

INS. CASE OWNER:

Norstan

CC 4/16 170 22588

K ea3

LKK:
IDAC:

LX

Survey

Kenneth

DOI:

ASSIGNMENT

27/11/17

Date / Time:

27/11/17

Registered in Merimen:

27/11/17

Pre-assign / CCU / FTE

SLT 338D



Insured Vehicle No.:

Claim No.:

96963 5441456

Name of Insured:

Jay Hwee Poy Jacqueline

Policy No.:

1700063410

Insured Tel No.:

HP:

81811300

Make / Model:

Audi A5

Excess Sec II :\$5

D.O.A.:

27/11/17

Place of Accident:

Junction of Buxton Rd & Cavenagh Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SBP 821P



INSRS:

WSP:

Tel:

Liability:

RMKS:

MBM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/11

SBP 821P - X, SLT 338D - X

STAGE

DATE / PIC

27/11

Email WSP FOR VIDEO TO PROVE GREEN LIGHT.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 14/12

After call ltr to OI:

Documentation Check List: Handler Typist

8/12/17

WSP TO VIDEO, VIDEO CLEARLY SHOW THAT TO CROSS THE STOP LIGHT WITH A RED LIGHT.

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: TO & DO:

8/12/17 + 11am

CALLED OI CONFIRMED ACCIDENT. OI MAKE A RH TURN & CONTROL JUNCTION WITH RED LIGHT. INFORM TP CLAIM AGREE TO SETTLE AND AWARD ABOUT MCO ISSUE.

Email WSP LIABILITY CLAUSE.

18.1.18

FILE PASS TO TYPIST TO REPAIR REPORT.

RECEIVED 13 JUL 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: WSP

Repair Cost: 4% \$59,700

(6 days) Reduction:

40 %

Email

Call

FINAL SETTLEMENT

Date/Time: 18.12.17

Confirm with: JIM SING

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

5

If NO or B 28, Ass. Lia:

Repair Cost:

w/651

\$515,579.00

OI MAKE A RIGHT TURN & CONTROL JUNCTION.

Loss of Rental (LOR): w/651

\$5,725.60

(29 days) x = 00

Loss of Use (LOU):

\$5 -

(\$

x

days)

Loss of Income (LOI):

\$5 -

(\$

x

days)

LOR only ☒ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

\$52.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5,14,049.60

Global Sum \$5:

FINAL PAYMENT

Date/Time: 18.12.17

Confirm with: JIM SING

Email

Call

Payee 1:

\$5,14,049.60

Name 1:

MBM WHILLPOWER PE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+330 + +30

ASS. REC. BY:

REF:

A16/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06 days

Res.:

Yes or No

Lum Sum:

20 %

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SBP 821P

Yr Regn:

03, 05

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prado TX c.c

3300

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

147483

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

V2J120 00 0801P

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

265/65 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

8 mm

L/Bal.

8 mm

D.O.A.

22/11/17

Rear

R/Bal.

8 mm

L/Bal.

8 mm

D.O.I.

27/11/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

20/11

File pass to Customer

45: + 9.700 (RED: + 6.444 40%)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ - RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG17022588/Kea3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-11-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLT 338D	Veh. Inspected	SBP 821P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	22/11/2017	Inspection Date	27/11/2017
Survey held at	MBM WHEELPOWER PTE LTD 176 SIN MING DRIVE #01-15 SIN MING AUTOCARE SINGAPORE 575721		

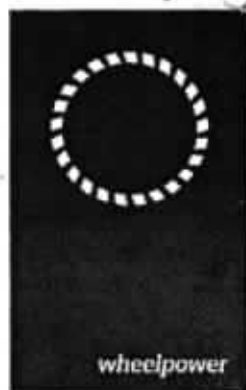
5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

MBM WHEELPOWER PTE LTD

Your Ref: SLT338D

Our Ref: SBP821P



To: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Date: 25/11/2017

CC

From: Josphe

Email

Fax: 62509015

Fax

Contact: 86865188

Make / Model: TOYOTA PRADO 3.4A

Chassis No.: VZJ1200009019

Engine No.: 5VZ1852948

Year of Make: 2005

Accident Date: 22 November 2017

ESTIMATE FOR VEHICLE NO.: SBP821P

DESCRIPTION	QTY	List Price
✓ FRONT BUMPER	1	\$ ✓ <i>RM</i> 950.00 ✓
✓ FRONT BUMPER GUARD COVER	1	\$ ✓ <i>CM</i> 630.00 ✓
✓ FRONT BUMPER CENTER PAD <i>12.00</i>	1	\$ ✓ <i>CM</i> 1,330.00 ✓
✓ FRONT BUMPER GARNISH	1	\$ ✓ <i>DIY</i> 270.00 ✓
1 FRONT BUMPER SPONGE	1	\$ <i>CM</i> ✓ 180.00 ✓
FRONT BUMPER REINFORCEMENT	1	\$ ✓ <i>RM</i> 320.00 ✓
1 FRONT BUMPER REINFORCEMENT RH PLATE	1	\$ X <i>R</i> 40.00 ✓
FRONT BUMPER N.S & O/S SIDE SUPPORT @\$65 <i>MS?</i>	2	\$ <i>also 1/1</i> X 130.00 ✓
1 FRONT BUMPER REINFORCEMENT CENTER PLATE	1	\$ ✓ <i>RM</i> 230.00 ✓
FRONT BUMPER CLIPS	10	\$ ✓ <i>RM</i> 50.00 ✓
1 FRONT BUMPER ARM BRACKET	1	\$ ✓ <i>DIY</i> 42.00 ✓
FRONT RH FENDER X	1	\$ X <i>R</i> 680.00 X
1 FRONT RH FENDER RETAINER	10	\$ X <i>R</i> 50.00 X
✓ FRONT RH FENDER INNER SHEILD	1	\$ ✓ <i>CM</i> 180.00 ✓
✓ FRONT BONNET	1	\$ ✓ <i>Bu</i> 850.00 ✓
✓ FRONT BONNET HOOD LOCK	1	\$ X <i>R</i> 110.00 X
✓ RADIATOR GRILLE <i>475.00</i>	1	\$ ✓ <i>CM</i> 520.00 ✓
1 RADIATOR GRILLE LOWER BRACKET @\$65	2	\$ ✓ <i>DIY?</i> 130.00 ✓
✓ FRONT RH FOG LAMP <i>260</i>	1	\$ ✓ <i>CM</i> 350.00 ✓

PAGE 2 →

Mbm wheelpower pte ltd

180 SIN MING DRIVE

#06-02

SIN MING AUTOCITY

t 62528888 f 64529823

Company Registration Number : 200204110W

FRONT ENGINE UNDERCOVER
FRONT HORN ASSY @\$85
FRONT RH HEADLAMP

305.00

1	\$	✓ 2 cm	650.00
2	\$	✓ ds cm	170.00
1	\$	✓ R	800.00
Total: \$			8,662.00
LESS 25% \$			(2,165.50)
Parts Total: \$			6,496.50

SPECIAL NETT

ANTI RUST COATING
BODY SEALANT
NUMBER PLATE & HOLDER

1	\$	3d	150.00
1	\$	rn	120.00
1	\$	nit 45m	80.00

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS. INCLUDING TO
KNOC-OUT, STRAIGHTEN, OF THE SUPPORT PANEL
TO CONDUCT ALL WHEEL COMPUTERISED ALIGNMENT
TO REMOVE & INSTALL AIRCON COMPONENT INCLUDING CHARGE UP GAS
TO REMOVE & INSTALL RADIATOR ASSY
TO CHECK & RECONNECT ALL NECESSARY WIRING
TO SPRAY PAINTING ON THE AFFECTED AREA

\$	60d	1,800.00
\$	rn	100.00
\$	10d	120.00
\$	5d	180.00
\$	2d	80.00
\$	80d	1,000.00
p \$		10,126.50
7% GST: \$		708.88
Grand Total: \$		10,835.36

lease survey the vehicle at :-
60 SIN MING DRIVE,
06-09 SIN MING AUTOCITY,
INGAPORE 575722

(indly contact Jospah @ 85885188)

Mbm wheelpower pte ltd
160 SIN MING DRIVE
#06-02
SIN MING AUTOCITY
t 62826888 f 64829823

Company Registration Number : 202204110W

MBM WHEELPOWER PTE LTD

Your Ref: SLT338D

Our Ref: SBP821P



To: AIG ASIA PACIFIC INSURANCE PTE. LTD.

CC

Email

Fax

From: Jospah
 Fax: 62509015
 Contact: 86865188
 Make / Model: TOYOTA PRADO 3.4A
 Chassis No.: VZJ1200009019
 Engine No.: 5VZ1852946
 Year of Make: 2005
 Accident Date: 22 November 2017

SUPPLEMENTARY FOR VEHICLE NO.: SBP821P

DESCRIPTION

HEADLAMP RH
 HEADLAMP LH 800.00
 SUPPORT PANEL 750
 BONNET HINGES @ \$80.00
 BONNET LOCK HOOK
 FRONT LH FOG LAMP
 AIRCON CONDENSER
 RADIATOR ASSY
 RADIATOR FAN COWLING

QTY		List Price	
1	\$	Approved	820.00 X
1	\$	mgc/m	820.00 ✓
1	\$	As	980.00 ✓
2	\$	7.7	160.00 ✓
1	\$	Dr	140.00 ✓
1	\$	cm	350.00 ✓
1	\$	771/m	1,320.00 ✓
1	\$	As 1/m	1,400.00 ✓
1	\$	cm	420.00 ✓
Total: \$			6,410.00
LESS 25% \$			(1,602.50)
Parts Total: \$			4,807.50

SPECIAL NETT

COOLANT
 CAMO STICKERS ON AFFECTED PANELS

1	\$	rm 205m	60.00
4	\$	(Bill)	1,025.00 9.1

LABOUR

TOWING (KING TROLLEY + ERP)

\$	(Bill)	120.00
----	--------	--------

Mbm wheelpower pte ltd
 160 SIN MING DRIVE
 #06-02
 SIN MING AUTOCITY
 T 62828888 F 64526823

Company Registration Number : 200204110W

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 7 December, 2017 12:15 PM
To: 'danny.ong@mbmwheelpower.com.sg'; 'Kenneth';
Joseph.tan@mbmwheelpower.com.sg
Cc: Vic (LKKAUTO)
Subject: ACCIDENT INVOLVING SBP 821P & SLT 338D ON 22/11/2017
Attachments: OI SKETCH PLAN.pdf

Without Prejudice

Your Ref: SBP 821P
Our Ref: CC4/AIG17022588/Kea3

Dear Sirs,

ACCIDENT INVOLVING SBP 821P & SLT 338D ON 22/11/2017

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client beats the red light and collided into our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 8 December, 2017 11:43 AM
To: 'joseph.tan@mbmwheelpower.com.sg'; danny.ong@mbmwheelpower.com.sg; 'Kenneth'
Cc: Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SBP 821P & SLT 338D ON 22/11/2017

WITHOUT PREJUDICE

Hi Joseph,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: joseph.tan@mbmwheelpower.com.sg [mailto:joseph.tan@mbmwheelpower.com.sg]
Sent: Thursday, 7 December, 2017 6:46 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; danny.ong@mbmwheelpower.com.sg; 'Kenneth' <kenneth@mbmwheelpower.com.sg>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SBP 821P & SLT 338D ON 22/11/2017

Dear Asher,

Without Prejudice

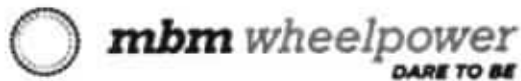
Enclosed video footage for your attention.

