

REF:

CC3/ATG17022746/Agbnz

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2700446000

Claims No. 802356157296

Sum Insured: _____ Excess: 600 01/12/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 80K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05/8/5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKX8302U. Yr Regn: 2015 Dec

Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A1 cc 999

Colour: Blue. A/C: Insured / Std / NI / NA

Sp. Reading: 25214. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8X36B046629.

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / 8/Rim / STD A/Rim or

Tyre Size: F: 215/45R16

R: 215/45R16.

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 29/11/17

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A16.

SKX 8302U - CC3/ATG17014746/Agbnz

Date: 25/01/17

30/11/17 @ 3.24pm revert to Victor via Meinen.

30/11/17 @ 6.09pm Victor informed CIA via Meinen.

01/12/17 @ 9.30am Informed George CIA & EX: 8600 by email.

13/12/17 @ 5.53pm Confirmed with Mr Bod final fig to 8457.84, 5 days by email.
(Red to 3003.16, 262.)

RECEIVED 29 MAR 2018

Date/Time File Pass to?

☐ : Preli. Report

17/12/17 Inmate

☐ : Final Report

Date/Time File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + PS \$

Photos

Others

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)200
10

210

Report Format: WTR-OD

Lump Sum / I.B.I. (\$) 8457.84



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022746/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 30-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKX 8302U
Policy No. 2100446000	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	29/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	23/11/2017	Inspection Date	29/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 23 March 2018 5:53 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SKX8302U - OD AIG - SURVEYED 29 NOV 18

Dear Mr Boo,

Confirm final fig \$8,457.84 before excess \$600.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Friday, 16 March 2018 3:14 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SKX8302U - OD AIG - SURVEYED 29 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8457.84 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 1 December, 2017 9:30 AM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SKX 8302 U

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SKX 8302U (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 1 December, 2017 9:18 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKX 8302 U

Dear all,

Any updates on above mention case?

Many thanks!

Best regards,
George Wong
Claims Department

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Nov 2017 12:14	Clim Veh Model Changed	Reg No: SKX8302U. Policy No: 2100446000-01000. Acct Date: 2017/11/23. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117155386	[] Merimen Administrator
2	24 Nov 2017 12:14	Clim Created		[I] Merimen Administrator
3	30 Nov 2017 09:19	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	30 Nov 2017 09:19	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	30 Nov 2017 09:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	30 Nov 2017 09:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/11	[A] CATHERINE CHONG KAI LING
7	30 Nov 2017 09:19	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	30 Nov 2017 09:19	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	30 Nov 2017 09:19	Clim Veh Model Changed	(204293) AUDI A1 SPORTBACK 1.0 TFSI S-tronic (A).	[A] CATHERINE CHONG KAI LING
10	30 Nov 2017 09:19	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	30 Nov 2017 15:20	Adj Rpt Initiated		[A] SHIAU CHAN
12	30 Nov 2017 15:20	Insured Phone No Updated	[None] -> [+6591852831]	[A] SHIAU CHAN
13	30 Nov 2017 15:20	Clim Details Notified		[A] SHIAU CHAN
14	30 Nov 2017 15:23	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/11	[A] SHIAU CHAN
15	30 Nov 2017 15:24	Adj Mandate Request	Cur.Req:9703.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	30 Nov 2017 17:19	Clim Registration Modified	Init.Est.->5,000 - 6,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Kian Meng
17	30 Nov 2017 17:19	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	30 Nov 2017 18:09	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/12/11. Mandate Remarks: Re-inspection require on hidden part/supplementary/check item.	[I] Chang, Lois-KL
19	30 Nov 2017 18:09	Adj Mandate Set	Approved:9083.00:Re-inspection require on hidden part/supplementary/check item.Reinsp:Yes.	[I] Chang, Lois-KL

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1654145	30/11/2017 15:20	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKX8302U		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Kian-Chuan

Date: 30 Nov 2017

Preliminary Advice

Vehicle No	: SKX8302U	Accident Date	: 23/11/2017
Make	: AUDI A1 SPORTBACK	Policy No.	: 2100446000-01000
Assignment Date	: 30/11/2017	Excess	: S\$0.00
Date of Inspection	: 29/11/2017	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,461.00
Revised Amount	:S\$	9,083.00
Check Items (Estimated)	:S\$	620.00
Total	:S\$	9,703.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:S\$	48,880.00
Salvage Value	:S\$	
Margin for Repair	:S\$	31,120.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	6731G
Vehicle Details	
Vehicle No.	SKX8302U
Vehicle to be Exported	No
Intended De-registration Date	30 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A1 SB 1.0 TFSI (PI)
Primary Colour	Blue
Manufacturing Year	2015
Engine No.	CHZ042541
Chassis No.	WAUZZZ8X3GB046629
Maximum Power Output	70.0 kW (93 bhp)
Open Market Value	\$21,220.00
Original Registration Date	29 Dec 2015
First Registration Date	29 Dec 2015
Transfer Count	0
Actual ARF Paid	\$6,708.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Dec 2025
PARF Rebate Amount	\$5,031.00
Intended COE Rebate Details	
COE Expiry Date	28 Dec 2025
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$54,301.00
COE Rebate Amount	\$43,849.00
Total Rebate Amount	\$48,880.00

The information contained herein is correct as at 30 Nov 2017

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7527661C**
Name:
CHEONG YAT LOOI JULIAN
(ZHANG YILEI JULIAN)

Birth Date: **15 Sep 1975**
Issue Date: **08 Nov 2003**



 000987617H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
24 Sep 1994

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7527661C



Name

CHEONG YAT LOOI JULIAN
(ZHANG YILEI JULIAN)

张 一 雷

Race

CHINESE

Date of birth

15-09-1975

Sex

M

Country of birth

SINGAPORE



3931863



NRIC No. S7527661C

Date of issue

14-09-2006

Address

APT BLK 392 BUKIT BATOK WEST AVENUE 5
#05-406
SINGAPORE 650392

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7146731G**

Name: **SHARON GABRIELLE PATRICIA TAN LI WAH**

Birth Date: **22 Dec 1971**

Issue Date: **17 Sep 2003**

1000839455F




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7146731G



Name: **SHARON GABRIELLE PATRICIA TAN LI WAH**

Race: **CHINESE**
 Date of Birth: **22-12-1971**
 Country of Birth: **SINGAPORE**

Sex: **F**

S7146731G

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

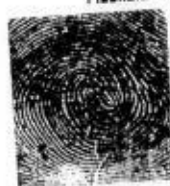
PASS DATE

25 Aug 1999

NP 428A



NRIC No: **S7146731G**



Blood Group: **O+** Date of issue: **22-07-2000**

APT BLK 392 BUKIT BATOK WEST AVENUE 5 #05-406 SINGAPORE 650392

NRIC No: **S7146731G**

Date: **05/10/2008**

No: **6108706**

3176035



HOTLINE TEL: (65) 6415-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M X 1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100446000-01000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$600.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SKX8302U

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

SHARON GABRIELLE PATRICIA TAN

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

LI WAH
29 Dec 2016

4) DATE OF EXPIRY OF INSURANCE

28 Dec 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Move Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

* NAMED DRIVER NA

HIRE PURCHASE COMPANY NA
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 22 Dec 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-207
PREMIUM LEASING - SLEE
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPNHR

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1164/2017/JT
Date	:	24-Nov-17

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MS. SHARON GABRIELLE PATRICIA TAN LI WAH
Address	:	BLK 392 BUKIT BATOK WEST AVE 5 #05-406 SINGAPORE 650392
Telephone	:	HP +65 9185 2831
Type of Claim	:	OWN DAMAGE CLAIMS
Policy No.	:	2100446000-01000
Vehicle No	:	SKX 8302 U
Model Code	:	AUDI A1 SB 1.0 TFSI S-TRONIC
Model / Year	:	Dec-15
Engine No	:	CHZ 042541
Chassis No	:	WAUZZZ8X3GB046629
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Nov-17
Place of Accident	:	Woodlands Ave 5 near Woodlands Square turning

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 8302 U.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, LHS front fender and LHS headlights. Repair LHS front door. Re-organize front crash management components. Reinstall all parts removed.	\$ 2,400.00	1250
3	To dismantle LHS front door panel trims, remove and reinstall LHS wing mirror assy for door paintings.	S/N \$ 300.00	✓
4	To respray front bumper, LHS front fender, bonnet and LHS front door.	\$ 2,800.00	2200 2100
5	To renew LHS front rim and carry out wheel alignment.	S/N \$ 280.00	✓
6	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: <u>\$ 6,140.00</u>	6332

