

D'S CASE OWNER:

Coh Cheffey

CC 3 / AIG17022699

Swaz

LKK:

IDAC

Surveyor:

Sebastian

DOI:

28/11/17

Date / Time:

28/11/17

Registered in Merimen:

29/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

STU 2016M

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

27/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

182119741356

Policy No.:

2100781933

Make / Model:

N 1010

Place of Accident:

CCK Ave 4

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 615X



INSRS:

WSP: CRT (woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHB 615X - CCL/AIG/CS026076/2DA DIA 21/09/09  
 - CCL/AIG/11018704/TIN/034 DIA 11/09/11  
 - NIA/DIC/08013355/TIN/1 DIA 14/06/08  
 STU 2016M - CCL/AIG/11004349/16/023 DIA 30/01/14  
 - NIA/AIG/17010297/14 DIA 26/10/17  
 - NIA/AIG/17019255/13 DIA 07/10/17

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

P/R:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 28/3/18

Confirm with Lee GPE

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 430.00

Loss of Rental (LOR):

SS 401.25

( 3 days) X 133.75

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 5.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 836.25

Global Sum SS: 800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 800.00

Name 1:

SMART taxels Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 22 MAR 2018

28/3/18

1) Claim status: Normal/Reject/Private Settle  
 2) Report Format:  
 3) Survey fee:

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_  
 Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

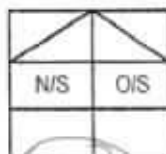
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 2.87 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHBL5X Yr Regn: 20/11/2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius CC 1798

Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: 224221 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN364 205767/80

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 27/11/2014 D.O.I. 28/11/2014

Survey held at SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

27/3/18 Confirm 2.B. > \$430.00 with > working days

28/11/2014

LISC

AIG

(Red.) \$1053.90

71%

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

Date/Time, File Return to?

3)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Company
Owner ID	5369K
<b>Vehicle Details</b>	
Vehicle No.	SHB615X
Vehicle to be Exported	No
Intended De-registration Date	29 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS TAXI (SMRT)
Primary Colour	Maroon
Manufacturing Year	2015
Engine No.	2ZR6571038
Chassis No.	JTDKN36U205767180
Maximum Power Output	100.0 kW (134 bhp)
Open Market Value	\$29,508.00
Original Registration Date	20 Nov 2015
First Registration Date	20 Nov 2015
Transfer Count	0
Actual ARF Paid	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	19 Nov 2023
PARF Rebate Amount	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	19 Nov 2023
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$45,267.00
COE Rebate Amount	\$33,807.00
<b>Total Rebate Amount</b>	<b>\$37,557.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 29 Nov 2017

OK

Please read through the [Privacy Statement](#), [Terms of Use](#), and [Disclaimer](#).

Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 10 and above, Chrome, Firefox, and Safari.

Copyright 2017 LTA [Privacy Statement](#) [Terms of Use](#) [Disclaimer](#) [Rate the Website](#) [Rate this e-Service](#)

Last updated on 19 Nov 2017 at 12:12 AM

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB615X  
 Ref. No : TAX/11/17/2161  
 Reg. Date : 20/11/2015  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : SUHARZYBIN OSMAN  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 27/11/2017 07:15:00 AM  
 Accident Reported Date / Time : 27/11/2017 12:00:00 AM  
 Surveyor is Required? : No  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024093322  
 Special Instruction to ARC, if any :  
 SJU2016M  
 Prepared Date : 27/11/2017 02:33:16 PM



Sebastian.  
 28/11/2017.  
 - Part by part repair.  
 - Question Mark Item Photo  
 - Photo Before Paint.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Automotive Service Pte Ltd

80 Woodlands Industrial Park E4, Singapore 757705

FAX Number 6385592

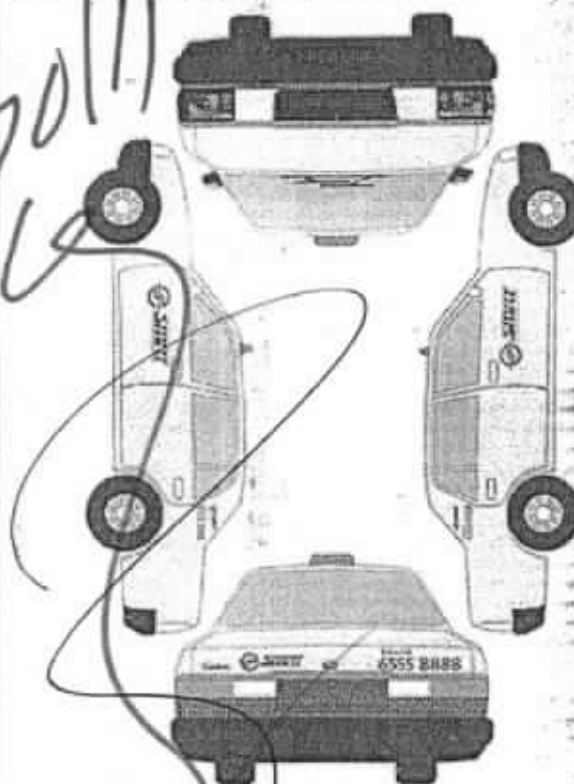
Estimator Telephone Number 68662623

Accident Reporting Number 68662672

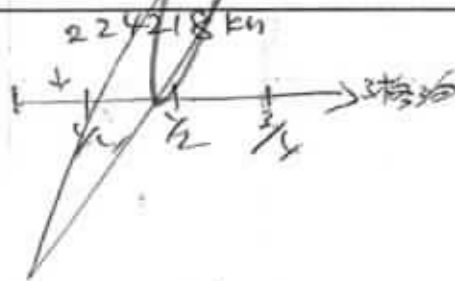
## SMRT Accident Vehicle Repair Estimates

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

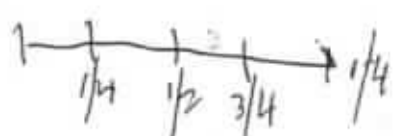
Reg. No : SHB615X  
Ref. No : TAX/11/17/2161  
Reg. Date : 20/11/2015  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : SUHARZYBIN OSMAN  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 27/11/2017 07:15:00 AM  
Accident Reported Date / Time : 27/11/2017 12:00:00 AM  
Surveyor is Required? : No  
Survey by : Sebastian  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024093322  
Special Instruction to ARC if any :  
SJU2016M AIG PLP  
BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)  
& Email : sebastianyeang @lkkauto.com HP: 90036121  
Prepared Date : 27/11/2017 02:33:16 PM



Recording Camera ☐ ☒  
Radio Antenna ☐ ☒  
1<sup>st</sup> witness     Date 28-11-17  
2<sup>nd</sup> witness     Date    



QC 30/11/17 9.10 Pms



LEE SHENG AUTO PTE LTD

Vehicle Return Date: 29/11/17

Vehicle Return Time: 17.00 P.M

SMRT staff sign: \_\_\_\_\_

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U205767180

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	338.00	200.00
Total Spray Painting Charges	378.00	200.00
Total Material Charges	0.00	0.00
Other Charges	80.00	30.00
<b>TOTAL</b>	<b>796.00</b>	<b>430.00</b>
Lum Sum Total	0.00	0.00
No. of Repair Days	3.00	2.00
Prepared / Adjusted By		
Arc / Surveyor Sign Off Date	27/11/2017 04:18:27 PM	28/11/2017 02:58:40 PM




Prepared / Adjusted Date

Remarks

Prepared Date : 27/11/2017 04:18:27 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1712-0242  
 Quotation Date : 9/12  
 Invoice Amount :

Invoice No :  
 Invoice Date :  
 Prepared Date :



Part 1 - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00 ✓	200.00 ✓
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 ✓
Total Spray Painting & Panel Beating	378.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 ✓
Total Other Costs	80.00	30.00



**- Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2159-7905		6505548	BUMPER REAR	1	458.60	100.00	0.00	Replace	Repair	No
<b>TOTAL MATERIALS</b>								0.00	0.00	
<b>TOTAL MATERIALS(Discounted)</b>								0.00	0.00	

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

0.00  
+ 200.00  
+ 230.00  


---

430.00

Sebastian  
13/12/2017

Surveyor to be notified of the following:

- To survey & resurvey spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U205767180

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 378.00	0.00
Total Material Charges	: 687.90	687.90
Other Charges	: 80.00	0.00
<b>TOTAL</b>	<b>: 1,483.90</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	228
Arc / Surveyor Sign Off Date	: 27/11/2017 04:18:27 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/11/2017 04:18:27 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR REAR PORTION	338.00	0.00 200
<b>Total Labour</b>	<b>338.00</b>	<b>0.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPSRAY REAR BUMPER	378.00	0.00 200
<b>Total Spray Painting &amp; Panel Beating</b>	<b>378.00</b>	<b>0.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
<b>Total Other Costs</b>	<b>80.00</b>	<b>0.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2159-7905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No
TOTAL MATERIALS							343.95	343.95		
TOTAL MATERIALS(Discounted)							687.90	687.90		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

**Vivian Lau (LKKAuto)**

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 9 January, 2018 2:21 PM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 27/11/2017 involving SHB 615X & SJU 2016M (AIG insured) Our  
Ref: TAX/11/17/2161/lg  
**Attachments:** 11 17 2161.pdf

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$430.00
Loss of rental	\$401.25 (\$133.75 x 3 days)
LTA search fee	<u>\$ 5.00</u>
	\$836.25
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

31 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref:** CC3/AIG17022699/Swa3

07 MARCH 2018

MUTHUKRISHNAN MUTHU RAJA MANI  
BLOCK 792 CHOA CHU KANG NORTH 6  
#11-266  
SINGAPORE 680792

Dear Sir/Madam,

**ACCIDENT INVOLVING SJU 2016M AND SHB 615X ON 27.11.2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 615X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 615X that was damaged pursuant to the accident which occurred on 27/11/2017 (date) along CHUA CHU KANG AVE 4 (location) involving vehicle no/s SJU 2016M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of March (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 800.00 (Global Sum) for vehicle no. SHB 615X that was damaged pursuant to the accident which occurred on 27/11/2017 (date) along CHUA CHU KANG AVE 4 (location) involving vehicle no/s SJU 2016M.

This is pursuant to the inspection conducted on 28/11/2017 (date) at "the workshop".



*excluding loss of vehicle*

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 615X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 615X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of March (month) 2018 (year)

TWK

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice


GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV171200258  
Date : 13.12.2017  
Vehicle No. : SHB615X  
Your Ref No. : TAX/11/17/2161  
Our Ref No. : 24093322  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
<b>Parts</b>					
BUMPER, REAR:FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(100.00)	\$ 458.60	\$ 0.00
Sub-Total					\$ 0.00
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	( 0.00 )	\$ 0.00	\$ 30.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	( 0.00 )	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 430.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 27.11.2017

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/17/2161

From: SMRT Taxis Pte Ltd

Date: 4/12/2017

**ACCIDENT ON 27/11/2017 INVOLVING SHB 615X & SJU 2016M  
ALONG CHOA CHU KANG AVENUE 4 TOWARDS LOT 1**

This is to confirm that the daily rental rate for SHB 615X is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB615X      Accident Case No. : TAX/11/17/2161  
Make / Model : TOYOTA PRIUS      Ref. No. : 24093322

Date and Time Vehicle off-road for Accident Repair : 27.11.2017 10:37:00

Date and Time Repair Completed : 30.11.2017 09:46:50

Remarks :

Generated by : POHSUAN

Printed on : 03.12.2017

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 27 Nov 2017 / 16:21:50

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: SJU2016M

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH  
BINTE ABDUL HALIL

Business Transaction Reference No.: 20171127162150752092

Search Date / Time: 27 Nov 2017 07:15:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Nov 2017 <a href="#">Edit Reg</a>		28 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$430.00</b> <a href="#">Edit Estimates</a>	<b>S\$430.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		Muthukrishnan Muthu Raja Mani, ID: S2673355C, Tel: +6599999999							
Main Claimant:		SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K							
Vehicle Reg. No.:		SHB615X	Date of Loss:	27/11/2017 00:00 - :59					
Claim Type:		TP / 1821197413SG	Policy/Cover Note No.:	2100281933					
Vehicle Reg. No. (Insured):		SJU2016M	Policy No. (Claimant):	D-17087562MFSH					
		Excess:							
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 08/12/2017]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (30/11/2017): Request To Upload TP GIA Report</li> <li>AIG_SG (30/11/2017): No OI GIA Report (SJU2016M VS SHB615X )</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHB615X (1821197413SG)**  
**[SJU2016M]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Nov 27 2017 12:00AM**  
**[Muthukrishnan Muthu Raja Mani]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span> ▼
------------------	---------------	--------------------	--------------	--------------	--

Letters/Correspondences				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	01/03/18 14:38	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> <b>Accident Statement</b> <small>From: SC - Reg. No: SJU2016M, Claimant: MUTHUKRISHNAN MUTHU RAJA MANI</small>		Load HTM	

Photos/Images				3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
2	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
3	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
4	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
5	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
6	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
7	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
8	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
9	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
10	27/03/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>
11	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
12	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
13	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
14	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
15	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
16	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
17	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
18	27/03/18 14:51	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	29/11/17 15:35	TP ESTIMATE- MARKED		Load PDF	
2	04/12/17 12:59	TP GIA REPORT		Load PDF	
3	07/02/18 14:57	Email to OI dd 7.2.18		Load PDF	
4	29/03/18 08:18	WORKSHOP INVOICE		Load PDF	
5	29/03/18 08:18	AUTHORISATION TO ACT FORM		Load PDF	
6	29/03/18 08:18	Release Voucher		Load PDF	
7	29/03/18 08:18	RENTAL RECEIPT		Load PDF	
8	29/03/18 08:18	LTA SEARCH		Load PDF	
9	29/03/18 08:18	LETTER TO OI		Load PDF	



## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJU2016M (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB615X (TP veh)		
Date of Accident:	27/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,254.60
Final Repair Cost	:	\$	800.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	800.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 800.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

29 Mar  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022699/SWA3Q2

Date: 29/03/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100281933  
 Claimant Vehicle No: SHB615X Insured Vehicle No: SJU2016M  
 Date of Loss: 27/11/2017 Nature of Claim: TP Claim No: 1821197413SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB615X  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6571038  
 Reg. Date: 20/11/2015 (Man. Year: 2015) Chassis No: JTDKN36U205767180  
 Colour: Maroon Odometer: 224221 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (\$\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	458.60	0.00	458.60	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	796.00	430.00	366.00	45.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (\$\$)</b>	<b>1,254.60</b>	<b>430.00</b>	<b>824.60</b>	<b>65.73</b>
+ Car Rental (3.0 x S\$133.75/day) (\$\$)		401.25		
+ Doc/Search Fee (\$\$)		5.00		
<b>Nett Liability (\$\$)</b>		<b>836.25</b>		
<b>Global Sum Settlement (\$\$)</b>		<b>800.00</b>		

## INSPECTION

Date of Assignment: 28/11/2017  
 Date Inspected: 28/11/2017 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 2.0 days

---

**Adjuster:** Sebastian Yeang Wai Keen**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR	Repair	458.60 F	*- F
F=Franchise part.						
Total Parts (\$\$)					458.60	0.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	378.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
Gross Labour Cost (S\$)			796.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >