

CS REC BY: GG REF: CS/FWD17022676/Gqbn2
 SATVACT: Meimen ASSIGNMENT (Office)
 From (Person): Clara Li of FWD Date/Time: 28/11/17 @ 5:05pm
 Estimated Cost: _____ Bill to: _____
 (OD) TP/WS/TP RES/OD RES/EVA/INV/MV/CS
 To Inspect Vehicle No: SLF 6046E Insured: _____
 at Workshop m/s: Torque 5 Tel: 64524457
 of No. 8 Kaki Bukit Ave 4, #01-50, 415875
 Policy No: PNPV 2017-00006004 Claim No: 1201700008168
 Sum Insured: _____ Excess: \$500.00
 Make of Veh: _____ D.O.A: 25/11/2017
 (Client's Record)
 CA / (REV) REP. / REV 24 HRS H.O.D. Endorsement: _____
 Date/Time: 8:32am @ 29/11/17 Person Contacted: Stephanie Vehicle: (IN) OUT

Date/Time	Action/Instruction (✓) Estimate
	SLF 6046E-CS3/FWD17022658/b-D.O.A: 25/11/2017
30/11/17 @ 3:33pm	revert to Clara Li via Meimen.
30/11/17 @ 5:46pm	Clara Li informed C/A via Meimen.
01/12/17 @ 9:36am	Informed Stephanie C/A & Ex = \$500 by email.
21/12/17 @ 1:40pm	2nd revert to Clara Li via Meimen. (supplementary).
21/12/17 @ 2:33pm	Beltriana informed C/A at \$22863 via Meimen.
05/4/17 @ 10:38am	3rd revert to Clara Li via Meimen. (supplementary).

KLK.

REF: FWD

ASSIGNMENT

From: _____ Date: 29/11/17
 Estimated Cost: _____
 (OD) TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLF 6046E
 at Workshop/mis: Torque 5
 of: No.8 kaki Bukit Ave 4 #01-50, 415875
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: \$500.00
 (Client's Record): Stephanie
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$91K.
 IDAC Accident Report: Consistent? : Yes or No
 GIA / PR Seen: Consistent? : Yes or No
 Est. Repairs: 10 days Res: Yes or No
 Lump Sum: 3% 3 Val: Yes or No
 CA / REV REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SLF 6046E To Reg: 31 Aug 2016
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Golf 1395
 Colour: Grey A/C Insured / Std / Nil / NA
 So Reading: 25515 T Radio: Insured / Std / Nil / NA
 Eng No: _____
 C No: WUW88ZAUZH W020682
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / SiRim / STD / 3/4 or
 Tyre Size F: 225/40ZR 18
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R.Bal: 7 mm R.Bal: 7 mm
 L.Bal: 7 mm L.Bal: 7 mm
 D.O.A: _____ D.O.I: 28-4-17
 Survey held at: w/s 11:30 AM
 Des. of Damages: Front / Rear / OIS / NIS / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Guo Qiang,

05/11/18 @ 12.00pm Clara is informed C/A at \$24800 via Meimian.

Finalized \$24800.

(Cred to SS13, 18%)

RECEIVED 05 APR 2018

Date/Time File Pass to: _____
☐ : Prel. Report
☐ : Final Report
 Date/Time File Return to: _____

Days Of Repair: 10
 Resurvey No. of Trip: 2

Survey Fee

Add Fee: ☐ Site Insp: \$
☐ Interview: \$
☐ Tech. Ins: \$
☐ Rep. etc: \$

Report Format: MER-00
 Lump Sum / L.B. \$: 24800

300
50X3 = 150
10
460



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD		Ref : CS/FWD17022676/Gqb		
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 29-11-2017		
		Code : FWD		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected	SLF 6046E	
Policy No.	PNPV2017-00006004	Coverage (\$)	0.00	
Claim No.	1201700008168	Excess (\$)	500.00	
Assign From	CLARA LI	Assign Date	29/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/11/2017	Inspection Date	29/11/2017	
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017 Sendback Est	28 Nov 2017 15:26 S\$23,423.00	28 Nov 2017 17:05 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	CHER WEI SHUEN LESTER, ID: S8833184B		
Vehicle Reg. No.:	SLF6046E	Date of Loss:	25/11/2017 00:00 - :59
Claim Type:	OD / 1201700008168	Policy/Cover Note No.:	PNPV2017-00006004 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4,, #01-50, 415875 Kaki Bukit - Tel: 64524457		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/12/2017]		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS -

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

6727 5722 clara

call her

morning

8.30am sharp -

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	[R]
1	28 Nov 2017 10:55	Cim Veh Model Changed	(202731) VOLKSWAGEN GOLF 1.4 TSI (A).	Stephanie Teo Wan Ting
2	28 Nov 2017 10:55	Cim Created	Reg No: SLF6046E. Policy No: PNPV2017-00006004. Acct Date: 2017/11/25. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Torque 5 Pte Ltd (Kaki Bukit)	[R] Stephanie Teo Wan Ting
3	28 Nov 2017 15:06	Cim Submitted	23423.00.	[R] Stephanie Teo Wan Ting
4	28 Nov 2017 15:12	Ins Sent Back Est		[I] Clara Li Zi Rong
5	28 Nov 2017 15:26	Cim Submitted	23423.00.	[R] Stephanie Teo Wan Ting
6	28 Nov 2017 17:04	Cim Registration Modified	Excess: -> 500.00.	[I] Clara Li Zi Rong
7	28 Nov 2017 17:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.	[I] Clara Li Zi Rong
8	28 Nov 2017 17:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/07	[I] Clara Li Zi Rong
9	28 Nov 2017 17:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
10	28 Nov 2017 17:46	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
11	29 Nov 2017 13:07	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] SHIAU CHAN
12	30 Nov 2017 14:28	Adj Rpt Initiated		[A] SHIAU CHAN
13	30 Nov 2017 15:28	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/07	[A] SHIAU CHAN
14	30 Nov 2017 15:33	Adj Mandate Request	Cur,Req:18473.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[I] Clara Li Zi Rong
15	30 Nov 2017 17:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/07	[I] Clara Li Zi Rong
16	30 Nov 2017 17:46	Adj Mandate Set	Approved:18473.00.	[R] Stephanie Teo Wan Ting
17	05 Dec 2017 17:51	Cim Supp Created (S:663735)		[R] Stephanie Teo Wan Ting
18	08 Dec 2017 16:04	Cim Submitted (S:663735)	4390.00.	[R] Merimen Administrator
19	08 Dec 2017 16:04	Adj Co Assigned (S:663735)	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
20	20 Dec 2017 09:17	Supp Combined (S:663735)		[A] SHIAU CHAN
21	21 Dec 2017 13:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/07	[A] SHIAU CHAN
22	21 Dec 2017 13:40	Adj Mandate Request	Cur,Req:22863.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[I] Belliana
23	21 Dec 2017 14:38	Adj Mandate Set	Approved:22863.00.	[R] Stephanie Teo Wan Ting
24	22 Dec 2017 16:50	Cim Supp Created (S:668737)		[R] Stephanie Teo Wan Ting
25	22 Dec 2017 16:59	Cim Submitted (S:668737)	2300.00.	[R] Merimen Administrator
26	22 Dec 2017 16:59	Adj Co Assigned (S:668737)	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
27	26 Dec 2017 14:17	Supp Combined (S:668737)		[R] Stephanie Teo Wan Ting
28	30 Jan 2018 11:27	Cim Supp Created (S:679494)		[R] Stephanie Teo Wan Ting
29	30 Jan 2018 11:29	Cim Submitted (S:679494)	200.00.	[R] Merimen Administrator
30	30 Jan 2018 11:29	Adj Co Assigned (S:679494)	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
31	14 Mar 2018 08:58	Supp Combined (S:679494)		[A] SHIAU CHAN
32	05 Apr 2018 10:37	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/07	

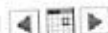
AUDIT TRAIL

No.	On	Audit	Remarks	By
33	05 Apr 2018 10:38	Adj Mandate Request	Cur.Req:24800.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
34	05 Apr 2018 12:07	Adj Mandate Set	Approved:24800.00.	[I] Clara Li Zi Rong

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1651478	28/11/2017 10:55	Motor	Torque 5 Pte Ltd (Kaki Bukit)	Torque 5 Pte Ltd (Kaki Bukit)	SLF6046E		xx.xx
1654038	30/11/2017 14:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF6046E		10.70

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 05 Apr 2018

Preliminary Advice

Vehicle No : SLF6046E
Make : VOLKSWAGEN GOLF
Assignment Date : 28/11/2017
Date of Inspection : 29/11/2017
Inspection At : TORQUE 5 PTE LTD (KAKI BUKIT)
NO. 8 KAKI BUKIT AVE 4., #01-50
SINGAPORE 415875

Accident Date : 25/11/2017
Policy No. : PNPV2017-00006004
Excess : S\$500.00
Est. Duration of Repair : 7.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,313.00	(ESTIMATE \$27,813.00 + SUPPLEMENTARY 2 \$2,300.00 + SUPPLEMENTARY 3 \$200.00)
Revised Amount	:S\$	24,800.00	(INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	24,800.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	91,000.00
COE / PARF Rebate	:S\$	58,124.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,876.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY AND CHECK ITEMS.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		[R]
1	28 Nov 2017 10:55	Clim Veh Model Changed	(202731) VOLKSWAGEN GOLF 1.4 TSI (A).		Stephanie Teo
2	28 Nov 2017 10:55	Clim Created	Reg No: SLF6046E, Policy No: PNPV2017-00006004, Acct Date: 2017/11/25, Claim Type: OD, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Torque 5 Pte Ltd (Kaki Bukit)		[R] Stephanie Teo
3	28 Nov 2017 15:06	Clim Submitted	23423.00.		[R] Stephanie Teo
4	28 Nov 2017 15:12	Ins Sent Back Est			[I] Clara Li Zi Rong
5	28 Nov 2017 15:26	Clim Submitted	23423.00.		[R] Stephanie Teo
6	28 Nov 2017 17:04	Clim Registration Modified	Excess: -> 500.00.		[I] Clara Li Zi Rong
7	28 Nov 2017 17:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.		[I] Clara Li Zi Rong
8	28 Nov 2017 17:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/07		[I] Clara Li Zi Rong
9	28 Nov 2017 17:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[I] Clara Li Zi Rong
10	28 Nov 2017 17:46	Assignment 1st Accessed			[A] Nivitha Govindasamy
11	29 Nov 2017 13:07	Adj Adjuster Assigned	[None] -> XING GUO QIANG		[A] CATHERINE CHONG KAI LING
12	30 Nov 2017 14:28	Adj Rpt Initiated			[A] SHIAU CHAN
13	30 Nov 2017 15:28	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/07		[A] SHIAU CHAN
14	30 Nov 2017 15:33	Adj Mandate Request	Cur.Reg:18473.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
15	30 Nov 2017 17:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/07		[I] Clara Li Zi Rong
16	30 Nov 2017 17:46	Adj Mandate Set	Approved:18473.00.		[I] Clara Li Zi Rong
17	05 Dec 2017 17:51	Clim Supp Created (S:663735)			[R] Stephanie Teo
18	08 Dec 2017 16:04	Clim Submitted (S:663735)	4390.00.		[R] Stephanie Teo
19	08 Dec 2017 16:04	Adj Co Assigned (S:663735)	LKK Auto Consultants Pte Ltd (HQ):		[R] Merimen Administrator
20	20 Dec 2017 09:17	Supp Combined (S:663735)			[A] SHIAU CHAN
21	21 Dec 2017 13:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/07		[A] SHIAU CHAN
22	21 Dec 2017 13:40	Adj Mandate Request	Cur.Reg:22863.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.		[A] SHIAU CHAN
23	21 Dec 2017 14:38	Adj Mandate Set	Approved:22863.00.		[I] Belliana

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1651478	28/11/2017 10:55	Motor	Torque 5 Pte Ltd (Kaki Bukit)	Torque 5 Pte Ltd (Kaki Bukit)	SLF6046E		xx.xx
1654038	30/11/2017 14:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF6046E		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 21 Dec 2017

Preliminary Advice

Vehicle No : SLF6046E
Make : VOLKSWAGEN GOLF
Assignment Date : 28/11/2017
Date of Inspection : 29/11/2017
Inspection At : TORQUE 5 PTE LTD (KAKI BUKIT)
NO. 8 KAKI BUKIT AVE 4., #01-50
SINGAPORE 415875

Accident Date : 25/11/2017
Policy No. : PNPV2017-00006004
Excess : S\$500.00
Est. Duration of Repair : 7.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,813.00	(ESTIMATE \$23,423.00 + SUPPLEMENTARY \$4,390.00)
Revised Amount	:S\$	15,765.00	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	7,098.00	
Total	:S\$	22,863.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	91,000.00
COE / PARF Rebate	:S\$	58,124.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,876.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 1 December, 2017 9:36 AM
To: assessment@torque5.com
Cc: sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com; 'Torque 5 Assessment'; SUR
Subject: VEHICLE SFL 6046E (DOA: 25/11/2017)

Dear Stephanie,

As instructed by our client, please proceed to repair the insured vehicle **SFL 6046E (excess \$500/-)**.

if there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewse@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Nov 2017 10:55	Clim Veh Model Changed	(202731) VOLKSWAGEN GOLF 1.4 TSI (A).	[R] Stephanie Teo
2	28 Nov 2017 10:55	Clim Created	Reg No: SLF6046E. Policy No: PNPV2017-00006004. Acct Date: 2017/11/25. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Torque 5 Pte Ltd (Kaki Bukit)	[R] Stephanie Teo
3	28 Nov 2017 15:06	Clim Submitted	23423.00.	[R] Stephanie Teo
4	28 Nov 2017 15:12	Ins Sent Back Est		[I] Clara Li Zi Rong
5	28 Nov 2017 15:26	Clim Submitted	23423.00.	[R] Stephanie Teo
6	28 Nov 2017 17:04	Clim Registration Modified	Excess: -> 500.00.	[I] Clara Li Zi Rong
7	28 Nov 2017 17:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.	[I] Clara Li Zi Rong
8	28 Nov 2017 17:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/07	[I] Clara Li Zi Rong
9	28 Nov 2017 17:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Clara Li Zi Rong
10	28 Nov 2017 17:46	Assignment 1st Accessed		[A] Nivitha Govindasamy
11	29 Nov 2017 13:07	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] CATHERINE CHONG KAI LING
12	30 Nov 2017 14:28	Adj Rpt Initiated		[A] SHIAU CHAN
13	30 Nov 2017 15:28	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/07	[A] SHIAU CHAN
14	30 Nov 2017 15:33	Adj Mandate Request	Cur.Req:18473.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	30 Nov 2017 17:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/07	[I] Clara Li Zi Rong
16	30 Nov 2017 17:46	Adj Mandate Set	Approved:18473.00.	[I] Clara Li Zi Rong

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1651478	28/11/2017 10:55	Motor	Torque 5 Pte Ltd (Kaki Bukit)	Torque 5 Pte Ltd (Kaki Bukit)	SLF6046E		xx.xx
1654038	30/11/2017 14:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF6046E		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 30 Nov 2017

Preliminary Advice

Vehicle No	: SLF6046E	Accident Date	: 25/11/2017
Make	: VOLKSWAGEN GOLF	Policy No.	: PNPV2017-00006004
Assignment Date	: 28/11/2017	Excess	: S\$500.00
Date of Inspection	: 29/11/2017	Est. Duration of Repair	: 7.00
Inspection At	: TORQUE 5 PTE LTD (KAKI BUKIT) NO. 8 KAKI BUKIT AVE 4,, #01-50 SINGAPORE 415875		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,423.00
Revised Amount	:S\$	13,575.00
Check Items (Estimated)	:S\$	4,898.00
Total	:S\$	18,473.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	91,000.00
COE / PARF Rebate	:S\$	58,124.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,876.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : PENDING SOME PARTS PRICES.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	3184B
Vehicle Details	
Vehicle No.	SLF6046E
Vehicle to be Exported	No
Intended De-registration Date	30 Nov 2017
Vehicle Make	VOLKSWAGEN
Vehicle Model	GOLF 1.4 TSI AT 5G13HZ HID SR
Primary Colour	Grey
Manufacturing Year	2016
Engine No.	CZC580042
Chassis No.	WVWZZZAUZHW020682
Maximum Power Output	92.0 kW (123 bhp)
Open Market Value	\$23,783.00
Original Registration Date	31 Aug 2016
First Registration Date	31 Aug 2016
Transfer Count	0
Actual ARF Paid	\$15,297.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	30 Aug 2026
PARF Rebate Amount	\$11,472.00
Intended COE Rebate Details	
COE Expiry Date	30 Aug 2026
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$56,956.00
COE Rebate Amount	\$46,652.00
Total Rebate Amount	\$58,124.00

The information contained herein is correct as at 30 Nov 2017

OK

► golf Used Vehicle List (5 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Volkswagen Golf 1.4A TSI R-Line	\$106,988	\$11,940 /yr	25-Feb-2016	1,395 cc	37,772 km	Das WeltAuto	Available

Singapore's Only Certified Volkswagen Pre Owned Centre, The Only Place To Find Volkswagen Management Units! 115 Points Check By Volkswagen, Certified Vehicle History And Mileage, No Chassis/Structural...

Office No. - 64966488

Daniel Mok - 97930834 | Eric Sng - 92971329 | Reeve Hiah - 90886888

Volkswagen Golf 1.4A TSI EQP	\$85,800	\$9,950 /yr	26-Jan-2016	1,395 cc	45,200 km	Hua Yang Credit Pte Ltd	Available
------------------------------	----------	-------------	-------------	----------	-----------	-------------------------	-----------

Agent Warranty, Feels, Looks And Smells Like A New Car. Fully Original And Stock Condition. Sporty Looking And Fun To Drive. Surprisingly Responsive Engine. Yet Still Gets Excellent Fuel Economy, Actu...

Office No. - 64658348

Michelle - 86063381 | Dean - 83109249 | Teo - 96116191 | Jackson - 84338996

Volkswagen Golf 1.2A TSI	\$81,800	\$8,800 /yr	30-Sep-2016	1,197 cc	12,000 km	Thong Lee Trading Pte Ltd	Available
--------------------------	----------	-------------	-------------	----------	-----------	---------------------------	-----------

Cheapest In Market Guaranteed And Also Lowest Mileage! Very Well Taken Care By Owner. Car Is In Close To New Condition. Mostly Parked Under Shelter With A Plastic Cover Over It In Her Landed, Serviced ...

Office No. - 68419655

Hwee - 96672272 | Ah Soon - 98260318

Volkswagen Golf 1.4A TSI	\$80,888	\$9,160 /yr	29-Feb-2016	1,395 cc	55,000 km	Auto Alliance LLP	Available
--------------------------	----------	-------------	-------------	----------	-----------	-------------------	-----------

Looking For A Dark Blue Hot Hatch That Revs With Sweet Abandon And Produces Real World Fuel Economy Figures? Grab This Fully Stock 1.4L Turbocharged Nippy Bugger Now! Veh Under Warranty With Agent! Se...

Office No. - -

Vin - 92394006

Volkswagen Golf 1.2A TSI (OPC)	\$69,000	\$7,280 /yr	31-Oct-2016	1,197 cc	7,400 km		Available
--------------------------------	----------	-------------	-------------	----------	----------	--	-----------

Urgent Sales, 1 Careful Owner, Seldom Driven, Low Mileage Within Warranty. Price Negotiable, Please Call/SMS To Arrange For Viewing.

Office No. - -

Mr Lee - 92285500

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, massage services, real estate properties for sale, beauty and wellness, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

© 2004-2017 sgCarMart. All rights reserved.

Email: sm@idac.com.sg
Tel no: 6555 6888 Fax no: 6454 3279

Personal Particulars of Owner & Driver (Vehicle A)

Date of Accident: 25 / 11 / 2017 (dd/mm/yy) Time of Accident: 15 : 15 (24-HR-FORMAT)

Vehicle No.: SLF 6046E Vehicle Make & Model: Volkswagen Golf 1.4

Exact location of Accident: PIE twds Toa Payoh

Policyholder's Name / IC No.: Cher Wei Shuen Lester / S88 33184B

Driver's Name / IC No.: _____ (As Above) ☒

Driver's Contact No.: 9126 6330 Company Contact No.: _____

Driver's Address: 605 Senja Road #23-37 S'Pore 670605

Insurance Company: FWD Email address (if any): Lestercher@gmail.com

Relationship between Owner & Driver: (Please CIRCLE one only)

☒ Owner / ☐ Spouse / ☐ Children / ☐ Friend / ☐ Parents / ☐ Sibling / ☐ Relative / ☐ Employee / ☐ Hirer or Others specify: _____

What do you wish to claim? (Please TICK one only)

☒ Own Insurance / ☐ Other Vehicle (The one you want to claim against) / ☐ Reporting (For Record Purpose)

Exact purpose for which the vehicle was being used at time of accident?

☒ Private use / ☐ Work purpose

Occupation (nature of job) ☐ Indoor / ☐ Outdoor

No. of Passengers (Including Driver): 02

Weather condition & Road conditions? (On the day of accident)

☒ Clear & Dry / ☐ Raining & Wet / ☐ After-Rain & Wet / ☐ Drizzling & Wet / Others: _____

Was there any video captured by your Car Camera? ☐ Yes / ☒ No

Any Injuries: ☐ Yes / ☒ No (If YES) Injured Person's Name: _____

Injuries Sustain: _____ Injured Person in Which Vehicle: _____

Police Report filed: ☐ Yes / ☒ No (If YES) Which Police Station: _____

The Other Party(s) Details:

(B)

1. Driver's Name / IC No.: _____ Vehicle No: SJH 1795C

Driver's Contact No.: _____ Insurance Company (If any): _____

2. Driver's Name / IC No.: _____ Vehicle No: _____

Driver's Contact No.: _____ Insurance Company (If any): _____

*Independent Witness (If Any): _____ Contact No: _____

unknown (D)

Preferred Workshop Name: _____ Contact No: _____

*If no proper documents are produced, IDAC should not file the report. Information will be discarded after one week.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Torque 5 Pte Ltd (Co.Reg.No:201313221G)

No. 8 Kaki Bukit Ave 4, #01-50

Singapore 415875

Tel: 64524457 Fax: 64524584 Email: sam.chang@torque5.com

INSURER:

FWD Singapore Pte. Ltd. (HQ)**PARTICULARS OF CLAIM**

Claim Type: OD (OWN DAMAGE)
 Policy No: PNPV2017-00006004
 Vehicle Reg. No.: **SLF6046E**
 Driver Age/Info:
 TP Injury Involved? YES
 Insured/Claimant: CHER WEI SHUEN LESTER

Ref. No:
 Date of Loss: 25/11/2017
 Driveable?
 Party At Fault: UNKNOWN
 Third Party Involved? YES

Make/Model: VOLKSWAGEN GOLF, 1.4 TSI (A)
 Vehicle Colour: GREY
 Engine No: CZC580042
 Odometer: 25515 KM

Vehicle Reg. Date: 31/08/2016
 Chassis No: WVVZZZAUZHWO20682

Paint Type:
 Total Loss? **NO**
 Est. Duration of Repair (day) **9**

Present Location: TORQUE 5 PTE LTD (KAKI BUKIT)

COST OF CLAIMS

	Amount
Parts	17,143.00
Miscellaneous Items	160.00
Labour	6,120.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	23,423.00
+ GST 7.00% (S\$)	1,639.61
Nett Amount (S\$)	25,062.61

This claim is handled by: STEPHANIE TEO

Generated using Merimen e-Claims Internet Estimation & Adjusting System

30313

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Nov 2017)
Parts: 144 VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLF6046E)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*BONNET / BUL	0.00	0.00	*600.00 F
2	1		*BONNET HINGE (LH) X BT	0.00	0.00	*60.00 F
3	1		*BONNET HINGE (RH) X BT	0.00	0.00	*60.00 F
4	1		*BONNET INNER RUBBER X NN	0.00	0.00	*55.00 F
5	1		*BONNET OUTER RUBBER X	0.00	0.00	*60.00 F
6	1		*BONNET INSULATOR X	0.00	0.00	*175.00 F
7	10		*BONNET INSULATOR CLIP - MC	0.00	0.00	*35.00 F
8	1		*FRONT GRILLE ASSY - CRA	0.00	0.00	*210.00 F
9	10		*FRONT GRILLE ASSY CLIP - MC	0.00	0.00	*35.00 F
10	1		*FRONT GRILLE LOGO - MC	0.00	0.00	185
11	1		*FRONT BUMPER - Re	0.00	0.00	*560.00 F
12	10		*FRONT BUMPER CLIP - MC	0.00	0.00	*35.00 F
13	1		*FRONT BUMPER RETAINER (LH) - MC	0.00	0.00	*25.00 F
14	1		*FRONT BUMPER RETAINER (RH) - MC	0.00	0.00	*25.00 F
15	1		*FRONT BUMPER BRACKET (LH) X NN	0.00	0.00	*37.00 F
16	1		*FRONT BUMPER BRACKET (RH) X NN	0.00	0.00	*37.00 F
17	1		*FRONT BUMPER REINFORCEMENT X BT	0.00	0.00	*310.00 F
18	1		*FRONT BUMPER SPONGE X CRA	0.00	0.00	*50.00 F
19	4		*FRONT BUMPER SENSOR - Re	0.00	0.00	*600.00 F
20	1		*FRONT BUMPER LOWER GRILLE X	0.00	0.00	*100.00 F
21	1		*FRONT BUMPER FOG LAMP (LH) X	0.00	0.00	*135.00 F
22	1		*FRONT BUMPER FOG LAMP (RH) X	0.00	0.00	*135.00 F
23	1		*FRONT BUMPER FOG LAMP GARNISH (LH) X NN	0.00	0.00	*35.00 F
24	1		*FRONT BUMPER FOG LAMP GARNISH (RH) X NN	0.00	0.00	*35.00 F
25	1		*FRONT BUMPER LOWER GARNISH (LH) X	0.00	0.00	*70.00 F
26	1		*FRONT BUMPER LOWER GARNISH (RH) X	0.00	0.00	*70.00 F
27	2		*FRONT BUMPER WATER NOZZLE CAP X NN	0.00	0.00	*70.00 F
28	1		*FRONT BUMPER TOWING CAP	0.00	0.00	26
29	1		*HEAD LAMP (LH) X CRA	0.00	0.00	*950.00 F
30	1		*HEAD LAMP (RH) X	0.00	0.00	*950.00 F
31	2		*HEAD LAMP CLIP (LH) X MC	0.00	0.00	*7.00 F
32	2		*HEAD LAMP CLIP (RH) X	0.00	0.00	*7.00 F
33	1		*SUPPORT PANEL - BT	0.00	0.00	*550.00 F
34	1		*CONDENSOR X	0.00	0.00	*400.00 F
35	1		*RADIATOR X	0.00	0.00	*290.00 F
36	2		*HORN X NN	0.00	0.00	*140.00 F
37	1		*FRONT FENDER (LH) X repair.	0.00	0.00	*300.00 F
38	1		*FRONT FENDER (RH) X	0.00	0.00	*300.00 F
39	1		*FRONT FENDER COWLING (LH) X	0.00	0.00	*130.00 F
40	1		*FRONT FENDER COWLING (RH) X	0.00	0.00	*130.00 F
41	10		*FRONT FENDER COWLING CLIP (LH) X NN	0.00	0.00	*35.00 F
42	10		*FRONT FENDER COWLING CLIP (RH) X	0.00	0.00	*35.00 F
43	1		*FRONT FENDER INNER PANEL (LH) X	0.00	0.00	-
44	1		*FRONT FENDER INNER PANEL (RH) X	0.00	0.00	-
45	1		*DOOR PILLAR B (LH) X	0.00	0.00	-
46	1		*DOOR PILLAR B (RH) X	0.00	0.00	-
47	1		*FRONT WINDSCREEN MOULDING X	0.00	0.00	-
48	1		*SUN ROOF ASSY X CRA NN	0.00	0.00	*1,450.00 F
49	1		*SUN ROOF ASSY MOULDING X NN	0.00	0.00	-
50	1		*FOOT AIRBAG (RH) X	0.00	0.00	*1,050.00 F

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

11/28/2017

Merimen e-Claims

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
51	1		*AIRBAG SENSOR ECU (LH) /	0.00	0.00	860 -
52	1		*AIRBAG SENSOR ECU (RH) /	0.00	0.00	860 -
53	1		*STEERING AIR BAG /	0.00	0.00	*2,000.00 F /
54	1		*PASSENGER AIRBAG /	0.00	0.00	*2,400.00 F /
55	1		*DASHBOARD ASSY / CNA	0.00	0.00	*2,400.00 F /
F=Franchise part.						
Total Parts (\$\$)						17,143.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	FRONT WINDSCREEN SEALANT X NN	80.00
2	1	SUN ROOF ASSY SEALANT X NN	80.00
Sub Total (\$\$)			160.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO R&R ACCIDENT AFFECTED AREAS	New 800 660	2,400.00
2	TO PUTTY & RESPRAY ACCIDENT AFFECTED AREAS	New 800	2,000.00
3	TO RUST PROOF ACCIDENT AFFECTED AREAS	New 60	120.00
4	TO R&R AIRCON CONDENSOR & REFILL GAS	New 100	150.00
5	TO CHECK WIRING LAYOUT & HEAD LAMP FOCUS	New 20 32	80.00
6	TO R&R SUNROOF ASSY	New 150 7	280.00
7	TO R&R DASHBOARD	New 150	280.00
8	TO R&R FRONT BUMPER SENSOR & CHECK FUNCTION	New 40	80.00
9	TO R&R FRONT WINDSCREEN	New X	150.00
10	TO R&R AIRBAG & ATTACHMENT PARTS	New 100 7 2	280.00
11	TO DIAGNOSE & RESET FAULT CODES SYSTEM	New 100 150 8	300.00
Gross Labour Cost (\$\$)			6,120.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Gross : \$ 500
Not Authorised.

7 Days.

part by part

before paint photos.

Guo Qiang - 82880282

29/11/17

Signature
11/12/17

I We Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Nov 2017)
Parts: 144 VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLF6046E)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Gene Corp
30/11/17

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*BONNET / BUL	0.00	0.00	*600.00 F
2	1		*BONNET HINGE (LH) X BT	0.00	0.00	*60.00 F
3	1		*BONNET HINGE (RH) X NN	0.00	0.00	*60.00 F
4	1		*BONNET INNER RUBBER X	0.00	0.00	*55.00 F
5	1		*BONNET OUTER RUBBER X	0.00	0.00	*60.00 F
6	1		*BONNET INSULATOR X	0.00	0.00	*175.00 F
7	10		*BONNET INSULATOR CLIP - MC	0.00	0.00	*35.00 F
8	1		*FRONT GRILLE ASSY - CRA	0.00	0.00	*210.00 F
9	10		*FRONT GRILLE ASSY CLIP - MC	0.00	0.00	*35.00 F
10	1		*FRONT GRILLE LOGO - MC	0.00	0.00	-
11	1		*FRONT BUMPER - DE	0.00	0.00	*560.00 F
12	10		*FRONT BUMPER CLIP - MC	0.00	0.00	*35.00 F
13	1		*FRONT BUMPER RETAINER (LH) - MC	0.00	0.00	*25.00 F
14	1		*FRONT BUMPER RETAINER (RH) - MC	0.00	0.00	*25.00 F
15	1		*FRONT BUMPER BRACKET (LH) X	0.00	0.00	*37.00 F
16	1		*FRONT BUMPER BRACKET (RH) X	0.00	0.00	*37.00 F
17	1		*FRONT BUMPER REINFORCEMENT	0.00	0.00	*310.00 F
18	1		*FRONT BUMPER SPONGE - CRA	0.00	0.00	*50.00 F
19	4		*FRONT BUMPER SENSOR - PM	0.00	0.00	*600.00 F
20	1		*FRONT BUMPER LOWER GRILLE - DE	0.00	0.00	*100.00 F
21	1		*FRONT BUMPER FOG LAMP (LH) X	0.00	0.00	*135.00 F
22	1		*FRONT BUMPER FOG LAMP (RH) X	0.00	0.00	*135.00 F
23	1		*FRONT BUMPER FOG LAMP GARNISH (LH) X	0.00	0.00	*35.00 F
24	1		*FRONT BUMPER FOG LAMP GARNISH (RH) X	0.00	0.00	*35.00 F
25	1		*FRONT BUMPER LOWER GARNISH (LH) X	0.00	0.00	*70.00 F
26	1		*FRONT BUMPER LOWER GARNISH (RH) X	0.00	0.00	*70.00 F
27	2		*FRONT BUMPER WATER NOZZLE CAP X NN	0.00	0.00	*70.00 F
28	1		*FRONT BUMPER TOWING CAP	0.00	0.00	-
29	1		*HEAD LAMP (LH) - CRA	0.00	0.00	*950.00 F
30	1		*HEAD LAMP (RH) - Cut	0.00	0.00	*950.00 F
31	2		*HEAD LAMP CLIP (LH) X - MC	0.00	0.00	*7.00 F
32	2		*HEAD LAMP CLIP (RH) X - MC	0.00	0.00	*7.00 F
33	1		*SUPPORT PANEL - BT	0.00	0.00	*550.00 F
34	1		*CONDENSOR - Cut	0.00	0.00	*400.00 F
35	1		*RADIATOR - Cut	0.00	0.00	*290.00 F
36	2		*HORN X	0.00	0.00	*140.00 F
37	1		*FRONT FENDER (LH) X repair.	0.00	0.00	*300.00 F
38	1		*FRONT FENDER (RH) X	0.00	0.00	*300.00 F
39	1		*FRONT FENDER COWLING (LH) X	0.00	0.00	*130.00 F
40	1		*FRONT FENDER COWLING (RH) X	0.00	0.00	*130.00 F
41	10		*FRONT FENDER COWLING CLIP (LH) X	0.00	0.00	*35.00 F
42	10		*FRONT FENDER COWLING CLIP (RH) X	0.00	0.00	*35.00 F
43	1		*FRONT FENDER INNER PANEL (LH) X	0.00	0.00	-
44	1		*FRONT FENDER INNER PANEL (RH) X	0.00	0.00	-
45	1		*DOOR PILLAR B (LH) X	0.00	0.00	-
46	1		*DOOR PILLAR B (RH) X	0.00	0.00	-
47	1		*FRONT WINDSCREEN MOULDING X	0.00	0.00	-
48	1		*SUN ROOF ASSY X repair	0.00	0.00	*1,450.00 F
49	1		*SUN ROOF ASSY MOULDING X	0.00	0.00	-
50	1		*FOOT AIRBAG (RH) - Act	0.00	0.00	*1,050.00 F

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

11/28/2017

Merimen e-Claims

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
51	1		*AIRBAG SENSOR ECU (LH) /	0.00	0.00	-
52	1		*AIRBAG SENSOR ECU (RH) /	0.00	0.00	-
53	1		*STEERING AIR BAG /	0.00	0.00	*2,000.00 F
54	1		*PASSENGER AIRBAG /	0.00	0.00	*2,400.00 F
55	1		*DASHBOARD ASSY / CAA	0.00	0.00	*2,400.00 F
Total Parts (\$)						17,143.00

F=Franchise part.

Report was unsubmitted during this print-out.
Generated using **Merimen e-Claims IEAS**

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	FRONT WINDSCREEN SEALANT <i>X NN</i>	80.00
2	1	SUN ROOF ASSY SEALANT <i>X NN</i>	80.00
Sub Total (S\$)			160.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO R&R ACCIDENT AFFECTED AREAS	New <i>660</i>	2,400.00
2	TO PUTTY & RESPRAY ACCIDENT AFFECTED AREAS	New <i>800</i>	2,000.00
3	TO RUST PROOF ACCIDENT AFFECTED AREAS	New <i>60</i>	120.00
4	TO R&R AIRCON CONDENSOR & REFILL GAS	New <i>100</i>	150.00
5	TO CHECK WIRING LAYOUT & HEAD LAMP FOCUS	New <i>203</i>	80.00
6	TO R&R SUNROOF ASSY	New <i>7</i>	280.00
7	TO R&R DASHBOARD	New <i>150</i>	280.00
8	TO R&R FRONT BUMPER SENSOR & CHECK FUNCTION	New <i>40</i>	80.00
9	TO R&R FRONT WINDSCREEN	New <i>X</i>	150.00
10	TO R&R AIRBAG & ATTACHMENT PARTS	New <i>? X</i>	280.00
11	TO DIAGNOSE & RESET FAULT CODES SYSTEM	New <i>150 X</i>	300.00
Gross Labour Cost (S\$)			6,120.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Gross : \$ 500
Not Authorised.

7 Days.

part by part

before paint photos.

Leo Giary - 82880282

29/11/17

Torque 5 Pte Ltd (Co.Reg.No:201313221G)

No. 8 Kaki Bukit Ave 4,, #01-50

Singapore 415875

Tel: 64524457 Fax: 64524584 Email: sam.chang@torque5.com

(SUPPLEMENTARY)**INSURER: FWD Singapore Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SLF 6046 E
Policy No:	PNPV2017-00006004	Date of Loss:	25/11/2017
Vehicle Reg. No.:	SLF6046E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	YES	Third Party Involved?	YES
Insured/Claimant:	CHER WEI SHUEN LESTER		

Make/Model:	VOLKSWAGEN GOLF, 1.4 TSI (A)	Vehicle Reg. Date:	31/08/2016
Vehicle Colour:	GREY	Chassis No:	WVWZZZAUZHW020682
Engine No:	CZC580042		
Odometer:	25515 KM		

Paint Type:	
Total Loss?	NO
Est. Duration of Repair (day)	9

Present Location: TORQUE 5 PTE LTD (KAKI BUKIT)

COST OF CLAIMS

	Amount
Parts	4,390.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00

Gross Total (S\$)	4,390.00
+ GST 7.00% (S\$)	307.30
Nett Amount (S\$)	4,697.30
+ Previous Estimates (S\$)	25,062.61
Claim Total (S\$)	29,759.91

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 08 Dec 2017)**Parts:** 144 VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Torque 5 Pte Ltd/SLF6046E/08/12/2017 16:04**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER CENTRE BRACKET	0.00	0.00	*60.00 F CFA ✓
2	1		*RADIATOR AIR GRILLE	0.00	0.00	*260.00 F CFA ✓
3	1		*SUPERCHARGE RADIATOR	0.00	0.00	*310.00 F CWT ✓
4	1		*SEAT BELT (LH)	0.00	0.00	*780.00 F ACT ✓
5	1		*SEAT BELT (RH)	0.00	0.00	*780.00 F ACT ✓
6	1		*SUN ROOF PANEL	0.00	0.00	*2,200.00 F ✓

F=Franchise part.

Total Parts (S\$)**4,390.00**

Torque 5 Pte Ltd/SLF6046E/08/12/2017 16:04. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

Torque 5 Pte Ltd/SLF6046E/08/12/2017 16:04. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

(SUPPLEMENTARY)

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (Own Damage)	Ref. No:	SLF 6046 E
Policy No:	PNPV2017-00006004	Date of Loss:	25/11/2017
Vehicle Reg. No.:	SLF6046E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	YES	Third Party Involved?	YES
Insured/Claimant:	CHER WEI SHUEN LESTER		
Make/Model:	VOLKSWAGEN GOLF, 1.4 TSI (A)	Vehicle Reg. Date:	31/08/2016
Vehicle Colour:	Grey		
Engine No:	CZC580042	Chassis No:	WVWZZZAUZHWO20682
Odometer:	25515 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	9		
Present Location:	TORQUE 5 PTE LTD (KAKI BUKIT)		

COST OF CLAIMS	Amount
Parts	2,300.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	2,300.00
+ GST 7.00% (S\$)	161.00
Nett Amount (S\$)	2,461.00
+ Previous Estimates (S\$)	29,759.91
Claim Total (S\$)	32,220.91

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Dec 2017)

Parts: 144 VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Torque 5 Pte Ltd/SLF6046E/22/12/2017 16:59

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*STEERING ASSY / CNA	0.00	0.00	*2,300.00 F
Total Parts (S\$)						2,300.00

F=Franchise part.

Torque 5 Pte Ltd/SLF6046E/22/12/2017 16:59. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

Torque 5 Pte Ltd/SLF6046E/22/12/2017 16:59. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



Torque 5 Pte Ltd

No. 8, Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-40 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

SUPPLEMENTARY REPORT

Vehicle No : SLF6046E
Make & Model : VOLKSWAGEN, GOLF 1.4 TSI AT 5G13HZ HID
SR, WVVZZZAUZHW020682
Year of Manufacture : 2016

Estimation No. : E17110112
DOA : 25/11/2017

No	Description	Qty	U/P	Amt
<u>Section: List Items</u>				
1	Front bumper centre bracket <i>CRA</i>	1.00	0.00	0.00
2	Radiator air grille <i>CRA</i>	1.00	0.00	0.00
3	Supercharge radiator <i>Cut</i>	1.00	0.00	0.00
4	Seat belt (LH) <i>Act</i>	1.00	0.00	0.00
5	Seat belt (RH) <i>Act</i>	1.00	0.00	0.00
Amt				S\$ 0.00
Discount (0.00%)				S\$ 0.00
Subtotal				S\$ 0.00

Enquiry
05/12/17

List Items Subtotal S\$ 0.00
Total S\$ 0.00

PAIR DETAILS

ference

Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Nov 2017)
 ts: 144 VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
 our: Repairer's (Price-denominated Standard List)
 it Code: (Unsubmitted, no print-code for SLF6046E)
 dity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 ther Info: Items/values not in reference catalogue are prefixed with an asterisk *

imates on Parts

Cm. Br. 4
30/11/17 @ 4:30pm

Qty	Part No.	Particulars	%Disc	%Depr	Amount
1		*BONNET / BUL			
1		*BONNET HINGE (LH) R BT	0.00	0.00	*600.00 F
1		*BONNET HINGE (RH) R	0.00	0.00	*60.00 F
1		*BONNET INNER RUBBER X NN	0.00	0.00	*60.00 F
1		*BONNET OUTER RUBBER X	0.00	0.00	*55.00 F
1		*BONNET INSULATOR X	0.00	0.00	*60.00 F
10		*BONNET INSULATOR CLIP - AC	0.00	0.00	*175.00 F
1		*FRONT GRILLE ASSY - CRA	0.00	0.00	*35.00 F
10		*FRONT GRILLE ASSY CLIP - AC	0.00	0.00	*210.00 F
1		*FRONT GRILLE LOGO - AC	0.00	0.00	*35.00 F
0		*FRONT BUMPER - RE	0.00	0.00	-
		*FRONT BUMPER CLIP - AC	0.00	0.00	*560.00 F
		*FRONT BUMPER RETAINER (LH) - AC	0.00	0.00	*35.00 F
		*FRONT BUMPER RETAINER (RH) - AC	0.00	0.00	*25.00 F
		*FRONT BUMPER BRACKET (LH) X NN	0.00	0.00	*25.00 F
		*FRONT BUMPER BRACKET (RH) X NN	0.00	0.00	*37.00 F
		*FRONT BUMPER REINFORCEMENT X BT	0.00	0.00	*37.00 F
		*FRONT BUMPER SPONGE - CRA	0.00	0.00	*310.00 F
		*FRONT BUMPER SENSOR - PM	0.00	0.00	*50.00 F
		*FRONT BUMPER LOWER GRILLE - RE	0.00	0.00	*600.00 F
		*FRONT BUMPER FOG LAMP (LH) X NN	0.00	0.00	*100.00 F
		*FRONT BUMPER FOG LAMP (RH) X NN	0.00	0.00	*135.00 F
		*FRONT BUMPER FOG LAMP GARNISH (LH) X	0.00	0.00	*135.00 F
		*FRONT BUMPER FOG LAMP GARNISH (RH) X NN	0.00	0.00	*35.00 F
		*FRONT BUMPER LOWER GARNISH (LH) X	0.00	0.00	*35.00 F
		*FRONT BUMPER LOWER GARNISH (RH) X	0.00	0.00	*70.00 F
		*FRONT BUMPER WATER NOZZLE CAP X NN	0.00	0.00	*70.00 F
		*FRONT BUMPER TOWING CAP - CRA - Cut	0.00	0.00	*70.00 F
		*HEAD LAMP (LH) - Cut	0.00	0.00	*950.00 F
		*HEAD LAMP (RH) - Cut	0.00	0.00	*950.00 F
		*HEAD LAMP CLIP (LH) - AC	0.00	0.00	*7.00 F
		*HEAD LAMP CLIP (RH) - AC	0.00	0.00	*7.00 F
		*SUPPORT PANEL - BT	0.00	0.00	*550.00 F
		*CONDENSOR - Cut	0.00	0.00	*400.00 F
		*RADIATOR - Cut	0.00	0.00	*290.00 F
		*HORN X NN	0.00	0.00	*140.00 F
		*FRONT FENDER (LH) X repair	0.00	0.00	*300.00 F
		*FRONT FENDER (RH) X	0.00	0.00	*300.00 F
		*FRONT FENDER COWLING (LH) X	0.00	0.00	*130.00 F
		*FRONT FENDER COWLING (RH) X	0.00	0.00	*130.00 F
		*FRONT FENDER COWLING CLIP (LH) X	0.00	0.00	*35.00 F
		*FRONT FENDER COWLING CLIP (RH) X	0.00	0.00	*35.00 F
		*FRONT FENDER INNER PANEL (LH) X	0.00	0.00	-
		*FRONT FENDER INNER PANEL (RH) X	0.00	0.00	-
		*DOOR PILLAR B (LH) X	0.00	0.00	-
		*DOOR PILLAR B (RH) X	0.00	0.00	-
		*FRONT WINDSCREEN MOULDING X	0.00	0.00	-
		*SUN ROOF ASSY - repair	0.00	0.00	*1,450.00 F
		*SUN ROOF ASSY MOULDING X	0.00	0.00	-
		*FOOT AIRBAG (RH) - Act	0.00	0.00	*1,050.00 F

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 30 Jan 2018)
Parts: 144 **VOLKSWAGEN GOLF 1.4 TSI (A)** (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: Torque 5 Pte Ltd/SLF6046E/30/01/2018 11:29
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

There are no new parts selected.

Torque 5 Pte Ltd/SLF6046E/30/01/2018 11:29. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To R&R steering wheel assy	New	200.00
Gross Labour Cost (\$\$)			200.00

150

Torque 5 Pte Ltd/SLF6046E/30/01/2018 11:29. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

SUPPLEMENTARY REPORT

Vehicle No : SLF6046E Estimation No. : E17120066
Make & Model : VOLKSWAGEN,GOLF 1.4 TSI AT 5G13HZ HID DOA : 25/11/2017
SR,WVWZZZAUZHW020682
Year of : 2016
Manufacture

No	Description	Qty	U/P	Amt
<u>Section: List Items</u>				
1	Steering assy / CPA	1.00	2,300.00	2,300.00
				Amt S\$ 2,300.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 2,300.00

22/12/17

List Items Subtotal S\$ 2,300.00
Total S\$ 2,300.00



KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / Gst Reg No: 200106569G

KIAN HUA

Tax Invoice No: SRI2637540

Customer's Copy

Customer: TORQUE 5 PTE LTD

Date:

Area Code: Credit Terms: 2

Customer: TORQUE 5 PTE LTD

Area Code: 2 DELIVER

Address: 8 KAKI BUKIT AVENUE 4

Kian Hua Sales: WEE

#01-49/50/51/52/53/54 PREMIER @ KAKI

BUKIT

F6046E

ORDER BY BING

No.	Description	Qty	Unit Price	Amount
18	HEADLAMP (RH)	1	950.00	950.00
19	HEADLAMP CLIP (LH)	2	3.50	7.00
20	HEADLAMP CLIP (RH)	2	3.50	7.00
21	SUPPORT PANEL	1	550.00	550.00
22	CONDENSER	1	400.00	400.00
23	RADIATOR	1	290.00	290.00
24	FOOT AIRBAG (RH)	1	1050.00	1050.00
25	AIRBAG SENSOR ECU (LH & RH)	2	860.00	1720.00
26	STEERING AIR BAG	1	2000.00	2000.00
27	PASSENGER AIR BAG	1	2400.00	2400.00
28	DASHBOARD ASSY	1	2400.00	2400.00
29	FRONT BUMPER CENTRE BRACKET	1	60.00	60.00
30	RADIATOR AIR GRILLE	1	260.00	260.00
31	SUPERCARGE RADIATOR	1	310.00	310.00
32	SEAT BELT (LH)	1	780.00	780.00
33	SEAT BELT (RH)	1	780.00	780.00
34	SUNROOF PANEL	1	2200.00	2200.00
35	STEERING ASSY	1	2300.00	2300.00
Sub-Total:				SGD 22,330.00
G.S.T(7%):				1563.10
Total :				SGD 23,893.10

Products received and checked to be in good condition

Customer's Signature / Company Stamp

Products sold are not returnable.

FOR KIAN HUA OFFICIAL USE:

PAID / AMOUNT:

TIME:

Authorised Signature

Page: 2 of 2



KIAN HUA MOTOR CO. PTE LTD
7 Jalan Lembah Kallang Singapore 339563
Tel: 62933850 Fax: 63551800
Email: Sales@Kianhuamotor.Com
Co. Reg No. / Gst Reg No: 200106569G

KIAN HUA

Tax Invoice No: SRI2637540

Customer's Copy

Customer: TORQUE 5 PTE LTD

Date:

Area Code: Credit Terms: 2

Customer: TORQUE 5 PTE LTD

Area Code: 2 DELIVER

Address: 8 KAKI BUKIT AVENUE 4

Kian Hua Sales: WEE

#01-49/50/51/52/53/54 PREMIER @ KAKI

BUKIT

SLF6046E

ORDER BY BING

No.	Description	Qty	Unit Price	Amount
1	BONNET	1	600.00	600.00
2	BONNET HINGE (LH)	1	60.00	60.00
3	BONNET HINGE (RH)	1	60.00	60.00
4	BONNET INSULATOR CLIP	10	3.50	35.00
5	FRONT GRILLE ASSY	1	210.00	210.00
6	FRONT GRILLE ASSY CLIP	10	3.50	35.00
7	FRONT GRILLE LOGO	1	185.00	185.00
8	FRONT BUMPER	1	560.00	560.00
9	FRONT BUMPER CLIP	10	3.50	35.00
10	FRONT BUMPER RETAINER (LH)	1	25.00	25.00
11	FRONT BUMPER RETAINER (RH)	1	25.00	25.00
12	FRONT BUMPER REINFORCEMENT	1	310.00	310.00
13	FRONT BUMPER SPONGE	1	50.00	50.00
14	FRONT BUMPER SENSOR	4	150.00	600.00
15	FRONT BUMPER LOWER GRILLE	1	100.00	100.00
16	FRONT BUMPER TOWING CAP	1	26.00	26.00
17	HEADLAMP (LH)	1	950.00	950.00

Customer's Signature / Company Stamp

Products sold are not returnable.

FOR KIAN HUA OFFICIAL USE:

PAID / AMOUNT:

TIME:

Authorised Signature

Page: 1 of 2

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD17022676/GQBN2

Date: 05/04/2018

REFERENCE

Insured/Claimant: CHER WEI SHUEN LESTER Policy No: PNPV2017-00006004

Date of Loss: 25/11/2017

Nature of Claim: OD

Claim No: 1201700008168

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF6046E

Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A)

Reg. Date: 31/08/2016 (Man. Year: 2016)

Colour: Grey

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$91,000.00

Sum Insured (S\$): Market Value/New Car Price

Engine No: CZC580042

Chassis No: WWWZZZAUZHW020682

Odometer: 25515 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 ZR18

Front Left Side: Pirelli 7 mm

Front Right Side: Pirelli 7 mm

Rear Tyre Size: 225/40 ZR18

Rear Left Side: Pirelli 7 mm

Rear Right Side: Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	23,833.00	22,330.00	1,503.00	6.31
Miscellaneous Items	160.00	0.00	160.00	100.00
Labour	6,320.00	2,470.00	3,850.00	60.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	30,313.00	24,800.00	5,513.00	18.19
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	30,313.00	24,300.00	6,013.00	19.84
+ GST 7.00/7.00% (S\$)	2,121.91	1,701.00	420.91	19.84
Nett Amount (S\$)	32,434.91	26,001.00	6,433.91	19.84

INSPECTION

Date of Assignment: 28/11/2017 Present Location:

Date Inspected: 29/11/2017 Inspected At:

Torque 5 Pte Ltd (Kaki Bukit)
Torque 5 Pte Ltd (Kaki Bukit)
No. 8 Kaki Bukit Ave 4., #01-50
Singapore 415875

Estimated Period of Repair: 10.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 05 Apr 2018)
Parts: 144	VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLF6046E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Buckled	600.00 F	*600.00 F
2	1		*BONNET HINGE (LH)	Bent	60.00 F	*60.00 F
3	1		*BONNET HINGE (RH)	Bent	60.00 F	*60.00 F
4	1		*BONNET INNER RUBBER	Not Necessary	55.00 F	-
5	1		*BONNET OUTER RUBBER	Not Necessary	60.00 F	-
6	1		*BONNET INSULATOR	Not Necessary	175.00 F	-
7	10		*BONNET INSULATOR CLIP	Necessary	35.00 F	*35.00 F
8	1		*FRONT GRILLE ASSY	Cracked	210.00 F	*210.00 F
9	10		*FRONT GRILLE ASSY CLIP	Necessary	35.00 F	*35.00 F
10	1		*FRONT GRILLE LOGO	Necessary	-	*185.00 F
11	1		*FRONT BUMPER	Deformed	560.00 F	*560.00 F
12	10		*FRONT BUMPER CLIP	Necessary	35.00 F	*35.00 F
13	1		*FRONT BUMPER RETAINER (LH)	Necessary	25.00 F	*25.00 F
14	1		*FRONT BUMPER RETAINER (RH)	Necessary	25.00 F	*25.00 F
15	1		*FRONT BUMPER BRACKET (LH)	Not Necessary	37.00 F	*- F
16	1		*FRONT BUMPER BRACKET (RH)	Not Necessary	37.00 F	*- F
17	1		*FRONT BUMPER REINFORCEMENT	Bent	310.00 F	*310.00 F
18	1		*FRONT BUMPER SPONGE	Cracked	50.00 F	*50.00 F
19	4		*FRONT BUMPER SENSOR	Damaged	600.00 F	*600.00 F
20	1		*FRONT BUMPER LOWER GRILLE	Deformed	100.00 F	*100.00 F
21	1		*FRONT BUMPER FOG LAMP (LH)	Not Necessary	135.00 F	*- F
22	1		*FRONT BUMPER FOG LAMP (RH)	Not Necessary	135.00 F	*- F
23	1		*FRONT BUMPER FOG LAMP GARNISH (LH)	Not Necessary	35.00 F	*- F
24	1		*FRONT BUMPER FOG LAMP GARNISH (RH)	Not Necessary	35.00 F	*- F
25	1		*FRONT BUMPER LOWER GARNISH (LH)	Not Necessary	70.00 F	*- F
26	1		*FRONT BUMPER LOWER GARNISH (RH)	Not Necessary	70.00 F	*- F
27	2		*FRONT BUMPER WATER NOZZLE CAP	Not Necessary	70.00 F	*- F
28	1		*FRONT BUMPER TOWING CAP	Cut	-	*26.00 F
29	1		*HEAD LAMP (LH)	Cracked	950.00 F	*950.00 F
30	1		*HEAD LAMP (RH)	Cut	950.00 F	*950.00 F
31	2		*HEAD LAMP CLIP (LH)	Necessary	7.00 F	*7.00 F
32	2		*HEAD LAMP CLIP (RH)	Necessary	7.00 F	*7.00 F
33	1		*SUPPORT PANEL	Bent	550.00 F	*550.00 F
34	1		*CONDENSOR	Cut	400.00 F	*400.00 F
35	1		*RADIATOR	Cut	290.00 F	*290.00 F
36	2		*HORN	Not Necessary	140.00 F	*- F
37	1		*FRONT FENDER (LH)	Repair	300.00 F	*- F
38	1		*FRONT FENDER (RH)	Repair	300.00 F	*- F
39	1		*FRONT FENDER COWLING (LH)	Not Necessary	130.00 F	*- F
40	1		*FRONT FENDER COWLING (RH)	Not Necessary	130.00 F	*- F
41	10		*FRONT FENDER COWLING CLIP (LH)	Not Necessary	35.00 F	*- F
42	10		*FRONT FENDER COWLING CLIP (RH)	Not Necessary	35.00 F	*- F
43	1		*FRONT FENDER INNER PANEL (LH)	Not Necessary	-	-
			(NPA)			

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*FRONT FENDER INNER PANEL (RH) (NPA)	Not Necessary	-	-
45	1		*DOOR PILLAR B (LH) (NPA)	Not Necessary	-	-
46	1		*DOOR PILLAR B (RH) (NPA)	Not Necessary	-	-
47	1		*FRONT WINDSCREEN MOULDING (NPA)	Not Necessary	-	-
48	1		*SUN ROOF ASSY	Not Necessary	1,450.00 F	*- F
49	1		*SUN ROOF ASSY MOULDING (NPA)	Not Necessary	-	-
50	1		*FOOT AIRBAG (RH)	Activated	1,050.00 F	*1,050.00 F
51	1		*AIRBAG SENSOR ECU (LH)	Activated	-	*860.00 F
52	1		*AIRBAG SENSOR ECU (RH)	Activated	-	*860.00 F
53	1		*STEERING AIR BAG	Activated	2,000.00 F	*2,000.00 F
54	1		*PASSENGER AIRBAG	Activated	2,400.00 F	*2,400.00 F
55	1		*DASHBOARD ASSY	Cracked	2,400.00 F	*2,400.00 F
Supplementary #1						
56	1		*FRONT BUMPER CENTRE BRACKET	Cracked	60.00 F	*60.00 F
57	1		*RADIATOR AIR GRILLE	Cracked	260.00 F	*260.00 F
58	1		*SUPERCHARGE RADIATOR	Cut	310.00 F	*310.00 F
59	1		*SEAT BELT (LH)	Activated	780.00 F	*780.00 F
60	1		*SEAT BELT (RH)	Activated	780.00 F	*780.00 F
61	1		*SUN ROOF PANEL	Cracked	2,200.00 F	*2,200.00 F
Supplementary #2						
62	1		*STEERING ASSY	Cracked	2,300.00 F	*2,300.00 F
F=Franchise part.						
Total Parts (S\$)					23,833.00	22,330.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	FRONT WINDSCREEN SEALANT (NOT NECESSARY)	80.00	0.00
2	1	SUN ROOF ASSY SEALANT (NOT NECESSARY)	80.00	0.00
Sub Total (S\$)			160.00	0.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO R&R ACCIDENT AFFECTED AREAS	New	2,400.00	800.00
2	TO PUTTY & RESPRAY ACCIDENT AFFECTED AREAS	New	2,000.00	800.00
3	TO RUST PROOF ACCIDENT AFFECTED AREAS	New	120.00	60.00
4	TO R&R AIRCON CONDENSOR & REFILL GAS	New	150.00	100.00
5	TO CHECK WIRING LAYOUT & HEAD LAMP FOCUS	New	80.00	20.00
6	TO R&R SUNROOF ASSY	New	280.00	150.00
7	TO R&R DASHBOARD	New	280.00	150.00
8	TO R&R FRONT BUMPER SENSOR & CHECK FUNCTION	New	80.00	40.00
9	TO R&R FRONT WINDSCREEN	New	150.00	-
10	TO R&R AIRBAG & ATTACHMENT PARTS	New	280.00	100.00
11	TO DIAGNOSE & RESET FAULT CODES SYSTEM	New	300.00	100.00
Supplementary #3				
Labour Items				
12	To R&R steering wheel assy	New	200.00	150.00
Gross Labour Cost (S\$)			6,320.00	2,470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >