

INS. CASE OWNER:

Jadyn

CC 3 / AIG170

72652, K12as 9

LKK:

IDAC:

SVC/OF:

Ark

DOI:

ASSIGNMENT

28/11/17

Date / Time:

27/11/17

Registered in Merimen:

28/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

S6C 83992

Name of Insured:

Chong Lee Chin

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

25/11/17

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Lee Hook Sen

Driver Tel No.:

96223185

(V/L: YES / NO)

Claim No.:

286836189386

Policy No.:

2100485472

Make / Model:

A. Vexel

Place of Accident:

CCK Road

SJG 93252

S6C 83992

S7D 7091A



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

CDW-LAPY

78



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/11  
24y

ADD 7091A - X; S6C 83992 X  
19/12/17 called ASD. Ptr Lee. Inquired  
about the claim. It was 3 veh c.c  
he was 2nd. Agreed to settle. Awareness of  
wco issue.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.: 28

Repair Cost:

S\$

1833.13 92

Loss of Rental (LOR):

S\$

501.60 (4 days) x \$125.40

Loss of Use (LOU):

S\$

200.00 (350 x 4 days)

Loss of Income (LOI):

S\$

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

535

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

2590.08

Global Sum S\$:

2590.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2590.00

Name 1:

comfordelgro engineering pte ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

11/1/18






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022652/K1za3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-11-2017		
Code : AIG				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGC 8399Z	Veh. Inspected	SHD 7091A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	25/11/2017	Inspection Date	27/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022652/K1za3

Team: ARC Repair TP(CLSO)1		<b>JOB CARD</b>		Sales Order:		JC NO305092293	
CUSTOMER		REGN NO		MILEAGE			
MS COMFORT TRANSPORTATION PTE LTD		SHD7091A					
CUSTOMER NO 7010045		MAKE		FUEL			
ADDRESS 383 SIN MING DRIVE		TOYOTA		E.....1/2.....F			
Singapore SINGAPORE 575717		MODEL		DATE/TIME IN			
(R) 65508755 (O)		PRIUS HYBRID(G4)26		11.2017 09:30			
(P)		YR OF MANU		TARGET DATE			
		11.11.2016					
		CHASSIS CODE		COMPLETION DATE/TIME			
COUNT CARD NO.		JTDKB3FU803536935					

JOB DESCRIPTION

Accident Date: 25.11.2017  
NATURE: 3P 25.11.2017

S/NO	LABOR CODE	DESCRIPTION
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PACKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Wedge Slip		Exit Pass	
Vehicle No.: SHD7091A		Vehicle No.: SHD7091A	
Signature/Date		Date	
Name of Service Advisor		To be kept by Security Guard	

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305092293  
 REGN NO : SHD7091A  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 11.11.2016  
 DATE/TIME IN : 26.11.2017 09:30  
 ACCIDENT DATE : 25.11.2017

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	09-01-0302-2005-A	PRIG4 REVERSE SENSOR ASSY	1	135.70	2.50-	135.70
0004	28-01-0302-2015-A	PRIVC REAR BONNET COMFORT	1	30.00	0.25	30.00
0005	28-01-0302-2013-A	PRIVC REAR BONNET APP TAX	1	40.00	0.03-	40.00
0006	28-01-0302-0006-A	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00
0007	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0008	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0009	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	45.90	25.00	34.42
0010	04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50

SUB-TOTAL : 1,129.92

## JOB NATURE

0000 20-05 REAR BUMPER MAT 50.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305092293  
REGN NO : SHD7091A  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(C  
DATE OF REGN : 11.11.2016  
DATE/TIME IN : 26.11.2017 09:30  
ACCIDENT DATE : 25.11.2017

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0001 L	PANEL BEATING			200.00		
0002 23-502	SPRAYPAINT ON AFFECTED AREA			360.00		
0003 20-22	REMOVE/REFIX REVERSE SENSOR			20.00		
SUB-TOTAL :						630.00
TOTAL :						1,759.92

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :





Page 1 of 1

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
760	344	0630	1715
974	214	1935	0240
091	117	0630	1600
334	243	1915	0320
735	401	0630	1850
935	200	1915	0225
284	349	0630	1830
474	190	1955	0238
840	366	0630	1825
978	409.5	1925	0145
533	353	0630	1730

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
23-11-17	2229~	147545	24212	1945	0245
24-11-17	✓	147856	311	0630	1915
24-11-17	204~	148061	24205	2010	0325
25-11-17	✓	148134	73	0630	1250
26-11-17	7	SHD	709.14	0930	-
29-11-17	7, Accident Repair			-	1900

Our Ref : T 1117 / SHD7091A /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 12-Dec-17

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD7091A YOUR INSURED SGC8399Z**  
**AND OTHER SJG9325Z ON 25.11.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD7091A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SGC8399Z** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,883.13
2	4 days Loss of Rental @ \$ 125.40 per day	\$ 501.60
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 2,390.08</b>

#### HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
<b>Total Claims :</b>		<b>\$ 2,710.08</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : SGC8399Z  
c) GIA / Police report/s of : SHD7091A  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198600009

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17022652/K1za3

19/12/2017

**CHONG LEE CHIN**  
Blk 82 Bedok North Rd  
#10-322  
Singapore 460082

Dear Sir/Madam,

**ACCIDENT INVOLVING SGC 8399Z / SHD 7091A / OTHERS ON 25/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Zayer  
DID: 6841 2409  
FAX: 6741 4108  
Email: zayer@lkkauto.com

Case Handler

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHD7091A , SGC8399Z , ... ON 25-Nov-17 12:50  
ALONG CHOA CHU KANG RD TOWARDS BUKIT PANJANG**

I / We **WONG GUORONG** (Hirer) NRIC No.: **S8118003B**

and/or (Relief) NRIC No.:

Taxi Number **SHD7091A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Nov-2017**

Name of Hirer **WONG GUORONG**  
Hirer NRIC **S8118003B**

Signature :



Address **315 JURONG EAST STREET 32 #06-...  
600315**

Contact No. **93553669**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **\$S2,590.00** (Global Sum) for vehicle no. **SHD 7091A** that was damaged pursuant to the accident which occurred on **25/11/17** (date) along **CHOA CHU KANG RD> BUKIT PANJANG** (location) involving vehicle no/s **SGC 8399Z**.

This is pursuant to the inspection conducted on **27/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no **SHD 7091A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 7091A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

11 JAN 2018

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



*Awk*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SEKENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD7091A

INV. NO/DATE  
91345296 08.12.2017

MAKE  
TOYOTA

JOB NO.  
305092293

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
11.11.2016

DATE/TIME IN  
26.11.2017 09:30

CHASSIS CODE  
JTDKB3PU803536935

Description : 3P 25.11.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0004	28-01-0302-2015	PRIVC REAR BONNET COMFORT	1	30.00	0.00	30.00
0005	28-01-0302-2013	PRIVC REAR BONNET APP TAX	1	40.00	0.00	40.00
0006	28-01-0302-0006	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00
0007	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52.41	25.00	39.31
0008	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0009	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	45.90	25.00	34.42
0010	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50

WE HEREBY WARRANT THAT THE ABOVE INFORMATION CONTAINED IN THIS INVOICE IS TRUE AND CORRECT TO THE BEST OF OUR KNOWLEDGE AND BELIEF. WE DO NOT WARRANT THE ACCURACY OF THE INFORMATION CONTAINED IN THIS INVOICE. THE INFORMATION CONTAINED IN THIS INVOICE IS FOR INFORMATION ONLY AND DOES NOT CONSTITUTE AN OFFER OF ANY FINANCIAL PRODUCT OR SERVICE. THE INFORMATION CONTAINED IN THIS INVOICE IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION CONTAINED IN THIS INVOICE IS NOT TO BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM, WITHOUT PERMISSION IN WRITING FROM COMFORTDELGRO ENGINEERING PTE LTD. THE INFORMATION CONTAINED IN THIS INVOICE IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION CONTAINED IN THIS INVOICE IS NOT TO BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM, WITHOUT PERMISSION IN WRITING FROM COMFORTDELGRO ENGINEERING PTE LTD.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91345296	1,883.13	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD7091A

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
11.11.2016

CHASSIS CODE  
JTDKR3PU803536935

INV. NO/DATE  
91345296 08.12.2017

JOB NO.  
305092293

OJOMETER READING

DATE/TIME IN  
26.11.2017 09:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
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SUB-TOTAL				:	1,129.93
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### JOB NATURE

0001	20-05	REAR BUMPER MAT	50.00		50.00
0002	L	PANEL BEATING	200.00		200.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR	20.00		20.00
SUB-TOTAL				:	630.00

Items total	1,759.93
Add GST @ 7.000 %	123.20
Invoice amount	1,883.13

EVERBEST SERVICES WILL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE. THE WORKMANSHIP WILL BE GUARANTEED FOR A PERIOD OF 12 MONTHS FROM THE DATE OF COMPLETION OF THE WORK. THE WORKMANSHIP WILL BE GUARANTEED FOR A PERIOD OF 12 MONTHS FROM THE DATE OF COMPLETION OF THE WORK. THE WORKMANSHIP WILL BE GUARANTEED FOR A PERIOD OF 12 MONTHS FROM THE DATE OF COMPLETION OF THE WORK.

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91345296	1,883.13	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD7091A

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
11.11.2016

CHASSIS CODE  
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INV. NO/DATE  
91345296 08.12.2017

JOB NO.  
305092293

ODOMETER READING

DATE/TIME IN  
26.11.2017 09:30

Issued by : KATHKRINETAN 08.12.2017 14:10:04  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91345296	1,883.13	

Our Ref: CT17110887

Date: 08 December 2017



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 25/11/2017 @ 12:50 hrs  
ALONG CHOA CHU KANG RD > BUKIT PANJANG  
INVOLVING SGC8399Z, SJG9325Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7091A** (the "Taxi"). The Taxi was hired to **WONG GUORONG IC NO S8118003B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGC8399Z	25 Nov 2017 / 12:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SH07091A

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017 <a href="#">Edit Reg</a>		27 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,759.92</b> <a href="#">Edit Estimates</a>	<b>S\$1,759.92</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		Chong Lee Chin, ID: S0213066A							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHD7091A	Date of Loss:	25/11/2017 12:00 - :59					
Claim Type:		TP / 2868361893SG	Policy/Cover Note No.:	2100485472					
Vehicle Reg. No. (Insured):		SGC8399Z	Policy No. (Claimant):	MCDM0016					
		Excess:							
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com							
Claimant's Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 07/12/2017]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (29/11/2017): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

\*SHD7091A (2868361893SG)  
[SGC8399Z]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Nov 25 2017 12:00PM  
[Chong Lee Chin]  
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos


Compose New Letter


Upload Video


























Upload Audio

View

View in Browser

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/11/17 10:34	Accident Statement <small>From: SC - Reg. No: SGC8399Z, Claimant: CHONG LEE CHIN</small>	 Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
2	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
3	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
4	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
5	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
6	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
7	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
8	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
9	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
10	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
11	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
12	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
13	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
14	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
15	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
16	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
17	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
18	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
19	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
20	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
21	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
22	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
23	28/11/17 19:12	General View	 Load JPG	<input checked="" type="checkbox"/>
24	29/11/17 19:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	29/11/17 19:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

1	29/11/17 13:15	TP ESTIMATE - MARKED	1	Load PDF	
2	29/11/17 13:15	TP GIA REPORT	1	Load PDF	
3	16/01/18 16:13	WORKSHOP INVOICE	1	Load PDF	
4	16/01/18 16:13	AUTHORISATION TO ACT FORM	1	Load PDF	
5	16/01/18 16:13	Release Voucher	1	Load PDF	
6	16/01/18 16:13	RENTAL RECEIPT	1	Load PDF	
7	16/01/18 16:13	LTA SEARCH	1	Load PDF	
8	16/01/18 16:13	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^v

Show Remarks To:

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGC8399Z (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SHD7091A (TP veh)		CVT (A)
Date of Accident:	25/11/2017		

Global Sum Settlement	[ X ] Yes	[ ] No
Repair Estimate	: \$	3,920.13
Final Repair Cost	: \$	2,590.00
Loss of Use	: \$	4.00 days at \$50.00 per day
Rental (if any)	: \$	4 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	2,590.00

**Is Third Party Workshop GIA Registered?** [ X ] YES [ ] NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: \_\_\_\_\_

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BOLA Liability: \_\_\_\_\_ 100 (%) Assessed Liability (\*): \_\_\_\_\_ 0 (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown		
1)	ComfortDelGro Engineering Pte Ltd	: \$ 2,590.00
2)		: \$
3)		: \$
4)		: \$
5)		: \$

JOANNE LEE KHANG MIN

16 Jan

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022652/K1ZA3Q2

Date: 16/01/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100485472  
 Claimant Vehicle No: SHD7091A Insured Vehicle No: SGC8399Z  
 Date of Loss: 25/11/2017 Nature of Claim: TP Claim No: 2868361893SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD7091A  
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRR958667  
 Reg. Date: 11/11/2016 (Man. Year: 2016) Chassis No: JTDKB3FU803536935  
 Colour: Blue Odometer: 148168 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm  
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,743.67	1,179.92	1,563.75	56.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	920.00	580.00	340.00	36.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,663.67</b>	<b>1,759.92</b>	<b>1,903.75</b>	<b>51.96</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>256.46</b>	<b>123.19</b>	<b>133.27</b>	<b>51.97</b>
<b>Nett Amount (S\$)</b>	<b>3,920.13</b>	<b>1,883.11</b>	<b>2,037.02</b>	<b>51.96</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		200.00		
<b>+ Car Rental (4.0 x S\$125.40/day) (S\$)</b>		501.60		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>2,590.06</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,590.00</b>		

### INSPECTION

Date of Assignment: 27/11/2017  
 Date Inspected: 27/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)



59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** ZAY YER LYNN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID LOGO (PRIUS)	Necessary	60.80 FL	*60.80 FL
2	1		*REAR TRUNK LID LOGO (HYBRID)	Necessary	52.40 FL	*52.40 FL
3	1		*REAR TRUNK LID LOGO (TOYOTA STAR)	Necessary	45.90 FL	*45.90 FL
4	1		*GARNISH SUB-ASSY, BACK DOOR, OUTSIDE	Repair	889.70 FL	*- FL
5	1		*REAR BUMPER	Deformed	458.60 FL	*458.60 FL
6	1		*REAR BUMPER RE-INFORCEMENT	Serviceable	318.80 FL	*- FL
7	1		*REAR BUMPER UNDER COVER	Cut	552.60 FL	*552.60 FL
8	1		*REAR BUMPER SIDE RETAINER	Serviceable	112.90 FL	*- FL
9	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*- FL
10	1		*REAR BUMPER UNDER SIDE COVER (RH)	Serviceable	167.60 FL	*- FL
11	1		*REAR BUMPER UNDER SIDE COVER (LH)	Serviceable	232.00 FL	*- FL
12	1		*REAR BUMPER UNDER SIDE CENTRE COVER	Serviceable	220.60 FL	*- FL
13	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
14	1		*REAR TRUNK LID APPS STICKER	Necessary	40.00 FS	*40.00 FS
15	1		*REAR TRUNK LID COMFORT & TEL NO. STICKER	Necessary	60.00 FS	*60.00 FS
16	1		*REAR BUMPER REVERSE SENSOR	Shorten	135.70 FS	*135.70 FS
17	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

Sub Total (S\$) 3,563.00 1,478.00

- List Item Discount on L Items 25.00/25.00% (S\$) 819.33 298.08

Total Parts (S\$) 2,743.67 1,179.92

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			920.00	580.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;