

INS. CASE OWNER:

CC 3 / CTI1702

LKK:

IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT

Date / Time:

27/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 82405

Name of Insured:

ONG THONG HAT

Insured Tel No.:

HP:

91680069

Excess Sec II : \$5

D.O.A.:

27/11/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

SNM1700681202/014405

Policy No.:

DMPCSN3 07271700

Make / Model:

TOYOTA

Place of Accident:

THU TOU SEMU HOSPITAL AD CP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHD 32696



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP: 100%  
Tel: 100%  
Liability: 100%  
RMKS: 100%

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

10/11/18  
VIC

SHD 32696-X

SLG 82405-X

- RINCE  
- ORIGINAL TP LCP IN.

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

3/1/18 &gt; STI MANA.

After call ltr to OI:

VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

03/01/18 10:57 Am - Call OI, Mr Ong, 91680069 no response.

04/01/18

- send letter to OI.

05/01/18 9:45

- called OI, but no response.

11/1/18 - 1324 hrs - spoke to OI Mr Ong, 91680069 aware of NLI  
Issue agreed to settled on TP claims - already  
received letter yesterday (10/1/18)  
Below ask insurance.

27/06/18

- send for offer to TP.

28/06/18

- received orig. dv. TP accepted offer.

- All docs in order to close.

PRELIMINARY ADVICE

Date/Time:

27/11/18

Sent By:

THU

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

\$5

635.00 ( 2 days) Reduction: 6 %

Email

Call

FINAL SETTLEMENT

Date/Time:

27/06/18

Confirm with:

WHITNEY

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

2A

If NO or B 28, Ass. Lia:

COI REVERSED TO PIRK

Repair Cost:

(with)

\$5

679.45

Loss of Rental (LOR):

\$5

280.00

( 2 days)

x \$125.00

Loss of Use (LOU):

\$5

100.00

(\$ 80 x 2 days)

Loss of Income (LOI):

\$5

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

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OTA/LTA Search

\$5

5.85

Medical:

\$5

-

Disbursement:

\$5

-

(e.g Tow/ Independent)

Legal Cost

\$5

-

Total:

\$5

1,034.80

Global Sum \$5:

1,030.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

1,030.00

Name 1:

COMPUTER ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

RECEIVED 25 MAR 2018

Surinder

Kalvi

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

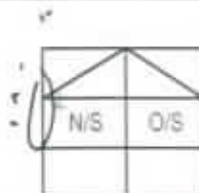
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

SHD 32 696

Yr Regn: \_\_\_\_\_

2 JUL 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

Hyundai Ix0

c.c

1685

Colour

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

186331

T/Radio:

Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

KMHLD414MH409A21

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SiRim / STD / STD or

Tyre Size:

F:

205/60R16

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Harika

Front

Rear

R/Bal.

2

mm

R/Bal.

2

mm

L/Bal.

2

mm

L/Bal.

2

mm

D.O.A.

26/11/12

D.O.A.

27/11/12

Survey held at

14EC/17-18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s P/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

29/11/12

Carved P/P \$625 / 20%.

(CRAB: \$ 40.00 / 6%)

CTZ

Date/Time. File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time. File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

1.3 = RS. \$

Phone

Other

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI17022624/K1hb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 28-11-2017		
		Code : CTI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLG 8240S	Veh. Inspected	SHD 3269G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/11/2017	Inspection Date	27/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Job: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.305092278

OWNER: COMFORT TRANSPORTATION PTE LTD S/O NO: 7010045 ADDRESS: 383 SIN MING DRIVE Singapore SINGAPORE 575717 TEL: 65508755	REGN NO: SHD3269G MAKE: HYUNDAI MODEL: I-40 YR OF MANU: 21.07.2016 CHASSIS CODE: RMHLB41UMGU091921	MILEAGE FUEL: E 1/2 F DATE/TIME IN: 27.11.2017 08:30 TARGET DATE COMPLETION DATE/TIME:
--	--	--

CHINA

Accident Date: 26.11.2017  
NATURE: 3P 26.11.2017

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

WORKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Exit Pass	
Vehicle No.: SHD3269G	SHD3269G
No.: SHD3269G LKE/KALVIN	
Signature/Date	Date
To be kept by Security Guard	



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI17022624/K1hb3

Date: 28.11.2017

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHD3269G**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.11.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	675.00
Revised Estimate Amount	: S\$	635.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## REPAIR ESTIMATE\*

MAKE :

**MODEL : HYUNDAI i40**

DATE 27/11/2017 11:11

ckc/cabini : PbyP  
27/11/2017 11:11  
ckc CHINA

**Link Auto Consultants hereby notify the Repairer**

- To resolve the complaint
- To stop the work
- To stop the work
- To stop the work
- To stop the work
- To stop the work

**Accepted by:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305092278  
Date : 29/11/17

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6548 8156

## FINALIZATION FORM

To : LKK  
Attn : Mr KALVIN ANG  
Vehicle Reg No. : SHD3269G CTPL 26.11.17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SLG82405
2. The finalized amount shall be:
 


(a) Spare Parts after List discount	\$75.00
(b) Labour Charges	\$560.00
<b>Total for Part-By-Part Repair Cost</b>	<b>\$635.00</b>
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
<b>Final Lumpsum Repair cost</b>	<b></b>


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : Calvin  
Date : 29/11/17

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 29.11.2017  
Time: 15:51:22  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305092278  
REGN NO : SHD3269G  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 21.07.2016  
DATE/TIME IN : 27.11.2017 08:30  
ACCIDENT DATE : 26.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 28-01-0103-0003-A (140)FRT DOOR LOGO SONATA 1 N 75.00 0.00 75.00

SUB-TOTAL : 75.00

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

SUB-TOTAL : 560.00

TOTAL : 635.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 3269G

DATE 27/11/2017 11:11

MAKE :

MODEL : HYUNDAI i40

CRA/Calvin

PbyP

LKE

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Door Comfort Logo (LH) ✓			S 75.00	Nett
	Front Door (LH) x repair				
	Front Fender (LH) x repair				
	<b>Labour Charge</b>				
	Panel Beating			S 350.00	200
	Spray Painting Charge			S 400.00	360
	Tuff Kote			S 50.00	x
	<b>TOTAL LABOUR</b>			<b>S 600.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>S 675.00</b>	
<p>Calvin LKKE</p> <p>27/11/17 1420hrs</p> <p>2 Pys</p> <p>P/P</p> <p>After Repair photo</p>					
<div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resolve before the survey painting</li> <li>To display damaged part for survey</li> <li>Parts order and subject to confirmation</li> <li>Third party survey and a "No Fault" or "No Fault" bill</li> <li>No legal proceedings to be taken</li> <li>Supplementary claims must be reviewed and is subject to the insurance company</li> </ul> <p>Acknowledged by Repairer:</p> <p>Signature:</p> <p>Date:</p> </div>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 27 March, 2018 3:57 PM  
**To:** William Tan Thoo Seng  
**Cc:** Catherine Koh Mui Gek; Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: T1117/SHD3269G/WT(st)\_ACCIDENT INVOLVING VEHICLES SLG 8240S AND SHD 3269G ON 26.11.17  
**Attachments:** DV.pdf

Your Ref: T1117/SHD3269G/WT(st) Without Prejudice  
Our Ref: CC3/CTI17022624/K1hb3

Dear William,

ACCIDENT INVOLVING VEHICLES SLG 8240S AND SHD 3269G ON 26.11.17

We refer to the above matter.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$1,030.00** (all in) to settle your client's claim.

If agreeable, kindly sign the attached DV and forward the original copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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## Shu Pei (LKKAuto)

---

**From:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Sent:** Thursday, 30 November, 2017 10:48 AM  
**To:** Shu Pei (LKKAuto); Vic (LKKAuto)  
**Cc:** Alfred Toh; Joel Goh; Admin A; Asher Sng (LKKAuto); Jowyn Tay  
**Subject:** RE: Direct Settlement - Accident Involving SLG8240S (OI : CTI - SNM17D06812C02/0/LKKDS) and SHD3269G (TP : LKK REF - CC3/CTI17022624/K1hb3)on 26.11.2017  
**Attachments:** SNM17D06812C02 20171130-TO INSD-APPT LKK AS SETTLEMENT AGENT.pdf; MSR117156185-SLG8240S.pdf  
**Importance:** High

Dear Vic &/or Shu Pei,

Please refer to the attachments.

Thank you.

Regards,

**Jowyn Tay**

Deputy Claims Executive

Motor Division

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

\*\*\*\*\*  
\*\*\*\*\*  
**Disclaimer :**

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

\*\*\*\*\*  
\*\*\*\*\*  
**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Tuesday, 28 November, 2017 7:23 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving SLG8240S (OI : CTI - TBA) and SHD3269G (TP : LKK REF - CC3/CTI17022624/K1hb3) on 26.11.2017

**WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 3269G at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springvale Tower Singapore 079909  
Tel: 6328 8111 Fax: 6222 1023  
Website: www.sg.ctaiping.com  
Co. Reg. No. 200208384E

Our Reference: **SNM17D06812/C02/0**

Date : **30 NOVEMBER 2017**

via Ordinary & Registered Mail

**ONG THONG HAI  
BLK 4B ST. GEORGE'S LANE  
#04-167  
SINGAPORE 321004**

Dear Sir / Madam

**ACCIDENT INVOLVING SLG8240S AND SHD3269G ON 25 NOVEMBER 2017  
ALONG TAN TOCK SENG HOSPITAL EMERGENCY CARPARK**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD3269G**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd  
Attn : VIC  
Ref : CC3/CTI17022624/K1hb3  
Contact No : 68412360  
via Email : vicalpeh@lkkauto.com

CC : Agent - (AN0444A) - META AGENCY PTE LTD

F01/LKKDS-2013

# COMFORTDELGRO ENGINEERING

Our Ref : T 1117 / SHD3269G /WT(st)

Your Ref :

Date : 12-Dec-17

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196596040V

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3269G YOUR INSURED SLG8240S  
AND OTHER \_\_\_\_\_ ON 26.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3269G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLG8240S we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 679.45
2	2 days Loss of Rental @ \$ 125.00 per day	\$ 250.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 934.80

## HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,094.80

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 6 pcs.
- b) LTA search slip/s of : SLG8240S
- c) GIA / Police report/s of : SHD3269G
- d) Letter of authority from owner / hirer / operator
- ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
- ( X ) Photograph/s of Accident Scene ( X ) Downtime/Mileage record ( X ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI17022624/K1hb3**

03 JANUARY 2018

**ONG THONG HAI**  
BLK 4B ST. GEORGE'S LANE  
#04-167  
SINGAPORE 321004

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 8240S AND SHD 3269G ON 26/11/17**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti  
Case Handler  
DID: 6256 3561  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGI 40 SHD3269G , SLG8240S  
TAN TOCK SENG EMERGENCY DRIVE WAY.

ON 26-Nov-17 00:10

I / We

ROSLAN BIN KHAMIS

(Hirer) NRIC No.:

S7925151H

and/or

(Relief) NRIC No.:

Taxi Number

SHD3269G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

26-Nov-2017

Name of Hirer

ROSLAN BIN KHAMIS

Hirer NRIC

S7925151H

Signature :



Address

482 PASIR RIS DRIVE 4 #07-393  
510482

Contact No.

82566697



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3075721700  
Claimant : COMFORT TRANSPORTATION PTE LTD

Claim No : SNM17D06812/C02/0

Amount : S\$1,030.00  
SINGAPORE DOLLARS ONE THOUSAND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3269G  
Insured Vehicle No. : SLC 82403

Date of Loss : 26/11/2017  
Place of Accident : TAN TOCK SENG HOSPITAL CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG THONG HAI  
Driver Name : ONG THONG HAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum (all in)	S\$ 1,030.00
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TOTAL . . . . .	S\$ 1,030.00
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CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
88 U-PANG DRIVE  
SINGAPORE 488088

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature :  Date : 27-3-18

The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 26.11.2017

S/No	Part No.
------	----------

VEHICLE NO  
SHD3269G

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
21.07.2016

CHASSIS CODE  
KMHLB41UMGU091921

INV. NO/DATE  
91343787 30.11.2017

JOB NO.  
305092278

ODOMETER READING

DATE/TIME IN  
27.11.2017 08:30

### PART REQUISITION

0001 28-01-0103-0003 (I40)FRT DOOR LOGO SONATA

SUB-TOTAL	:	75.00
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### JOB NATURE

0001 L PANEL BEATING  
0002 23-502 SPRAYPAINT ON AFFECTED AREA

SUB-TOTAL	:	560.00
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fortDelGro Engineering Pte Ltd  
member of COMFORT Group

Office:  
Braddell Road  
Singapore 579701

I note that no receipt shall be issued unless requested

TOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010012	91343787	679.45	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
 Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
 SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
 SHD3269G

MAKE  
 HYUNDAI

MODEL  
 I-40

DATE OF REG  
 21.07.2016

CHASSIS CODE  
 KMHLB41UMGU091921

INV. NO/DATE  
 91343787 30.11.2017

JOB NO.  
 305092278

ODOMETER READING

DATE/TIME IN  
 27.11.2017 08:30

Items total	635.00
Add GST @ 7.000 %	44.45
Invoice amount	679.45

Issued by : CHEWBEELING 30.11.2017 16:09:00  
 Repair type : CLSO/57/57  
 Payment type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
 Member of COMFORTDELGRO

Head Office:  
 Braddell Road  
 Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91343787	679.45	

Our Ref: CT17110882

Date: 30 November 2017



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	26/11/2017 @ 00:10 hrs
ALONG	TAN TOCK SENG HOSPITAL EMERGENCY DRIVEWAY
INVOLVING	SLG8240S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3269G** (the "Taxi"). The Taxi was hired to **ROSLAN BIN KHAMIS IC NO S7925151H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.





SLG8240S

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG8240S	26 Nov 2017 / 00:10:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI17022624/K1hb3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 02-04-2018	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLG 8240S	Veh. Inspected	SHD 3269G	
Policy No.	DMPCSN3075721700	Coverage (\$)	0.00	
Claim No.	SNM17D06812/C02/0	Excess (\$)	0.00	
Assign From		Assign Date	27/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU091921	Colour	BLUE	
Odometer	186831	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	7 mm	
L/H Front Tyre	205/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/11/2017	Inspection Date	27/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3269G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT DOOR COMFORT LOGO (LH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR (LH) (NPA) (SN)	TO REPAIR SEE LABOUR	-	-
1	FRONT FENDER (LH) (NPA) (SN)	TO REPAIR SEE LABOUR	-	-
			75.00	75.00
	<b>LABOUR</b>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT DOOR (LH) AND FRONT FENDER (LH).		350.00	200.00
	SPRAY PAINTING CHARGE		400.00	360.00
	TUFF KOTE	NOT NECESSARY	50.00	-
			800.00	560.00
	<b>GRAND TOTAL</b>		<b>875.00</b>	<b>635.00</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>635.00</b>

Report Ref No. CC3/CTI17022624/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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