

15/5/2016

INS. CASE OWNER:

Charan

CC3 / AIG14002244 / 14

b3

LKK:

2007

IDAC:

22/11/2007

ASSIGNMENT

Surveyor:

Rooi

DOI:

05/02/14

Date / Time:

05/02/14

Registered in Merimen:

06/02/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

EC 728

Name of Insured:

Tony Lim Hung Hock

Insured Tel No.:

HP:

Claim No.:

800715032

Policy No.:

2100299812

Make / Model:

Mitsubishi

Excess Sec II :SS

D.O.A: 04/02/14

Place of Accident:

A/E Twede PIE (Changi) From
Clementi Ave 6

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Geno Lim Jia Yang

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.: 90021664

(V/L: YES / NO Insured Liability:

% Final? Yes / No

S/C R334



INSRS:

WSP: CODE (LY)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	FOR CSO ONLY:	STAGE	DATE / PIC
11/02/14	Is driver the owner? (YES / NO)	Finalisation:	
VIC	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number:	Apt letter to OI:	
	411 5534 - CC/MA/2014/09/01/01 - 21/09/01	Call OI:	27/02/14 - VIC
	- CC/ENI/200249/01/01 - 01/01/01	After call ltr to OI:	27/02/14 - VIC
	- CC/AL/2002207/01/01 - 01/01/01	Type Report:	
	EC 728 - CC/AL/2002065/01/01 - 29/04/13	Prepare Invoice:	KH
	28-0808 CAR.	Others:	29/11/14
	TO GET TP CAR FOOTAGE.	Documentation Check List:	Handler Typist
27/02/14 @ 2:30 PM	Spoke to OI. He confirmed accident details. OI said it was a merging lane when TP hit him from behind. His vehicle lost control in his lane. Informed TP claim. OI said he got car footage. Will forward to us.	OI Apt Ltr:	<input checked="" type="checkbox"/>
	KN FILE AFTER LETTER SENT OUT. WAIT FOR OI CAR FOOTAGE.	Authorisation To Act:	<input checked="" type="checkbox"/>
	RECEIVED EMAIL FROM OI WITH CAR FOOTAGE LINK.	Release Voucher:	<input checked="" type="checkbox"/>
26/05/14	EMAIL AIG FOR INSTRUCTIONS WITH CO.	Final Repair Bill:	<input checked="" type="checkbox"/>
@ 3:12 PM	Spoke to OI. NO UPDATE FROM HIS WORKSHOP YET.	Car Rental Invoice:	<input checked="" type="checkbox"/>
29/05/14	EMAIL FROM AIG TO RESPECT TP CLAIM AS OI IS MORE CREDIBLE BASED ON CAR FOOTAGE.	LTA / GIA:	<input checked="" type="checkbox"/>
	EMAIL TP TO RESPECT CLAIM.	Medical Bill:	<input checked="" type="checkbox"/>
30/05/14	SEND CO TO TP AS PER REQUEST.	Approval Email:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

FINAL SETTLEMENT	Date:	Confirm with	COCA	CRS
Repair Cost: \$2140.00 SS	04/12/17	Final Liability:	50 % (Agreed / Assessed)	BOLA S/N No.: NIL
Loss of Rental: \$261.45 SS	125.75 (2.5 days) x \$100.50			If NO or B 28, Ass. Lia:
Loss of Use: \$125.00 SS	62.50 (\$50 x 2.5 days)			1) Claim status: Normal/Reject/Private Settle (90THUB)
Disbursement: \$5.33	5.33			2) Report Format:
Legal Cost: -	-			3) Survey fee: 320 + 20
Total: \$2521.00 SS	1,260.50	Global Sum: SS	1,260.00	

15/07/14 File pass to A/ppt to clare.

C1/2

\$1,260.00 - COMPENSATION ENGINEERING FOR UO

NO bill

C BY

REF

ASSIGNMENT

From _____ Date _____

Estimated Cost _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHE 8553 Hat Workshop n/s CDEG - LogAn

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time _____ Action / Instruction _____

5/2/14 4.30pm

FINALIZED LG 2000.00 WITH 3 REPAIR DAYS

(RED: \$ 2,243.80 / 54%)

Veh No: SHE 8553 H Yr Reg: XNOV, 2007

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: HYUNDAI SONATA c.c. 1991Colour: BLACK A/C: Insured / Std / NI / NASp. Reading: 779331 T/Radio: Insured / Std / NI / NAEng/No: DVEA7331001C/No: KMHKT41VR1A423151Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60 R16R: 215/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or NABUCCO

Front _____ Rear _____

R/Bal. 4 mm R/Bal. 4 mmL/Bal. 4 mm L/Bal. 4 mmD.O.A. 4/2/14 D.O.I. 5/2/14

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRONT O/S

The U/C / Chassis frame / Body Structure affected due to collision.

telTime, File Pays to?

☐

Preli. Report

Days Of Repair: _____

e/Time, File Return to?

☐

Final Report

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐

Site Insp (\$ _____)

\$ + RS. \$ _____

☐

Interview (\$ _____)

Photos _____

☐

Tech. Invs (\$ _____)

Others _____

☐

Weekend (\$ _____)

non Formal: _____

np Sum / L.B.I: (\$ _____)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/02/2014 13:18
Date Of Accident	04/02/2014 15:55
Exact Location Of Accident	SLIP RD FROM CLEMENTI AVE 6 TO PIE(CHANGI AIRPORT)
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC8553H
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R

Vehicle Particulars

Manufacturer	HYUNDAI
Model	SONATA-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? No

If No, Please state action to be taken Third Party

Vehicle Category Taxi

Insurance Company

Name of Insurance Company	India International Insurance Pte Ltd
Type Of Coverage	Third Party Fire and/or Theft
Fleet Policy	Yes
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	TAN LIAN LEE RANDY
NRIC No	S8105221B
Date Of Birth	18/02/1981
Occupation	Outdoor
Date Of Driving Pass	18/05/2007
Driving Experience	6 Years And 8 Months
Gender	Male
Mobile Number	
Fax Number	
Contact Number	
EMail Address	FIREBLACKBLADERINGO@YAHOO.COM.SG
Address	303A PUNGGOL CENTRAL #08-778
Postcode	S821303

Was driver an employee of the Insured's Company No

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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ACCIDENT STATEMENT

Date Of Report	06/02/2014 16:59
Date Of Accident	04/02/2014 15:50
Exact Location Of Accident	AYE TWDS PIE (CHANGI) FROM CLEMENTI AVE 6
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EC72S
Insured/Policyholder	
Name Of Registered Owner	TONY LIM HUNG HOCK
NRIC No	S1665244Z
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	LANCER-1.6 (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Private Car

Insurance Company

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100299812
Cover Note Number	

Driver

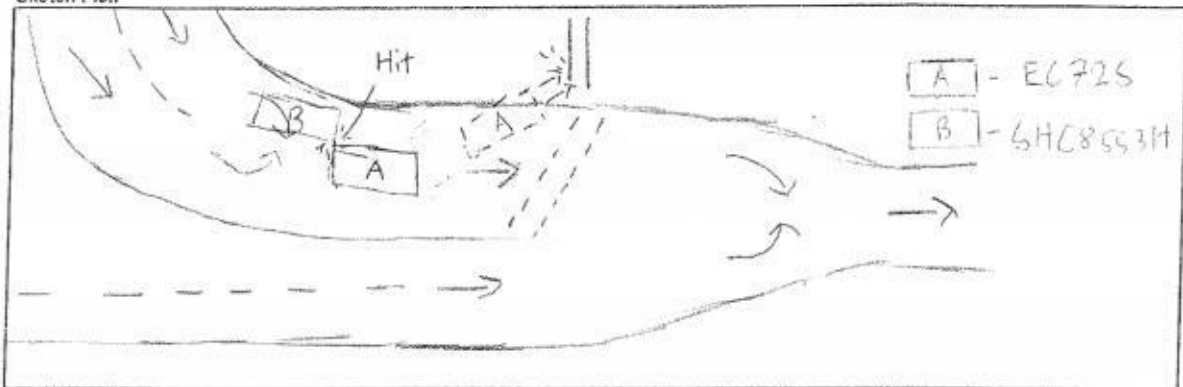
Name of Driver	GENO LIM JIA YANG
NRIC No	S9309023C
Date Of Birth	07/03/1993
Occupation	Indoor
Date Of Driving Pass	22/07/2011
Driving Experience	2 Years And 6 Months
Gender	Male
Mobile Number	(Local) +65-90021664
Fax Number	
Contact Number	
EEmail Address	NOEMAIL
Address	34 JALAN MAT JAMBOL
Postcode	119515
Was driver an employee of the Insured's Company	No

