

1552-10

INS. CASE OWNER:

2002

Smyth

CC3/CT1150

2247, Hing 34

LKJ:

IDAC:

## ASSIGNMENT

Surveyor:

Harry

DOI:

30/12/15

Date/Time:

31/12/15

Pre-assign / CCU / FTE



Insured Vehicle No.:

GB1323685

Name of Insured:

B.H. Mini Mart.

Insured Tel No.:

HP: 96239295

Excess Sec II :SS

D.O.A.: 29/12/15

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ong Saye Keat @ Ong Aik Song

Driver Tel No.:

96239295

(V/L: YES / NO)

Claim No.:

2015000948/02/8/LKKS

Policy No.:

DMC VSN 8013911507

Make / Model:

Volvo V40 2.0 D (M)

Place of Accident:

Potong Pasir Ave 1 (Near to Aik 122)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHO 3456H



INSRS:

WSP:

Tel:

Liability:

RMKS:

CODE (ly)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
1/1/16	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call Of:	VIC - RUSBY
	After call ltr to OI:	02/1/16 - VIC
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

## PRELIMINARY ADVICE

Date/Time: 21/12/15

Sent By: 23

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Email

Call

Repair Cost:

C465

SS 2,880.00

( 4 days) Reduction:

64 %

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Email

Call

Final Liability:

%

50% (Agreed / Assessed)

BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

2,728.80

SS

- 1,364.25

Loss of Rental (LOR):

201.11

SS

- 100.58

( 2 days) X \$100.58

Loss of Use (LOU):

100.00

SS

- 50.25

x 2 days

Loss of Income (LOI):

-

SS

-

( 5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

45.35

SS

- 5.35

Medical:

-

SS

-

(e.g. Tow/ Independent)

Disbursement:

-

SS

-

Legal Cost:

-

SS

-

Global Sum SS:

1,520.00

Total: 3,035.01

SS

7,520.18

c1/2

"1,520.00 - COMPENSATION ENGINEERING FEE LTD"

No RM full



14-OCT-2015 WED 10:24

P. 01

Part 13

REF.

Surveyor

## ASSIGNMENT

From: Henry Date: china

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

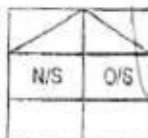
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seent: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHD3456H Yr Regn: 01 2009

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Sonata cc 1991Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 374916 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KMHET41VR9A 663372Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215 / 62 R16R: 215 / 62 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westlake

Front

Rear

R/Bal: 7 mm R/Bal: 5 mmL/Bal: 7 mm L/Bal: 5 mmD.O.A. 29/12/15 D.O.I. 30/12/15Survey held at CDGE Wuyang

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

O/S Fnt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	LIS Survey & after repair photo uploaded
5/1/16	Finalized amt HS \$2550.00 with 4 working day with Lim TS.
	CRSP: \$2550.00 (51%)

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S-RS \$

Photos

Others

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Inve (\$)

Surveyor's Signature:



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI15022417/H1hg3

Date: 31.12.2015

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Smyth,

**PRELIMINARY ADVICE OF VEHICLE NO.**

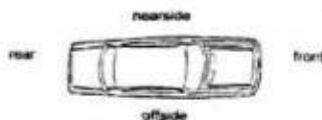
**SHD3456H**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.12.2015 at the premises of M/s ComfortDelGro Engineering Pte Ltd - Loyang and have the following to report:-

Workshop Estimate Amount	: S\$	5,520.20
Revised Estimate Amount	: S\$	2,936.36
"Check" Items Amount	: S\$	227.76
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
O/S Front portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

HENRY NG  
Licensed Appraiser

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO : SHD 3456H

DATE 30/12/2015 10:15

MAKE :

MODEL : HYUNDAI SONATA

LKc Henry  
 China Taiping (L/S)

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>crn</i>		<i>stact 50%</i>	\$ 538.80
	Front Bumper Sponge <i>svc</i>			\$ 136.30
	Front Bumper Reinforcement <i>dented</i>			\$ 504.10
	Front Bumper Bracket Top (RH) <i>crn</i>			\$ 22.40
	Front Bumper Protector (RH) <i>crn</i>			\$ 29.20
	Front Bumper Bracket (RH) <i>crn</i>			\$ 20.10
	Front Bumper Side Bracket <i>crn</i>			\$ 14.30
	Headlamp Support Panel Assy <i>svc</i>			\$ 1,023.00
	Headlamp (RH) <i>crn</i>			\$ 797.90
	Front Fender (RH) <i>dented</i>			\$ 593.00
	Front Fender Shield (RH) <i>tom</i>			\$ 86.00
	Front Fender Retainer <i>rec</i>			\$ 9.20
	Front Wheel Rim (RH) <i>svc</i>			\$ 284.70
	Front Wheel Hub Cap (RH) <i>cut</i>			\$ 145.00
	<del>Wiper tank motor</del> <i>crn</i>			\$
	<b>SUB TOTAL</b>			\$ 4,204.00
	<b>LESS 20%</b>			\$ 840.80
	<b>DISCOUNTED TOTAL</b>			\$ 3,363.20
	<i>Est. grille</i> <i>crn</i>			
	Front Tyre (RH) <i>svc</i>			\$ 207.00
	Front Fender Advertisement Logo (RH) <i>rec</i>			\$ 100.00
				\$ 307.00
	<b>Labour Charge</b>			
	Panel Beating			
	Spray Painting Charge			
	Wiring Charge			
	Tuff Kote			
	Remove/Refix Aircon & Refill Gas			
	<b>TOTAL LABOUR</b>			\$ 1,850.00
	<b>ESTIMATE TOTAL</b>			\$ 5,520.20

+ supp  
 2053.04

269.40

100

2550.00

4 day US  
 LKc Henry

97884060

30/12/15 1145hrs

After repair photo.

400

360

30

X

X

790

Nett X

Nett

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

[illegible]

Our Job Ref No : 304849879

Date : 02/01/16

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : HENRY NG

Vehicle Reg No : SHD3456H

Date of Accident : 29-Dec-15

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA TAIPING --- GBB2368S
2. The finalized amount shall be:
  - (a) Spare Parts after List discount
  - (b) Labour Charges
  - Total for Part-By-Part Repair Cost**
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
**Final Lumpsum Repair cost**

\$2,550.00

**\$2,550.00**

3. Estimated normal period for repairs: 4 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature :

Name : HENRY

Date :

5/1/16

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



# COMFORTDELGRO ENGINEERING

COMFORTDELGRO

Key In cab

ComfortDelGro Engineering Pte Ltd

DATE/TIME: 30.12.2015 10:25

PAGE: 1

## JOB CARD

PRM: AM: KPDAT TH(1200)

IS: COMFORT TRANSPORTATION PTE LTD  
OMER NO: 7010045  
LESS: 383 SIN MINA DRIVE  
SINGAPORE SINGAPORE 575717  
(R) 65508755 (D)

SALES ORDER:

JC NO: 304849879

REG NO: SHD3456H	MILEAGE
MAKE: HYUNDAI	FUEL E ..... 1/2 ..... F
MODEL: SONATA	DATE/TIME IN 12.2015 15:25
YR OF MANU: 22.01.2009	TARGET DATE
CHASSIS CODE KMHK141VK94663372	COMPLETION DATE/TIME

JOINT CARD NO:

## JOB DESCRIPTION

JOINT CARD NO: 29.12.2015  
DATE/TIME: 29.12.15/0

LABOR CODE DESCRIPTION

4S  
China Taiping  
FA RH  
LKK - Heavy

BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No: SHD3456H

NUMBER

Vehicle No:

SHD3456H



**Mei Kwan (LKKAUTO)**

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 22 November, 2017 4:46 PM  
**To:** Admin A  
**Subject:** <REOPEN CASE> FW: <URGENT> RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** AGNES

Dear All,

Please assist to reopen case.

Thank you.

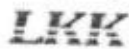
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 22 November, 2017 4:34 PM  
**To:** Joel Goh  
**Cc:** Jowyn Tay; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <URGENT> RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Joel,

We refer to your below email and the contents were noted.

We will proceed as instructed.

Thank you.

We refer further to our below email.

Please be informed that TP chased for an update/settlement.

Kindly advise further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Friday, 17 March, 2017 5:41 PM

**To:** Claims Dept of CTI

**Cc:** 'Alfred Toh'; Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Alfred,

We refer to your below email.

Please be informed that we had rejected the TP claim as instructed.

However, TP had informed us that our Insured's claim was settled at around 50%. Please see enclosed email for your reference.

TP repairer requested to reconsider the matter for an amicable settlement.

For your further instructions, please.

Thank you.

**From:** Vic [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, May 16, 2016 10:23 AM  
**To:** Alfred Toh; Jason Tea; Hwang Shiang Yi; Smyth Woo  
**Cc:** Admin A; Vic; Claims Dept of CTI  
**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

CTI REF - SNM15D04889C02/8/LKKDS  
LKK REF - CC3/CTI15022417/H1hg3  
=====

Dear Sirs,

ACCIDENT INVOLVING VEHICLES GBB 2368S AND SHD 3456H ON 29/12/2015

We refer to the above reference.

Our insured reported that the accident was due to the entire negligence of the third-party taxi driver who wanted to make an illegal U-turn whilst he was travelling straight.

The third-party taxi driver clearly stated in his report and to quote "I signal my intention to filter right and I started to move to the right".

Since both parties mentioned that third-party had passenger(s) on board, we requested for their witness details and statement and any other related evidence however, third-party had none.

Basing on the circumstances of the accident reported, where third-party clearly stated in his report of intending to filter and started moving, we are of the view that third-party claimant had changed/encroached into our insured's lane and as such, we are of the view that third-party claimant is more to be blamed for the accident.

In view of this, we seek your approval to deny claim.

Kindly let us have your view, opinion and or instruction for this claim please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Hwang Shiang Yi [mailto:shiangyi.hwang@sg.cntaiping.com]  
**Sent:** Thursday, 31 December, 2015 3:29 PM  
**To:** Agnes Lim (LKK Auto) <[AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com)>; Smyth Woo <[smyth.woo@sg.cntaiping.com](mailto:smyth.woo@sg.cntaiping.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Jas Khine (LKK Auto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Vic <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Smyth Woo <[smyth.woo@sg.cntaiping.com](mailto:smyth.woo@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (OI : CAI - TBA) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Best Regards,

Agnes Lim | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI15022417/H1hg3q2

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 17-05-2016



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 2368S	Veh. Inspected	SHD 3456H
Policy No.	DMCVSN8013911507	Coverage (\$)	0.00
Claim No.	20150000948/C02/8/LKKDS	Excess (\$)	0.00
Assign From		Assign Date	30/12/2015

## 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA (A)	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KMHET41VR9A663372	Colour	BLUE
Odometer	374916	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	5 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	5 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	29/12/2015	Inspection Date	30/12/2015
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 4 Working Days



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3456H

Page No.:1 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER REINFORCEMENT	DENTED	504.10	504.10
1	FRONT BUMPER BRACKET TOP (RH)	CRACKED	22.40	22.40
1	FRONT BUMPER PROTECTOR (RH)	CRACKED	29.20	29.20
1	FRONT BUMPER BRACKET (RH)	CRACKED	20.10	20.10
1	FRONT BUMPER SIDE BRACKET	CRACKED	14.30	14.30
1	HEADLAMP SUPPORT PANEL ASSY	SERVICEABLE	1,023.00	-
1	HEADLAMP (RH)	CRACKED	797.90	797.90
1	FRONT FENDER (RH)	DENTED	593.00	593.00
1	FRONT FENDER SHIELD (RH)	TORN	86.00	86.00
1	FRONT FENDER RETAINER	NECESSARY	9.20	9.20
1	FRONT WHEEL RIM (RH)	SERVICEABLE	284.70	-
1	FRONT WHEEL HUB CAP (RH)	CUT	145.00	145.00
1	WIPER WASHER SPRAY MOTOR (ADDITIONAL)	CRACKED	63.00	63.00
1	RADIATOR GRILLE (ADDITIONAL)	CRACKED	282.10	282.10
	LESS 20% DISCOUNT		-774.80	-513.26
			3,099.20	2,053.04
1	FRONT BUMPER COVER (50%) (SN)	CRACKED	538.80	269.40
	LESS 20% DISCOUNT		-107.76	-
			431.04	269.40
<b>SPECIAL NETT ITEMS</b>				
1	FRONT TYRE (RH) (SN)	SERVICEABLE	207.00	-
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			307.00	100.00
<b>LABOUR</b>				
	PANEL BEATING.		1,200.00	400.00
	SPRAY PAINTING CHARGE.		400.00	360.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE .	NOT NECESSARY	50.00	-

Report Ref No. CC3/CTI15022417/H1hg3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
			1,850.00	790.00
	GRAND TOTAL		5,687.24	3,212.44
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,550.00

Report Ref No. CC3/CTI15022417/H1hg3q2

NG KOK HUA

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.  
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



Our Ref : T 1215 / SHD 3456H / WT (J)

Date : 26-Jan-16

M/s China Taiping Insurance (Singapore) Pte Ltd  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

CDGE Taxi Claims Department  
59 Loyang Drive  
4th floor  
Singapore 508969  
Fax : 6214 1843

**COMFORTDELGRO  
ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196506444V

Attn : Motor Claims Department  
Dear Sir

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING OUR TAXI**

GBB 2368S

OTHER

SHD 3456H

**YOUR INSURED**

ON 29.12.15

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Defu  
6 Defu Avenue 1  
Singapore 539537

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD 3456H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving :  
we are submitting this claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

- 1 Cost of Repair
- 2 3 days Loss of Rental @\$ 100.58 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transportation Fees

S\$ 2728.50

S\$ 301.74

S\$ -

S\$ 5.35

S\$ -

S\$ -

Sub Total :

S\$ 3,035.59

**HIRER'S CLAIM**

- 1 3 days Loss of Income @\$ 80.00 per days

S\$ 240.00

Total Claims

S\$ 3,275.59

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill,
- b) LTA search slip/s of :
- c) GIA / Police report/s of :
- d) Letter of authority from owner / hirer / operator

GBB 2368S

SHD 3456H

pcs

- ( ) Photocopies of Accident Scene Photo/s ( ) Traffic Police Compound  
( ) Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel : 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI15022417/H1ha3-1**

04 DECEMBER 2017

**M/S B.H. MINI MART**  
BLOCK 137 POTONG PASIR AVENUE 3  
#01-142  
SINGAPORE 350137  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 2368S AND SHD 3456H ON 29/12/2015**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **15/12/2017**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG**

**SONATA SHD3456H, GBB2368S**  
along potong pasir ave 1

**ON 29-Dec-15 14:45**

I / We

**NG CHIN HENG**

(Hirer) NRIC No.: **S1328897F**

and/or

(Relief) NRIC No.:

Taxi Number

**SHD3456H**

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

**29-Dec-2015**

Name of Hirer

**NG CHIN HENG**

Hirer NRIC

**S1328897F**

Signature :



Address

**123 LORONG 1 TOA PAYOH #03-501**  
**310123**

Contact No.

**97525724**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN8013911507  
Claimant : COMFORT TRANSPORTATION PTE LTD

Claim No : SNM15D04889C02/8

Amount : S\$1,520.00

SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3456H  
Insured Vehicle No. : GBB 2368S

Date of Loss : 29/12/2015  
Place of Accident : ALONG POTONG PASIR AVENUE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : B.H. MINI MART  
Driver Name : ONG SAYE KEAT @ ONG AIK SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)

S\$ 1,520.00

TOTAL . . . . . S\$ 1,520.00

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature :  Date : 5-12-17

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document

Please forward your cheque made payable to:-  
COMFORTDELGRO ENGINEERING PTE LTD

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

Description : ACC.29.12.15/C

Invoice for Lump Sum Repair

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6380 9755

### Workshops

59 Loyang Drive Singapore 509909  
383 Sin Ming Drive Singapore 575717  
45 Pandan Road Singapore 606286  
320 Ubi Road 3 Singapore 408649

24 Geylang Road Singapore 750150  
7 Sungai Kadul Way Singapore 726  
6 Delu Avenue 1 Singapore 530537

COMPANY REG. NO.: 1995060481  
Page: 1

VEHICLE NO  
SHD3456H

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
22.01.2009

CHASSIS CODE  
KMHET41VR9A663372

INV. NO/DATE  
91214814 07.01.2016

JOB NO.  
304849879

ODOMETER READING

JOB TYPE

Total Lump Sum Repair Amt		2,550.00
Add GST @ 7.000 %		178.50
Total Invoice amount		2,728.50

Issued by : CHEWBEELING 07.01.2016 09:16:45  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
05 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT15121191

Date: 30 December 2015



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	29/12/2015 @ 14:45 hrs
ALONG	ALONG POTONG PASIR AVENUE 1
INVOLVING	GBB2368S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3456H** (the "Taxi"). The Taxi was hired to **NG CHIN HENG IC NO S1328897F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$100.58** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

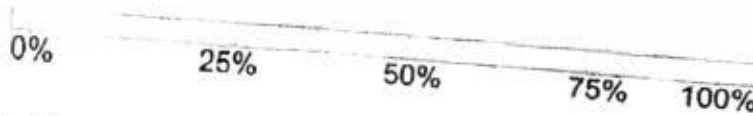
Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

GE LED	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			37	41	65		FROM	TO
6	17.30	6.30	20.12.15	Tony Tay	37	41	65	343	17.30	6.30
			27.12.15	Tony Tay	37	43	2	580		
5	17.20	02.46	29/12	Accident	37	46	29	266	16.20	6.30
9	17.40	02.15	31/12	repair				by ad	15.25	—
									—	10.00
53	17.40	6.30								

SAD 3456 H





Text size + -

### Enquire Vehicle Insurance Particulars

Vehicle No.	Search Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBB2368S	29 Dec 2015 / 14:45:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.  
 Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
 Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution  
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SHD3456H

## Vic (LKKAUTO)

---

**From:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Sent:** Wednesday, 22 November, 2017 4:18 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Jowyn Tay; Admin A  
**Subject:** RE: <URGENT> RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Vic

My apologies for the late response.  
Please proceed to settle third party's claim at 50%.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Thursday, 16 November, 2017 10:08 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** <URGENT> RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015  
**Importance:** High

Dear Alfred,

We refer further to our below email.

Please be informed that TP chased for an update/settlement.

Kindly advise further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Friday, 17 March, 2017 5:41 PM

**To:** Claims Dept of CTI

**Cc:** 'Alfred Toh'; Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Alfred,

We refer to your below email.

Please be informed that we had rejected the TP claim as instructed.

However, TP had informed us that our Insured's claim was settled at around 50%. Please see enclosed email for your reference.

TP repairer requested to reconsider the matter for an amicable settlement.

For your further instructions, please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, 16 May, 2016 10:34 AM

**To:** Vic <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Agnes Lim (LKK Auto)