

INS CASE OWNER: Cher Weh

CC 3 / LCR17022693 / Klapaz

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

28/11/17

Date / Time:

28/11/17

Registered in Merimen:

29/11/17

Pre-assign / CCU / FTE

Insured Vehicle No. : SLG 9549XName of Insured : LCR

Insured Tel No. : _____ HP: _____

Excess Sec II : \$5 _____ D.O.A. : 26/11/17

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : KHOO TECK SWEE JARDINE

Driver Tel No. : _____ (V/L YES / NO)

Claim No. : 9409894178SGPolicy No. : 099995033Make / Model : HONDA GRACEPlace of Accident : WOODLAND CHECKPOINT

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability : % Final ? Yes / No

SHD 4564YINSRS:
WSP: Car 6 (loyalty)
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time

SHD 4564Y - CC3/III 1600 5229 / Klapaz 28/11/17
SLG 9549X - X

STAGE

DATE / PIC

01/12/17 (HT)8/12/17Liability unclear.
Target video from TP.29/12/17Rec'd video from TP. Old cut lane.4/1/18Sent TP video to ALH.
Email to OI to inform TP claim.12/1/1817/01/18File pass to Mor Kwan to close
Policy no please refer to the merimen.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$5 (days) Reduction: %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Final Liability: % (Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia:

Repair Cost: W/657 \$5 1123.50Loss of Rental (LOR): \$5 269.70 (2.5 days) x \$107.88

Loss of Use (LOU): \$5 (\$ x days)

Loss of Income (LOI): \$5 125.00 (\$50 x 2.5 days)LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]GIA/LTA Search \$5 5.35Medical: \$5 -

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost \$5 -Total: \$5 1523.55 Global Sum \$5: 1520.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Payee 1: \$5 1520.00

Name 1:

(Comfort Design Engineering Pte Ltd)Payee 2: (Strike if N.A.) \$5 -

Name 2:

Payee 3: (Strike if N.A.) \$5 -

Name 3:

1) Claim status: Normal/Reject/Private Settle2) Report Format: TP3) Survey fee: \$220 + \$20



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR17022693/K1pa3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 29-11-2017



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLG 9549X	Veh. Inspected	SHD 4564Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	26/11/2017	Inspection Date	28/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Our Job Ref No 305092808
Date : 30/11/17

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508909
Fax: 6548 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. SHD4564Y CTPL

Fax :

26.11.17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AIG — SLG9549X
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges


Total for Part-By-Part Repair Cost

 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$1,050.00
Final Lumpsum Repair cost \$1,050.00

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature: 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature: 
Name : Kalvin
Date : 1/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 4564Y

DATE 28/11/2017 10:34

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover — Detached			\$ 538.80
	Front Bumper Bracket Top (RH) Xsu			\$ 22.40
	Front Bumper Protector (RH) Xrepair			\$ 29.20
	Front Bumper Bracket (RH) Xsu			\$ 20.10
	Headlamp (RH) X su			\$ 797.90
	Front Fender (RH) X repair			\$ 593.00
	Front Fender Shield (RH) X su			\$ 86.00
	Front Fender Retainer X su			\$ 9.20
	SUB TOTAL			\$ 2,096.60
	LESS 20%			\$ 419.32
	DISCOUNTED TOTAL			\$ 1,677.28
	Front Fender Advertisement Logo (RH) — ne			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 560.00 400
	Spray Painting Charge			\$ 400.00 360
	Wiring Charge			\$ 50.00 X
	Tuff Kote			\$ 50.00 X
	TOTAL LABOUR			\$ 1,060.00
	ESTIMATE TOTAL			\$ 2,837.28
<p> <i>Kalvin 16/11/17</i> <i>✓ 28/11/17 1100hrs.</i> <i>2 Days</i> <i>4/5</i> <i>After Repair photo</i> </p>				
<p> LIK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date: </p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO 305092808

OWNER	COMFORT TRANSPORTATION PTE LTD	REGN NO	SPD4564Y	MILEAGE
IS	7010045	MAKE	HYUNDAI	FUEL
OWNER NO	383 SIN MING DRIVE	MODEL	SONATA	E 1/2 F
LESS	Singapore SINGAPORE 575717	DATE/TIME IN	27.11.2017 14:30	
(R)	65508755	YR OF MANU	22.11.2012	TARGET DATE
(P)	(O)	CHASSIS CODE	KMHET41VMCA830490	COMPLETION DATE/TIME
OUNT CARD NO.				

ccident Date: 26.11.2017
ATURE: 3P 26.11.2017

/NO	LABOR CODE	DESCRIPTION
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CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE _____

wedge ment Slip

Exit Pass

No.: SHD4564Y LKE/KALVIN

Vehicle No.: SHD4564Y

of Service Advisor

Signature/Date

Name of Service Advisor

Center

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHD 4564Y

DATE 28/11/2017 10:34

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 538.80
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Protector (RH) <i>Repair</i>			\$ 29.20
	Front Bumper Bracket (RH) ?			\$ 20.10
	Headlamp (RH) ✕			\$ 797.90
	Front Fender (RH) ✕ <i>Repair</i>			\$ 593.00
	Front Fender Shield (RH) ✕			\$ 86.00
	Front Fender Retainer ✕			\$ 9.20
	SUB TOTAL			\$ 2,096.60
	LESS 20%			\$ 419.32
	DISCOUNTED TOTAL			\$ 1,677.28
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 560.00 400
	Spray Painting Charge			\$ 400.00 360
	Wiring Charge			\$ 50.00 ✕
	Tuff Kote			\$ 50.00 ✕
	TOTAL LABOUR			\$ 1,060.00
	ESTIMATE TOTAL			\$ 2,837.28
<p><i>Kalvin 16/11/17</i> <i>✓ 28/11/17 1100hrs.</i> <i>2 Days</i> <i>4/5</i> <i>After Repair photo</i></p> <div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 29 December, 2017 1:48 PM
To: cecilialee@sparkcarcare.com; Jasmine Cai Yuyan
Subject: Your Ref: T 1117/ SHD4564Y /CL(st) *Our Ref: CC3/LCR17022693/K1pa3 [ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017]
Attachments: STATEMENT OF SLG 9549X.pdf

Your Ref: **T 1117/ SHD4564Y /CL(st)**
Our Ref: CC3/LCR17022693/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client cut into his lane and collided onto his car. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 29 December, 2017 4:46 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 1117/ SHD4564Y /CL(st) *Our Ref: CC3/LCR17022693/K1pa3 [ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017]
Attachments: SHD4564Y VC (TS).avi

Without Prejudice

Dear Hsiao Tong

Attached video shows that your insured driver was the one who cut lane that caused the accident.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, "Jasmine Cai Yuyan" <jasminecai@cdge.com.sg>
Date: 29/12/2017 01:48 PM
Subject: Your Ref: T 1117/ SHD4564Y /CL(st) *Our Ref: CC3/LCR17022693/K1pa3 [ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017]

Your Ref: **T 1117/ SHD4564Y /CL(st)**
Our Ref: CC3/LCR17022693/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017

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We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

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"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "STATEMENT OF SLG 9549X.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 January, 2018 11:54 AM
To: Tee, Chee-Wah (Chee-Wah.Tee@aig.com)
Subject: Your Ref: 9409894178SG *Our Ref: CC3/LCR17022693/K1pa3 [ACCIDENT INVOLVING SLG 9549X(LCR) & SHD 4564Y ON 26/11/2017]
Attachments: SHD4564Y VC (TS).avi

Your Ref: **9409894178SG**
Our Ref: CC3/LCR17022693/K1pa3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLG 9549X(LCR) & SHD 4564Y ON 26/11/2017

We refer to the above matter.

Attached here with a copy of video from third party for your easy reference.
The video shows that OLD cut lane and collided with third party taxi. Liability is down against OLD.

We will proceed to negotiate and settle the matter with third party.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Saturday, 6 January 2018 1:49 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 9409894178SG *Our Ref: CC3/LCR17022693/K1pa3 [ACCIDENT INVOLVING SLG 9549X(LCR) & SHD 4564Y ON 26/11/2017]

Dear Hsiao Tong,

We are agreeable that liability is down against OI as he has changed lane and collided onto TPV.

Please settle TP claim at best. Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

IMPORTANT NOTICE

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, January 04, 2018 11:54 AM
To: Tee, Chee-Wah
Subject: Your Ref: 9409894178SG *Our Ref: CC3/LCR17022693/K1pa3 [ACCIDENT INVOLVING SLG 9549X(LCR) & SHD 4564Y ON 26/11/2017]

Your Ref: **9409894178SG**
Our Ref: CC3/LCR17022693/K1pa3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLG 9549X(LCR) & SHD 4564Y ON 26/11/2017

We refer to the above matter.

Attached here with a copy of video from third party for your easy reference.
The video shows that OI cut lane and collided with third party taxi. Liability is down against OI.

We will proceed to negotiate and settle the matter with third party.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 1117 / SHD4564Y /CL(st)
Your Ref: _____
Date : 8-Dec-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4564Y YOUR INSURED SLG9549X
AND OTHER ON 26.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD4564Y** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLG9549X** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,123.50
2	3 days Loss of Rental @ \$ 107.88 per day	\$ 323.64
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 1,452.49

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,692.49

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : SLG9549X
c) GIA / Police report/s of : SHD4564Y
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6363 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198900429W

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

[illegible]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 January, 2018 11:56 AM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017
Attachments: SHD4564Y VC (TS).avi

Your Ref: **SLG 9549X**
Our Ref: CC3/LCR17022693/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 9549X(AIG) & SHD 4564Y ON 26/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 4564Y against your insurance policy.

We attached here with a copy of video footage from third party for your easy reference. The video shows that our driver cut into third party's lane and hit onto third party taxi. Liability is not in our insured driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHD4564Y , SLG 9549X****ON 26-Nov-17 02:55****WOODLANDS CENTRE ROAD X DRIVEWAY OF WOODLANDS IMMIGRATION C...**

I / We

ZAINAL BIN SUJAIE(Hirer) NRIC No.: **S1240754H**

and/or

(Relief) NRIC No.:

Taxi Number

SHD4564Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

27-Nov-2017

Name of Hirer

ZAINAL BIN SUJAIE

Hirer NRIC

S1240754H

Signature :



Address

**411 PANDAN GARDENS #02-93
600411**

Contact No.

96191209

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS 1520.00** (Global Sum) for vehicle no. **SHD 4564Y** that was damaged pursuant to the accident which occurred on **26/11/2017** (date) along **WOODLANDS CENTRE ROAD X DRIVEWAY > WOODLANDS CHECK POINT** (location) involving vehicle no/s **SLG 9549X**.

This is pursuant to the inspection conducted on **28/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 4564Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4564Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 01 (month) 2018 (year)



Auk

Signed by appointed surveyor

The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded

from the ambit and application of this document

Please forward your claim made payable to
COMFORTDELGRO ENGINEERING PTE LTD

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4564Y

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
22.11.2012

CHASSIS CODE
KMHE41VMCA830490

INV. NO/DATE
91344043 30.11.2017

JOB NO.
305092808

ODOMETER READING

JOB TYPE

Description : 3P 26.11.2017

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,050.00
Add GST @ 7.000 %	73.50
Total Invoice amount	1,123.50

Issued by : CHEWBEELING 01.12.2017 14:09:22
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT17110932

Date: 01 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/11/2017 @ 02:55 hrs
ALONG WOODLANDS CENTRE RD X
 DRIVEWAY>WOODLANDS CHECK-PT
INVOLVING SLG9549X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4564Y** (the "Taxi"). The Taxi was hired to **ZAINAL BIN SUJAIE IC NO S1240754H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$107.88** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SLG 45649

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG9549X	26 Nov 2017 / 02:55:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Nov 2017 Edit Reg		28 Nov 2017 00:00 Edit Adj Rpt	S\$1,050.00 Edit Estimates	S\$1,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD4564Y	Date of Loss:	26/11/2017 02:00 - :59
Claim Type:	TP / 9409894178SG	Policy/Cover Note No.:	0999995033
Vehicle Reg. No. (Insured):	SLG9549X	Policy No. (Claimant):	MCOM0016
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 08/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD4564Y (9409894178SG)
 [SLG9549X]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Nov 26 2017 2:00AM
 [LCRF Pte Ltd]
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	06/01/18 13:47	Video - Accident							Load AVI		
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	29/11/17 19:18	General View							Load JPG		
2	29/11/17 19:18	General View							Load JPG		
3	29/11/17 19:18	General View							Load JPG		
4	29/11/17 19:18	General View							Load JPG		
5	29/11/17 19:18	General View							Load JPG		
6	29/11/17 19:18	General View							Load JPG		
7	29/11/17 19:18	General View							Load JPG		
8	29/11/17 19:18	General View							Load JPG		
9	29/11/17 19:18	General View							Load JPG		
10	29/11/17 19:18	General View							Load JPG		
11	29/11/17 19:18	General View							Load JPG		
12	29/11/17 19:18	General View							Load JPG		
13	29/11/17 19:18	General View							Load JPG		
14	29/11/17 19:18	General View							Load JPG		
15	29/11/17 19:18	General View							Load JPG		
16	29/11/17 19:18	General View							Load JPG		
17	29/11/17 19:18	General View							Load JPG		
18	30/11/17 16:28	Reinspection Photo							Load JPG		
19	30/11/17 16:28	Reinspection Photo							Load JPG		
20	30/11/17 16:28	Reinspection Photo							Load JPG		
21	30/11/17 16:28	Reinspection Photo							Load JPG		
22	30/11/17 16:28	Reinspection Photo							Load JPG		
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	29/11/17 13:51	TP GIA REPORT							Load PDF		
2	29/11/17 13:51	TP ESTIMATE- MARKED							Load PDF		
3	23/01/18 10:19	WORKSHOP INVOICE							Load PDF		
4	23/01/18 10:19	AUTHORISATION TO ACT FORM							Load PDF		
5	23/01/18 10:19	Release Voucher							Load PDF		

6	23/01/18 10:19	RENTAL RECEIPT	1	Load PDF	
7	23/01/18 10:19	LTA SEARCH	1	Load PDF	
8	23/01/18 10:19	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	30/11/17 11:43	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG9549X (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 2.0
	SHD4564Y (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	26/11/2017		TURBO (A)

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	3,035.89
Final Repair Cost	:	\$	1,520.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,520.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____(%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes / No BOLA Scenario No:	
		____NIL____	
BOLA Liability: _____100____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,520.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

23 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17022693/K1PA3Q2

Date: 23/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995033
 Claimant Vehicle No: SHD4564Y Insured Vehicle No: SLG9549X
 Date of Loss: 26/11/2017 Nature of Claim: TP Claim No: 9409894178SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD4564Y
 Make & Model: HYUNDAI SONATA NF, 2.0 2.0 CRDI AT ABS 2WD 4DR TURBO (A) Engine No: D4EAC197773
 Reg. Date: 22/11/2012 (Man. Year: 2012) Chassis No: KMHET41VMCA830490
 Colour: Blue Odometer: 536507 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,777.28	531.04	1,246.24	70.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,060.00	760.00	300.00	28.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,837.28	1,291.04	1,546.24	54.50
Approved Total (Overridden) (S\$)		1,050.00		
(S\$)	2,837.28	1,050.00	1,787.28	62.99
+ GST 7.00/7.00% (S\$)	198.61	73.50	125.11	62.99
Nett Amount (S\$)	3,035.89	1,123.50	1,912.39	62.99
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$107.88/day) (S\$)		269.70		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,523.55		
Global Sum Settlement (S\$)		1,520.00		

INSPECTION

Date of Assignment: 28/11/2017

Date Inspected: 28/11/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	538.80 FL	*538.80 FL
2	1		*FRONT BUMPER BRACKET TOP (RH)	Serviceable	22.40 FL	*- FL
3	1		*FRONT BUMPER PROTECTOR (RH)	Repair	29.20 FL	*- FL
4	1		*FRONT BUMPER BRACKET (RH)	Serviceable	20.10 FL	*- FL
5	1		*HEADLAMP (RH)	Serviceable	797.90 FL	*- FL
6	1		*FRONT FENDER (RH)	Repair	593.00 FL	*- FL
7	1		*FRONT FENDER SHIELD (RH)	Serviceable	86.00 FL	*- FL
8	1		*FRONT FENDER RETAINER	Serviceable	9.20 FL	*- FL
9	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,196.60	638.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	419.32	107.76
Total Parts (\$\$)	1,777.28	531.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	400.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			1,060.00	760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >