SGF 3353Y(EQI) & SLN 3249P ON 24/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 February 2018 12:26 PM
To: 'Elaine Cheong'
Cc: Admin A; Zaini (LKK Auto)
Subject: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK
REF:CC4/EQI17022785/Gpb3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey
Photos 1.pdf; LKK Resurvey Photos 2.pdf; RENTAL RECEIPT.pdf; ATA.pdf

Your ref : TBA
Our ref : CC4/EQI17022785/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGF3353Y(OI) & SLN3249P(TP) ON 24/11/2017

We refer to the above matter.

This is a head-to-rear collision. Liability is down against our insured driver.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "Kah Motor Co. Sdn. Bhd." at \$9,040.10(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,657.18	\$ 8,291.10
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100.00)(w/GST)
Total	\$11406.18	<u>\$ 9,040.10</u>

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Friday, 1 December 2017 3:21 PM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 March 2018 10:48 AM
To: 'emillinliew@honda.com.sg'
Cc: 'faeaz@honda.com.sg'; Zaini (LKK Auto)
Subject: Your Ref: SLN3249P *Our Ref: CC4/EQI17022785/Gpb3q2 [ACCIDENT INVOLVING SGF 3353Y(EQ) & SLN 3249P ON 24/11/2017]

Your Ref: **SLN3249P** Without Prejudice
Our Ref: CC4/EQI17022785/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGF 3353Y(EQ) & SLN 3249P ON 24/11/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,291.10
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00
Total	\$ 9,040.10

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Emillin Liew <emillinliew@honda.com.sg>
Sent: Wednesday, 7 March 2018 11:16 AM
To: Hsiao Tong (LKKAUTO)
Cc: Faeaz; Zaini (LKK Auto)
Subject: RE: Your Ref: SLN3249P *Our Ref: CC4/EQ117022785/Gpb3q2 [ACCIDENT INVOLVING SGF 3353Y(EQ) & SLN 3249P ON 24/11/2017]

Dear Hsiao Tong,

We accepted your settlement offer.

We would appreciate if you could process payment for our claim soonest possible.

Regards,
Emillin

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 7 March, 2018 10:48 AM
To: Emillin Liew <emillinliew@honda.com.sg>
Cc: Faeaz <faeaz@honda.com.sg>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: Your Ref: SLN3249P *Our Ref: CC4/EQ117022785/Gpb3q2 [ACCIDENT INVOLVING SGF 3353Y(EQ) & SLN 3249P ON 24/11/2017]

Your Ref: **SLN3249P** Without Prejudice
Our Ref: CC4/EQ117022785/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGF 3353Y(EQ) & SLN 3249P ON 24/11/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,291.10
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00
Total	\$ 9,040.10

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
15 Ubi Road 4
Singapore 408610
Tel : +65 6841 3838
Fax : +65 6748 0770
www.honda.com.sg

Date: 12/1/18

M/s EQ Insurance Company Ltd
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Your ref: CC4/EQI17022785/Gpb3

Attn: Motor Claims Department

Our ref: SLN3249P

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SLN3249P AND SGF3353Y ON 24.11.17

We refer to the items(s) marked (✓) below:

- (✓) We refer to LKK-Hsiao Tong's email dated 01.12.17
- (✓) We enclose herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the followings:-

Repair Cost	S\$8,291.11 payable to Kah Motor Co Sdn Bhd
Loss of Use	NIL
Rental	S\$749.00 payable to Heap Seng Group Pte Ltd
Third Party Insurer Search	NIL
LTA Search	NIL
- (✓) Kindly let us have your cheque made in favour of the above mention names(s) for transmission as soon as possible.
- (✓) Letter of Authority, Rental Bill

Thank you.

Yours faithfully,

Lim Chou Siong



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ117022785/Gpb3

04 DECEMBER 2017

SONG YANFENG, JEREMY
APT BLK 665C PUNGGOL DRIVE
#09-538
SINGAPORE 823665

Dear Sir/Madam,

ACCIDENT INVOLVING SGF 3353Y AND SLN 3249P ON 24/11/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)


LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SLN3249P
& (THIRD PARTY'S VEHICLE NO.) SLF3353Y
ON 24/11/2017 ALONG KPE Towards City

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd


Owner Signature



(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Hong Boon Kiam
NRIC No : S17313486
Vehicle No : SLN3249P
Date : 24/11/17

Service Tax Invoice

GST Reg No. M200050223
Company Ref. No. S60FC1380G

HONDA

Kah Motor Co. Sdn. Bhd.
(Member of Oriental Holdings Berhad)
5 Ubi Road 4, 408610 SINGAPORE
bi Parts Centre
Phone No. : +65 6841 3838 Fax No. :

EQ INSURANCE COMPANY LTD
MOTOR CLAIMS DEPT
5 MAXWELL ROAD
#17-00 TOWER BLK MND BUILDING
SINGAPORE, 069110

Customer No. : WZE011

Invoice No. : SINV-BS17003298
Invoice Date : 30/12/17
Order No. : SVO17076098
Reference : 69529
Job Card No. : 24/11/17 / 12:34:22 PM
Date/Time Received : SLN3249P
Licence No. : JAZZ 1.3LXR CVT 17YM
Model : JHMGK3850HX200455
Car Chassis No. : L13B11020305
Car Engine No. : 18703
Mileage : LIM CHOU SIONG 0427A
Service Advisor : CSLIM
Served By : 1
Page :

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	GST Amt	Amount Incld GST
	TP DIRECT SETTLEMENT (J/NO: 69529) OWNER: HEAP SENG GROUP PTE. LTD. OWNER INSURER: TOKIO MARINE INSURANCE SINGAPORE L ACC DATE: 24/11/2017 SURVEYED BY: GUO QIANG (L.K.K.) DATE: 30/11/2017 @ 11:00AM REF NO: TP INSURER: EQ INSURANCE COMPANY LTD TP VEH: SGF3353Y							
BOSUN	0672 SUNDRIES	1	Hours	10.00		10.00	0.70	10.70
BML02I	EXT-YJ INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	80.00		80.00	5.60	85.60
BOBC	0672 BODY UNDERSIDE COATING (N)	1	Hours	100.00		100.00	7.00	107.00
BA02R	EXT-YJ REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	130.00		130.00	9.10	139.10
BP00R	EXT-YJ APPLY BODY UNDERSIDE COATING (N).	1	Hours	180.00		180.00	12.60	192.60
BG02D	EXT-YJ REMOVE & INSTALL RR. WINDSCREEN.(N)	1	Hours	300.00		300.00	21.00	321.00
BOMISC1	EXT-YJ REMOVE, INSTALL & RESET REAR VIEW CAMERA.(N)	1	Hours	350.00		350.00	24.50	374.50
BMI02D	EXT-YJ REMOVE & INSTALL REAR COMPARTMENT LININGS, RR SEATS, TRUNK LININGS, GARNISHES & ETC.(N)	1	Hours	350.00		350.00	24.50	374.50
BKTG02R	EXT-YJ REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	380.00		380.00	26.60	406.60
BKRP02M	EXT-YJ CUT OFF & RENEW RR PANEL REPAIR RR FLOOR PANEL, BOTH RR FENDER & OTHER DAMAGE PARTS.	1	Hours	1,990.00		1,990.00	137.20	2,097.20
BP06R	EXT-YJ SPRAY PAINTING ON TAILGATE, RR BUMPER, RR PANEL, FLOOR PANEL, RR R FENDER & RR L FENDER	1	Hours	2,250.00		2,250.00	157.50	2,407.50
BOJSE	0672 BODY JOINT SEALANT.	1	Hours	80.00		80.00	5.60	85.60
73127-TY0-000	RUBBER C WINDSHIELD DAMPER	1	Each	11.20	25	8.40	0.59	8.99
73214-T5A-013	RUBBER WINDSHIELD DAMPER	2	Each	6.20	25	9.30	0.65	9.95
73226-SZW-000	DAMPER STD 5X5	1	Each	8.30	25	6.22	0.44	6.66
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	Each	60.00		60.00	4.20	64.20
68100-TAR-U10ZZ	TAILGATE COMP	1	Each	716.30	25	537.22	37.61	574.83
75722-T5L-T01	EMBLEM RR.	1	Each	10.30	25	7.72	0.54	8.26
NMRS-4P-TM3040L	4PCS ACT RR.SENSOR	1	Each	320.00		320.00	22.40	342.40
04715-T5A-000ZZ	FACERR.BUMPER	1	Each	492.70	25	369.52	25.87	395.39
71593-T5A-000	SPACERR.RR.BUMPER	1	Each	11.50	25	8.62	0.60	9.22

Please give us your
feedback by scanning
the QR Code using
mobile device



Printed by CSLIM on 30 Dec 2017 at 2:18:18 PM
This is a computer generated invoice. No signature is required.
Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.
Total is calculated from individual line(s)



Kan Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
5 Ubi Road 4, 408610 SINGAPORE
Ubi Parts Centre
Phone No. : +65 6841 3838 Fax No. :

EQ INSURANCE COMPANY LTD
MOTOR CLAIMS DEPT
5 MAXWELL ROAD
#17-00 TOWER BLK MND BUILDING
SINGAPORE, 069110

Customer No. : WZE011

Service Tax Invoice

GST Reg No. M200050223
Company Ref. No. S80FC1380G

Invoice No. : SINV-BS17003298
Invoice Date : 30/12/17
Order No. : SVO17076098
Reference : 69529
Job Card No. :
Date/Time Received : 24/11/17 / 12:34:22 PM
Licence No. : SLN3249P
Model : JAZZ 1.3LXR CVT 17YM
Car Chassis No. : JHMGK3850HX200455
Car Engine No. : L13B11020305
Mileage : 18703
Service Advisor : LIM CHOU SIONG 0427A
Served By : CSLIM
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	GST Amt	Amount incld GST
71596-T5A-000	SPACER LRR BUMPER	1	Each	11.50	25	8.62	0.60	9.22
91505-TM8-003	CLIP BUMPER	5	Each	2.00	25	7.50	0.53	8.03
66100-TAR-T00ZZ	PANEL COMPR	1	Each	314.10	25	235.57	16.49	252.06
Sum Labor						6,170.00	431.90	6,601.90
Sum Item						1,578.69	110.52	1,689.21
Total SGD						7,748.69	542.42	8,291.11
Total Payable (SGD)								8,291.11

Printed by CSLIM on 30 Dec 2017 at 2:18:18 PM
This is a computer generated invoice. No signature is required.
Please review your bill and advise us of any errors or omissions.
Kan Motor reserves the right to deliver a subsequent bill for any charge omitted.
NET Amount is calculated from individual line(s)

Please give us your feedback by scanning the QR Code using mobile device.



HEAP SENG GROUP PTE LTD
36 LIANG SEAH STREET
S(189057)

Customer Information

Customer Name : HEAP SENG GROUP PTE LTD
Customer Ref No. : SLN3249P

Rental Information

Date/Time Out : 05/12/2017 15:50
Date/Time Return : 11/12/2017 17:30

Billing Detail

#	Description	Amt
1	7 DAYS @ 100.00	700.00

Tax Invoice

Invoice No. : CRINV/17/02611
Invoice Date : 15 Dec 2017
Customer No. : *****604G
Ref :
Currency : SGD
Terms : COD
RA No. : 03749

Car Information

Registration No. : SJD6821T
Car Model : JAZZ 1.4A
Car Color : YELLOW

Starting Mileage : 136381
Ending Mileage : 136884
Mileage Travelled : 503

Remarks:

UBI/BS - SA: C S LIM

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by ubibdysa02 at 12/01/2018 08:22

Subtotal : S\$ 700.00
GST 7.0% : S\$ 49.00
Total : S\$ 749.00
Paid : S\$ 749.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 03749

Date: 05 Dec 2017

VEHICLE PARTICULAR

Vehicle No. : SJD6821T
Make : HONDA
Model : JAZZ 1.4A
Out (Date & Time) : 05 Dec 2017 | 1550
In (Date & Time) : 11 Dec 2017 | 1730

HIRER PARTICULAR

Name : HEAP SENG GROUP PTE LTD
Address (Res) : 36 LIANG SEAH STREET S(189057)
Tel : 63381343
Name on Credit Card :
Credit Card No. :
Payment Mode :

MAIN DRIVER PARTICULAR

Name : HONG BOON KIAM
Address (Res) : 95A, LORONG TANGGAM S(798779)
Driving License No. : S1731348G
Passing Date : 07/05/1986
Date of Birth : 10/09/1965
NRIC/FIN/Passport No : S1731348G

ADDITIONAL DRIVER PARTICULAR

Name :
Address (Res) :
Driving License No. :
Passing Date :
Date of Birth :
NRIC/FIN/Passport No :

PAYMENT

Day: 5 days x 100.00 500.00
Week 0.00
Month 0.00
Add HRS 0.00

Extend / Early Return:

-Days @: 2 x 100.00 200.00

SUB TOTAL 700.00

GST 49.00

NETT AMOUNT 749.00

SECURITY DEPOSIT 0.00

REMARKS

SA: CSLIM
T/P D/S - EQ INSURANCE

PAID
11 DEC 2017
BY: _____

TERMS & CONDITIONS

- Malaysia Drive Surcharge
 - Normal days \$20/day + 7% GST
 - Blackout dates, Eve of PH & PH \$40/day + 7% GST
 - Insurance Excess
 - S'pore Drive Excess - \$1500 + 7% GST
 - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & customs fees)
 - Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
 - Vehicle is to be driven only by hirer and any additional hirer listed above.
 - Hirer is responsible for all parking, fines and ERP charges.
 - Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
 - Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not.
 - Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia use.
 - Return of rental car beyond the stated duration will incur the following charges:
 1. Less than or equal to 5 hours, a 0.5 day charge will apply
 2. More than 5 hours, a FULL DAY charge will apply
 - Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
 - Rental Deposit
 - A rental deposit will be collected upon confirmation of rental booking.
 - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental.
 - Rental deposit will be refunded after the end of the rental period.
 - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.
- **Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. ****

I have read and agree to the terms and conditions on both sides of this agreement.
I authorize Kah Motor Co. Sdn. Bhd. to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.
All information I have given Kah Motor Co. Sdn. Bhd. in connection with this agreement is true.

Hirer's Signature

Main Driver's Signature
(if not hirer)

Credit Card Holder's
Signature (if not hirer)

Rented out by

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 5 March 2018 5:35 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQ117022785/Gpb3

Dear Hsiao Tong

Please proceed to resolve this matter at S\$9,040.10

Best Regards,

Joel Goh

Executive Director



EQ Insurance Company Limited

111, Selegie Road, #11-00, Tower Block, MND Complex, Singapore 069110
did: 65 6723 4190 | tel 65 6723 9433 ext 772 | fax 65 6723 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, March 5, 2018 10:08 AM
To: Joel Goh
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQ117022785/Gpb3

Hi Joel,

We refer to the above matter.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 February 2018 12:41 PM

To: 'elaine.cheong@eqinsurance.com.sg' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQI17022785/Gpb3

Hi Elaine,

Re-send with total amount claimed.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 February 2018 12:26 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQI17022785/Gpb3

Your ref : **TBA**

Our ref : CC4/EQI17022785/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGF3353Y(OI) & SLN3249P(TP) ON 24/11/2017

We refer to the above matter.

This is a head-to-rear collision. Liability is down against our insured driver.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Kah Motor Co. Sdn. Bhd.**" at **\$9,040.10(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,657.18	\$ 8,291.10
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100.00)(w/GST)
Total	\$ 11,406.18	\$ 9,040.10

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 1 December 2017 3:21 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQ117022785/Gpb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLN 3249P at M/s Kah Motor Co Sdn Bhd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 29 November, 2017 11:24 AM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRS - YOUR REF: TBA / OUR REF: SGF3353Y

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Wednesday, 29 November, 2017 10:49 AM
To: 'assignments'
Subject: PRS - YOUR REF: TBA / OUR REF: SGF3353Y

Our ref : SGF3353Y

TP ref : SLN3249P

Policy No. : DMPPHQ17-001778

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, SGF3353Y – GIA report
- PRS request, SLN3249P – GIA report

Please acknowledge receipt. Thank you.

Regards,

Elaine Cheong



EQ Insurance Company Limited

42, Cecil Street, #04-01, The Arcade, Singapore 048740
tel: 6533 5511 | fax: 6533 5513



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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 08/03/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SGF 3353Y (Insd Veh)	Your Ref. No. : DMPPHQ17-001778
	SLN 3249P (TP Veh)	Our Ref. No. : CC4/EQI17022785/Gpb3q2
Date of Accident	24/11/2017	

Liability	100%	
Final Repair Cost	: \$ 8,291.10	
Loss of Use	: \$	days
Rental (If any)	: \$ 749.00	7 days
Others:	: \$	
	: \$	
	9,040.10	
Final Settlement Sum	: \$ 9,040.10	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	KAH MOTOR CO.SDN.BHD.	: \$ 9,040.10
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI17022785/Gpb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 08-03-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGF 3353Y	Veh. Inspected	SLN 3249P	
Policy No.	DMPPHQ17-001778	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	ELAINE	Assign Date	29/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	HONDA JAZZ	c.c	1318	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JHMGK3850HX200455	Colour	PURPLE	
Odometer	18251	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	175/65 R15	DUELER	8 mm	
L/H Front Tyre	175/65 R15	DUNLOP	8 mm	
R/H Rear Tyre	175/65 R15	DUNLOP	8 mm	
L/H Rear Tyre	175/65 R15	DUNLOP	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/11/2017	Inspection Date	30/11/2017	
Survey held at	KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 3249P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	30.00	10.00
1	RUBBER CWINDOWSHIELD DAMPER (SN)	NECESSARY	8.40	8.40
2	RUBBERWINDOWSHIELD DAMPER (SN)	NECESSARY	9.30	9.30
1	DAMPERS 5X5 (SN)	NECESSARY	6.22	6.22
1	WINDSCREEN SEALANT (SN)	NECESSARY	60.00	60.00
1	TAILGATE COMP (SN)	BUCKLED	537.22	537.22
1	WEATHERSTRIPTAILGATE (SN)	NOT NECESSARY	69.22	-
1	LOCK ASSYTAILGATE (SN)	NOT NECESSARY	129.90	-
1	STRIKER ASSYTAILGATE (SN)	NOT NECESSARY	18.52	-
1	CABLETAILGATE OPENER (SN)	NOT NECESSARY	18.45	-
1	LINING ASSYTAILGATE LOWER (SN)	NOT NECESSARY	72.75	-
1	POCKETTAILGATE LINING PULL (SN)	NOT NECESSARY	3.67	-
1	EMBLEMRR (SN)	NECESSARY	7.72	7.72
1	TAILLIGHT ASSYR (SN)	NOT NECESSARY	159.37	-
1	TAILLIGHT ASSYL (SN)	NOT NECESSARY	159.37	-
1	NUMBER PLATE WITH CASING-L (SN)	NOT NECESSARY	45.00	-
4	ACT RR.SENSOR (SN)	DAMAGED	320.00	320.00
1	FACERR.BUMPER (SN)	DEFORMED	369.52	369.52
1	GARNISHR.RR.BUMPER (SN)	NOT NECESSARY	4.72	-
1	GARNISHL.RR.BUMPER (SN)	NOT NECESSARY	4.72	-
1	SPACERR.RR.BUMPER (SN)	NECESSARY	8.62	8.62
1	SPACERL.RR.BUMPER (SN)	NECESSARY	8.62	8.62
5	CLIPBUMPER (SN)	NECESSARY	7.50	7.50
1	PANEL COMPRR (SN)	BUCKLED	235.57	235.57
1	LINING ASSYRR.PANEL (SN)	NOT NECESSARY	45.60	-
			2,339.98	1,588.69
LABOUR				
	INSPECT RR LIGHTING MECHANISMS .PERFORM WATER .		80.00	80.00
	BODY UNDERSIDE COATING .		100.00	100.00
	REMOVE & RENEW REVERSE SENSORS.		130.00	130.00

Report Ref No. CC4/EQ17022785/Gpb3q2



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TEL: 6256 3561 FAX: 6256 4315

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	APPLY BODY UNDERSIDE COATING.		250.00	180.00
	REMOVE & INSTALL RR.WINDSCREEN .		300.00	300.00
	REMOVE ,INSTALL & RESET REAR VIEW CAMERA .		350.00	350.00
	REMOVE & INSTALL REAR COMPARTMENT LININGS ,RR.		350.00	350.00
	REMOVE & TRANSFER ITEMS TO NEW TAILGATE ADJUST & .		380.00	380.00
	CUT OFF & RENEW RR PANEL REPAIR RR FLOOR PANEL.		2,700.00	1,960.00
	SPRAY PAINTING ON TAILGATE ,RR BUMPER ,RR PANEL.		2,900.00	2,250.00
	BODY JOINT SEALANT.		80.00	80.00
			7,620.00	6,160.00
GRAND TOTAL			9,959.98	7,748.69
RECOMMENDED COST OF REPAIRS				7,748.69

Report Ref No. CC4/EQ17022785/Gpb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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