

INS. CASE OWNER:

CC 3 / EQ1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 26/1/18 2 PM

After call ltr to OI: 29/1/18 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO DV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/1/18 4:37 hrs:

Spoke to OI, Mr. PAK KIM SAN @ 88004699 agreed to settle on TP claim. aware of NLP issue. Will send letter. Also spoke to old A150888 (26/1/18) informed him of what explained to OI. Will send letter.

29/1/18

SEND letter TO OI.
SHOW 1st OFFER TO TP.
TP ACCEPTED OFFER. NO DV REQUIRED.
ALL DOCS IN ORDER.
TO CLOSE.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1,950.00, 4 days Reduction: 60 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS 100 (Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (W/GR)

SS 2,080.50

LOD REPAIR - ENDED TP)

Loss of Rental (LOR):

SS 127.24 (4 days) X 106.81

Loss of Use (LOU):

SS 200.00 (\$50 x 4 days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 5.35

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 100.00

Total:

SS 2,719.09

Global Sum SS:

2,710.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2,710.00

Name 1:

COMPTONBULO GRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

Surveyor Kelvin

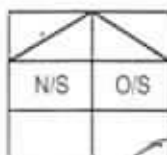
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 9469Y Yr Regn: 26 Oct 2010
 Type: M.Car / M.Cycle / Bus / Van / Lorry / ~~Tr~~ / Prime Mover /
 Truck / Trailer or
 Make: Hyundai Sonata C.C. 1.99l
 Colour: Yellow A/C: Insured / Std / NI / NA
 Sp. Reading: 285257 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KM HET41VMAA795987
 Gen. Cond: Good / ~~Fair~~ / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / ~~STD~~ / Rim or
 Tyre Size: F: 215/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westeke
 Front _____ Rear _____
 R/Bal. 2 mm R/Bal. 2 mm
 L/Bal. 2 mm L/Bal. 2 mm
 D.O.A. 24/1/2 D.O.I. 24/1/2
 Survey held at CHEC (1st)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
28/11/2	Called 45 \$ 1950 / 4 days CEO: 45.418.7A (05%)

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

____ \$ + RS. ____ \$

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)

☐ Interview (\$ _____)

☐ Tech. Invs (\$ _____)

☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI17022569/K1hb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 27-11-2017



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKT 2503S	Veh. Inspected	SHA 9469Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	24/11/2017	Inspection Date	24/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO. 305091923

STOMER	REGN NO	MILEAGE
CITYCAB PTE LTD	SHA9469Y	
MS 7010070	MAKE	FUEL
STOMER NO	HYUNDAI	E 1/2 F
DRESS 383 SIN MING DRIVE	MODEL	DATE/TIME IN
Singapore SINGAPORE 575717	SONATA	24.11.2017 07:50
65551188	YR OF MANU	TARGET DATE
(R) 28.10.2010		
(P)	CHASSIS CODE	COMPLETION DATE/TIME
COUNT CARD NO.	KMHET41VMAA795987	

JOB DESCRIPTION

Accident Date: 24.11.2017
NATURE: 3P 24.11.2017

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

EQ - for: Rec Right Ameg
LRL/Kalm -

ECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE _____

zwijegement Slip

Exit Pass

SHA9469Y LARRY

Vehicle No.: SHA9469Y

Larry Ng

1 of Service Advisor

Signature/Date

Name of Service Advisor

Date _____

returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ117022569/K1hb3

Date: 27.11.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA9469Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24.11.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,368.74
Revised Estimate Amount	: S\$	2,461.46
"Check" Items Amount	: S\$	594.56
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CITY CAB PTE LTD

EQ

REPAIR ESTIMATE*

VEHICLE NO : SHA 9469Y

DATE 24/11/2017 10:47

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 578.40
	Rear Bumper Reinforcement ?			\$ 483.30
	Rear Bumper Clip ✓			\$ 22.00
	Rear Bumper Sponge ✓			\$ 137.40
	Rear Bumper Under Cover ?			\$ 185.80
	Rear Bumper Protector (RH) ✓			\$ 38.00
	Tail Lamp (RH) ✓			\$ 344.00
	Rear Fender (RH) ✗ <i>Repair</i>			\$ 1,935.90
	Rear Fender Inner Lining (RH) ?			\$ 74.10
	Rear Tray Lugg Side (RH) ✓			\$ 37.40
	Rear Windscreen Moulding ✗			\$ 60.00
	SUB TOTAL			\$ 3,896.30
	LESS 20%			\$ 779.26
	DISCOUNTED TOTAL			\$ 3,117.04
	Rear Bumper Reverse Sensor ✓			\$ 135.70
	Rear Bumper Advertisement Logo ✓			\$ 50.00
	Rear Bumper Rubber Mat ✓			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00
	Rear Fender Comfort Sticker (RH) ✓			\$ 30.00
	Rear Windscreen Sealant ✗			\$ 46.00
				\$ 511.70
	Labour Charge			
	Panel Beating			\$ 850.00 600
	Spray Painting Charge			\$ 400.00 360
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 50
	Remove/Refix Rear Windscreen Glass			\$ 120.00 ✗
	Remove/Refix Reverse Sensor			\$ 120.00 20
	TOTAL LABOUR			\$ 1,740.00
	ESTIMATE TOTAL			\$ 5,368.74
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305091923

Date : 27.11.2017

ComfortDelGro Engineering Pte Ltd
69 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA9469Y

Date of Accident: 24.11.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ SKT2503S

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

Final Lumpsum Repair cost

\$1,950.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8318

Fax : 6546 8156

Signature : 

Name : Calvin

Date : 27/11/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 9469Y

DATE 24/11/2017 10:47

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Return</i>			\$ 578.40
	Rear Bumper Reinforcement <i>Xsm</i>			\$ 483.30
	Rear Bumper Clip <i>an</i>			\$ 22.00
	Rear Bumper Sponge <i>tan</i>			\$ 137.40
	Rear Bumper Under Cover <i>Xsm</i>			\$ 185.80
	Rear Bumper Protector (RH) <i>an</i>			\$ 38.00
	Tail Lamp (RH) <i>an</i>			\$ 344.00
	Rear Fender (RH) <i>X Xsm</i>			\$ 1,935.90
	Rear Fender Inner Lining (RH) <i>Xsm</i>			\$ 74.10
	Rear Tray Lugg Side (RH) <i>an</i>			\$ 37.40
	Rear Windscreen Moulding <i>X an</i>			\$ 60.00
	SUB TOTAL			\$ 3,896.30
	LESS 20%			\$ 779.26
	DISCOUNTED TOTAL			\$ 3,117.04
	Rear Bumper Reverse Sensor <i>shall</i>			\$ 135.70
	Rear Bumper Advertisement Logo <i>an</i>			\$ 50.00
	Rear Bumper Rubber Mat <i>an</i>			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) <i>an</i>		\$ 100.00	\$ 200.00
	Rear Fender Comfort Sticker (RH) <i>an</i>			\$ 30.00
	Rear Windscreen Sealant <i>X an</i>			\$ 46.00
				\$ 511.70
	Labour Charge			
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 1,740.00
	ESTIMATE TOTAL			\$ 5,368.74
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Shu Pei (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 25 January 2018 4:33 PM
To: Shu Pei (LKKAuto)
Cc: Vic (LKKAuto)
Subject: FW: Direct Settlement - Accident Involving SKT2503S (OI : EQI - DM17HO02656/JT) AND SHA9469Y (TP : LKK REF - CC3/EQI17022569/K1hb3) on 24.11.2017
Attachments: TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf; SKT2503S.pdf

Hi both,

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

11 Robinson Road, #11-00 Tower Block, MNC Complex, Singapore 069119

tel: 65 6223 9433 ext 051 / fax: 65 6223 9190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, November 27, 2017 6:55 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKT2503S (OI : EQI - TBA) AND SHA9469Y (TP : LKK REF - CC3/EQI17022569/K1hb3) on 24.11.2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 9469Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vic (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 29 January, 2018 2:05 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Your Ref: CC17110819/SHA9469Y/JW(st)_ACCIDENT INVOLVING VEHICLES SKT 2503S AND SHA 9469Y ON 24/11/2017

Dear Mr Vic

Please process settlement in sum \$ 2710.00 for resolving our property damage claim amicably.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 29/01/2018 12:09 PM
Subject: Your Ref: CC17110819/SHA9469Y/JW(st)_ACCIDENT INVOLVING VEHICLES SKT 2503S AND SHA 9469Y ON 24/11/2017

Your Ref: CC17110819/SHA9469Y/JW(st)
Our Ref: CC3/EQI17022569/K1hb3

WITHOUT PREJUDICE

Dear Jim,

ACCIDENT INVOLVING VEHICLES SKT 2503S AND SHA 9469Y ON 24/11/2017

We refer the subject matter and we confirmed in receipt of your LOD dated 12/12/2017.

On a without prejudice basis and purely for an amicable settlement without admission of liability to our Insured's part, we propose a global sum of **\$2,710.00** (all in) to settle your client's claim.

For your acceptance, please.

Kindly note that no DV is required.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge

Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : CC17110819/ SHA9469Y/JW(st)
Your Ref :
Date : 12-Dec-17

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr
ComfortDelGro Engineering Pte Ltd
Singapore 508969 205 Braddell Road Singapore 579701

Maintline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198506048R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609285

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA9469Y YOUR INSURED SKT2503S
AND OTHER ON 24.11.17**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :
SHA9469Y which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist
them in presenting their claims against the party responsible for all applicable matters
arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SKT2503S**
we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,086.50
2	4 days Loss of Rental @ \$ 106.81 per day	\$ 427.24
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,519.09

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 2,839.09

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SKT2503S
c) GIA / Police report/s of : SHA9469Y
d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scer (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as
soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice
to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ117022569/K1hb3

29 JANUARY 2018

PAK KIM SAN
BLK 452B SENGKANG WEST WAY
#15-403
SINGAPORE 792452

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 2503S AND SHA 9469Y ON 24.11.2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHA9469Y , SKT2503S

ON 24-Nov-17 07:20

SLIP RD FROM SENGKANG WEST RD TWDS YIO CHU KANG RD

I / We

ENG KWEE HENG

(Hirer) NRIC No.: S1490509Z

and/or

(Relief) NRIC No.:

Taxi Number

SHA9469Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

24-Nov-2017

Name of Hirer
Hirer NRICENG KWEE HENG
S1490509Z

Signature :

Heng

Address

371 HOUGANG STREET 31 #11-31
530371

Contact No.

90856909

TAX INVOICE

COMPANY REG. NO.: 1995060481
 Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
 SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
 SHA9469Y

MAKE
 HYUNDAI

MODEL
 SONATA

DATE OF REG
 28.10.2010

CHASSIS CODE
 KMHET41VMAA795987

INV. NO/DATE
 91343201 28.11.2017

JOB NO.
 305091923

ODOMETER READING

JOB TYPE

Description : 3P 24.11.2017

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,950.00
Add GST @ 7.000 %	136.50
Total Invoice amount	2,086.50

Issued by : CHEWBEELENG 28.11.2017 15:06:21
 Repair Type : CFSO/57/57
 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
 member of COMFORTDELGRO

Head Office:
 Braddell Road
 Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC17110819



Date: 28 November 2017

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	24/11/2017 @ 07:20 hrs
ALONG	SLIP RD FROM SENGKANG WEST RD TWDS YIO CHU KANG RD
INVOLVING	SKT2503S

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9469Y** (the "Taxi"). The Taxi was hired to **ENG KWEE HENG IC NO S1490509Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 9469 y

HRS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO							FROM	TO
144	2315	24.11.17	ACCIDENT				14	0750	-
043	0005	27.11.17	REPAIR				017	-	1645
030	0007								
150	2301								
133	2325								
353	2322								
200	2332								
837	1215								
700	2244								
1805	2251								
800	2324								

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKT2503S	24 Nov 2017 / 07:20:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#) [OK](#)

SUA 9469 Y



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 06/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKT 2503S (Insd Veh)	Your Ref. No. : DM17HO02656/JT
	SHA 9469Y (TP Veh)	Our Ref. No. : CC3/EQI17022569/K1hb3q2
Date of Accident	24/11/2017	

Liability	100%	
Final Repair Cost	: \$ 2,086.50	
Loss of Income	: \$ 200.00	4 days
Rental (If any)	: \$ 427.24	4 days
Others:	: \$ 5.35	
	: \$	
	2,719.09	
Final Settlement Sum	: \$ 2,710.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,710.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ17022569/K1hb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 06-02-2018	
			Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKT 2503S	Veh. Inspected	SHA 9469Y	
Policy No.	DMPPHQ17-002532	Coverage (\$)	0.00	
Claim No.	DM17HO02656/JT	Excess (\$)	0.00	
Assign From		Assign Date	24/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	KMHET41VMAA795987	Colour	YELLOW	
Odometer	285257	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/11/2017	Inspection Date	24/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 9469Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	483.30	-
1	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	TORN	137.40	137.40
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	-
1	REAR BUMPER PROTECTOR (RH)	CRACKED	38.00	38.00
1	TAIL LAMP(RH)	CRACKED	344.00	344.00
1	REAR FENDER (RH)	TO REPAIR SEE LABOUR	1,935.90	-
1	REAR FENDER INNER LINING (RH)	SERVICEABLE	74.10	-
1	REAR TRAY LUGG SIDE (RH)	CRACKED	37.40	37.40
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	60.00	-
	LESS 20% DISCOUNT		-779.26	-231.44
			3,117.04	925.76
<u>SPECIAL NETT ITEMS</u>				
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
1	REAR FENDER COMFORT STICKER (RH) (SN)	NECESSARY	30.00	30.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			511.70	465.70
<u>LABOUR</u>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR FENDER (RH).		850.00	600.00
	SPRAY PAINTING CHARGE .		400.00	360.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS .	NOT NECESSARY	120.00	-

Report Ref No. CC3/EQ117022569/K1hb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE/REFIX REVERSE SENSOR .		120.00	20.00
			1,740.00	1,070.00
GRAND TOTAL			5,368.74	2,461.46
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,950.00

Report Ref No. CC3/EQ117022569/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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