Date In Section 20123	Job description		MMA 117157851		Done	200
Dear No.	SAS e-filing			2000	4000000	
NA 1 INC 140 22 +55   N4				110		
Veh No PA 66.9 K	E-mail (within					
DOA 8110117 11100	i-Motor Clai	im Form	MT10970835	30	11117	09:52
OD TP / Reputing Only	i-Motor W/(	) (Within OD 2hr	rs, TP 4brs)			
	i-Photo Uplo	oaded				(ASS) D
TP Insurer:	Assessment/S	urvey Report				
T Migator	Ass't Report l	y Fax / Hand	to Owner/Wksp			
Preferred Wksp / INC Assign Wksp / QW: (			Tel:	Fax:		
TP Particulars: Veh No:	SCF 38 A	INC (	)/Non-INC (	)		63
Owner / Driver: (			Tel		)	
Policy No. ( ) Peri	od: (	)	Cover Type: (		)	001764-01-0
Confirmed by : (		Date:	Time:		)	
Insured/Driver Liability: ( %) [N	lote-Est. Status (	WO): N: 0-2	10%; P: 21-79%. F	\$0-100%		
Year of Registration: ( ) W	arranty, YES (	)/NO(	)			
Excess: (\$ ) Loading: \$1,00	0 ( ) / \$2,000	)( )				
General Remarks:-		Comment Co.				
( ) Walk-In Customer's inform	mation strictly Co	onfidential & S	trictly NO refer of rep	airer.		
( ) Total Loss Case : to e-mail Insure	URGENTLY.	ar and a second				
Drive-In ( ) / Towed-In ( ); Invoice:	YES ( ) / ]	NO( );	Towing Co. (			)
Remarks:- (INC horline: 6788 6616)			Date&Time Comple	and .	Done	hv
Apply for Transport Allowance ( )/Co	ourtesy Car (	)	Dates and Charles			-
2) QC Check / Post Repair Inspection	ources) car (	)				
3) Upload Resurvey Photo [Repair Cost > \$30	0001	)		-		
					Sale ()	-
Injury:			in the second			
Date/Time Actions					A5331	
		A-1				
	A ASSOCIATION					V0V 1918
	3					
				VENDERAL.	Anit (\$)	Amt (3)
<u> </u>	MA1707412		eparation Checklist		1st Bill	Add Bill
Claimant's Particulars :-		1) AR : Accide	nt Reporting (\$30); e Assessment (\$100);	INC (\$80)	30.00	
Driver/Owner:		3) TF: Towing	Fee	\$40/\$45		
		4) FT : Follow-	Through Survey Through Survey (Resurvey)	\$120 \$30		
Contact No:	12	<u>For glaiming</u>	against INC Only (wef 10.			
Damaged Portion:		6) TR: Re-insp	the second secon	\$75		
D 7 10 1 10 110 110		7) N1 : idae D.	4 + SMRT Survey	\$160		
3,11,11,11	1	8) NTUC Addi	4 + SMRT Survey tional Services -	3160		
	5	8) NTUC Addi OD+	tional Services:-	3150		
	1	8) NTUC Addi OD: *NS: Course *NS: Repair	tional Services sy Car / Tpt Allowanse Co-ordination	\$5 \$10		
C Checked by (Engr-In-Charge):		8) NTUC Addi OD: *NS: Courte *N6: Repair *N7: Foat Re	tional Services:- sy Car / Tpt Allowance	85		
2C Checked by (Engr-In-Charge): Auditors' Comments :-		8) NTUC Addi OD* *NS: Courte *NS: Repair *N7: Fast R *N8: DV / C TP (N11): 1	tional Services:- sy Car / Tpt Allowance Ca-ordination spair Inspection follect Excess Coordination FP (Non INC) against INC	\$5 \$10 \$25		
QC Checked by (Engr-In-Charge):  Auditors' Comments:- at: 1: at: 2 / 3:		8) NTUC Addi OD: *NS: Course *N6: Repair *N7: Fast Ro *N8: DV / C	tional Services:- sy Car / Tpt Allowance Ca-ordination spair Inspection follect Excess Coordination (P (Non INC) against INC)	\$5 \$10 \$25 \$3		7

