

13/5/2010

INS. CASE OWNER:

AT

CC 4 / EQ1170 22577, K e0352

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

28/11/12

Date / Time:

22/11/12

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKB 8684H

Name of Insured:

CNC CARINTEGRATION SERVICES

Insured Tel No.:

HP:

Claim No.:

Dmpptt 17-003530

Policy No.:

Make / Model:

Jaguar XJ 3.0 L

Excess Sec II :SS

D.O.A:

22/11/12

Place of Accident:

AYE ROAD TO EXIT KEMANTI
Ave 6

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lung Fai

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

94564152

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

JRS 9973



INSRS:

WSP:

Tel:

Liability:

RMKS:

Autoexcl
Ae Auto

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

1/12
16/12

JRS 9973, X.

SKB 8684H. C3/MK1 4013524/Rgbu2; 08/19/12/12

4/12/12 10:20

CALLED OIO NO RESPONSE.

8/12/12 11:14AM

CALLED OIO NO RESPONSE.

Email WSP LIMBULEY CAR.

6/3/18

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 06 MAR 2018

RECEIVED 17 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Acher 14/12

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: VEP REPAIR.

PRELIMINARY ADVICE Date/Time: 30/11/12

Sent By: HMK

FINALIZATION

Date/Time: -

Confirm with: -

Confirm by: KSC

Repair Cost:

45 \$5,200

(7 days)

Reduction:

70 %

Email

Call

FINAL SETTLEMENT

Date/Time: 13/4/18

Confirm with: DOREEN

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,200.00

OIO REPAIR ENDED TP.

Loss of Rental (LOR):

\$5 -

(days)

Loss of Use (LOU):

\$5 800.00

(\$ 80 x 10 days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only ☐ LOU only ☐☒ LOR + LOU☐ LOR + LOI

(Tick only one)

GIA/LTA Search

\$5 200

Medical:

\$5 -

Disbursement:

\$5 315.00

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5 9,317.00

Global Sum \$5:

FINAL PAYMENT

Date/Time: 13/4/18

Confirm with: DOREEN

Email

Call

Payee 1:

\$5 9,317.00

Name 1:

AE AUTO PIE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

400

12/4/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI17022577/Kea3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 27-11-2017	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKB 8684H	Veh. Inspected	JRS 9973	
Policy No.	DMPPHQ17-003530	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/11/2017	Inspection Date	28/11/2017	
Survey held at	AE AUTO PTE LTD 160 SIN MING DRIVE #06-01 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AE AUTO PTE LTD
160, Sin Ming Drive
Sin Ming Auto City #06-01
Singapore 575722
Tel: 64535654, 64591630
Fax: 64591698

Not Authored
L1 by @8200p
Penny After Pairs
7 days

Date : 23/11/2017

QUOTATION -THIRD PARTY CLAIM

EQ INSURANCE COMPANY LTD

Attn: Motor Claim Department Officer In Charge

Accident on : 22/11/2017

Claim : Third Party Claim
Veh. No : JRS 9973
Model : CHEVROLET MALIBU
Insured Ins: KURNIA INSURANCE

QTY	PARTICULARS	AMOUNT	SURVEYOR
Your Insurer Vehicle No : SKB 8684 H			
1	BOOTLID <i>P. 1 1252.40 B1</i>	\$ 12,524.00	✓
1	BOOTLID LOCK <i>280</i>	\$ 560.00	✓
2	BOOTLID HINGES <i>R</i>	\$ 680.00	X
2	BOOTLID REFLECTORS <i>Sm</i>	\$ 797.00	X
1	BOOTLID CENTER LOGO <i>Sm</i>	\$ 58.00	—
1	BOOTLID MALIBU EMBLEM <i>Sm</i>	\$ 48.00	—
1	BOOTLID LTZ EMBLEM <i>Sm</i>	\$ 38.00	—
1	BOOTLID WEATHERSTRIP <i>P. 1 / R</i>	\$ 181.00	✓
2	TAILLAMPS <i>W11 cm</i>	\$ 917.20	✓
2	TAILLAMP PANELS	REPAIR	
2	REAR FENDERS	REPAIR	
1	REAR BUMPER <i>B1</i>	\$ 1,488.50	✓
1	REAR BUMPER LOWER GARNISH <i>B1</i>	\$ 668.50	—
10	REAR BUMPER CLIPS <i>Sm</i>	\$ 45.00	—
2	REAR BUMPER BRACKETS <i>B1</i>	\$ 280.00	✓
2	REAR BUMPER SIDE RETAINERS <i>P. 1</i>	\$ 260.00	✓
2	REAR BUMPER REFLECTORS <i>Sm</i>	\$ 380.00	X
1	REAR BUMPER INNER TOP BRACKET <i>R</i>	\$ 440.00	X
1	REAR BUMPER REINFORCEMENT <i>B1</i>	\$ 580.00	✓
2	REAR BUMPER SENSORS <i>Phors</i>	\$ 1,140.00	✓
2	REAR No. PLATE LAMPS <i>cm</i>	\$ 250.00	✓
1	REAR EXHAUST ASSY <i>B1</i>	\$ 1,685.60	✓
1	END PANEL <i>B1</i>	\$ 481.50	✓
1	END PANEL TOP GARNISH <i>P. 1</i>	\$ 212.00	✓
1	END PANEL TOP LATCH <i>R</i>	\$ 65.00	X
1	SPARE TYRE PANEL <i>R</i>	\$ 685.60	X
1	SPARE TYRE TOP TRAY <i>Sm</i>	\$ 520.00	X
1	SPARE TYRE TOP BOARD <i>Detorm</i>	\$ 220.00	✓
1	REAR CHASSIS	REPAIR	
		\$ 25,204.90	
	Less 10%	\$ 2,520.49	
		\$ 22,684.41	

Click Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Page 1

Acknowledged by Repairer

Signature:

Date:

AE AUTO PTE LTD
 160, Sin Ming Drive
 Sin Ming Auto City #06-01
 Singapore 575722
 Tel: 64535654, 64591630
 Fax: 64591698

S/NETT PARTS			
1	REAR No. PLATE	CM	\$ 60.00
	TOTAL S/NETT		\$ 60.00
	TOTAL PARTS :		\$ 22,744.41
QTY	LABOUR	AMOUNT	SURVEYOR
	Balance b/f	\$ 22,744.41	
	Labour charges, to do cutting, welding, replace, repair accident damage area	\$ 1,600.00	900
	Transfer bootlid to another bootlid	\$ 100.00	50
	To check wiring system, reset diagnose fault code, replace sensors.	\$ 180.00	80
	Remove reffix, replace rear car seat, garnish, trim board, upholstery etc for accident repair	\$ 350.00	80
	To replace rear exhaust	\$ 250.00	60
	To repair, align rear chassis body alignment	\$ 350.00	X
	To do anti rust	\$ 120.00	60
	To do sealant, seal gap, water proofing on cutting, welding affected area	\$ 280.00	30
	To do spray painting on inner outer, accident affected area	\$ 1,400.00	1000
	TOTAL LABOUR :	\$ 4,630.00	
	Total Parts & Labour :	\$ 27,374.41	

AE AUTO PTE LTD
160, Sin Ming Drive
Sin Ming Auto City #06-01
Singapore 575722
Tel: 64535654, 64591630
Fax: 64591698

Not Authored
Lily B?
Penny After Pains

Date : 23/11/2017

QUOTATION -THIRD PARTY CLAIM

EQ INURANCE COMPANY LTD

Attn: Motor Claim Department . Officer In Charge

Accident on : 22/11/2017

Claim : Third Party Claim
Veh. No : JRS 9973
Model : CHEVROLET MALIBU
Insured Ins: KURNIA INSURANCE

QTY	PARTICULARS	AMOUNT	SURVEYOR
	Your Insurer Vehicle No : SKB 8684 H		
1	BOOTLID <i>P-?</i>	\$ 12,524.00	✓
1	BOOTLID LOCK	\$ 560.00	✓
2	BOOTLID HINGES	\$ 680.00	X
2	BOOTLID REFLECTORS	\$ 797.00	X
1	BOOTLID CENTER LOGO	\$ 58.00	—
1	BOOTLID MALIBU EMBLEM	\$ 48.00	—
1	BOOTLID LTZ EMBLEM	\$ 38.00	—
1	BOOTLID WEATHERSTRIP	\$ 181.00	✓
2	TAILLAMPS	\$ 917.20	?
2	TAILLAMP PANELS	REPAIR	
2	REAR FENDERS	REPAIR	
1	REAR BUMPER	\$ 1,488.50	✓
1	REAR BUMPER LOWER GARNISH	\$ 668.50	—
10	REAR BUMPER CLIPS	\$ 45.00	—
2	REAR BUMPER BRACKETS	\$ 280.00	—
2	REAR BUMPER SIDE RETAINERS	\$ 260.00	?
2	REAR BUMPER REFLECTORS	\$ 380.00	X
1	REAR BUMPER INNER TOP BRACKET	\$ 440.00	?
1	REAR BUMPER REINFORCEMENT	\$ 580.00	✓
2	REAR BUMPER SENSORS	\$ 1,140.00	LT
2	REAR No. PLATE LAMPS	\$ 250.00	?
1	REAR EXHAUST ASSY	\$ 1,685.60	?
1	END PANEL	\$ 481.50	?
1	END PANEL TOP GARNISH	\$ 212.00	✓
1	END PANEL TOP LATCH	\$ 65.00	X
1	SPARE TYRE PANEL	\$ 685.60	X
1	SPARE TYRE TOP TRAY	\$ 520.00	X
1	SPARE TYRE TOP BOARD	\$ 220.00	?
1	REAR CHASSIS	REPAIR	
		\$ 25,204.90	
	Less 10%	\$ 2,520.49	
		\$ 22,684.41	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from LKK Auto Consultants Company

Page 1

Acknowledged by Repairer
Signature:
Date:

AE AUTO PTE LTD
160, Sin Ming Drive
Sin Ming Auto City #06-01
Singapore 575722
Tel: 64535654, 64591630
Fax: 64591698

S/NETT PARTS			
1	REAR No. PLATE <i>CM</i>	\$ 60.00	<i>3552</i>
TOTAL S/NETT		\$ 60.00	
TOTAL PARTS :		\$ 22,744.41	

QTY	LABOUR	AMOUNT	SURVEYOR
	Balance b/f	\$ 22,744.41	
	Labour charges, to do cutting, welding, replace, repair accident damage area	\$ 1,600.00	<i>900</i>
	Transfer bootlid to another bootlid	\$ 100.00	<i>50</i>
	To check wiring system, reset diagnose fault code, replace sensors.	\$ 180.00	<i>80</i>
	Remove reffix, replace rear car seat, garnish, trim board, upholstery etc for accident repair	\$ 350.00	<i>80</i>
	To replace rear exhaust	\$ 250.00	<i>?</i>
	To repair, align rear chassis body alignment	\$ 350.00	<i>?</i>
	To do anti rust	\$ 120.00	<i>60</i>
	To do sealant, seal gap, water proofing on cutting, welding affected area	\$ 280.00	<i>?</i>
	To do spray painting on inner outer, accident affected area	\$ 1,400.00	<i>1000</i>
TOTAL LABOUR :		\$ 4,630.00	
Total Parts & Labour :		\$ 27,374.41	

LKR Auto Consultants hence notify the repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI17022577/Kea3

Date: 30.11.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

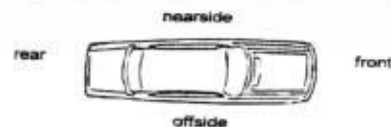
JRS 9973

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.11.2017 at the premises of M/s AE AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	27,374.41
Revised Estimate Amount	: S\$	17,903.70
"Check" Items Amount	: S\$	4,708.87
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: TBA days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Monday, 27 November, 2017 4:58 PM
To: assignments
Subject: FW: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017
Attachments: SKB8684H 22.11.2017.pdf

5.55pm @ 27/11/2017
Vehicle In
person @ Ryan

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]
Sent: Monday, 27 November, 2017 4:56 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Annabel Tan <annabel.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Subject: FW: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

Dear Lkk

Please find below email and insured GIA report.
Kindly proceed.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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From: Autoexcel [mailto:aeexcel@singnet.com.sg]
Sent: Monday, November 27, 2017 4:49 PM
To: Bazlin Ahmad
Cc: 'Admin-A (LKK Auto)'
Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Dear Mdm

We wish to select

LKK Auto Consultants Ltd

Thank you

regards



Ryan Soh (Manager)
AE Auto Pte Ltd
AutoExcel Engineering Pte Ltd
160 ,Sin Ming Drive # 06-01 (Main Office)
Sin Ming AutoCity
Singapore 575722.
Website : www.autoexcel.com.sg
Facebook Pages : AE Auto Pte Ltd
H.P : 93825367 , 90030857.
Tel : 64535654
Fax : 64591698

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Monday, November 27, 2017 4:44 PM

To: Autoexcel <aeexcel@singnet.com.sg>

Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Annabel Tan <annabel.tan@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
--	--

Contact person : Joey/Joseh	
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqnsurance.com.sg



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From: Annabel Tan

Sent: Monday, November 27, 2017 4:43 PM

To: Autoexcel

Cc: Elaine Cheong; Bazlin Ahmad

Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Hi Ryan,

Apologies for the delay.

Lynn,

Please arrange PRI without delay.

Thank you.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqnsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

From: Autoexcel [<mailto:aeexcel@singnet.com.sg>]

Sent: Monday, November 27, 2017 4:23 PM

To: Elaine Cheong

Cc: Annabel Tan

Subject: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Dear Elaine ,

We arrange P.R.I on date 23/11/2017 at time 12: 39 PM

Till today 27/11/2017 no response from your company.

We shall arrange ourself so as not to delay

Thank you

Regards



Ryan Soh (Manager)

AE Auto Pte Ltd

AutoExcel Engineering Pte Ltd

160 ,Sin Ming Drive # 06-01 (Main Office)

Sin Ming AutoCity

Singapore 575722.

Website : www.autoexcel.com.sg

Facebook Pages : AE Auto Pte Ltd

H.P : 93825367 , 90030857.

Tel : 64535654

Fax : 64591698

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 30 November, 2017 4:05 PM
To: Janet Tan
Cc: Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A; 'Bazlin Ahmad'
Subject: RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; TP CI.pdf; TP POLICE REPORT.pdf; Preliminary Advice.pdf

Categories: HMK

WITHOUT PREJUDICE

Your ref: TBA
LKK ref: CC4/EQ117022577/Kea3

Dear Sir/ Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: JRS 9973

Date of survey: 28/11/2017

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP police report
- TP insurance cert

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 27 November, 2017 5:59 PM
To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

Dear Sir/Mdm,



Ryan Soh (Manager)
AE Auto Pte Ltd
AutoExcel Engineering Pte Ltd
160 ,Sin Ming Drive # 06-01 (Main Office)
Sin Ming AutoCity
Singapore 575722.
Website : www.autoexcel.com.sg
Facebook Pages : AE Auto Pte Ltd
H.P : 93825367 , 90030857.
Tel : 64535654
Fax : 64591698

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Monday, November 27, 2017 4:44 PM
To: Autoexcel <aeexcel@singnet.com.sg>
Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Annabel Tan <annabel.tan@eqinsurance.com.sg>
Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho

From: Annabel Tan
Sent: Monday, November 27, 2017 4:43 PM
To: Autoexcel
Cc: Elaine Cheong; Bazlin Ahmad
Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Hi Ryan,

Apologies for the delay.

Lynn,

Please arrange PRI without delay.

Thank you.

Regards,

Annabel Tan
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Autoexcel [<mailto:aeexcel@singnet.com.sg>]
Sent: Monday, November 27, 2017 4:23 PM
To: Elaine Cheong
Cc: Annabel Tan
Subject: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Dear Elaine ,

We arrange P.R.I on date 23/11/2017 at time 12: 39 PM
Till today 27/11/2017 no response from your company.

We shall arrange ourself so as not to delay

Thank you

Regards

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 8 December, 2017 11:46 AM
To: 'aeexcel@singnet.com.sg'
Cc: Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SKB8684H & JRS9973 DATE 22/11/2017

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Autoexcel [<mailto:aeexcel@singnet.com.sg>]
Sent: Monday, November 27, 2017 4:49 PM
To: Bazlin Ahmad
Cc: 'Admin-A (LKK Auto)'
Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Dear Mdm

We wish to select

LKK Auto Consultants Ltd

Thank you

regards



Ryan Soh (Manager)
AE Auto Pte Ltd
AutoExcel Engineering Pte Ltd
160 ,Sin Ming Drive # 06-01 (Main Office)
Sin Ming AutoCity
Singapore 575722.
Website : www.autoexcel.com.sg
Facebook Pages : AE Auto Pte Ltd
H.P : 93825367 , 90030857.
Tel : 64535654
Fax : 64591698

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Monday, November 27, 2017 4:44 PM
To: Autoexcel <aeexcel@singnet.com.sg>
Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Annabel Tan <annabel.tan@eqinsurance.com.sg>
Subject: RE: ACCIDENT INVOLVING SKB 8684 H & JRS 9973 DATE 22/11/2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho

5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

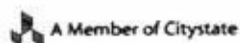
Regards,

Bazlin Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqnsurance.com.sg



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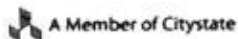
Regards,

Annabel Tan
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
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Thank you

Regards



Ryan Soh (Manager)
AE Auto Pte Ltd
AutoExcel Engineering Pte Ltd
160 ,Sin Ming Drive # 06-01 (Main Office)
Sin Ming AutoCity
Singapore 575722.
Website : www.autoexcel.com.sg
Facebook Pages : AE Auto Pte Ltd
H.P : 93825367 , 90030857.
Tel : 64535654
Fax : 64591698



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/04/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKB 8684H (Insd Veh)	Your Ref. No. : DMPPHQ17-003530
	JRS 9973 (TP Veh)	Our Ref. No. : CC4/EQ17022577/Kea3s2
Date of Accident	22/11/2017	

Liability	100%	
Final Repair Cost	: \$ 8,200.00	
Loss of Use	: \$ 800.00	10 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
VEP Fee	: \$ 315.00	
	9,317.00	
Final Settlement Sum	: \$ 9,317.00	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	AE AUTO PTE LTD	: \$ 9,317.00
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ117022577/Kea3s2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 19-04-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKB 8684H	Veh. Inspected	JRS 9973	
Policy No.	DMPPHQ17-003530	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	ANNABEL TAN	Assign Date	27/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	CHEVROLET MALIBU LTZ (A)	c.c	2384	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KL1GA69U1FB007962	Colour	METALLIC BLACK	
Odometer	19871	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45R18	BRIDGESTONE	7 mm	
L/H Front Tyre	245/45R18	BRIDGESTONE	7 mm	
R/H Rear Tyre	245/45R18	BRIDGESTONE	7 mm	
L/H Rear Tyre	245/45R18	BRIDGESTONE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/11/2017	Inspection Date	28/11/2017	
Survey held at	AE AUTO PTE LTD 160 SIN MING DRIVE #06-01 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. JRS 9973

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BOOTLID	BENT	12,524.00	1,252.40
1	BOOTLID LOCK	DENTED	560.00	280.00
2	BOOTLID HINGES	TO REPAIR SEE LABOUR	680.00	-
2	BOOTLID REFLECTORS	SERVICEABLE	797.00	-
1	BOOTLID CENTRE LOGO	NECESSARY	58.00	58.00
1	BOOTLID MALIBU EMBLEM	NECESSARY	48.00	48.00
1	BOOTLID LTZ EMBLEM	NECESSARY	38.00	38.00
1	BOOTLID WEATHERSTRIP	DISTORTED / DENTED	181.00	181.00
2	TAILLAMPS	CUT / CRACKED	917.20	917.20
2	TAILLAMP PANELS (NPA)	TO REPAIR SEE LABOUR	-	-
2	REAR FENDERS (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR BUMPER	BENT	1,488.50	1,488.50
1	REAR BUMPER LOWER GARNISH	BENT	668.50	668.50
10	REAR BUMPER CLIPS	NECESSARY	45.00	45.00
2	REAR BUMPER BRACKETS	BENT	280.00	280.00
2	REAR BUMPER SIDE RETAINERS	DISTORTED	260.00	260.00
2	REAR BUMPER REFLECTORS	SERVICEABLE	380.00	-
1	REAR BUMPER INNER TOP BRACKET	TO REPAIR SEE LABOUR	440.00	-
1	REAR BUMPER REINFORCEMENT	BENT	580.00	580.00
3	REAR BUMPER SENSORS	SHORTED 2PCS ONLY	1,140.00	760.00
2	REAR NO. PLATE LAMPS	CRACKED	250.00	250.00
1	REAR EXHAUST ASSY	BENT	1,685.60	1,685.60
1	END PANEL	BENT	481.50	481.50
1	END PANEL TOP GARNISH	DISTORTED	212.00	212.00
1	END PANEL TOP LATCH	TO REPAIR SEE LABOUR	65.00	-
1	SPARE TYRE PANEL	TO REPAIR SEE LABOUR	685.60	-

Report Ref No. CC4/EQ117022577/Kea3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SPARE TYRE TOP TRAY	SERVICEABLE	520.00	-
1	SPARE TYRE TOP BOARD	DEFORMED	220.00	220.00
1	REAR CHASSIS (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 10% DISCOUNT		-2,520.49	-970.57
			22,684.41	8,735.13
	<u>SPECIAL NETT ITEMS</u>			
1	REAR NO. PLATE (SN)	CRACKED	60.00	35.00
			60.00	35.00
	<u>LABOUR</u>			
	LABOUR CHARGES, TO DO CUTTING, WELDING, REPLACE, REPAIR ACCIDENT DAMAGE AREA. INCLUSIVE OF THE REPAIR OF BOOTLID HINGES, TAILLAMP PANELS, REAR FENDERS, REAR BUMPER INNER TOP BRACKET, END PANEL TOP LATCH, SPARE TYRE PANEL AND REAR CHASSIS.		1,600.00	900.00
	TRANSFER BOOTLID TO ANOTHER BOOTLID.		100.00	50.00
	TO CHECK WIRING SYSTEM, RESET DIAGNOSE FAULT CODE, REPLACE SENSORS.		180.00	80.00
	REMOVE REFIX, REPLACE REAR CAR SEAT, GARNISH, TRIM BOARD, UPHOLSTERY ETC FOR ACCIDENT REPAIR.		350.00	80.00
	TO REPLACE REAR EXHAUST.		250.00	60.00
	TO REPAIR, ALIGN REAR CHASSIS BODY ALIGNMENT.	NOT NECESSARY	350.00	-
	TO DO ANTI RUST.		120.00	60.00
	TO DO SEALANT, SEAL GAP, WATER PROOFING ON CUTTING, WELDING AFFECTED AREA.		280.00	30.00
	TO DO SPRAY PAINTING ON INNER OUTER, ACCIDENT AFFECTED AREA.		1,400.00	1,000.00
			-	-
			-	-
			-	-
			4,630.00	2,260.00
GRAND TOTAL			27,374.41	11,030.13

Report Ref No. CC4/EQ117022577/Kea3s2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			8,200.00
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Report Ref No. CC4/EQ17022577/Kea3s2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.