

INS. CASE OWNER:

CC

4/AXA1702 2654

LKK:  
IDAC:

Surveyor:

Tantith

DOI:

ASSIGNMENT

20/11/17

Date / Time:

28/11/17

Registered in Merimen:

26/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

8FJ 4589J

Name of Insured:

CHRISTOPHER DAVID MOORE

Insured Tel No.:

HP:

41019049

Excess Sec II : \$\$

D.O.A.:

27/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

60460884/87M0044J

Policy No.:

VPA/PIG50504

Make / Model:

VOLKSWAGEN

Place of Accident:

JUNE OF RIVER VALLEY R  
L HOOT KIAN RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

KD 329AD



INSRS:

WSP:

Tel:

Liability:

RMKS:

vix



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
6/12/17	Non-Reporting ltr (1st):	
6/12/17	Non-Reporting ltr (2nd):	
6/12/17	Non-Reporting ltr (Final):	
6/12/17	Notification ltr (if non-pickup):	
6/12/17	Call OI:	07/12/17 Ch
6/12/17	After call ltr to OI:	
6/12/17	Documentation Check List:	
6/12/17	Notification ltr (if non-pickup)	
6/12/17	After call ltr to OI:	
6/12/17	Authorisation To Act:	
6/12/17	Release Voucher:	
6/12/17	Final Repair Bill:	
6/12/17	Car Rental Invoice:	
6/12/17	Towing Invoice:	
6/12/17	LTA / GIA:	
6/12/17	Medical Bill:	
6/12/17	PIR:	
6/12/17	Mandate/Reject Instruction:	
6/12/17	LOD:	
6/12/17	Payment Breakdown Form:	
6/12/17	Post-Repair Photos:	
6/12/17	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
6/12/17	11/12/17	Tan

  

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: 45	SS2,400	( 3 days) Reduction: 5%	MTM

  

FINAL SETTLEMENT	Date/Time:	Confirm with:	Email	Call
Final Liability:	3-7-18	RENE		
Repair Cost:	SS2,568.00	(Agreed / Assessed) BOLA S/N No.:		
Loss of Rental (LOR):	SS -	( days)		
Loss of Use (LOU):	SS 450.00	(S 150 x 3 days)		
Loss of Income (LOI):	SS -	(S x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		(Tick only one)		
GIA/LTA Search	SS5.55			
Medical:	SS -			
Disbursement:	SS -	(e.g. Tow/ Independent)		
Legal Cost	SS -			
Totals:	SS 3,023.55	Global Sum \$S:		

  

FINAL PAYMENT	Date/Time:	Confirm with:	Email	Call
Payee 1:	3-7-18	RENE		
Payee 2: (Strike if N.A.)	SS3,023.55	Name 1: YFIA AND SERVICE PIE PD		
Payee 3: (Strike if N.A.)	SS -	Name 2:		
	SS -	Name 3:		

Tanjik

REP: AXA

# ASSIGNMENT

From: Date: 30-11-2017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: XD 7299D

at Workshop no: Vfix

of: 60 Kaki Bukit Ave 6

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

10am



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Sell. or Market Value:

IDAC Accident Report: Consistent? - Yes or No

GIA / PR Seen: Consistent? - Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: 20 \$ 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: XD 7299D 2013 July

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or: Tipper Truck

Make: Iveco 12882

Colour: Yellow A/C: Insured / Std / Nil / NA

Sp. Reading: 289 558 T-Radio: Insured / Std / Nil / NA

Eng No:

C.No: WJME 2NSS40C 265559

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / SiRim / STD A/Rim or

Tyre Size: F: 315 / 80 R225

R: 4 / 4 (17)

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or: Finen 39

Front

Rear

R/Bal: 8 mm R/Bal: 5/8 mm

L/Bal: 8 mm L/Bal: 5/8 mm

D.O.A: D.O.I: 30/11/17 @ 1020

Survey held at: Vfix

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

(L/sun: \$2,400.00 / red: \$2823.00 / 54%)

Date/Time File Pass to:

☐

Prel. Report

Date/Time File Return to:

☐

Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transport

1-4-10-3

Photo

Draw

Add Fee:

☐

Site Insp: \$

☐

Inter. Exp: \$

☐

Tech. Adv: \$

☐

Washing: \$

Report Format:

Lump Sum / I.B.R. is

Vfix Auto Service Pte Ltd



Tanjik 97495747

- WP

30/11/17 @ 1020



M/S AXA INS (S'PORE) PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

## ESTIMATE

DATE : 28/11/2017  
ACC DATE : 27/11/2017  
REF NO. : VFIX-TP20170375  
POLICY NO :

**Attention: Motor Claim Department**

**RE : VEHICLE NO XD7299D IVECO TRAKKER**

DESCRIPTION	AMOUNT S\$
1 1 FRONT BUMPER LH <i>Rx</i>	1,456.00
2 1 FRONT BUMPER END GARNISH LH <i>de</i>	230.00
3 1 STEP BOARD PLATE CENTER LH <i>out</i>	1,127.00
4 1 STEP BOARD PLATE LOWER LH <i>dis</i>	725.00
5 1 STEP BOARD PLATE HOLDER LOWER LH <i>bt</i>	285.00
	<u>\$ 3,823.00</u>

## LABOUR & MISCELLANEOUS:

AMOUNT S\$

1	To remove damaged parts with all necessary components/attachments apply hot-works where necessary straighten, repair member replace new parts refit align into position with all necessary components attachmets	<i>8500</i> 800.00
2	To spray paint replaced/repared body panels inclusive of preparatory works and painting materials	<i>400</i> 600.00
		<u>\$ 1,400.00</u>

GRAND TOTAL : \$ **5,223.00**

SINGAPORE DOLLARS : FIVE THOUSAND TWO HUNDRED & TWENTY THREE ONLY

Vfix Auto Service Pte Ltd



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*Tanfer 97495749*  
*- WP'*

*30/11/17 @ 1020*

*3 days*

*humpson*

*Resurvey after repair*

*sur@lkkauto.com*

## ◀ MANDATE REQUEST FOR S7M004UJ

Type

🔔 Question

Message

Liability: Insured change lane and collided with TP. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$2,568.00 (w/GST) Loss of Use: \$450.00 (3days x \$150) LTA: \$5.35 Total: \$3,023.35 Revised Immediate Advice with Mandate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (31/05/2018)

Reply



## Re:MANDATE REQUEST FOR S7M004UJ

Type

 Information

Message

Please proceed

Reply

19 JAN 2018

Our Ref. No. : VFIX-TP20170375

**MOTOR CLAIMS DEPT**  
**AXA INSURANCE (S'PORE) PTE LTD**  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

**vfix**

Vhx Auto Service Pte Ltd  
60 Kaki Bukit Ave 6  
Ark@KB Singapore 417892  
Email: vfixauto@gmail.com  
Tel: 64489268 Fax: 64452368  
Co Reg. No: 201602964H  
GST Reg No: 201602964H

**WITHOUT PREJUDICE**

Dear Sir / Madam

**PROPERTY CLAIM ONLY**

**ACCIDENT INVOLVING XD7299D AND SKJ4589J ON 27 NOV 2017**  
**ALONG RIVER VALLEY ROAD**

We refer to the above-mentioned accident.

We are writing on behalf of **M/S ALTIVO CIVIL ENGINEERING AND CONSTRUCTION PTE LTD**  
the registered owner of motor vehicle number **XD7299D** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **SKJ4589J**. As a result of the above accident, our client's vehicle was damaged and our client's has been put to loss and expense, particulars of which are as follows :-

1	Cost of Repair	(4/sun : 42,400)	:S\$	2,568.00
2	Loss of Use	( 3 days X \$ 150.00 )	:S\$	450.00
3	LTA Fees		:S\$	5.35
<b>TOTAL AMOUNTS</b>				<b>:S\$ 3,023.35</b>

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) LTA Tax Invoice
- (c) GIA / Police Report lodged by Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

**Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.**

Yours Faithfully,  
VFIX AUTO SERVICE PTE LTD

  


Kelvin Poh



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 DECEMBER 2017

CHRISTOPHER DAVID MOORE  
5 CANTERBURY ROAD  
SINGAPORE 119800

Dear Sir/Madam,

**OUR REF : CC4/AXA17022654/T1kb3**

**YOUR REF : SKJ 4589J**

**ACCIDENT INVOLVING SKJ 4589J AND XD 7299D ALONG JUNCTION OF RIVER VALLEY ROAD ON 27.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VFIX AUTO SERVICE PTE LTD, acting on behalf of the owner of XD 7299D against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided to the Third Party vehicle XD 7299D while changing lane. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)



To: **AXA INSURANCE SINGAPORE PTE LTD**  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING XD 7299D AND SKJ 4589J ON 27/11/17 AT  
RIVER VALLEY ROAD

I/We, ALVO CIVIL ENG & CONSTRUCTION P.L., am/are the registered owner of  
motor car no. XD 7299D

Please be informed that I have assigned all compensation monies due to me/us in the above  
accident to VFIX AUTO SERVICE PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident  
to VFIX AUTO SERVICE PTE LTD and forward the settlement cheque to VFIX AUTO SERVICE PTE  
LTD whom I/we have authorized to collect the said compensation monies.

Thank you,



X  
\_\_\_\_\_  
Signature of Claimant &  
Company Stamp if applicable  
Rec  
IC no.: 20130581 K  
Date: 19/01/18

fr  
\_\_\_\_\_  
Signature of Witness

IC no.: S1527552 I  
Date: 19/1/18



redefining / insurance

CLAIM REF : 57M004UJ  
INSURED : CHRISTOPHER DAVID MOORE

#### DISCHARGE VOUCHER

We/I [ALTIVO CIVIL ENGRG AND CONST. P/L, NRIC NO. 20130581K] hereby agree to accept the sum of dollars [THREE THOUSAND TWENTY THREE AND CENTS THIRTY FIVE ONLY.] [S\$3,023.35] paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKJ 4589J] as a result of an accident along [RIVER VALLEY ROAD] on [27/11/2017] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [XD 7299D].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKJ 4589J] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKJ 4589J].

Dated this 04 day of JUL 2018

Claimant's Signature :

[Signature]

NRIC no./ Company Stamp :

20130581K



Occupation/ Business :

PCA-00 S(347493)

Address :

3 KALLANG WAY 2A FONG TAT BLDG

Telephone No. :

6294 8858

Witness's Name :

Joanne Leng

Witness's Signature :

[Signature]

Witness's NRIC No. :

57781159A



AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim on a later date.

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.



Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6

Ark@KB Singapore 417892

Email: vfixauto@gmail.com

Tel: 64489268 Fax: 64452368

Co Reg. No: 201602964H

GST Reg No: 201602964H

### FINAL REPAIR BILL

AXA INSURANCE (S'PORE) PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

DATE : 19/01/2018  
VEHICLE NO : XD7299D  
MAKE/MODEL : IVECO TRAKKER  
ACC DATE : 27/11/2017  
CLAIM NO : VFIX-TP20170375  
POLICY NO :

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AMOUNT S\$

### LUMP SUM REPAIR COST

Repair Amount	2,400.00
7% GST	168.00
Total	<u>2,568.00</u>

SINGAPORE DOLLARS : TWO THOUSAND FIVE HUNDRED &  
SIXTY EIGHT ONLY

VFIX AUTO SERVICE PTE LTD

Kelvin Poh

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

XD 7299A

Print Date/Time : 27 Nov 2017 / 16:22:49

Receipt Date/Time : 27 Nov 2017 / 16:22:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171127-001574

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

Result of Insurance Enquiry - SKJ4589J  
As at 27 Nov 2017/09:00:00  
Insurance Co: AXA INSURANCE PTE LTD  
1 Insurance Enquiry - SKJ4589J  
Enquiry Fee  
20171127162149661361

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Sub-Total	5.00	0.35	5.35
Total Before Rounding	5.00	0.35	5.35
Rounding Difference			0.00
Total Amount Payable			5.35
Paid By			
XXXXXXXXXXXX8539	Credit Card: Visa /MasterCard		5.35
Total			5.35
Cash Change			0.00
Tendered Amount			5.35
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SKJ 4589J (Insd veh)	Model:	TPVD IVECO TRAKKER
	XD 7299D (TP veh)		12.9
Date of Accident:	27/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,588.61
Final Repair Cost	:	\$	2,568.00
Loss of Use	:	\$	450.00
Rental (if any)	:	\$	3days at \$150.00 per day
LTA / GIA Search Fee	:	\$	5.35

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	3,023.35

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_100\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_%(%) Assessed Liability (\*):\_\_\_\_%(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

\_\_\_\_\_

\_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	VFIX AUTO SERVICE PTE LTD	:	\$ 3,023.35

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
10/07/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))