

ASS. REC. BY:

REF: CS/FCI17022607/Kvbⁿ² Special Instruction:Surveyor: Kenneth ASSIGNMENT (Office)From (Person): Lurene Jaw of FCI Date/Time: 9.43 am @ 28/11/17

Estimated Cost: Bill to:

OD ~~HP~~ WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: PA 9469C Insured: SHC 7040Cat Workshop m/s K Kim Hin Auto Tel: 64527018of 160 Sin Ming Drive #02-20Policy No: Claim No: D17010971MFSH

Sum Insured: Excess:

Make of Veh: D.O.A. 23/11/2017
(Client's Record)CA / REV / REP. / REV 24 HRS 'wp' 20.12.2017 @ morning U.O.D. Endorsement:Date/Time: 9.48 am @ 28/11/17 Person Contacted: Sandra Vehicle IN OUT

Date/Time Action/Instruction (✓) Estimate

PA 9469C-X

SHC 7040C-CS/FCI15000635/T1f3u2-D.O.A: 08/01/2015

23/12/17 Email preli revised to FCI

11/6/18 11 Bay @ 4400 @ 1364.75 Car firm (Red 1937-50, 587)

ASSIGNMENT

From: _____ Date: 20/12/17

Estimated Cost: _____

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐

To Inspect Vehicle No: PA 9469C

at Workshop m/s K. Kim Hin Auto

of 160 Sin Ming Drive #02-20

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS Wp1

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: PA 9469C Yr Regn: 05 10

Type: M. Car / M. Cycle / ☒ Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota 1700cc 2P82

Colour: White A/C _____ Insured / Std / NI / NA

Sp. Reading: 468692 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFST2 2P 600008181

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15X8

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 23/1/17

Rear

R/Bal. 7 mm

L/Bal. 7 mm

D.O.I. 20/12/17

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

21/12 14h parts to Carhouse

RECEIVED 11 JUN 2018

Date/Time, File Pass to? ☐ : Preli. Report

☐ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee: 130

Transportation: 50

S - RS 50

Photos: 15

Others: _____

TOTAL:

130
50
50
15
245

Report Format: CWS

Lump Sum / I.B.I. (\$) 1364.25

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17022607/Kvb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 28-11-2017	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 7040C	Veh. Inspected	PA 9469C
Policy No.		Coverage (\$)	0.00
Claim No.	D17010971MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	28/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	23/11/2017	Inspection Date	
Survey held at	160 SIN MING DRIVE # 02-20,575722		
Repairer	K KIM HIN AUTOMOTIVE PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D17010971MFSH
Our ref: CS/FCI17022607/Kvb

Date : 23/12/2017

The Motor Claims Department
M/s First Capital Insurance Ltd

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. PA 9469C

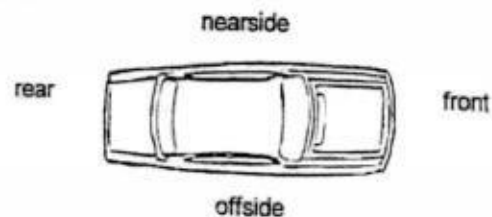
We thank for your instruction on 28/11/2017

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/12/2017 at the premises of M/s K KIM HIN AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$3,301.75
Revised Estimate Amount	: S\$1,364.25
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear o/s portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

Survey Department Check List (Case Handler)

Reference No. : CS/FC3 17022607 Kvb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: VERON

Case Handler

11/6/18
Date

*C: Critical *N: Non-Critical

21/05/2014

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	27-11-2017	Our Ref No.	D17010971MFSH
Accident Date	23-11-2017	Claim Type.	Third Party
Insured Vehicle	SHC7040C	Third Party Vehicle.	PA9469C
Survey Location	160 SIN MING DRIVE #02-20SIN MING AUTOCITY		
Contact Person.	SHUMAN		
Contact No.	64527018/ 64527018	Fax No.	64583895
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:		
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD		
Contact Person	NA	Fax No.	68416315
Contact Number.	NA		

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	K. KIM HIN AUTO PTE LTD	Attention.	NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No.	NA
Officer Incharge	LURENE		

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231118)



PRI Documents



Close



PRI Header Details

Claim No	D17010971MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & K. KIM HI
Workshop Name	K. KIM HIN AUTO PTE LTD (Contact Person : SHUMAN)	Survey Location & Contact Details	160 SIN MING DRIVE #02-20SIN MING AUTOCITY Mobile: 64527018 , Phone: 64527018 , Fax: 64583895 EmailId: ADMIN1@KKIMHIN.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM T		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHC7040C	TP Vehicle No	PA9469C
PRI Recieved Date	27-11-2017 05:30:49 PM	Surveyor Appointed Date	28-11-2017 09:42:11 AM	Surveyor Accept Date	28-11-2017 1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	28-11-2017	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▾	Model	Please Select Model ▾	Year	Select Year ▾
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Saturday, 23 December, 2017 1:39 PM
To: 'Claim Workflow System'
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17010971MFSH/1, PA 9469C
Attachments: PA 9469C PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle PA 9469C
Date of survey: 20/12/2017
Number of days: 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 28 November, 2017 9:51 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17010971MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@first-insurance.com.sg]
Sent: Tuesday, 28 November, 2017 9:42 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17010971MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	6821W
Vehicle Details	
Vehicle No.	PA9469C
Vehicle to be Exported	No
Intended De-registration Date	24 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	TOYOTA HIACE HIGHROOF AUTO 14 SEATER
Primary Colour	White
Manufacturing Year	2010
Engine No.	1KD1996659
Chassis No.	JTFST22P600008181
Maximum Power Output	-
Open Market Value	\$36,695.00
Original Registration Date	14 May 2010
First Registration Date	14 May 2010
Transfer Count	2
Actual ARF Paid	\$1,835.00
Intended PARF Rebate Details	
PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
Intended COE Rebate Details	
COE Expiry Date	13 May 2020
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$36,511.00
COE Rebate Amount	\$9,080.00
Total Rebate Amount	\$9,080.00

The information contained herein is correct as at 24 Nov 2017

OK



AUTO PTE LTD

金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-18/19/20/21,

Sin Ming AutoCity, Singapore 575722

Tel: 6452 7018 Fax: 6458 3895

Email: service@kkimhin.com.sg

No. : 29330

Vehicle Insured : SHC 7040 C
Accident Date : 23-Nov-2017

Date : 29-Nov-2017

Our Ref : 170853 (FIRST) / SHUMAN

PAGE : 1

BABA EXPRESS TRANSPORT SERVICES PTE LTD
Singapore

Not Attached

Runny B4 paint 3 days

ESTIMATED COST OF REPAIR FOR TOYOTA HIACE HIGHROOF 2982CC (2010) PA9469C
=====

1 pc tailgate
1 pc tailgate "TOYOTA" and "HIACE"
sticker
1 pc tailgate logo
1 pc rear bumper
10 pcs rear bumper clips
2 pcs rear bumper side retainer

2,100.00 X
48.00 —
55.00 —
456.00 —
50.00 —
60.00 —

2,769.00
Less 25% : -692.25

2,076.75

1 pc tailgate "70km/h" sticker
1 pc tailgate glass sealant
1 pc tailgate glass damping seal
1 pc reverse sensor assy

15.00 sn ✓
40.00 sn X
20.00 sn
220.00 sn
200sn

To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

450.00 \$400

To remove and refit rear windscreen
glass and conduct water leak test

120.00 X

To putty and respray on affected
portions.

300.00 220

To remove and refit reverse sensor
assy.

60.00 50

LKK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:
Total : S\$ 3,301.75
=====

Singapore Dollars Three Thousand Three Hundred
and One and Cents Seventy Five Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17022607/Kvbn2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 13-06-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 7040C	Veh. Inspected	PA 9469C	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17010971MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	28/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	JTFST22P600008181	Colour	WHITE	
Odometer	468692	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15X8	MICHELIN	7 mm	
L/H Front Tyre	195 R15X8	MICHELIN	7 mm	
R/H Rear Tyre	195 R15X8	MICHELIN	7 mm	
L/H Rear Tyre	195 R15X8	MICHELIN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/11/2017	Inspection Date	20/12/2017	
Survey held at	160 SIN MING DRIVE # 02-20,575722			
Repairer	K KIM HIN AUTO PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 9469C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	TO REPAIR SEE LABOUR	2,100.00	-
1	TAILGATE "TOYOTA" AND "HIACE" STICKER	NECESSARY	48.00	48.00
1	TAILGATE LOGO	NECESSARY	55.00	55.00
1	REAR BUMPER	BUCKLED	456.00	456.00
10	REAR BUMPER CLIPS @\$5.00	NECESSARY	50.00	50.00
2	REAR BUMPER SIDE RETAINER @\$30.00	O/S DISTORTED	60.00	30.00
	LESS 25% DISCOUNT		-692.25	-159.75
			2,076.75	479.25
SPECIAL NETT ITEMS				
1	TAILGATE "70KM/H" STICKER (SN)	NECESSARY	15.00	15.00
1	TAILGATE GLASS SEALANT (SN)	NOT NECESSARY	40.00	-
1	TAILGATE GLASS DAMPING SEAL (SN)	NOT NECESSARY	20.00	-
1	REVERSE SENSOR ASSY (SN)	CRACKED	220.00	200.00
			295.00	215.00
LABOUR				
	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW AFFECTED PARTS. INCLUSIVE OF THE REPAIR OF TAILGATE.		450.00	400.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.	NOT NECESSARY	120.00	-
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		300.00	220.00
	TO REMOVE AND REFIT REVERSE SENSOR ASSY.		60.00	50.00
			930.00	670.00
GRAND TOTAL			3,301.75	1,364.25
RECOMMENDED COST OF REPAIRS				1,364.25

Report Ref No. CS/FC117022607/Kvbn2

KSC

KONG SENG CHEONG

Licensed Appraiser

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