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and / or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Sketch Plan



Describe Circumstances of the Accident

I was driving along Clementi Avenue C, AVE towards PIE (Changi). About 4 seconds after passing through a lane merging, I heard a loud bang followed by a huge impact at the back of my car causing my car to lose control and skidded into a lamp pole on the left.

I believed the taxi driver (Vehicle number: 6HC8553H) was trying to squeeze through the small opening on my left, hence causing the accident.

No one was injured in this incident.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date time

Witnessed by Reporting Centre Personnel

Insurance Co.: ATG
 Vehicle No: EC72S Date Of Accident: 06, 02, 2014

☐ Reporting Only

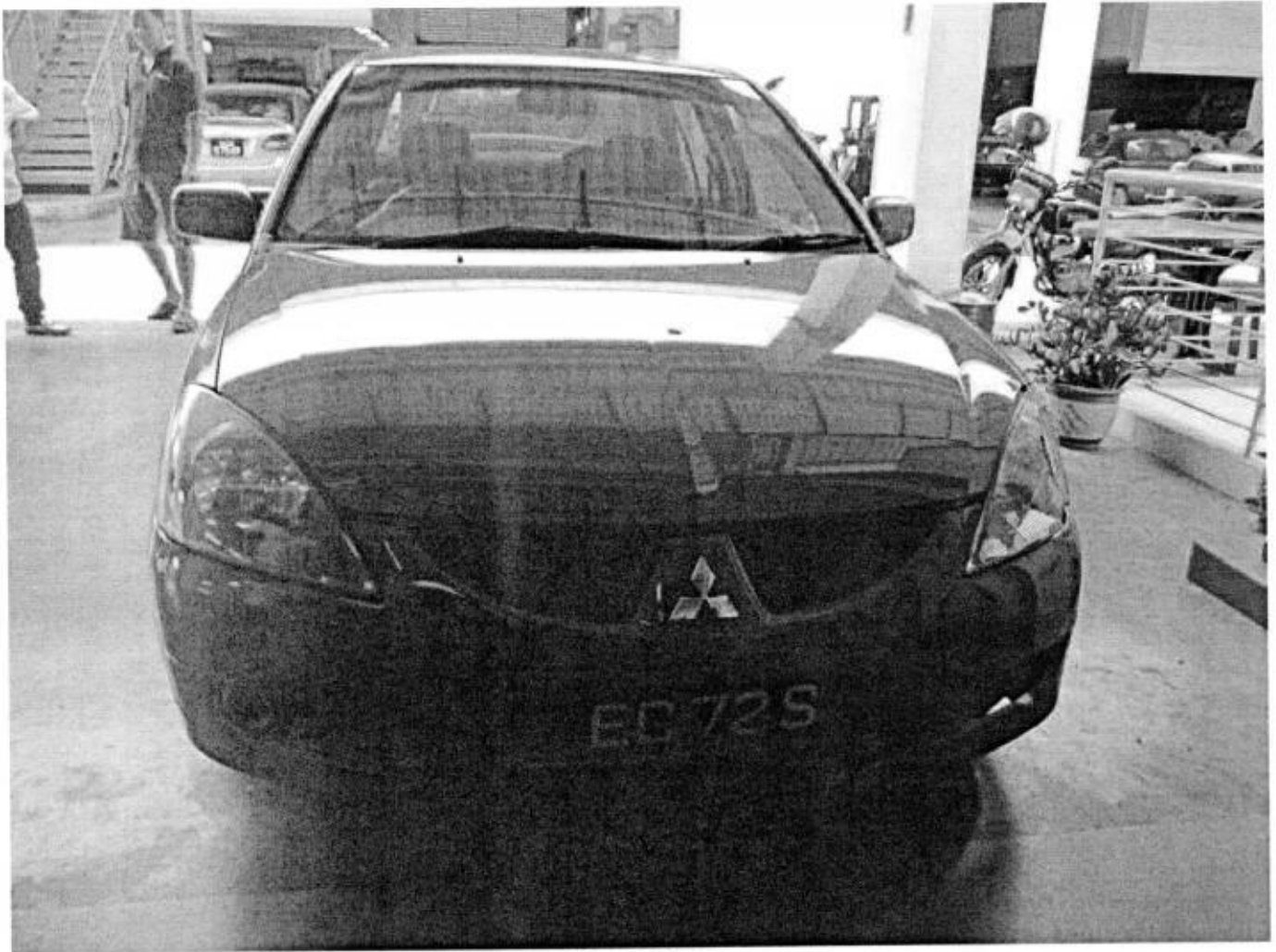
☐ Own Damage Claim

☒ Third Party Claim BUMWOL

Accident Photo



Accident Photo



Accident Photo



COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 119071
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

149 Loyang Drive Singapore 508968
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609256

320 Ubi Road 3 Singapore 408649
7 Sungei Kadut Way Singapore 728791
6 Delta Avenue 1 Singapore 539537

Date/Time: 05.02.2014 15:20

Page : 1

JOB CARD

Sales Order:

JC NO.: 304464510

Team: ARC Repair TP(CLSO)1
CUSTOMER

R/MS COMFORT TRANSPORTATION PTE LTD
CUSTOMER NO. 7010045
ADDRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
TEL (R) 65508755 (O)
(P)

SCOUT CARD NO.

REGN NO.: SHC8553H	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 04.02.2014 17:25
YR OF MANU. 22.11.2007	TARGET DATE
CHASSIS CODE KMHET41VR7A42315J	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 04.02.2014
NATURE: ACC.04.02.14/C

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Vehicle No.: SHC8553H
JU AIG LKK

Exit Pass

Vehicle No.: SHC8553H

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8553H

DATE : 5.02.2014

MAKE :

DOA: 4/2/14

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>repair</i>			\$ 1,001.60
	Bonnet Moulding <i>SVLS</i>			\$ 105.20
	Front Bumper Cover <i>deform</i>			\$ 468.60
	Front Bumper Sponge <i>SVLS</i>			\$ 118.50
	Front Bumper Reinforcement <i>SVLS</i>			\$ 438.40
	Front Bumper Lip <i>SVLS</i>			\$ 52.10
	Front Bumper Bracket Top (RH) <i>SVLS</i>			\$ 11.20
	Front Bumper Retainer Mounting <i>SVLS</i>			\$ 3.00
	Headlamp (RH) <i>scr</i>			\$ 693.80
	Front Fender (RH) <i>repair BT</i>			\$ 515.80
	Front Fender Shield (RH) <i>SVLS</i>			\$ 74.80
	Front Fender Retainer <i>SVLS</i>			\$ 3.00
	SUB TOTAL			\$ 3,486.00
	LESS 20%			\$ 697.20
	DISCOUNTED TOTAL			\$ 2,788.80
	Front Number Plate <i>cut</i>			\$ 25.00
	Front No Plate Trim Cover <i>SVLS</i>			\$ 30.00
	Front Fender Advertisement Logo (RH) <i>like</i>			\$ 100.00
	Labour Charge			\$ 155.00
	Panel Beating			\$ 25.00
	Spray Painting Charge			\$ 30.00
	Wiring Charge			\$ 100.00
	Tuff Kote			\$ 155.00
	TOTAL LABOUR			\$ 1,400.00
	ESTIMATE TOTAL			\$ 4,343.80

3 w/days
2/8/14 response
1/1/14 repair
2/1/14 924/12931
5/2/14 4.30pm

Parts \$1467.56
Labour \$1020
Total \$2487.56
L/S \$1990.04
R/S \$2000

LKK All... Please notify
the... of the...
• To... after spray painting
• To... damaged part(s) during resurvey
• Parts... are subject to confirmation
• ... survey is on a "Without Prejudice" basis
• ... modification(s) is allowed
• ... item(s) must be resurveyed and
• ... approval from Insurance Company

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Signature:
Date:

Status of Driving Licence

Licence Number: S9309023C

Status of Driving Licence: Valid

Classes of Licence: 2A,2B,3

Expiry Date: Valid for life unless revoked, suspended or disqualified.

The above information is accurate as at 11/02/2014 12:01 AM

[Print](#) [Back](#)

Vic

From: Ngu, Elaine-SM [Elaine-SM.Ngu@aig.com]
Sent: Thursday, 29 May, 2014 11:25 AM
To: Vic
Cc: Hsiao Tong; Admin-A (LKK Auto)
Subject: RE: Your Ref: 800715032_Insured: EC 72S_DOA: 04.02.14

Dear Vic,

Please proceed to reject TP's claim as from video footage it seems that OI's statement is more probable

Best regards,

Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16 Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

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From: Singh, Charan
Sent: Monday, May 26, 2014 5:20 PM
To: Ngu, Elaine-SM
Cc: Hsiao Tong; Admin-A (LKK Auto); Vic
Subject: RE: Your Ref: 800715032_Insured: EC 72S_DOA: 04.02.14

Dear Vic,

Matter is under the care of Elaine.

CC: Elaine - kindly see email appended below from Vic of LKK.

Regards,

Charan Singh
AIG
Claims Service Executive
Claims Department | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel. no. + 65 6419 1637 | Fax +65 6835 7416
charan.singh@aig.com | www.aig.com.sg

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From: Vic [mailto:vicalpeh@lkkauto.com]
Sent: Monday, May 26, 2014 4:31 PM
To: Singh, Charan
Cc: Hsiao Tong; Admin-A (LKK Auto); Vic
Subject: Your Ref: 800715032_Insured: EC 72S_DOA: 04.02.14

Your Ref: 800715032
Our Ref: CC3/AIG14002244/Ypb3

Dear Sir,

ACCIDENT INVOLVING VEHICLES EC 72S AND SHC 8553H ON 04.02.14

We refer to the above matter.

TP taxi reported that he was travelling along the slip road and while near to the exit, OI vehicle overtook him at a fast speed crossing the chevron line and forced his taxi to go near to the kerb. TP also mentioned that OI vehicle tried to avoid another vehicle on the main road and swerved back to the left and collided to his taxi front right hand side portion, due to speed and impact, OI vehicle lost control and mounted to the kerb and hit the lamp post that landed in front of his taxi. Please see attached TP GIA Report.

OID reported that he was driving along the slip road and after passing through a merging lane, he heard a loud bang followed by a huge impact at the back of his car, causing it to lost control and skidded, hit onto a lamp post. OID further reported that TP was trying to squeeze through causing the accident. Please see attached OI GIA Report.

We had spoken to the insured driver where he confirmed that he was driving along the slip road and was hit behind by the taxi which caused his vehicle to lost control and collided to a lamp post. He further mentioned that his vehicle has a CCTV camera installed and he provided a copy of the footage to us by link (<http://youtu.be/hkSg9HB5pEA>). We had viewed the footage, and based on the footage, OI vehicle was observed to have passed TP vehicle when seconds later it was rear-ended and collided to a lamp post.

Due to the file size, a copy of OI footage will be forwarded to your good office by CD.

Till date, no further evidence provided by the TP claimant to support their version of the accident.

Once you had viewed the CCTV footage, kindly advise further instructions.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

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immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Vic

From: Vic
Sent: Monday, 26 May, 2014 4:31 PM
To: Charan.Singh@aig.com
Cc: Hsiao Tong; Admin-A (LKK Auto); Vic
Subject: Your Ref: 800715032_Insured: EC 72S_DOA: 04.02.14
Attachments: TP GIA REPORT.pdf; OI GIA REPORT.pdf

Your Ref: 800715032
Our Ref: CC3/AIG14002244/Ypb3

Dear Sir,

ACCIDENT INVOLVING VEHICLES EC 72S AND SHC 8553H ON 04.02.14

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Till date, no further evidence provided by the TP claimant to support their version of the accident.

Once you had viewed the CCTV footage, kindly advise further instructions.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

Vic

From: Vic
Sent: Thursday, 29 May, 2014 3:29 PM
To: Andrew Cornelius Goh Cheng Chuan
Cc: Hsiao Tong; Admin-A (LKK Auto); Vic
Subject: Your veh no.: SHC 8553H_ACCIDENT INVOLVING VEHICLES EC 72S AND SHC 8553H ON 04/02/2014
Attachments: EC 72S Statement.pdf

Your veh no.: SHC 8553H
Our ref: CC3/AIG14002244/Ypb3 "WITHOUT PREJUDICE"

Dear Sir,

ACCIDENT INVOLVING VEHICLES EC 72S AND SHC 8553H ON 04/02/2014

We had spoken to our insured driver where he confirmed that he was driving along the slip road and was hit behind by your client's taxi which caused his vehicle to lost control and collided to a lamp post. He further mentioned that his vehicle has a CCTV camera installed and he provided a copy of the footage to us by link (<http://youtu.be/hkSg9HB5pEA>).

We attached EC 72S Report for your perusal. Please see attached.

In view of the above, we regret to inform you and we have our principal's instruction that we are unable to look into your claim.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

Mei Kwan (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 21 November, 2017 2:10 PM
To: Cecilia Lee Peng Geok
Cc: Chan, Kian-Chuan; Admin A; Vic (LKKAuto)
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Categories: HMK

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

Please be informed that we are still pending instructions from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Tuesday, 21 November, 2017 8:38 AM
To: Chan, Kian-Chuan
Cc: Vic (LKKAuto)
Subject: Re: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Dear KC

We have not received any response from your adjuster to date. Please assist.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

We look forward to hearing from you soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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Mei Kwan (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 21 November, 2017 4:01 PM
To: Chan, Kian-Chuan; Admin A
Cc: Olivia Lau (LKKAuto); Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: <RE-OPEN CASE> RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear KC,

Noted with thanks.

Hi Team,

Kindly assist to reopen case.

Thank you.

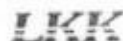
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chan, Kian-Chuan [mailto:Kian-Chuan.Chan@aig.com]
Sent: Tuesday, 21 November, 2017 3:30 PM
To: Vic (LKKAuto)
Cc: Admin A; Olivia Lau (LKKAuto)
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Hi Vic,

File is active in merimen.

Thank you.

Dear KC

We have not received any response from your adjuster to date. Please assist.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: "Chan, Kian-Chuan" <Kian-Chuan.Chan@aig.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: "Vic (LKKAuto)" <viclpeh@lkkauto.com>
Date: 26/09/2017 10:33 AM
Subject: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Cecilia,

Thank you for your email.

We will look into the matter and revert to you.

Hi Vic,

Please review on the above matter and revert to CDGE.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards,

KC Chan

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1945 | Fax +(65) 68357416

kian-chuan.chan@aig.com | www.aig.com.sg

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Please consider the environment before printing this email

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, September 21, 2017 4:22 PM

To: Lee, Ming-Yao

Subject: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 4 December, 2017 4:36 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014
Attachments: img-Z04163919.pdf

Without Prejudice

Dear Sir/Madam

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$1260/-

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 04/12/2017 04:20 PM
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Your Ref: T0214/SHC8553H/AG(J)
Our Ref: CC3/AIG14002244/Yha3-1

Without Prejudice

Dear Cecilia,

We refer to the above matter.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, in view of conflicting versions, we offer a global sum of **\$1,260.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, 4 December, 2017 3:28 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Without Prejudice

Dear Vic

Attached our LOD dated 04.02.2014.

Please revert with your settlement offer without further delay.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 04/12/2017 03:17 PM
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Without Prejudice

Dear Cecilia,

We refer further to our below email.

Kindly furnish us a copy of your LOD and supporting documents for our further action.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108



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Consultants
Pte Ltd

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From: Vic (LKKAUTO)
Sent: Tuesday, 21 November, 2017 2:10 PM
To: Cecilia Lee Peng Geok
Cc: Chan, Kian-Chuan; Admin A; Vic (LKKAUTO)
Subject: RE: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

Please be informed that we are still pending instructions from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Tuesday, 21 November, 2017 8:38 AM
To: Chan, Kian-Chuan
Cc: Vic (LKKAUTO)
Subject: Re: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Dear KC

We have not received any response from your adjuster to date. Please assist.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Chan, Kian-Chuan" <Kian-Chuan.Chan@aig.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 26/09/2017 10:33 AM
Subject: FW: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Cecilia,

Thank you for your email.
We will look into the matter and revert to you.

Hi Vic,

Please review on the above matter and revert to CDGE.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards,

KC Chan
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1945 | Fax +(65) 68357416
kian-chuan.chan@aig.com | www.aig.com.sg

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, September 21, 2017 4:22 PM
To: Lee, Ming-Yao
Subject: TPL - SHC8553H ; AIG Ref: TP / 800715032 DOA 04/02/2014

Without Prejudice

Dear George

Our earlier conversation refers.

Please assist to look into this matter.

This is a case where conflicting statements were lodged. We understand from taxi's insurer that your insured's counter claim was settled at 50% liability. Therefore, we propose to settle 50% for our property damage claim.

We look forward to hearing from you soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd Status
Main	06 Feb 2014 Edit Reg		05 Feb 2014 00:00 Edit Adj Rpt	S\$2,000.00 Edit Estimates	S\$2,000.00 View Rpt	Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	TONY LIM HUNG HOCK, ID: S1665244Z		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC8553H	Date of Loss:	04/02/2014 15:00 - :59
Claim Type:	TP ... General / 800715032	Policy/Cover Note No.:	2100299812 (Comprehensive) Coverage: 03/05/2013 - 13/04/2014
Vehicle Reg. No. (Insured):	EC72S	Policy No. (Claimant):	MCOM0015
	Excess:		
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Singh, Charan - 6419 1637] Charan.Singh@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ROSLI BIN ABDUL WAHAB] ... [Final Rpt due 23/11/2017]		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

- AIG_SG (21/11/2017): Report Send Back Alerts - SHC8553H (TP)

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC8553H (800715032)
[EC72S]
TP
COMFORT TRANSPORTATION PTE LTD
Feb 4 2014 3:00PM
[TONY LIM HUNG HOCK]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer		
Letters/Correspondences												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit				
2	04/11/14 14:07	Insurer Offer Letter/ DV [Offer superseded on 2017/11/21]										1	Load HTM				
Photos/Images												3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
2	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
3	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
4	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
5	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
6	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
7	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
8	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
9	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
10	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
11	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
12	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
13	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
14	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
15	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
16	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
17	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
18	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
19	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
20	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
21	11/02/14 11:08	General View										1	Load JPG	<input checked="" type="checkbox"/>			
22	11/02/14 11:09	General View										1	Load JPG	<input checked="" type="checkbox"/>			
23	11/02/14 11:09	General View										1	Load JPG	<input checked="" type="checkbox"/>			
24	11/02/14 11:09	General View										1	Load JPG	<input checked="" type="checkbox"/>			
25	11/02/14 11:09	Odometer Reading										1	Load JPG	<input checked="" type="checkbox"/>			
26	11/02/14 11:09	General View										1	Load JPG	<input checked="" type="checkbox"/>			
27	11/02/14 11:09	General View										1	Load JPG	<input checked="" type="checkbox"/>			
28	11/02/14 11:09	General View										1	Load JPG	<input checked="" type="checkbox"/>			
29	11/02/14 11:09	Chassis Number										1	Load JPG	<input checked="" type="checkbox"/>			
Documentation												1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	06/02/14 11:33	TP GIA REPORT										1	Load PDF				
2	29/05/14 11:42	Email Approval to Reject TP Claim										1	Load PDF				
3	29/05/14 15:31	Email to TP to Reject Claim										1	Load PDF				
4	16/07/14 11:21	LETTER TO OI										1	Load PDF				
5	04/12/17 16:22	EMAIL FROM AIG										1	Load PDF				
6	06/12/17 11:46	AUTHORISATION TO ACT										1	Load PDF				
7	06/12/17 11:46	LTA SEARCH										1	Load PDF				

8	06/12/17 11:46	RELEASE VOUCHER	1	Load PDF	
9	06/12/17 11:46	RENTAL RECEIPT	1	Load PDF	
10	06/12/17 11:46	WORKSHOP INVOICE	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	10/02/14 11:11	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

AIG THIRD PARTY EXPRESS SETTLEMENT FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008 (PAYMENT BREAKDOWN)

Vehicle No:	EC72S (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHC8553H (TP veh)		
Date of Accident:	04/02/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		4,647.87
Final Repair Cost	:	\$		1,260.00
Loss of Use	:	\$		2.50 days at \$50.00 per day
Rental (if any)	:	\$		2.5 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (GLOBAL SUM)	:	\$		1,260.00

Is Third Party Workshop GIA Registered?	[X] YES	[] NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability _____ (%)		
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: <u>Yes</u> / No BOLA Scenario No: _____		
	___NIL___		
BOLA Liability: ___50___ (%)	Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,260.00
2)		:	
3)		:	
4)		:	
5)		:	

NUR SHAQILAH BTE ABDOL
WAHAB

LKK Auto Consultants Pte Ltd

06 Dec
2017

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14002244/YHA3S2-1
 Date: 06/12/2017

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100299812
 Claimant Vehicle No: SHC8553H Insured Vehicle No: EC72S
 Date of Loss: 04/02/2014 Nature of Claim: TP Claim No: 800715032

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8553H Engine No: D4EA7331001
 Make & Model: HYUNDAI SONATA, 2.0 (A) Chassis No: KMHET41VR7A423151
 Reg. Date: 22/11/2007 (Man. Year: 2007) Odometer: 979331 km
 Colour: Blue
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16
 Front Left Side: West Lake 4 mm Rear Left Side: West Lake 4 mm
 Front Right Side: West Lake 4 mm Rear Right Side: West Lake 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,943.80	1,467.56	1,476.24	50.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,400.00	1,020.00	380.00	27.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,343.80	2,487.56	1,856.24	42.73
Approved Total (Overridden) (\$\$)		2,000.00		
(\$\$)	4,343.80	2,000.00	2,343.80	53.96
+ GST 7.00/7.00% (\$\$)	304.07	140.00	164.07	53.96
Nett Amount (\$\$)	4,647.87	2,140.00	2,507.87	53.96
+ Loss of Use (2.5 x S\$50.00/day) (\$\$)		125.00		
+ Car Rental (2.5 x S\$100.58/day) (\$\$)		251.45		
(\$\$)		2,516.45		
Liabile Amount (50.00%) (\$\$)		1,258.23		
+ Doc/Search Fee (\$\$)		5.35		
Nett Liability (\$\$)		1,263.58		
Global Sum Settlement (\$\$)		1,260.00		

INSPECTION

Date of Assignment: 05/02/2014
 Date Inspected: 05/02/2014 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: ROSLI BIN ABDUL WAHAB

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Repair	1,001.60 FL	*- FL
2	1		*BONNET MOULDING	Serviceable	105.20 FL	*- FL
3	1		*FRONT BUMPER COVER	Deformed	468.60 FL	*468.60 FL
4	1		*FRONT BUMPER SPONGE	Serviceable	118.50 FL	*- FL
5	1		*FRONT BUMPER REINFORCEMENT	Serviceable	438.40 FL	*- FL
6	1		*FRONT BUMPER LIP	Serviceable	52.10 FL	*- FL
7	1		*FRONT BUMPER BRACKET TOP (RH)	Serviceable	11.20 FL	*- FL
8	1		*FRONT BUMPER RETAINER MOUNTING	Serviceable	3.00 FL	*- FL
9	1		*HEADLAMP (RH)	Scratched	693.80 FL	*693.80 FL
10	1		*FRONT FENDER (RH)	Bent	515.80 FL	*515.80 FL
11	1		*FRONT FENDER SHIELD (RH)	Serviceable	74.80 FL	*- FL
12	1		*FRONT FENDER RETAINER	Serviceable	3.00 FL	*- FL
13	1		*FRONT NUMBER PLATE	Cut	25.00 FS	*25.00 FS
14	1		*FRONT NO PLATE TRIM COVER	Serviceable	30.00 FS	*- FS
15	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,641.00	1,803.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	697.20	335.64
Total Parts (\$\$)	2,943.80	1,467.56

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	650.00	400.00
2	SPRAY PAINTING CHARGE.	New	600.00	540.00
3	WIRING CHARGE.	New	50.00	20.00
4	TUFF KOTE.	New	100.00	60.00
Gross Labour Cost (S\$)			1,400.00	1,020.00

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< END OF ESTIMATES >