

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDZ 8188 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1173/2017/MAS

24 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SDZ 8188 E, Audi A3 SB 1.4 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SDZ 8188 E**, claimant,
Mr. Tong Hoi Chak, please find the related document per attached.

1. A copy of the Original invoice no. 85012070 – S\$9,002.04
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDZ 8188 E



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg

6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012070 Date : 22/01/2018 Order : SDZ8188E Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SDZ8188E (V 30505) Regn Date: 19/08/2016 Mileage: 14494 WIP No.: 46587
Model: A3 SPORTSBACK 1.4 TFSI (ATTRAC Chassis: WAUZZZ8V6GA160387 Engine: CZC 564048 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
X	ABV0821106L	FENDER Less 020%	1.00	707.50	566.00
X	ABV0823029D	HOOD Less 020%	1.00	2372.00	1,897.60
X	ABV0807065A GRU	COVER Less 020%	1.00	1546.00	1,236.80
X	ABV0823126B	EDGING Less 020%	1.00	23.00	18.40
X	ABV3807184A	GUIDE Less 020%	1.00	51.00	40.80
X	ABV0821468E	BRACKET Less 020%	1.00	39.50	31.60
X	ABV0821136C	SUPPORT Less 020%	1.00	81.00	64.80
X	ABV3807682 9B9	GRILL Less 020%	1.00	89.90	71.92
X	ABV0955102	CYLINDER Less 020%	1.00	159.50	127.60
X	AN 0161857	POP-RIVET Less 020%	10.00	2.80	22.40

Parts 5,561.12
Labour 0.00
Sublet 3,952.00
Menus 0.00
Lubricant 0.00

Sub-Total 8,413.12

7% GST 588.92

Grand Total 9,002.04



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323
Telefax 6841 1899

Customer Service
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VSB No.:
You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
Q	EXC	M: 8888 Insurance Excess/Liability	1100.00	1.00	-1,100.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, BONNET AND HEADLIGHT. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONNET.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8V0941044A	HEADLAMP Less 020%	1.00	1708.00	1,366.40
X	A8V0821172M	WHEEL HOUS Less 020%	1.00	146.00	116.80

Sub-Total

7% GST

Grand Total

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDZ 8188 E

Norah Khai
6768 9828
6841 1183

Body Repair
PA/OD1173/2017/JT
18 December 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sportback 1.4 TFSI (A)
Vehicle Chassis No. : WAUZZZ8V6GA168387
Vehicle Regn No. : SDZ 8188 E
Vehicle Mileage : 14492 Km
Vehicle Owner : Mr. Tong Hoi Chak
Certificate No : 2100479443-01
Policy Excess : S\$1,177.00 (inclusive 7% GST)
Accident Date : 27th November 2017
Place : Sixth Avenue
Repair Cost : \$ 9,002.04
WIP No. : 46587
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

15:32

Date :

18/1/2017

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S0367369C**

Name: **TONG HOI CHAK**

Birth Date: **08 Feb 1944**

Issue Date: **04 Feb 2004**

1001106048J

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S0367369C**



Name: **TONG HOI CHAK**

Race: **CHINESE**

Date of Birth: **08-02-1944**

Country of Birth: **SINGAPORE**

Sex: **M**

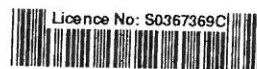



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
10 Apr 1962

NP 428A



1851973



NRIC No: **S0367369C**



Blood Group: **B+** Date of issue: **03-04-1994**

7 THOMSON LANE #14-05
SINGAPORE 297725

NRIC No: **S0367369C** Date: **09/12/2014**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Tong Hoi Chak
Period of Insurance : 19 Aug 2017 To 18 Aug 2018
Engine No. : CZC564048
Chassis No. : WAUZZZ8V6GA168387

Vehicle No. : SDZ8188E
Policy No. : 2100479443-01
Endorsement No. :
Issued Date : 15 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.4 TFSI (Attraction)
Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value
Driver Restriction : NA Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1100 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Tong Hoi Chak - \$1100 (Own Damage) Cheong Wai Fong - \$1100 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63652323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile
AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPSHA

1000296946/AC