

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 5 March 2018 5:35 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK
REF:CC4/EQI17022785/Gpb3

Dear Hsiao Tong

Please proceed to resolve this matter at S\$9,040.10

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, March 5, 2018 10:08 AM
To: Joel Goh
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQI17022785/Gpb3

Hi Joel,

We refer to the above matter.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 February 2018 12:41 PM

To: 'elaine.cheong@eqinsurance.com.sg' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQI17022785/Gpb3

Hi Elaine,

Re-send with total amount claimed.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 February 2018 12:26 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: <Seek Mandate> PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQI17022785/Gpb3

Your ref : **TBA**

Our ref : CC4/EQI17022785/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGF3353Y(OI) & SLN3249P(TP) ON 24/11/2017

We refer to the above matter.

This is a head-to-rear collision. Liability is down against our insured driver.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Kah Motor Co. Sdn. Bhd.**" at **\$9,040.10(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,657.18	\$ 8,291.10
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100.00)(w/GST)
Total	\$ 11,406.18	\$ 9,040.10

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 1 December 2017 3:21 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: PRS - YOUR REF: TBA / OUR REF: SGF3353Y ***LKK REF:CC4/EQI17022785/Gpb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLN 3249P at M/s Kah Motor Co Sdn Bhd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 29 November, 2017 11:24 AM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRS - YOUR REF: TBA / OUR REF: SGF3353Y

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Wednesday, 29 November, 2017 10:49 AM
To: 'assignments'
Subject: PRS - YOUR REF: TBA / OUR REF: SGF3353Y

Our ref : SGF3353Y

TP ref : SLN3249P

Policy No. : DMPPHQ17-001778

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, SGF3353Y – GIA report
- PRS request, SLN3249P – GIA report

Please acknowledge receipt. Thank you.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190

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