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

oforesaid.	
	ACCIDENT STATEMENT
Date Of Report	30/11/2017 09:32
Date Of Accident	08/10/2017 11:00
Exact Location Of Accident	421 TAGORE INDUSTRIAL AVE (TAGORE 8)
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	PA6609K
Insured/Policyholder	
Name Of Registered Owner	LOONG EXPRESS SERVICES
Co Reg No	53228074A
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-97960305
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE 2.5 M
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5086218943
Cover Note Number	·
Driver	
Name of Driver	CHEN WAN SIEW
NRIC No	S0106078C
Date Of Birth	07/04/1952
Occupation	OUTDOOR
Date Of Driving Pass	13/12/2011
Driving Experience	5 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97960305
Fax Number	
Contact Number	
	3 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4 (4) 4

NOEMAIL

Address

BLK 576 HOUGANG AVE 4 #10-612

Postcode

530576

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

# General Information of the Accident

Type Of Accident Weather Conditions SIDE SWIPE

CLEAR

Road Surface

Other Information

NO

DRY

Was any foreign vehicle involved in this accident?

Was any body injured in the Accident?

NO YES

Was any other material or property damaged? I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

#### **Details of Police Action**

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

HOUGANG NEIGHBOURHOOD POLICE CENTRE

Police Station Name Police Station Address

ROAD: 60 HOUGANG AVE 9 , POSTCODE: 538775 , COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-4890999 - FAX NO: 63128989

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

# DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SCF38A

Vehicle Make/Model/Colour

**Details Of Properties** 

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## **Details of Witness**

Name

Phone Number

Page 2 of 20

Email Address

#### SKETCH PLAN

## IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

RESS SERVICE

Policyholder's Signature Date & Time: Delugric Signature

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

		A = PA 6609K
r 5		B = 5CF 38A
×		x = lorry
K 0		
1 1660	erseol	
A		
421 Topore	Industrial Ave	
CIRCUMSTANCES OF TH		
0		
Please Refe	r to Police Repo	rt
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Policyholde s Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: Third

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

# ACCIDENT STATEMENT

	OCATION: 421 Tagore Industrial Ave ( Tagore	
	1. DETAILS OF VEHICLE	
	a) VEHICLE NUMBER: PA 6609 K	
	b)INSURANCE COMPANY:	
	c POLICY NUMBER:	
	d)POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE &TH	HEFT)
	e)MAKE & MODEL:	
	f)TYPE: (SALOON / COUPE / MPV /VAN / LORRY / MOTORCYCLE / OTHE	RS1
	g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)	30
	hipurpose of using at accident time: Working	
	I) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)	
	IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)	
	2. INSURED / POLICY HOLDER	
	A) NAME: Loong Express Services (MALE / FEMAL	LE)
	b)NRIC/FIN/PASSPORT:CONTACT: 979603	05
	c)ADDRESS:	
	* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER	
the of pas	143. DRIVER	
Chichedona	divame. Chen wan siew	LE)
(1)	b)NRIC/FIN/PASSPORT:CONTACT:	
	c)ADDRESS:	
	*d)DATE OF BIRTH: (/)(DD/MM/YYYY)	
	e)OCCUPATION: (INDOOR / OUTDOOR)	373
	f) YEARS OF DRIVING EXPRERIENCE:	
1	4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES /	NO)
	IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: OWNE	
	5. g/WEATHER CONDITION: (CLEAR / RAINING / OTHERS	
	b)ROAD SURFACE: (DRY / WET / OTHERS	
	6. WAS ANYBODY INJURED (YES / NO)	
	7. a) REPORTED TO POLICE (YES / NO)	
	IF YES, PLEASE STATE WHICH POLICE STATION: Hougang MP	C
A .	8. THIRD PARTY VEHICLE	
No of pass	of VEHICLE NUMBER: SCF 38 A MODEL:	
Including	b) DRIVER'S NAME:	
( )	c) NRIC/FIN(PASSPORT:CONTACT:	
	9. THIRD PARTY VEHICLE	
tho of pa	d) VEHICLE NUMBER:MODEL:	
	e) DRIVER'S NAME:	0 0=0
	river f) NRIC/FIN/PASSPORT:CONTACT:	
Claduding	2 1/ 1 10/2/10 1/ 10/2/	
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Induding	waiting chop.	

email =

fax =



1 of 3

Report No. T/20171115/2026

Police Station Of Origin: Hougang N.P.C

60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

REPORT O	F A TRAFFIC	ACCIDENT					
	ne Report M 17 11:03	lade:	Vide Report No.:	1	Station Diary No.		
Informa	nt's Particu	ulars			Bar Note 1		
	Informant: VAN SIEW		Address: APT BLK 576 HOUGANG 530576	AVENUE 4#	10-612 SINGAPORE		
ID Type / ID No.: NRIC NO / S0106078C			Contact No.: Home/Office: Mobile: 97960305				
National SINGAP	ity: ORE CITIZ	EN	Email:	9			
Sex: Age: Date of Birth: Male 65 07/04/1952			Type of Informant: Driver				
Race: Chinese			Language: Institution / School Name Mandarin				
Occupat			Driving Licence Information Class: 2B,2A,2,3	on: Date of	Expiry:		

General Infor	mation of the Accide	nt			
Type of Accident:	Non-Injury Drink Date/Time of Hit and Run Drive: Accident:			Type of Location	
	DUSTRIAL AVENUE	ORE 8)			
421 Tagore Industrial Avenue (TAGO Weather:		Road Surface:	F	Road Speed Limit:	
Traffic Flow:		Traffic Control:	1	Traffic Volume:	
Type of Colli	sion:		6	Anyone conveyed by ambulance:	

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenge
PA6609K	Bus/Coach/Mi	TOYOTA	HIACE	Silver	Slightly Damaged	0
SCF38A	Car	MERCEDES BENZ		Black		0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





2 of 3

Report No. T/20171115/2026

Police Station Of Origin: Hougang N.P.C

60 Hougang Avenue 9 SINGAPORE 538775

Tel No: 1800-4890999

CONTINUATION OF REPORT

Driver				ID No.	-	S0106078C
Name	CHEN WAN SIEW	ID No.		501000700		
Related Vehicle	PA6609K (Bus/Coach/Minibus)			Conta	ct No.	97960305
Hospital/Clinic	NIL			Class Driving Licent Expiry	g	Class: 2B,2A,2,3 Date of Expiry: NIL
Date Treatment	NIL	HOW	Date Disc			.,4
No. of Days gran	ted Medical Leave	NIL .	Degree o	f Injury	NIL	

#### Brief Details.

On 08/110/2017 at about 1100 hrs, I was reversing my silver Toyota Hiace minibus (PA6609K) from the car park lot number 13 and I felt an slight impact. I looked through my rear view mirror and saw my friend's lorry. As such, I did not alight to make a check. When I arrived home, I discovered a slight dent on the rear left side of my minibus.

Subsequently, I received a letter from Traffic Police (Ref: T/IP/57729/2017) informing that my vehicle was involved in an alleged hit and run accident with another vehicle SCF38A. I wish to state that I am not aware of the incident as I thought it involved my friend's lorry.





Police Station Of Origin: Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999 3 of 3 Report No. T/20171115/2026

CONTINUATION OF REPORT

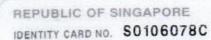
# Sketch Plan

NP168

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / Sgt 2 YAP WEI YANG	Signature Of Informant:
Signature Of Interpreter:  Not applicable	Date/Time: 15/11/2017 11:03
Officer In Charge Of Case: TP / HRT / Sr Staff Sgt ESTHER CHONG Contact No.: 65476368	Classification Of Case:
Authentication Stamp	SW SU







CHEN WAN SIEW

万

CHINESE

07-04-1952 SINGAPORE

S0106078C







VOCATIONAL LICENCE

Licence No: S0106078C Name : CHEN WAN SIEW

Issue Date : 13/12/2011

Please visit www.lta.gov.sg to check the status of this vocational licence

5375163





Date of laste 09-10-2014

APT BLK 576 HOUGANG AVENUE 4

#10-612 SINGAPORE 530576

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motorcycles not exceeding 200 cc Class 2B Class 2A Class 2

Motorcycles between 201 cc and 400 cc Motorcycles exceeding 400 cc

Motor Cars and Motor Tractors the weight of

07 Jan 1977 07 Jan 1977 07 Jan 1977 02 Dec 1970

which unladen does not exceed 2500 kilograms

NP 42BA



This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Description Type

BUS VL BUS ATTENDANT

03

**Issue Date** 

13/12/2011 13/12/2011



eBaoTech	501		- Angelonia	The state of the s			Change Lan	guage	Change Passwore	d - Log Ou
My Desktop		y Query				000100	110%	-		1
Notice of Loss	Policy N	0.				Date of Accid	ient	08/10/	2017 17:11	
	Vehicle	No.(For Motor)	PA6609K							
						Search				
	Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5086218943	EXPRESS SERVICES	53228074A	GBS	Third Party, Fire & Theft	PA6609K	PA6609K	22/11/2016	21/11/2017



Our Ref: MT/CA/TP/001/0970835-001/KH/VU

23 Nov 2017

LOONG EXPRESS SERVICES BLK 576 #10-612 HOUGANG AVENUE 4 SINGAPORE 530576

Dear Policyholder

CLAIM NUMBER: MT/0970835-001

ACCIDENT INVOLVING PA6609K / SCF38A on 8 Oct 2017

We would like to inform you that a claim has been made against your motor policy.

We need to respond to this claim within seven days. We would appreciate it if you could provide us:

- a. additional evidence, if any, such as accident photographs, video clips or witnesses' statement
- b. information on whether you are making a claim against the other party

We wish to remind you that under this motor insurance policy, you are required to report the accident, whether there is damage or not, within 24 hours or the next working day after the accident at any of our reporting centres. If you have not done so, please report this accident to us immediately. Otherwise, we regret to inform you that we may not be able to handle the claim on your behalf.

You need not respond to us if you have already reported the accident and do not have any further information.

We wish to remind you not to admit liability, make offer or payment without informing us and getting our approval. If you are making a claim against another party or have instructed your workshop or lawyers to act on your behalf, please update us on the developments. This is important as any liability undertaken by you may have serious implication on the third party claim against you, and may result in us not being able to handle the claim for you.

If you have any queries, please contact our Customer Service Officers at 6788 6616 or email us at motor@income.com.sg.

Yours sincerely

Goh Peng Hong

Manager

Motor Insurance

#### Claim Handling Accident MT/0970835 GST Registration No. PA6609K Vehicle No. 5086218943 Policy No. Policyholder NR1C LOONG EXPRESS SERVICES Policyholder Name Loading Third Party, Fire & Theft Cover Type BUS INSURANCE Product Code Contact No.(Home) Contact No.(Office) Contact No. (Mobile) eCode Special Remark Email Address eCode Reason No Yes ( No Yes NCD Entitlement(%) No NCD Protection Accident Details Unknown Accident Type Accident Report Within 24 hrs 23/11/2017 09:39 Report Date Singapore Country of Accident 11:00 Time of Accident hh:mm 08/10/2017 Date of Accident Orange Force Reporting Centre 421 TAGORE INDUSTRIAL AVE TAGORE 8 Accident Location - Benefits **♥** Excess Windscreen Excess Additional Excess Own damage Excess Outside Singapore OD Excess Unnamed Driver Excess Outside Singapore TP Excess 3.000.00 Third Party Excess GST Registered Informatio **GST Registration Date** No **GST Registered** Yes GST Registration No. 23/11/2017 10:25:23 Karthlyn Yuen changed GST Status Verified from No to Yes Modification History Policyholder Mailing Address Address 3 HOUGANG AVENUE 4 Address 2 BLK 576 #10-612 Post Code Singapore address Address Type Address 4 5086218943-01 Related Policy Number 10-612 Unit No. OI Driver Info Driver Type Driver DOB Driver NRIC Unnamed driver Name Driving Experience Driver Age Register Date of Driver License Contact No.(Home) Contact No.(Office) Contact No.(Mobile) Address 3 Address 2 Address 1 Post Code Foreign address Address Type Address 4 **Driver Insurer Company** Does he own a Singapore Driver Vehicle No. € Yes @ No Registered car? Modification History Claim 002 New Insured NRIC LOONG EXPRESS SERVICES Insured Name OD-MX Claim Type \* Contact No.(Office) Contact No.(Home) Contact No.(Mobile) TP Vehicle Number PA6609K Of Vehicle Number Email Address Name of Preferred Workshop PA6609K / SCF38A ON 8 Oct 2017 Claim Description Partially at Fault Insured Liability \* Preferred Workshop Contact Preferred Workshop, Name unknown Preferered Repair Option Require Finalisation Date Received Claim Close Date 30/11/2017 09:51 Date Registered LIEW SHAN HUT Print AK letter Save Submit Attachment 9 Claim No. MT/0970835 Accident No. 30/11/2017 09:52 Upload Date Yes O No Last Doc. Received Urgency Confidential Path \* ▼ NO Browse... Clear Picase Select NO Browse.... Clear Normal NO Browse... Clear Please Select ▼ NO Browse... Clear

