

INS. CASE OWNER:

CC 3/AIG1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

(\$

x

days)

Loss of Income (LOI):

\$

(\$

x

days)

LOI only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

LTA/LTA Search

\$

Medical:

\$

Disbursement:

\$

(e.g. Tow / Independent)

Legal Cost

\$

Totals:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320 + 420

old
19/4/18

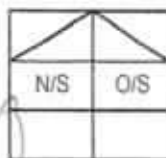
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 5667M. Yr Regn: 11/5/2012
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Chevrolet Epica. cc 1991
 Colour: Maroon. A/C: Insured / Std / NI / NA
 Sp. Reading: 800770 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KL1 LA 67KJB15 126768
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/55R15
 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken

Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 24/11/2012. D.O.I. 27/11/2012.
 Survey held at SMRT.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____)

) \$ + RS. \$ _____

☐ : Interview (\$ _____)

) Photos

☐ : Tech. Invs (\$ _____)

) Others

☐ : Weekend (\$ _____)

)

Report Format : _____

Lump Sum / I.B.I. (\$) _____

TOTAL

7A x/11/12/2195

LKK.

AIG.

C/S 82400/2

(2018 46 12/43.48%)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG17022730/Syb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 29-11-2017	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GU 5865U	Veh. Inspected	SHB 5667M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/11/2017	Inspection Date	27/11/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



SMRT Accident Vehicle Repair Estimates

27-11-17/14:56

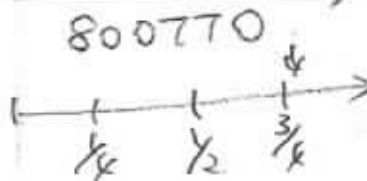
Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5667M
 Ref. No : TAX/11/17/2155
 Reg. Date : 11/05/2012
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : LER THIAN HAI
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 24/11/2017 06:50:00 PM
 Accident Reported Date / Time : 25/11/2017 12:00:00 AM
 Surveyor is Required? : No
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 24/11/2017
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093289

Special Instruction to ARC, if any :

TOWED \$40 A16 45
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
 SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP: 90836121
 LUMPSUM REPAIR

Prepared Date : 25/11/2017 11:25:34 AM



Recording Camera

Radio Antenna

1st witness2nd witness

Date

Date

800840 - KM

SMRT staff sign:

Vehicle Return Time: 13.15 PM

Vehicle Return Date: 30/11/17

LEE SHENG AUTO PTE LTD

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00 ✓	400.00 ✓
Total Labour	676.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00 ✓	200.00 ✓
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 ✓
Total Spray Painting & Panel Beating	756.00	400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	80.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 ✓
TO REMOVE / REFIT SEAT	120.00	60.00 ✓
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	110.00 ✓
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	660.00	310.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96632799	LEFT	6504637	FENDER LH REAR	✓1	1,191.00	10.00	1,071.90	Replace	Replace <i>DT</i>	No ✓
	COMMON		SMRT LOGO	✓1	7.80	0.00	7.80	Replace	Replace <i>NEC</i>	No ✓
	COMMON		STICKER DECAL 6555 8888	✓1	21.60	0.00	21.60	Replace	Replace <i>NEC</i>	No ✓
96632652	REAR	6504619	MOLDING WINDSCREEN REAR	✓1	45.00	10.00	40.50	Replace	Replace <i>NEC</i>	No ✓
	COMMON		SEALANT W/SCREEN	✓2	37.00	0.00	74.00	Replace	Replace <i>NEC</i>	No ✓
93745100	REAR	6504569	BUMPER RR	1 <i>R</i>	1,238.00	100.00	0.00	Replace	Repair	No <i>R</i>
	REAR		BRACKET RR BUMPER SIDE LH	1 <i>X</i>	49.00	10.00	44.10	Replace	Check <i>NN</i>	No <i>X</i>
96851763	REAR	6504563	LAMP RR COMBINATION LH	✓1	415.00	10.00	373.50	Replace	Replace <i>SCR</i>	No ✓
TOTAL MATERIALS							1,633.40	1,589.30		
TOTAL MATERIALS(Discounted)							1,306.72	1,271.44		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1589.30 /
- 20%
1271.44 /
+ 400.00 /
+ 710.00 /

2381.44 /
LIS \$2400/- /

Sebastian
13/12/2017

SMRT Accident Vehicle Repair Estimates

AIG

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5667M
 Ref. No : TAX/11/17/2155
 Reg. Date : 11/05/2012
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : LER THIAN HAI
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 24/11/2017 06:50:00 PM
 Accident Reported Date / Time : 25/11/2017 12:00:00 AM
 Surveyor is Required? : No
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 24/11/2017
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093289
 Special Instruction to ARC, if any :
 TOWED \$40
 Prepared Date : 25/11/2017 11:25:34 AM



Sebastian.
 27/11/2017.
 - Lump Sum Repair.
 - Question Mark Item
 Photo.
 - Photo After Repair.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB126968 Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	0.00
Total Spray Painting Charges	: 756.00	0.00
Total Material Charges	: 2,154.12	2,198.08
Other Charges	: 660.00	0.00
TOTAL	: 4,246.12	0.00
Lum Sum Total	: 4,250.00	0.00
No. of Repair Days	: 4.00	0.60
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sign Off Date	: 27/11/2017 09:00:04 AM	01/01/1900 12:00:00 AM



repaired / Adjusted Date :
emarks :

repaired Date : 27/11/2017 09:00:04 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR LH REAR PORTION	676.00	0.00 400
Total Labour	676.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
RESPRAY REAR FENDER LH	378.00	0.00 200
REPSRAY REAR BUMPER	378.00	0.00 200
Total Spray Painting & Panel Beating	756.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
DOWING CHARGE	80.00	0.00 ✓
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
APPLY RUST-PROOFING ON AFFECTED REAR	100.00	0.00 30
REMOVE / REFIT SEAT	120.00	0.00 60
REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00 110
REPLACE SUNDRY PARTS	100.00	0.00 X
WASH AND VACUUM	60.00	0.00 X
Total Other Costs	660.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	10.00	1,071.90	Replace	Replace <i>✓</i>	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>✓ NEC</i>	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>✓ DEC</i>	No
632652	REAR	6504619	MOLDING WINDSCREEN REAR	1	45.00	10.00	40.50	Replace	Replace <i>✓ NEC</i>	No
	COMMON		SEALANT W/SCREEN	2	37.00	0.00	74.00	Replace	Replace <i>✓ NEC</i>	No
745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace <i>R</i>	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace <i>?</i>	No
851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Replace <i>✓ SCR</i>	No
TOTAL MATERIALS							2,747.60	2,747.60		
TOTAL MATERIALS(Discounted)							2,154.12	2,198.08		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 28 March 2018 3:38 PM
To: 'Md Noor, Norsiah'
Cc: Vic (LKKAuto)
Subject: Your Ref: TP / 8910432272SG Our Ref: CC3/AIG17022730/Smb3 ACCIDENT INVOLVING GU5865U (OI) AND SHB 5667M (TP) ON 24/09/2017
Attachments: FW: URGENT / REMINDER Re: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

Your Ref: TP / 8910432272SG
Our Ref: CC3/AIG17022730/Smb3

Dear Sir/Madam,

ACCIDENT INVOLVING GU5865U (OI) AND SHB 5667M (TP) ON 24/09/2017

We refer to the above matter.

Our insured driver reported that there is no accident/collision involved.

TP Reported that our insured driver from his right cut toward his lane, as such he swerved to the left and stopped. After which TP felt an impact at the rear of his taxi. A bus have collided to his left rear portion.

BUS (SG 5069H) reported that our insured driver was travelling on the Third lane suddenly change lane and was stuck behind a row of vehicle, TP which was travelling on his right suddenly swerved toward the front right side of his bus as TP wanted to avoid our insured vehicle.

Attached email with TP for your reference.

We have spoken to OID driver and our insured Driver adamant that there was no contact with any vehicle therefore he is not liable for the accident.

In our opinion since there is no contact between our insured vehicle and TP vehicle and our insured strongly disputes liability, we would propose to reject TP claim.

Kindly let us have your approval/instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Bevan Lim (LKK Auto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 6 April 2018 2:07 PM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: Your Ref: TP / 8910432272SG Our Ref: CC3/AIG17022730/Smb3 ACCIDENT INVOLVING GU5865U (OI) AND SHB 5667M (TP) ON 24/09/2017

Dear Bevan,

Please proceed to reject TP's claim.

We will review the matter if there is PIR against OI.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Wednesday, March 28, 2018 3:38 PM
To: Md Noor, Norsiah
Cc: Vic (LKKAuto)
Subject: Your Ref: TP / 8910432272SG Our Ref: CC3/AIG17022730/Smb3 ACCIDENT INVOLVING GU5865U (OI) AND SHB 5667M (TP) ON 24/09/2017

Your Ref: TP / 8910432272SG
Our Ref: CC3/AIG17022730/Smb3

Dear Sir/Madam,

ACCIDENT INVOLVING GU5865U (OI) AND SHB 5667M (TP) ON 24/09/2017

We refer to the above matter.

Our insured driver reported that there is no accident/collision involved.

TP Reported that our insured driver from his right cut toward his lane, as such he swerved to the left and stopped. After which TP felt an impact at the rear of his taxi. A bus have collided to his left rear portion.

BUS (SG 5069H) reported that our insured driver was travelling on the Third lane suddenly change lane and was stuck behind a row of vehicle, TP which was travelling on his right suddenly swerved toward the front right side of his bus as TP wanted to avoid our insured vehicle.

Attached email with TP for your reference.

We have spoken to OID driver and our insured Driver adamant that there was no contact with any vehicle therefore he is not liable for the accident.

In our opinion since there is no contact between our insured vehicle and TP vehicle and our insured strongly disputes liability, we would propose to reject TP claim.

Kindly let us have your approval/instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 18 April 2018 3:42 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto); Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

Without Prejudice
Your Ref: TAX/11/17/2155/lg)
Our Ref: CC3/AIG17022730/Syb3

Dear Lee Gek

We refer to your email below.

Our insured driver reported that there is no accident/collision involved.

Your Client reported that our insured driver from his right cut toward his lane, as such he swerved to the left and stopped. After which your client felt an impact at the rear of his taxi. A bus have collided to his left rear portion.

BUS (SG 5069H) reported that our insured driver was travelling on the Third lane suddenly change lane and was stuck behind a row of vehicle, your client which was travelling on his right suddenly swerved toward the front right side of his bus as your client wanted to avoid our insured vehicle.

We have spoken to our insured Driver and he is adamant that there was no contact with any vehicle.

As such we have our principal's instruction to reject your client's claim unless there exist a PIR which result indicates that our insured driver is being charge for inconsiderate driving.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Monday, 5 March 2018 11:40 AM

To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

Dear Jas,

We attach the GIA reports made by SG 5069H and your insured for your perusal.

Please let us have your offer since your insured is the proximate cause of the accident. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

Sent: 02/03/2018 16:49

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: RE: URGENT / REMINDER Re: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

Dear Lee Gek,

Thank you for your email below.

We will further discuss with our Principal as our insured is still non-reporting up to date and will revert to you with our position.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 2 March 2018 12:30 PM

To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

**URGENT
REMINDER**

Dear Jas,

Please let us have your offer by **9th March 2018**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 09/01/2018 16:16
To: 'Jas Khine (LKKAUTO)'
Cc: CS A Team; Admin A
Subject: RE: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

Dear Jas,

Sorry, we are actually claiming against GU 5865U.

We attach the video footage as requested.

Though there is no contact between our taxi and your insured's van but please note that your insured's van is the proximate cause of the accident as it has tried to filter left causing our taxi to swerve left to avoid a collision and was hit at the rear by SG 5069H.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]
Sent: 09/01/2018 14:54
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: CS A Team; Admin A
Subject: RE: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

WITHOUT PREJUDICE

Dear Lee Gek,

Further to the below matter.

We managed to talk to our insured and he refused to do the accident report as he mentioned that there was no contact in between 2 vehicles.

Kindly let us have if there any video evidence. If so, kindly forward to us the same and we will convince to our insured to lodge the report.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 9 January 2018 2:26 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident on 24/11/2017 involving SHB 5667M & SG 5069G (AIG insured) Our Ref: TAX/11/17/2155/lg)

Dear All,

We quantify our claim as follows:-

Cost of repairs	\$2400.00
Loss of rental	\$ 500.25 (\$100.05 x 5.5 days)
Loss of income	\$ 504.10 (\$100.82 x 5.5 days)
LTA search fee	<u>\$ 5.00</u>
	\$3409.35
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi, hirer's Notice of Assessment and LTA search for your perusal.

Please let us hear from you soon.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



...CLAIM SUBFOLDER...(Pending for Survey Report)




































Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Nov 2017 Edit Reg		27 Nov 2017 00:00 Edit Adj Rpt	S\$2,400.00 Edit Estimates	S\$2,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Y.T.S. Transport , Co. Reg. No.: NA								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB5667M	Date of Loss:	24/11/2017 18:00 - :59 [66 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8910432272SG	Policy/Cover Note No.:	2100095666-09 (Comprehensive)						
Vehicle Reg. No. (Insured):	GU5865U	Policy No. (Claimant):	D-17087562MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 08/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (30/11/2017): No OI GIA Report (GU5865U VS SHB5667M)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB5667M (8910432272SG)**
[GU5865U]
TP
SMRT TAXIS PTE LTD
Nov 24 2017 6:45PM
[Y.T.S. Transport]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
2	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
3	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
4	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
5	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
6	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
7	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
8	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
9	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
10	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
11	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
12	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
13	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
14	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
15	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
16	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
17	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
18	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
19	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
20	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
21	18/04/18 15:52	General View													Load JPG	<input checked="" type="checkbox"/>		
22	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
23	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
24	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
25	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
26	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
27	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
28	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
29	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
30	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
31	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
32	18/04/18 15:53	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	29/11/17 18:46	TP ESTIMATE- MARKED													Load PDF			
2	29/11/17 18:46	TP GIA REPORT													Load PDF			
3	01/12/17 09:53	Non reporting letter													Load PDF			

Photos/Images			3 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
4	28/03/18 14:28	SG 5069H GIA		Load PDF	
5	28/03/18 14:29	O1 GIA REPORT		Load PDF	
6	18/04/18 15:54	email to TP to reject		Load PDF	
7	18/04/18 15:57	rejectapproval		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022730/SMB3Q2

Date: 24/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100095666-09
 Claimant Vehicle No: SHB5667M Insured Vehicle No: GU5865U
 Date of Loss: 24/11/2017 Nature of Claim: TP Claim No: 8910432272SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5667M
 Make & Model: CHEVROLET EPICA, 2.0 (A) Engine No: Z20S1464528K
 Reg. Date: 11/05/2012 (Man. Year: 2012) Chassis No: KL1LA69RJBB126968
 Colour: Maroon Odometer: 800770 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R15 Rear Tyre Size: 205/55 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,041.40	1,589.30	1,452.10	47.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,092.00	1,110.00	982.00	46.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,133.40	2,699.30	2,434.10	47.42
Approved Total (Overridden) (S\$)		2,400.00		
Nett Amount (S\$)	5,133.40	2,400.00	2,733.40	53.25
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 27/11/2017
 Date Inspected: 27/11/2017 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: Lim Chin Siong Bevan

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER LH REAR (DISC 10%)	Dented	1,191.00 F	*1,071.90 F
2	1		*MOLDING WINDSCREEN REAR (DISC 10%)	Necessary	45.00 F	*40.50 F
3	1		*LAMP RR COMBINATION LH (DISC 10%)	Scratched	415.00 F	*373.50 F
4	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
5	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
6	2		*SEALANT W/SCREEN (SN)	Necessary	74.00 F	*74.00 F
7	1		*BUMPER RR	Repair	1,238.00 F	*- F
8	1		*BRACKET RR BUMPER SIDE LH	Not Necessary	49.00 F	*- F
Total Parts (S\$)					3,041.40	1,589.30

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	676.00	400.00
2	SPRAY PAINT	New	756.00	400.00
3	TOWING CHARGE	New	80.00	80.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
6	TO REMOVE/REFIT SEAT	New	120.00	60.00
7	TO REMOVE AND REFIX REAR WINDSCREEN	New	120.00	110.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
9	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			2,092.00	1,110.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >