INS. CASE OWNE		CC (AXA170	MENT	4 pa3 9 LKK:	Smoorele alland
Surveyor:	Rasul	DOI: 1/1	117	Date / Time :	21/11/2017
Pre-assign / CCI Insured Vehicle ? Name of Insured Insured Tel No. Excess Sec II : SS Is driver the owner	on? (XE) / NO)	J 5983 Y 10 NA FE A HP 4739 340 D.O.A: (b, 4-17) Nature of Accident:	Claim No. Policy No. Make / Model Place of Accid	PIZZIAS V. holl Tampina	ove 10
If NO, Driver No Driver Te		(V/L: (1) / NO)	Ol GIA REPO Insured Liabili		Yes / No
PC302	₹				
INSRS: WSP: Children Company C	43 F	NSRS: //SP: el: iability: MKS:	INSRS: WSP: Tel: Linbility: RMKS:	Te Li	SRS: SP: I: ability: MKS:
Date/ Time	V-2020 8811		a /s/s		
([12]14@ 4:21 pw	Saled OL.M	r Chan. Confirm acci	A. W111.2	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup) Call Ol:	
1,1,,,,,,,	Request wiles	o. To get from his	odesp.	After call ltr to Of:	3 1
19/3/18 8 3-02pv	(alled OI ,	Mrchan. Not pekup.		Documentation Check List: Notification ltr (if non-pickup)	
11.60 1	14 m	1. 1		After call ltr to OI:	
19/11/18 -	(ilyass+	river turn todos	_	Authorisation To Act: Release Voucher:	
1.	,	land the same of t	ye Tong	Final Repair Bill: Car Rental Invoice: Towing Invoice	
RECEIVE	D 1 9 MOV 2010		-78	LTA / GIA : Medical Bill: PIR:	
				Mandate/Reject Instruction: LOD Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos: Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	55	(days) Reduction:	%	Email	Call
FINAL SETTLEMENT	Date/Time:	Confirm with		Email Call	
Final Liability: Repair Cost:	% (Ag	reed / Assessed) BOLA S/N No.:		If NO or B 28, Ass. Lin:	- ART - A
Loss of Rental (LOR):	SS	(days)		- mem	150071
Loss of Use (LOU):	S\$ (\$	x days)		(D) (A)	11871
Loss of Income (LOI):	S\$ (\$	x days)		101 CT	1
LOR only LOU onl		LOR + LOI Tick only one	1		
GIA/LTA Search	SS				
Medical:	SS			1) Claim status: Normal Ro	ect/Private Settle
Disbursement: Legal Cost	SS SS	(e.g. Tow/ Independer	и)	2) Report Format:	U AN
Total:	SS	Global Sum SS:		15) Survey Ice: 1759	V-1/V-
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	SS	Name 1:		Similar Valle	
Payee 1: Payee 2: (Strike if N.A.)	25	Name 1: Name 2:			
Payee 3: (Strike if N.A.)	S\$	Name 3:			
Lujue J. Louine II (N.A.)	199	[Palacott]		14117-1417	

8939C

			1			
From	Data 01	12.2017	VARIO	PC 3022	WRegr 2011	F6B
Estimated Cost.			Type: M.Ca	r i M.Cycle (60 ₃ i Van	Lorry Taxi Prime Mover	
DO THIWS! TP RES! O	D RES / EVA / INV / MY		Truc	k / Trailer or		
Ta inspect Vehicle No:	PC 3022		Make:	GOLDEN DRAGON	. 884	19
et Workshop m/s	Connect 3		Colout	muri	AC Insured / Std / N	I/NA
3	566 Woodlands	Rd	Sp.Reading	276701	TRadio Insured / Std /)	NI/NA
nsured			Eng/No:			
Policy No.			C/No.	LFZ BHCOK	COAA 003658	
Claims No.			Gen: Cond	Good Poor / B	urnt	
Sum Insured	Excess		Steering I	order Jammed / Lea/	ked / Burnt or	
Client's Record			Brake (r	norder / Jammed / Leai	ked / Burnt or	
Make of Veh.	Winnie - 985	09666	Modi N	S/Rim / STD A/Rir	m or	
	10.30 am		Tyre Size	F: ((R2215	
(Policy Condition)	10 - 0 0)	R:	ar Alb	
Remark: The veh had con		N/S O/S	BS / DUN /	EXNOVA/GY/FS/L	IZA / MIC / OHTSU / PIR / SUMI	E.
repair at the tim	e of inspection.		TOYO/Y	OKO or	WESTLAKE	
Bal, or Market Value			<u>Front</u>	-	Rear	
DAC Accident Rport.	Consistent? : Yes	or No	R/Bal	8	R.Bai. 8/8	mm
GIA / PR Seen:	Consistent? Yes	or No	L/Bal.	8	LiBal 8/8	70
Est. Rapara. 4.	days Res: Yes	or No	D.O.A. t	bur	DOL 01/12/17	
Lum Sum:	% 3 Val.: Yes	or No	Survey hel	da Com	rus 3	
CA / REV / REP. /	24 HRS	Vehicle IN/OUT	Des. of Da	The second second	OIS NIS UIC Rooftop or S FEE	
Date Pe	reon Contacted	V51000 1117001	The U/	70.	Body Structure affected due to	collision
Date Time Action	Instruction					
	chmit. 815 (Red	(US)CA	73 %7			
CoseTime File Pass 107	: Prell, Report		Davis Of B	ansie		
			Days Of R		Employ Total	
CatalTime File Raturn to?	: Final Report		Resurvey	No. of Trip:	Survey Feel Transporters	
1		Add Fee	s: Si	eines (S	3+21 5	
		100000000000000000000000000000000000000		80/8/ S	Foor	
Report Format :				ch in a S	Test .	
Lump Sum / LB I: 6				earang B		
LUMB SUM I LE II CO			4 300	10.4		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation II	nternationale Des Experts En Autor	nobile
AXA	INSURANCE PTE	LTD	Ref : CC4/AXA1702	2745/pa3
	HENTON WAY #24 TOWERSINGAPO		Date: 30-11-2017 Code: AXA2	
1.	ki Estel	Policy Parti	culars :- THIRD PARTY CLA	IM
	Insured Veh.	SKJ 5983Y	Veh. Inspected	PC 302Z
	Policy No.		Coverage (\$)	0.00
	Claim No.	S7M004CK	Excess (\$)	0.00
	Assign From		Assign Date	30/11/2017
2.		Vehicl	e Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	2	Steering	
	Brakes		Modification	
	General			
3.			Conditions of Tyres	IN IN PART PERSON
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		De	scription of Damages	
5.	N. C. C. L. C.		General Information	
	Accident Date	16/11/2017	Inspection Date	
	Survey held at	CONNECT3		
		7 OLD TOH TUCK ROA SINGAPORE 597648	D	
5a.		X - 1 () - 1 () - 1	Remarks	

CONNECTS

7 Old Toh Tuck Road Singapore 597648 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

QT17/PC302Z/TPC-096

AXA Insurance Singapore Pte Ltd 8 Shenton Way, #27-01 AXA Tower Singapore 068811

QUOTATION

Dear Sir.

Cost of Repair to Vehicle PC302Z

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (SS)	AMOUNT (SS)
1.	RH small compartment	1	1,350.00	1,350.00
2.	Excursion sticker	1	15.00	15.00
3.	Labour charges	1	700.00	700.00
4.	Spray painting	1	900.00	900.00
			SUB-TOTAL	S\$2,965.00

Thank you.

Yours faithfully

Winnie Chai

HP: 9850-9666

Rasul Hp 90000068 4 days 4/3 01/2/17 @ 1030 Rsm after 1400

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after agray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- . Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

S7M004CK

Our ref:

CC4/AXA17022745/R1pa3

Date:

04.12.2017

The Motor Claims Department M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PC 302Z

We refer to the above matter.

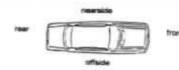
Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.12.2017 at the premises of M/s Connect3 and have the following to report:-

Workshop Estimate Amount	: S\$	2,965.00
Revised Estimate Amount	: S\$	815.00
"Check" Items Amount	: S\$	020
Market Value	: S\$	(*)
LTA Reimbursement Value	: S\$	92
Nett Value	: S\$	(*·

Description of Damage:

The vehicle sustained damages at the

O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

4.0 days

Yours faithfully,

MOHD. RASUL

Licensed Appraiser

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 1 December, 2017 4:29 PM

To: Cc: 'enquiry@revol.com.sg' 'FEI03@YAHOO.COM'

Subject:

<Request for Video> ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON

16/11/2017

Our Ref: CC4/AXA17022745/pa3

Dear Sirs/Madam.

ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON 16/11/2017

We refer to the above accident where we are acting AXA Insurance Pte Ltd to resolve a third party claim against our insured vehicle SKJ 5983Y (Mr Chan Siong Fea).

We were informed by our insured Mr Chan Siong Fea that he has submitted a copy of his car video footage to your good office.

We would like to request a copy of the video footage for our necessary action.

Thank you for your kind and early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 19 March 2018 3:24 PM

To: Cc: 'enquiry@revol.com.sg' 'FEI03@YAHOO.COM'

Subject:

RE: <Reguest for Video> ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON

16/11/2017

Hi Sirs.

We refer to the above matter and our email dated 01/12/2017.

We are appointed by AXA insurance Pte Ltd to handle third party claim against our insured(SKJ 5983Y) policy.

We have received a claim from PC 302Z. The driver of PC 302Z reported that our insured cut into his lane and collided onto PC 302Z

We would like to request a copy of SKJ 5983Y's video footage in order for us to look into the matter.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 22 December 2017 9:10 AM

To: enquiry@revol.com.sg Cc: FEI03@YAHOO.COM

Subject: RE: <Request for Video> ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON 16/11/2017

Hi.

We refer to our email dated 01/12/2017.

Kindly let us have a copy of your video footage for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 December, 2017 4:29 PM

To: 'enquiry@revol.com.sg' <enquiry@revol.com.sg>
Cc: 'FEI03@YAHOO.COM' <FEI03@YAHOO.COM>

Subject: <Request for Video> ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON 16/11/2017

Our Ref: CC4/AXA17022745/pa3

Dear Sirs/Madam.

ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON 16/11/2017

We refer to the above accident where we are acting AXA Insurance Pte Ltd to resolve a third party claim against our insured vehicle SKJ 5983Y (Mr Chan Siong Fea).

We were informed by our insured Mr Chan Siong Fea that he has submitted a copy of his car video footage to your good office.

We would like to request a copy of the video footage for our necessary action.

Thank you for your kind and early reply.

Best Regards,

Hsino Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

gavin@revol.com.sg

Sent:

Monday, 19 March 2018 3:58 PM

To:

Hsiao Tong (LKKAuto)

Cc:

fei03@yahoo.com

Subject:

RE: <Request for Video> ACCIDENT INVOLVING SKJ 5983Y(AXA) & PC 302Z ON

16/11/2017

Attachments:

SKJ5983Y Video for email.mp4

Hi Hsiao Tong, Chew,

Please kindly see the attached file which clearly show \$KJ5983Y is in its lane which PC302Z knocked into the side of \$KJ5983Y.

Thanks:

Best Regards, Gavin Tan





<Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ 5983Y(OI) & PC 302Z(TP) ON 16/11/2017]

Type

Question

Message

Hi Saw Theng, we have uploaded a copy of insured's video footage in SMART CLAIM. The video shows that our insured was driving within his own lane, suddenly there was an impact/ jerk on his vehicle. We are of the opinion that our insured's version is more credible. As such, we are intending to reject third party claim. For your approval/ comments please. Thank you. Hsiao Tong - 19/03/2018

Menu



RE: <Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ 5983Y(OI) & PC 302Z(TP) ON 16/11/2017]

Type

Question

Message

Hi, we refer to the E-mail below, we appreciate if you could let us have your approval/ instruction. Thank you. Poh Kin. 18/05/2018

Reply



RE: <Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ 5983Y(OI) & PC 302Z(TP) ON 16/11/2017]

Type

Question

Message

URGENT REMINDER Hi, we refer to our email dated 19/03/2018. We have uploaded a copy of insured's video footage in SMART CLAIM. The video shows that our insured was driving within his own lane, suddenly there was an impact/ jerk on his vehicle. We are of the opinion that our insured's version is more credible. As such, we are intending to reject third party claim. For your approval/ comments please. "Third party is chasing for update. Otherwise, they would like to escalate the matter to GIA. Thank you. Hsiao Tong - 31 Aug 2018

myslid +



Service Request Details

Claim 57M004CK Reference CC4/ASM17022745/R1pa3 🧳 Loss Date 16 November 2017 Request Date 29 November 2017

Due Date 31 August 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss Third Party Vehicle Damage

Services

Direct settlement

tions	
ext Step	
text step	
14	s blocked, and modify the Expected Completion Date.
14	s blocked, and modify the Expected Completion Date.

Vehicle Information

Incident Vehicle Registration #

PC302Z

Make

TPVD GOLDEN DRAGON

Model

XML6118E1A

Service Address

Primary Contact/Insured

CHAN SIONG FEA
BLK 624B PUNGGOL CENTRAL, 820624, Singapore
97393110
FEI03@YAHOO.COM

Claim Handler

KHOR Saw Theng 6568804754 sawtheng.khor@axa.com.sg

Additional Instructions TP IS ARC WORKSHOP

FROM

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
New Mosagn						
TYPE				0		
SENT		1/9	/18 12:14 PM			
FROM		ОН	Vale			
SUBJECT				tion> - 57M004C 302Z(TP) ON 16/		FINVOLVING
BODY		Hi F	Is proceed to rej	ect TP's claim VO		
		*				
TYPE				0		
SENT		31/	8/18 8:13 AM			

9/6/2018 Claim Portal

SUBJECT RE: <Seek Instruction> - S7M004CK (ACCIDENT INVOLVING SKJ 5983Y(OI) & PC 302Z(TP) ON 16/11/2017] URGENT REMINDER Hi, we refer to our email dated 19... BODY da. TYPE 0 SENT 30/7/18 12:40 PM LKK AUTO CONSULTANTS PTE LTD (TP) FROM RE: <Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ SUBJECT 5983Y(OI) & PC 302Z(TP) ON 16/11/2017] REMINDER Hi, we refer to our email dated 19/03/201... BODY 0 TYPE 7/7/18 10:35 AM SENT LKK AUTO CONSULTANTS PTE LTD (TP) FROM RE: <Seek Instruction> - 57M004CK [ACCIDENT INVOLVING SKJ SUBJECT 5983Y(OI) & PC 302Z(TP) ON 16/11/2017] Hi Saw Theng, we refer to our email dated 19/03/20... BODY TYPE 0 SENT 19/6/18 9:14 AM LKK AUTO CONSULTANTS PTE LTD (TP) FROM RE: <Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ SUBJECT 5983Y(OI) & PC 302Z(TP) ON 16/11/2017]

BODY Hi Saw Theng, we refer to our email dated 19/03/20_ TYPE 0 SENT 4/6/18 1:23 PM LKK AUTO CONSULTANTS PTE LTD (TP) FROM RE: <Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ SUBJECT 5983Y(OI) & PC 302Z(TP) ON 16/11/2017] Hi, we refer to the E-mail below, we appreciate if... BODY TYPE 18/5/18 1:06 PM SENT LKK AUTO CONSULTANTS PTE LTD (TP) FROM RE: <Seek Instruction> - \$7M004CK [ACCIDENT INVOLVING 5KJ SUBJECT 5983Y(OI) & PC 302Z(TP) ON 16/11/2017] Hi, we refer to the E-mail below, we appreciate if ... BODY TYPE 0 19/3/18 5:40 PM SENT LKK AUTO CONSULTANTS PTE LTD (TP) FROM <Seek Instruction> - S7M004CK [ACCIDENT INVOLVING SKJ SUBJECT 5983Y(OI) & PC 302Z(TP) ON 16/11/2017] BODY Hi Saw Theng, we have uploaded a copy of insured's...

BODY

TYPE 0 SENT 4/12/17 10:44 AM LKK AUTO CONSULTANTS PTE LTD (TP) FROM SUBJECT Direct Settlement - Accident Involving SKJ5983Y (OI : AXA -S7M004CK) and PC302Z(TP : LKK REF -CC4/AXA17022745/R1pa3) on 16/11/2017 Dear Saw Theng. We refer to the above matter. As ... BODY TYPE 0 4/12/17 10:41 AM SENT LKK AUTO CONSULTANTS PTE LTD (TP) FROM ia (Immdiate Advise) SUBJECT

ia (Immdiate Advise) Repairer Estimate \$...

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 10 September 2018 3:00 PM

To:

'Winnie Chai'

Cc:

Admin A

Subject:

RE: LAST & FINAL REMINDER: Accident involving PC302Z & SKJ5983Y (AXA Insured

) on 16/11/17

Attachments:

SKJ5983Y OI Video.mp4; STATEMENT OF SKJ 5983Y.PDF

Without Prejudice

Hi Winnie,

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our insured driver was driving within his own lane, suddenly there was a jerk/impact on his vehicle. We are of the view that our insured's version is more credible. Attached here with a copy of our insured accident video footage for your easy reference.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai <connect3winnie@gmail.com>

Sent: Friday, 7 September 2018 4:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LAST & FINAL REMINDER: Accident involving PC302Z & SKJ5983Y (AXA Insured) on 16/11/17

Hi Hsiao Tong

Pls kindly check with AXA officer are they agreeable to escalate this case to GIA for settlement instead.

Thanks

On Fri, Aug 31, 2018 at 8:14 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

	Without Prejudice
	Hi Winnie,
	We have convey your message to our principal and pending for further instruction from them.
	We will get back to you once we receive instruction.
	Thank you.
)	"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
	In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
	Best Regards, Hsiao Tong, Chew Case Handler
8	LKK Auto Consultants Pte Ltd
	Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108
	Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> S(408933)
	From: Winnie Chai <connect3winnie@gmail.com> Sent: Thursday, 30 August 2018 11:52 AM</connect3winnie@gmail.com>

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LAST & FINAL REMINDER: Accident involving PC302Z & SKJ5983Y (AXA Insured) on 16/11/17

Hi Hsiao Tong
Pls kindly advise on the offer for this case as this case has been pending for too long without any updates from the third party insurer.
Alternatively pls kindly advise is AXA agreeable to escalate this case to GIA for settlement instead.
Thanks & Regards
On Sat, Aug 18, 2018 at 9:29 AM, Winnie Chai < connect3winnie@gmail.com > wrote: Morning Hsiao Tong,
Pls kindly advise on the offer for this case.
Thanks
On Tue, Jul 31, 2018 at 7:56 AM, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote: Without Prejudice
Hi Winnie.
We are still pending further instruction from AXA.
Reminder had been sent to them.
We will get back to you once we receive instruction.

resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> S(408933)
From: Winnie Chai < <u>connect3winnie@gmail.com</u> > Sent: Thursday, 26 July 2018 2:28 PM To: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> >
Cc: Admin A <admin-a@lkkauto.com> Subject: Re: LAST & FINAL REMINDER: Accident involving PC302Z & SKJ5983Y (AXA Insured) on 16/11/17</admin-a@lkkauto.com>
Hi Hsiao Tong
Pls kindly advise offer for this case urgently.
Thanks
On Tue, Jul 17, 2018 at 10:41 AM, Winnie Chai < connect3winnie@gmail.com > wrote:
Morning Hsiao Tong

Pls kindly advise on the offer for this case.		
Thanks		
On Tue, Jul 3, 2018 at 1:55 PM, Winnie Chai < connec	:t3winnie@gmail.com	> wrote:
Afternoon Hsiao Tong		
Pls kindly advise on the offer for this case.		
Thanks		
On Sat, Jun 2, 2018 at 10:11 AM, Winnie Chai <conr< td=""><td>nect3winnie@gmail.co</td><td>om> wrote:</td></conr<>	nect3winnie@gmail.co	om> wrote:
Hi Hsiao Tong,		
Any updates for this case?		
Pls kindly advise.		
Thanks		
IIIdilks		
On Wed, Mar 21, 2018 at 2:38 PM, Hsiao Tong (LK	KAuto) <chewht@lkka< td=""><td>auto.com> wrote:</td></chewht@lkka<>	auto.com> wrote:
Without Prejudice		
i.		
Hi Winnie,		
We just received video from our insured.		

We are seeking instruction from AXA and will get back to you soon. "Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement." Best Regards. Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Winnie Chai [mailto:connect3winnie@gmail.com] Sent: Wednesday, 21 March 2018 2:18 PM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com> Subject: Re: FINAL REMINDER: Accident involving PC302Z & SKJ5983Y (AXA Insured) on 16/11/17 HI Hsiao Tong, Pls kindly advise on the liabilty & offer for this case.

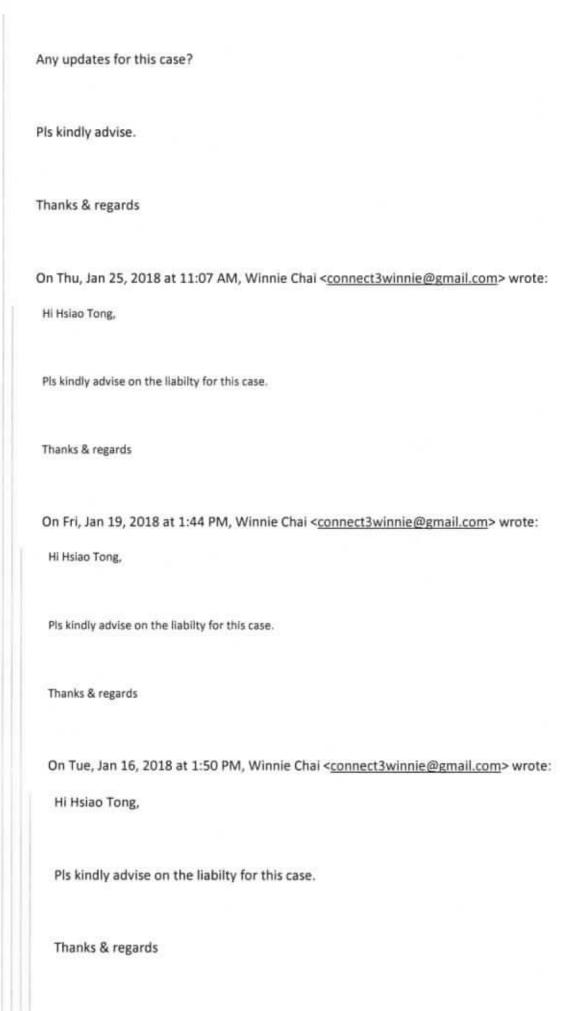
On Thu, Mar 1, 2018 at 9:24 AM, Winnie Chai < connect3winnie@gmail.com > wrote:

Thanks & regards

HI Hsiao Tong,
Pls kindly advise on the liabilty & offer for this case.
Thanks & regards
On Sat, Feb 24, 2018 at 9:25 AM, Winnie Chai < connect3winnie@gmail.com > wrote:
Hi Hsiao Tong,
Pls kindly advise on the liabilty for this case.
Thanks & regards
On Tue, Feb 13, 2018 at 8:52 AM, Winnie Chai < connect3winnie@gmail.com > wrote:
Hi Hsiao Tong,
Any updates for this case?
Pls kindly advise.
Thanks & regards

Hi Hsiao Tong,

On Wed, Jan 31, 2018 at 10:32 AM, Winnie Chai < connect3winnie@gmail.com > wrote:



On Wed, Jan 10, 2018 at 4.52 PM, Asido Tong (LANAUTO) CENEWIT (WIRKAUTO.COM) WISTE
Without Prejudice
Hi Winnie,
We refer to your below email.
Liability unclear. Kindly refer to our insured accident report for your easy reference.
We are currently pending for our insured car video footage for our necessary action.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
"Wishes you a Merry Christmas & Happy New Year 2018"
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1. #02-25</u> S(408933)

Sent: Tuesday, 9 January 2018 3:50 PM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >
Subject: 2ND REMINDER: Accident involving PC302Z & SKJ5983Y (AXA Insured) on 16/11/17
Afternoon Hsiao Tong,
Market Control Control Mill High to
We ref to the mentioned accident.
Pls kindly advise liabilty for this case.
Thanks & regards
On Tue, Dec 26, 2017 at 11:10 AM, Winnie Chai < connect3winnie@gmail.com > wrote:
Morning Hsiao Tong,
We ref to the mentioned accident.
U. A. BENCONSTRUCTOR ACCOUNT TO A CONTROL SCOTT CONTROL
Pls kindly advise liabilty for this case.
Thanks & regards
On Thu, Dec 7, 2017 at 10:43 AM, Winnie Chai < connect3winnie@gmail.com > wrote:
Morning Hsiao Tong,
We ref to the mentioned accident.
Pls kindly advise liabilty for this case.
Thanks & regards

From: Winnie Chai [mailto:connect3winnie@gmail.com]

Connect3

HP:9850-9666

Winnie Chai

Connect3

HP:9850-9666

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

I STATE OF THE PARTY OF THE PAR	Affiliated to Federation Intern	ationale Des Experts En Autom	nobile
XXA INSURANCE PTE	LTD	Ref : CC4/ASM1702	2745/R1pa3q2
SHENTON WAY #24 XXA TOWERSINGAPO ATTN:KHOR SAW TH	ORE 068811	Date: 26-11-2018 Code: ASM	
		ars :- THIRD PARTY CLAI	M
Insured Veh.	SKJ 5983Y	Veh. Inspected	PC 302Z
Policy No.	P1371980	Coverage (\$)	0.00
Claim No.	S7M004CK	Excess (\$)	0.00
Assign From		Assign Date	29/11/2017
	Vehicle Pa	articulars & Condition	1 - 7 1 5 1 5 1
Make & Model	GOLDEN DRAGON	c.c	8849
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	LFZBHCDK0AA003658	Colour	MULTI COLOUR
Odometer	276701	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	11 R22.5	WEST LAKE	8 mm
L/H Front Tyre	11 R22.5	WEST LAKE	8 mm
R/H Rear Tyre	11 R22.5 (D)	WEST LAKE	8/8 mm /
L/H Rear Tyre	11 R22.5(D)	WEST LAKE	8/8 mm
	Descr	ption of Damages	
DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	O/S FRONT PORTION.	
	Gen	eral Information	
Accident Date	16/11/2017	Inspection Date	01/12/2017
Survey held at	566 WOODLANDS RD		
Repairer	CONNECT3		
a.		Remarks	
	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS		
5b.	Estima	ate Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	rs



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

815.00

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 302Z

RECOMMENDED COST OF REPAIRS

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RH SMALL COMPARTMENT (CONSISTENT)	TO REPAIR SEE LABOUR	1,350.00	=
1	EXCURSION STICKER (CONSISTENT)	NECESSARY	15.00	15.00
			1,365.00	15.00
	LABOUR			
	LABOUR CHARGES INCLUSIVE OF THE REPAIR OF RH		700.00	300.00
	SPRAY PAINTING .		900.00	500.00
			1,600.00	800.00
	GRAND TOTAL		2,965.00	815.00

Report Ref No. CC4/ASM17022745/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part, Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

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SERVICE REQUESTS

MESSAGES

CLAIMS

Service Request Details

Actions CC4/A5M17022745/R1pa3q2

STANDOACK

Chim

Reference

Wait for Approve invoice AM british Mext Step

16 November 2017

Loss Date

29 November 2017

Request Date

Due Date

TPVD GOLDEN DITAGON PC3022 Vehicle Information incident Vehicle Registration # Make

Service Address

XML6118E1A

Model

Primary Contact/Insured

LICK AUTO CONSULTANTS PTE LTD (TP)

Vendor Name

Third Party Vehicle Damage

Type of Loss

Direct settlement

Services

BLK 6248 PUNGGOL CENTRAL, 820624, Singapore **РЕЮЗДУАНОО.СОМ** CHAN SIONG FEA 97393110

Claim Handler

6568804754 sawtheng.khor@axa.com.xg KHOR Saw Therug

> TP IS ARC WORKSHOP Additional Instructions

Metrics Assessment Documents Document SubType History Invoices Document Type Messages

Notes

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AUTHOR Merimen SUB-TYPE Reports & Statement THE Accident Statement

DATE UPLOADED

LIOK AUTO CONSULTANTS PTE LTD (TH) Surveyor/ Assessor expense Invasion

MOGnosical (11) pdf

30 November 2018

Forms / Claim Documents Others (179) Forms / Claim Documents Others (179) Forms / Claim Documents Others (179) Forms / Claim Documents Estimate / Quotation (179) Forms / Claim Documents Others (177) Forms / Claim Documents	NAME	ни	SUB-TYPE	Алтнов	DATE UPLOADED
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