

Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Thursday, 28 December 2017 10:03 AM
To: SUSAN@RICA.COM.SG
Subject: ACCIDENT INVOLVING SJS 8076K, SHB 5237X AND OTHER VEHICLE ALONG/AT TAMPINES AVE 10 ON 26/11/2017

Our Ref: CC3/QBE17022716/Syb3

28 DECEMBER 2017

RICA LEASING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SJS 8076K, SHB 5237X AND OTHER VEHICLE ALONG/AT TAMPINES AVE 10 ON 26/11/2017

We refer to the above accident where we are acting for QBE Insurance (International) Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter/email.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

Thank you.

"May you have a great year ahead and a wonderful Christmas with your loved ones..."



Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jas Khine (LKKAUTO)

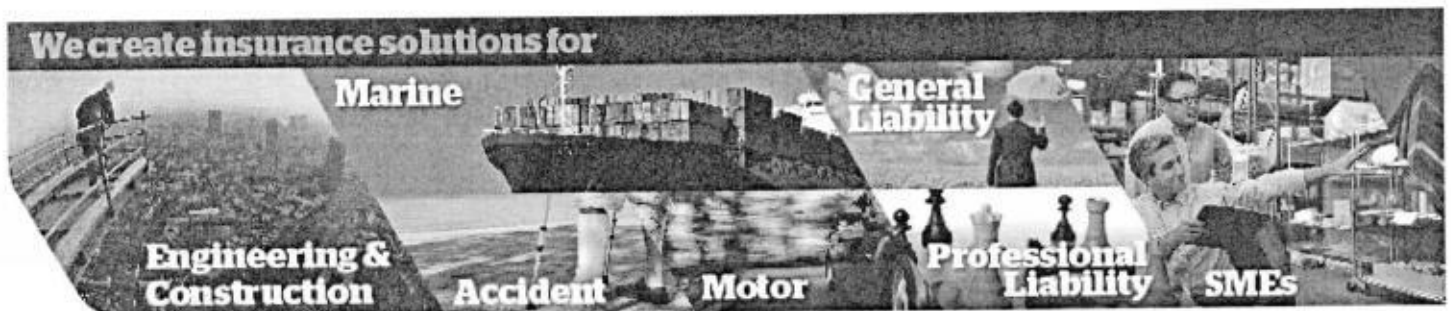
From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 13 February 2018 3:12 PM
To: Jas Khine (LKKAUTO)
Cc: Jenny Toh
Subject: FW: MANDATE REQUEST - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017
Attachments: BEFORE PAINT PHOTOS.pdf; LETTER TO OI.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf; RE-SURVEY PHOTOS.pdf; SURVEY PHOTOS.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear Jas

Please proceed.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Jas Khine (LKKAUTO) [mailto:jaskhine@lkkauto.com]
Sent: Tuesday, 13 February, 2018 2:57 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: FW: MANDATE REQUEST - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

Dear Jenny,

We refer to our email dated 30/01/2018.

We would like to follow up our mandate request as TP repairer chasing us for settlement.

Kindly revert.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Khine (LKKAuto)
Sent: Tuesday, 30 January 2018 6:09 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

Dear Jenny,

Further to the below matter.

This is a case of 3 vehicles chain collision and OI was last.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issue.

Summary to offer to repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" is as follows:

	Claimed Amount	Revised Amount	
Cost of Repairer	\$ 13,420.50	\$ 5,652.07	
Loss of rental (\$118.24 x 7.5 days)	\$ 886.80	\$ 886.80	
Loss of income (\$60 x 7.5 days)	\$ 450.00	\$ 375.00	(\$50 x 7.5 days)
LTA Search Fee	\$ 5.00	\$ 5.00	
Total	\$ 14,762.30	\$ 6,918.87	

Surveyor recommended 4 working days + 1 day downtime + 1 day inspection + 1.5 days weekend.

Kindly let us have your instruction/approval/comments if any.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]
Sent: Tuesday, 19 December 2017 9:41 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

Hi Jenny,

Please assist.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 19 December, 2017 9:40 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

WITHOUT PREJUDICE

Dear Syaheeda,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 29 November, 2017 7:25 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

WITHOUT PREJUDICE

Dear Syaheeda,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5237X at M/s SMRT Automotive Services Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto
Consultants

Attn: Ms Jaz

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

Date: 26.12.17

Our Ref.: Tax/11/17/2162/57

Dear Sirs,

ACCIDENT INVOLVING SHB 5237 X & SJS 8076 K
ON 26/11/2017 **ALONG** slip road from Pasir Ris Avenue 12 towards TPE

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD owner of SHB 5237 X.
Your insured's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$ 5,652.07
2. Loss of Rental for <u>7 1/2</u> days @ \$ <u>118.24</u> /day	:	\$ 886.80
3. Loss of Income for <u>7 1/2</u> days @ \$ <u>60.00</u> /day	:	\$ 450.00
4. Police Report/ SAS Report/ LTA Search Fee	:	\$ 5.00
5. Survey Fee	:	\$ -
6. Others	:	
Total Claims		\$ 6,993.87

We enclose the following documents:-

- ☒ Repair Invoice
- ☒ Police Report / SAS Report
- ☒ Letter of Authorisation
- ☐ Investigation results
- ☒ Proof of Loss of Use/Rental/Income

- ☒ Vehicle laid-up report
- ☒ LTA Search result
- ☒ Others :
 - 1. CCTV footage with Sebastian.
 - 2. (front & back)

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

Selena Tan
For Manager, Claims
Claims Department
Direct line: 6866 2653
Email address: tanselena@smrt.com.sg



Date: 27/11/2017

Our Ref. No.:

Letter of Authorisation

I, Sim KING Hock (NRIC No.: S1471005-A) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB 5237X hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SJG 7607Z, SJS 8076 K happened on 26-11-2017 (2216 hrs) along Pasir Ris Ave 12 turning right slip road to TPE toward Punggol (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Sim KING Hock Signature: [Signature] 27/11/2017
NRIC No.: S1471005-A
Tel No.: 96216407
Address: 235 Compassvale walk, #12-496
S'pore 540235



DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : TAX/11/17/2162/ST
Our Reference : VC010926

I/We, **SMRT TAXIS PTE LTD** hereby acknowledge the sum of Singapore Dollars: **Six Thousand Eight Hundred Thirty Four And Cent Seventy Five Only (\$\$6,834.75)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**RICA LEASING PTE LTD**' over damage to my/our vehicle **SHB 5237X** from an accident involving **SHB 5237X** and **SJS 8076K** at/along **Tampines Ave 10**, which occurred on **26 November 2017** at about **22:15hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured, '**RICA LEASING PTE LTD**' from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 15th of (month) February (year) 2017 2018

Signature

Selena Tan

Claimant's Name

FIN/NRIC No.

Address

60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3886 Fax: 65 6368 7421
www.smrt.com.sg

Company stamp if applicable

Witness's Signature

Witness's Name

FIN/NRIC No.

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower Singapore
048583
Fax: 6534 5356



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200239
Date : 12.12.2017
Vehicle No. : SHB5237X
Your Ref No. : TAX/11/17/2162
Our Ref No. : 24093305
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	(25.00)	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	(25.00)	\$ 0.00	\$ 0.00
BRACKET, FR BUMPER	1.00	\$ 99.80	(25.00)	\$ 24.95	\$ 74.85
NUMBER PLATE	1.00	\$ 35.00	0.00	\$ 0.00	\$ 35.00
NUMBER PLATE FRAME	1.00	\$ 25.00	0.00	\$ 0.00	\$ 25.00
EMBLEM ASSY FRONT	1.00	\$ 87.10	(25.00)	\$ 21.77	\$ 65.32
GRILLE SUB-ASSY	1.00	\$ 335.60	(25.00)	\$ 83.90	\$ 251.70
GRILLE, RADIATOR	0.00	\$ 165.00	(25.00)	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER	0.00	\$ 70.30	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT UPPER	0.00	\$ 691.10	(25.00)	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00)	\$ 79.70	\$ 239.10
PAD, DASH PANEL INSULATOR , NO.1	0.00	\$ 28.60	(25.00)	\$ 0.00	\$ 0.00
PAD, DASH PANEL INSULATOR , NO.2	0.00	\$ 63.80	(25.00)	\$ 0.00	\$ 0.00
PAD, DASH PANEL INSULATOR , NO.3	0.00	\$ 142.30	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.30	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00)	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	0.00	\$ 486.80	(10.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
SEAL, RR BUMPER , LH	0.00	\$ 85.20	(25.00)	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200239
Date : 12.12.2017
Vehicle No. : SHB5237X
Your Ref No. : TAX/11/17/2162
Our Ref No. : 24093305
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00)	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
FILLER, RR BUMPER , RH	0.00	\$ 119.90	(25.00)	\$ 0.00	\$ 0.00
RETAINER, OUTSIDE , RH & LH	0.00	\$ 3.30	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$ 929.60	(100.00)	\$ 929.60	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0.00	\$ 27.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE SPACER, BACK DOOR GLASS , LH	0.00	\$ 6.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE SPACER, BACK DOOR GLASS , RH	0.00	\$ 6.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE SPACER, QUARTER BACK DOOR GLASS	0.00	\$ 5.50	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$ 29.70	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE SPACER, BACK DOOR LOWER GLASS , LH	0.00	\$ 5.00	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE SPACER, BACK DOOR LOWER GLASS , RH	0.00	\$ 5.00	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR	0.00	\$ 19.70	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	0.00	\$ 29.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	0.00	\$ 29.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00)	\$ 11.57	\$ 34.72
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.22

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200239
Date : 12.12.2017
Vehicle No. : SHB5237X
Your Ref No. : TAX/11/17/2162
Our Ref No. : 24093305
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.22
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.67
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
STICKER SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
UNIT, HEADLAMP , LH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
COVER, REAR FLOOR UNDER CENTER	1.00	\$ 222.60	(25.00)	\$ 55.65	\$ 166.95
Sub-Total					\$ 4492.07
Labour					
TO REPAIR FRONT PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200239
Date : 12.12.2017
Vehicle No. : SHB5237X
Your Ref No. : TAX/11/17/2162
Our Ref No. : 24093305
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00

GRAND TOTAL \$ 5,652.07

Remark :

Make/Model : PRIUS4
Accident Date : 26.11.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/17/2162/ST

From: SMRT Taxis Pte Ltd

Date: 14.11.2017

**ACCIDENT INVOLVING SHB5237X AND SJS8076K ON 26.11.2017 ALONG
SLIP ROAD FROM PASIR RIS AVENUE 12 TOWARDS TPE**

This is to certify that Mr. Sim King Hock of NRIC No. S1471005A is the registered hirer of the above taxi no. SHB5237X.

This is also to confirm that the daily rental rate for SHB5237X is \$118.24.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD


for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5237X Accident Case No. : TAX/11/17/2162
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24093305

Date and Time Vehicle off-road for Accident Repair : 26.11.2017 23:35:00
Date and Time Repair Completed : 04.12.2017 14:32:15

Remarks :

27.11.17
28.11.17
29.11.17
30.11.17
1.12.17
2.12.17
3.12.17
4.12.17 - 1/2

Generated by : POHSUAN

Printed on : 05.12.2017

7 1/2

Enquire Transaction History

Transaction History Details

Log Date/Time: 27 Nov 2017 / 16:18:49

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SJS8076K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171127161849346477

Search Date / Time: 26 Nov 2017 22:16:00

Insurance Company: QBE INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

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