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 8302 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Del'd</i>	\$ 1,280.00	✓ 1024
2	FRONT WHEEL HOUSE LINER ADAPTOR - LHS <i>Not Nec.</i>	\$ 14.00	? 8
3	FRONT AIR GRILLE - LHS <i>lt</i>	\$ 335.00	✓ 268
4	FRONT FENDER - LHS <i>Distorted</i>	\$ 753.00	✓ 602
5	FRONT FENDER INNER/OUTER BRACKET - LHS <i>Set</i>	\$ 50.00	✓ 39.76
6	FRONT FENDER BRACE - LHS <i>Set</i>	\$ 46.00	✓ 36.24
7	FRONT WHEEL HOUSE LINER - LHS <i>Del'd</i>	\$ 146.00	? 116.80 ✓
8	WHEEL HOUSE LINER ATTACHEMENT - LHS <i>Wear</i>	\$ 33.00	? 8
9	HEADLIGHT - LHS <i>lt</i>	\$ 1,616.00	✓ 1292.80
10	HEADLIGHT MOUNTING - LHS <i>Wear</i>	\$ 100.00	✓
11	FRONT FENDER CORNER COVER - LHS <i>Wear</i>	\$ 27.00	? 8
12	FRONT ALUMINIUM RIM - LHS <i>lt</i>	\$ 521.00	✓ 416.80
13	SUNDRIES <i>Wear</i>	\$ 400.00	? 79.44 ✓
TOTAL SPARE PARTS CHARGES		\$ 5,321.00	
TOTAL LABOUR CHARGES		\$ 6,140.00	
GRAND TOTAL		\$ 11,461.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

11653

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian

Surveyed Date

: 29/11/17

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 06 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1164/2017/JT
Date : 24-Nov-17

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days of repairs - ok - jb - 16 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS. SHARON GABRIELLE PATRICIA TAN LI WAH
Address : BLK 392 BUKIT BATOK WEST AVE 5
#05-406
SINGAPORE 650392
Telephone : HP +65 9185 2831
Type of Claim : OWN DAMAGE CLAIMS
Policy No. : 2100446000-01000
Vehicle No : **SKX 8302 U**
Model Code : AUDI A1 SB 1.0 TFSI S-TRONIC
Model / Year : Dec-15
Engine No : CHZ 042541
Chassis No : WAUZZZ8X3GB046629
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Nov-17
Place of Accident : Woodlands Ave 5 near Woodlands Square turning

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 8302 U.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, LHS front fender and LHS headlights. Repair LHS front door. Reorganize front crash management components. Reinstall all parts removed.	\$	2,400.00	\$ 1,250.00
3	To dismantle LHS front door panel trims, remove and reinstall LHS wing mirror assy for door paintings.	S/N \$	300.00	\$ 300.00
4	To respray front bumper, LHS front fender, bonnet and LHS front door. (\$550 X 4 = \$2200.00)	\$	2,800.00	\$ 2,200.00
5	To renew LHS front rim and carry out wheel alignment.	S/N \$	280.00	\$ 280.00
6	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,140.00</u>	<u>\$ 4,582.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 8302 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,280.00	\$ 1,024.00
2	FRONT WHEEL HOUSE LINER ADAPTOR - LHS	\$ 14.00	
3	FRONT AIR GRILLE - LHS	\$ 335.00	\$ 268.00
4	FRONT FENDER - LHS	\$ 753.00	\$ 602.00
5	FRONT FENDER INNER/OUTER BRACKET - LHS	\$ 50.00	\$ 39.76
6	FRONT FENDER BRACE - LHS	\$ 46.00	\$ 36.24
7	FRONT WHEEL HOUSE LINER - LHS	\$ 146.00	\$ 116.80
8	WHEEL HOUSE LINER ATTACHEMENT - LHS	\$ 33.00	
9	HEADLIGHT - LHS	\$ 1,616.00	\$ 1,292.80
10	HEADLIGHT MOUNTING - LHS	\$ 100.00	
11	FRONT FENDER CORNER COVER - LHS	\$ 27.00	
12	FRONT ALUMINIUM RIM - LHS	\$ 521.00	\$ 416.80
13	SUNDRIES	\$ 400.00	\$ 79.44
TOTAL SPARE PARTS CHARGES		\$ 5,321.00	\$ 3,875.84
TOTAL LABOUR CHARGES		\$ 6,140.00	\$ 4,582.00
GRAND TOTAL		\$ 11,461.00	\$ 8,457.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKX 8302 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1164/2017/MAS

29 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKX 8302 U Audi A1 SB 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no **SKX 8302 U**, claimant, **Ms. Sharon Gabrielle Patricia Tan Li Wah**, please find the related document per attached.

1. A copy of the Original invoice no. 85012298 – S\$8,407.89
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKX 8302 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Nov 2017		30 Nov 2017 09:19 Edit Adj Rpt	S\$8,457.84 Edit Estimates	S\$8,457.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	SHARON GABRIELLE PATRICIA TAN LI WAH, ID: S7146731G, Tel: +6591852831	
Vehicle Reg. No.:	SKX8302U	Date of Loss: 23/11/2017 15:00 - :59
Claim Type:	OD / 8223561572SG	Policy/Cover Note No.: 2100446000-01000 (Comprehensive)
		Excess: S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Imm.Advice due 11/12/2017]	
Driver/Custodian:	CHEONG YAT LOOI JULIAN (42 / Male), NRIC: S7527661C, Tel: +6591889765	

[View All](#)
[Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (30/11/2017): Alert - Adj Mandate Approved (S\$9083.00) - SKX8302U - Claim Handler: Chan, Kian ...
- AIG_SG (30/11/2017): SKX8302U / OD / 23/11/2017 / Coverage & Excess update

☐

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKX8302U (8223561572SG)
OD

Nov 23 2017 3:00PM
[SHARON GABRIELLE PATRICIA TAN LI WAH]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Photos/Images							3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print				
1	30/11/17 15:14	General View		Load JPG	☒			
2	30/11/17 15:14	Chassis Number		Load JPG	☒			
3	30/11/17 15:14	General View		Load JPG	☒			
4	30/11/17 15:14	General View		Load JPG	☒			
5	30/11/17 15:14	General View		Load JPG	☒			
6	30/11/17 15:14	General View		Load JPG	☒			
7	30/11/17 15:14	General View		Load JPG	☒			
8	30/11/17 15:14	General View		Load JPG	☒			
9	30/11/17 15:14	General View		Load JPG	☒			
10	30/11/17 15:14	General View		Load JPG	☒			
11	30/11/17 15:14	General View		Load JPG	☒			
12	30/11/17 15:14	General View		Load JPG	☒			
13	30/11/17 15:14	General View		Load JPG	☒			
14	30/11/17 15:14	General View		Load JPG	☒			
15	30/11/17 15:14	General View		Load JPG	☒			
16	30/11/17 15:14	General View		Load JPG	☒			
17	30/11/17 15:14	General View		Load JPG	☒			
18	30/11/17 15:14	General View		Load JPG	☒			
19	30/11/17 15:14	General View		Load JPG	☒			
20	30/11/17 15:14	General View		Load JPG	☒			
21	30/11/17 15:14	General View		Load JPG	☒			
22	30/11/17 15:14	General View		Load JPG	☒			
23	30/11/17 15:14	General View		Load JPG	☒			
24	30/11/17 15:14	General View		Load JPG	☒			
Documentation							1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print				
1	30/11/17 15:14	Singapore Accident Statement		Load PDF				
2	30/11/17 15:14	Police Report		Load PDF				
3	30/11/17 15:14	Certificate of Insurance		Load PDF				
4	30/11/17 15:14	Drivers Driving License		Load PDF				
5	30/11/17 15:14	WORKSHOP ESTIMATE		Load PDF				
6	02/04/18 11:04	WORKSHOP INVOICE		Load PDF				
7	02/04/18 11:04	DISCHARGE VOUCHER		Load PDF				

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/17 12:14	Accident Statement		Load HTM
2	28/11/17 18:15	Addendum Sheet		Load JPG ☒
3	30/11/17 20:33	Accident Statement Addm. #1		Load HTM

Photos/Images			3 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/17 11:59	Police Report	 Load JPG	☒
2	24/11/17 11:59	Police Report	 Load JPG	☒
3	24/11/17 11:59	Police Report	 Load JPG	☒
4	24/11/17 12:09	Accident Photo	 Load JPG	☒
5	24/11/17 12:09	Accident Photo	 Load JPG	☒
6	24/11/17 12:09	Driving License	 Load JPG	☒
7	24/11/17 12:09	Accident Photo	 Load JPG	☒
8	24/11/17 12:09	Accident Photo	 Load JPG	☒
9	24/11/17 12:09	Accident Photo	 Load JPG	☒
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17	28/11/17 18:21	Accident Photo	 Load JPG	☒
18	28/11/17 18:21	Accident Photo	 Load JPG	☒
19	28/11/17 18:21	Accident Photo	 Load JPG	☒
20	28/11/17 18:21	Accident Photo	 Load JPG	☒
Documentation			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/17 11:59	Sketch Plan	 Load JPG	☒
2	24/11/17 11:59	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022746/AQBN2

Date: 02/04/2018

REFERENCE

Insured/Claimant: SHARON GABRIELLE PATRICIA TAN
LI WAHPolicy No: 2100446000-
01000

Date of Loss: 23/11/2017

Nature of
Claim: ODClaim
No: 8223561572SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKX8302U

Make & Model: AUDI A1 SPORTBACK, 1.0 TFSI S-tronic (A)

Reg. Date: 29/12/2015 (Man. Year: 2015)

Colour: Blue

Engine Capacity: 999 cc

Market Value/New Car Price: S\$80,000.00

Sum Insured (S\$): Market Value/New Car Price

Engine No: CHZ042541

Chassis No: WAUZZZ8X3GB046629

Odometer: 25214 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R16

Front Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

Rear Tyre Size: 215/45 R16

Rear Left Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,321.00	3,875.84	1,445.16	27.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,332.00	4,582.00	1,750.00	27.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,653.00	8,457.84	3,195.16	27.42
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	11,053.00	7,857.84	3,195.16	28.91
+ GST 7.00/7.00% (S\$)	773.71	550.05	223.66	28.91
Nett Amount (S\$)	11,826.71	8,407.89	3,418.82	28.91

INSPECTION

Date of Assignment: 30/11/2017

Date Inspected: 29/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,280.00 FS	*1,024.00 FS
2	1		*FRONT WHEEL HOUSE LINER ADAPTOR-LHS	Not Necessary	14.00 FS	*- FS
3	1		*FRONT AIR GRILLE-LHS	Cut	335.00 FS	*268.00 FS
4	1		*FRONT FENDER-LHS	Distorted	753.00 FS	*602.00 FS
5	1		*FRONT FENDER INNER/OUTER BRACKET-LHS	Bent	50.00 FS	*39.76 FS
6	1		*FRONT FENDER BRACE-LHS	Bent	46.00 FS	*36.24 FS
7	1		*FRONT WHEEL HOUSE LINER-LHS	Deformed	146.00 FS	*116.80 FS
8	1		*WHEEL HOUSE LINER ATTACHMENT-LHS	Not Necessary	33.00 FS	*- FS
9	1		*HEADLIGHT-LHS	Cut	1,616.00 FS	*1,292.80 FS
10	1		*HEADLIGHT MOUNTING-LHS	Not Necessary	100.00 FS	*- FS
11	1		*FRONT FENDER CORNER COVER-LHS	Not Necessary	27.00 FS	*- FS
12	1		*FRONT ALUMINIUM RIM-LHS	Cut	521.00 FS	*416.80 FS
13	1		*SUNDRIES	Necessary	400.00 FS	*79.44 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					5,321.00	3,875.84

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHTS.REPAIR LHS FRONT DOOR.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,400.00	1,250.00
3	TO DISMANTLE LHS FRONT DOOR PANEL TRIMS,REMOVE AND REINSTALL LHS WING MIRROR ASSY FOR DOOR PAINTINGS	New	300.00	300.00
4	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS FRONT DOOR	New	2,800.00	2,200.00
5	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			6,332.00	4,582.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >