

INS. CASE OWNER:

CC 3 / AIG170

22/40, Swaz

LKK:

IDAC:

Surveyor:

YWE

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 11/12/17 Email.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email Call

Final Liability: % 75 (Agreed / Assessed) BOLA S/N No.: N/A

Repair Cost: 2800.00 S\$ 2100.00

Loss of Rental (LOR): 332.24 S\$ 249.18 (4.5 days) x 73.83

Loss of Use (LOU): S\$ (5 x days)

Loss of Income (LOI): S\$ (5 x days)

LOR only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search 5.00 S\$ 5.00

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost: S\$

Total: 3137.24 S\$ 2354.18 Global Sum S\$: 2350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: S\$ 2350.00

Payee 2: (Strike if N.A.) S\$

Payee 3: (Strike if N.A.) S\$

Name 1: SMRT Taxis Pte Ltd

Name 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4/7/19

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022740/Swa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-11-2017		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SF 77Y	Veh. Inspected	SHB 5983A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/11/2017	Inspection Date	27/11/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



28-11-17 / 16:00

ADV 29-11-17 / 11:00

27-11-17 / 15:00

SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

27-11-17 / 15:00

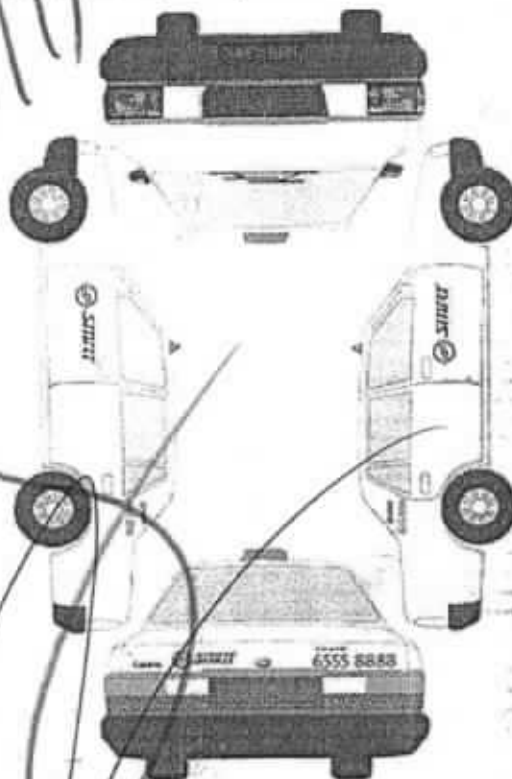
Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5983A
 Ref. No : TAX/11/17/2156
 Reg. Date : 05/05/2013
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : CHNG AH GUAN
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 24/11/2017 03:30:00 PM
 Accident Reported Date / Time : 25/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093290
 Special Instruction to ARC, if any :

SF77Y A1K 4S

BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
 SURVEYOR SEBASTIAN (LKK) & Email : sebastianeang@lkkauto.com HP: 90036121
 LUMP SUM REPAIR

Prepared Date : 25/11/2017 11:27:03 AM



29/11/17 13.45 Reject
 R2 Bumper Paint Keel
 30/11/17 11:00 PASS

Recording Camera

☐

Radio Antenna

☐

1st witness

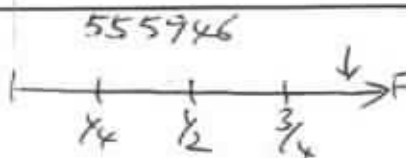
Date

27-11-17

2nd witness

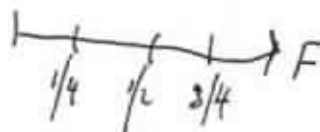
Date

556010-KM



Supplementary

Refer to the Supplementary part of the report



LEE SHENG AUTO PTE LTD

Vehicle Return Date:

29/11/17

Vehicle Return Time:

12:10 A.M

SMRT staff sign: _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB135661

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 378.00	200.00
Total Material Charges	: 2,415.60	1,914.48
Other Charges	: 896.88	486.88
TOTAL	: 4,028.48	2,801.36
Lum Sum Total	: 4,050.00	2,800.00
No. of Repair Days	: 3.00	2.00 /
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 27/11/2017 10:05:13 AM	27/11/2017 02:51:14 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/11/2017 09:16:00 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0083

Invoice No :

Quotation Date : 4/12

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	200.00 /
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
Total Spray Painting & Panel Beating	378.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET) <i>net</i>	140.00	140.00 /
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET) <i>net</i>	296.88	296.88 /
Total Other Costs	896.88	486.88

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace	No
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace	No
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Check	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Check	No
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Check	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
96873820	REAR		COVER TOWING EYE RR	0	21.00	10.00	0.00	Replace	Not given	No
96858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Check	No
96858576	REAR	6504586	REFLECTOR REFLEX RR RH	1	264.00	10.00	237.60	Replace	Check	No
TOTAL MATERIALS							3,019.50	2,393.10		
TOTAL MATERIALS(Discounted)							2,415.60	1,914.48		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2393.10 /
- 207
1914.48 /
+ 200.00 /
+ 686.88 /

2801.36 /
L/s \$2800/-

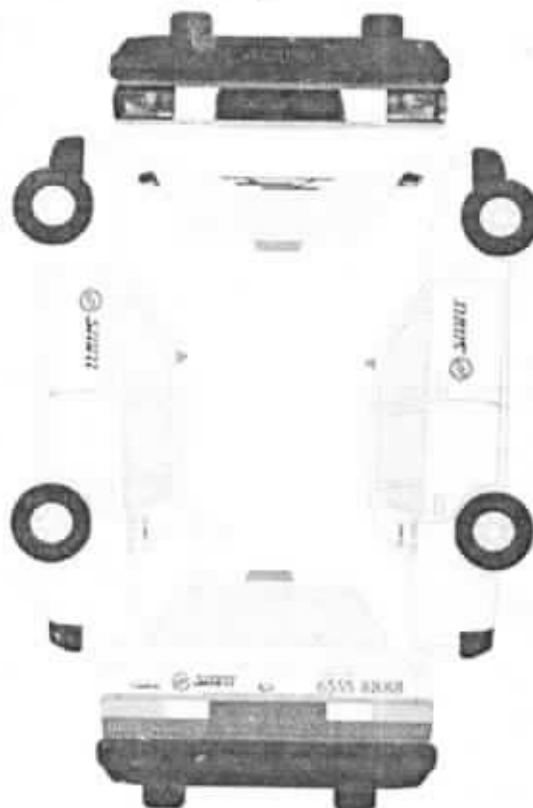
Sebastian
11/12/2017

SMRT Accident Vehicle Repair Estimates

AIG

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5983A
 Ref. No : TAX/11/17/2156
 Reg. Date : 05/06/2013
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : CHNG AH GUAN
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 24/11/2017 03:30:00 PM
 Accident Reported Date / Time : 25/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093290
 Special Instruction to ARC, if any :
 SF77Y
 Prepared Date : 25/11/2017 11:27:03 AM



Submission.
 27/11/2017.

- Lump Sum Repair.
- Question Mark Items Photo.
- Photo After Paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB135661

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 378.00	0.00
Total Material Charges	: 2,382.10	2,430.72
Other Charges	: 896.88	0.00
TOTAL	: 3,994.98	0.00
Lum Sum Total	: 4,000.00	0.00
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sign Off Date	: 27/11/2017 10:05:13 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/11/2017 09:16:00 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 200
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
Total Spray Painting & Panel Beating	378.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
TO PROVIDE LABOUR & MATERIAL TO REPLACE BUSH RING REAR BUMPER (NET)	140.00	0.00 ✓
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISMENT STICKER(NET)	296.88	0.00 ✓
Total Other Costs	896.88	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
13745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace ✓	Replace (16/22)	No
16941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace ✓	Replace (5/1)	No
16873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace ?	Replace	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace ?	Replace	No
16633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace ?	Replace	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace ?	Replace	No
16873820	REAR		COVER TOWING EYE RR	1	21.00	10.00	18.90	Replace X	Replace	No
16858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace ?	Replace	No
16858576	REAR	6504586	REFLECTOR REFLEX RR RH	1	264.00	10.00	237.60	Replace ?	Replace	No
TOTAL MATERIALS							3,038.40	3,038.40		
TOTAL MATERIALS(Discounted)							2,382.10	2,430.72		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 9 January, 2018 8:50 AM
To: CS A Team; Admin A
Subject: Re: Accident on 24/11/2017 involving SHB 5983A & SF 77Y (AIG insured) Our Ref: TAX/11/17/2156/lg
Attachments: 11 17 2156.pdf

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$2800.00
Loss of rental	\$ 369.15 (\$73.83 x 5 days)
LTA search fee	<u>\$ 5.00</u>
	\$3174.15
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Friday, 1 December, 2017 5:11 PM
To: 'Sabs21@hotmail.com'
Cc: Zayyer (LKKAuto)
Subject: ACCIDENT INVOLVING SF 77Y & SHB 5983A ON 24/11/2017

Dear Sir/Madam,

ACCIDENT INVOLVING SF 77Y & SHB 5983A ON 24/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 12/12/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Date: 25/11/2017

Our Ref. No.:

Letter of Authorisation

I, Chng Ah Guan (NRIC No.: S1224977/B) the registered hirer / relief driver / contract hirer of SMRT taxi registration number

SHB 5983 A hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi and SF 774

happened on 24/11/2017 (3:30 p.m.) along CTE / SE (between upper Serangoon exit)

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Chng Ah Guan Signature: [Signature]
NRIC No.: S1224977/B
Tel No.: 96621810
Address: B11C-298D, Choa Chu Kang Ave 2
11-60, Spore 686296

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 5983A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 5983A that was damaged pursuant to the accident which occurred on 24/11/2017 (date) along CTE TWDS AMK (location) involving vehicle no/s SF 77Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 1st (day) of July (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,350.00 (Global Sum) for vehicle no. SHB 5983A that was damaged pursuant to the accident which occurred on 24/11/2017 (date) along CTE TWDS AMK (location) involving vehicle no/s SF 77Y.

This is pursuant to the inspection conducted on 27/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5983A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5983A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18/12 (day) of July (month) 2019 (year)




Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV171200224
Date : 12.12.2017
Vehicle No. : SHB5983A
Your Ref No. : TAX/11/17/2156
Our Ref No. : 24093290
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	2,800.00
GRAND TOTAL					\$ 2,800.00

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 24.11.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/17/2156

From: SMRT Taxis Pte Ltd

Date: 29/11/2017

**ACCIDENT ON 24/11/2017 INVOLVING SHB 5983A & SF 77Y
ALONG CTE TOWARDS SLE BEFORE UPPER SERANGOON EXIT**

This is to confirm that the daily rental rate for SHB 5983A is \$73.83 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5983A Accident Case No. : TAX/11/17/2156
Make / Model : CHEVROLET EPICA 2.0 VCDi Ref. No. : 24093290

Date and Time Vehicle off-road for Accident Repair : 25.11.2017 11:02:00

Date and Time Repair Completed : 30.11.2017 13:33:40

Remarks :

Generated by : POHSUAN

Printed on : 03.12.2017



Enquire Transaction History

Transaction History Details

Log Date/Time: 27 Nov 2017 / 08:09:38

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: SF77Y

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20171127080938663331

Search Date / Time: 24 Nov 2017 15:30:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Nov 2017 Edit Reg		27 Nov 2017 00:00 Edit Adj Rpt	S\$2,800.00 Edit Estimates	S\$2,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Mrs Yeo Sai Boo Nee Lee Swan Nya, ID: S0065894Z								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB5983A	Date of Loss:	24/11/2017 00:00 - :59 [53 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0390806364SG	Policy/Cover Note No.:	2100459240 (Comprehensive)						
Vehicle Reg. No. (Insured):	SF77Y	Policy No. (Claimant):	D-17087562MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 08/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (30/11/2017): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5983A (0390806364SG)
[SF77Y]
TP
SMRT TAXIS PTE LTD
Nov 24 2017 12:00AM
[Mrs Yeo Sai Boo Nee Lee Swan Nya]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print					
1	21/11/18 11:06		SF 77Y.mp4											Load MP4						
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print					
1	(Draft)		Third Party Express Settlement – Payment Breakdown											Edit						
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print					
1	30/11/17 10:23		Accident Statement From: SC – Reg. No: SF77Y, Claimant: MRS YEO SAI BOO NEE LEE SWAN NYA											Load HTM						
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print					
1	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
2	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
3	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
4	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
5	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
6	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
7	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
8	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
9	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
10	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
11	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
12	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
13	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
14	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
15	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
16	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
17	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
18	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
19	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
20	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
21	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
22	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
23	31/05/18 17:38		General View											Load JPG		<input checked="" type="checkbox"/>				
24	31/05/18 17:38		Reinspection Photo											Load JPG		<input checked="" type="checkbox"/>				
25	31/05/18 17:38		Reinspection Photo											Load JPG		<input checked="" type="checkbox"/>				
26	31/05/18 17:38		Reinspection Photo											Load JPG		<input checked="" type="checkbox"/>				
27	31/05/18 17:38		Photo After Spray											Load JPG						

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
28	31/05/18 17:38	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
29	31/05/18 17:38	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
30	31/05/18 17:38	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
31	31/05/18 17:38	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/12/17 09:50	TP ESTIMATE - MARKED	Load PDF	
2	01/12/17 09:50	TP GIA REPORT	Load PDF	
3	16/07/19 10:25	WORKSHOP INVOICE	Load PDF	
4	16/07/19 10:25	AUTHORISATION TO ACT FORM	Load PDF	
5	16/07/19 10:25	Release Voucher	Load PDF	
6	16/07/19 10:25	RENTAL RECEIPT	Load PDF	
7	16/07/19 10:25	RENTAL MILEAGE	Load PDF	
8	16/07/19 10:25	LTA SEARCH	Load PDF	
9	16/07/19 10:25	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SF77Y (Insd veh)	Model:	CHEVROLET EPICA 2.0
	SHB5983A (TP veh)		2.0DSL AT ABS D/AB 2WD
Date of Accident:	24/11/2017		4DR TUR (A)

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,968.88
Final Repair Cost	:	\$	2,350.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	4.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,350.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 75 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	2,350.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022740/SWA3Q2

Date: 16/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100459240

Claimant Vehicle No : SHB5983A

Insured Vehicle No : SF77Y

Date of Loss: 24/11/2017

Nature of Claim:

TP

Claim No: 0390806364SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5983A

Make & Model: CHEVROLET EPICA, 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A)

Engine No: HIDDEN

Reg. Date: 05/06/2013 (Man. Year: 2013)

Chassis No: KL1LA69RJBB135661

Colour: Maroon

Odometer: 555946 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R15

Rear Tyre Size:

205/55 R15

Front Left Side: Falken 6 mm

Rear Left Side:

Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,792.88	2,829.98	962.90	25.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,176.00	450.00	726.00	61.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,968.88	3,279.98	1,688.90	33.99
Approved Total (Overridden) (S\$)		2,800.00		
Nett Amount (S\$)	4,968.88	2,800.00	2,168.88	43.65
+ Car Rental (4.5 x S\$73.83/day) (S\$)		332.24		
		(S\$) 3,132.24		
Liabile Amount (75.00%) (S\$)		2,349.18		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		2,354.18		
Global Sum Settlement (S\$)		2,350.00		

INSPECTION

Date of Assignment: 27/11/2017

Date Inspected: 27/11/2017 Inspected At: SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER RR (DISC 10%)	Deformed	1,238.00 F	*1,114.20 F
2	1		*BEAM RR BUMPER IMPACT (DISC 10%)	Bent	1,221.00 F	*1,098.90 F
3	1		*SENSOR REVERSE (SN)	Damaged	180.00 F	*180.00 F
4	1		*ABSORBER ENGY RR BUMPER	Not Necessary	70.00 F	*- F
5	1		*BRACKET RR BUMPER SIDE LH	Not Necessary	49.00 F	*- F
6	1		*BRACKET RR BUMPER SIDE RH	Not Necessary	49.00 F	*- F
7	1		*COVER TOWING EYE RR	Not Necessary	21.00 F	*- F
8	1		*REFLECTOR REFLEX RR LH	Not Necessary	264.00 F	*- F
9	1		*REFLECTOR REFLEX RR RH	Not Necessary	264.00 F	*- F
10	1		*SHIELD REAR BUMPER (SN)	Necessary	140.00 F	*140.00 F
11	1		*ADVERTISEMENT STICKER (SN)	Necessary	296.88 F	*296.88 F
Total Parts (\$\$)					3,792.88	2,829.98

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODT WORK	New	338.00	200.00
2	SPRAY PAINT	New	378.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	0.00
5	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
6	TO REPLACE SUNDRY PARTS	New	100.00	20.00
7	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,176.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >