

CASE OWNER:

NORSIAH

CC 3 / AIG170 22663 1R1 / KAZ

LKK:

IDAC

Surveyor:

RAME

DOI:

ASSIGNMENT

30/11/17

Date / Time:

28/11/17

Registered in Merimen:

28/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 7119P

Claim No.:

8139/57239 SG

Name of Insured:

DAIMLER FLEET MANAGEMENT
SINGAPORE PTE LTD

Policy No.:

099999088

Insured Tel No.:

HP:

Make / Model:

MERCEDES-BENZ

Excess Sec II :S5

D.O.A.:

24/11/17

Place of Accident:

TANGLIN RD THE ST. REGES
HOTEL

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MOHAMED RAJEE S/O SA MAISON

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

SATCHA
9072 8295

(V/L YES / NO)

Insured Liability:

%

Final ? Yes / No

SKU 4494R



INSRS:

WSP: Volkswagen Group

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

29/11/17 (Zamir)

SKU 4494R - X ; SLQ 7119P - X
+ NO ESTIMATE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Handler

Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

09/12/17

File pass to meikavets to close.

RECEIVED - 2 JAN 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:		Confirm by:	
FINALIZATION		Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	\$S	() days	Reduction:	%	Email	Call
FINAL SETTLEMENT		Date/Time: 08/12/17	Confirm with: Charmaine		Email	Call
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:		27	If NO or B 28, Ass. Lia:	
Repair Cost: (W/ST)	\$S 3,879.66				02W rear-ended TP	
Loss of Rental (LOR):	\$S -	() days				
Loss of Use (LOU):	\$S 240.00	(S50.00 x 3 days)				
Loss of Income (LOI):	\$S -	(S x days)				
LOR only	☐	LOU only	☐	LOR + LOU	☐	LOR + LOI
GIA/LTA Search	\$S 5.35					
Medical:	\$S -					
Disbursement:	\$S -	(e.g. Tow/ Independent)				
Legal Cost	\$S -					
Total:	\$S 4,125.01	Global Sum \$S:		-		
FINAL PAYMENT		Date/Time: 08/12/17	Confirm with: Charmaine		Email	Call
Payee 1:	\$S 3,885.01	Name 1:	Volkswagen Centre Singapore			
Payee 2: (Strike if N.A.)	\$S 240.00	Name 2:	Serene Rajaguru			
Payee 3: (Strike if N.A.)	\$S -	Name 3:				

The U/C / Chassis frame / Body Structure affected due to collision



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022663/R1ka3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-11-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 7119P	Veh. Inspected	SKU 4494R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/11/2017	Inspection Date	30/11/2017
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

PDI TUAS

PDI TUAS

SARINE RAJAGUKGUK
6 DOVER RISE
#16-01
Singapore, 138678
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV025229
Quote No. SER/QUO/1701989
QuoteDate 28/11/17
Salesperson Daniel Wee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan NF 2.0 TSI (DSG6)+EQP	25,081	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKU4494R	WVWZZZ7NZFV033182	28/07/15	Daniel Wee
Engine Code	Labor Type	Engine No.	Model Code
	10	CCZ 481834	7N14H3

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	2	UNIT	840	1,680.00
P B&P ALEX PAINT	SPRAY PAINT	2	UNIT	800	1,600.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	Sum Labor				4,040.00
P 7N0807251A	X FOAM INSERT	1	Pieces	Xm?	100.60
	Use Predecessor 7N0807251				
P 7N0807305A	X BUMPER BRACKET	1	Pieces	Xm?	553.53
	Use Predecessor 7N0807305				
P 7N0807375	X BUMPER BRACKET LH	1	Pieces	Xm?	60.97
P 7N0807376	X BUMPER BRACKET RH	1	Pieces	Xm?	60.97
P 7N0807417E GRU	REAR BUMPER COVER	1	Pieces	500	908.25
P 7N0807521C 9B9	SPOILER	1	Pieces	Xm?	327.70
	Use Predecessor 7N0807521B 9B				
P 7N0807863	X STRIP	1	Pieces	Xm?	142.23
P 7N0919491	SENSOR BRACKET REAR OUTE	1	Pieces	ne	16.53
P 7N0919491A	SENSOR BRACKET REAR CENT	1	Pieces	ne	16.53
P 7N0919491B GRU	SENSOR BRACKET LHR	1	Pieces	ne	16.53
P 7N0919492B GRU	SENSOR BRACKET RHR	1	Pieces	ne	16.53
P D 180KU2A1	2KADHESIVE	1	Pieces	ne	103.66
P D 822150A1	BONDAGENT	1	Pieces	ne	74.16

reflector : 73.66 - supplementary
CRA Sum carried forward 6,438.19

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

SARINE RAJAGUKGUK
6 DOVER RISE
#16-01
Singapore, 138678
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV025229
Quote No. SER/QUO/1701989
QuoteDate 28/11/17
Salesperson Daniel Wee
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Make	Model Description	Mileage	Service Advisor
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License No.	VIN	Initial Registration	Sales Advisor
SKU4494R	WVWZZZ7NZFV033182	28/07/15	Daniel Wee
Engine Code	Labor Type	Engine No.	Model Code
	10	CCZ 481834	7N14H3

Continued 6,438.19

Sum Item 2,398.19

Sum Labor 4,040.00

Sum Item 2,398.19

Total SGD 6,438.19

7% GST 6,438.19 450.67

Total SGD Incl. GST 6,888.86

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Resue
Hp 90010068
3 days
30/11/17 @ 1240
Resurvey by paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to:

- BBN: - Acc.-No...

Service Order Confirmation

SERVICE ORDER NO: 17IP3280

CUSTOMER NO.: CV025229

CUSTOMER NAME: SARINE RAJAGUKGUK

TELEPHONE NO.:

ADDRESS: 8 DOVER RISE #16-01

Singapore

VEH No.: SKU4494R

Order Date: 04/12/17

Reg Date: 28/07/15 KM: 25,081

VIN NO.: WWWZZZ7H2FV033182 ENGINE NO:

SA: Kong Charmaine

MODEL: Sharan NF 2.0 TSI (DSG6)+EQP MODEL NO.: 7N14H3

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	UNIT	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	UNIT	800		800
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	7N0807417E GRU REAR BUMPER COVER	1	PCS	908.25		908.25
8	7N0919491 SENSOR BRACKET REAR OUTER	1	PCS	16.53		16.53
9	7N0919491A SENSOR BRACKET REAR CENTER	1	PCS	16.53		16.53
10	7N0919491B GRU SENSOR BRACKET LHR	1	PCS	16.53		16.53
11	7N0919492B GRU SENSOR BRACKET RHR	1	PCS	16.53		16.53
12	D 822150A1 BONDAGENT	1	PCS	74.16		74.16
13	D 180KU2A1 2KADHESIVE	1	PCS	103.66		103.66
14	7N0945105B REFLECTOR	1	PCS	73.66		73.66

Remarks : AIG DIRECT SETTLEMENT

DOA 24.11.2017

SURVEYOR LXX-RASUL

TP VEHICLE SLQ7119P

Service Order Confirmation

SERVICE ORDER NO: 17IP3280

CUSTOMER NO.: CV025229

CUSTOMER NAME: SARINE RAJAGUKGUK

TELEPHONE NO.:

ADDRESS: 8 DOVER RISE #16-01
Singapore

VEH No.: SKU4494R

Order Date: 04/12/17

Reg Date: 28/07/15 KM: 25,081

VIN NO.: WWWZZZ7N2FV033182 ENGINE NO:

SA: Kong Charmaine

MODEL: Sharan NF 2.0 TSI (DSG6)+EQP MODEL NO.: 7N14H3

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	3,625.85
GST AMOUNT	253.81
TOTAL AMOUNT	3,879.66

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. - - - - -

Claimant's Vehicle No. SKY 4494R - - - - -

Accident on 24-11-17 - - - - - involving vehicle/s No. - - - - -

- - - - - along/at - - - - -

- - - - -

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 3879.66 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/ 3 DAY X \$80
Car Rental S\$ 240 Payable to SARINE RAJAGURUGUR

3. Medical and
Search Fees S\$ 5.35 Payable to Volkswagen Centre Singapore

Remarks : - - - - -

- - - - -

Service Adviser - - - - -

Contact No./H/P. - - - - -

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Monday, 8 January 2018 9:07 AM
To: 'Kong, Charmaine (VWG Singapore)'; Cheong, Pearlyn (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Hsiao Tong (LKKAuto)
Subject: RE: SKU4494R - FINALISE *** LKK REF: CC3/AIG17022663/R1ka3

WITHOUT PREJUDICE

Your Ref: SKU 4494R
Our Ref: CC3/AIG17022663/R1ka3

Without Prejudice

Dear Charmaine,

ACCIDENT INVOLVING SLQ 7119P & SKU 4494R ON 24/11/2017

We refer to the above matter.

We confirmed settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,879.66
2. Loss of Use(3days x \$80.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 5.35
TOTAL	<u>\$ 4,125.01</u>

The Cheque amount is to be made payable to

1. \$3,885.01: VOLKSWAGEN CENTRE SINGAPORE
2. \$240.00: SARINE RAJAGUKGUK.

We will proceed to close the file.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DiD: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: Saturday, 6 January 2018 12:23 PM
To: Zaini (LKK Auto); Cheong, Pearlyn (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Hsiao Tong (LKKAuto); Rasul (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: SKU4494R - FINALISE *** LKK REF: CC3/AIG17022663/R1ka3

Dear Zaini,

Invoices+DV etc attached for your payment actions please.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17022663/ka3

04 DECEMBER 2017

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.
1 GATEWAY DRIVE
#15-08 WESTGATE
SINGAPORE 608531
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 7119P AND SKU 4494R ON 24.11.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

I provide always that this discharge of my claim
the damages relating to the damage to my vehicle
shall not prejudice or affect or preclude me
from making further claim for general and special
damages for my personal injuries sustained
in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Sarine Rajagukguk (the third party claimant) of
6 Dover Rise #16-01 C'pore 138678 (address), owner of SKU 4494R
(vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no. SKU 4494R that was damaged pursuant to the accident which occurred on
24/11/17 (date) along Drop off point in front of St. Regis Hotel (location)
involving vehicle no/s SLA 7119P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 08 (day) of January (month) 20 18 (year)

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,879.66 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$5.35 (Disbursement) for vehicle no. SKU 4494R that was damaged pursuant to the accident which occurred on 24-11-17 (date) along DRP OFF POINT @ ST. REGIS HOTEL (location) involving vehicle no/s SLQ7119P. This is pursuant to the inspection conducted on 30-11-17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SARINE RAJAGURUGU ("the third party claimant") of vehicle no. SKU 4494R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKU 4494R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of January (month) 2018 (year)



mrb

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57971

Reg. No. 53100069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3280

SERVICE CUSTOMER NO: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKU4494R

DATE: 19/12/17

Pickup:

VIN NO.: WWWZZZ7N2PVC33182

KM: 28,493

GEARBOX CODE: PQE

Engine No.:

MODEL: Sharan NF 2.0 TSI (DSG)+EDP

SA: Kong Charmaine

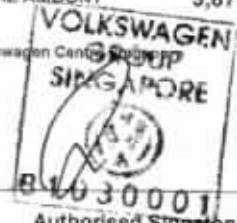
Next Appointment Date:

Next Appointment Mileage: 0

NO.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AIG DIRECT SETTLEMENT				
	DOA 24.11.2017				
	SURVEYOR LKK RASUL				
	TP VEHICLE SLQ7119P				
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
	Item				
7	REAR BUMPER COVER	1.00	PCS	908.25	908.25
8	SENSOR BRACKET REAR OUTER	1.00	PCS	16.53	16.53
9	SENSOR BRACKET REAR CENTER	1.00	PCS	16.53	16.53
10	SENSOR BRACKET LHR	1.00	PCS	16.53	16.53
11	SENSOR BRACKET RHR	1.00	PCS	16.53	16.53
12	REFLECTOR	1.00	PCS	73.66	73.66
13	2KADHESIVE	1.00	PCS	103.66	103.66
14	BONDAGENT	1.00	PCS	74.16	74.16

Sub Total 3,825.85
GST (7%) AMOUNT 253.81
TOTAL AMOUNT 3,879.66

for Volkswagen Centre Singapore



Authorised Signatory

Customer

Phone : Fax :



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Nov 2017 / 16:42:04

Receipt Date/Time : 28 Nov 2017 / 16:42:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171128-001607

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
	Result of Insurance Enquiry - SLO7119P As at 24 Nov 2017/17:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLO7119P Enquiry Fee 20171128164026458954	5.00	0.35	5.35
	Sub-Total	5.00	0.35	5.35
	Total Before Rounding	5.00	0.35	5.35
	Rounding Difference			0.00
	Total Amount Payable			5.35
	Paid By			
	xxxxxxxxxxxx6954 Credit Card: Visa/MasterCard			5.35
	Total			5.35
	Cash Change			0.00
	Tendered Amount			5.35
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Nov 2017 Edit Reg		30 Nov 2017 00:00 Edit Adj Rpt	S\$3,625.85 Edit Estimates	S\$3,625.85 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD., Co. Reg. No.: 199803778Z		
Main Claimant:	SARINE RAJAGUKGUK, ID: S7489285Z		
Vehicle Reg. No.:	SKU4494R	Date of Loss:	24/11/2017 17:00 - :59
Claim Type:	TP / 8139157239SG	Policy/Cover Note No.:	0999995188
Vehicle Reg. No. (Insured):	SLQ7119P	Policy No. (Claimant):	A80409576AVW
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKU4494R (8139157239SG)

[SLQ7119P]

TP

SARINE RAJAGUKGUK

Nov 24 2017 5:00PM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.]

Volkswagen Centre Singapore

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v	
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Letters/Correspondences					1 per page v	☒
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown			Edit	

Photos/Images					3 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	08/01/18 09:10	Odometer Reading			Load JPG	☒
2	08/01/18 09:10	Chassis Number			Load JPG	☒
3	08/01/18 09:10	General View			Load JPG	☒
4	08/01/18 09:10	General View			Load JPG	☒
5	08/01/18 09:10	General View			Load JPG	☒
6	08/01/18 09:10	General View			Load JPG	☒
7	08/01/18 09:10	General View			Load JPG	☒
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21	08/01/18 09:10	General View			Load JPG	☒
22	08/01/18 09:10	General View			Load JPG	☒
23	08/01/18 09:11	Reinspection Photo			Load JPG	☒
24	08/01/18 09:11	Reinspection Photo			Load JPG	☒
25	08/01/18 09:11	Reinspection Photo			Load JPG	☒
26	08/01/18 09:11	Reinspection Photo			Load JPG	☒
27	08/01/18 09:11	Reinspection Photo			Load JPG	☒
28	08/01/18 09:11	Reinspection Photo			Load JPG	☒
29	08/01/18 09:11	Reinspection Photo			Load JPG	☒
30	08/01/18 09:11	Reinspection Photo			Load JPG	☒
31	08/01/18 09:11	Reinspection Photo			Load JPG	☒

Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 18:00	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load TIF	
2	05/12/17 10:40	TP ESTIMATE- MARKED	 Load PDF	
3	15/01/18 11:33	WORKSHOP INVOICE	 Load PDF	
4	15/01/18 11:33	AUTHORISATION TO ACT FORM	 Load PDF	
5	15/01/18 11:33	Release Voucher	 Load PDF	
6	15/01/18 11:33	LTA SEARCH	 Load PDF	
7	15/01/18 11:33	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/11/17 10:49	OI GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)




Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLQ7119P (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SKU4494R (TP veh)		TSI AT 7N14H3 (A)
Date of Accident:	24/11/2017		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,967.68
Final Repair Cost	:	\$	3,879.66
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	5.35
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,125.01

3.00 days at \$80.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 3,885.01
2)	Sarine Rajagukguk	:	\$ 240.00
3)		:	\$

JOANNE LEE KHANG MIN

15 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022663/R1KA3Q2

Date: 15/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995188
 Claimant Vehicle No: SKU4494R Insured Vehicle No: SLQ7119P
 Date of Loss: 24/11/2017 Nature of Claim: TP Claim No: 8139157239SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKU4494R**
 Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI AT 7N14H3 (A) Engine No: CCZ481834
 Reg. Date: 28/07/2015 (Man. Year: 2015) Chassis No: WWWZZZ7NZFV033182
 Colour: Black Odometer: 28386 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60 R17 Rear Tyre Size: 225/60 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,471.85	1,225.85	1,246.00	50.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,040.00	2,400.00	1,640.00	40.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,511.85	3,625.85	2,886.00	44.32
+ GST 7.00/7.00% (S\$)	455.83	253.81	202.02	44.32
Nett Amount (S\$)	6,967.68	3,879.66	3,088.02	44.32
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		4,125.01		

INSPECTION

Date of Assignment: 30/11/2017
 Date Inspected: 30/11/2017 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FOAM INSERT	Serviceable	100.60 FS	*- FS
2	1		*BUMPER BRACKET	Not Necessary	553.53 FS	*- FS
3	1		*BUMPER BRACKET LH	Not Necessary	60.97 FS	*- FS
4	1		*BUMPER BRACKET RH	Not Necessary	60.97 FS	*- FS
5	1		*REAR BUMPER COVER	Scratched	908.25 FS	*908.25 FS
6	1		*SPOILER	Serviceable	327.70 FS	*- FS
7	1		*STRIP	Serviceable	142.23 FS	*- FS
8	1		*SENSOR BRACKET REAR OUTE	Necessary	16.53 FS	*16.53 FS
9	1		*SENSOR BRACKET REAR CENT	Necessary	16.53 FS	*16.53 FS
10	1		*SENSOR BRACKET LHR	Necessary	16.53 FS	*16.53 FS
11	1		*SENSOR BRACKET RHR	Necessary	16.53 FS	*16.53 FS
12	1		*2KADHESIVE	Necessary	103.66 FS	*103.66 FS
13	1		*BONDAGENT	Necessary	74.16 FS	*74.16 FS
14	1		*REFLECTOR	Cracked	73.66 FS	*73.66 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	2,471.85	1,225.85
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	1,680.00	840.00
2	SPRAY PAINT	New	1,600.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			4,040.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >