

ASS. REC. BY:

REF: CS/SM017022562/Avb<sup>72</sup>

Special Instruction:

Supervisor:

Adnan

## ASSIGNMENT (Office)

From (Person): Irene Henry of SMO Date/Time: 27/11/17 @ 3.52pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBG1479K

Insured:

SLL5929H

at Workshop m/s

JEC Auto

Tel:

92327457

of 1 kaki Bukit Ave 6 # 02-11 @ Autobay

Policy No:

Claim No:

CMTD1704257 / GPL

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 25/11/2017

CA / REV / REP. / REV 24 HRS

lwp

28/11/2017

H.O.D. Endorsement:

Date/Time: 4.13pm @ 27/11/17

Person Contacted:

Ah Xian

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

GBG1479K-X

SLL5929H-X

29/11/17

Email Irene informed pending est from repairer

6/12/17

Adrian confirmed LS \$3600 (Red 661.84, 651)

7/12/17

Email preli revised to Irene

REF: SMO

## ASSIGNMENT

From:

Date:

28/11/17

Veh No:

GBG1479K. 2017 Jne.

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

GBG1479K

Make:

Nissan NV 350

cc: 2488

at Workshop no:

JEC Auto

Colour:

Silver

A/C Insured / Std / NI / NA

of 1 Kaki Bkt Ave 6, #02-11 Compubay

Sp Reading:

18090

T Radio: Insured / Std / NI / NA

Insured:

Eng No:

JN1MC2E2620008052

Policy No:

C/No:

Claims No:

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

Mod: ☒ Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

F: 185R15C

R: 185R15C

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

Front:

Rear:

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal:

06

mm

R/Bal:

06

mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal:

06

mm

L/Bal:

06

mm

Est. Repairs: days Res: Yes or No

D.O.A:

D.O.I:

28/11/17

Lump Sum: % 3/Val: Yes or No

Survey held at:

JEC.

CA / REV / REP. / 24 HRS

Wp1

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

TP Samp.

RECEIVED 07 DEC 2017

Date/Time: File Pass to?

☐

: Preli. Report

Days Of Repair:

4

1.

☐

: Final Report

Resurvey No. of Trip:

1

Survey Fee

Transportation

Date/Time: File Return to?

2. 2/12- typst

Add Fee:

☐

Site Insp: \$

☐

Inter. ex: \$

☐

Tech Insp: \$

☐

Travel exp: \$

Report Format:

TP

Lump Sum / I.B.I: \$

3600k

350



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17022562/Avb

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 27-11-2017



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 5929H	Veh. Inspected	GBG 1479K
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704257/GPL	Excess (\$)	0.00
Assign From	IRENE	Assign Date	27/11/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	25/11/2017	Inspection Date	27/11/2017
Survey held at	JEC AUTOMOTIVE 1 KAKI BUKIT AVENUE 6 #02-11 AUTOBAY SINGAPORE 417883		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD1704257/GPL

Our ref: CS/SMO17022562/Avb

Date :7/12/2017

The Motor Claims Department

M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.GBG 1479K**

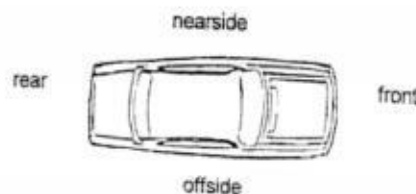
We thank you for your instruction on 27/11/2017

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/11/2017 at the premises of M/s SK Automobile Pte Ltd and have the following to report:-

Workshop Estimate Amount	:S\$10,211.84
Revised Estimate Amount	:S\$3,600.00 (lump sum)
"Check" Items Amount	:S\$
Market Value	:S\$
LTA Reimbursement Value	:S\$
Nett Value	:S\$

**Description of Damage:**

The vehicle sustained damages at the rear portion.



**Comments/Present Status:**

Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

# Survey Department Check List (Case Handler)

Reference No.: CS/SMO/7022562/AVB  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin ( ): Case handler to make sure all Information created by the assignment team are ACCURATE.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor ( ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: VERON 7/12/17  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014

Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 7 December, 2017 10:57 AM  
**To:** 'Henry, Irene James'  
**Cc:** SUR  
**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017  
**Attachments:** GBG 1479K RELI ADVISED.pdf

Dear Irene,

Enclosed preliminary revised of vehicle GBG 1479K  
Date of survey: 28/11/2017  
Number of days: 4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 29 November, 2017 9:15 AM  
**To:** 'Henry, Irene James' <irene.henry@sompo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Dear Irene,

Please be informed that we have inspected the vehicle GBG 1479K on 28/11/2017.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 27 November, 2017 4:46 PM  
**To:** 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Henry, Irene James [<mailto:irene.henry@sompo.com.sg>]  
**Sent:** Monday, 27 November, 2017 3:52 PM  
**To:** assignments  
**Cc:** Admin-D (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Our Reference: CMTD1704257/GPL

Hi all,

My apologies for the wrong vehicle number as mentioned.

The correct vehicle should be GBG 1479K.

Location of workshop : JEC AUTO SERVICE @ 1 KAKI BUKIT AVE 6 #02-11 @ AUTOBAY

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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Sompo Insurance Singapore Pte. Ltd.



50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Henry, Irene James

**Sent:** Monday, 27 November, 2017 3:48 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Our Reference: CMTD1704257/GPL

Hi,

Kindly assign your motor surveyor to conduct motor survey of the mentioned (SLL 5929H).

Please refer to the email correspondence below.

Best Regards

**Irene Henry**

Claims Division

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---

**From:** Cindy Tan [<mailto:cindy.tan@kannansg.com.sg>]

**Sent:** Monday, 27 November, 2017 3:45 PM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017



Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: **PROPERTY DAMAGE CLAIM**  
**CLAIMANT: RELIANCE XPRESS LOGISTICS (S) PTE. LTD.**  
**ACCIDENT INVOLVING VEH NO. GBG 1479K & SLL 5929H ALONG YIO CHU KANG ROA ON 25 NOVEMBER 2017 AT 1005 HRS**  
**PRE-REPAIR INSPECTION NOTICE**

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Marcus Chua from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Ah Xian at 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan

M/S KANNAN SG  
Advocates & solicitors  
50 Chin Swee Road  
#08-03 Thong Chai Building  
Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

\*\*\*\*\*  
\*\*\*\*\*  
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\*\*\*\*\*  
\*\*\*\*\*

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**From:** Henry, Irene James [mailto:irene.henry@sompo.com.sg]  
**Sent:** Monday, 27 November, 2017 2:03 PM  
**To:** cindy.tan@kannansg.com.sg  
**Cc:** kannasg@singnet.com.sg; Gnoh, Pau Loong  
**Subject:** ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Our Reference: CMTD1704257/GPL

Your Reference: KSG/4529/2017/R/ct

Date: 27<sup>TH</sup> November 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S KANNAN SG ADVOCATES & SOLICITORS

## ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Dear Sir

We refer to your Notice of Accident via fax dated 27/11/2017.

Please be informed that Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**  
**CLAIMANT: RELIANCE XPRESS LOGISTICS (S) PTE. LTD.**  
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We are instructed to propose using Mr Marcus Chua from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Ah Xian at 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan

M/S KANNAN SG  
Advocates & solicitors  
50 Chin Swee Road  
#08-03 Thong Chai Building  
Singapore 169874

TEL: (+65) 6429 0253  
FAX: (+65) 6223 1660

\*\*\*\*\*  
\*\*\*\*\*

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Our Reference: CMTD1704257/GPL  
Your Reference: KSG/4529/2017/R/ct

Date: 27<sup>TH</sup> November 2017

Without Prejudice

**BY EMAIL ONLY**

**Attention:**

**M/S KANNAN SG ADVOCATES & SOLICITORS**

**ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017**

Dear Sir

We refer to your Notice of Accident via fax dated 27/11/2017.

Please be informed that Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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## Nivitha (LKK Auto)

---

**From:** Henry, Irene James <irene.henry@sompo.com.sg>  
**Sent:** Monday, 27 November, 2017 3:52 PM  
**To:** assignments  
**Cc:** Admin-D (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Our Reference: CMTD1704257/GPL

Hi all,

My apologies for the wrong vehicle number as mentioned.

The correct vehicle should be GBG 1479K.

Location of workshop : JEC AUTO SERVICE @ 1 KAKI BUKIT AVE 6 #02-11 @ AUTOBAY

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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---

**From:** Henry, Irene James

**Sent:** Monday, 27 November, 2017 3:48 PM

**To:** assignments <assignments@lkkauto.com>

**Cc:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Subject:** FW: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Our Reference: CMTD1704257/GPL

Hi,

Kindly assign your motor surveyor to conduct motor survey of the mentioned (SLL 5929H).

Please refer to the email correspondence below.

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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---

**From:** Cindy Tan [<mailto:cindy.tan@kannansg.com.sg>]

**Sent:** Monday, 27 November, 2017 3:45 PM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**

**CLAIMANT: RELIANCE XPRESS LOGISTICS (S) PTE. LTD.**

**ACCIDENT INVOLVING VEH NO. GBG 1479K & SLL 5929H ALONG YIO CHU KANG ROA ON 25 NOVEMBER 2017 AT 1005 HRS**

**PRE-REPAIR INSPECTION NOTICE**

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Marcus Chua from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Ah Xian at 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan

M/S KANNAN SG

Advocates & solicitors

50 Chin Swee Road

#08-03 Thong Chai Building

Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

\*\*\*\*\*  
\*\*\*\*\*

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\*\*\*\*\*  
\*\*\*\*\*

---

**From:** Henry, Irene James [mailto:irene.henry@sompo.com.sg]  
**Sent:** Monday, 27 November, 2017 2:03 PM  
**To:** cindy.tan@kannansg.com.sg  
**Cc:** kannasg@singnet.com.sg; Gnoh, Pau Loong  
**Subject:** ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Our Reference: CMTD1704257/GPL  
Your Reference: KSG/4529/2017/R/ct

Date: 27<sup>TH</sup> November 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S KANNAN SG ADVOCATES & SOLICITORS

ACCIDENT INVOLVING SLL 5929H & GBG 1479K ON 25 NOVEMBER 2017

Dear Sir

We refer to your Notice of Accident via fax dated 27/11/2017.

Please be informed that Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	

		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/11/2017 11:07
Date Of Accident	25/11/2017 10:05
Exact Location Of Accident	YIO CHU KANG ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG1479K
Insured/Policyholder	
Name Of Registered Owner	RELIANCE XPRESS LOGISTICS (S) PTE. LTD.
Co Reg No	201312547E
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-97485480

### Vehicle Particulars

Manufacturer	NISSAN
Model	NV350-2.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5091573264
Cover Note Number	

### Driver

Name of Driver	GOH BOON TECK
NRIC No	S7026249E
Date Of Birth	11/08/1970
Occupation	OUTDOOR
Date Of Driving Pass	06/03/1993
Driving Experience	24 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 4

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLL5929H

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Details of Witness

Name

Phone Number

Email Address

## Sketch Plan

### SKETCH PLAN


#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

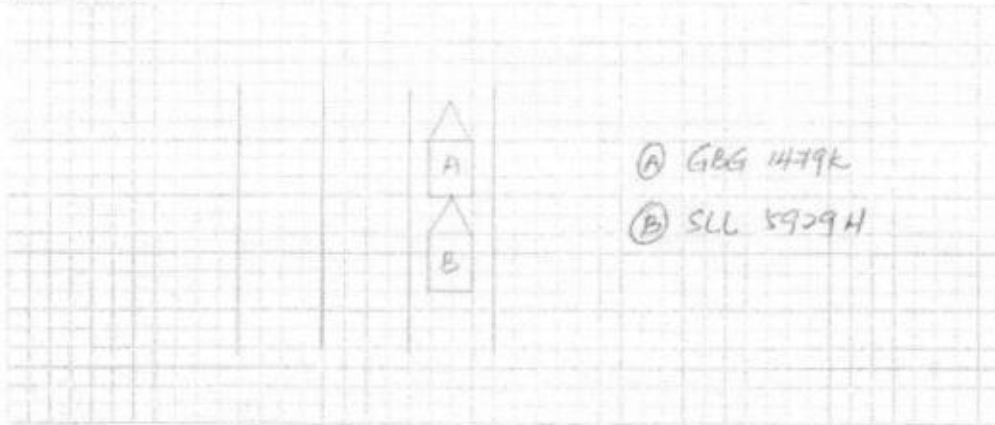
  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRMC/PIN No.:



# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 28-11-17 at about 10.05 am, I was driving motor van No: GBG 1479K along Yio Chu Kang Rd. My motor van was stationary at the traffic lights junction as the lights were red. When the lights turned green, the car in front of me moved off and I proceeded to move off when suddenly, motorcar No: SLL 5929H which was travelling behind me, collided into the rear of my motor van.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

(200001) Singapore Police, 30

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
RINC/PPH No.:

# JEC AUTO SERVICE

1 Kaki Bukit Ave 6 #02-11 Autobay, Singapore 417883  
 Hp: 92327457 Tel: 6509 6585 Fax: 6509 6584  
 Email: jecautoservice@yahoo.com.sg

JN1MCE2620008032

Vehicle No.: CBG 1479 K

TP Sampo  
 Veron

Model: Nissan NV350

Qty	Description	Amt S(\$)
<u>List Items</u>		
1	Rear tailgate <i>Perfed</i>	\$ 2,101.40 ✓
1	Rear tailgate outer chrome moulding <i>new</i>	\$ 370.90 ✓
2	Rear taillamp panels <i>Pyir</i>	\$ 649.60 *
1	Rear end panel <i>Pyir</i>	\$ 966.70 ↑
1	Rear end panel inner member <i>Pyir</i>	\$ 588.50 ✓
1	Rear bumper <i>Perfed</i>	\$ <del>899.70</del> 632.90
2	Rear bumper brackets <i>new</i>	\$ 190.00 *
2	Rear bumper side holders <i>new</i>	\$ 97.00 ✓
1	Rear step panel <i>Bent</i>	\$ 192.60 ✓
1	Rear floor panel top moulding <i>Pyir</i>	\$ 135.00 *
2	Rear number plate lamps	\$ 108.00 *
		\$ 6,299.40
	Less 30%	\$ 1,889.82
		\$ 4,409.58

3023.90

2116.73

<u>Nett Items</u>		
1	Rear windscreen inner seal <i>new</i>	\$ 105.00 ✓
1	Rear tailgate inner lock <i>Pyir</i>	\$ 183.90 ✓
1	Rear tailgate logo <i>new</i>	\$ 52.50 ✓
1	Rear tailgate rubber <i>new</i>	\$ 109.30 *
1	Rear tailgate "NV350" emblem <i>Pyir</i>	\$ 89.00 ✓
1	Rear tailgate "URVAN" emblem <i>Pyir</i>	\$ 75.00 ✓
2	Rear taillamps <i>Hot New</i>	\$ 977.60 *
1	Rear end panel inner garnish <i>new</i>	\$ 70.20 *
1	Rear bumper inner sponge <i>Hot New</i>	\$ 88.90 *
		\$ 1,751.40
	Less 10%	\$ 175.14
		\$ 1,576.26

505.40

454.86

### Special Nett Items

1	Rear windscreen sealant <i>new</i>	\$	80.00 <i>60</i>
1	Rear tailgate "70KM/H" sticker <i>new</i>	\$	18.00 <i>-</i>
1	Rear tailgate "8 PAX" sticker <i>new</i>	\$	18.00 <i>-</i>
1	Rear bumper clip (1 set) <i>new</i>	\$	50.00 <i>30</i>
1	Rear number plate <i>new</i>	\$	50.00 <i>1</i>
1	Rear reverse sensor (1 set) <i>new</i>	\$	350.00 <i>250</i>
		\$	566.00

### Labour Charges

1	To remove, replaced damaged lamps and check up rear wiring.	\$	80.00 <i>30</i>
2	To remove and refit inner garnishes.	\$	150.00 <i>50</i>
3	To remove and refit rear reverse sensor.	\$	120.00 <i>60</i>
4	To transfer rear tailgate mechanism and wiring.	\$	80.00 <i>✓</i>
5	To remove and refit rear windscreen glass.	\$	180.00 <i>120</i>
6	To apply undercoating.	\$	150.00 <i>40</i>
7	Panel beating, remove and replacing above parts.	\$	1,500.00 <i>600</i>
8	To respray painting.	\$	1,400.00 <i>600</i>
Subtotal		\$	3,660.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL \$

\$ 10,211.84

*h/s Adrian King.* *total 4487.59*  
*28/01/17.* *h/s: 3.6K*  
*04 days.* *3.6K*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17022562/Avbn2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 07-12-2017



Code : SMO

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 5929H	Veh. Inspected	GBG 1479K
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704257/GPL	Excess (\$)	0.00
Assign From	IRENE	Assign Date	27/11/2017

### 2. Vehicle Particulars & Condition

Make & Model	NISSAN NV350	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JN1MC2E26Z0008052	Colour	SILVER
Odometer	18090	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15C	YOKOHAMA	6 mm
L/H Front Tyre	195 R15C	YOKOHAMA	6 mm
R/H Rear Tyre	195 R15C	YOKOHAMA	6 mm
L/H Rear Tyre	195 R15C	YOKOHAMA	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

### 5. General Information

Accident Date	25/11/2017	Inspection Date	28/11/2017
Survey held at	JEC AUTOMOTIVE 1 KAKI BUKIT AVENUE 6 #02-11 AUTOBAY SINGAPORE 417883		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 1479K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR TAILGATE	DENTED	2,101.40	2,101.40
1	REAR TAILGATE OUTER CHROME MOULDING	NOT NECESSARY	370.90	-
2	REAR TAILLAMP PANELS	TO REPAIR SEE LABOUR	649.60	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	966.70	-
1	REAR END PANEL INNER MEMBER	TO REPAIR SEE LABOUR	588.50	-
1	REAR BUMPER	DEFORMED	899.70	632.90
2	REAR BUMPER BRACKETS	NOT NECESSARY	190.00	-
2	REAR BUMPER SIDE HOLDERS	NECESSARY	97.00	97.00
1	REAR STEP PANEL	BENT	192.60	192.60
1	REAR FLOOR PANEL TOP MOULDING	NOT NECESSARY	135.00	-
2	REAR NUMBER PLATE LAMPS	NOT NECESSARY	108.00	-
	LESS 30% DISCOUNT		-1,889.82	-907.17
			<b>4,409.58</b>	<b>2,116.73</b>
<b><u>NETT ITEMS</u></b>				
1	REAR WINDSCREEN INNER SEAL (N)	NECESSARY	105.00	105.00
1	REAR TAILGATE INNER LOCK (N)	DAMAGED	183.90	183.90
1	REAR TAILGATE LOGO (N)	NECESSARY	52.50	52.50
1	REAR TAILGATE RUBBER (N)	NOT NECESSARY	109.30	-
1	REAR TAILGATE "NV350" EMBLEM (N)	NECESSARY	89.00	89.00
1	REAR TAILGATE "URVAN" EMBLEM (N)	NECESSARY	75.00	75.00
2	REAR TAILLAMPS (N)	NOT NECESSARY	977.60	-
1	REAR END PANEL INNER GARNISH (N)	NOT NECESSARY	70.20	-
1	REAR BUMPER INNER SPONGE (N)	NOT NECESSARY	88.90	-
	LESS 10% DISCOUNT		-175.14	-50.54
			<b>1,576.26</b>	<b>454.86</b>
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	60.00
1	REAR TAILGATE "70KM/H" STICKER (SN)	NECESSARY	18.00	18.00
1	REAR TAILGATE "8 PAX" STICKER (SN)	NECESSARY	18.00	18.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	50.00	30.00
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	50.00	-

Report Ref No. CS/SMO17022562/Avbn2



# LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR REVERSE SENSOR (SN)	DAMAGED	350.00	250.00
			566.00	376.00
	<b>LABOUR</b>			
	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING.		80.00	30.00
	TO REMOVE AND REFIT INNER GARNISHES.		150.00	50.00
	TO REMOVE AND REFIT REAR REVERSE SENSOR.		120.00	60.00
	TO TRANSFER REAR TAILGATE MECHANISM AND WIRING.		80.00	80.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	TO APPLY UNDERCOATING.	NOT NECESSARY	150.00	-
	PANEL BEATING,REMOVE AND REPLACING ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR TAILLAMP PANELS,REAR END PANEL AND REAR END PANEL INNER MEMBER.		1,500.00	600.00
	TO RESPRAY PAINTING.		1,400.00	600.00
			3,660.00	1,540.00
<b>GRAND TOTAL</b>			<b>10,211.84</b>	<b>4,487.59</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,600.00</b>

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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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