

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 4 January, 2018 2:48 PM
To: 'belliana@fwd.com'
Cc: SUR; assignments; clara.li@fwd.com
Subject: RE: (2nd reminder) Assigned case 1201700008211 is pending your action, SLA 4059H

Dear Belliana,

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Nov 2017 11:08	29 Nov 2017 11:25 S\$5,192.00	29 Nov 2017 12:22		03 Jan 2018 08:33 S\$4,506.00 (S\$331.70)	03 Jan 2018 08:33 S\$4,506.00 S\$4,286.42(N)	Pending for Payment

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: belliana@fwd.com [mailto:belliana@fwd.com]
Sent: Wednesday, 3 January, 2018 4:35 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; clara.li@fwd.com
Subject: RE: (2nd reminder) Assigned case 1201700008211 is pending your action, SLA 4059H

Hi Veron

Thanks for update.

Kindly expedite on the survey report and finalization with the workshop. The case has been pending more than 30 days in Merimen.

OD	HQ	SLA4059H [ANG WEE LIANG]	25/11/2017	1201700008211	PNPV2017-0000
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Thank you.

Regards
Belliana Lim
Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4, Singapore 038986
T +65 6727 5721
E belliana@fwd.com

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 27 December, 2017 12:49 PM
To: Do-Not-Reply; SUR; assignments
Cc: Motor Claims SG - SG Common
Subject: RE: (2nd reminder) Assigned case 1201700008211 is pending your action, SLA 4059H

Dear Sir/Madam,

We are in the midst of preparing survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Wednesday, 27 December, 2017 11:00 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: (2nd reminder) Assigned case 1201700008211 is pending your action

Vehicle no.: SLA4059H

Please follow up on the OD Finalization with the repairer and submit the OD case to Insurer for Payment urgently

[This mail is sent from a mailer account - do not reply to this email address]

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