

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 8 March, 2019 12:42 PM  
**To:** 'Charandeep Singh'  
**Cc:** Aaron Wang; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017  
**Attachments:** LKK PHOTO.pdf; LKK PHOTO-2.pdf; LKKAdjustment1a.pdf; LKKInspection.pdf; LKKInvoice1 (2).pdf

Dear Sirs/Mdm,

Attached is our report and note of charge for your necessary action.

Thank you.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Monday, 18 February, 2019 7:27 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

### Reminder

Dear Hsiao Tong,

Please urgently provide us the survey report as we have received the LOD.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

### DirectAsia Insurance

Customer Service: +65 6665 5555

20 Anson Road, #08-01

Singapore 079912

[www.directasia.com](http://www.directasia.com)



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**From:** Charandeep Singh  
**Sent:** Saturday, 16 February, 2019 2:46 PM  
**To:** 'Shirley Hiew (LKK Auto)'; 'Hsiao Tong (LKKAuto)'  
**Cc:** Aaron Wang; 'Admin A'; 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Hsiao Tong,

You have not get back to us on this matter.  
Please provide me your survey report urgently.

Regards  
Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
20 Anson Road, #08-01  
Singapore 079912

[www.directasia.com](http://www.directasia.com)



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**From:** Charandeep Singh  
**Sent:** Saturday, 6 January, 2018 6:17 PM  
**To:** 'Shirley Hiew (LKK Auto)'  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [EXT] RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Hsiao Tong,

Liability is against our insured.

Regards  
Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Thursday, December 21, 2017 2:06 PM  
**To:** Motor Claims; Claim  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [EXT] RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 11 December, 2017 8:54 AM  
**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)  
**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Wednesday, 29 November, 2017 5:49 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); [claim@directasia.com](mailto:claim@directasia.com)

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

- **RESEND --**

**Your ref:** TBA

**LKK ref:** CC4/DAI17022732/pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle FBB 100K at Hua Ho Trading – Defu Lane.

Enclosed for your perusal is:

. TP's GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 28 November, 2017 5:48 PM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims [<mailto:motorclaims@directasia.com>]

**Sent:** Tuesday, 28 November, 2017 4:45 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

**Subject:** PRI Assignment 73799 /CH/WP/Hua Ho Trading/OD : SCH183C /TP : FBB100K / DOA : 15.11.2017

Dear Sir,

Please arrange to survey FBB100K on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Thank you.

Regards,  
Claims Department

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**From:** huaho trading [<mailto:huahotrading@yahoo.com.sg>]

**Sent:** Tuesday, November 28, 2017 4:01 PM

**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Subject:** Re: [EXT] Accident between FBB100K and SCH183C

Dear Sir/Mdm,

We have chosen the b/m surveyor. Kindly arrange a date asap.

LKK AUTO CONSULTANT - Marcus Chua

Thank you!

Best Regards  
Hua Ho Trading

On Monday, 27 November 2017, 14:52, Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: FBB100K  
Our Ref: 73799/CH

To: Hua Ho Trading  
Blk 6 Defu Lane 10  
#01-540 SE 539187  
Tel No: 62844487

Dear Sir,

We refer to your Notice of Accident dated :15.11.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance – Kenneth Lim
20. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards  
Claims Department

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**From:** Kenneth Lim  
**Sent:** Monday, November 27, 2017 2:31 PM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Subject:** RE: [EXT] Accident between FBB100K and SCH183C

Hi Claims,

Kindly forward our list of surveyors to the workshop. Thanks.

Best Regards,  
Kenneth Lim

-----Original Message-----

**From:** Motor Claims [motorclaims@directasia.com]

**Received:** Saturday, 25 Nov 2017, 9:59a.m.

**To:** Kenneth Lim [kenneth@directasia.com]; Derrick Quok [derrick@directasia.com]

**Subject:** FW: [EXT] Accident between FBB100K and SCH183C

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**From:** huaho trading

**Sent:** Saturday, 25 November, 2017 9:58:53 AM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Motor Claims

**Subject:** [EXT] Accident between FBB100K and SCH183C

To motor claim department,

Attached is the accident report between FBB100K and SCH183C, kindly send over a surveyor to the b/m address.

Hua Ho Trading

Blk 6 Defu Lane 10

#01-540 SE 539187

Tel No: 62844487

Thank you!

Best Regards

Hua Ho Trading

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