ASS. REC. BY:	REF: CS/40117	022701/SV	be 2 Special Instruction:	•
· Surveyor:		ENT (Office)		
From (Person): enny lew		UOI	Date/Time:	28/11/17@5.12pm
Estimated Cost:		Bill to:		
OD TP WS/TP RES / OD RI	es / eva / inv / mv /	CS	_	4
To Inspect Vehicle No:	SGM 44	29 U	Insured: GBI	= 4902X
at Workshop m/s	ong Sheng M	lotor	_ Tel: <u>6763</u>	9733
of 31K6, NO. 399-G	, Woodlands F	ed Yew Tee	678007	
Policy No:	·	Claim No:	MIDODHI	+1712_
Sum Insured:		Excess:		.
Make of Veh: (Client's Record)			D.O.A. 29	5/11/2017
CA / REV / REP. / REV 24]	HRS wp? (1401.2018 @	H.O.D. Endon	zement:
Date/Time: 9.33um @ag/1	Person Contacted	. Apple	Vehicle IN	
Date/Time Action/Instruction	() Estima	te	.,	
SGM 44				
GBE 490	2x-x			
		•		
अ।।४ । अ अ	00 confirmed b	ou email (Red 3419.80,	6079
	```	J		
			<del></del>	

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¥		<u> 43319.13123 :</u>
· From	Date: 09-01-2018	18/10/18
Estimated Cost:	- Carolina de Caro	Type: MCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD THYWS! TP RES! OF	DRES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	S6m 4429 U	Make Mitsusishi Lancer 0.5 /884
at Workshop m/s	Long Shung	Golour Black. A.O Insured/Std/NI/NA
	i Yew Too Incl Est	Sc.Reading 175346 T.Radic: Insured / Std / NI / NA
Insured:		Eng:No:
Policy No.		C:No: JMYSTCS 3A 74 002103
Claims No.		Gen. Cond: Good / 📵 r / Poor / Burnt
Sum Insured:	Excess:	Steering: Ingger / Jammed / Leaked / Burnt or
(Client's Record)		Brake: In Ger / Jammed / Leaked / Burnt or
Make of Veh:		Modi: ND/S/Rim / STD A/Rim or
		Tyre Size: F: 195/60k/s
(Policy Condition)	1pm	R: 11
Remark: The veh had com	nmenced its N/S	O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time	//\	TOYO/YOKO or Londstone
Bal, or Market Value:	V	Front Rear
IDAC Accident Rport:	Consistent? : Yes or No	R/Bal. 6 mm R/Bal. 6 mm
GIA ' PR Seen:	Consistent? : Yes or No	L/Bal. 6 mm L/Bal. 6 mm
Est. Repairs:	– —— days Res.: <b>Yes</b> or <b>No</b>	D.C.A. 25/11/17 D.O.I. 9/1/19
Lum Sum:	% 3 Val.: <b>Yes</b> or <b>No</b>	Survey held at Long Streng
		Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. /	24 HRS Vehicle: 1	ATT Hos
Date:Per	rson Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date Time Action /	Instruction	
		<u> </u>
	•	
	ye ye.	920
	ISE Comments of which	2010
Date/Time, File Pass to?	: Preli. Report	Days Of Repair: .5
4.	: Final Report	Resurvey No. of Trip: Survey Fee 140
Date, Time, File Return to?		Transportation. 50
= 29 1- tupist	A	dd Fee: Site Insc (18 ) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
1. 7	_	inter, en \$ From \$
Report Format :	TP	r⊤egh on g S
Lump Sum / I.B.I: 3	2200/2	Weekens 8

Survey Department Check List (Case Handler)

(S) 40I (702) 701 Reference No.: Policy Type: OD / TP / TP RES / TL / EVA Case Handler **Typist** ): Case handler to make sure all Information created by the assignment team are ACCURATE. <u>Admin</u> ( Y-Date N-Date Y-Date N-Date (1) Office Assign Form C Reference No. C **Customer Code** Ν **Assign From** C Assign Date Veh No (Inspected) C C Veh No (Insured) C D.O.A <u>~</u> C Policy No C Claim No C Insurance Authorisation (CA /REV/REP) C Report Type C **Weekend Charges** Ν Survey held at/Repairer C **Excess** Surveyor ( ): Case handler to make sure the surveryor completed all required information. (1) Assignment Form C Vehicle No C Regn Month/Year ~ N Vehicle Type N Make & Model C Engine Capacity. (C.C) Colour Ν C Odometer. (Sp.Reading) C Chassis No Ν **General Condition** Ν Steering Ν Brake Ν Modification (Modi) C Tyre Size Ν Tyre Make C Tyre Balance C Date of Inspection Ν Survey held **Des.of Damages** Ν (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form **ALL Parts condition** Ν C Market Value for OD cases C Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C **Finalised Amount** Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded C

*C: Critical *N: Non-Critical

Check By:

Veion

Date

**Case Handler** 



### **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

( 1 k)			nationale Des Experts En Auton	第六条件数据的设置性以中心工产程设计。由于由于中心、一次,自然的主题。
JNI	TED OVERSEAS I	NSURANCE LTD	Ref : CS/UOI170227	701/Svb
	NSON ROAD #28-0 RINGLEAF TOWER	01 R SINGAPORE 079909	Date: 29-11-2017	
			Code: UOI2	1: 110110135110011111111111111111111111111
1.		Policy Particula	ars :- THIRD PARTY CLA	M · · · · · · · · · · · · · · · · · · ·
	Insured Veh.	GBE 4902X	Veh. Inspected	SGM 4429U
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From	JENNY	Assign Date	29/11/2017
2.	SAPER TO SERVICE SERVI	Vehicle Pa	articulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	,
	Odometer	-	Steering	
	Brakes		Modification	
	General			
3.	15 min 15	Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
<del>.</del> .	L/H Rear Tyre	3		mm
,	T Total	Jei Descri	ption of Damages for	
			Processor and the company of the com	
j.	T		eral Information	
	Accident Date		Inspection Date	
	Survey held at	LONG SHENG MOTOR SER	VICE	
		BLK 6, NO. 399-G, WOODLANDS RD YEW TEE SINGAPORE 678007.	IND. ESTATE	
	.1			
a.		1 1/4 Public 13 Pp. Cods	Remarks	A State of the Sta

#### **Veron Chen (LKKAuto)**

From:

LEW JENNY < jennylew@uoi.com.sg>

Sent:

Monday, 29 January 2018 11:56 AM

To:

Veron Chen (LKKAuto)

Cc:

SUR

Subject:

RE: Accident Involving Vehicle :SGM 4429U, GBE 4902X & SLD 450X On

25.11.2017

Dear Veron,

Claim no: M11D02441712

Thanks.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

#### **UOB EMAIL DISCLAIMER**

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 24 January, 2018 8:18 AM To: LEW JENNY < jennylew@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident Involving Vehicle: SGM 4429U, GBE 4902X & SLD 450X On 25.11.2017

Dear Jenny,

Kindly provides us the claim number.

Best Regards, Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: LEW JENNY [mailto:jennylew@uoi.com.sg] Sent: Tuesday, 28 November 2017 5:12 PM

To: LSMTYC <lsmstyc@singnet.com.sg>; assignments@lkkauto.com; sur@lkkauto.com Subject: RE: Accident Involving Vehicle :SGM 4429U , GBE 4902X & SLD 450X On

25.11.2017

#### , WITHOUT PREJUDICE

Dear Apple,

As spoken, we noted that you would like to appoint LKK as SJE.

Dear Shiau Chan,

Please arrange to conduct the survey at Long Sheng Motor Service.

Password: uoi123

Thank You.

**Warmest Regards** 

Jenny

Claims Department

DID: 6 4909 329 Fax: 6 327 3869/72 United Overseas Insurance Limited

Company Registration Number: 197100152-R UOB EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

-----Original Message-----

From: LEW JENNY

Sent: Tuesday, 28 November, 2017 9:30 AM To: 'LSMTYC' </br>

Subject: RE: Accident Involving Vehicle :SGM 4429U , GBE 4902X & SLD 450X On

25.11.2017

WITHOUT PREJUDICE

Dear Apple,

We refer to your email.

Pursuant to the amended Pre-action Protocol for Non-Injury Motor Accident (NIMA), we enclose a list of our Surveyors, for your attention.

In this case, we propose to appoint M/s Automobile Inspection Services Pte Ltd.

Please revert to the undersigned within two (2) working days whether you have any objections to the appointment of any of our Surveyors, failing which we shall proceed to carry out the survey of your client's vehicle by our appointed Surveyors.

Please forward us a copy of the estimated cost of repair.

We reserve all our rights in this matter.

Thank You.

**Warmest Regards** 

Jenny Claims Department

DID: 6 4909 329 Fax: 6 327 3869/72 United Overseas Insurance Limited

Company Registration Number: 197100152-R UOB EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: LSMTYC [mailto:lsmstyc@singnet.com.sg] Sent: Monday, 27 November, 2017 5:55 PM To: LEW JENNY <jennylew@uoi.com.sg>

Subject: Accident Involving Vehicle :SGM 4429U , GBE 4902X & SLD 450X On

25.11.2017

Dear Sir/Mdm,

Please refer attachment of Accident Involving Vehicle :SGM 4429U , GBE 4902X & SLD 450X On 25.11.2017 full set supporting documents.

Kindly shall revert back soonest.

Have a good days...

Best Regards, Apple Sim

Long Sheng Motor Service Blk 6, No.399-G, Woodlands Road, Yew Tee Industrial Estate, Singapore 678007.

Tel: +65 6763 9733 Fax: +65 6763 9866

Email: lsmstyc@singnet.com.sg

#### Nivitha (LKK Auto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Tuesday, 28 November, 2017 5:12 PM

To: LSMTYC; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: Accident Involving Vehicle :SGM 4429U , GBE 4902X & SLD 450X On

25.11.2017

**Attachments:** 27112017170402.zip

WITHOUT PREJUDICE

Dear Apple,

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Dear Shiau Chan,

Please arrange to conduct the survey at Long Sheng Motor Service.

Password: uoi123

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Warmest Regards

Jenny

Claims Department

DID: 6 4909 329 Fax: 6 327 3869/72 United Overseas Insurance Limited

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Subject: Accident Involving Vehicle: SGM 4429U, GBE 4902X & SLD 450X On 25.11.2017

Dear Sir/Mdm,

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Kindly shall revert back soonest.

Have a good days...

Best Regards, Apple Sim

Long Sheng Motor Service Blk 6, No.399-G, Woodlands Road, Yew Tee Industrial Estate, Singapore 678007.

Tel: +65 6763 9733 Fax: +65 6763 9866

Email: lsmstyc@singnet.com.sg

## **Enquire Vehicle Registration Details**

**Owner Particulars** 

NRIC/Passport/Company S2505230G

Cert No.:

Owner ID Type:

Singapore NRIC

Owner Name:

GOH KIM LAN

Registered Address:

APT BLK 612 YISHUN STREET 61 #07-193 SINGAPORE 760612

Mailing Address:

Birth Date:

18 Jan 1956

Vehicle Particulars

Vehicle No.:

SGM4429U

Previous Vehicle No.:

Effective Date of Ownership:

18 Oct 2006

Original Regn Date:

18 Oct 2006

Registration Date:

18 Oct 2006

Year of Manufacture:

2006

Vehicle Type:

Passenger Motor Car

Vehicle Scheme:

Vehicle Attachment 1:

No Attachment

Vehicle Attachment 2:

Vehicle Attachment 3:

Vehicle Make:

**MITSUBISHI** 

Vehicle Model:

LANCER 1.6 A

**Primary Colour:** 

Black

Secondary Colour:

Passenger Capacity:

Chassis No.:

JMYSTCS3A7U002103

Engine No.:

4G18HN8455

Engine Capacity/Power

Rating:

1584 cc/-

Maximum Power

Output:

79.0 kW (105 bhp)

Propellant:

Petrol

Max Unladen Weight:

1162 kg

Maximum Laden

1600 kg

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

atoresaid.	
	ACCIDENT STATEMENT
Date Of Report	27/11/2017 16:29
Date Of Accident	25/11/2017 10:00
Exact Location Of Accident	OPEN CP OF NO 15B AT ALONG LLOYD RD, LLOYD MANSION
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SGM4429U
Insured/Policyholder	
Name of Desistant Ouman	COLUMNATAN

Name Of Registered Owner

**GOH KIM LAN** NRIC No S2505230G Email Address **NOEMAIL** 

Mobile Phone No (LOCAL) +65-90230585 Alternative Phone No OFFICE-90230585

Vehicle Particulars

Manufacturer **MITSUBISHI** Model LANCER-1.6 (A)

Exact Purpose for which vehicle was being used at time of accident

**PRIVATE USE** 

Are you claiming under your own insurance policy

for repair to your vehicle?

THIRD PARTY If No. Please state action to be taken PRIVATE CAR Vehicle Category

**Insurance Company** 

FWD SINGAPORE PTE. LTD. Name of Insurance Company

**COMPREHENSIVE** Type Of Coverage

Fleet Policy NO

Policy Number PNPV2017-00007735

Cover Note Number

Driver

Name of Driver ALEX GOH KOK CHEN

NRIC No S8370126I Date Of Birth 15/11/1983 Occupation **INDOOR Date Of Driving Pass** 30/04/2004

**Driving Experience** 13 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97581048

Fax Number

Contact Number

**EMail Address** NOEMAIL Address

BLK 612 YISHUN STREET 61 #07-193

Postcode

760612

Was driver an employee of the Insured's Company

If No. Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

**CLEAR** 

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

0

**Details of Police Action** 

Was the accident reported to the police?

Number of Passengers (Including Driver)

YES

If Yes, Please state which Police Station

Police Station Name

ORCHARD NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 51 KILLINEY ROAD, POSTCODE: 239572, COUNTRY:

**SINGAPORE** 

**Police Station Contact** 

TEL NO: 1800-7359999 - FAX NO: 67331934

Was notice of intended Prosecution given?

NO

If Yes, against whom?

**Circumstances of Accident** 

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

GBE4902X

Vehicle Make/Model/Colour

**Details Of Properties** 

Name of Driver

NRIC/Passport Number

**Contact Number** 

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

MR CHAN

Phone Number

67320847

#### Email Address

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SLD450X

Vehicle Make/Model/Colour

**Details Of Properties** 

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

**Phone Number** 

**Email Address** 

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the daims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any talse reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident |all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my daims;
  - [iii] carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - [iv] administering my claims (including the mailing of correspondence, statements, invokes, reports or notices to mo,
    which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
    external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Perposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (-) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(of for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Dewer's Signature

(If driver is not the policybalder)

Date & Time:

Reparting Centre Personnel's Signature

Name:

NRIC/FIN No :

#### Sketch Plan #2

SKETCH PLAN	6		
Τ	T A	J A.	3GM 4429U GBE4902X
7	T	<b>√ -4</b>	SLD450X
Цо	yd Mansion	Carpark	(Lloyd Foad)
DESCRIBE CIRCL	JMSTANCES OF THE ACCIDE	ENT	
Refer to	the police report	• · · · · · · · · · · · · · · · · · · ·	
3.484			
			- 447
			and manufactures.
		,	

DECLARATION

I/We declare the foregoing particulars are true in evely 1930ect.

Policyholder's Signaturë Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Twne

Reporting Control Personnel's Signature

Name

MRIC/FIN No.:





Police Station Of Origin: Orchard N.P.C 51 Killiney Road SINGAPORE 239572 Tel No: 1800-7359999 2 of 3 Report No. T/20171127/2091

#### **CONTINUATION OF REPORT**

· · · · · ·	· · · · · · · · · · · · · · · · · · ·			
<u>.</u>			· · ·	
SGM4429U	FWD Singapore Pte. Ltd	1		
	· · · · = · · · · · · · · · · · · · ·	1		
L		<u></u>	L	

Any Pedestrian I	nvolved: No					
No. of Pedestrian	ns Injured: NIL		Use of Ped	destriar	Cross	sing: NA
Name	ALEX GOH KOK CH	EN		ID No	•	S8370126I
Related Vehicle	SGM4429U (Car)			Conta	ct No.	97581048
Hospital/Clinic	NIL			Class Drivin Licen	g	Class: 3 Date of Expiry: NIL
				Expiry	Date	
Date Treatment	NIL		Date Disc	harge	NIL	
No. of Days gran	ted Medical Leave	NIL	Degree of	Injury	NIL	

#### Brief Details.

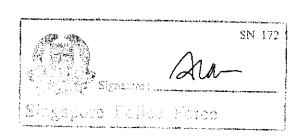
On the 25/11/2017, between 1100hrs to 1200hrs, I discovered that my car, SGM4429U (Mit/Black), which I had parked at lot 15B, on the 24/11/2017 at about 2000hrs, suffered damages. There are scratched marks and cracked at the left rear side of the car. I then leave it and continue doing my stuffs

Later, at about 1800hrs when I returned back to my car, I was approached by a neighbour from the unit at the first floor entrance, Mr Robert Heng. He gave me a piece of paper containing another's neighbour's detail, Mr Chan Tel: 67320847 and a lorry's plate number GBE4902X. Mr Robert claimed that Mr Chan had witnessed a lorry hit my car and another car, SLD405X (Mazda/Grey) which was parked at lot 17B.

I then contacted Mr Chan who informed that on the 25/11/2017 at about 1000hrs, from Mr Chan's unit, he at first heard a loud bang at the carpark area. When he made a checked, he saw a lorry GBE4902X (Grey colour) leaving a carpark lot, which is in between of my car and SLD405X. Mr Chan then took some pictures of the lorry leaving the lot and the said carpark. The driver is believed to be an Indian. The driver left with stopping to check for the damages of both the cars.

Vehicle SLD405X suffered a scratched mark at the front right side and cracked at the right signal light cover. Mr Chan further informed that the owner of the SLD405X might be currently overseas.

I then took pictures of the damages to both cars. I am lodging this report for police to look into the matter.







3 of 3

Report No. T/20171127/2091

Police Station Of Origin: Orchard N.P.C 51 Killiney Road SINGAPORE 239572 Tel No: 1800-7359999

#### **CONTINUATION OF REPORT**

#### **Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

	<u> </u>
Signature Of Officer Recording The Report: E / Staff Sgt NAZRI BIN AHMAD	Signature Of Informant:
Signature Of Interpreter:	Date/Time:
Not applicable	27/11/2017 14:18
Officer In Charge Of Case: TP / HRT / SSI 2 SOH PENG GUAN Contact No.: 65476171	Classification Of Case:
Authentication Stamp	SN 172
A N	
Signature: Con-	



#### CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2017-00007735 (Comprehensive - Classic Plan)

Car plate number: SGM4429U

Your name (As the policyholder): Goh Kim Lan

Coverage start date: 18/10/2017

Coverage end date: 17/10/2018

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

#### Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 07/10/2017

Shipe

Abhishek Bhatia Chief Executive Officer FWD Singapore Pte Ltd Please immediately inform us at +65-6820-8888 or email us at contact.sg@fwd.com if any details in this Certificate of Insurance need to be changed.

## 龙胜汽车服务

## LONG SHENG MOTOR SERVICE

5 days

Blk 6, No. 399-G, Woodlands Road, Yew LKK Auto Consultants hence notify Singapore 67800 the Repairer of the following: Fax: 67639866 vey before/after spray painting Tel: 67639733 Email: Ismstyc@singnet.comparabprices are subject to confirmation Third party survey on 1 Without Prejudice basis Date: 01.12.2017 No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and Goh Kim Lan is subject to final approval from Insurance Company Owner: Acknowledged by Repairer Attention: UOI Insurance Signature: RE: Accident to vehicle SGM 4429U - Mitsubishi Lancer 1.6 Auto (20 6) 25.11.2017 Estimated cost of repair of the above mentioned vehicle. Replacement Parts:-1pcs Rear Bumper 721.00 Rear Bumper Side Beam \$ 77.00 1pcs Rear Bumper Clip @ 4.50 10pcs 45:00 30 1pcs Rear Bumper Lower Spoiler R 891.00 Rear Bumper Side Splashguard 79.00 1pcs \$ Rear Bumper Side Splashguard Clip @ 4.50 10pcs 45.00 3 c Taillamp LH V CAK \$ 659.00 1pcs Rear Fender VOT 1pcs 789.00 Rear Fender Innershield \$ 1pcs 358.00 Rear Fender Innershield Clip @ 4.50 \$ 10pcs 45.00 Rear Alloy Rim LH X 1pcs 513.00 \$ 4,222.00 **Less 10%** \$ (422.20)\$ 3,799.80 To Repair Rear Door LH Side Under Spoiler LH Speacial Nett: 50 V NEC Windscreen Sealant 70.00 2pcs 70.00 ADD: 600 650.00 Labour Charge **Spray Painting** 750:00 To Check Wiring 30 60:00 To Remove & Install Rear Windscreen 110 150.00 To Remove & Install Interior Fittings 140.00 1,750.00 rebustion 9/1/18. - Lung Sun Repair. - Ourstion Mark Itam Photo \$ 5,619.80 Total Amount:

sebastianyeang @ lkkanto.com.

## 龙胜汽车服务

# LONG SHENG MOTOR SERVICE

5 June

	LONG SHENG M			C-4444	<u>y</u>
	Blk 6, No. 399-G, Woodlan	ds Road, Yew	er industrial	udenis hence solily	
	Sing	ema <b>ro 67800</b> 1	On Depairer of	the following:	
			639BBBNN MA	rajalar spray painting	. 1
	Fmail: lsmst	vc@singnet	00 50	angles io confirmation	<b>'</b>
		,	· Third party sure	Print Print	of book
Date:	01.12.2017		• No Bagal modific	callon(s) is allowed	
			is exhibit to first	lem(s) musi be recurreyo I approvel from Industrica	Company
Owner:	Goh Kim Lan		200,000	<b>/</b>	
			Astropological by	Repairer	
Attention:	VOI Insurance		agene.	A47	
RF. Accid	UOI insurance ent to vehicle SGM 4429U - Mitsubishi Lances	r 1,6 Auto (20 <b>4</b>	61111 45.11.6	V 1.7	
Vetimater	cost of repair of the above mentioned vehicle.				
Reniscett	ent Paris:-			721.00	
ipcs	To an Damener R		\$	<del>77.00</del>	
1pcs	Case Rumoer Side Beam		\$	45:00 3:	
10pcs	Rear Bumper Clip @ 4.50		\$		
-	the Rumper Lower Spoiler R		\$	<del>891.00</del>	
1pcs			\$	<del>79.00</del>	
1pcs	Rear Bumper Side Splashguard Clip @ 4.50	S MM	\$	45.00 \	▼-
10pcs	Taillamp LH V CAL		\$	659.00	
1pcs			\$	789.00	1473
1pcs	Rear Fender on a Rear Fender Innershield		\$	358.00	10/
1pcs	Rear Fender Innershiesd	No se	\$	4 <del>5.00</del>	
10pcs	Rear Fender Innershield Clip @ 4.50 ? ×		\$	<del>-513.00</del>	- i) 1330 to
1pcs	Rear Alloy Rim LH X AM		\$	4,222.00	
			•	(422.20)	
		Less 10%	<u>+</u>		
			<u>\$</u>	3,799.80	
To Repa	ter location	1330 50			
10 Neve	Rear Door LH	30 00			
	Rear poor un	la in no			
	Side Under Spoiler LH	<b>₹</b> 14 °			
		1800 10	•	70	iso
Speacia	Nett: Windscreen Sealant V NCC	2241 /	₹/. <u>\$</u> _	79.90	1) 20
2pcs	Windscreen Sealant VNCC		<u>'</u>	70.00	
	-	214' /	(, <del></del>		
ADD		$\wedge$	Char S	€ 00 650,00	
	Labour Charge Total	\$ 2000 P.		6 750:00	3) 1420
	Spray Painting	í		3. 60.00	-/
	To Check Wiring		•	110 150:09	
	To Remove & Install Rear Windscreen		*	% 7₹0.00	
	To Remove & Install Interior Fittings		<u>z</u>		
			<u>\$</u>	1,750.00	
Sebustia	, 9/1/18.				
سويسا	Repair - Mark Item Photo		_	5,619.80	
Question	Mark Item Photo	Total Amoun	L:	3,017,00	
Pl	After Paint				
90	After Paint				
<del>Pehastia</del>	years @ lkkauta.com				

#### **Veron Chen (LKKAuto)**

From:

Sebastian Yeang (LKK Auto)

Sent:

Tuesday, 23 January 2018 5:57 PM

To:

Veron Chen (LKKAuto)

Subject:

FW: Accident Involving Vehicle No. SGM 4429U & GBE 4902X Finalize

FYI

Best Regards,

Sebastian | Automotive Assessor

**LKK Auto Consultants** 

phone: 6256-3561 email: sebastianyeang@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: LSMTYC [mailto:lsmstyc@singnet.com.sg]

Sent: Monday, 22 January 2018 4:15 PM

To: Sebastian Yeang (LKK Auto)

Subject: RE: Accident Involving Vehicle No. SGM 4429U & GBE 4902X Finalize

Dear Sebastian,

Refer to the above matter.

We acceptance your offer lump sum \$2200.00 ( 5 days )

## Wishing you a happy Chinese new year Gong Xi Fa Cai



Best Regards, Apple Sim

Long Sheng Motor Service Blk 6, No.399-G, Woodlands Road, Yew Tee Industrial Estate, Singapore 678007. • Tel:: +65 6763 9733 • Fax: \$465 6763 9866

Email: lsmstyc@singnet.com.sg

From: Sebastian Yeang (LKK Auto) [mailto:SebastianYeang@lkkauto.com]

Sent: Monday, 22 January 2018 3:49 PM To: LSMTYC < ismstyc@singnet.com.sg >

Cc: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Subject: RE: Accident Involving Vehicle No. SGM 4429U & GBE 4902X Finalize

Dear Apple

Please refer to attachment for the finalization.

Thank You

CS/UOI17022701/Svb

Best Regards,

**Sebastian** | Automotive Assessor

**LKK Auto Consultants** 

phone: 6256-3561 email: sebastianyeang@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: LSMTYC [mailto:lsmstyc@singnet.com.sg]

Sent: Tuesday, 16 January 2018 1:52 PM

To: Sebastian Yeang (LKK Auto)

Subject: Accident Involving Vehicle No. SGM 4429U & GBE 4902X Finalize

Hi Sebastian,

Please refer attachment of vehicle SGM 4429U after repair photo. Kindly let us have your COR & Days ASAP. Thanks

Have a good days.....



Best Regards, Apple Sim

Long Sheng Motor Service Blk 6, No.399-G, Woodlands Road, Yew Tee Industrial Estate, Singapore 678007.

Tel: +65 6763 9733 Fax: +65 6763 9866

Email: lsmstyc@singnet.com.sg



### **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Internation	onale Des Experts En Automob	lie .		
UNITED OVERSEAS II	NSURANCE LTD	Ref : CS/UOI17022701/	Svbe2		
3 ANSON ROAD #28-0 SPRINGLEAF TOWER		Date: 01-02-2018  Code: UOI2			
1.	Policy Particulars	:-THIRD PARTY CLAIM			
Insured Veh.	GBE 4902X	Veh. Inspected	SGM 4429U		
Policy No.		Coverage (\$)	0.00		
Claim No.	M11D02441712	Excess (\$)	0.00		
Assign From	JENNY	Assign Date	28/11/2017		
2.	Vehicle Parti	culars & Condition			
Make & Model	MITSUBISHI LANCER	c.c	1584		
Engine No.	HIDDEN	Year of Reg.	2006		
Chassis No.	JMYSTCS3A7U002103	Colour	BLACK		
Odometer	175346	Steering	IN ORDER		
Brakes	IN ORDER	Modification	NIL		
General	FAIR				
3.	Condit	ions of Tyres			
	Size	Make	Balance		
R/H Front Tyre	195/60 R15	ROADSTONE	6 mm		
L/H Front Tyre	195/60 R15	ROADSTONE	6 mm		
R/H Rear Tyre	195/60 R15	ROADSTONE	6 mm		
⊔/H Rear Tyre	195/60 R15	ROADSTONE	6 mm		
<b>4.</b>	Descripti	on of Damages			
THE VEHICLE SU	STAINED DAMAGES AT THE N/S	S REAR PORTION.			
DAMAGES SEE D	ETAILS.				
5.	Genera	I Information			
Accident Date	25/11/2017	Inspection Date	09/01/2018		
Survey held at	LONG SHENG MOTOR SERVI	CE			
	BLK 6, NO. 399-G, WOODLANDS RD YEW TEE IND. ESTATE SINGAPORE 678007.				
5a.		em <b>arks</b>			
A)THE INSPECTION	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BASIS.	REPAIRS		
5b.	201 - Control -	Days of Repair			
	MAL PERIOD FOR REPAIR:	5 Working Days			



#### **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGM 4429U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS	, and the same of		
1	REAR BUMPER	TO REPAIR SEE LABOUR	721.00	-
1	REAR BUMPER SIDE BEAM	NOT NECESSARY	77.00	-
10	REAR BUMPER CLIPS @\$4.50	NECESSARY	45.00	30.00
1	REAR BUMPER LOWER SPOILER	TO REPAIR SEE LABOUR	891.00	-
1	REAR BUMPER SIDE SPLASHGUARD	NOT NECESSARY	79.00	-
10	REAR BUMPER SIDE SPLASHGUARD CLIP @\$4.50	NOT NECESSARY	45.00	-
1	TAILLAMP LH	CRACKED	659.00	659.00
1	REAR FENDER	DENTED	789.00	789.00
1	REAR FENDER INNERSHIELD	NOT NECESSARY	358.00	-
10	REAR FENDER INNERSHIELD CLIP @\$4.50	NOT NECESSARY	45.00	-
1	REAR ALLOY RIM LH	NOT NECESSARY	513.00	-
1	REAR DOOR LH (NPA)	TO REPAIR SEE LABOUR	-	-
1	SIDE UNDER SPOILER LH (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 10% DISCOUNT		-422.20	-147.80
			3,799.80	1,330.20
	SPECIAL NETT ITEMS			
2	WINDSCREEN SEALANT (SN)	NECESSARY	70.00	50.00
			70.00	50.00
	LABOUR			
	LABOUR CHARGE. INCLUSIVE OF THE REPAIR OF REAR BUMPER, REAR BUMPER LOWER SPOILER, REAR DOOR LH AND SIDE UNDER SPOILER LH.		650.00	600.00
	SPRAY PAINTING.		750.00	600.00
	TO CHECK WIRING.		60.00	30.00
	TO REMOVE & INSTALL REAR WINDSCREEN.		150.00	110.00
	TO REMOVE & INSTALL INTERIOR FITTINGS.		140.00	80.00
			1,750.00	1,420.00
	GRAND TOTAL		5,619.80	2,800.20

RECOMMENDED COST OF LUMP		2.200.00
(TO ITS PRE-ACCIDENT CONDITI		

Report Ref No. CS/UOI17022701/Svbe2



Page No.:2 of 2

Report Ref No. CS/UOI17022701/Svbe2

YEANG WAI KEEN

Automotive Assessor

**ADRIAN LING WAI PING** 

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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