As shown in the footage, the traffic light was still amber in our client's favour upon collision.

Thank you.

Best Regards,

Joseph | Claims Advisor



M 8686 5188 | T 6262 8888 | F 6250 9015

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

Email: joseph.tan@mbmwheelpower.com.sg

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, 7 December 2017 12:15

To: danny.ong@mbmwheelpower.com.sg; Kenneth <kenneth@mbmwheelpower.com.sg>;

joseph.tan@mbmwheelpower.com.sg

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: ACCIDENT INVOLVING SBP 821P & SLT 338D ON 22/11/2017

Without Prejudice

Your Ref: SBP 821P

Our Ref: CC4/AIG17022588/Kea3

Dear Sirs,

ACCIDENT INVOLVING SBP 821P & SLT 338D ON 22/11/2017

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client beats the red light and collided into our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 23 August 2018 11:52 AM
To: Md Noor, Norsiah
Subject: [MANDATE REQUEST] Your ref : 9696354414SG, ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

Your ref : **9696354414SG**
Our ref : CC4/AIG17022588/Kea3

Dear Sirs,

ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

We refer to the above matter.

The accident occurred when our insured make a right turn @ control junction and collided with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MBM WHEELPOWER PTE LTD**" at **\$ 11,921.80 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,274.08	\$ 10,379.00
2. Loss of Rental (36days x \$180)	\$ 6,933.60	\$ 1,540.80 (8days x \$180)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,209.68	\$ 11,921.80

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 26 October 2018 2:55 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [MANDATE REQUEST] Your ref : 9696354414SG, ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

As spoken.

Mandate approval as follows:

1. Cost of Repairs (with GST)	\$ 10,379.00
2. Loss of Rental (36days x \$180)	\$ 1,540.80 (8days x \$180)* <i>subject to Rental Agreement</i>
3. LTA Search Fee	\$ 2.00
	\$ 11,921.80

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, October 02, 2018 4:15 PM
To: Md Noor, Norsiah
Subject: RE: [MANDATE REQUEST] Your ref : 9696354414SG, ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

Hi Norsiah,

We refer to the email below.

Please kindly refer to the reply in red for the photo.

Not Consistent/No Damage

Parts

14- Front Right Hand Fender - **16**
20- Front Engine undercover - **22**
21 – Front Horn Assy - \$85 - **21**
26- Headlamp LH – **61-63**
28- Bonnet Hinges - **45**
29-Bonnet Lock Hook - **48**
30-Front LH Fog Lamp – **58-60**
32- Radiator Assy – **33-37**
35- Camo Stickers On Effected Panels - \$600 - **23**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Tuesday, 2 October 2018 3:50 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [MANDATE REQUEST] Your ref : 9696354414SG, ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

Dear Asher,

Please advise the following

Not Consistent/No Damage

Parts

14- Front Right Hand Fender
20- Front Engine undercover
21 – Front Horn Assy - \$85
26- Headlamp LH
28- Bonnet Hinges
29-Bonnet Lock Hook
30-Front LH Fog Lamp
32- Radiator Assy
35- Camo Stickers On Effected Panels - \$600

Towing – No Receipt

Thank you

Norsiah Md Noor

AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, August 23, 2018 11:52 AM
To: Md Noor, Norsiah
Subject: [MANDATE REQUEST] Your ref : 9696354414SG, ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

Your ref : **9696354414SG**
Our ref : CC4/AIG17022588/Kea3

Dear Sirs,

ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

We refer to the above matter.

The accident occurred when our insured make a right turn @ control junction and collided with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MBM WHEELPOWER PTE LTD**" at **\$ 11,921.80 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,274.08	\$ 10,379.00
2. Loss of Rental (36days x \$180)	\$ 6,933.60	\$ 1,540.80 (8days x \$180)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,209.68	\$ 11,921.80

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Nov 2017 20:17	Cim Veh Model Changed	(201023) TOYOTA PRADO 2.7 (A).	[A] HOW MEI KWAN
2	27 Nov 2017 20:17	Cim Created	Reg No: SBP821P. Acct Date: 2017/11/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Somp Insurance Singapore Pte. Ltd. (HQ). Workshop: MBM Wheelpower Pte Ltd (HQ)	[A] HOW MEI KWAN
3	27 Nov 2017 20:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	27 Nov 2017 20:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/06	[A] HOW MEI KWAN
5	27 Nov 2017 20:17	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	27 Nov 2017 20:17	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	27 Nov 2017 20:20	Assignment 1st Accessed		[A] HOW MEI KWAN
8	27 Nov 2017 20:21	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	27 Nov 2017 20:21	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	29 Nov 2017 15:26	Cim Veh Model Changed	(201023) -> (205489) TOYOTA PRADO 3.4 (A).	[I] Merimen Administrator
11	11 Jan 2018 14:15	Video Downloaded	Downloaded Video - Other	[I] MdNoor, Norsiah
12	23 Feb 2018 14:22	Video Downloaded	Downloaded Video - Other	[I] Ishak, Nor Hafizah
13	06 Mar 2018 16:12	Video Downloaded	Downloaded Video - Other	[I] Rumli, Sharizah
14	06 Mar 2018 16:15	Video Downloaded	Downloaded Video - Other	[I] Rumli, Sharizah
15	16 Jul 2018 10:57	Video Downloaded	Downloaded Video - Other	[I] Chan, Kian Meng
16	16 Jul 2018 11:08	Video Downloaded	Downloaded Video - Other	[I] Ler, Bernard-JQ
17	31 Jul 2018 15:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	31 Jul 2018 15:34	Cim Dtl Modified	JPJ Reg. Date: -> 2005/03/03.	[A] JOANNE LEE KHANG MIN
19	31 Jul 2018 15:34	Cim Details Notified		[A] JOANNE LEE KHANG MIN
20	23 Aug 2018 11:51	Adj Mandate Request	Cur.Req:11921.80:11,921.80	[A] Asher Sng Rong Yi
21	28 Aug 2018 17:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/06. Mandate Remarks: Please submit survey photos	[I] MdNoor, Norsiah
22	28 Aug 2018 17:03	Adj Mandate Set	Maintained:Please submit survey photos	[I] MdNoor, Norsiah
23	28 Aug 2018 17:11	Adj Mandate Request	Cur.Req:11921.80:PHOTO UPLOADED.	[A] Asher Sng Rong Yi
24	28 Sep 2018 14:49	Video Downloaded	Downloaded Video - Other	[I] Koh, Victor-CK
25	28 Sep 2018 14:50	Video Downloaded	Downloaded Video - Other	[I] Koh, Victor-CK
26	26 Oct 2018 08:47	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/06. Mandate Remarks: Please submit survey photos	[I] MdNoor, Norsiah
27	26 Oct 2018 08:47	Adj Mandate Set	Maintained:Please submit survey photos	[I] MdNoor, Norsiah
28	26 Oct 2018 14:49	Adj Mandate Request	Cur.Req:11921.80:11,921.80	[A] Asher Sng Rong Yi
29	26 Oct 2018 14:53	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/06. Mandate Remarks: Loss of Rental at \$1,540.80 (8Dx\$180) - subject to Rental Agreement	[I] MdNoor, Norsiah
30	26 Oct 2018 14:53	Adj Mandate Set	Approved:11921.80:Loss of Rental at \$1,540.80 (8Dx\$180) - subject to Rental Agreement	[I] MdNoor, Norsiah
31	29 Nov 2018 17:05	Adj Mandate Request	Cur.Req:17122.00:TP DISAGREED WITH THE NUMBER OF DAYS AND COUNTER PROPOSE AS PER THE WORKCHART. TQ	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[13/08/2018 11:45] Asher Sng Rong Yi:
PREPARING REPORT TO SEEK FOR MANDATE
[08/12/2017 11:39] Asher Sng Rong Yi:
100% B:5
OI MAKE A RIGHT TURN @ CONTROL JUNCTION
[08/12/2017 11:39] Asher Sng Rong Yi:

Print Received Message

This mail is associated with :

***SBP821P (9696354414SG)**
[SLT338D]

TP

RACHEL CHIEN PAO HWA

Nov 22 2017 7:00PM

[TAY HWEE PENG JACQUELINE]

MBM Wheelpower Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/12/2018 11:38 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$15966.40) - SBP821P - Claim Handler: MdNoor, Norsiah

Approved:15966.40:Loss of Rental at \$5,585.40 (29Dx\$180)



Date: 24.12.2017

To: MBM Wheelpower Pte Ltd
160 Sin Ming Drive
#06-02 Sin Ming Autocity
S575722

RE: SBP821P parts

We refer to the above

Please be informed that the required parts are not available at the present moment
(Special order from Japan factory)

Therefore, we have special order and the parts will be arriving Singapore in
approximately 2 weeks to 3 weeks time due to Japan factory back order

EST upon order date (29.11.2017) , and will be delivered to you on (22.12.2017)

We have delivered all order part to MBM Wheelpower Pte Ltd on **(21.12.2017)**

We appreciate your kind understanding

Thank you

Regards,



Patrick Lim
Sales manager

MBM WHEELPOWER PTE LTD



To: KBS Motorsport Pte Ltd

PO No.:

10093

Attn: Mr Patrick Lim

Date:

29.11.2017

Tel: 6451 5333

Term:

30 days

Contact:

Mr Joseph

PURCHASE ORDER

No.	Description	Qty	Unit Price <u>Yen</u>	Amount <u>SGD</u>
1	Radiator Assy	1		
2	Fan cowlng	1		
3	Engine under cover	1		
4	F/B reinforcement	1		
5	F/B reinforcement bracket LH	1		
6	F/B reinforcement bracket RH	1		
7	F/B S/bracket RH	1		
8	Front bumper	1		
9	Front center inner plate	1		
10	Front bumper reinforcement	1		
11	Front bumper clips	10		
12	Front bumper guard retainer	1		
13	Front bumper garnish	1		
14	Front bumper guard base	1		
15	Front bumper coil	1		
16	Grille	1		
17	support panel	1		
18	Grille panel	1		
19	Radiator upper trim	1		
20	Bonnet	1		
21	Front fender shield RH	1		



Reg: 200504627K

DELIVERY ORDER

Date: 21.12.2017

Name: Mr. Joseph

Contact:

Address (for Part to be delivered): No. 160 Sin Ming Drive Autocity #06-09 S575722

Tel: 8686 5188

ITEM		QTY
1	Radiator Assy	1pc
2	Fan cowling	1pc
3	Engine under cover	1pc
4	F/B reinforcement	1pc
5	F/B reinforcement bracket LH	1pc
6	F/B reinforcement bracket RH	1pc
7	F/B S/bracket RH	1pc
8	Front bumper	1pc
9	Front bumper reinforcement	1pc
10	Front bumper guard retainer	1pc
11	Front bumper garnish	1pc
12	Front bumper guard base	1pc
13	Front bumper coil	1pc
14	Grille	1pc
15	support panel	1pc
16	Grille panel	1pc
17	Radiator upper trim	1pc
18	Bonnet	1pc
19	Front fender shield RH	1pc
		1pc

The above items are received in good order and condition, checked by

RECEIVER SIGNATURE

NAME:

NRIC NO:

DATE:

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 14 December, 2017 3:25 PM
To: 'JACQUELINETAYHP@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLT 338D AND SBP 821P ON 22/11/2017



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG17022588/Kea3

14 DEC 2017

TAY HWEE PENG JACQUELINE

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 338D AND SBP 821P ON 22/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Date

22/11/17

To

MBM WHEELPOWER PTE LTD

(✓)

176 Sin Ming Drive #01-14/15 Sin Ming Autocare Singapore 575721

FROM

RACHEL CHEN PAO HWA (Name of Owner & Policyholder)

CLAIM VEHICLE No

SBP821P

ACCIDENT DATE

22/11/2017

LOCATION

BUYONG RD TOWARDS ORCHARD RD

OTHER VEHICLE

SLT338D

1 I hereby authorise MBM WHEELPOWER PTE LTD to :-

a. Proceed with the repair (the repair) to the above accident (the accident) damaged vehicle (the vehicle); and

() Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or resolved (Claim against own Insurer)

(✓) Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or third party insurer in question until the claim is wholly completed, settled and / or resolved. (Claim against Third Party)

2 I confirm that MBM's authorisation shall include without limitation paying for all the relevant reports / documents, corresponding and negotiating with the insurer / third party and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the claim and, any or all such other tasks concerning the settlement, resolution and / or completion of the claim.

Where authorising party is not vehicle owner and policyholder



EXCEPT :-

- a. Such as matters or task that the insurer / third party and / or the law requires me to personally attend to ; and
 - b. The submission of the claim to the insurer (Where applicable)
- 3 I understand if I submit a claim of whatever nature to my own insurer [**FOURTEEN DAYS (14 days)**] after the accident (or such other time stipulated by my own insurer and / or the law), such claim will not or may not be accepted by my own insurer.
- 4 I further confirm and accept that :-
- a. To the extent permitted by laws :-
 - i) I will indemnify and keep MBM indemnify in connection with or arising from the claim ; and
 - ii) That not with outstanding the agreement or otherwise, under no circumstance will I (jointly or severally) in any manner hold MBM liable for losses / damages of whatever nature arising or in connection with the claim.
 - b. MBM does not guarantee and never represent that the insurer / third party will fully indemnify me for the damage and / or the repair's cost and, that I shall be and continue to be liable to MBM for the whole of the repair's cost.
- 5 As the extend to which the insurer / third party will indemnify me or be liable is not conclusive, I agree to place a deposit of \$ _____ (excluding Gst) for the repair's cost.
- 6 I agree and accept MBM deposit refund policy, If the final successful percentage of indemnification / contribution / liability from or of the insurer / third party in respect of the repair's cost to me :-
- a. **50% and below - NO REFUND**
 - b. **100% - FULL REFUND**



- 7 I shall inform and forward to MBM all correspondence and letters received by me from the insurer / third party, any other insurer, solicitors governmental authorities and / or, any other relevant party.
- 8 I shall fully co-operate with and act expeditiously on any requests by MBM, particularly the signing / endorsement / execution of any "Discharge Voucher", failing which I shall be liable to MBM for the full repair costs and the expenses incurred (directly or indirectly) by MBM in connection with the claim.
- 9 I shall not :-
- a. respond to correspondence and letter; and
 - b. negotiate agree or accept any other from the insurer / third party or any other relevant party; without consultation of and expressed approval from MBM WHEELPOWER PTE. LTD.
- 10 In consideration hereof (including without limitation MBM's agreeing to repair the vehicle and defer demanding payment of the repair's cost), I wholly assign to MBM WHEELPOWER PTE. LTD. All proceeds of the claim for :-
- a. the repair's costs and
 - b. damage, compensation, interest, cost (including party-to-party legal costs on a full indemnity basis and expenses in connection with the accident, repair and / or claim; which MBM shall be further entitled to apportion in its absolute discretion with any excess being paid by MBM to me as it deems fit in its absolute discretion.



- 11 I further confirm that payment to MBM or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good effective discharge of the payment obligations by any party of the aforesaid proceeds of my claim and that I shall not be authorised in law to receive payment.



Owner & Policyholder's Signature / Company Stamp (if applicable); or
Authorising party's Signature / Company Stamp (if applicable)

Name : RACHEL CHEN PAO HWA

NRIC : S6807499A

Address : 6A Cotswold Close S(357735)



Witness's Signature

Name : JOSEPH TAN

NRIC : S8316647I

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **MBM WHEELPOWER PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$10,379.00** (Repair Cost), **S\$3,723.60** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SBP 821P** that was damaged pursuant to the accident which occurred on **22/11/2017** (date) along **BUYONG ROAD TOWARDS ORCHARD ROAD** (location) involving vehicle no/s **SLT 338D**.

This is pursuant to the inspection conducted on **27/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **RACHEL CHIEN PAO HWA** ("the third party claimant") of vehicle no. **SBP 821P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SBP 821P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of Dec (month) 20 18 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



mbm wheelpower
DARE TO BE

To: AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16 AIG Building
Singapore 079120

TEL: 6419 1000

Attn: Motor Claims Dept

Tax Invoice: 25776
Date: 2/5/2018
Vehicle No.: SBP821P
Make / Model: Toyota Prado Land Cruiser
Chassis No.: VZJ1200009019
Engine No.: 5VZ1852946
Year of Make: 2005
Accident Date: 22/11/2017

S/N	DESCRIPTION	Amount S\$
1	COSTS OF REPAIR - LUMP SUM	\$ 9,700.00

Total :	\$	9,700.00
7% GST:	\$	679.00
Amount Due S\$	\$	10,379.00

For & on behalf
MBM WHEELPOWER PTE LTD



Prepared by: Yin Siew

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L



mbm wheelpower
DARE TO BE

NAME: MR PAULO PATRICK ADRIAN
Add: 6A COTSWOLD CLOSE
UNIT:
STREET:
SINGAPORE 357735
Contact: 92385198

Tax Invoice: 0071
Invoice Date: 23.11.2017
Vehicle Num: **SKN99999E**
Make/Model: TOYOTA WISH 1.8A
Chassis no: -
Reference no: SBP821P-RA00071

S/N	Qty	Particular	Unit Price	Price
1	36	CAR RENTAL FOR 23.11.2017 TO 29.12.2017	\$ 180.00	\$ 6,480.00

GST S\$	\$ 453.60
Total S\$	\$ 6,933.60

MBM WHEELPOWER PTE LTD



MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L

**mbm wheelpower**

DARE TO BE

RENTAL AGREEMENT

NO. 00071

MBM Wheelpower Pte Ltd

176 Sin Ming Drive, #01-11/14/15/16 Sin Ming Autocare, Singapore 575721

Customer Service Hotline 6262 8888

www.mbmwheelpower.com.sg Company Registration Number: 200204110W

VEHICLE			CHECK OUT / CHECK IN		
Vehicle No: <u>SKN15595</u>	Model: <u>Toyota Lish / SA</u>		DATE OUT: <u>23/11/2017</u>	TIME OUT: <u>1400</u>	HRS
Change Over 1:	Date:	Initial:	PETROL LEVEL OUT: <u>E</u> <u>1/8</u> <u>1/4</u> <u>3/8</u> <u>1/2</u> <u>5/8</u> <u>3/4</u> <u>7/8</u> <u>F</u>		
Change Over 2:	Date:	Initial:	DATE IN: <u>29/12/17</u>	TIME IN: <u>1430</u>	
CORPORATE HIRER			PETROL LEVER IN: <u>E</u> <u>1/8</u> <u>1/4</u> <u>3/8</u> <u>1/2</u> <u>5/8</u> <u>3/4</u> <u>7/8</u> <u>F</u>		
Co. Name:			KM OUT: <u>10861</u>	KM IN: <u>11412</u>	
Co. Address:			KM DRIVEN:		
Contact Person:			COLLISION DAMAGE WAIVER		
Tel:			ACCEPTS CDW EXCESS		
NAMED DRIVER			DECLINES CDW EXCESS		
Name: <u>Paulo Patrick Adrian</u>			\$ <u>3,500</u> per accident		
Address:			SIGNATURE: <u>[Signature]</u> <u>A</u>		
Office Tel:			SIGNATURE:		
Residence Tel:			EXCESS AMOUNT		
Occupation:			SINGAPORE		
Hp: <u>92385190</u>			MALAYSIA		
P.P.I.C. No: <u>31811817C</u>			SIGNATURE		
Nationality: <u>Eurasian</u>			<u>\$3,500</u>		
Date of Birth: <u>08/10/1967</u>			<u>\$3,500</u>		
Place of Birth: <u>Singapore</u>					
Dr. Licence No:			CHARGES		
Date of Issue: <u>2004</u>			Country of Issue:		
ADDITIONAL NAMED DRIVER			Months @ \$ per month		
Name:			Weeks @ \$ per week		
Address:			Days @ \$ per day		
Office Tel:			Hours @ \$ per hour		
Residence Tel:			SUB-TOTAL (1)		
Occupation:			Less Discount: %		
Hp:			RENTAL CHARGES		
P.P.I.C. No:			CDW @ \$ per day / month		
Nationality:			PAI @ \$ per hour		
Date of Birth:			PETROL TOP-UP		
Place of Birth:			MISC		
Dr. Licence No:					
Date of Issue:					
Country of Issue:					
Remarks:					
<u>NR claims - 5BP821P - Joseph</u>					
<u>MP 2576</u>					
Invoice No:			SUB-TOTAL (2)		
Rec. No:			GST @ 7%		
IMPORTANT: The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences. For extension of rental please inform us at least 24 hours before the expiry time and payment for the extended rental will have to be made within 24 hours. Late charges at 1/6 (one six) of the daily rate of rental for each hour exceeding the time for return of the Vehicle will be imposed (i.e., a full day rental will be charged if the Hirer is 5 or more hours late in returning the vehicle). Any vehicle not returned within 24 hours will be reported as stolen. Hirer is responsible for all parking & traffic violations and missing items.			TOTAL CHARGES		
			PRE-PAYMENT		
			DOWNPAYMENT AND DEPOSIT		
			AMOUNT REFUNDED / DUE		
CHECKED OUT BY: <u>Joseph</u>	CHECKED IN BY: <u>Joseph</u>	CHECKED BY:	SIGNATURE OF REFUND:		

MBM Wheelpower Pte Ltd

As Managers on Behalf of

OWNER

HIRER SIGNATURE

COMPANY STAMP



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-176681

Date of Request: 25/11/2017

Your Ref No: Online Purchase

MBM Wheelpower Pte Ltd
160 SIN MING DRIVE #06-02
SIN MING AUTOCITY
Singapore 575722

Dear Sir/Madam,

Enquiry Date: 25/11/2017
Enquiry By: Tan Yong Huat, Joseph
TP Vehicle No: SLT338D
Accident Date: 22/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-176681

Date of Request: 25/11/2017

Your Ref No: Online Purchase

MBM Wheelpower Pte Ltd
160 SIN MING DRIVE #06-02
SIN MING AUTOCITY
Singapore 575722

Dear Sir/Madam,

Enquiry Date: 25/11/2017
Enquiry By: Tan Yong Huat, Joseph
TP Vehicle No.: SLT338D
Accident Date: 22/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT338D	AIG Asia Pacific Insurance Pte. Ltd.	11/10/2017-10/10/2018	65-6419-3000

Thank You.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2017 Edit Reg		27 Nov 2017 00:00 Edit Adj Rpt	\$9,700.00 Edit Estimates	\$9,700.00 View Rpt		Pending for Survey Report Cancel Case







Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAY HWEE PENG JACQUELINE, ID: S1819940H								
Main Claimant:	RACHEL CHIEN PAO HWA, ID: S6807499A								
Vehicle Reg. No.:	SBP821P	Date of Loss:	22/11/2017 19:00 - :59 [152 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9696354414SG	Policy/Cover Note No.:	1700063410						
Vehicle Reg. No. (Insured):	SLT338D	Policy No. (Claimant):	D17MTPV01003902						
		Excess:							
Repairer:	MBM Wheelpower Pte Ltd (HQ) 160 Sin Ming Drive #06-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6262 8888								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (10/12/2018): Alert - Adj Mandate Approved (\$515966.40) - SBP821P - Claim Handler: MdNoor, Nor... AIG_SG_EXPRESS (26/10/2018): Alert - Adj Mandate Approved (\$511921.80) - SBP821P - Claim Handler: MdNoor, Nor... AIG_SG_EXPRESS (26/10/2018): Alert - Adj Mandate Maintained - SBP821P - Claim Handler: MdNoor, Norsiah AIG_SG_EXPRESS (28/08/2018): Alert - Adj Mandate Maintained - SBP821P - Claim Handler: MdNoor, Norsiah 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBP821P (9696354414SG)
[SLT338D]
TP
RACHEL CHIEN PAO HWA
Nov 22 2017 7:00PM
[TAY HWEE PENG JACQUELINE]
MBM Wheelpower Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
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1	20/12/17 14:19	Video - Other										1	Load AVI				
Letters/Correspondences														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit				
Assessment Reports														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	28/11/17 08:44	Accident Statement From: SC - Reg. No: SLT338Q, Claimant: TAY HWEE PENG JACQUELINE										1	Load HTM				
Photos/Images														3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	28/08/18 17:06	General View										1	Load JPG		<input checked="" type="checkbox"/>		
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23	28/08/18 17:06	General View										1	Load JPG		<input checked="" type="checkbox"/>		
24	28/08/18 17:06	Odometer Reading										1	Load JPG		<input checked="" type="checkbox"/>		
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26	28/08/18 17:10	Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
27	28/08/18 17:10	Reinspection Photo											Load JPG				

Video			1 per page	<input checked="" type="checkbox"/>
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67	28/08/18 17:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 20:21	ACKNOWLEDGEMENT EMAIL TO AIG DD 27.11.	Load PDF	
2	27/11/17 20:21	EMAIL FROM AIG DD 27.11.2017	Load PDF	
3	27/11/17 20:21	TP ESTIMATE + TP GIA REPORT	Load PDF	
4	29/11/17 13:20	TP ESTIMATE - MARKED	Load PDF	
5	14/12/17 15:27	LETTER TO OI	Load PDF	
6	31/07/18 16:04	GIA SEARCH	Load PDF	
7	02/10/18 16:36	TOWING AND STICKER BILL	Load PDF	
8	07/11/18 14:38	RENTAL AGREEMENT.	Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
9	29/11/18 16:51	PURCHASE & DELIVERY ORDER		Load PDF	
10	29/11/18 17:04	WORKCHART		Load PDF	
11	24/12/18 08:30	RENTAL RECEIPT		Load PDF	
12	24/12/18 08:35	WORKSHOP INVOICE		Load PDF	
13	24/12/18 08:35	AUTHORISATION TO ACT FORM		Load PDF	
14	24/12/18 08:35	Release Voucher		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>	^ v
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLT338D (Insd veh)	Model:	TOYOTA PRADO 3.4 (A)
	SBP821P (TP veh)		
Date of Accident:	22/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	17,274.08
Final Repair Cost	:	\$	10,379.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	3,723.60 29 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	14,104.60

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MBM Wheelpower Pte Ltd	:	\$ 14,104.60
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

24 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17022588/KEA3Q2

Date: 24/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700063410
Claimant Vehicle No : SBP821P **Insured Vehicle No :** SLT338D
 Date of Loss: 22/11/2017 Nature of Claim: TP Claim No: 9696354414SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBP821P**
 Make & Model: TOYOTA PRADO, 3.4 (A) Engine No: 5VZ1852946
 Reg. Date: 03/03/2005 (Man. Year: 2005) Chassis No: VZJ1200009019
 Colour: Black Odometer: 147483 km
 Engine Capacity: 3378 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 265/65 R17 Rear Tyre Size: 265/65 R17
 Front Left Side: Falken 8 mm Rear Left Side: Falken 8 mm
 Front Right Side: Falken 8 mm Rear Right Side: Falken 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,589.00	10,425.25	2,163.75	17.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,555.00	1,720.00	1,835.00	51.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,144.00	12,145.25	3,998.75	24.77
Approved Total (Overridden) (S\$)		9,700.00		
(S\$)	16,144.00	9,700.00	6,444.00	39.92
+ GST 7.00/7.00% (S\$)	1,130.08	679.00	451.08	39.92
Nett Amount (S\$)	17,274.08	10,379.00	6,895.08	39.92
+ Car Rental (29.0 x S\$120.00/day + 7.00% GST) (S\$)		3,723.60		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		14,104.60		

INSPECTION

Date of Assignment: 27/11/2017
 Date Inspected: 27/11/2017 Inspected At: MBM Wheelpower Pte Ltd (HQ)
 160 Sin Ming Drive #06-02, Sin Ming

AutoCity
Singapore 575722

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	950.00 FL	*950.00 FL
2	1		*FRONT BUMPER GUARD COVER	Cracked	630.00 FL	*630.00 FL
3	1		*FRONT BUMPER CENTER PAD	Cracked	1,330.00 FL	*1,200.00 FL
4	1		*FRONT BUMPER GARNISH	Distorted	270.00 FL	*270.00 FL
5	1		*FRONT BUMPER SPONGE	Cracked	180.00 FL	*180.00 FL
6	1		*FRONT BUMPER REINFORCEMENT	Bent	320.00 FL	*320.00 FL
7	1		*FRONT BUMPER REINFORCEMENT RH PLATE	Repair	40.00 FL	*- FL
8	1		*FRONT BUMPER N/S & O/S SIDE SUPPORT	O/S Distorted	130.00 FL	*65.00 FL
9	1		*FRONT BUMPER REINFORCEMENT CENTER PLATE	Bent	230.00 FL	*230.00 FL
10	10		*FRONT BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
11	1		*FRONT BUMPER ARM BRACKET	Distorted	42.00 FL	*42.00 FL
12	1		*FRONT RH FENDER	Repair	680.00 FL	*- FL
13	10		*FRONT RH FENDER RETAINER	Serviceable	50.00 FL	*- FL
14	1		*FRONT RH FENDER INNER SHIELD	Cracked	180.00 FL	*180.00 FL
15	1		*FRONT BONNET	Buckled	850.00 FL	*850.00 FL
16	1		*FRONT BONNET HOOD LOCK	Repair	110.00 FL	*- FL
17	1		*RADIATOR GRILLE	Cracked	520.00 FL	*475.00 FL
18	2		*RADIATOR GRILLE LOWER BRACKET	Distorted	130.00 FL	*130.00 FL
19	1		*FRONT RH FOG LAMP	Cracked	350.00 FL	*260.00 FL
20	1		*FRONT ENGINE UNDERCOVER	Cracked	650.00 FL	*305.00 FL
21	2		*FRONT HORN ASSY	O/S Cracked	170.00 FL	*170.00 FL
22	1		*FRONT RH HEADLAMP	Dented	800.00 FL	*800.00 FL
23	1		*BODY SEALANT	Not Necessary	120.00 FS	*- FS
24	1		*NUMBER PLATE & HOLDER	Missing	80.00 FS	*45.00 FS
25	1		*HEADLAMP RH	Repeated	820.00 FL	*- FL
26	1		*HEADLAMP LH	Mtg Cracked	820.00 FL	*800.00 FL
27	1		*SUPPORT PANEL	Bent	980.00 FL	*750.00 FL
28	2		*BONNET HINGES	Distorted	160.00 FL	*160.00 FL
29	1		*BONNET LOCK HOOK	Bent	140.00 FL	*140.00 FL
30	1		*FRONT LH FOG LAMP	Cracked	350.00 FL	*350.00 FL
31	1		*AIRCON CONDENSER	Twisted / Punctured	1,320.00 FL	*1,320.00 FL
32	1		*RADIATOR ASSY	Bent / Buckled	1,400.00 FL	*1,400.00 FL
33	1		*RADIATOR FAN COWLING	Cracked	420.00 FL	*420.00 FL
34	1		*COOLANT	Necessary	60.00 FS	*20.00 FS
35	1		*CAMO STICKERS ON AFFECTED PANELS	Necessary	1,025.00 FS	*1,025.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$) **16,357.00** **13,537.00**
 - List Item Discount on L Items 25.00/25.00% (\$\$) 3,768.00 3,111.75

Total Parts (\$\$) **12,589.00** **10,425.25**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ANTI RUST COATING	New	150.00	30.00
2	TO REMOVE,REFIT & REPAIR AFFECTED DAMAGED PARTS, INCLUDING TO KNOCK -OUT ,STRAIGHTEN ,OF THE SUPPORT PANEL	New	1,800.00	600.00
3	TO CONDUCT ALL WHEEL COMPUTERISED ALIGNMENT	New	100.00	0.00
4	TO REMOVE & INSTALL AIRCON COMPONENT INCLUDING CHARGE UP GAS	New	120.00	100.00
5	TO REMOVE & INSTALL RADIATOR ASSY	New	180.00	50.00
6	TO CHECK & RECONNECT ALL NECESSARY WIRING	New	80.00	20.00
7	TO SPRAY PAINTING ON THE AFFECTED AREA	New	1,000.00	800.00
8	TOWING (KING TROLLEY +ERP)	New	125.00	120.00
Gross Labour Cost (S\$)			3,555.00	1,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >