

INS CASE OWNER:

Tanet

CC 4/EQ170 22627 / T1 ea3

ASSIGNMENT

Surveyor:

TAUFIKH

DOI:

28/11/17

Date / Time:

28/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP 88385

Name of Insured:

JOO HENG PLASTICS TRADING

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

25/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

DM17 HQ 02676/JT

Policy No.:

Make / Model:

MITSUBISHI CANTER - 3.0 D
REG 218 31008 (M)

Place of Accident:

CARPPOLO ST BOWARDS LAMUNOS
ST

If NO, Driver Name / Age: WANG FAGUO

Driver Tel No.: 9726 3879

(V/L YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 2694T



INSRS:

WSP: Prime Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

04/12/17 (Asher)

SHD 2694T - X ; YP 88385 - X
* Please verify insured's Driving License.

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 04/12/17

Sent By:

Shidey Heng

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle /sOP

2) Report Format:

TP

3) Survey fee:

+160.

Survivor *Taufik*

REF:

EQ

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
G/A / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 3 days Res: Yes or No
Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 2694T Yr Regn: 2011 Apr 1
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nyundai Avante cc 1391

Colour: Orange A/C Insured / Std / NI / NA

Sp Reading: 59130 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A. _____

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45: + 900 (SED. + 816-60 491)

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) \$ + RE \$

) Photos

) Other

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ117022627/T1ea3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 28-11-2017	
		Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YP 8838S	Veh. Inspected	SHD 2694T
Policy No.		Coverage (\$)	0.00
Claim No.	DM17HO02676/JT	Excess (\$)	0.00
Assign From		Assign Date	28/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	25/11/2017	Inspection Date	28/11/2017
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 28.11.2017

EQ Insurance Company Ltd
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2694T HYUNDAI AVANTE (2010)

To Supply

1)	1pc	Rear bumper	de	\$	447.00
2)	1pc	Rear bumper clip	ue	\$	30.00
3)	1pc	Rear boot lid "Hyundai" emblem	ue	\$	35.00
4)	1pc	Left tail lamp	ue	\$	290.00

Sub total parts	\$	802.00
Less: 20% discount	\$	160.40
	\$	641.60

L/charges

1)	Towing charges	\$	35.00	?
2)	To repair rear boot lid, rear end panel. Remove & replace rear bumper & the above parts	\$	450.00	300
3)	To putty, respray painting rear boot lid outer, rear end panel & rear bumper	\$	650.00	400

Sub total L/charges	\$	1,135.00
Estimated total	\$	1,776.60

Insurance Company to be notified by the following:

1. Resurvey spray painting

2. Resurvey during resurvey

3. Resurvey to confirmation

4. Resurvey on a "Without Prejudice" basis

5. Resurvey (application(s) is allowed

6. Resurvey (application(s) must be resurveyed and

7. Resurvey (application(s) must be approved from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97445741
- WP' 28/11/17 @ 1530
Repairing after repair
See @ 11/11/17
3 days



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI17022627/T1ea3

Date: 04.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 2694T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.11.2017 at the premises of M/s Prime Auto Claims Service Pte Ltd (Benoi Place) and have the following to report:-

Workshop Estimate Amount	: S\$	1,776.60
Revised Estimate Amount	: S\$	1,109.60
"Check" Items Amount	: S\$	35.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

447.00	290.00	300.00	35.00
30.00		400.00	150.00
35.00			250.00

700.00

0.00

435.00

0.00

0.00

512.00 290.00

802.00	1135.00	0.00
512.00	700.00	0.00
290.00	435.00	0.00

512.00
102.40
409.60
700.00

1109.60

35.00
0.00
0.00
0.00
0.00

}

CHECK ITEM

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 27 February 2018 4:43 PM
To: 'Alice Leong'
Cc: Vic (LKKAUTO)
Subject: RE: ACCIDENT ON 25.11.2017 INVOLVING VEHICLES SHD2694T & YP8838S

Categories: LOD

WITHOUT PREJUDICE

Hi Alice,

We refer to your email dated 05/01/2018.

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of YP 8838S.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Lebar Industrial Park, Unit A-01-01, 800-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Friday, 5 January 2018 10:27 AM
To: 'Alice Leong' <aliceleong@primusautoclaims.com>
Subject: RE: ACCIDENT ON 25.11.2017 INVOLVING VEHICLES SHD2694T & YP8838S

Without Prejudice

Hi Alice,

We acknowledge your email below.

However we are still pending instruction from our principal due to policy issue.

We shall revert to you upon receipt of instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Friday, 5 January 2018 10:15 AM

To: Asher Sng (LKKAuto) <asher.sng@lkkauto.com>

Subject: RE: ACCIDENT ON 25.11.2017 INVOLVING VEHICLES SHD2694T & YP8838S

Importance: High

Dear Asher,

1st Reminder

Your below e-mail referred.

Please let us have the status of your principal decision by **12.01.2018**

Thank you

*May the spirit of the Christmas fill your home with peace, joy and love.
I wish you all Merry Christmas and Happy New Year.*

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6741 4108

HP: 8781 9005

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From: Asher Sng (LKKAuto) [<mailto:asher.sng@lkkauto.com>]

Sent: 22 December, 2017 5:35 PM

To: Alice Leong <aliceleong@primeautoclaims.com>

Subject: RE: ACCIDENT ON 25.11.2017 INVOLVING VEHICLES SHD2694T & YP8838S

Without Prejudice

Hi Alice,

We acknowledge your email below.

However we are still pending information from our principal due to policy issue.

We shall revert to you upon receipt of instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1: 802-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Friday, 22 December 2017 11:05 AM

To: Asher Sng (LKKAuto) <ashersng@lkkauto.com>

Subject: ACCIDENT ON 25.11.2017 INVOLVING VEHICLES SHD2694T & YP8838S

Importance: High

Hi Asher,

See enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office.

For swift & amicable settlement, please let us have your offer.

*May the spirit of the Christmas fill your home with peace, joy and love.
I wish you all Merry Christmas and happy New Year.*

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6881 0908 Fax: 6741 4108

HP: 8781 9005

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Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 28 November, 2017 11:34 AM
To: assignments
Subject: FW: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S
Attachments: img-171127175325.pdf

Importance: High

Hi Cath,

Please assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

28.11.2017 @ 1:23pm
Alice veh in
Taufelch.

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]
Sent: Tuesday, 28 November, 2017 11:05 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: FW: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S
Importance: High

Dear LKK

Please refer below email and attachments.
Kindly proceed.

Our insured has yet lodge GIA report.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate



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From: Pei Yee [<mailto:peiyee@primeautoclaims.com>]
Sent: Monday, November 27, 2017 4:15 PM
To: Elaine Cheong
Cc: aliceleong@primeautoclaims.com
Subject: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S
Importance: High

Hi

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

We select: LKK Auto Consultants Pte. Ltd.

Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Service Pte. Ltd.
Office : 5 Benoi Place Singapore 629926
Workshop : 6 Benoi Place Singapore 629927
Tel: 6861 0908
Fax: 6515 2948

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Shirley Hiew (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 4 December, 2017 3:23 PM
To: Shirley Hiew (LKK Auto)
Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S
Attachments: OLPDF

Dear Shirley / Asher

Attach OI report. However, OID seems to be holding a Class 3C licence only.

Please confirm that he has the valid driving licence before settlement.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

Maxwell Road #07-00 Tower Block MND Complex Singapore 069110

tel 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, December 4, 2017 1:37 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Your ref: TBA

LKK ref: CC4/EQ117022627/T1ea3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SHD 2694T

Date of survey: 28/11/2017

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 November, 2017 1:24 PM

To: bazlin_ahmad@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Dear Bazlin Ahmad,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin_ahmad@eqinsurance.com.sg]

Sent: Tuesday, 28 November, 2017 11:05 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: FW: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Importance: High

Dear LKK

Please refer below email and attachments.
Kindly proceed.

Our insured has yet lodge GIA report.

Thank You.

Regards,

Bazlin Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

tel 65 6496 8881 | tel 65 6223 8433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Pei Yee [<mailto:peiyee@primeautoclaims.com>]

Sent: Monday, November 27, 2017 4:15 PM

To: Elaine Cheong

Cc: aliceleong@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHI 2694T & YP8838S

Importance: High

Hi

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

We select: LKK Auto Consultants Pte. Ltd.

Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908

Fax: 6515 2948

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Asher Sng (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 9 February 2018 2:29 PM
To: Asher Sng (LKKAuto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Dear Asher,

Please inform third party we shall repudiate liability since involved driver did not have valid driving licence at point of accident.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, February 9, 2018 9:17 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Vic (LKKAuto) <vic@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Hi Janet,

We refer to the email below.

The last conversation with the boss he mention that the driver fail his TP test twice and the driver was not supposed to drive the vehicle at the time of the accident.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, 9 February 2018 8:41 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Dear Asher,

Please make a last follow up with the boss and /or OID to see if he has obtained the valid licence by now.

Request for a copy and proceed with the settlement.

Regards,

Janet Tan

Senior Executive | Claims




EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, February 9, 2018 10:44 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Importance: High

Hi Janet,

We refer to the email dated on 06/12/2017.

Third party repairer is chasing for settlement.

Please kindly let us have your instruction is any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Ave 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 29 January 2018 12:42 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

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Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Ave 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 10 January 2018 7:14 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Hi Janet,

We refer to the email dated on 06/12/2017.

Third party repairer is chasing for settlement.

Please kindly let us have your instruction is any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Ave 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 2 January 2018 10:24 AM

To: Janet Tan <janet.tan@engineerance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [URGENT] RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Hi Janet,

We refer to the email dated on 11/17/2017.

Third party repairer is chasing for settlement.

Please kindly let us have your instruction is any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Ave 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 3 December, 2017 5:03 PM

To: 'Janet Tan' <janet.tan@engineerance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DM17HO02676/JT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Hi Janet,

We refer to the email below.

Conversation with the boss of the company Mr Nah, he confirmed the accident and the driver Mr WANG FAGUO is in the midst of waiting for the next court date as the driver had fail twice.

Insured driver is holding a valid Singapore driving licence CLASS 3C, however according to our research CLASS 3C only allow to drive motorcar with unladen weight=< 3000kg built to carry=< 7 passengers (exclude driver).

According to Traffic Police website (EDDIES) insured driver Provisional Driving Licence expired on 10/10/2017.

Please kindly let us have your instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 4 December, 2017 3:23 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Asher Sng (LKKAuto) <asher@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: DM1711002676/IT- PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Dear Shirley / Asher

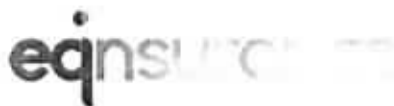
Attach OI report. However, OID seems to be holding a Class 3C licence only.

Please confirm that he has the valid driving licence before settlement.

Regards,

Janet Tan

Senior Executive | Email: janet.tan@eqinsurance.com.sg



EQ Insurance Company Limited

5 Maxwell Road #17-01 Tower 18-17-18-18-19 Complex Singapore 069110

did 65 6496 9032 | tel 65 6523 1111 | fax 65 6523 4150

www.eqinsurance.com.sg

 A Member of Citystate



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, December 4, 2017 1:37 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Asher Sng (LKK Auto) <asher@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Your ref: TBA

LKK ref: CC4/EQ117022627/11ea3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SHD 2694T

Date of survey: 28/11/2017

Enclosed for your perusal is:

- TP's GIA report
- Estimator's cost of repair
- Preliminary advice

We have not authorized claims.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0555 | email: shirley@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 November 2017 1:24 PM

To: bazlin.ahmad@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRI REQUEST FOR ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S

Dear Bazlin Ahmad,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-3434 | email: catherine@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]
Sent: Tuesday, 28 November 2017 11:05 AM
To: Admin A <admina@equity.com.sg>
Cc: Janet Tan <janet.tan@equity.com.sg>
Subject: FW: PRI REQUEST ON ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S
Importance: High

Dear LKK

Please refer below email and attachments.
Kindly proceed.

Our insured has yet to get RTA report.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road, #05-01, Singapore 069110
tel 65 6400 1111 | tel 65 6223 8888 | ext 881 | fax 65 6223 4159
www.eqinsurance.com.sg

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From: Pol Mon [mailto:polmon@primesightclaims.com]
Sent: Monday, November 27, 2017 4:15 PM
To: Elaine Lim
Cc: alice.jg@primesightclaims.com
Subject: PRI REQUEST ON ACCIDENT ON 25.11.2017 INVOLVING SHD2694T & YP8838S
Importance: High

Hi

The above referred,

Our client's RTA report enclosed for your retention. Please arrange PRI on urgent basis.

Please for any queries, avoid 1145-1245pm lunch hour.

We select HCC to consults Pte. Ltd.

Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Services Pte. Ltd.

Office : 51 Dempsey Place Singapore 629226

Workshop : 6 Dempsey Place Singapore 629927

Tel: 6861 9088

Fax: 6515 2948

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI17022627/T1ea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 02-03-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 8838S	Veh. Inspected	SHD 2694T	
Policy No.		Coverage (\$)	0.00	
Claim No.	DM17HO02676/JT	Excess (\$)	0.00	
Assign From	JANET	Assign Date	28/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI AVANTE	c.c	1591	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	KMH DU41BMAU021742	Colour	ORANGE	
Odometer	591930	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/65 R15	WEST LAKE	6 mm	
L/H Front Tyre	185/65 R15	WEST LAKE	6 mm	
R/H Rear Tyre	185/65 R15	WEST LAKE	6 mm	
L/H Rear Tyre	185/65 R15	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/11/2017	Inspection Date	28/11/2017	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2694T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	447.00	447.00
1	REAR BUMPER CLIP	NECESSARY	30.00	30.00
1	REAR BOOT LID 'HYUNDAI' EMBLEM	NECESSARY	35.00	35.00
1	LEFT TAIL LAMP	NOT NECESSARY	290.00	-
	LESS 20% DISCOUNT		-160.40	-102.40
			641.60	409.60
<u>LABOUR</u>				
	TOWING CHARGES.	NOT NECESSARY	35.00	-
	TO REPAIR REAR BOOT LID ,REAR END PANEL.REMOVE & REPLACE REAR BUMPER & THE ABOVE PARTS.		450.00	300.00
	TO PUTTY,RESPRAY PAINTING REAR BOOT LID OUTER ,REAR END PANEL & REAR BUMPER.		650.00	400.00
			1,135.00	700.00
GRAND TOTAL			1,776.60	1,109.60
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				900.00

Report Ref No. CC4/EQ117022627/T1ea3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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