

22/03/2002

ASS. REC. BY:

REF:

CS/MSG17012932/GTB<sup>27</sup>

Special Instruction:

SURVIVOR

GQ

ASSIGNMENT (Office)

From (Person):

Catherine Thia

of

MSU

Date/Time:

04072017 1:58pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLD 2700L

Insured:

SLH 7106Z

at Workshop m/s

Volkswagen

Tel:

6305 7176

of

247 Alexandra Road

Policy No:

78860190 ANW

Claim No:

521227

Sum Insured:

Excess:

\$0

Make of Veh:

D.O.A.

30062017

(Client's Record)

CA / REV / REP. / REV 24 HRS 'WP'

05072017 @ 3:30pm

H.O.D. Endorsement:

Date/Time:

04072017 1:24pm

Person Contacted:

Chumaine

Vehicle IN / OUT

| Date/Time | Action/Instruction ( ✓ ) Estimate         |
|-----------|---|
|           | SLD 2700L - x                             |
|           | SLH 7106Z - x                             |
|           | Final figure \$1975t (Red 2960:59%) 5days |
|           | NO BILL AS WILL BILL TO MSG TP CASE       |

(CS/MSG17012932/GTB IS TP Case)

30111 - file pass to Typist.

RECEIVED 30 NOV 2017

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Volkswagen

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLD2700 L Yr Regn: 20 Jun 2011Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen New cc 1390Colour: silver A/C: Insured / Std / NI / NASp. Reading: 42327 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WVW 288 1 KZ B W 310640Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45 R17R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Conti Continental

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. \_\_\_\_\_ D.O.I. 05-07-17Survey held at w/s 4pmDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time, File Pass to?

☐ : Preli. Report

1) \_\_\_\_\_

☐ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ 800)☐ : Weekend (\$ \_\_\_\_\_)

S + RS: \_\_\_\_\_

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

weight measurement




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                 |                          |   |
|--|--|-----------------|--------------------------|---|
| MSG INSURANCE (SINGAPORE) PTE LTD  |  |                 | Ref : CS/MSG17012932/Gtb |   |
| 16 RAFFLES QUAY<br>#24-01 HONG LEONG BLDG SINGAPORE 048581   |  |                 | Date : 04-07-2017        |  |
|  |  |                 | Code : MSG               |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                 |                          |   |
| Insured Veh.   | SLH 7106Z  | Veh. Inspected  | SLD 2700L                |   |
| Policy No.   | 28860190AVW  | Coverage (\$)   | 0.00                     |   |
| Claim No.  | 521227   | Excess (\$)     | 0.00                     |   |
| Assign From  | MERIMEN (CATHERINE THIA)   | Assign Date     | 04/07/2017               |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                 |                          |   |
| Make & Model   | c.c  |                 | 0                        |   |
| Engine No.   | HIDDEN   | Year of Reg.    |                          |   |
| Chassis No.  |  | Colour          |                          |   |
| Odometer   | -  | Steering        |                          |   |
| Brakes   |  | Modification    |                          |   |
| General  |  |                 |                          |   |
| <b>3. Conditions of Tyres</b>  |  |                 |                          |   |
|  | Size   | Make            | Balance                  |   |
| R/H Front Tyre   |  |                 | mm                       |   |
| L/H Front Tyre   |  |                 | mm                       |   |
| R/H Rear Tyre  |  |                 | mm                       |   |
| L/H Rear Tyre  |  |                 | mm                       |   |
| <b>4. Description of Damages</b>   |  |                 |                          |   |
|  |  |                 |                          |   |
| <b>5. General Information</b>  |  |                 |                          |   |
| Accident Date  | 30/06/2017   | Inspection Date | 05/07/2017               |   |
| Survey held at   | VOLKSWAGEN GROUP SINGAPORE PTE LTD<br>247 ALEXANDRA ROAD<br>SINGAPORE 159934 |                 |                          |   |
| <b>5a. Remarks</b>   |  |                 |                          |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                 |                          |   |

## ...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING |             |               |  |         |               |            |  |
|--------------------------|-------------|---------------|--|---------|---------------|------------|--|
| Case                     | Notified    | Est Submitted | Adj Assigned                                   | Adj Rpt | Adj Submitted | Its Auth'd | Status   |
| Main                     | 03 Jul 2017 |               | 04 Jul 2017<br>13:58<br><a href="#">Assign</a> |         |               |            | <b>New Assignment</b><br><a href="#">Cancel Case</a> |

| Main  | Reference | Claim Details  | Documents  | Show All |         |             |              |            |       |
|---|-----------|--|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>  |           |  |            |          |         |             |              |            |       |
| <b>Insured:</b> Lye Hou Fai, ID: S1481328D  |           |  |            |          |         |             |              |            |       |
| <b>Main Claimant:</b> KOR BOON KWANG, JOHNSTON, ID: S7207175A   |           |  |            |          |         |             |              |            |       |
| <b>Vehicle Reg. No.:</b> SLD2700L   |           | <b>Date of Loss:</b> 30/06/2017 00:00 - :59                                    |            |          |         |             |              |            |       |
| <b>Claim Type:</b> TP / 521227  |           | <b>Policy/Cover Note No.:</b> 28860190AVW<br>Coverage: 16/11/2016 - 15/11/2017 |            |          |         |             |              |            |       |
| <b>Vehicle Reg. No. (Insured):</b> SLH7106Z   |           | <b>Policy No. (Claimant):</b>  |            |          |         |             |              |            |       |
|   |           | <b>Excess:</b>   |            |          |         |             |              |            |       |
| <b>Repairer:</b> Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293  |           |  |            |          |         |             |              |            |       |
| <b>Handling Insurer:</b> MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]                                    |           |  |            |          |         |             |              |            |       |
| <b>Adjuster:</b> LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 05/07/2017]   |           |  |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |           |  |            |          |         |             |              |            |       |
| There are no mail for this case.  |           |  |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |  |            |          |         |             |              |            |       |
| Due Date  | Priority  | Type   | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |  |            |          |         |             |              |            |       |

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Pearllyn Kang Yen Lin

Date: 29 Sep 2017

**Preliminary Advice**

|                    |  |                         |                |
|--------------------|--|-------------------------|----------------|
| Vehicle No         | : SLD2700L   | Accident Date           | : 30/06/2017   |
| Make               | : VOLKSWAGEN GOLF  | Policy No.              | : A80433425AVW |
| Assignment Date    | : 25/09/2017   | Excess                  | : S\$0.00      |
| Date of Inspection | : 05/07/2017   | Est. Duration of Repair | : 5.00         |
| Inspection At      | : VOLKSWAGEN CENTRE SINGAPORE (HQ)<br>247 ALEXANDRA ROAD<br>SINGAPORE 159934 |                         |                |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

|                             |      |          |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 4,935.00 |
| Revised Amount              | :S\$ | 3,600.00 |
| Check Items (Estimated)     | :S\$ | 0.00     |
| Total                       | :S\$ | 3,600.00 |

|                 |      |
|-----------------|------|
| Lump Sum Repair | :S\$ |
|-----------------|------|

**Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 46,000.00 |
| COE / PARF Rebate  | :S\$ | 33,876.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 12,124.00 |

**Remarks**

( x ) The vehicle is economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.

## View Received Message

This mail is associated with :

**\*SLD2700L (530497)**  
OD  
Jun 30 2017 4:00PM  
[KOR BOON KWANG, JOHNSTON]  
Volkswagen Centre Singapore

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 29/09/2017 09:59 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$3600.00) - SLD2700L - Claim Handler: Pearllyn Kang Yen Lin

Approved:3600.00:A IF C

### DOCUMENTS SUMMARY

There are no documents.

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Monday, 2 October, 2017 10:02 AM  
**To:** 'Wong, Meiy (VWG Singapore)'  
**Cc:** 'Kong, Charmaine (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'  
**Subject:** RE: SLD 2700L OD  
**Attachments:** 2700.pdf

Dear Meiy,

As spoken this morning, refer to the correct estimate

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 29 September, 2017 2:53 PM  
**To:** Wong, Meiy (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>  
**Cc:** Kong, Charmaine (VWG Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>  
**Subject:** SLD 2700L OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLD 2700L (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                    |
|----------------------------|------------------------------------|
| Date Of Report             | 01/07/2017 11:28                   |
| Date Of Accident           | 30/06/2017 16:35                   |
| Exact Location Of Accident | ALG AYER RAJAH EXPRESSWAY TWDS MCE |
| Country/State of Loss      | SINGAPORE                          |

### DETAILS OF OWN VEHICLE

|  |                                      |
|--|--------------------------------------|
| Vehicle Registration Number  | SLD2700L                             |
| <b>Insured/Policyholder</b>  |                                      |
| Name Of Registered Owner   | KOR BOON KWANG, JOHNSTON             |
| NRIC No  | S7207175A                            |
| Email Address  | ADMIN@LEGEND.SG                      |
| Mobile Phone No  | (LOCAL) +65-96333800                 |
| Alternative Phone No   | Others-96333800                      |
| <b>Vehicle Particulars</b>   |                                      |
| Manufacturer   | VOLKSWAGEN                           |
| Model  | GOLF SPORT 1.4 TSI (DSG)             |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE                              |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                  |
| If No, Please state action to be taken                                       |                                      |
| Vehicle Category   | PRIVATE CAR                          |
| <b>Insurance Company</b>   |                                      |
| Name of Insurance Company  | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage   | COMPREHENSIVE                        |
| Fleet Policy   | NO                                   |
| Policy Number  | A 80433425 AVW                       |
| Cover Note Number  |                                      |
| <b>Driver</b>  |                                      |
| Name of Driver   | CLARENCE NG LENG WEE                 |
| NRIC No  | S7119378J                            |
| Date Of Birth  | 30/05/1971                           |
| Occupation   | INDOOR                               |
| Date Of Driving Pass   | 12/09/1989                           |
| Driving Experience   | 27 YEARS AND 9 MONTHS                |
| Gender   | MALE                                 |
| Mobile Number  | (LOCAL) +65-96333800                 |



**SINGAPORE ACCIDENT STATEMENT**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
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**ACCIDENT STATEMENT**

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| Date Of Report             | 01/07/2017 11:28                   |
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| Exact Location Of Accident | ALG AYER RAJAH EXPRESSWAY TWDS MCE |
| Country/State of Loss      | SINGAPORE                          |

**DETAILS OF OWN VEHICLE**

|                             |                          |
|-----------------------------|--------------------------|
| Vehicle Registration Number | SLD2700L                 |
| <b>Insured/Policyholder</b> |                          |
| Name Of Registered Owner    | KOR BOON KWANG, JOHNSTON |
| NRIC No                     | S7207175A                |
| Email Address               | ADMIN@LEGEND.SG          |
| Mobile Phone No             | (LOCAL) +65-96333800     |
| Alternative Phone No        | OTHERS-96333800          |

**Vehicle Particulars**

|  |                          |
|--|--------------------------|
| Manufacturer   | VOLKSWAGEN               |
| Model  | GOLF SPORT 1.4 TSI (DSG) |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE                  |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                       |
| If No, Please state action to be taken                                       | THIRD PARTY              |
| Vehicle Category   | PRIVATE CAR              |

**Insurance Company**

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | A 80433425 AVW                       |
| Cover Note Number         |                                      |

**Driver**

|                      |                         |
|----------------------|-------------------------|
| Name of Driver       | DR CLARENCE NG LENG WEE |
| NRIC No              | S7119378J               |
| Date Of Birth        | 30/05/1971              |
| Occupation           | INDOOR                  |
| Date Of Driving Pass | 12/09/1989              |
| Driving Experience   | 27 YEARS AND 9 MONTHS   |
| Gender               | MALE                    |
| Mobile Number        | (LOCAL) +65-96333800    |
| Fax Number           | (LOCAL) +65-96333800    |
| Contact Number       |                         |
| Email Address        | ADMIN@LEGEND.SG         |

|   |                              |
|---|------------------------------|
| Address   | 881 NORTH BRIDGE ROAD #22-12 |
| Postcode  | 198784                       |
| Was driver an employee of the Insured's Company     | NO                           |
| If No, Relationship of the Driver with the Insured  | RELATIVE                     |
| Vehicle Registration Number of Driver's Own Vehicle | -                            |
|   | -                            |
|   | -                            |
| Insurance Company of Driver's Own Vehicle           | -                            |
|   | -                            |
|   | -                            |

#### General Information of the Accident

|                    |                                |
|--------------------|--------------------------------|
| Type Of Accident   | UNKNOWN - REFER TO SKETCH PLAN |
| Weather Conditions | CLEAR                          |
| Road Surface       | DRY                            |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Was any body injured in the Accident?   | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

#### Details of Police Action

|   |  |
|---|--|
| Was the accident reported to the police?  | YES  |
| If Yes, Please state which Police Station |  |
| Police Station Name                       | KAMPONG GLAM NEIGHBOURHOOD POLICE POST                       |
| Police Station Address                    | ROAD: 17A BEACH ROAD , POSTCODE: 199596 , COUNTRY: SINGAPORE |
| Police Station Contact                    | TEL NO: 1800-2989999 - FAX NO: 62936498                      |
| Was notice of intended Prosecution given? | NO   |
| If Yes, against whom?                     |  |

#### Circumstances of Accident

FOR MORE DETAILS PLEASE REFER TO POLICE REPORT

#### Attachment(s)

|   |                                     |
|---|-------------------------------------|
| Are accident photos available for attachment? | YES                                 |
| Was there any video captured by Car Camera?   | YES                                 |
| Remarks/ Reasons:                             | SIZE FILE TOO BIG, UNABLE TO UPLOAD |
| Was there any audio recorded?                 | NO                                  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |          |
|-------------------------------------|----------|
| Vehicle Registration Number         | SLH7106Z |
| Vehicle Make/Model/Colour           |          |
| Details Of Properties               |          |
| Name of Driver                      |          |
| NRIC/Passport Number                |          |
| Contact Number                      |          |
| Address                             |          |
| Postcode                            |          |
| Insurance Company Name              |          |
| Nature Of Damage                    |          |
| No. Of Passenger (Including Driver) |          |

#### Details of Witness

|      |  |
|------|--|
| Name |  |
|------|--|

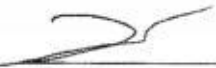
Phone Number

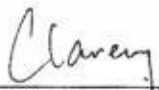
Email Address

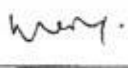
SKETCH PLAN

IMPORTANT NOTICE

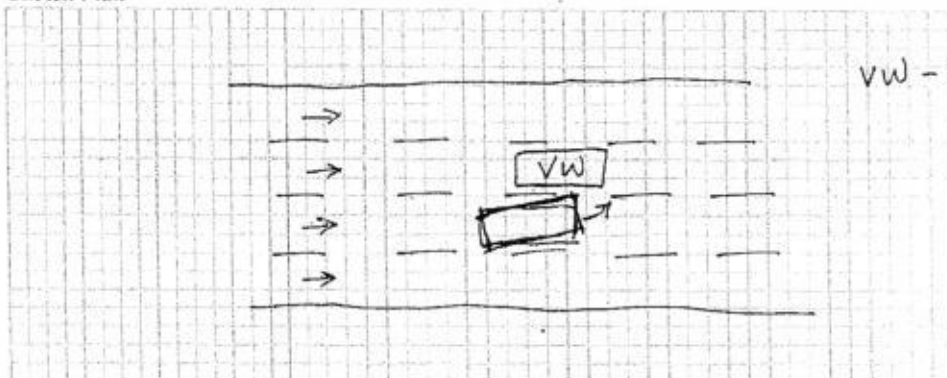
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

  
Policyholder's Signature / Date & Time

  
Driver's Signature (If driver is not the policyholder) / Date & Time

  
Witnessed by Reporting Centre Personnel

Sketch Plan




## Describe Circumstances of the Accident

PLEASE REFER TO SKETCH AND CAMERA FOOTAGES

### Declaration

We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature / Date &  
Time

Claverty

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Personnel



**SINGAPORE  
POLICE FORCE**



T/20170630/2149

Police Station Of Origin:  
Kampong Glam NPP  
17A Beach Road SINGAPORE 199596  
Tel No: 1800-2989999

1 of 3

Report No. T/20170630/2149

**REPORT OF A TRAFFIC ACCIDENT**

|  |            |                              |   |                            |  |
|--|------------|------------------------------|---|----------------------------|--|
| Date/Time Report Made:<br>30/06/2017 17:30 |            | Vide Report No.:             |   | Station Diary No.:<br>53   |  |
| <b>Informant's Particulars</b>             |            |                              |   |                            |  |
| Name of Informant:<br>CLARENCE NG LENG WEE |            |                              | Address:<br>881 NORTH BRIDGE ROAD #22-12 SINGAPORE 198784 |                            |  |
| ID Type / ID No.:<br>NRIC NO / S7119378J   |            |                              | Contact No.:<br>Home/Office: Mobile: 96333800             |                            |  |
| Nationality:<br>SINGAPORE CITIZEN          |            |                              | Email:  |                            |  |
| Sex:<br>Male                               | Age:<br>46 | Date of Birth:<br>30/05/1971 | Type of Informant:<br>Driver                              |                            |  |
| Race:<br>Chinese                           |            |                              | Language:<br>English                                      | Institution / School Name: |  |
| Occupation:<br>LECTURER                    |            |                              | Driving Licence Information:<br>Class: 3 Date of Expiry:  |                            |  |

**General Information of the Accident**

|   |                           |                                    |  |                                     |
|---|---------------------------|------------------------------------|--|-------------------------------------|
| Type of Accident:   | Non-Injury<br>Hit and Run | Drink Drive:<br>No                 | Date/Time of Accident:<br>30/06/2017 16:35 | Type of Location:<br>Straight Road  |
| Location:<br>Along Road 1<br>AYER RAJAH EXPRESSWAY<br>TOWARDS MCE           |                           |                                    |  |                                     |
| Weather:<br>Clear   |                           | Road Surface:<br>Dry               | Road Speed Limit:                          |                                     |
| Traffic Flow:   |                           | Traffic Control:<br>Not Controlled | Traffic Volume:<br>Moderate                |                                     |
| Type of Collision:<br>Between Moving Vehicles - Side Swipe - Same Direction |                           |                                    |  | Anyone conveyed by ambulance:<br>No |

**Details of Vehicle Involved**

| Vehicle No. | Type | Make | Model | Color | Condition        | No of Passenger |
|-------------|------|------|-------|-------|------------------|-----------------|
| SLD2700L    | Car  |      |       |       | Slightly Damaged | 0               |



**SINGAPORE  
POLICE FORCE**



T/20170630/2149

Police Station Of Origin:  
Kampong Glam NPP  
17A Beach Road SINGAPORE 199596  
Tel No: 1800-2989999

2 of 3

Report No. T/20170630/2149

**CONTINUATION OF REPORT**

**Brief Details.**

On 30/06/2017 between 1636hrs to 1638hrs, I was driving my relative's vehicle (SLD2700L) along AYE, after Lower Delta road exit. At the point of time, I was travelling along the 2nd lane towards MCE. As I was about to exit towards MCE, a vehicle (White, Volkswagen, SUV) cut into the chevron and collided onto the rear driver side of my vehicle. The driver did not stop. Instead, he sped off. I managed to give chase and spotted the vehicle. However, I was unable to affirmed that it was the said vehicle.

After which, I made a check on my vehicle and there was a heavy scratches with black marks at the rear driver side door. I wish to state that I have the video recordings in my in-car camera. I am lodging this report for Police investigations as well as insurance claim.

Sketch Plan Pg. 8



U6J8481

NRIC No. S7119378J



Blood Group: A+ Date of issue: 26-11-1992

881 NORTH BRIDGE ROAD #22-12  
SINGAPORE 198784

NRIC No. S7119378J Date: 17/07/2010 No: 6456260

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 12 Sep 1989

NP 428A



License No: S7119378J



Date : 01/12/12

Dear Sir or Madam :

To whom it may concern,


**RE: Authorization to act on behalf**

Vehicle No.: SLD 2700 L

I, JOHNSTON KOR BOON KWANG, bearing NRIC Number S7207175A,  
would like to authorize CLARENCE NG LENG WEE, bearing NRIC  
Number S7119378J, to act on my behalf for all documents  
and repair for the above said vehicle.

Thank You.

Yours Sincerely,

  
.....  
Signature

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE

**IMPORTANT NOTE** : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : \_\_\_\_\_ Vehicle Registration No : SLD2700L  
Name(as shown in NRIC): Clarence Ng Leng Wee  
(\*Vehicle Driver / ~~Vehicle Owner~~) (\*) Please delete as appropriate  
NRIC/Passport No : S7119378J  
Address : 881 North Bridge Road, 22-12 Southbank, Singapore 198784  
Contact (Tel) : \_\_\_\_\_ (H/P) : 96333800  
(Email) : admin@legend.sg  
Date of Accident : 30 June 2017 Time of Accident : 4.40pm  
Place of Accident : AYE in direction of MCE, after the exit to Lower Delta Road  
Insurance Company : MSIG

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Police report was made on 30 June 2017. Footage from in-car camera was submitted to both traffic police and MSIG for investigation.

I wish to claim from own insurance policy and seek recovery.

Clarence  
\_\_\_\_\_  
Signature of Vehicle Owner / Driver  
Date: 26 July 2017

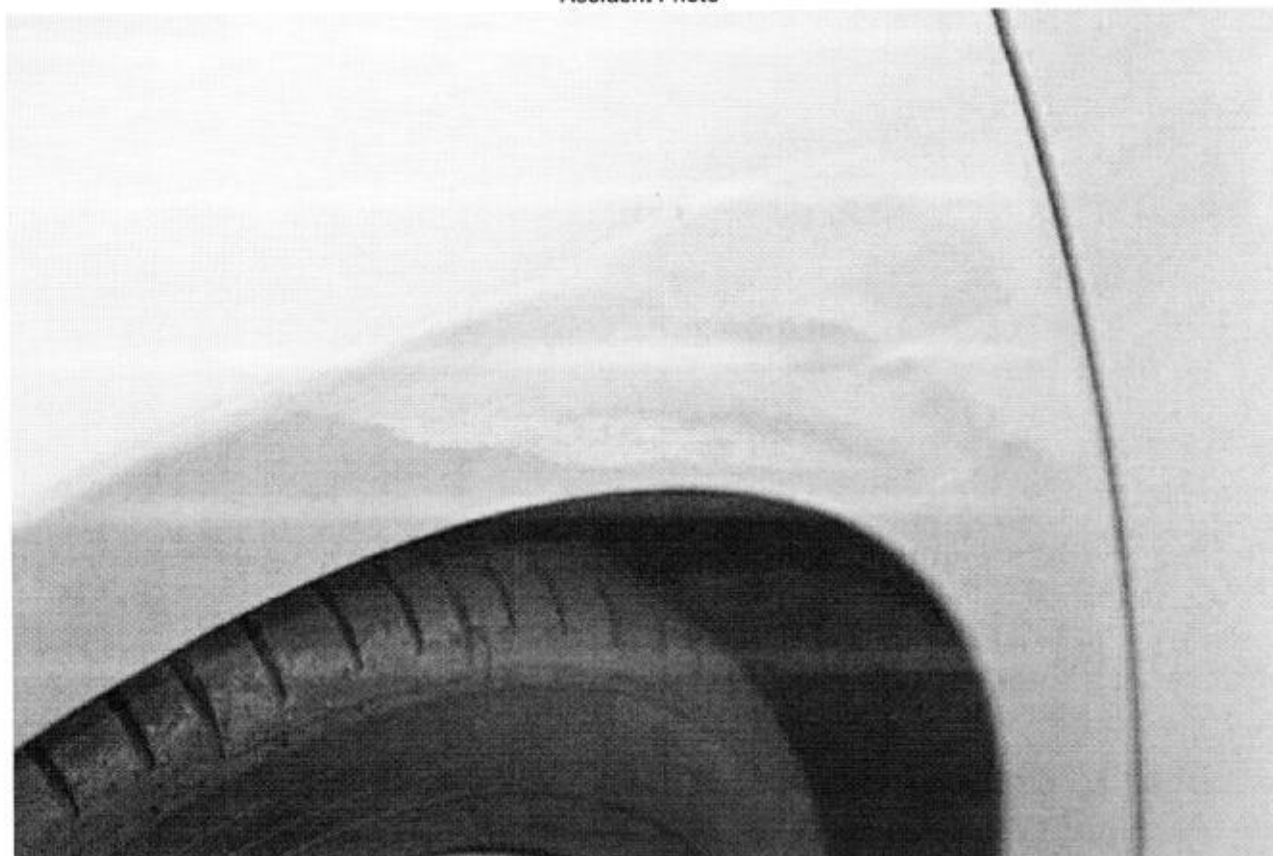
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

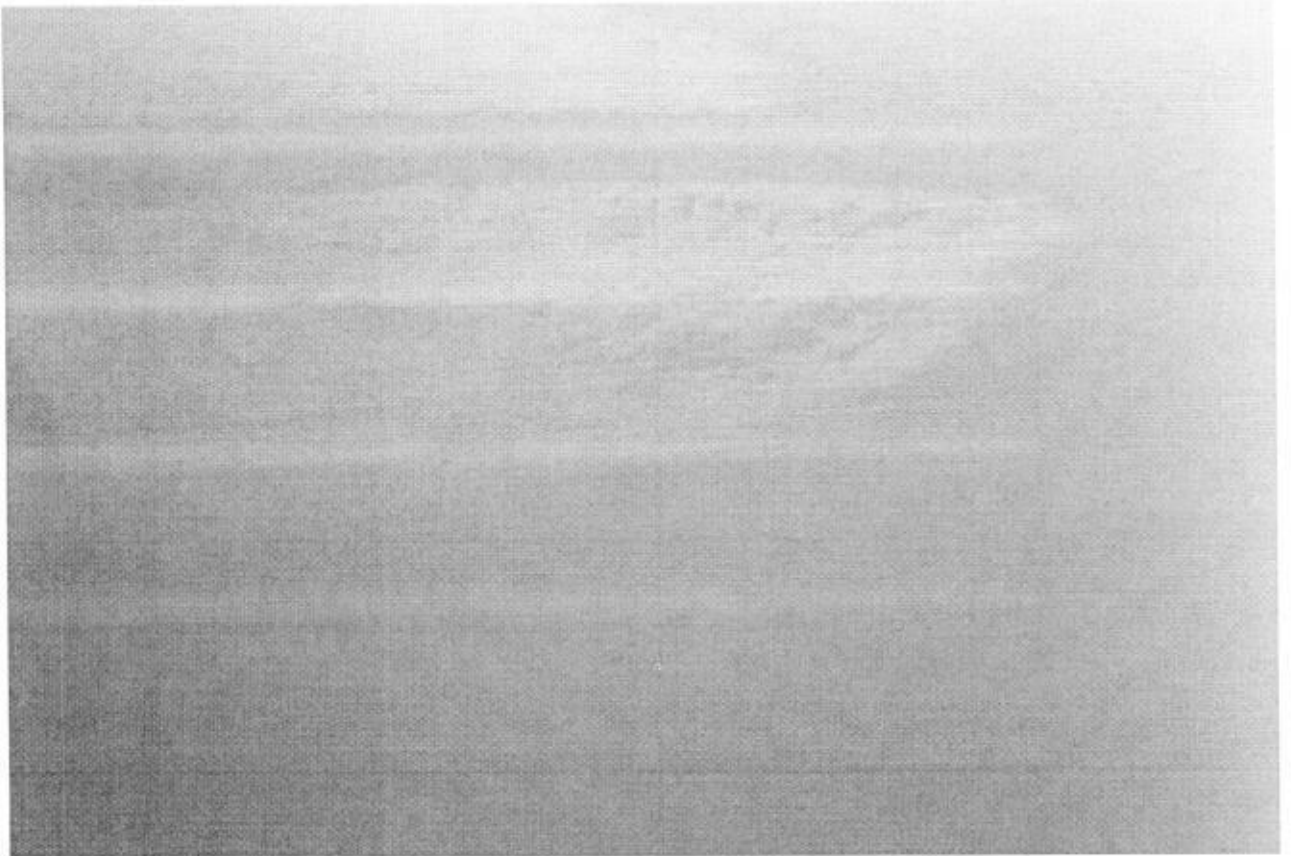


Accident Photo





Accident Photo





**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Kampong Glam NPP  
17A Beach Road SINGAPORE 199596  
Tel No: 1800-2989999



T/20170630/2149

3 of 3

Report No. T/20170630/2149

## CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

A /

Cpl CHIONG WEI ZHONG, ALVIN

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / HRT /

Sr Staff Sgt LIM WOON TIONG

Contact No.: 65476418

Authentication Stamp

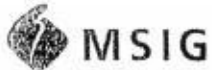
NP168

Signature Of Informant:

Date/Time:

30/06/2017 17:30

Classification Of Case:



MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way #21-01 SGX Centre 2 Singapore 068007  
 Tel: (65) 6827 7888 Fax: (65) 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## VW DRIVEEASY

## THE SCHEDULE

| Policy Number  | Period of Insurance      | Place of Issue      |
|--|--------------------------|---------------------|
| A 80433425 AVW   | 20/06/2017 to 19/06/2018 | SINGAPORE           |
| Name and Address of Insured  | Date of Issue            | Registration Number |
| JOHNSTON KOR BOON KWANG<br>881<br>NORTH BRIDGE ROAD<br>#22-12<br>SOUTHBANK<br>SINGAPORE 198784 | 30/05/2017               | 156346              |
| Premium  | GST                      | Total Due           |
| SGD1,030.02  | SGD72.10                 | SGD1,102.12         |

RISK NUMBER 1 VW DRIVEEASY

## OCCUPATION

Indoor Occupation

## FINANCIAL INTEREST

MayBank  
 as Hire Purchase Owners

SCOPE OF COVER Comprehensive

## INTEREST INSURED

|                  |                            |                   |                  |
|------------------|----------------------------|-------------------|------------------|
| REGISTRATION NO. | SLD2700L                   | SUM INSURED       | MARKET VALUE     |
| MAKE/MODEL       | Volkswagen New Golf 1.4 AT | INCL. COE/PARF    | YES              |
| ENGINE NUMBER    | CAV308904                  | OFF-PEAK CAR      | NO               |
| CHASSIS NUMBER   | WVWZZZ1KZBW310640          | NO CLAIM DISCOUNT | 30.00 % (or F/D) |
| YEAR OF MFG      | 2011                       | NCD PROTECTOR     | NOT COVERED      |
| CAPACITY         | 1,390 C.C.                 | EXCESS            | SGD500           |
| SEATING CAPACITY | 5 (INCL. DRIVER)           | ANNUAL PREMIUM    | SGD1,030.01      |
| WINDSCREEN       | UNLIMITED                  |                   |                  |

## ACCESSORIES

Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

Sketch Plan Pg. 7  
REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7119378J



CLARENCE NG LENG WEE

Race  
CHINESE  
Date of Birth  
30-05-1971  
Country of Birth  
SINGAPORE

Sex  
M

S7119378J



Phone: 9633 3800

Email: admin@legend.sg

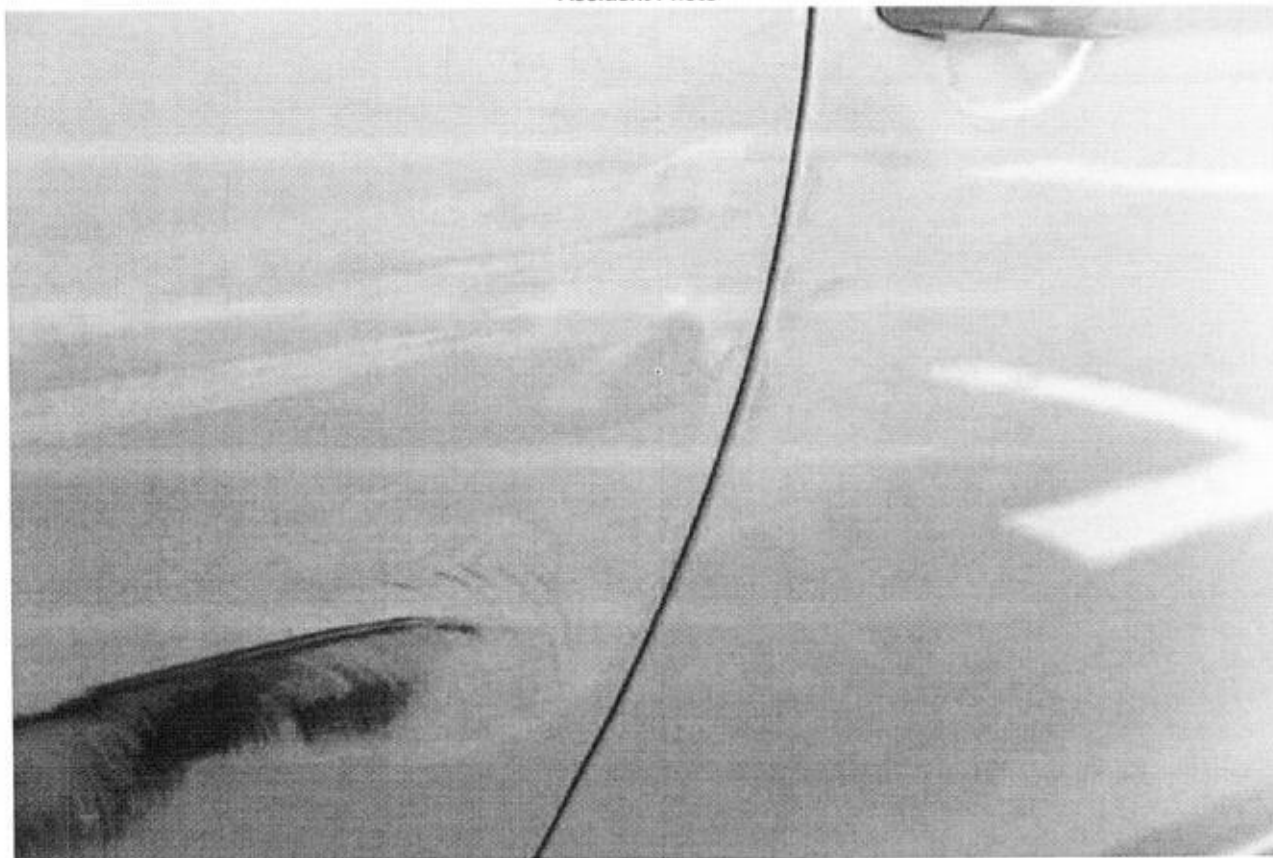
Accident Photo



Accident Photo



Accident Photo



## Service Order Confirmation

SERVICE ORDER NO: 17IP2735

CUSTOMER NO.: CV034059

CUSTOMER NAME: KOR BOON KWANG, JOHNSTON

TELEPHONE NO.:

ADDRESS: 881 NORTH BRIDGE ROAD #22-12

Singapore

**VEH No.: SLD2700L**

Order Date: 02/10/17

Reg Date: 20/06/11

KM: 41,783

SA: Wong Mely

VIN NO.: WVVWZZZ1KZBW310640

ENGINE NO:

MODEL: GOLF SPORT 1.4 TSI (DSG)

MODEL NO.: 5K14Q5

| No.   | DESCRIPTION     | QTY | UOM  | UNIT PRICE | DISC % | AMOUNT |
|-------|-----------------|-----|------|------------|--------|--------|
| Labor |                 |     |      |            |        |        |
| 1     | B&P ALEX LABOUR | 1   | UNIT | 475        |        | 475    |
| 2     | B&P ALEX PAINT  | 3   | UNIT | 500        |        | 1,500  |
| 3     | EXT00037        | 1   | UNIT | 0          |        | 0      |
| 4     | EXT00037        | 1   | UNIT | 0          |        | 0      |

Remarks : MSIG OD RECOVERY

DOA 30/06/2017

SURVEYOR GUO QIANG LKK

EXCESS NOT APPLICABLE

|              |          |
|--------------|----------|
| TOTAL        | 1,975.00 |
| GST AMOUNT   | 138.25   |
| TOTAL AMOUNT | 2,113.25 |

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



PDI TUAS

PDI TUAS

KOR BOON KWANG, JOHNSTON  
881 NORTH BRIDGE ROAD  
#22-12  
Singapore. 198784  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV034059  
Quote No. SERVQUO/1701064  
QuoteDate 01/07/17  
Salesperson  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

|                    |                          |                      |                 |
|--------------------|--------------------------|----------------------|-----------------|
| Make               | Model Description        | Mileage              | Service Advisor |
| Volkswagen Passeng | GOLF SPORT 1.4 TSI (DSG) | 41,783               | Wong Mely       |
| License No.        | VIN                      | Initial Registration | Sales Advisor   |
| SLD2700L           | WVWZZZ1KZBW310640        | 20/06/11             |                 |
| Engine Code        | Labor Type               | Engine No.           | Model Code      |
|                    | 1K                       | CAV 308904           | 5K14Q5          |

| No.               | Description  | Qty. | UoM     | Unit Price | Amount   |
|-------------------|--|------|---------|------------|----------|
| P B&P ALEX LABOUR | LABOUR   | 1    | UNIT    | 475        | 2,375.00 |
| P B&P ALEX PAINT  | SPRAY PAINT (500)                                      | 2    | UNIT    | 1500       | 2,000.00 |
| P B&P DIAG        | PROGRAMMING & CALIBRATION<br>COMPULSORY TO DO AFTER AC | 1    | Time Un |            | 360.00   |
| P B&P MECH        | ELECT WIRING & MECH COMPO                              | 1    | Time Un |            | 200.00   |
|                   | Nett   |      |         |            |          |
|                   | Sum Labor  |      |         |            | 4,935.00 |

|           |          |
|-----------|----------|
| Sum Labor | 4,935.00 |
|-----------|----------|

|                     |     |          |
|---------------------|-----|----------|
| Total               | SGD | 4,935.00 |
| 7% GST              |     | 345.45   |
| Total SGD Incl. GST |     | 5,280.45 |

## Explanations

P = Proportionately Charged

Payment Terms No Credit

Guo Qiang - 82880282

05/7/17

50 days

before paint photos.

Payments to: - BBN: - Acc.-No...

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |            |   |
|--------------------------|-------------|---------------|--|--|--|------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 01 Jul 2017 |               | 25 Sep 2017<br>16:48<br><a href="#">Edit Adj Rpt</a> | <b>S\$1,975.00</b><br><a href="#">Edit Estimates</a> | <b>S\$1,975.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|      |           |               |           |          |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

**CLAIM SUBFOLDER DETAILS**

Insured:

KOR BOON KWANG, JOHNSTON, ID: S7207175A, Tel: +6596333800

Vehicle Reg. No.:

SLD2700L

Date of Loss:

30/06/2017 16:00 - :59

Claim Type:

OD / 530497

Policy/Cover Note No.:

A80433425AVW (Comprehensive)  
Coverage: 20/06/2017 - 19/06/2018

Excess:

S\$0.00

Repairer:

Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pearllyn Kang Yen Lin - 6594 2588]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 25/10/2017]

Driver/Custodian:

CLARENCE NG LENG WEE (46 / Male), NRIC: S7119378J, Tel: +6596333800

Adj Asg. Remarks:

Vehicle previously surveyed by Guo Xiang under TP claim. Please help to amend estimate based on the previous survey appointment and revert based on OD terms. Thank you.

**ASSOCIATED MAIL RECEIVED**

[View All](#)
[Compose Case Mail](#)

- MSIG\_SG (29/09/2017): Alert - Adj Mandate Approved (S\$3600.00) - SLD2700L - Claim Handler: Pearllyn Ka...

ALL ASSOCIATED TASKS

View All

Search Tasks
































Create New Task

Complete

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

\*SLD2700L (530497)  
OD  
Jun 30 2017 4:00PM  
[KOR BOON KWANG, JOHNSTON]  
Volkswagen Centre Singapore

| Upload Documents          |                 | Upload Photos   | Compose New Letter  | View Use Viewer ▼ |                                     |
|---------------------------|-----------------|---|---|-------------------|-------------------------------------|
| <b>Video</b>              |                 |   |   | 1 per page ▼      | <input checked="" type="checkbox"/> |
| No                        | Finalized On    | Volkswagen Centre Singapore (HQ)                              |   | Thumbnail         | Print                               |
| 1                         | 19/07/17 11:48  | <b>Video - Accident</b><br>[Linked Accident Report Documents] |    | Load WMV          |                                     |
| 2                         | 19/07/17 11:48  | <b>Video - Accident</b><br>[Linked Accident Report Documents] |    | Load WMV          |                                     |
| <b>Assessment Reports</b> |                 |   |   | 1 per page ▼      | <input checked="" type="checkbox"/> |
| No                        | Finalized On    | Volkswagen Centre Singapore (HQ)                              |   | Thumbnail         | Print                               |
| 1                         | 01/07/17 11:42  | <b>Accident Statement</b>                                     |    | Load HTM          |                                     |
| 2                         | 19/07/17 11:50  | <b>Addendum Sheet</b>   |    | Load TIF          |                                     |
| 3                         | 19/07/17 11:50  | <b>Accident Statement Addm. #1</b>                            |    | Load HTM          |                                     |
| 4                         | 22/09/17 11:17  | <b>Addendum Sheet</b>   |    | Load TIF          |                                     |
| 5                         | 22/09/17 11:18  | <b>Accident Statement Addm. #2</b>                            |    | Load HTM          |                                     |
| No                        | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                             |   | Thumbnail         | Print                               |
| 1                         | 29/09/17 09:16  | <b>Adjuster Immediate Advice</b>                              |    | Load HTM          |                                     |
| <b>Photos/Images</b>      |                 |   |   | 3 per page ▼      | <input checked="" type="checkbox"/> |
| No                        | Finalized On    | Volkswagen Centre Singapore (HQ)                              |   | Thumbnail         | Print                               |
| 1                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 2                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 3                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 4                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 5                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 6                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 7                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 8                         | 01/07/17 11:36  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 9                         | 01/07/17 11:37  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 10                        | 01/07/17 11:37  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 11                        | 01/07/17 11:37  | <b>Accident Photo</b><br>[Linked Accident Report Documents]   |  | Load JPG          | <input checked="" type="checkbox"/> |
| No                        | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                             |   | Thumbnail         | Print                               |
| 1                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 2                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 3                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 4                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 5                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 6                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 7                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 8                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 9                         | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 10                        | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 11                        | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |
| 12                        | 29/09/17 09:06  | <b>General View</b>   |  | Load JPG          | <input checked="" type="checkbox"/> |

|    |                |              |  |          |                                     |
|----|----------------|--------------|--|----------|-------------------------------------|
| 13 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 30/11/17 09:27 | General View |  | Load JPG | <input checked="" type="checkbox"/> |

|                      |                 |   |            |                                     |
|----------------------|-----------------|---|------------|-------------------------------------|
| <b>Documentation</b> |                 |   | 1 per page | <input checked="" type="checkbox"/> |
| No                   | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ)   | Thumbnail  | Print                               |
| 1                    | 22/09/17 14:34  | Estimate from Volkswagen Centre Singapore   | Load PDF   |                                     |
| 2                    | 22/09/17 14:35  | Email from Volkswagen Centre Singapore to arrange for survey - Vehicle is not in the workshop | Load PDF   |                                     |
| No                   | Finalized On    | Volkswagen Centre Singapore (HQ)  | Thumbnail  | Print                               |
| 1                    | 01/07/17 11:37  | Sketch Plan<br>[Linked Accident Report Documents]   | Load TIF   |                                     |
| No                   | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)   | Thumbnail  | Print                               |
| 1                    | 29/09/17 09:05  | Marked estimate   | Load PDF   |                                     |

## Linked Accident Report Documents

|                    |                |                                  | View       | Use Viewer |                                     |
|--------------------|----------------|----------------------------------|------------|------------|-------------------------------------|
| Video              |                |                                  | 1 per page |            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Volkswagen Centre Singapore (HQ) |            | Thumbnail  | Print                               |
| 1                  | 19/07/17 11:48 | Video - Accident                 |            | Load WMV   |                                     |
| 2                  | 19/07/17 11:48 | Video - Accident                 |            | Load WMV   |                                     |
| Assessment Reports |                |                                  | 1 per page |            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Volkswagen Centre Singapore (HQ) |            | Thumbnail  | Print                               |
| 1                  | 01/07/17 11:42 | Accident Statement               |            | Load HTM   |                                     |
| 2                  | 19/07/17 11:50 | Addendum Sheet                   |            | Load TIF   |                                     |
| 3                  | 19/07/17 11:50 | Accident Statement Addm. #1      |            | Load HTM   |                                     |
| 4                  | 22/09/17 11:17 | Addendum Sheet                   |            | Load TIF   |                                     |
| 5                  | 22/09/17 11:18 | Accident Statement Addm. #2      |            | Load HTM   |                                     |
| Photos/Images      |                |                                  | 3 per page |            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Volkswagen Centre Singapore (HQ) |            | Thumbnail  | Print                               |
| 1                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 4                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 5                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 6                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 7                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 8                  | 01/07/17 11:36 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 9                  | 01/07/17 11:37 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 10                 | 01/07/17 11:37 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| 11                 | 01/07/17 11:37 | Accident Photo                   |            | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation      |                |                                  | 1 per page |            | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Volkswagen Centre Singapore (HQ) |            | Thumbnail  | Print                               |
| 1                  | 01/07/17 11:37 | Sketch Plan                      |            | Load TIF   |                                     |

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG17012932/GTBE2-1

Date: 30/11/2017

### REFERENCE

Insured/Claimant: KOR BOON KWANG, JOHNSTON

Policy No: A80433425AVW

Date of Loss: 30/06/2017

Nature of Claim: OD

Claim No: 530497

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLD2700L

Make &amp; Model: VOLKSWAGEN GOLF, 1.4 (A)

Engine No: CAV308904

Reg. Date: 20/06/2011 (Man. Year: 2011)

Chassis No: WWWZZZ1KZBW310640

Colour: Silver

Odometer: 42327 km

Engine Capacity: 1390 cc

Market Value/New Car Price: S\$46,000.00

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size: 225/45 R17

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

|                               | Repairer's      | Adjuster's      | Difference      | Diff %       |
|-------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                         | 0.00            | 0.00            | 0.00            |              |
| Miscellaneous Items           | 0.00            | 0.00            | 0.00            |              |
| Labour                        | 4,935.00        | 1,975.00        | 2,960.00        | 59.98        |
| Paintwork Labour              | 0.00            | 0.00            | 0.00            |              |
| Towing                        | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>      | <b>4,935.00</b> | <b>1,975.00</b> | <b>2,960.00</b> | <b>59.98</b> |
| <b>+ GST 7.00/7.00% (S\$)</b> | <b>345.45</b>   | <b>138.25</b>   | <b>207.20</b>   | <b>59.98</b> |
| <b>Nett Amount (S\$)</b>      | <b>5,280.45</b> | <b>2,113.25</b> | <b>3,167.20</b> | <b>59.98</b> |

### INSPECTION

Date of Assignment: 25/09/2017

Date Inspected: 05/07/2017 Inspected At:

Volkswagen Centre Singapore (HQ)  
247 Alexandra Road  
Singapore 159934

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

|                      |  |   |
|----------------------|--|---|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 30 Nov 2017)             |
| <b>Parts:</b>        | 144  | VOLKSWAGEN GOLF 1.4 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                         |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLD2700L)  |   |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |   |

### Recommended Parts

**There are no new parts selected.**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars   | Lab.Type | Repairer's      | Amount          |
|-------------------------|---|----------|-----------------|-----------------|
| <b>Labour Items</b>     |   |          |                 |                 |
| 1                       | LABOUR  | New      | 2,375.00        | 475.00          |
| 2                       | SPRAY PAINT   | New      | 2,000.00        | 1,500.00        |
| 3                       | PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC | New      | 360.00          | 0.00            |
| 4                       | ELECT WIRING & MECH COMPO                           | New      | 200.00          | 0.00            |
| Gross Labour Cost (S\$) |   |          | <b>4,935.00</b> | <b>1,975.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >