

Surveyor:

Kenneth

DOI:

ASSIGNMENT

21/11/17

Date / Time:

28/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS948Y

Name of Insured:

HW ENTERPRISE

Insured Tel No.:

HP:

26/11/17

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Ng Jiny Xuan

Driver Tel No.:

97303811

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

KIA Cerato

Place of Accident:

J4 of Bedok Rd x Upp Chang Rd Ecs

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 9281E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Inns- Lab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/12

RMR

11091816 - 03/11/17 20:35 (KIA) 20:35 - 21/11/17

- 03/11/17 20:35 (KIA) 20:35 - 21/11/17

SJS948Y - 03/11/17 20:35 (KIA) 20:35 - 21/11/17

- 03/11/17 20:35 (KIA) 20:35 - 21/11/17

18/12/17 10:54 CERATO DID CONFIRMED ACCIDENT. DID MENTION HE CROSS THE JUNCTION WITH GREEN LIGHT. DID MAIL FORWARDED US A COPY OF THE VIDEO FOOTAGE.

18/12/17 RECD DID OTHER PARTY VIDEO SAME IN (V: AHAIR: 2017)

18/12/17 SEEK MANORIE APPROVAL TO REJECT TP CLAIM.

29.8.18 MANORIE APPROVE TO REJECT TP CLAIM.

EMAIL WSP TO REJECT TP CLAIM.

Reject Case

Approved by: Yuz

Date: 03-9-18

RECEIVED 03 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP MAKE A RM TURN FROM THE WORKING LINE.

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+450

CORRECT 3/9/18

ASS. REC. BY:

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

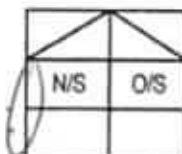
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 07 days Res.: Yes or NoLum Sum: 70 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHD 9281EYr Regn: 12. 11Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Chrysler

Epic 1.9 c.c. 1991

Colour: White

A/C: Insured / Std / NI / NA

Sp. Reading: 358468

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KL11A69RTBB

067004

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: 195/65R15

F: \_\_\_\_\_

R: Citi

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. 8 mmR/Bal. 7 mmL/Bal. 8 mmL/Bal. 7 mmD.O.A. 26/11/17D.O.I. 28/11/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

115 body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

29/11 File pass to Customer

(AMOUNT (RM))

1/20 = 5,000 (RED) = 22,412.38 82% EXCLUDE = 7,145.52

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech. Invs (\$ )☐ : Weekend (\$ )

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

**TRANS-CAB AUTO SERVICES PTE LTD****AAD1711-293**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHD9281E - ECICS**

31	1	Side Rocker Panel Garnish LH	\$	B <sub>2</sub>	236.40	✓
32	1	Side Rocker Panel Outer LH	\$	~	433.26	X
33	1	Centre pillar outer LH	\$	h	446.00	X
34	1	Rear Door LH	\$	B <sub>2</sub>	1,133.00	✓
35	1	Rear Door Top Hinge LH	\$	h	35.00	X
36	1	Rear Door Bottom Hinge LH	\$	h	35.00	X
37	1	Rear Door inner lock LH	\$	T <sub>2</sub>	425.00	✓
38	1	Rear Door check / arrestor LH	\$	S <sub>2</sub>	65.00	X
39	1	Rear Door lock striker / latch LH	\$	h	120.00	X
40	1	Rear Door outer weatherstrip moulding LH	\$	S <sub>2</sub>	85.00	X
41	1	Rear Door outer handle LH	\$	S <sub>2</sub>	60.00	X
42	1	Rear Door outer handle - rubber seal LH	\$	S <sub>2</sub>	25.00	X
43	1	Rear Door inner opening handle LH	\$	S <sub>2</sub>	45.50	X
44	1	Rear Door inner trim board LH	\$		455.69	?
45	1	Rear Door kicking plate / step garnish LH	\$		63.25	?
46	1	Rear door glass LH	\$	S <sub>2</sub>	420.35	X
47	1	Rear Door window glass channel weatherstrip LH	\$	S <sub>2</sub>	143.25	X
48	1	Rear Door window glass channel holder LH	\$	S <sub>2</sub>	205.60	X
49	1	Rear Door channel weatherstrip / felt LH	\$	S <sub>2</sub>	89.50	X
50	1	Rear Door interior light switch LH	\$	S <sub>2</sub>	139.20	X
51	1	Rear Door power window motor (master) LH	\$	T <sub>2</sub>	274.97	?
52	1	Rear Door regulator gear LH	\$	B <sub>2</sub>	55.30	✓
53	1	Rear Door regulator handle LH	\$	S <sub>2</sub>	65.30	X
54	1	Rear Door 1/4 glass with moulding	\$	S <sub>2</sub>	215.00	X
55	1	Rear Fender LH	\$	B <sub>2</sub>	1,145.00	✓
56	1	Rear Fender Inner Trim LH	\$	S <sub>2</sub>	418.44	} X
57	1	Rear Fender Inner Cowling LH	\$	S <sub>2</sub>	76.60	
58	1	Rear Tail Lamp LH	\$	S <sub>2</sub>	479.30	
59	1	Rear Bumper	\$	B <sub>2</sub>	1,202.00	
60	1	Rear Bumper Side Retainer LH	\$	S <sub>2</sub>	68.76	}
61	1	Rear Bumper Reflectors LH	\$	S <sub>2</sub>	119.74	

<b>TOTAL</b>	<b>\$</b>	<b>17,860.31</b>
<b>10%</b>	<b>\$</b>	<b>1,786.03</b>
	<b>\$</b>	<b>16,074.28</b>

**Special Nett**

1	4	Front Bumper Fastener Clip	\$	~	24.00	X
2	1 Set	Front Fender Liner Clip	\$	~	30.00	X

**TRANS-CAB AUTO SERVICES PTE LTD****AAD1711-293**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHD9281E - ECICS**

3	1Set	Rear Bumper Parking Sensor	\$	300.00	✓
4	1 Set	Rear Bumper Fastener Clip	\$	30.00	X
5	1 Set	Rear Fender Liner Clip	\$	30.00	X
6	1	Door Sticker "Trans-cab"	\$	80.00	60.00
7	1	Door Sticker "6555-3333"	\$	80.00	60.00
8	1set	Side Rocker Panel Garnish Clip LH	\$	60.00	✓
9	1	Front Tyre LH	\$	360.00	X
10	1	Front Wheel Rim LH	\$	254.00	X
11	1	Hub Cup Rim Front LH	\$	35.00	X
12	1	Rear Tyre LH	\$	360.00	X
13	1	Rear Wheel Rim LH	\$	254.00	X
14	1	Hub Cup Rim RR LH	\$	35.00	X

<b>TOTAL</b>	<b>\$</b>	<b>1,908.00</b>
<b>TOTAL PARTS</b>	<b>\$</b>	<b>17,982.28</b>

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,200.00	100.00
To Rust-Proofing Of The Affected Areas.	\$	220.00	9.00
To transfer of tire, rim and on wheel balancing.	\$	170.00	X
Putty and Spray Painting Of The Affected Portion.	\$	4,050.00	100.00
To Check Electrical Lighting Concerned.	\$	170.00	2.00
To check steering geometry and computer wheel alignment	\$	220.00	6.00
Towing fees	\$	120.00	X
To transfer of door fittings, attachment and perform water seepage test.	\$	170.00	12.00
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	1.00

**TRANS-CAB AUTO SERVICES PTE LTD****AAD1711-293**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHD9281E - ECICS**

<b>TOTAL</b>	<b>\$</b>	<b>9,490.00</b>
<b>Over All Total</b>	<b>\$</b>	<b>27,472.28</b>

**REPAIR DAYS**~~**15 DAYS**~~*7 days*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To survey vehicle body paneling
- To apply correct paint / primer
- Part price subject to confirmation
- Third party survey will be "Without Prejudice" basis
- No repair should be commenced
- Supplementary repair must be surveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 18 December, 2017 3:56 PM  
**To:** 'Janice Goh Siew Geok (ECICS, Claims)'; Phoebe Jay Xie (ECICS, Claims)  
**Cc:** Carrie Tan Chi Hui (ECICS, Claims); ECICS Claims  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017  
**Attachments:** SJS 948Y.mp4; ACCIDENT LOCATION.pdf

Hi Janice / Phoebe,

We refer to the above matter.

Third party reported that insured driver beats the red light and collided into his turning right vehicle.

Insured driver reported that third party make a right turn and collided into his traveling straight vehicle.

Enclosed a copy of video footage from other party and accident location from google map.

Footage clearly show that third party make a right turn from the lane only allow to travel straight and collided with our insured vehicle which cross the junction with an amber light.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice\_Goh@ecics.com.sg]  
**Sent:** Monday, 4 December, 2017 10:41 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>  
**Cc:** Carrie Tan Chi Hui (ECICS, Claims) <Carrie\_Tan@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay\_Xie@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

Without Prejudice

As requested, please see attachment.  
Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**Asher Sng (LKKAUTO)**

---

**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Wednesday, 29 August 2018 6:13 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher

We have received LOD from Kuru & Co and has rejected the claim.

Best regards,  
Crystabelle Tan  
Claims Division  
DID: +65 6303 0190  
FAX: +65 6338 9267  
Email: [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg)

ECICS Limited  
10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

---

**From:** ECICS Claims  
**Sent:** Wednesday, 29 August, 2018 5:33 PM  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims)  
**Cc:** ECICS Claims; Asher Sng (LKKAUTO); Desmond Lee Ker Wen (ECICS, Claims)  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

Hi Crystabelle

Please assist.  
Our claim no DMPU1700637H.  
Thank you.

Regards,  
Janice Goh  
Claims Division  
DID: +65 6303 0182  
FAX: +65 6338 9267

ECICS Limited  
10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.  
Thank you for your kind patience and understanding.\*\****

**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 29 August, 2018 5:02 PM  
**To:** Janice Goh Siew Geok (ECICS, Claims); Desmond Lee Ker Wen (ECICS, Claims)  
**Cc:** ECICS Claims  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

Hi Sir,

We refer to the email dated on 18/12/2017.

Third party repairer is chasing for settlement.

Please kindly let us have your instruction is any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 25 April 2018 9:41 AM  
**To:** Janice Goh Siew Geok (ECICS, Claims) <Janice\_Goh@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay\_Xie@ecics.com.sg>  
**Cc:** ECICS Claims <claims@ecics.com.sg>  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

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Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAUTO)

Sent: Thursday, 5 April 2018 12:42 PM

To: 'Janice Goh Siew Geok (ECICS, Claims)' <[Janice\\_Goh@ecics.com.sg](mailto:Janice_Goh@ecics.com.sg)>; Phoebe Jay Xie (ECICS, Claims) <[PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)>; 'Lionel Chua Kok Keong (ECICS, Claims)' <[Lionel\\_Chua@ecics.com.sg](mailto:Lionel_Chua@ecics.com.sg)>

Cc: ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

Subject: RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

Hi Sir,

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Thank You,

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok (ECICS, Claims) [[mailto:Janice\\_Goh@ecics.com.sg](mailto:Janice_Goh@ecics.com.sg)]

Sent: Monday, 26 February 2018 11:07 AM

To: Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Phoebe Jay Xie (ECICS, Claims) <[PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)>

Cc: Carrie Tan Chi Hui (ECICS, Claims) <[Carrie\\_Tan@ecics.com.sg](mailto:Carrie_Tan@ecics.com.sg)>; ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

Subject: RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

Dear Asher

Thank you for your email.

This case is handled by Lionel and our claim ref DMPU1700637H/LC.

Hi Lionel

FYNA,

Thank you!

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, 8 February, 2018 5:50 PM  
**To:** Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)  
**Cc:** Carrie Tan Chi Hui (ECICS, Claims); ECICS Claims  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

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Thank You.

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Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 18 December 2017 3:56 PM  
**To:** Janice Goh Siew Geok (ECICS, Claims) <[Janice\\_Goh@ecics.com.sg](mailto:Janice_Goh@ecics.com.sg)>; Phoebe Jay Xie (ECICS, Claims) <[PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)>  
**Cc:** Carrie Tan Chi Hui (ECICS, Claims) <[Carrie\\_Tan@ecics.com.sg](mailto:Carrie_Tan@ecics.com.sg)>; ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

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In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher@sng@lkkauto.com](mailto:asher@sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Janice Goh Siew Geok (ECICS, Claims) [[mailto:Janice\\_Goh@ecics.com.sg](mailto:Janice_Goh@ecics.com.sg)]

**Sent:** Monday, 4 December, 2017 10:41 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Cc:** Carrie Tan Chi Hui (ECICS, Claims) <[Carrie\\_Tan@ecics.com.sg](mailto:Carrie_Tan@ecics.com.sg)>; Phoebe Jay Xie (ECICS, Claims)

<[PhoebeJay\\_Xie@ecics.com.sg](mailto:PhoebeJay_Xie@ecics.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

Without Prejudice

As requested, please see attachment.  
Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY**, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.  
Thank you for your kind patience and understanding.\*\**

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 30 November, 2017 4:15 PM

**To:** ECICS Claims

**Cc:** Carrie Tan Chi Hui (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Asher Sng (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SJS948Y (OI : ICS - TBA) AND SHD9281E (TP : LKK REF - CC3/ICS17022717/Kea3) on 26/11/2017

**WITHOUT PREJUDICE**

**Your ref:** TBA

**LKK ref:** CC3/ICS17022717/Kea3

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9281E at M/s Trans-cab Auto Services Pte Ltd (Ang Mo Kio).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 3 September 2018 2:04 PM  
**To:** 'claims@transcab.com.sg'  
**Cc:** jasminetan@transcab.com.sg; 'Ng Wai Yin'  
**Subject:** Your Ref: AAD1711-293, ACCIDENT INVOLVING SHD 9281E AND SJS 948Y ON 26/11/2017  
**Attachments:** SJS 948Y.MP4; ACCIDENT LOCATION.PDF; OI SKETCH PLAN.pdf

Your Ref: AAD1711-293  
Our Ref: CC3/ICS17022717/Kea3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

### **ACCIDENT INVOLVING SHD 9281E AND SJS 948Y ON 26/11/2017**

We attached here with a copy of our insured's accident statement and video / accident location for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn from the lane only allow to travel straight and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

8881 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ECICS LTD		Ref : CC3/ICS17022717/Kea3q2		
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 19-09-2018		
		Code : ICS		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJS 948Y	Veh. Inspected	SHD 9281E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	CHEVROLET EPICA (A)	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	KL1LA69RJBB067004	Colour	WHITE /RED	
Odometer	358469	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	WEST LAKE	8 mm	
L/H Front Tyre	195/65 R15	WEST LAKE	8 mm	
R/H Rear Tyre	195/65 R15	GITI	7 mm	
L/H Rear Tyre	195/65 R15	GITI	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/11/2017	Inspection Date	28/11/2017	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9281E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER	SERVICEABLE	1,202.00	-
1	FRONT BUMPER LOWER ABSORBER	SERVICEABLE	180.00	-
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	356.00	-
1	FRONT BUMPER SIDE SUPPORT LH	SERVICEABLE	76.20	-
1	FRONT BUMPER SIDE SUPPORT RH	SERVICEABLE	76.20	-
1	FRONT BUMPER RETAINER RH	SERVICEABLE	102.00	-
1	FRONT BUMPER RETAINER LH	SERVICEABLE	102.00	-
1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	78.00	-
1	FRONT BUMPER LOWER STIFFENER	TO REPAIR SEE LABOUR	134.37	-
1	FRONT BUMPER BRACKET LH	TO REPAIR SEE LABOUR	10.00	-
1	FRONT BUMPER BRACKET RH	TO REPAIR SEE LABOUR	10.00	-
1	FRONT BUMPER FOG LAMP OUTER COVER LH	SERVICEABLE	32.40	-
1	FRONT SUPPORT PANEL ASSY	TO REPAIR SEE LABOUR	1,222.32	-
1	FRONT BRACE PANEL	TO REPAIR SEE LABOUR	134.37	-
1	HEADLAMP LH	SERVICEABLE	816.00	-
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	837.60	-
1	FRONT FENDER LINER LH	SERVICEABLE	47.00	-
1	FRONT DOOR LH	BENT	1,133.00	1,133.00
1	FRONT DOOR OUTER MOULDING LH	SERVICEABLE	220.00	-
1	FRONT DOOR OUTER HANDLE LH	SERVICEABLE	125.00	-
1	FRONT DOOR HANDLE SUPPORT LH	SERVICEABLE	3.00	-
1	FRONT DOOR OUTER HANDLE INNER SEAL LH	SERVICEABLE	89.15	-
1	FRONT DOOR OUTER KEY LOCK LH	SERVICEABLE	25.00	-
1	FRONT DOOR HINGE UPPER LH	TO REPAIR SEE LABOUR	65.00	-
1	FRONT DOOR HINGE LOWER LH	TO REPAIR SEE LABOUR	65.00	-

Report Ref No. CC3/ICS17022717/Kea3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT DOOR INNER LOCK LH	TO REPAIR SEE LABOUR	586.00	-
1	FRONT DOOR INNER LOCK CATCH LH	TO REPAIR SEE LABOUR	206.00	-
1	FRONT DOOR CHECK /ARRESTOR LH	SERVICEABLE	67.50	-
1	FRONT DOOR WEATHERSTRIP LH	SERVICEABLE	138.79	-
1	FRONT SIDE VIEW MIRROR LH	SERVICEABLE	939.00	-
1	SIDE ROCKER PANEL GARNISH LH	BENT	236.40	236.40
1	SIDE ROCKER PANEL OUTER LH	TO REPAIR SEE LABOUR	433.26	-
1	CENTRE PILLAR OUTER LH	TO REPAIR SEE LABOUR	446.00	-
1	REAR DOOR LH	BENT	1,133.00	1,133.00
1	REAR DOOR TOP HINGE LH	TO REPAIR SEE LABOUR	35.00	-
1	REAR DOOR BOTTOM HINGE LH	TO REPAIR SEE LABOUR	35.00	-
1	REAR DOOR INNER LOCK LH	JAMMED	425.00	425.00
1	REAR DOOR CHECK /ARRESTOR LH	SERVICEABLE	65.00	-
1	REAR DOOR LOCK STRIKER /LATCH LH	TO REPAIR SEE LABOUR	120.00	-
1	REAR DOOR OUTER WEATHERSTRIP MOULDING LH	SERVICEABLE	85.00	-
1	REAR DOOR OUTER HANDLE LH	SERVICEABLE	60.00	-
1	REAR DOOR OUTER HANDLE -RUBBER SEAL LH	SERVICEABLE	25.00	-
1	REAR DOOR INNER OPENING HANDLE LH	SERVICEABLE	45.50	-
1	REAR DOOR INNER TRIM BOARD LH	* CHECK	455.69	-
1	REAR DOOR KICKING PLATE/STEP GARNISH LH	* CHECK	63.25	-
1	REAR DOOR GLASS LH	SERVICEABLE	420.35	-
1	REAR DOOR WINDOW GLASS CHANNEL WEATHERSTRIP LH	SERVICEABLE	143.25	-
1	REAR DOOR WINDOW GLASS CHANNEL HOLDER LH	SERVICEABLE	205.60	-
1	REAR DOOR CHANNEL WEATHERSTRIP /FELT LH	SERVICEABLE	89.50	-
1	REAR DOOR INTERIOR LIGHT SWITCH LH	SERVICEABLE	139.20	-
1	REAR DOOR POWER WINDOW MOTOR (MASTER) LH	* CHECK	274.97	-
1	REAR DOOR REGULATOR GEAR LH	BENT	55.30	55.30
1	REAR DOOR REGULATOR HANDLE LH	SERVICEABLE	65.30	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR DOOR 1/4 GLASS WITH MOULDING	SERVICEABLE	215.00	-
1	REAR FENDER LH	BENT	1,145.00	1,145.00
1	REAR FENDER INNER TRIM LH	SERVICEABLE	418.44	-
1	REAR FENDER INNER COWLING LH	SERVICEABLE	76.60	-
1	REAR TAIL LAMP LH	SERVICEABLE	479.30	-
1	REAR BUMPER	SERVICEABLE	1,202.00	-
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	68.76	-
1	REAR BUMPER REFLECTORS LH	SERVICEABLE	119.74	-
	LESS 10% DISCOUNT		-1,786.03	-412.77
			16,074.28	3,714.93
	<b>SPECIAL NETT ITEMS</b>			
4	FRONT BUMPER FASTENER CLIP (SN)	NOT NECESSARY	24.00	-
1	SET FRONT FENDER LINER CLIP (SN)	NOT NECESSARY	30.00	-
1	SET REAR BUMPER PARKING SENSOR (SN)	SERVICEABLE	300.00	-
1	SET REAR BUMPER FASTENER CLIP (SN)	NOT NECESSARY	30.00	-
1	SET REAR FENDER LINER CLIP (SN)	NOT NECESSARY	30.00	-
1	DOOR STICKER 'TRANS-CAB' (SN)	NECESSARY	80.00	60.00
1	DOOR STICKER '6555-3333' (SN)	NECESSARY	80.00	60.00
1	SET SIDE ROCKER PANEL GARNISH CLIP LH (SN)	NECESSARY	60.00	60.00
1	FRONT TYRE LH (SN)	SERVICEABLE	360.00	-
1	FRONT WHEEL RIM LH (SN)	SERVICEABLE	254.00	-
1	HUB CUP RIM FRONT LH (SN)	SERVICEABLE	35.00	-
1	REAR TYRE LH (SN)	SERVICEABLE	360.00	-
1	REAR WHEEL RIM LH (SN)	SERVICEABLE	254.00	-
1	HUB CAP RIM RR LH (SN)	SERVICEABLE	35.00	-
			1,932.00	180.00
	<b>LABOUR</b>			
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	100.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT,FRONT BUMPER LOWER STIFFENER,FRONT BUMPER BRACKET LH,FRONT BUMPER BRACKET RH,FRONT SUPPORT PANEL ASSY,FRONT BRACE PANEL,FRONT FENDER LH,FRONT DOOR HINGE UPPER LH,FRONT DOOR HINGE LOWER LH,FRONT DOOR INNER LOCK LH,FRONT DOOR INNER LOCK CATCH LH,SIDE ROCKER PANEL OUTER LH,} CENTRE PILLAR OUTER LH,REAR DOOR TOP HINGE LH,REAR DOOR BOTTOM HINGE LH AND REAR DOOR LOCK STRIKER /LATCH LH. }		4,200.00	1,000.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	90.00
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		4,050.00	1,000.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TOWING FEES.	NOT NECESSARY	120.00	-
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.		170.00	120.00
			9,490.00	2,390.00
	<b>GRAND TOTAL</b>		<b>27,496.28</b>	<b>6,284.93</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$714.52 NETT)</b>			<b>5,000.00</b>

Report Ref No. CC3/ICS17022717/Kea3q2

KONG SENG CHEONG

Licensed Appraiser

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