

## Asher Sng (LKKAUTO)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Friday, 13 April 2018 2:04 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Mei Kwan (LKKAUTO); Vic (LKKAUTO); Admin A  
**Subject:** Our ref:DM17HO02662/JT [MANDATE REQUEST] RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017  
**Attachments:** LKK Resurvey Photo 1.pdf; LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; TP LOD.pdf

Dear Asher,


Please proceed to offer up to \$9,317.00

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Monday, March 26, 2018 11:24 AM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>  
**Subject:** [MANDATE REQUEST] RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

Your ref : TBA  
Our ref : CC4/EQI17022577/Kea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **AE AUTO PTE LTD**" at **\$9,317.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 27,374.41	\$ 8,200.00
2. Loss of Use (10days x \$80)	\$ 800.00	\$ 800.00 (10days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
4. Disbursement (VEP Charge)	\$ 315.00	\$ 315.00
Total	\$ 28,491.41	\$ 9,317.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 30 November 2017 4:05 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

**WITHOUT PREJUDICE**

**Your ref:** TBA

**LKK ref:** CC4/EQI17022577/Kea3

Dear Sir/ Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: JRS 9973

Date of survey: 28/11/2017

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP police report
- TP insurance cert

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 27 November, 2017 5:59 PM

**To:** 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Monday, 27 November, 2017 4:56 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Annabel Tan <[annabel.tan@eqinsurance.com.sg](mailto:annabel.tan@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Subject:** FW: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

Dear Lkk

Please find below email and insured GIA report.  
Kindly proceed.

Thank You.

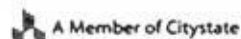
Regards,

**Bazlin Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Autoexcel [<mailto:aeexcel@singnet.com.sg>]  
**Sent:** Monday, November 27, 2017 4:49 PM  
**To:** Bazlin Ahmad  
**Cc:** 'Admin-A (LKK Auto)'  
**Subject:** RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Dear Mdm

We wish to select

LKK Auto Consultants Ltd

Thank you

regards



Ryan Soh ( Manager )  
AE Auto Pte Ltd  
AutoExcel Engineering Pte Ltd  
160 ,Sin Ming Drive # 06-01 ( Main Office )  
Sin Ming AutoCity  
Singapore 575722.  
Website : [www.autoexcel.com.sg](http://www.autoexcel.com.sg)  
Facebook Pages : AE Auto Pte Ltd  
H.P : 93825367 , 90030857.  
Tel : 64535654  
Fax : 64591698

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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]  
**Sent:** Monday, November 27, 2017 4:44 PM  
**To:** Autoexcel <[aeexcel@singnet.com.sg](mailto:aeexcel@singnet.com.sg)>  
**Cc:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; Annabel Tan <[annabel.tan@eqinsurance.com.sg](mailto:annabel.tan@eqinsurance.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

## Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155  Contact person : Joey/Joseh	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon Kho
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee

<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

**Bazlin Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext-881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Annabel Tan  
**Sent:** Monday, November 27, 2017 4:43 PM  
**To:** Autoexcel  
**Cc:** Elaine Cheong; Bazlin Ahmad  
**Subject:** RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Hi Ryan,

Apologies for the delay.

Lynn,

Please arrange PRI without delay.

Thank you.

Regards,

**Annabel Tan**

Assistant Manager | Claims

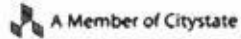


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqnsurance.com.sg](http://www.eqnsurance.com.sg)



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**From:** Autoexcel [<mailto:aeexcel@singnet.com.sg>]

**Sent:** Monday, November 27, 2017 4:23 PM

**To:** Elaine Cheong

**Cc:** Annabel Tan

**Subject:** ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Dear Elaine ,

We arrange P.R.I on date 23/11/2017 at time 12: 39 PM

Till today 27/11/2017 no response from your company.

We shall arrange ourself so as not to delay

Thank you

Regards



Ryan Soh ( Manager )

AE Auto Pte Ltd

AutoExcel Engineering Pte Ltd

160 ,Sin Ming Drive # 06-01 ( Main Office )

Sin Ming AutoCity

Singapore 575722.

Website : [www.autoexcel.com.sg](http://www.autoexcel.com.sg)

Facebook Pages : AE Auto Pte Ltd  
H.P : 93825367 , 90030857.  
Tel : 64535654  
Fax : 64591698



AE AUTO PTE LTD

160, Sin Ming Drive  
Sin Ming Auto City #06-01  
Singapore 575722  
Tel: 64535654, 64591630  
Fax: 64591698

Email: aeexrel@singnet.com.sg

ATTN: MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS: EQ INSURANCE COMPANY LTD

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Dear Sir/ Mdm :

Accident involving our vehicle No : JRS 9973 & your insure vehicle SKB 8684 H


Date Of Accident 22/11/2017 . Along / At Ayer Rajah Expressway.

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

AMOUNT

1	FINAL REPAIR BILL INCLUDE GST	S\$	<u>\$8200/2</u>
2	SURVEYOR REPORT FEE	S\$	<u>LKK</u>
3	RENTAL BILL : L.O.U.	S\$	<u>2 Working / 1 Sun + 7 Working</u> <u>= 10 days x \$80 =</u> <u>\$800/2</u>
4	T.P INSURANCE SEARCH :	S\$	<u>Insurance Search</u> <u>\$2/2</u>
5	OTHER DOCUMENT.:	S\$	<u>VEP charges</u> <u>\$315/2</u>
TOTAL :		S\$	<u>\$9317/2</u>

Please kindly let us have your confirmation to settle our claim within **30 days**.  
Kindly contact Ryan Soh regarding the above matter.

  
\_\_\_\_\_  
Ryan Soh  
Hp : 93825367  
Tel : 64535654



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI17022577/Kea3

14 DEC 2017

**CNC ENGINEERING SERVICES**  
10 ADMIRALTY STREET  
#05-86 NORTH LINK BUILDING  
SINGAPORE 757695

Dear Sir/Madam,

**ACCIDENT INVOLVING SKB 8684H AND JRS 9973 ON 22/11/2017**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)


**LETTER OF AUTHORITY & INDEMNITY**

To: **AE AUTO PTE LTD**

ACCIDENT INVOLVING VEHICLE NO. JRS 9973 AND SKB 8684 H  
ALONG Ayer Rajah Expressway ON 22/11/2017

1. I/We, the owner of vehicle no. JRS 9973 hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **AE AUTO PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this 28 day of 11 2017

  
Name WONG SHUI FONG  
NRIC No. 771216-12-5693  
ROC No.  
(company stamp, if applicable)  
Address :

Contact No. 016-7081523

Name of Insurers : \_\_\_\_\_  
Policy No. : \_\_\_\_\_  
Excess : \_\_\_\_\_

**AE AUTO PTE LTD**

160, Sin Ming Drive, Sin Ming Auto City,  
#06-01 Singapore 575722  
Tel: 6453 5654, 6459 1630 Fax: 6459 1698  
Email: aeexcel@singnet.com.sg

Reg. No. 201535575N

22/02/2018

**INVOICE NO : TP 1315  
JRS 9973**

**EQ INSURANCE COMPANY LTD  
5 MAXWELL ROAD  
#17-00, TOWER BLOCK, MND COMPLEX  
SINGAPORE 069110**

**CHEVROLET  
MALIBU**

S/N	DESCRIPTION	AMOUNT S\$
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**Accident Date: 22/11/2017****Lump Sum Repair, Supply Parts &  
Labour .****\$ 8,200.00****Sub - Total : \$ 8,200.00****\$ 8,200.00**

NOTE : All cheques must be crossed and make  
payable to AE Auto Pte Ltd

RECEIVED VEHICLE IN GOOD ORDER

for AE Auto Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-17-175423

Date of Request: 23/11/2017

Your Ref No: Online Purchase

Autoexcel Engineering Pte Ltd  
160 Sin Ming Drive #06-01,  
Sin Ming AutoCity  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 23/11/2017  
Enquiry By AUTOEXCEL  
TP Vehicle No. SKB8684H  
Accident Date 22/11/2017

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKB8684H	EQ Insurance Company Ltd	01/07/2017-30/06/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-175423

Date of Request: 23/11/2017

Your Ref No: Online Purchase

Autoexcel Engineering Pte Ltd  
160 Sin Ming Drive #06-01,  
Sin Ming AutoCity  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 23/11/2017  
Enquiry By AUTOEXCEL  
TP Vehicle No. SKB8684H  
Accident Date 22/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

LAND TRANSPORT AUTHORITY  
LTA VTL  
PAYMENT RECEIPT  
JRS9973 CAR  
07 Dec 2017, 10:33 AM



Counter No: 1  
Receipt No : MARYJJ1GMA017120700009

VEP payable period:  
Mon 27 Nov 2017  
To Thu 07 Dec 2017

VEP fee	S\$ 315.00
Total paid	S\$ 315.00

Payment Details  
Cash S\$ 350.00  
Change (S\$ 35.00)

Remaining Card Balance  
1111737025820670 (FP) S\$ 12.45

Year : 2017  
Remaining Free VEP Days : 4 Days

The no. of free VEP days allocated per calendar year is tied to the vehicle.  
For more details, please seek assistance at our VEP/Toll LTA office.

THANK YOU

