

22/03/2002

ASS. REC. BY:

REF: CS/AXA17022638/Gvbez

Special Instruction:

accident date

SUPERVISOR
MADHURA

ASSIGNMENT (Office)

confirmed

21.11.2017

From (Person): Jas Tan

of

AXA

Date/Time: 28/12/17 2:19pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

96B 5369 K

Insured:

at Workshop m/s

SME Motor

Tel:

6747 6106

of

Blk 1 Kaki Bukit Ave 6 #02-15

Policy No:

GHA080020

Claim No:

COL60274

Sum Insured:

Excess:

\$ 0

Make of Veh:

D.O.A.

21.11.2017

(Client's Record)

CA/ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

28.12.2017 2:43 pm

Person Contacted:

Sebastian

Vehicle IN/OUT

Date/Time

Action/Instruction (✓): Estimate

96B 5369K - X

29/11/17

GUO Qiang said repurer agree part by part not exceeding \$2500/-

29/11/17

Send preli revisal by merimen

REF: AXA

ASSIGNMENT

(2020)

From:

Date: 28-11-2017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

S6B 5369K

at Workshop m/s

SME motor

of

Blk 1 Kaki Bukit Ave 6

Insured:

02-15

Policy No.

Claims No.

Sum Insured:

Excess:

\$0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$ 20K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

S6B 5369K

Yr Regn:

22 DEC 2005

Type: MCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mit Lancer

c.c

1584

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

237306

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

IMYSTCS 3A 6U003515

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/50 ZR16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

SMACHER

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

28-11-17

Survey held at

w/s

4:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

28/11 MV: \$18K - \$20K. to be confirm with w/s.
limit repair \$1000 - \$2500.

26/12 Final fig \$1575 confirmed by email (Red 3379, 607) (No LS)

RECEIVED 27 FEB 2018

Date/Time. File Pass to?

☐ : Preli. Report
☐ : Final Report

Date/Time. File Return to?

2) 27/2 - typist

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

150

Transportation:

Add Fee:

☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) \$ + RS. \$ SI

: Photos

: Others

Report Format:

menmen

Lump Sum / I.B.I. (\$

1575/2

TOTAL

150

Survey Department Check List (Case Handler)

Reference No.: **CS/ AXA17022638/ Gvb**

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: **VERON** **27/2/18**
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CS/AXA17022638/Gvb	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 28-11-2017	
		Code : AXA2	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SGB 5369K
Policy No.	GA080020	Coverage (\$)	0.00
Claim No.	C0460274	Excess (\$)	0.00
Assign From	MERIMEN (JAS TAN)	Assign Date	28/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	21/11/2017	Inspection Date	28/11/2017
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883		
5a. Remarks			
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017 13:53 Sendback Est	28 Nov 2017 14:02 S\$3,954.00	28 Nov 2017 14:19 Assign				New Assignment Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

Insured:

SATIMUN BIN TARRU, ID: S1360552A, Tel: +6586235207

Vehicle Reg. No.:

SGB5369K

Date of Loss:

21/11/2017 00:00 - :59

Claim Type:

OD / C0460274

Policy/Cover Note No.:

GA080020 (Comprehensive)

Excess:

S\$0.00

Repairer:

SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)

Handling Insurer:

AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Jas Tan - 6880 4844]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/12/2017]

Driver/Custodian:

MUHAMMAD KHAIRUL AZHAR BIN SATIMUN (32 / Male), NRIC: S8524382I, Tel: +6598569244

ASSOCIATED MAIL RECEIVED

View AllCompose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View AllSearch TasksCreate New TaskComplete

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jas Tan

Date: 29 Nov 2017

Preliminary Advice

Vehicle No	: SGB5369K	Accident Date	: 21/11/2017
Make	: MITSUBISHI LANCER	Policy No.	: GA080020
Assignment Date	: 28/11/2017	Excess	: S\$0.00
Date of Inspection	: 28/11/2017	Est. Duration of Repair	: 4.00
Inspection At	: SME MOTOR PTE LTD (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-15, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,954.00
Revised Amount	:S\$	1,497.00
Check Items (Estimated)	:S\$	1,278.00
Total	:S\$	2,775.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	20,000.00
COE / PARF Rebate	:S\$	16,990.00
Salvage Value	:S\$	
Margin for Repair	:S\$	3,010.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Survey date and time: 28/11/2017 at 4.30PM
We have authorise repair.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	0552A
Vehicle Details	
Vehicle No.	SGB5369K
Vehicle to be Exported	No
Intended De-registration Date	29 Nov 2017
Vehicle Make	MITSUBISHI
Vehicle Model	LANCER 1.6 A
Primary Colour	Blue
Manufacturing Year	2005
Engine No.	4G18GT4536
Chassis No.	JMYSTCS3A6U003515
Maximum Power Output	79.0 kW (105 bhp)
Open Market Value	\$12,730.00
Original Registration Date	22 Dec 2005
First Registration Date	22 Dec 2005
Transfer Count	1
Actual ARF Paid	\$10,703.00
OPC Cash Rebate Details	
OPC Cash Rebate Eligibility	No
OPC Cash Rebate Eligibility Expiry Date	-
OPC Cash Rebate Amount	-
Intended PARF Rebate Details	
PARF Eligibility	Forfeited
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
Intended COE Rebate Details	
COE Expiry Date	30 Nov 2020
COE Category	A - Car (1600cc & below)
COE Period(Years)	5
PQP Paid	\$28,292.00
COE Rebate Amount	\$16,990.00
Total Rebate Amount	\$16,990.00
Message	

► Lancer Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Mitsubishi Lancer 1.6A (COE till 10/2020)	\$19,800	\$6,950 /yr	05-Oct-2005	1,584 cc	-	Speed-D Auto Trading	Available
Speed-D Auto Trading. Cheapest In The Market. Reliable And Low Maintenance Cost. Own By Careful Owner, Original Condition. Well Maintained And Regularly Serviced By Owner. Vehicle Is Located At Sin Mi...							
Office No. - - Jaymes - 88688318							
Mitsubishi Lancer 1.6M GLX (COE till 11/2020)	\$21,200	\$7,140 /yr	17-Nov-2005	1,584 cc	-	Car Search	Available
Well Maintained Beautiful And Sporty Grey Colour Mitsubishi Lancer 1.6 Manual GLX Model! Owner Upgraded To New Car. Reliable And Fuel Efficient. Still In Original Paint Work Condition Since Day 1. Do ...							
Office No. - 62620728 Daryl Lee - 98186406 Rachel Tay - 91126538							
Mitsubishi Lancer 1.6A GLX (COE till 01/2021)	\$25,988	\$8,260 /yr	21-Jan-2006	1,584 cc	-	SA Automobile Pte Ltd	Available
Consignment Unit. Serviced Regularly, Wear And Tear Parts Replaced. New Radiator, Brake Rotors And Tyres. sgCarMart Premium Dealer, Deal With Ease. Call Us To Find Out More About This Unit. Viewing St...							
Office No. - 63864184 Jackson Tan - 97735487 Vincent C - 86882400 Simon Seah - 91091408							
Mitsubishi Lancer 1.6A GLX (COE till 03/2021)	\$22,800	\$6,840 /yr	30-Mar-2006	1,584 cc	149,200 km	NPH Auto Service	Available
Original Condition, New Road Tax, Serviced Regularly. View And Test Drive To Appreciate.							
Office No. - 67840663 Roy - 96161722 Ng - 82331010							
Mitsubishi Lancer 1.6M GLX (COE till 04/2021)	\$22,888	\$6,830 /yr	07-Apr-2006	1,584 cc	130,000 km		Available
Serviced At Agent. The Most Reliable And Fuel Efficient Sedan. Low Depreciation! Reliable And Well Loved Sedan Commonly Seen On The Roads. Well Maintained By Previous Owners. Spacious Yet Low Fuel Con...							
Office No. - - Lam - 98440443							
Mitsubishi Lancer 1.6M GLX (COE till 04/2021)	\$20,488	\$6,110 /yr	07-Apr-2006	1,584 cc	113,500 km	Boeki Auto & Marine	Available
Trade In All Available, Interested Please Call For Viewing, Viewing By Appointment Only.							
Office No. - 65549390 Boeki - 82180500							
Mitsubishi Lancer 1.6A GLX (COE till 04/2026)	\$48,800	\$5,830 /yr	10-Apr-2006	1,584 cc	102,000 km	GS Automobiles Pte Ltd	Available
Fire Sales! \$2000 Driveaway. 12 Months Interest Free Installment Can Be Done By Credit Card For Insurance! 1 Owner Only! Super Low Mileage Done! Pristine Condition! No Gimmicks, Come Visit Us At Our A...							
Office No. - 64598083 Lucas Ang - 91115994 Reuben - 92706549 Marcus - 96967969							
Mitsubishi Lancer 1.6A GLX (COE till 04/2021)	\$25,800	\$7,660 /yr	12-Apr-2006	1,584 cc	-	House De Carz	Available
Office No. - 67630095 Casper Lee - 93855920 Damien Khoo - 98783300 Adrian - 93888488							
Mitsubishi Lancer 1.6A GLX (COE till 05/2021)	\$24,838	\$7,140 /yr	22-May-2006	1,584 cc	-	Hoe Beng Auto Trading	Available
Beautiful Leather Seat, No Repairs Needed! We Deliver Our Promise! 6 Months Warranty Provided! High Trade In Most Welcome! Flexible Bank / In House Loan Available! 100% Loan Can Be Arranged! View To B...							
Office No. - 67450138 / 65523003 Eric - 83538778 Agnes - 93680138							
Mitsubishi Lancer 1.6A GLX	\$32,000	\$9,150 /yr	30-May-2006	1,584 cc	-	Munich Alpina Pte Ltd	Available

MSME17154653 / SME Motor Pte Ltd - Kaki Bukit
ENTRY DATE & TIME: 22/11/2017 16:05

Your NCD will be affected due to late reporting
Actual e-Filing Submission Date & Time: 22/11/2017 16:08

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/11/2017 16:05
Date Of Accident	20/11/2017 14:45
Exact Location Of Accident	YISHUN AVE 2 TO YISHUN RING RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGB5369K
Insured/Policyholder	
Name Of Registered Owner	SATIMUN BIN TARRU
NRIC No	S1360552A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-86235207
Alternative Phone No	Office-86235207

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	LANCER

Exact Purpose for which vehicle was being used
at time of accident

Are you claiming under your own insurance policy
for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA080020/1
Cover Note Number	

Driver

Name of Driver	MUHAMMAD KHAIRUL AZHAR BIN SATIMUN
NRIC No	S8524382I
Date Of Birth	28/07/1985
Occupation	INDOOR
Date Of Driving Pass	12/08/2009
Driving Experience	8 YEARS AND 3 MONTHS
Gender	MALE

Details of Witness

Name

Phone Number

Email Address

1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, Singapore 417883
Tel: 6747 6106 (6 Lines) Fax: 6744 2368
Email: service@smemotor.com.sg Website: www.smemotor.com.sg
Co. & GST Reg. No: 201119451E

INSURER:

AXA Insurance Pte Ltd (HQ)

29/11/17 Send IA

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	17/AXA/OD-551(11)
Policy No:	GA080020/1	Date of Loss:	20/11/2017
Vehicle Reg. No.:	SGB5369K	Driveable?	
Driver Age/Info:	32 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	SATIMUN BIN TARRU	Contact No:	+6586235207
Driver:	MUHAMMAD KHÁIRUL AZHAR BIN SATIMUN		
Make/Model:	MITSUBISHI LANCER, 1.6 (A)	Vehicle Reg. Date:	22/12/2005
Vehicle Colour:	BLUE/BLACK		
Engine No:	4G18GT4536	Chassis No:	JMYSTCS3A6U003515
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	VEHICLE B SUDDENLY STOP. I COULDN'T STOP IN TIME AND HIT ONTO VEHICLE B REAR.		
Remarks:	VEHICLE IS IN WORKSHOP		
Present Location:	SME MOTOR PTE LTD (KAKI BUKIT)		

COST OF CLAIMS

	Amount
Parts	2,159.00
Miscellaneous Items	60.00
Labour	1,735.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,954.00
+ GST 7.00% (S\$)	276.78
Nett Amount (S\$)	4,230.78

This claim is handled by: KONG WEI SIANG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Nov 2017)
 Parts: 143 MITSUBISHI LANCER 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: SME Motor Pte Ltd/SGB5369K/28/11/2017 14:02
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the
 END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET X Repair	0.00	0.00	*140.00 F X
2	1		*FRONT BONNET LOCK / BT	0.00	0.00	*35.00 F ✓
3	2		*FRONT BONNET HINGE X NN	0.00	0.00	*44.00 F X
4	1		*FRONT GRILLE R RH / CRA, LHX NN	0.00	0.00	*140.00 F ✓
5	4		*FRONT GRILLE CLIPS / MC	0.00	0.00	*8.00 F ✓
6	1		*FRONT BUMPER / DE	0.00	0.00	*150.00 F ✓
7	2		*FRONT BUMPER SIDE RETAINER / MC	0.00	0.00	*44.00 F ✓
8	10		*FRONT BUMPER CLIPS / MC	0.00	0.00	*20.00 F ✓
9	1		*FRONT BUMPER REINFORCEMENT / BT	0.00	0.00	*60.00 F ✓
10	1		*FRONT BUMPER LOGO / MC	0.00	0.00	*28.00 F ✓
11	1		*FRONT BUMPER LOWER GRILLE / BR	0.00	0.00	*40.00 F ✓
12	1		*FRONT BUMPER CENTER GARNISH X NN	0.00	0.00	*95.00 F X
13	2		*FRONT HEADLAMP X NN	0.00	0.00	*600.00 F X
14	1		*HEADLAMP SUPPORT PANEL X Repair	0.00	0.00	*150.00 F X
15	1		*AIR CON CONDENSER X NN	0.00	0.00	*150.00 F X
16	1		*RADIATOR X NN	0.00	0.00	*160.00 F X
17	1		*AIRCON MOTOR FAN ASSY X	0.00	0.00	*195.00 F X
18	1		*RADIATOR FAN COWLING X NN	0.00	0.00	*55.00 F X
19	1		*AIR DUCT X	0.00	0.00	*45.00 F X

F=Franchise part.

Total Parts (S\$) 2,159.00

SME Motor Pte Ltd/SGB5369K/28/11/2017 14:02. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	COOLANT NN	X 25.00
2	1	FRONT NUMBER PLATE / BT	35.00
Sub Total (\$\$)			60.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	WIRE CHECKING	New	20.00
2	REMOVE AND REFIX AIRCON AND GAS	New	NN X 100.00
3	LTA CHARGE	New	65.00
4	LABOUR	New	400 750.00
5	PAINTING	New	600 800.00
Gross Labour Cost (\$\$)			1,735.00

SME Motor Pte Ltd/SGB5369K/28/11/2017 14:02. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

4 Days.

Excess: 0

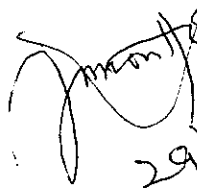
Authorised

~~Lumpsum repair~~ part by part

~~After repair photos~~ before photo photos.

Guo Qiang - 82880282

28/11/17


29/11/17.

LINK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged car for final resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledge to Repairer
Signature:
Date:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 February 2018 6:01 PM
To: 'Ying'; Guo Qiang (LKKAUTO)
Cc: SUR
Subject: RE: SGB5369K PENDING FOR FINALISE

Dear Ying,

Confirmed finalise amount \$1575/-

No of days: 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ying [mailto:ying@smemotor.com.sg]
Sent: Thursday, 22 February 2018 10:57 AM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: SGB5369K PENDING FOR FINALISE

hi Guo Qiang,

Please refer to the attached, kindly check and confirm.

Thanks & Regards

Ying

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6,

Blk D, #02-15/16/17/18

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 6747 6106 (6 Lines)

Fax: 6744 2368

From: ptr2@smemotor.com.sg
Sent: Thursday, February 22, 2018 9:41 AM
To: SME Motor-Ying
Subject: Attached Image

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Nov 2017)
 Parts: 143 MITSUBISHI LANCER 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: SME Motor Pte Ltd/SGB5369K/28/11/2017 14:02
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the
 END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET X Repair	0.00	0.00	*140.00F
2	1		*FRONT BONNET LOCK X BT	0.00	0.00	*35.00F
3	2		*FRONT BONNET HINGE X MAC	0.00	0.00	*44.00F
4	1		*FRONT GRILLE ? RM	0.00	0.00	*140.00F
5	4		*FRONT GRILLE CLIPS de	0.00	0.00	*8.00F
6	1		*FRONT BUMPER de	0.00	0.00	*150.00F
7	2		*FRONT BUMPER SIDE RETAINER de	0.00	0.00	*44.00F
8	10		*FRONT BUMPER CLIPS de	0.00	0.00	*20.00F
9	1		*FRONT BUMPER REINFORCEMENT BT	0.00	0.00	*60.00F
10	1		*FRONT BUMPER LOGO de	0.00	0.00	*28.00F
11	1		*FRONT BUMPER LOWER GRILLE BR	0.00	0.00	*40.00F
12	1		*FRONT BUMPER CENTER CARNISH ?	0.00	0.00	*30.00F
13	2		*FRONT HEADLAMP ?	0.00	0.00	*800.00F
14	4		*HEADLAMP SUPPORT PANEL X Repair	0.00	0.00	*150.00F
15	1		*AIR CON CONDENSER ?	0.00	0.00	*150.00F
16	1		*RADIATOR ?	0.00	0.00	*160.00F
17	1		*AIRCON MOTOR FAN ASSY X	0.00	0.00	*105.00F
18	1		*RADIATOR FAN COWLING X	0.00	0.00	*55.00F
19	1		*AIR DUCT X	0.00	0.00	*45.00F

F=Franchise part.

Total Parts (S\$) 2,159.00

SME Motor Pte Ltd/SGB5369K/28/11/2017 14:02. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

part 455
 SN 35
 LC 1085
 1575

22/10/2018

on Miscellaneous Items

Particulars	Amount
<u>Miscellaneous Items</u>	
1 COOLANT ?	25.00
2 1 FRONT NUMBER PLATE / BT	35.00
Sub Total (\$\$)	60.00
	35

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	WIRE CHECKING	New	20.00
2	REMOVE AND REFIX AIRCON AND GAS	New	180.00
3	LTA CHARGE	New	65.00
4	LABOUR	New	400 750.00
5	PAINTING	New	600 800.00
Gross Labour Cost (\$\$)			1085 1,735.00

SME Motor Pte Ltd/SGB5369K/28/11/2017 14:02. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

4 Days. Max Repair limit :

EXCESS: 0

Not Authorised

~~Insurance repair~~ part by part
~~After repair photos~~ before paint & photos / BY PAINT

Gm. Giam - 82880282

28/11/17

AUTHORISE REPAIR ON
29/11/17 @ 1430HRS

UK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts before resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledge by Repairer

Signature:

Date:



合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403
TOYOTA / LEXUS / MITSUBISHI / FORD / WINDSCREEN / CHEVROLET /
DAIHATSU / KIA / SUZUKI / HONDA
TEL: 6291 2827 FAX: 6296 4390
A/C: 6291 1886 FAX: 6291 7717
Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: SME MOTOR PTE LTD

1 KAKI BUKIT AVE.6
#02-15/16/17/18 AUTOBAY @KAKI BUKIT
SINGAPORE 417883
SGB5369K
HAN

NO: DLJ9199175
PAGE: 1
DATE: 30/01/2018
A/C CODE: LDSM446
TERMS: CR

Part No	Description	Location	Qty	Unit Price SIN	Amount SIN
Our D/O No: DDO9020843					
1	JMN161297WAR	FACE KIT,FR BUMPER JYH	1	150.00	150.00 ✓
2	JMN126460 R	PLATE,FR BUMPER UPR,LH JYH	1	22.00	22.00 ✓
3	JMN126461 R	PLATE,FR BUMPER,UPR,RH JYH	1	22.00	22.00 ✓
4	JMN161114 R	GRILLE,RADIATOR,RH JYH	1	70.00	70.00 ✓
5	JMN150608 R	REINFORCEMENT JYH	1	60.00	60.00 ✓
6	J5908A002	LATCH,HOOD JDS	1	35.00	35.00 ✓
7	JMR288150	CLIP,FR GRILLE JDS	4	2.00	8.00 ✓
8	JMN126476	MARK,THREE-DIA (CHROME) JDS	1	28.00	28.00 ✓
9	J7450A214WA-R	GRILLE,RADIATOR △ JDS	1	40.00	40.00 ✓
10	JMR200300	CLIP,FR BUMPER JDS	10	2.00	20.00 ✓
TOTAL QUANTITY:			22	TOTAL	SIN 455.00
				ADD GST @ 7%	31.85
				GRAND TOTAL	SIN 486.85

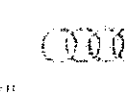
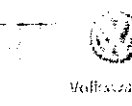
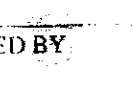
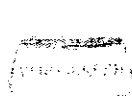
#02-18

Print / MT / 30/01/2018 3:54:48 PM

SALESMAN: MT

This document is computer generated. No signature required.

GOODS SOLD ARE NOT RETURNABLE



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Nov 2017 13:53	28 Nov 2017 14:02	28 Nov 2017 14:19	S\$1,575.00	S\$1,575.00		Pending for Survey Report
	Sendback Est	S\$3,954.00	Edit Adj Rpt	Edit Estimates	View Rpt		

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:

SATIMUN BIN TARRU, ID: S1360552A, Tel: +6586235207

Vehicle Reg. No.:

SGB5369K

Date of Loss:

21/11/2017 00:00 - :59

Claim Type:

OD / C0460274

Policy/Cover Note No.:

GA080020 (Comprehensive)

Excess:

S\$0.00

Repairer:

SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)

Handling Insurer:

AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Jas Tan - 6880 4844]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 07/12/2017]

Driver/Custodian:

MUHAMMAD KHAIRUL AZHAR BIN SATIMUN (32 / Male), NRIC: S8524382I, Tel: +6598569244

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

Claim Documents

SGB5369K (C0460274)
OD
Nov 21 2017 12:00AM
[SATIMUN BIN TARRU]
SME Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	22/11/17 16:08	Accident Statement	 Load HTM	
2	28/11/17 14:02	Repairer Estimates	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/17 14:25	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page ▼	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
2	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
3	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
4	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
5	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
6	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
7	22/11/17 16:08	Accident Photo [Linked Accident Report Documents]	 Load JPG ☒	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/17 12:05	SURVEY PHOTOS	 Load PDF	
2	26/02/18 10:50	RESURVEY PHOTOS	 Load PDF	
Documentation			1 per page ▼	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	22/11/17 16:08	Sketch Plan [Linked Accident Report Documents]	 Load TIF	
2	22/11/17 16:08	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIF	
3	22/11/17 16:08	Sketch Plan #3 [Linked Accident Report Documents]	 Load TIF	
4	22/11/17 16:08	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIF	
5	22/11/17 16:08	Sketch Plan #5 [Linked Accident Report Documents]	 Load TIF	
6	22/11/17 16:08	Sketch Plan #6 [Linked Accident Report Documents]	 Load TIF	
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 14:31	GIA SJH5128Y TP GREAT EASTERN_ABS From:TP - Reg. No: SJH5128Y, Claimant: HU ZOUYANG	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/17 12:04	ESTIMATE	 Load PDF	
2	02/03/18 12:33	Parts Invoice	 Load PDF	

Linked Accident Report Documents

View View in Browser

Assessment Reports			1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	22/11/17 16:08	Accident Statement	 Load HTM	
2	02/03/18 18:00	Addendum Sheet	 Load TIF	
3	02/03/18 18:00	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	22/11/17 16:08	Accident Photo	 Load JPG	☒
2	22/11/17 16:08	Accident Photo	 Load JPG	☒
3	22/11/17 16:08	Accident Photo	 Load JPG	☒
4	22/11/17 16:08	Accident Photo	 Load JPG	☒
5	22/11/17 16:08	Accident Photo	 Load JPG	☒
6	22/11/17 16:08	Accident Photo	 Load JPG	☒
7	22/11/17 16:08	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	22/11/17 16:08	Sketch Plan	 Load TIF	
2	22/11/17 16:08	Sketch Plan #2	 Load TIF	
3	22/11/17 16:08	Sketch Plan #3	 Load TIF	
4	22/11/17 16:08	Sketch Plan #4	 Load TIF	
5	22/11/17 16:08	Sketch Plan #5	 Load TIF	
6	22/11/17 16:08	Sketch Plan #6	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLISTResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☒ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AXA Insurance Pte Ltd
8 Shenton Way #24-01, AXA Tower
Singapore 068811

Our File No: CS/AXA17022638/GVBE2
Date: 05/03/2018

REFERENCE

Insured/Claimant:	SATIMUN BIN TARRU	Policy No:	GA080020	
Date of Loss:	21/11/2017	Nature of Claim:	OD	Claim No: C0460274

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGB5369K	Engine No:	4G18GT4536
Make & Model:	MITSUBISHI LANCER, 1.6 (A)	Chassis No:	JMYSTCS3A6U003515
Reg. Date:	22/12/2005 (Man. Year: 2005)	Odometer:	237306 km
Colour:	Blue		
Engine Capacity:	1584 cc		
Market Value/New Car Price:	S\$20,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/50Z R16	Rear Tyre Size:	205/50Z R16
Front Left Side:	SMACHER 6 mm	Rear Left Side:	SMACHER 6 mm
Front Right Side:	SMACHER 6 mm	Rear Right Side:	SMACHER 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,159.00	455.00	1,704.00	78.93
Miscellaneous Items	60.00	35.00	25.00	41.67
Labour	1,735.00	1,085.00	650.00	37.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,954.00	1,575.00	2,379.00	60.17
+ GST 7.00/7.00% (S\$)	276.78	110.25	166.53	60.17
Nett Amount (S\$)	4,230.78	1,685.25	2,545.53	60.17

INSPECTION

Date of Assignment:	28/11/2017	Present Location:	SME Motor Pte Ltd (Kaki Bukit)
Date Inspected:	28/11/2017	Inspected At:	1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit Singapore 417883
Estimated Period of Repair:	4.0 days		

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 05 Mar 2018)

Parts: 143

MITSUBISHI LANCER 1.6 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SGB5369K)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info:

Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET (CONSISTENT)	Repair	140.00 F	*- F
2	1		*FRONT BONNET LOCK (CONSISTENT)	Bent	35.00 F	*35.00 F
3	2		*FRONT BONNET HINGE (CONSISTENT)	Not Necessary	44.00 F	*- F
4	1		*FRONT GRILLE (CONSISTENT)	O/SCracked / N/S Not Necessary	140.00 F	*70.00 F
5	4		*FRONT GRILLE CLIPS (CONSISTENT)	Necessary	8.00 F	*8.00 F
6	1		*FRONT BUMPER (CONSISTENT)	Deformed	150.00 F	*150.00 F
7	2		*FRONT BUMPER SIDE RETAINER (CONSISTENT)	Necessary	44.00 F	*44.00 F
8	10		*FRONT BUMPER CLIPS (CONSISTENT)	Necessary	20.00 F	*20.00 F
9	1		*FRONT BUMPER REINFORCEMENT (CONSISTENT)	Bent	60.00 F	*60.00 F
10	1		*FRONT BUMPER LOGO (CONSISTENT)	Necessary	28.00 F	*28.00 F
11	1		*FRONT BUMPER LOWER GRILLE (CONSISTENT)	Broken	40.00 F	*40.00 F
12	1		*FRONT BUMPER CENTER GARNISH (CONSISTENT)	Not Necessary	95.00 F	*- F
13	2		*FRONT HEADLAMP (CONSISTENT)	Not Necessary	600.00 F	*- F
14	1		*HEADLAMP SUPPORT PANEL (CONSISTENT)	Repair	150.00 F	*- F
15	1		*AIR CON CONDENSER (CONSISTENT)	Not Necessary	150.00 F	*- F
16	1		*RADIATOR (CONSISTENT)	Not Necessary	160.00 F	*- F
17	1		*AIRCON MOTOR FAN ASSY (CONSISTENT)	Not Necessary	195.00 F	*- F
18	1		*RADIATOR FAN COWLING (CONSISTENT)	Not Necessary	55.00 F	*- F
19	1		*AIR DUCT (CONSISTENT)	Not Necessary	45.00 F	*- F

F=Franchise part.

Total Parts (S\$)	2,159.00	455.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	COOLANT (NOT NECESSARY) (CONSISTENT)	25.00	0.00
2	1	FRONT NUMBER PLATE (BENT) (CONSISTENT)	35.00	35.00
Sub Total (\$\$)			60.00	35.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	WIRE CHECKING	New	20.00	20.00
2	REMOVE AND REFIX AIRCON AND GAS	New	100.00	0.00
3	LTA CHARGE	New	65.00	65.00
4	LABOUR	New	750.00	400.00
5	PAINTING	New	800.00	600.00
Gross Labour Cost (\$\$)			1,735.00	1,085.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >