

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017 14:49	28 Nov 2017 16:10	29 Nov 2017 09:52	S\$9,745.38	S\$9,745.38		Pending for Survey Report
	Sendback Est	S\$12,704.95	Edit Adj Rpt	Edit Estimates	View Rpt		Cancel Case
Supp #1	11 Jan 2018 17:39	11 Jan 2018 17:39	11 Jan 2018 17:39				Pending for Survey Report
	Sendback Est	S\$437.00	Edit Adj Rpt			Combine Suppl.	Cancel Case

Main

Reference

Claim Details

Documents

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CLAIM SUBFOLDER DETAILS

Insured:	ONG KAY CHONG , ID: S68793451, Tel: +6597511635, Email: KCONG7@GMAIL.COM		
Vehicle Reg. No.:	SKT5302K	Date of Loss:	25/11/2017 10:00 - :59 [29 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	DMPPHQ17-002776 (Comprehensive) Coverage: 12/06/2017 - 11/06/2018
		Excess:	S\$0.00
Repairer:	K Kim Hin Auto Pte Ltd (HQ) 160 Sin Ming Drive #02-20, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64527018		
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Bazlin Ahmad]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/12/2017]		
Driver/Custodian:	TAN MAY YEN (40 / Female), NRIC: S7772495H, Tel: +6598303185		
Adj Asg. Remarks:	UN-NAMED DRIVER EXCESS \$1,500 WAIVED. VIDEO FOOTAGE ATTACHED TO GIA		

ASSOCIATED MAIL RECEIVED

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- EQI_HQ (30/11/2017): Alert - Adj Mandate Approved (S\$11804.48) - SKT5302K - Claim Handler: Bazlin Ahm...

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Claim Documents

SKT5302K

OD

Nov 25 2017 10:00AM

[ONG KAY CHONG]

K Kim Hin Auto Pte Ltd

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Video			1 per page	☒
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 18:10	Video - Accident [Linked Accident Report Documents]	Load AVI	
2	27/11/17 18:10	Video - Accident [Linked Accident Report Documents]	Load AVI	

Assessment Reports			1 per page	☒
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 16:10	Repairer Estimates	Load HTM	
2	11/01/18 17:39	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/11/17 14:52	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/11/17 14:53	General View	Load JPG	☒
2	30/11/17 14:53	General View	Load JPG	☒
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22	30/11/17 14:53	General View	Load JPG	☒
23	30/11/17 14:53	General View	Load JPG	☒
24	30/11/17 14:53	Odometer Reading	Load JPG	☒
25	30/11/17 14:53	Chassis Number	Load JPG	☒
26	30/11/17 14:53	General View	Load JPG	☒

Video			1 per page ▼	✓
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
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28	12/09/18 17:23	Reinspection Photo	1 Load JPG	✓
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30	12/09/18 17:23	Reinspection Photo	1 Load JPG	✓
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55	12/09/18 17:26	Reinspection Photo	1 Load JPG	✓

Documentation			1 per page ▼	✓
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 15:50	Certificate of Insurance	1 Load PDF	
2	28/11/17 15:50	Log card (if available)	1 Load PDF	
3	28/11/17 15:50	Driver's NRIC	1 Load PDF	
4	28/11/17 15:50	Insured's NRIC	1 Load PDF	
5	28/11/17 15:50	transfer fee	1 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/09/18 09:59	PARTS INVOICE	1 Load PDF	
2	14/09/18 09:59	SUPPLEMENTARY	1 Load PDF	

Linked Accident Report Documents

Video			1 per page ▼	✓
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 18:10	Video - Accident	1 Load AVI	
2	27/11/17 18:10	Video - Accident	1 Load AVI	
Assessment Reports			1 per page ▼	✓
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print

Video			1 per page	✓
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 18:15	Accident Statement	Load HTM	
Photos/Images			3 per page	✓
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11	27/11/17 18:12	Accident Photo	Load JPG	✓
Documentation			1 per page	✓
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 18:10	Sketch Plan	Load TIF	
2	27/11/17 18:10	Sketch Plan #2	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

EQ Insurance Company Ltd
5 Maxwell Road, #17-00 Tower Block, MND Complex
Singapore 069110

Our File No: CS/EQI17022691/KQBS2

Date: 17/09/2018

REFERENCE

Insured/Claimant:	ONG KAY CHONG	Policy No:	DMPPHQ17-002776	Claim No:	N/A
Date of Loss:	25/11/2017	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKT5302K	Engine No:	2AZJ105898
Make & Model:	TOYOTA ESTIMA, 2.4 AERAS (A)	Chassis No:	ACR500183494
Reg. Date:	12/06/2015 (Man. Year: 2014)	Odometer:	67613 km
Colour:	Metallic Pearl White		
Engine Capacity:	2362 cc		
Market Value/New Car Price:	S\$123,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/50 ZR18	Rear Tyre Size:	225/50 ZR18
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 3 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,754.95	8,025.38	2,729.57	25.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,950.00	1,720.00	230.00	11.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,704.95	9,745.38	2,959.57	23.29
+ GST 7.00/7.00% (S\$)	889.35	682.18	207.17	23.29
Nett Amount (S\$)	13,594.30	10,427.56	3,166.74	23.29

INSPECTION

Date of Assignment:	29/11/2017	
Date Inspected:	29/11/2017	Inspected At: K Kim Hin Auto Pte Ltd (HQ) 160 Sin Ming Drive #02-20, Sin Ming AutoCity Singapore 575722
Estimated Period of Repair:	6.0 days	

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

DIFFERENT BY 1 CENT. FINALIZE CONFIRMED AMOUNT \$9745.37.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Sep 2018)
Parts:	M1-MPV	TOYOTA ESTIMA 2.4 AERAS (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKT5302K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (WCP)	Cracked	220.00 F	*220.00 F
2	2		*FRONT BUMPER SIDE RETAINER (LH/RH) (WCP)	Distorted	70.00 F	*70.00 F
3	12		*FRONT BUMPER CLIPS (WCP)	Necessary 10pcs Only	18.00 F	*15.00 F
4	1		*FRONT BUMPER CENTRE LOWER GRILLE (WCP)	Cracked	135.00 F	*135.00 F
5	1		*FRONT BUMPER CENTRE LOWER GRILLE CHROME (WCP)	Cracked	80.00 F	*80.00 F
6	2		*FRONT BUMPER TOWING COVER (LH/RH) (WCP)	Dented / Distorted	32.00 F	*32.00 F
7	1		*FRONT BUMPER SPONGE (WCP)	Cracked	45.00 F	*45.00 F
8	1		*FRONT BUMPER REINFORCEMENT (WCP)	Bent	165.00 F	*165.00 F
9	2		*FRONT BUMPER REINFORCEMENT BRACKET (LH/RH) (WCP)	Bent	250.00 F	*250.00 F
10	1		*FRONT BUMPER VERTICAL MOULDING (LH/RH) (WCP)	N/s Distorted	36.00 F	*18.00 F
11	1		*FRONT BUMPER FOGLAMP (LH/RH) (WCP)	N/s Cracked	250.00 F	*125.00 F
12	1		*FRONT BUMPER FOGLAMP COVER AND CHROME RIM (LH/RH) (WCP)	N/s Distorted	140.00 F	*70.00 F
13	1		*FRONT GRILLE AND TOP RUBBER SEAL (WCP)	Cut	165.00 F	*165.00 F
14	1		*FRONT GRILLE LOGO (WCP)	Serviceable	35.00 F	*- F
15	1		*FRONT GRILLE OUTER GARNISH-LOWER (WCP)	Cracked	50.00 F	*50.00 F
16	8		*FRONT GRILLE CLIPS (WCP)	Necessary	12.00 F	*12.00 F
17	2		*HEADLAMP ASSY (LH/RH)-HID (WCP)	O/s Mtg Cracked / N/s Cracked	1,280.00 F	*1,280.00 F
18	1		*N/S HEADLAMP HID BULB (WCP)	Serviceable	210.00 F	*- F
19	1		*N/S HEADLAMP BALLAST CONTROL UNIT (WCP)	Repair	270.00 F	*- F
20	2		*HEADLAMP PANEL (LH/RH) (WCP)	Bent	270.00 F	*270.00 F
21	1		*FRONT BRACE PANEL (WCP)	Bent	95.00 F	*95.00 F
22	1		*FRONT SUPPORT PANEL (WCP)	Buckled	135.00 F	*135.00 F
23	1		*FRONT SUPPORT PANEL LOWER IMPACT DAMPER (WCP)	Serviceable	110.00 F	*- F
24	2		*HORN (HIGH/LOWER) (WCP)	Dented	130.00 F	*130.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
25	1		*FRONT SUPPORT PANEL TOP GARNISH (WCP)	Deformed	115.00 F	*115.00 F
26	8		*FRONT SUPPORT PANEL TOP GARNISH CLIPS (WCP)	Necessary	12.00 F	*12.00 F
27	1		*AIR INTAKE DUCT (WCP)	Dented	60.00 F	*60.00 F
28	1		*AIR INTAKE HOSE (WCP)	Dented	50.00 F	*50.00 F
29	1		*AIR RESONATOR (WCP)	Cracked	65.00 F	*65.00 F
30	1		*AIR CLEANER BOX ASSY (WCP)	Cracked	295.00 F	*295.00 F
31	1		*WIPER WASHER TANK (WCP)	Serviceable	65.00 F	*- F
32	1		*WIPER WASHER TANK NECK (WCP)	Serviceable	35.00 F	*- F
33	2		*WIPER WASHER TANK MOTOR (WCP)	Serviceable	170.00 F	*- F
34	1		*BONNET (WCP)	Buckled	180.00 F	*180.00 F
35	1		*BONNET LOCK (WCP)	Bent	55.00 F	*55.00 F
36	1		*BONNET PULL LOCK CABLE (WCP)	Serviceable	45.00 F	*- F
37	2		*BONNET HINGES (LH/RH) (WCP)	Distorted	70.00 F	*70.00 F
38	1		*BONNET INSULATION (WCP)	Serviceable	110.00 F	*- F
39	5		*BONNET INSULATION CLIPS (WCP)	Necessary	7.50 F	*7.50 F
40	1		*BONNET STAND CLIP HOLDER (WCP)	Serviceable	6.50 F	*- F
41	1		*AIRCON CONDENSER (WCP)	Bent	250.00 F	*250.00 F
42	1		*AIRCON LIQUID PIPE (WCP)	Serviceable	340.00 F	*- F
43	1		*AIRCON DISCHARGE PIPE (WCP)	Serviceable	185.00 F	*- F
44	1		*AIRCON SUCTION PIPE (WCP)	Serviceable	285.00 F	*- F
45	1		*AIRCON FAN MOTOR (WCP)	Jammed	185.00 F	*185.00 F
46	1		*AIRCON FAN BLADE (WCP)	Distorted	80.00 F	*80.00 F
47	2		*AIRCON LOWER BUSH (WCP)	Serviceable	36.00 F	*- F
48	1		*RADIATOR (WCP)	Punctured	590.00 F	*590.00 F
49	1		*RADIATOR TOP GARNISH (WCP)	Distorted	65.00 F	*65.00 F
50	2		*RADIATOR AIR GUIDE (LH/RH) (WCP)	Cracked	70.00 F	*70.00 F
51	1		*RADIATOR TOP HOSE (WCP)	Cut	38.00 F	*38.00 F
52	1		*RADIATOR LOWER HOSE (WCP)	Cut	38.00 F	*38.00 F
53	1		*RADIATOR SPARE TANK (WCP)	Serviceable	130.00 F	*- F
54	1		*RADIATOR SPARE TANK BYPASS PIPE (WCP)	Serviceable	125.00 F	*- F
55	1		*RADIATOR SPARE TANK BYPASS PIPE HOSE (WCP)	Serviceable	45.00 F	*- F
56	2		*RADIATOR TOP MOUNTING BRACKET (LH/RH) (WCP)	Distorted	70.00 F	*70.00 F
57	2		*RADIATOR TOP MOUNTING BRACKET BUSH (LH/RH) (WCP)	Serviceable	36.00 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
58	2		*RADIATOR LOWER MOUNTING BUSH (WCP)	Serviceable	36.00 F	*- F
59	1		*RADIATOR FAN COWLING (WCP)	Cracked	165.00 F	*165.00 F
60	1		*RADIATOR FAN BLADE (WCP)	Distorted	85.00 F	*85.00 F
61	1		*RADIATOR FAN MOTOR (WCP)	Jammed	185.00 F	*185.00 F
62	1		*BATTERY TRAY (WCP)	Cracked	35.00 F	*35.00 F
63	1		*BATTERY COVER (WCP)	Dented	95.00 F	*95.00 F
64	1		*FRONT EXHAUST HEAT SHIELD-TOP (WCP)	Dented	100.00 F	*100.00 F
65	1		*FRONT EXHAUST HEAT SHIELD-LOWER (WCP)	Dented	50.00 F	*50.00 F
66	2		*FRONT WIPER PANEL SIDE GARNISH (LH/RH) (WCP)	Serviceable	70.00 F	*- F
67	1		*FRONT NUMBER PLATE	Bent	40.00 FS	*40.00 FS
68	1		*FRONT BUMPER PARKING SENSOR (1SET)	Shorted	220.00 FS	*220.00 FS
69	1		*N/S HEADLAMP LIGHT BULB	Serviceable	12.00 FS	*- FS
70	1		*N/S HEADLAMP SIGNAL BULB	Serviceable	12.00 FS	*- FS
71	1		*N/S HEADLAMP HIGH BEAM BULB	Serviceable	18.00 FS	*- FS
72	1		*BATTERY	Serviceable	180.00 FS	*- FS
73	1		*FRONT BUMPER REINFORCEMENT DAMPER (WCP)	Bent	-	*380.00 F

F=Franchise part. S=SpcNett.

Sub Total (\$\$) **9,415.00** **7,012.50**
+ Margin on L,N Items 15.00/15.00% (\$\$) 1,339.95 1,012.88

Total Parts (\$\$) 10,754.95 8,025.38

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS.	New	800.00	700.00
2	TO REMOVE AIRCON CONDENSER, PIPES AND DRIERS. VACUUM AND RECHARGE GAS.	New	100.00	100.00
3	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	New	1,000.00	900.00
4	TO FOCUS HEADLAMPS. TO CHECK WIRING AND LIGHTING OPERATION.	New	50.00	20.00
Gross Labour Cost (S\$)			1,950.00	1,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >