

## Vic (LKKAuto)

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**From:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Sent:** Wednesday, 22 November, 2017 4:18 PM  
**To:** Vic (LKKAuto)  
**Cc:** Jowyn Tay; Admin A  
**Subject:** RE: <URGENT> RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Vic

My apologies for the late response.  
Please proceed to settle third party's claim at 50%.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
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Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Thursday, 16 November, 2017 10:08 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** <URGENT> RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015  
**Importance:** High

Dear Alfred,

We refer further to our below email.

Please be informed that TP chased for an update/settlement.

Kindly advise further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Friday, 17 March, 2017 5:41 PM

**To:** Claims Dept of CTI

**Cc:** 'Alfred Toh'; Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Alfred,

We refer to your below email.

Please be informed that we had rejected the TP claim as instructed.

However, TP had informed us that our Insured's claim was settled at around 50%. Please see enclosed email for your reference.

TP repairer requested to reconsider the matter for an amicable settlement.

For your further instructions, please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, 16 May, 2016 10:34 AM

**To:** Vic <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Agnes Lim (LKK Auto)

<AgnesLim@lkkauto.com>

**Cc:** Disk Yao <[disk.yao@sg.cntaiping.com](mailto:disk.yao@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Vitesse Insurance <[sales@vitesseinsurance.com](mailto:sales@vitesseinsurance.com)>; Vitesse solutions <[vitesseinsolutions@yahoo.com.sg](mailto:vitesseinsolutions@yahoo.com.sg)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

LKK REF – CC3/CTI15022417/H1hg3  
CTI REF – SNM15D04889C02/8/LKKDS  
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Dear Vic

We thank you for your email of even date pertaining to the above matter.

Please proceed to reject the third party property claim in the first instance.

At the same time, please assist to check with mutual client on the development of their claim against SHD3456H.

Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
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[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
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**From:** Vic [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, May 16, 2016 10:23 AM  
**To:** Alfred Toh; Jason Tea; Hwang Shiang Yi; Smyth Woo  
**Cc:** Admin A; Vic; Claims Dept of CTI  
**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (SNM15D04889C02/8) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

CTI REF – SNM15D04889C02/8/LKKDS  
LKK REF – CC3/CTI15022417/H1hg3  
=====

Dear Sirs,

ACCIDENT INVOLVING VEHICLES GBB 2368S AND SHD 3456H ON 29/12/2015

We refer to the above reference.

Our insured reported that the accident was due to the entire negligence of the third-party taxi driver who wanted to make an illegal U-turn whilst he was travelling straight.

The third-party taxi driver clearly stated in his report and to quote "I signal my intention to filter right and I started to move to the right".

Since both parties mentioned that third-party had passenger(s) on board, we requested for their witness details and statement and any other related evidence however, third-party had none.

Basing on the circumstances of the accident reported, where third-party clearly stated in his report of intending to filter and started moving, we are of the view that third-party claimant had changed/encroached into our insured's lane and as such, we are of the view that third-party claimant is more to be blamed for the accident.

In view of this, we seek your approval to deny claim.

Kindly let us have your view, opinion and or instruction for this claim please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>]

**Sent:** Thursday, 31 December, 2015 3:29 PM

**To:** Agnes Lim (LKK Auto) <[AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com)>; Smyth Woo <[smyth.woo@sg.cntaiping.com](mailto:smyth.woo@sg.cntaiping.com)>

**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Jas Khine (LKK Auto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Vic <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>;

Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Smyth Woo <[smyth.woo@sg.cntaiping.com](mailto:smyth.woo@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBB2368S (OI : CAI - TBA) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

Dear Agnes,

Our Ref: 20150000948/C02/8/LKKDS

Enclose herewith the letter and SAS report for your reference.

Claim Handler in charge: Smyth Woo

Thanks & Regards,

Hwang Shiang Yi  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co. Reg. No 200208384E  
DID : 6389 6541  
Fax : 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Agnes Lim (LKK Auto) [<mailto:AgnesLim@lkkauto.com>]  
**Sent:** Thursday, 31 December, 2015 11:12 AM  
**To:** Smyth Woo  
**Cc:** Disk Yao; Alfred Toh; Claims Dept of CTI; KKLau; Jas Khine (LKK Auto); Vic; Admin A  
**Subject:** Direct Settlement - Accident Involving GBB2368S (OI : CAI - TBA) and SHD3456H (TP : LKK REF - CC3/CTI15022417/H1hg3) on 29.12.2015

**WITHOUT PREJUDICE**

Dear Smyth,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 3456H at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank You.

*"Wishes you a Happy New Year 2016"*

Best Regards,

**Agnes Lim** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

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