

INS. CASE OWNER:

CC 3/QBE1702

LKK:
IDAC:

Surveyor:

Sebastran

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

SJS 8076K

Name of Insured:

RICA LEASING PTE

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KAWNRIS BIN RADEN DIBUE

Driver Tel No.:

96257754

(VL: YES / NO)

Claim No.:

VL010926

Policy No.:

8-V0014370-MUA

Make / Model:

TOYOTA

Place of Accident:

TAMPINES BLK 10

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KAWNRIS BIN RADEN DIBUE

Driver Tel No.:

96257754

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

20/12/17
JMS

SHB 5237X - 4

SJS 8076K - 7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

20/12/17

Sent By:

JMS

FINALIZATION

Date/Time:

20/12/17

Confirm with:

JMS

Confirm by:

Email

Call

Repair Cost:

SS

5,652.07

4 days

Reduction:

39

%

FINAL SETTLEMENT

Date/Time:

15/02/18

Confirm with

Sebastran

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

100

Repair Cost:

SS

5,652.07

Loss of Rental (LOR):

SS

6,277.68

(7 days)

Loss of Use (LOU):

SS

(S x 7 days)

Loss of Income (LOI):

SS

350.00

(\$50 x 7 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

5.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

6,834.75

Global Sum \$S:

FINAL PAYMENT

Date/Time:

20/12/17

Confirm with:

JMS

Email

Call

Payee 1:

SS

6,834.75

Name 1:

SMART TAXES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHB 5237X

Yr Regn:

3/11/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C

1798

Colour:

Maroon

A/C:

Insured / Std / NI / NA

Sp. Reading

2457

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FH70S 7396

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

26/11/2017

D.O.I.

28/11/2017

Survey held at

SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

TAX/11/17/2162

LKK.

QBE

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) \$ + RS. \$

) Photos

) Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE17022716/Syb3

Date: 29.11.2017

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB5237X

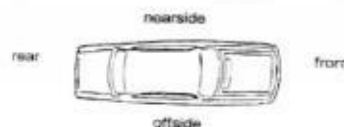
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.11.2017 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	9,263.18
Revised Estimate Amount	: S\$	2,598.24
"Check" Items Amount	: S\$	1,988.19
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

SEBASTIAN YEANG
Licensed Appraiser



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

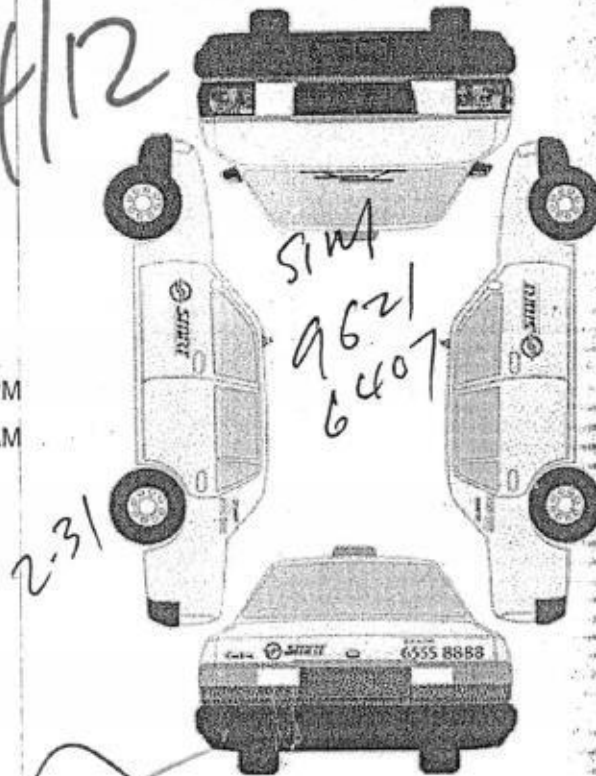
Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5237X
Ref. No : TAX/11/17/2162
Reg. Date : 03/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : SIM KING HOCK
Type of Accident : CHAIN COLLISION
Date / Time of Accident : 26/11/2017 10:16:00 PM
Accident Reported Date / Time : 27/11/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093305
Special Instruction to ARC, if any :
DROVE IN /SJS8076K QBE P/R
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianeang@lkkauto.com HP: 90036121
Prepared Date : 27/11/2017 11:55:14 AM



QC 2/12/17 9:22 reject

12R Bumper Adjust FRT Bumper Adjust

4/12/17 14:28 pass

Recording Camera ☐Radio Antenna ☐

1st witness _____ Date 28-11-17

2nd witness _____ Date _____

25150 - KM

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 01/12/17

Vehicle Return Time: 18.10 PM

SMRT staff sign: _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU703573961

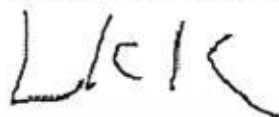
Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	400.00
Total Spray Painting Charges	: 1,314.00	700.00
Total Material Charges	: 5,986.35	4,492.08
Other Charges	: 960.00	60.00
TOTAL	: 9,274.35	5,652.08
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	4.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 27/11/2017 04:42:33 PM	28/11/2017 03:32:52 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/11/2017 04:42:14 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0121

Invoice No :

Quotation Date : 5/12

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 11/27/2017 4:42:49 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00	200.00 /
TO REPAIR REAR PORTION	676.00	200.00 /
Total Labour	1,014.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00 /
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY TAIL GATE	378.00	200.00 /
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100.00 /
Total Spray Painting & Panel Beating	1,314.00	700.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	960.00	60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119479 62			COVER, FR BUMPER	1	495.50	100.00	0.00	Replace	Repair	No <i>R</i>
52116470 50			SUPPORT, FR BUMPER LH	1	82.30	25.00	61.73	Replace	Check	No <i>X</i>
52115470 50			SUPPORT, FR BUMPER RH	1	76.90	25.00	57.68	Replace	Check	No <i>X</i>
52114471 90			BRACKET, FR BUMPER	1	99.80	25.00	74.85	Replace	Replace <i>S</i>	No <i>/</i>
			NUMBER PLATE	1	35.00	0.00	35.00	Replace	Replace	No <i>/</i>
			NUMBER PLATE FRAME	1	25.00	0.00	25.00	Replace	Replace	No <i>/</i>
75310470 60			EMBLEM ASSY FRONT	1	87.10	25.00	65.32	Replace	Replace	No <i>/</i>
53101470 80			GRILLE SUB-ASSY	1	335.60	25.00	251.70	Replace	Replace	No <i>/</i>
53112472 40			GRILLE, RADIATOR	1	165.00	25.00	123.75	Replace	Check	No <i>X</i>
52611471 40			ABSORBER, FR BUMPER	1	70.30	25.00	52.73	Replace	Check	No <i>X</i>
52021471 10			REINFORCEMENT FRONT UPPER	1	691.10	25.00	518.33	Replace	Check	No <i>X</i>
52159479 13			COVER, RR BUMPER ASSY	1	423.90	25.00	317.93	Replace	Replace	No <i>/</i>
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace <i>S</i>	No <i>/</i>
55213471 50			PAD, DASH PANEL INSULATOR, NO.1	0	28.60	25.00	0.00	Replace	Not given	No <i>X</i>
55214470 70			PAD, DASH PANEL INSULATOR, NO.2	0	63.80	25.00	0.00	Replace	Not given	No <i>X</i>
55215470 70			PAD, DASH PANEL INSULATOR, NO.3	0	142.30	25.00	0.00	Replace	Not given	No <i>X</i>
52191470 30			SEAL, RR BUMPER ARM, RH & LH	0	11.00	25.00	0.00	Replace	Not given	No <i>X</i>
52599680 30			STOPPER, RR BUMPER, RH & LH	0	4.30	25.00	0.00	Replace	Not given	No <i>X</i>
52576470 40			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.63	Replace	Check	No <i>X</i>
52575470 40			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.53	Replace	Check	No <i>X</i>
31591470 10			LENS & BODY ASSY, RR BUMPER, LH	1	486.80	10.00	438.12	Replace	Check	No <i>X</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>S</i>	No <i>/</i>
52161160 10			CLIPS PIECE, FRT & RR BUMPER	10	1.50 <i>15</i>	25.00	11.25	Replace	Replace	No <i>/</i>
52592470 10			SEAL, RR BUMPER, LH	1	85.20	25.00	63.90	Replace	Check	No <i>X</i>
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No <i>/</i>
52169470 10			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace <i>S</i>	No <i>/</i>
52461470 0			PAD, RR BUMPER, CTR	3	2.20 <i>6.60</i>	25.00	4.95	Replace	Check	No <i>X</i>
52566479 10			FILLER, RR BUMPER, LH	1	119.90	25.00	89.93	Replace	Replace <i>S</i>	No <i>/</i>
52565479 10			FILLER, RR BUMPER, RH	0	119.90	25.00	0.00	Replace	Not given	No <i>X</i>

1719.9

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7539235220			RETAINER, OUTSIDE, RH & LH	2	3.30 <i>6.60</i>	25.00	4.95	Replace	Check	No <i>X</i> <i>NN</i>
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	100.00	0.00	Replace	Repair	No <i>K</i>
5611750140			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0	27.90	25.00	0.00	Replace	Not given	No <i>X</i>
6481947080			TAIL GATE SPACER, BACK DOOR GLASS, LH	0	6.90	25.00	0.00	Replace	Not given	No <i>X</i>
6481847080			TAIL GATE SPACER, BACK DOOR GLASS, RH	0	6.90	25.00	0.00	Replace	Not given	No <i>X</i>
6278547010			TAIL GATE SPACER, QUARTER BACK DOOR GLASS	0	5.50	25.00	0.00	Replace	Not given	No <i>X</i>
7557147010			TAIL GATE MOULDING GLASS, BACK DOOR	0	29.70	25.00	0.00	Replace	Not given	No <i>X</i>
6481947100			TAIL GATE SPACER, BACK DOOR LOWER GLASS, LH	0	5.00	25.00	0.00	Replace	Not given	No <i>X</i>
6481847100			TAIL GATE SPACER, BACK DOOR LOWER GLASS, RH	0	5.00	25.00	0.00	Replace	Not given	No <i>X</i>
7557547051			TAIL GATE MOULDING LOWER GLASS, BACK DOOR	0	19.70	25.00	0.00	Replace	Not given	No <i>X</i>
7557447040			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	0	29.90	25.00	0.00	Replace	Not given	No <i>X</i> <i>NN</i>
7557347110			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	0	29.90	25.00	0.00	Replace	Not given	No <i>X</i>
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	100.00	0.00	Replace	Repair	No <i>K</i>
7540348010			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No <i>/</i>
7544147090			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No <i>/</i>
7544247130			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No <i>/</i> <i>NEC</i>
7537447140			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No <i>/</i>
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No <i>/</i>
			STICKER SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No <i>/</i>
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No <i>X</i> <i>NN</i>
			PIXEL STICKER	2	60.00 <i>120</i>	0.00	120.00	Replace	Replace	No <i>/</i> <i>NEC</i>
8118547691			UNIT, HEADLAMP, LH	1	2,558.90	10.00	2,303.01	Replace	Replace <i>S</i>	No <i>/</i> <i>CRK</i>

2605.24

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6625947010			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Replace <i>S</i>	No <i>Deform</i>
TOTAL MATERIALS							5,986.38	4,492.08		
TOTAL MATERIALS(Discounted)							5,986.35	4,492.08		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
3118547631		UNIT, HEADLAMP , LH	1	2,558.90	10.00	2,303.01	Replace	Replace	No
3625947010		COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						2,469.96			

13420.50

4492.07 /
 + 400.00 /
 + 760.00 /

 5652.07 /

Sebastian
 11/12/2017.

SMRT Accident Vehicle Repair Estimates

617

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5237X
Ref. No : TAX/11/17/2162
Reg. Date : 03/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : SIM KING HOCK
Type of Accident : CHAIN COLLISION
Date / Time of Accident : 26/11/2017 10:16:00 PM
Accident Reported Date / Time : 27/11/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093305
Special Instruction to ARC, if any :
DROVE IN /SJS8076K
Prepared Date : 27/11/2017 11:55:14 AM



Sebastian.
28/11/2017.
- Part by part repair.
- Question Mark Item
Photo.
- Photo Before Paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU703573961

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,014.00	0.00
Total Spray Painting Charges :	1,314.00	0.00
Total Material Charges :	5,975.18	5,975.18
Other Charges :	960.00	0.00
TOTAL :	9,263.18	0.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	6.00	0.00
Prepared / Adjusted By :		4 days
Arc / Surveyor Sign Off Date :	27/11/2017 04:42:33 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/11/2017 04:42:14 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 11/27/2017 4:42:49 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00	0.00 200
TO REPAIR REAR PORTION	676.00	0.00 200
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY TAIL GATE	378.00	0.00 200
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 100
Total Spray Painting & Panel Beating	1,314.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 X
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0.00 X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 X Repeated.
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	960.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recomm d	Surveyor Approved	Photos Attached
52119479 62			COVER, FR BUMPER	1	495.50	25.00	371.62	Replace	Replace <i>R</i>	No
52116470 50			SUPPORT, FR BUMPER LH	1	82.30	25.00	61.72	Replace	Replace <i>?</i>	No
52115470 50			SUPPORT, FR BUMPER RH	1	76.90	25.00	57.67	Replace	Replace <i>?</i>	No
52114471 90			BRACKET, FR BUMPER	1	99.80	25.00	74.85	Replace	Replace <i>?</i>	No
			NUMBER PLATE	1	35.00	0.00	35.00	Replace	Replace <i>✓ BT</i>	No
			NUMBER PLATE FRAME	1	25.00	0.00	25.00	Replace	Replace <i>✓ BT</i>	No
75310470 80			EMBLEM ASSY FRONT	1	87.10	25.00	65.32	Replace	Replace <i>✓ NEC</i>	No
53101470 80			GRILLE SUB-ASSY	1	335.60	25.00	251.70	Replace	Replace <i>✓ DT</i>	No
53112472 40			GRILLE, RADIATOR	1	165.00	25.00	123.75	Replace	Replace <i>?</i>	No
52611471 40			ABSORBER, FR BUMPER	1	70.30	25.00	52.72	Replace	Replace <i>?</i>	No
52021471 10			REINFORCEMENT FRONT UPPER	1	691.10	25.00	518.32	Replace	Replace <i>?</i>	No
52159479 13			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace <i>✓ DT</i>	No
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace <i>?</i>	No
55213471 50			PAD, DASH PANEL INSULATOR , NO.1	2	28.60	25.00	42.90	Replace	Replace <i>X</i>	No
55214470 70			PAD, DASH PANEL INSULATOR , NO.2	2	63.80	25.00	95.70	Replace	Replace <i>X</i>	No
55215470 70			PAD, DASH PANEL INSULATOR , NO.3	2	142.30	25.00	213.45	Replace	Replace <i>X</i>	No
52191470 30			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace <i>X</i>	No
52599680 30			STOPPER, RR BUMPER, RH & LH	2	4.30	25.00	6.45	Replace	Replace <i>X</i>	No
52576470 40			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Replace <i>?</i>	No
52575470 40			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace <i>?</i>	No
81591470 10			LENS & BODY ASSY , RR BUMPER , LH	1	486.80	10.00	438.12	Replace	Replace <i>?</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>?</i>	No
52161160 10			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace <i>✓ NEC</i>	No
52592470 40			SEAL, RR BUMPER , LH	1	85.20	25.00	63.90	Replace	Replace <i>?</i>	No
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace <i>✓ Deform</i>	No
52169470 20			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace <i>✓ Dnc</i>	No
52461470 10			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace <i>?</i>	No
52566479 00			FILLER, RR BUMPER , LH	1	119.90	25.00	89.92	Replace	Replace <i>X</i>	No
52565479 00			FILLER, RR BUMPER , RH	1	119.90	25.00	89.92	Replace	Replace <i>X</i>	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
75392352 20			RETAINER, OUTSIDE , RH & LH	2	3.30	25.00	4.95	Replace	Replace	No
67005474 40			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace	No
56117501 40			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	2	27.90	25.00	41.85	Replace	Replace	No
64819470 80			TAIL GATE SPACER, BACK DOOR GLASS , LH	1	6.90	25.00	5.17	Replace	Replace	No
64818470 80			TAIL GATE SPACER, BACK DOOR GLASS , RH	1	6.90	25.00	5.17	Replace	Replace	No
62785470 10			TAIL GATE SPACER, QUARTER BACK DOOR GLASS	1	5.50	25.00	4.12	Replace	Replace	No
75571470 10			TAIL GATE MOULDING GLASS, BACK DOOR	1	29.70	25.00	22.27	Replace	Replace	No
64819471 00			TAIL GATE SPACER, BACK DOOR LOWER GLASS , LH	1	5.00	25.00	3.75	Replace	Replace	No
64818471 00			TAIL GATE SPACER, BACK DOOR LOWER GLASS , RH	1	5.00	25.00	3.75	Replace	Replace	No
75575470 51			TAIL GATE MOULDING LOWER GLASS , BACK DOOR	1	19.70	25.00	14.77	Replace	Replace	No
75574470 40			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	1	29.90	25.00	22.42	Replace	Replace	No
75573471 10			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	1	29.90	25.00	22.42	Replace	Replace	No
76801471 10A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace	No
75403480 10			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No
75441470 90			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
75442471 30			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No
75374471 40			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
			STICKER SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
	COMMO N		SEALANT W/SCREEN	3	37.00	0.00	111.00	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
TOTAL MATERIALS								5,975.30	5,975.18	
TOTAL MATERIALS(Discounted)								5,975.18	5,975.18	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Shu Pei (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 19 December, 2017 11:21 AM
To: Shu Pei (LKKAUTO)
Cc: Jenny Toh
Subject: FW: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017
Attachments: SJS8076K.pdf

Our ref:VC010926

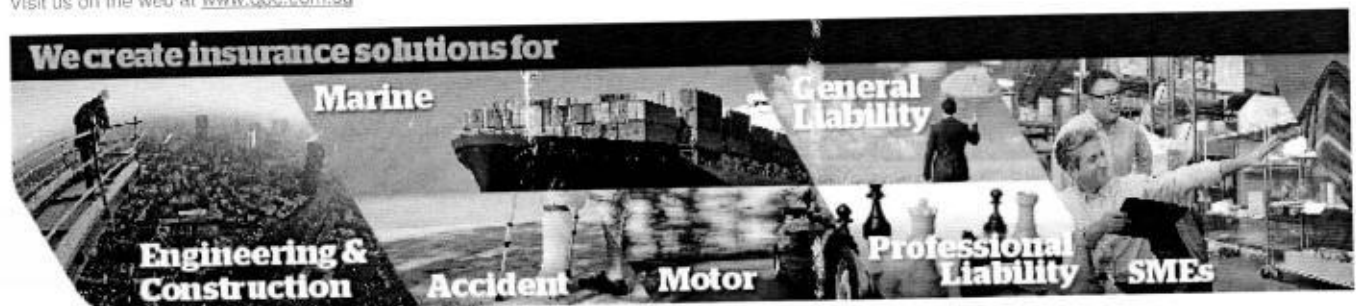
Dear Shu Pei

Please find the attached as per requested.

Regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Syaheeda Nacah Binte Mohamed Othman
Sent: Tuesday, 19 December, 2017 9:41 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

Hi Jenny,

Please assist.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6583 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 19 December, 2017 9:40 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

WITHOUT PREJUDICE

Dear Syaheeda,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 29 November, 2017 7:25 PM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJS8076K (OI : QBE - TBA) AND SHB5237X (TP : LKK REF - CC3/QBE17022716/Syb3) on 26.11.2017

WITHOUT PREJUDICE

Dear Syaheeda,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5237X at M/s SMRT Automotive Services Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE17022716/Syb3s2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 23-02-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJS 8076K	Veh. Inspected	SHB 5237X
Policy No.	8-V0014370-MVA	Coverage (\$)	0.00
Claim No.	VC010926	Excess (\$)	0.00
Assign From		Assign Date	28/11/2017

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU703573961	Colour	MAROON
Odometer	2457	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	26/11/2017	Inspection Date	28/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5237X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BRACKET, FR BUMPER (DISC 25%)	DENTED	99.80	74.85
1	EMBLEM ASSY FRONT (DISC 25%)	NECESSARY	87.10	65.32
1	GRILLE SUB-ASSY (DISC 25%)	DENTED	335.60	251.70
1	COVER, RR BUMPER ASSY (DISC 25%)	DENTED	423.90	317.92
1	REAR BUMPER REINFORCEMENT (DISC 25%)	BENT	318.80	239.10
10	CLIPS PIECE, FRT & RR BUMPER @ \$1.50 (DISC 25%)	NECESSARY	15.00	11.25
1	GUARD, RR BUMPER, LOWER (DISC 25%)	DEFORMED	558.30	418.72
1	COVER, GUARD RR BUMPER LOWER (DISC 25%)	DEFORMED	14.80	11.10
1	FILLER, RR BUMPER, LH (DISC 25%)	DEFORMED	119.90	89.92
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.72
1	NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22
1	NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22
1	EMBLEM, SIDE PANEL (HYBRID) (DISC 25%)	NECESSARY	52.90	39.67
1	COVER, REAR FLOOR UNDER CENTRE (DISC 25%)	DEFORMED	222.60	166.95
1	UNIT, HEADLAMP, LH (DISC 10%)	CRACKED	2,558.90	2,303.01
1	NUMBER PLATE (SN)	BENT	35.00	35.00
1	NUMBER PLATE FRAME (SN)	BENT	25.00	25.00
1	SENSOR REVERSE (SN)	DAMAGED	180.00	180.00
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	STICKER SMRT LOGO (SN)	NECESSARY	7.80	7.80
2	PIXEL STICKER @ \$60.00 (SN)	NECESSARY	120.00	120.00
1	SUPPORT, FR BUMPER LH	NOT NECESSARY	82.30	-
1	SUPPORT, FR BUMPER RH	NOT NECESSARY	76.90	-
1	GRILLE, RADIATOR	NOT NECESSARY	165.00	-
1	ABSORBER, FR BUMPER	NOT NECESSARY	70.30	-
1	REINFORCEMENT FRONT UPPER	NOT NECESSARY	691.10	-
1	PAD, DASH PANEL INSULATOR, NO.1	NOT NECESSARY	28.60	-
1	PAD, DASH PANEL INSULATOR, NO.2	NOT NECESSARY	63.80	-
1	PAD, DASH PANEL INSULATOR, NO.3	NOT NECESSARY	142.30	-

Report Ref No. CC3/QBE17022716/Syb3s2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SEAL, RR BUMPER ARM, RH & LH	NOT NECESSARY	11.00	-
1	STOPPER, RR BUMPER, RH & LH	NOT NECESSARY	4.30	-
1	RETAINER, RR BUMPER, LH	NOT NECESSARY	111.50	-
1	RETAINER, RR BUMPER, RH	NOT NECESSARY	112.70	-
1	LENS & BODY ASSY, RR BUMPER, LH	NOT NECESSARY	486.80	-
1	SEAL, RR BUMPER, LH	NOT NECESSARY	85.20	-
3	PAD, RR BUMPER, CTR @ \$2.20	NOT NECESSARY	6.60	-
1	FILLER, RR BUMPER, RH	NOT NECESSARY	119.90	-
2	RETAINER, OUTSIDE, RH & LH @ \$3.30	NOT NECESSARY	6.60	-
1	TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	NOT NECESSARY	27.90	-
1	TAIL GATE SPACER, BACK DOOR GLASS, LH	NOT NECESSARY	6.90	-
1	TAIL GATE SPACER, BACK DOOR GLASS, RH	NOT NECESSARY	6.90	-
1	TAIL GATE SPACER, QUARTER BACK DOOR GLASS	NOT NECESSARY	5.50	-
1	TAIL GATE MOULDING GLASS, BACK DOOR	NOT NECESSARY	29.70	-
1	TAIL GATE SPACER, BACK DOOR LOWER GLASS, LH	NOT NECESSARY	5.00	-
1	TAIL GATE SPACER, BACK DOOR LOWER GLASS, RH	NOT NECESSARY	5.00	-
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR	NOT NECESSARY	19.70	-
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	NOT NECESSARY	29.90	-
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	NOT NECESSARY	29.90	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	COVER, FR BUMPER	TO REPAIR SEE LABOUR	495.50	-
1	TAIL GATE PANEL SUB-ASSY, BACK DOOR	TO REPAIR SEE LABOUR	929.60	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	TO REPAIR SEE LABOUR	891.20	-
			10,132.50	4,492.07
	LABOUR			
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF COVER, FR BUMPER, TAIL GATE PANEL SUB-ASSY, BACK DOOR AND TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY.		1,014.00	400.00
	SPRAY PAINT.		1,314.00	700.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO TRANSFER REAR TAILGATE MECHANISM.	NOT NECESSARY	120.00	-

Report Ref No. CC3/QBE17022716/Syb3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIX REAR WINDSCREEN.	NOT NECESSARY	240.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	30.00
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,288.00	1,160.00
GRAND TOTAL			13,420.50	5,652.07
RECOMMENDED COST OF REPAIRS				5,652.07

Report Ref No. CC3/QBE17022716/Syb3s2

YEANG WAI KEEN
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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