

INS CASE OWNER

Charan

CC 4 / DAI17022732 1 G pass

LKK:

IDAC

## ASSIGNMENT

Surveyor:

XIN GUO QIANG

DOI:

29/11/17

Date / Time:

29/11/17

Pre-assign / CCU / FTE

SCH



Insured Vehicle No.:

SHC 183C

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 15/11/17

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

FBB 100K



INSRS:

WSP: Huc Ho Trading

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

08/01/18 CAT

FBB 100K - X ; SHC 183C - X

22/1/18

Email to TP JDS.

23/1/18

File pass to Guo Qiang to finalise

8/3/19

File pass to Mark to close.

## STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Xnd.

REP: AGT DAT.

ASSIGNMENT

From: DATE 29/11/2017

Estimated Cost:

QD / ☒ WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: FBB100K

at Workshop No: Hua H O Trading

at Blk 6 Defu Lane 10 #01-540, 539187

Insured

Policy No:

Claims No:

Sum Insured

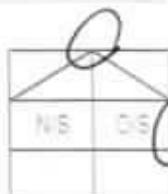
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. of Market Value: \$18k.

IDAO Accident Report Consistent?: Yes or No

GIA / PR Seen Consistent?: Yes or No

Est. Repairs: 7 days Res: Yes or No

Lum Surv: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'up'

Date: Person Contacted: Vehicle IN / OUT

Date: Time: Action: Instruction

\$5350.

US \$5350 (Recd) 29.11.17

Veh No: FBB100K Regn: 05 Nov 2015

Type: M/Car / M/Truck / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda NC750X 745

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading: - T-Radio: Insured / Std / Nil / NA

Eng No:

C/Nr: JH2RC 72A0E K001410

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: In ☒ Order / Jammed / Leaked / Burnt or

Brake: In ☒ Order / Jammed / Leaked / Burnt or

Mod: ☒ S/Rim / STD A/Rim or

Tyre Size: F: 120/70ZR17

R: 160/60ZR17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 5 mm R/Bal: 5 mm

L/Bal: mm L/Bal: mm

D/OA: D/OA: 29-11-17

Survey held at: w/s 4pm

Des. of Damages: ☒ Front / ☒ Rear / ☒ D/S / N/S / UIC / Rooftop or

and

The UIC / Chassis frame / Body Structure affected due to collision

Date/Time: Pre Pass ☐ : Prel. Report

Date/Time: Post Pass ☐ : Final Report

Date/Time: Pre Return ☐

Date/Time: Post Return ☐

Report Format

Lump Sum / L.B.

Days Of Repair:

Resurvey No. of Trip

Survey Fee:

Transport:

Tools & Materials:

Other:

Other:

Other:

Add Fee: ☐ Site Visit \$

☐ Interview \$

☐ Transport \$

☐ Other \$

# 和 好 貿 易

## HUA HO TRADING

新加坡德福工業區C德福十巷大牌6號門牌#01-540  
Blk 6, Defu Lane 10, #01-540 Defu Industrial Estate Park C,  
Singapore 539187, Tel: 62844487 Fax: 62898180

Dear Sir,

91501050 Meng Hwee

Estimate cost repair for the accident motorcycle Vehicle No: FBB100K

Items	Price
Top Cowling / <del>MTS</del> Cut	\$168 35
Handle Bar / BT	\$445 180
Mirror 1 Set / Cut	\$300 192
Front Brake Lever / Cut	\$85 68
Handle Bar Balancer / Cut	\$60 /
Front Fender / Cut	\$398 250
Front Wheel Rim / Cut	\$1500 950
Front Disc <del>X</del> XNN / Cut	\$726 X
Front Fork 1 set <del>X</del> XNN	\$2484 1242
Front Under Bracket <del>X</del> Repair	\$733 X
Horn <del>X</del> / Cut	\$88 50 (SN)
R side Signal / Cut	\$236 98
Battery YTZ14 X NN	\$280 X
Throttle Cable / Cut	\$120 /
Rear Box Rack <del>X</del> / Cut	\$580 450
Rear Brake Pedal / Cut	\$186 62
Rear Foot Rest <del>X</del> / Cut	\$180 105
Rear Exhaust Pipe / Cut	\$960 789
Front Windscreen / mis	\$617 285
IU / Cut	\$160.50 /
Meter 1 Set / mis	\$1020 /
Front Side Cowling Right / Cut	\$994 720
Meter Bracket / BR	\$88 /
Duct Air Cover Right / Cut	\$472 186
Front Cover Lamp Stary X NN	\$450 X
Towing Fee	\$100 40
Labour Charge	\$500 250
Total	\$13930.50

7060.5

10%: 6354.45

6694.45

20%: 5350

cut



HUA HO TRADING  
LEE YEW HO

3 Days.

lump sum repair.

After repair photos.

Guo Qiang - 82880282

25/11/17

- As consultants hence notify  
regarding of the following:
- To survey before/after spray painting
  - To survey damaged part(s) during resurvey
  - The prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Enquire Transfer Fee

### Vehicle Details

Vehicle No.	FBB100K
Vehicle Type	P00 - Passenger Motorcycle/Autocycle/Moped
Vehicle Attachment 1	No Attachment
Vehicle Scheme	Normal
Vehicle Make	HONDA
Vehicle Model	NC750X
Chassis No.	JH2RC72A0EK001410
Propellant	Petrol
Engine No.	RC70E5019523
Engine Capacity	745 cc
Maximum Power Output	-
Maximum Laden Weight	426 kg
Unladen Weight	217 kg
Year Of Manufacture	2015
Original Registration Date	05 Nov 2015
Lifespan Expiry Date	-
COE Category	D - Motorcycle
Quota Premium	\$6,201.00
COE Expiry Date	04 Nov 2025
Road Tax Expiry Date	04 Nov 2018
Inspection Due Date	04 Nov 2018
Intended Transfer Date	21 Nov 2017
CO2 Emission	-

\$16K.

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee (s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

### Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee	11.00	-	11.00
<b>Total Amount Payable</b>			<b>11.00</b>

You may print this page for reference.

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	8981E
Vehicle Details	
Vehicle No.	FBB100K
Vehicle to be Exported	No
Intended De-registration Date	30 Nov 2017
Vehicle Make	HONDA
Vehicle Model	NC750X
Primary Colour	Black
Manufacturing Year	2015
Engine No.	RC70E5019523
Chassis No.	JH2RC72A0EK001410
Maximum Power Output	-
Open Market Value	\$5,811.00
Original Registration Date	05 Nov 2015
First Registration Date	05 Nov 2015
Transfer Count	1
Actual ARF Paid	\$872.00
Intended PARF Rebate Details	
PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
Intended COE Rebate Details	
COE Expiry Date	04 Nov 2025
COE Category	D - Motorcycle
COE Period(Years)	10
QP Paid	\$6,201.00
COE Rebate Amount	\$4,916.00
<b>Total Rebate Amount</b>	<b>\$4,916.00</b>

The information contained herein is correct as at 30 Nov 2017

OK

商品 搜尋商品、用戶或社團



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Class 2 (/categories/motorbikes-108/motorbikes-for-sale-1592/class-2-1593/)



## Honda NC750X 2015

二手

spiralfall (/spiralfall/)

S\$17,200

Singapore

購買方式

面交

直接購買

私訊賣家 (/login/?next=/inbox/new/137501705/)

♥ 22

與朋友分享



(https://www.pinterest.com/pin/create/button/?

guid=I1AKHcE\_68a-

1&url=https%3A%2F%2Fcarousell.com%2Fp%2Fhonda-

nc750x-

2015-

137501705%2F%3Fref%3Dsearch%26ref\_query%3Dhonda%2520nc750x%26ref\_referrer%3D%252Fsearch%252Fproducts%252F%253Fquery%253Dhonda%2520nc750x%2520model%20Parked%20in%20sheltered%20area%20almost%20all%20the%20time.COE%20is%20until%202025%2C%20mileage%20is%2030k%2B.%20Chain%2C%20sprocket%20Original%20Honda%20oil%20and%20mainstand-

評論 (0)

Selling my Honda NC750X registered in July 2015. This is an ABS and non-dct model. Parked in sheltered area almost all the time.

COE is until 2025, mileage is 30k+. Chain, sprockets, brake pads, all wear and tear parts have been replaced. New owner need not worry about it. Had also just changed engine oil, oil filter and spark plug recently.

No cost was spared for this ride. Did not use cheap and unreliable accessories. Considering the price, accessories and other similar bikes around, I believe mine is a good deal. The only thing I may change is to rewrap my seat as there are small holes made by cat. Other than that, it's all good to go and tour ready.

Viewing can be arranged and feel free to pm me if you have any questions.

Accessories include (not planning to dekit):

- Original Honda windshield and mainstand
- HyperPro front and rear suspension (cost \$950)
- Givi outback trekker topbox 42L and panniers 37L (relatively new set, 6 months old or so)
- Less than 3 months old tyres (Roadtec 01, cost \$350)
- Givi big foot side stand
- H&B crash bar
- Kijima crash bar
- Fog lights
- Radiator guard
- Bosch honk
- Front fork brace
- Front fender extender
- R&G rear hugger
- ORI rear splash guard
- USB charger with 2 usb port and 12v socket
- Handguard & Handlebar brace
- Handlebar Riser
- Koso voltmeter
- Exhaust slider

Prices is negotiable for sincere buyers.

Make: Honda

Bike Type: Other

#### 交易方式



面交

📍 Singapore

Viewing can be arranged during weekends or weekdays evening.

刊登於2017年11月9日

#### 與賣家見面



spiralfall

👤 10 🗣️ 0 📧 0

(/spiralfall/)

#### 其他瀏覽過的商品

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[← Class 2 //categories/motorbikes-108/motorbikes-for-sale-1592/class-2-1593/](#)



2015 NC750X nc750 abs honda

二、

 gnytag (/gnytag/)

● S\$14,888

📍 Singapore

購買方式

 面交

直接購買

私訊賣家 (/login/?next=/inbox/new/138299402/)

♥ 48

與朋友分享



(<https://www.honda.co.uk/hondafinancing/buybutton?guid=1896d0c9-7e3f-4c3b-a0cf-DFX3o-3&url=https://www.honda.co.uk/hondafinancing/buybutton?guid=1896d0c9-7e3f-4c3b-a0cf-DFX3o-3&url=https://www.honda.co.uk/hondafinancing/buybutton?guid=1896d0c9-7e3f-4c3b-a0cf-DFX3o-3>)

2008年12月15日

評價 (C)



138299402 padded:52015-nc750x-nc750-abs-honda-138299402/7ref=search&ref\_query=honda%20nc750x&ref\_referrer=%2Fsearch%2Fprodu... 2/3

One meticulous owner Honda NC750X in very good condition

ABS, Manual.

38xxxKM mileage.

Registered Feb2015

Major Servicing Done:

Valve clearance, engine oil, radiator fluid, brake fluid replaced. Oct17.

All the wear n tear items (tyres, pads, sprocket/chain), still have a long way to go.....

Has some accessories; WYSIWYG.

Here's what you cant see:

New YTZ14s battery, KN Airfilter cleaned and oiled in Oct17.

Original seat re-padded by Eugene Saddlery.

Please nego only upon viewing. I will not respond to "whats your best price?"

"your mileage very high? Can cheaper?" "No receipt for the work done, cheaper ley" "Can bring to my place to view cos i got no transport?" etc etc.

If you are serious and respectful. I will be too.

Full Cash Payment ONLY.

RFS: I have another bike and van. This is a spare bike now. Looking for sale only. No trades

Make: Honda

Bike Type: Road Bike

#### 交易方式



面交

📍 Singapore

408729 OR 672636

刊登於2017年11月13日

#### 與賣家見面



Gary Ng

👤 47 🗨️ 0 📧 0

(/gnyrag/)

#### 其他瀏覽過的商品

**Nivitha (LKK Auto)**

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**From:** Motor Claims <motorclaims@directasia.com>  
**Sent:** Tuesday, 28 November, 2017 4:45 PM  
**To:** assignments@lkkauto.com  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh  
**Subject:** PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K /  
DOA : 15.11.2017  
**Attachments:** doc01122520171124152032.pdf

5.41pm @ 28/11/2017  
vehicle in  
person @ Mdm - Cheryl  
Arrange on 29/11/2017

Dear Sir,

Please arrange to survey FBB100K on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Thank you.

Regards,  
Claims Department

---

**From:** huaho trading [mailto:huahotrading@yahoo.com.sg]  
**Sent:** Tuesday, November 28, 2017 4:01 PM  
**To:** Motor Claims <motorclaims@directasia.com>  
**Subject:** Re: [EXT] Accident between FBB100K and SCH183C

Dear Sir/Mdm,

We have chosen the b/m surveyor. Kindly arrange a date asap.

LKK AUTO CONSULTANT - Marcus Chua

Thank you!

Best Regards  
Hua Ho Trading

On Monday, 27 November 2017, 14:52, Motor Claims <motorclaims@directasia.com> wrote:

**WITHOUT PREJUDICE**

Your Ref: FBB100K  
Our Ref: 73799/CH

To: Hua Ho Trading  
Blk 6 Defu Lane 10

Dear Sir,

We refer to your Notice of Accident dated :15.11.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance - Kenneth Lim
20. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards  
Claims Department

---

**From:** Kenneth Lim  
**Sent:** Monday, November 27, 2017 2:31 PM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Subject:** RE: [EXT] Accident between FBB100K and SCH183C

Hi Claims,

Kindly forward our list of surveyors to the workshop. Thanks.

Best Regards,  
Kenneth Lim

-----Original Message-----

**From:** Motor Claims [motorclaims@directasia.com]

**Received:** Saturday, 25 Nov 2017, 9:59a.m.

**To:** Kenneth Lim [kenneth@directasia.com]; Derrick Quok [derrick@directasia.com]

**Subject:** FW: [EXT] Accident between FBB100K and SCH183C

---

**From:** huaho trading

**Sent:** Saturday, 25 November, 2017 9:58:53 AM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Motor Claims

**Subject:** [EXT] Accident between FBB100K and SCH183C

To motor claim department,

Attached is the accident report between FBB100K and SCH183C, kindly send over a surveyor to the b/m address.

Hua Ho Trading

Blk 6 Defu Lane 10

#01-540 SE 539187

Tel No: 62844487

Thank you!

Best Regards

Hua Ho Trading

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---

## Shirley Hiew (LKK Auto)

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**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Saturday, 6 January 2018 6:17 PM  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [EXT] RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Hsiao Tong,

Liability is against our insured.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Thursday, December 21, 2017 2:06 PM  
**To:** Motor Claims; Claim  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [EXT] RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 11 December, 2017 8:54 AM  
**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)  
**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 29 November, 2017 5:49 PM  
**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)  
**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

- RESEND -

Your ref: TBA  
LKK ref: CC4/DAI17022732/pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle FBB 100K at Hua Ho Trading – Defu Lane.

Enclosed for your perusal is:

TP's GIA report

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 28 November, 2017 5:48 PM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Motor Claims [<mailto:motorclaims@directasia.com>]

**Sent:** Tuesday, 28 November, 2017 4:45 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

**Subject:** PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir,

Please arrange to survey FBB100K on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Thank you.

Regards,

Claims Department

**From:** huaho trading [<mailto:huahotrading@yahoo.com.sg>]

**Sent:** Tuesday, November 28, 2017 4:01 PM

To: Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

Subject: Re: [EXT] Accident between FBB100K and SCH183C

Dear Sir/Mdm,

We have chosen the b/m surveyor. Kindly arrange a date asap.

LKK AUTO CONSULTANT - Marcus Chua

Thank you!

Best Regards  
Hua Ho Trading

On Monday, 27 November 2017, 14:52, Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: FBB100K  
Our Ref: 73799/CH

To: Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Dear Sir,

We refer to your Notice of Accident dated :15.11.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance - Kenneth Lim
20. Direct Asia Insurance - Aaron Wang



Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards  
Claims Department

**From:** Kenneth Lim  
**Sent:** Monday, November 27, 2017 2:31 PM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Subject:** RE: [EXT] Accident between FBB100K and SCH183C

Hi Claims,

Kindly forward our list of surveyors to the workshop. Thanks.

Best Regards,  
Kenneth Lim

-----Original Message-----

**From:** Motor Claims [[motorclaims@directasia.com](mailto:motorclaims@directasia.com)]  
**Received:** Saturday, 25 Nov 2017, 9:59a.m.  
**To:** Kenneth Lim [[kenneth@directasia.com](mailto:kenneth@directasia.com)]; Derrick Quok [[derrick@directasia.com](mailto:derrick@directasia.com)]  
**Subject:** FW: [EXT] Accident between FBB100K and SCH183C

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**From:** huahb trading  
**Sent:** Saturday, 25 November, 2017 9:58:53 AM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Motor Claims  
**Subject:** [EXT] Accident between FBB100K and SCH183C

To motor claim department,

Attached is the accident report between FBB100K and SCH183C, kindly send over a surveyor to the b/m address.

Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Thank you!

Best Regards  
Hua Ho Trading

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## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 23 January 2018 10:00 AM  
**To:** 'huahotradings@yahoo.com.sg'  
**Subject:** ACCIDENT INVOLVING SCH 183C(DIRECT ASIA) & FBB 100K ON 15/11/2017 \*Our Ref: CC4/DAI17022732/Gpa3

Your Ref: **FBB 100K**  
Our Ref: CC4/DAI17022732/Gpa3

*Without Prejudice*

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SCH 183C(DIRECT ASIA) & FBB 100K ON 15/11/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Mei Kwan (LKKAUTO)

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**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Monday, 18 February, 2019 7:27 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Aaron Wang; Admin A; Hsiao Tong (LKKAUTO); Shirley Hiew (LKK Auto)  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Reminder

Dear Hsiao Tong,

Please urgently provide us the survey report as we have received the LOD.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555  
20 Anson Road, #08-01  
Singapore 079912

[www.directasia.com](http://www.directasia.com)



#### CONFIDENTIALITY NOTICE

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**From:** Charandeep Singh  
**Sent:** Saturday, 16 February, 2019 2:46 PM  
**To:** 'Shirley Hiew (LKK Auto)'; 'Hsiao Tong (LKKAUTO)'  
**Cc:** Aaron Wang; 'Admin A'; 'Hsiao Tong (LKKAUTO)'  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Hsiao Tong,

You have not get back to us on this matter.  
Please provide me your survey report urgently.

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555  
20 Anson Road, #08-01

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Monday, 11 December, 2017 8:54 AM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Wednesday, 29 November, 2017 5:49 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

- **RESEND --**

**Your ref:** TBA

**LKK ref:** CC4/DAI17022732/pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle FBB 100K at Hua Ho Trading – Defu Lane.

#01-540 SE 539187  
Tel No: 62844487

Thank you.

Regards,  
Claims Department

---

**From:** huaho trading [<mailto:huahotrading@yahoo.com.sg>]  
**Sent:** Tuesday, November 28, 2017 4:01 PM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Subject:** Re: [EXT] Accident between FBB100K and SCH183C

Dear Sir/Mdm,

We have chosen the b/m surveyor. Kindly arrange a date asap.

LKK AUTO CONSULTANT - Marcus Chua

Thank you!

Best Regards  
Hua Ho Trading

On Monday, 27 November 2017, 14:52, Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: FBB100K  
Our Ref: 73799/CH

To: Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Dear Sir,

We refer to your Notice of Accident dated :15.11.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Hwei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (S) PL			Ref : CC4/DAI17022732/Gpa3q2	
20 ANSON ROAD #08-01 TWENTY ANSONS SINGAPORE 079912			Date : 08-03-2019	
			Code : DAI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SCH 183C	Veh. Inspected	FBB 100K	
Policy No.		Coverage (\$)	0.00	
Claim No.	73799	Excess (\$)	0.00	
Assign From	CHARAN	Assign Date	29/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA NC750X	c.c	745	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	JH2RC72A0EK001410	Colour	BLACK	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	120/70Z R17	PIRELLI	5 mm	
L/H Front Tyre			mm	
R/H Rear Tyre	160/60Z R17	PIRELLI	5 mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND O/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	15/11/2017	Inspection Date	29/11/2017	
Survey held at	HUA HO TRADING BLK 6 DEFU LANE 10 #01-540 SINGAPORE 539537			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBB 100K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	TOP COWLING	CUT	168.00	35.00
1	HANDLE BAR	BENT	445.00	180.00
1	SET MIRROR	CUT	300.00	192.00
1	FRONT BRAKE LEVER	CUT	85.00	68.00
1	HANDLE BAR BALANCER	CUT	60.00	60.00
1	FRONT FENDER	CUT	398.00	250.00
1	FRONT WHEEL RIM	CUT	1,500.00	950.00
1	FRONT DISC	NOT NECESSARY	726.00	-
1	SET FRONT FORK	O/S CUT / N/S NOT NECESSARY	2,484.00	1,242.00
1	FRONT UNDER BRACKET	TO REPAIR SEE LABOUR	733.00	-
1	R SIDE SIGNAL	CUT	236.00	98.00
1	BATTERY YTZ14	NOT NECESSARY	280.00	-
1	THROTTLE CABLE	CUT	120.00	120.00
1	REAR BOX	CUT	580.00	450.00
1	REAR BRAKE PEDAL	CUT	186.00	62.00
1	FRT FOOT REST	CUT	180.00	105.00
1	REAR EXHAUST PIPE	CUT	960.00	789.00
1	FRONT WINDSCREEN	MISSING	617.00	285.00
1	IU	CUT	160.50	160.50
1	SET METER	MISSING	1,020.00	1,020.00
1	FRONT SIDE COWLING RIGHT	CUT	994.00	720.00
1	METER BRACKET	BROKEN	88.00	88.00
1	DUCT AIR COVER RIGHT	CUT	472.00	186.00
1	FRONT COVER LAMP STARY	NOT NECESSARY	450.00	-
	LESS 10% DISCOUNT		-	-706.05
			13,242.50	6,354.45
<b>SPECIAL NETT ITEMS</b>				
1	HORN (SN)	CUT	88.00	50.00
			88.00	50.00

Report Ref No. CC4/DAI17022732/Gpa3q2





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TOWING FEE.		100.00	40.00
	LABOUR CHARGE INCLUSIVE OF THE REPAIR OF FRONT UNDER BRACKET.		500.00	250.00
			600.00	290.00
	<b>GRAND TOTAL</b>		<b>13,930.50</b>	<b>6,694.45</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>5,350.00</b>

Report Ref No. CC4/DAI17022732/Gpa3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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