Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 8 December, 2017 11:59 AM

To: 'PBSP'

Cc: Vic (LKKAuto); Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKV5985D AND SGY1122K ON 26/11/2017 ***

LKK REF - CC3/AIG17022629/ea3

Attachments: OI SKETCH PLAN.pdf

WTHOUT PREJUDICE

Hi Caroline,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 8 December, 2017 10:20 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKV5985D AND SGY1122K ON 26/11/2017 *** LKK REF -

CC3/AIG17022629/ea3

Dear Asher,

Please let us have your reply on liability.

Car has been surveyed on 06.12.2017.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Friday, 1 December 2017 10:35:14 AM

To: Shirley Hiew (LKK Auto)

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); 甯珺 ©; assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKV5985D AND SGY1122K ON 26/11/2017 *** LKK REF -

CC3/AIG17022629/ea3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com>

Sent: Tuesday, 28 November 2017 3:39 PM

To: PBSP

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); 甯珺 ©; assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKV5985D AND SGY1122K ON 26/11/2017 *** LKK REF -

CC3/AIG17022629/ea3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg] **Sent:** Tuesday, 28 November, 2017 9:35 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKV5985D AND SGY1122K ON 26/11/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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