

INS. CASE OWNER:

CC 4/AXA1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$S

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2,505.89

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

120 (S 60 x 2 days)

Loss of Income (LOI):

S\$

- (S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

8

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

2,633.89

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,633.89

Name 1:

CHENG HOE MOTOR PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claims status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

26/6/18

CHENG HOE MOTOR PTE LTD

OI HIT BACK OF TR

WHILE TURNING

FILE RECEIVED FROM ZAYER

@ 1310 CALLED - NO ANSWER

@ 124 PM, NO ANSWER

@ 406 PM - OI AGENT CALLED

UNDERSTOOD & AWARE

NCD ISSUE.

FOR MANDATE

RECEIVED 26 JUN 2018

RECEIVED 21 MAY 2018

ASS. REC. BY:

REF:

AAA/

h3

8

Kemerth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

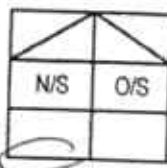
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

02 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

1.31 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

SKG 38698 Yr Regn: 08.12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: \_\_\_\_\_

Volvo S60 T4 c.c. 1596

Colour: \_\_\_\_\_

M. Silver

A/C: Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_

68637

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

YV1FS 485BC 2126246

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: \_\_\_\_\_

F: \_\_\_\_\_

215/30R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. \_\_\_\_\_

9

mm

R/Bal. \_\_\_\_\_

9

mm

L/Bal. \_\_\_\_\_

9

mm

L/Bal. \_\_\_\_\_

9

mm

D.O.A. \_\_\_\_\_

26/11/17

D.O.I. \_\_\_\_\_

4/12/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

112 File pass to Customer

82341.95 Car Price E Bid (2 x 80)

R( \$431.44 / 16%)

Date/Time, File Pass to?



Prel. Report

1)

Date/Time, File Return to?



Final Report

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: \_\_\_\_\_



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS. \$

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/AXA17022653/zb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 28-11-2017	
		Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJM 11G	Veh. Inspected	SKG 3869Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	26/11/2017	Inspection Date	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374-382, Singapore 768761  
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
 GST:201001158E RCB NO:201001158E

SKG3869Z

TP - AXA

M/S : AXA INSURANCE (S) PTE LTD

8 SHENTON WAY  
 #27-02 AXA TOWER  
 SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department \ THE MOTOR

Estimate No: ES1791372/WS

Date: 04 Dec 2017

Policy No: SD17V09954

Veh Reg No: SKG3869Z

Make/Model: VOLVO VOLVO S60 T4  
 1.6 AT

Chassis No: YV1FS485BC2126246

Engine No: B4164T1073022

Reg. Date: 29/08/2012

WS Ref: TP-AXA

Claim Type: Third Party

Accident Date: 26/11/2017

TP Veh Reg No: SJM11G

## Estimate Repair Cost to Vehicle No :SKG3869Z

Description	U/Price	Quantity	List Price S\$	Amount S\$
<b>List Price</b>				
1 REAR BUMPER	1,572.00	1 PC <i>Repr</i>	1,572.00	✓
2 REAR BUMPER CLIPS	4.00	3 PCS <i>Re</i>	12.00	✓
3 REAR LH REVERSE SENSOR	197.00	1 PC <i>Scr</i>	197.00	✓
			1,781.00	
		Less 5%	89.05	1,691.95
<b>Labour</b>				
4 REMOVE AND REFIX BUMPER ASSY, REVERSE SENSOR, LOWER SKIRT, TO KNOCK AND REPAIR REAR BUMPER, REINFORCEMENT AND REALIGN THE SAME	400.00	1 LA	400.00	300
5 PUTTY AND RESPRAY ON REAR BUMPER, REAR PANEL, REAR BUMPER REINFORCEMENT	500.00	1 LA	500.00	350
			900.00	900.00
			Total	S\$ 2,591.95
			Add GST @ 7%	181.44
			Total Amount Payable	S\$ 2,773.39

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

LKK Auto Consultants hence notify the Repairer of the following:

- To receive a complete spray painting
- To parts fitment & work during survey
- Parts fitment & work confirmation
- That a survey is on a "Without Prejudice" basis
- No time limit is allowed
- To receive a complete survey report and
- To receive a complete survey report from Insurance Company

A. [Signature] [Name]

S.

C.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Singapore NRIC
Owner ID	2097F
<b>Vehicle Details</b>	
Vehicle No.	SKG3869Z
Vehicle to be Exported	No
Intended De-registration Date	27 Nov 2017
Vehicle Make	VOLVO
Vehicle Model	S60 T4 1.6 AT ABS D/AB 2WD 4DR TC
Primary Colour	Silver
Manufacturing Year	2012
Engine No.	B4164T1073022
Chassis No.	YV1FS485BC2126246
Maximum Power Output	132.0 kW (177 bhp)
Open Market Value	\$35,461.00
Original Registration Date	29 Aug 2012
First Registration Date	29 Aug 2012
Transfer Count	1
Actual ARF Paid	\$35,461.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Aug 2022
PARF Rebate Amount	\$24,822.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	28 Aug 2022
COE Category	A - Car (1600cc & below)
COE Period(Years)	10
QP Paid	\$66,889.00
COE Rebate Amount	\$31,790.00
<b>Total Rebate Amount</b>	<b>\$56,612.00</b>

The information contained herein is correct as at 27 Nov 2017

OK

**Enquire Vehicle & Owner Information ( Vehicle No. SJM11G As At 26 Nov 2017 / 17:30:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: CHM-SKG3869

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S8607027H

Owner Name: LIM SHI HUI, CELESTINA (LIN SHIHUI)

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 11

Registered Street Name: GOLDHILL AVENUE

Registered Unit No.: -

Registered Building Name: -

Registered Postal Code: 309008

**Current Vehicle Details**

Vehicle No.: SJM11G

Make Description/Model: TOYOTA / ESTIMA AERAS PREMIUM 2.4 CVT

Insurance Company Name: AXA INSURANCE PTE LTD

## Print Received Message

This mail is associated with :

**\*SKG3869Z (C0460822)**

**[SJM11G]**

TP

CHUA LIN LIN (CAI LINGLING)

Nov 26 2017 5:00PM

[LIM, SHI HUI CELESTINA]

Cheng Hoe Motor Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 06/06/2018 23:25 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2633.89) - SKG3869Z - Claim Handler: Tan Kwee May

Approved:2633.89.



## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 11 JUN 2018

AXA Insurance (S) Pte Ltd  
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SKG3869Z & SJM11G ON 26/11/2017  
ORCHARD TURN.**

We are authorized by SKG3869Z for their above matter.

Record reveals that you are the insurer of SJM11G. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 2505.89
2. Loss of Use (2 x \$80/day)	S\$ 160.00
3. Hire of Vehicle	S\$ 0.00
4. LTA Search Fee/GIA Reports	S\$ 8.00
TOTAL	S\$ 2673.89

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Monday, 26 March 2018 1:32 PM  
**To:** 'celestina.lim@gmail.com'  
**Cc:** Admin A; Vivian Lau (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SJM 11G AND SKG 3869Z ALONG ORCHARD TURN ON 26.11.2017

**LIM SHI HUI CELESTINA**

Policy Holder

Dear Sir/Madam,

OUR REF : CC4/AXA17022653/Kjb3  
YOUR REF : SJM 11G

**ACCIDENT INVOLVING SJM 11G AND SKG 3869Z ALONG ORCHARD TURN ON 26.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CHENG HOE MOTOR PL, acting on behalf of the owner of SKG 3869Z against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle whilst making a turn hit third-party vehicle's rear portion. As such, we are of the opinion that liability is down against us. Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## AUTHORIZATION TO ACT

I, Chua Lin Lin (Cai Lingling) ("the third party claimant")  
of Blk 372 Hougang St 31 #10-43 S 530372 (address),  
owner of SKG3869Z (vehicle no.) hereby authorize  
CHENG HOE MOTOR PTE LTD  
("The workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
Vehicle No. SKG3869Z that was damaged pursuant to the  
accident which occurred on 26/11/2017 (date) along Orchard turn  
towards Orchard Boulevard (location)  
involving Vehicle No/s SJM11G  
("The accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 27 day of November (month) 20 17 (year)

  
Signed by "the third party claimant"



Signed by "the workshop"



redefining / insurance

CLAIM REF : [ C0460822 ]  
INSURED : [ Lim Shi Hui Celestina ]

**DISCHARGE VOUCHER**

We/I [ Chua Lin Lin (Cai LingLing) ], NRIC NO. S7722097F )  
hereby agree to accept the sum of dollars [ Two Thousand Six Hundred Thirty Three & Cts Eighty Nine (S\$ 2,633.89 ) paid to  
us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind  
including damages for personal injuries and damages to property that we/I may have against the  
said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [ SJM 11G ]  
as a result of an accident along [ Orchard Turn ] on [ 26/11/2017 ] of  
which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no.  
[ SKG 3869Z ].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be  
liable for any further claim(s) whatsoever and whosoever present or future that we/I may have  
against the said Insurer, owner and/or driver of vehicle no. [ SJM 11G ] in  
connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and  
hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in  
respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever  
on the part of the said insurer, owner and/or driver of vehicle no. [ SJM 11G ].

\* Payment To Be Made Payable To CHENG HOE MOTOR PTE LTD \*

Dated this 22 day of June 20XX 18

Claimant's Signature : Chua Lin Lin (Cai LingLing)

NRIC no./ Company Stamp : S7722097F

Occupation/ Business : Indoor

Address : C/O Blk 1019 #01-374 Yishun  
Ind'l Pk A (S)768761

Telephone No : 67556142

Witness's Name : Sharon Chiong

Witness's Signature : \_\_\_\_\_

Witness's NRIC No : S6811604Z

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD  
8 SHENTON WAY  
#27-02 AXA TOWER  
SINGAPORE 068811

TEL: 63387288 FAX: 68804739  
ATTN: Motor Claim Department

WS Ref: TP-AXA  
Claim Type: Third Party  
Accident Date: 26/11/2017  
TP Veh Reg No: SJM11G

NO: CL8180547  
Date: 05 Jun 2018  
Policy No: SD17V09954  
Veh Reg No: SKG3869Z  
Make/Model: VOLVO VOLVO S60 T4  
1.6 AT  
Job No: JC1597555

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

### Quantity

1 PC

### List Price

S\$  
S\$ 2,341.95

PAGE:1

### Amount

S\$

S\$ 2,341.95

Total

S\$ 2,341.95

Add GST @ 7%

163.94

Total Amount payable

S\$ 2,505.89

For Cheng Hoe Motor Pte Ltd



E. & O. E.


AUTHORISED SIGNATURE

# A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS  
COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD		BILL NO: B078/ 2017	
YOUR REF:			
OUR REF : ACS.CH.LTA.2017 (NOV 2017)		DATE : 11/12/17	
TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusal's attendance preparation examination of documents relating thereto; correspondence, attendance, perusal's, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice:			
<b>LTANET SEARCHES FOR THE MONTH NOV 2017</b>			
S/NO	TP NO.	CHM	DOA
sub-total b/f			\$ 175.00
23	24/11/2017	SJL9040A	SDU6000C 23/11/2017
24	25/11/2017	SJX5770D	SKL9090L 25/11/2017
25	27/11/2017	GX2086E	SLM8775J 25/11/2017
26	27/11/2017	SJM111G	SKG3869J 26/11/2017
27	27/11/2017	GBC6614A	GQ7547X 27/11/2017
28	4/5/2017	SCJ5565D	SGD1872P 4/5/2017
29	21/3/2017	GZ7368Z	SJA6418R 21/3/2017
30	17/5/2017	SKN5131Y	SKB835S 17/5/2017
30 searches @\$8.00 per search			Total: \$ 240.00
[SINGAPORE DOLLARS: TWO HUNDRED & FORTY-ONLY.]			
 M/s. A.C. SYED & PARTNERS ADVOCATES & SOLICITORS SINGAPORE			
We reserved the right to forward a subsequent bill for any disbursements omitted herein. E. & O.E.			

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017		28 Nov 2017 11:38 <a href="#">Edit Adj Rpt</a>	<b>S\$2,341.95</b> <a href="#">Edit Estimates</a>	<b>S\$2,341.95</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	LIM, SHI HUI CELESTINA, ID: S8607027H, Email: PL@ANIKA.SG		
Main Claimant:	CHUA LIN LIN (CAI LINGLING), ID: S7722097F		
Vehicle Reg. No.:	SKG3869Z	Date of Loss:	26/11/2017 17:00 - :59 [62 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0460822	Policy/Cover Note No.:	GA167360 (Comprehensive)
Vehicle Reg. No. (Insured):	SJM11G	Policy No. (Claimant):	SD17V09954
		Excess:	S\$0.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Tan Kwee May]		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/12/2017]		
Adj Asg. Remarks:	ARC - Yes		

**ASSOCIATED MAIL RECEIVED** View All Compose Case Mail

- AXA\_SG (06/06/2018): Alert - Adj Mandate Approved (S\$2633.89) - SKG3869Z - Claim Handler: Tan Kwee Ma...
- AXA\_SG (28/11/2017): TP settlement - C0460822/GA167360
- AXA\_SG (28/11/2017): WP / New TP Assignment - C0460822/GA167360

**ALL ASSOCIATED TASKS** View All Search Tasks Create New Task Complete





Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKG3869Z (C0460822)  
[SJM11G]  
TP  
CHUA LIN LIN (CAI LINGLING)  
Nov 26 2017 5:00PM  
[LIM, SHI HUI CELESTINA]  
Cheng Hoe Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	06/12/17 14:44	Adjuster Immediate Advice												1	Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
2	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
3	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
4	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
5	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
6	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
7	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
8	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
9	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
10	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
11	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
12	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
13	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
14	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
15	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
16	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
17	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
18	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
19	01/06/18 16:37	General View												1	Load JPG		<input checked="" type="checkbox"/>			
20	26/06/18 10:53	LKK RE-INSPECTION PHOTOS												1	Load PDF					
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AXA Insurance Pte Ltd (HQ)												Thumbnail		Print				
1	28/11/17 09:33	EMAIL_abs												1	Load PDF					
2	28/11/17 09:33	SKG3869Z TP GIA_abs												1	Load PDF					
3	28/11/17 09:36	LIST OF SURVEYORS_ABS												1	Load PDF					
4	28/11/17 11:30	From TP - Kenneth Kong (LKK Auto Consultants Pte Ltd)												1	Load TIF					
5	28/11/17 20:59	PH GIA												1	Load PDF					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	06/12/17 19:22	TP ESTIMATE- MARKED												1	Load PDF					
2	30/05/18 15:42	LETTER TO OI												1	Load PDF					
3	01/06/18 16:46	IA - FOR QUANTUM MANDATE												1	Load PDF					
4	26/06/18 14:03	WORKSHOP INVOICE												1	Load PDF					



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
5	26/06/18 14:03	AUTHORISATION TO ACT FORM		Load PDF
6	26/06/18 14:03	DISCHARGE VOUCHER		Load PDF
7	26/06/18 14:03	LTA SEARCH		Load PDF
8	26/06/18 14:03	LOD		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJM11G (Insd veh)	Model:	VOLVO S60 1.6 D2 (A)
	SKG3869Z (TP veh)		
Date of Accident:	26/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,773.39
Final Repair Cost	:	\$	2,505.89
Loss of Use	:	\$	120.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	8.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,633.89

2.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_(%)

B) For **GIA Registered Workshop**: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	:	\$ 2,633.89
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

26 Jun  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17022653/KJB3Q2

Date: 26/06/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: GA167360

Claimant Vehicle No : SKG3869Z

Insured Vehicle No : SJM11G

Date of Loss: 26/11/2017

Nature of Claim: TP

Claim No: C0460822

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKG3869Z

Make &amp; Model: VOLVO S60, 1.6 D2 (A)

Engine No: B4164T1073022

Reg. Date: 29/08/2012 (Man. Year: 2012)

Chassis No: YV1FS485BC2126246

Colour: Metallic Silver

Odometer: 68637 km

Engine Capacity: 1596 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/50 R17

Rear Tyre Size: 215/50 R17

Front Left Side: Yokohama 9 mm

Rear Left Side: Yokohama 9 mm

Front Right Side: Yokohama 9 mm

Rear Right Side: Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,691.95	1,691.95	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	900.00	650.00	250.00	27.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,591.95</b>	<b>2,341.95</b>	<b>250.00</b>	<b>9.65</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>181.44</b>	<b>163.94</b>	<b>17.50</b>	<b>9.65</b>
<b>Nett Amount (S\$)</b>	<b>2,773.39</b>	<b>2,505.89</b>	<b>267.50</b>	<b>9.65</b>
<b>+ Loss of Use (2.0 x S\$60.00/day) (S\$)</b>		120.00		
<b>+ Doc/Search Fee (S\$)</b>		8.00		
<b>Nett Liability (S\$)</b>		<b>2,633.89</b>		

## INSPECTION

Date of Assignment: 28/11/2017

Date Inspected: 04/12/2017 Inspected At:

Cheng Hoe Motor Pte Ltd (Yishun)  
Blk 1019 #01-374/382, Yishun Industrial  
Park A  
Singapore 768761

Estimated Period of Repair: 2.0 days

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**Adjuster:** KENNETH KONG**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 30 May 2018)
<b>Parts:</b> 143	VOLVO S60 1.6 D2 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKG3869Z)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Buckled / Dented	1,572.00 FL	*1,572.00 FL
2	3		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	12.00 FL	*12.00 FL
3	1		*REAR LH REVERSE SENSOR (CONSISTENT)	Scratched	197.00 FL	*197.00 FL
						F=Franchise part. L=ListItemDisc.
					<b>Sub Total (S\$)</b>	<b>1,781.00 1,781.00</b>
					<b>- List Item Discount on L Items 5.00/5.00% (S\$)</b>	<b>89.05 89.05</b>
					<b>Total Parts (S\$)</b>	<b>1,691.95 1,691.95</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE AND REFIX BUMPER ASSY ,REVERSE SENSOR ,LOWER SKIRT.TO KNOCK AND REPAIR REAR BUMPER,REINFORCEMENT AND REALIGN THE SAME	New	400.00	300.00
2	PUTTY AND RESPRAY ON REAR BUMPER ,REAR PANEL,REAR BUMPER REINFORCEMENT	New	500.00	350.00
Gross Labour Cost (S\$)			900.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >