Asher Sng (LKKAuto)

We refer to the below email.

From: Asher Sng (LKKAuto) Sent: Friday, 1 December, 2017 3:05 PM To: Mei Kwan (LKKAuto); PBSP Cc: assignments; Admin A; Vic (LKKAuto) RE: REQ FOR DIRECT SETTLEMENT- EW5343Y AND SDN8292A ON 19/11/2017 *** Subject: LKK REF: CC3/AIG17022760/ea3 **Attachments:** OI SKETCH PLAN.pdf Without Prejudice Hi Caroline We refer to the above matter. Please be informed that liability is unclear for this matter. Our insured driver reported that your client collided into our insured stationary vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal. We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us. Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter. We shall revert upon hearing from you. Thank You. Best Regards, Asher Sng | Case Handler **LKK Auto Consultants** phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Mei Kwan (LKKAuto) Sent: Thursday, 30 November, 2017 11:17 AM To: PBSP <pml-pbsp@simedarby.com.sg> Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> Subject: RE: REQ FOR DIRECT SETTLEMENT- EW5343Y AND SDN8292A ON 19/11/2017 *** LKK REF: CC3/AIG17022760/ea3 Dear Caroline,

Please be informed that we are currently pending for our insured's report from our principal.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg] Sent: Thursday, 30 November, 2017 9:33 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT- EW5343Y AND SDN8292A ON 19/11/2017

Dear Sirs.

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601 "This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."