

15/5/2019

INS. CASE OWNER:

Shawn-FJ

CC 4

AIG1702

2005, Kynghy

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

Date / Time:

28/11/17

Registered in Merimen:

19/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

STR 6786M

Name of Insured:

LEE BOON SAN RICHARD

Insured Tel No.:

HP: 96396484

Excess Sec II :S\$

D.O.A: 12/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

2469111854

Policy No.:

200570840

Make / Model:

HONDA

Place of Accident:

WATERWAY POINT CP EXIT

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

STN 9939R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hui
Ying

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
29/11/17	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐
	After call ltr to OI:	☐
	Authorisation To Act:	☐
	Release Voucher:	☐
	Final Repair Bill:	☐
	Car Rental Invoice:	☐
	Towing Invoice:	☐
	LTA / GIA:	☐
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☐
	LOD:	☐
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐

Pending evidence from TP.
OI reported no contact in between
2 vehicles

19/12/17

TP unable to provide evidence
withdrawal claim

19/12/17 @ S45

Email to AIG will close case at end
end & will submit w/ report.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Email ☐ Call ☐

Repair Cost:

S\$

(

days)

Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

If NO or B 28, Ass. Lia:

Final Liability:

S\$

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

days)

Loss of Income (LOI):

S\$

days)

LOR only ☐ LOU only ☐

S\$

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

(e.g. Tow/ Independent)

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

Email ☐Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 250/-

ASS. REC. BY:

REF: *AG-1**Kenneth***ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s *1 to 400*

of _____

Insured: _____

Policy No. _____

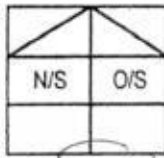
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: *02* days Res.: Yes or NoLum Sum: *20* % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: *SPIN 9838R* Yr Regn: *03, 09*Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Perodua* *Viva* c.c. *988*Colour: *in Silver* A/C: Insured / Std / NI / NASp. Reading: *108951* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *PM 262515002036122*Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD-A/Rim or

Tyre Size: F: *165/35R4*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or *Silver Star*

Front

R/Bal. *9* mmL/Bal. *9* mmD.O.A. *19/11/17*Survey held at *✓*Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/11 *File pass to Carham.**114p & 80d email**Red (-\$876.60 / 527.)*

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG17022555/Kyb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-11-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 6786M	Veh. Inspected	SJN 9939R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	19/11/2017	Inspection Date	27/11/2017
Survey held at	HUI YANG MOTOR SERVICE BLOCK 176 SIN MING DRIVE #04-02/03 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

AIG
27/11 mon
after 11am

輝陽汽車有限公司
HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

19/11/2017

Owner: LIM LIANG SOON

ESTIMATE TO REPAIR PERODUA VIVA - SJN9939R

1pc rear bumper
2pcs rear bumper clip @\$5.00
2pcs rear bumper side retainer @\$45.00
2pcs rear bumper parking sensor @\$158.00

less 10%

spray painting
labour charges
Total

Bumper \$ 558.00 ✓
clip \$ 10.00 ✓
Side \$ 90.00 ✓
Sensor \$ 316.00 X

\$ 974.00
\$ 97.40
\$ 876.60

\$ 400.00 220g
\$ 400.00 200g
\$ 1,676.60



TP Claim for SJN9939R against SJR6786M

Hui Yang Motor

Thu 11/23/2017 12:01 PM

To: AIGSGP_ClaimsSurvey@aig.com <AIGSGP_ClaimsSurvey@aig.com>;

Importance: High

1 attachments (1 MB)

SKM_C28717112311590.pdf;

Hi,

Please refer to the attached doc.

Thank you.

Sandra

Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Tuesday, 19 December, 2017 5:43 PM
To: 'Shawnkaijie.Wui@aig.com'
Subject: YOUR REF: 7469121128SG
Attachments: EMAIL CORRESPONDENCE WITH TP.pdf

Your Ref : 7469121128SG
Our Ref: CC4/AIG17022555/Kyb3

Dear Shawn,

ACCIDENT INVOLVING SJN 9939R & SJR 6786M ON 19/11/2017

We refer to the above matter.

Please be informed that claimant has withdrawn the claim due to liability issue as he unable to provide substantial evidence to prove that there was a contact in between 2 vehicles. (please see the attached)

Therefore, we will close the matter at our end and will submit our wp report to your good office.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our insured is strongly disputed that there was no contact in between 2 vehicles. Initially, you client demanded \$50 from our insured for private settlement.

Enclosed herewith our insured accident statement for your reference.

Therefore, we would like to request concrete evidences to support your client's version.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jas Khine (LKKAuto)

From: Jas Khine (LKKAuto)
Sent: Tuesday, 19 December, 2017 1:53 PM
To: 'Hui Yang Motor'
Subject: RE: ACCIDENT INVOLVING SJN 9939R & SJR 6786M ON 19/11/2017

Dear Sandra,

Thank you for your email below.

If so, we will inform to our Principal AIG accordingly and will close the matter at our end.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Yang Motor [mailto:hui_yang_motor@hotmail.com]
Sent: Tuesday, 19 December, 2017 11:40 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SJN 9939R & SJR 6786M ON 19/11/2017

Hi Jas,

Our client does not have substantial evidence to prove for his version of the story.
If that's the case, really no choice but to withdraw from this case.

Thank you & Regards,
Sandra

From: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Sent: Monday, December 18, 2017 5:26 PM
To: Hui Yang Motor (hui_yang_motor@hotmail.com)
Subject: ACCIDENT INVOLVING SJN 9939R & SJR 6786M ON 19/11/2017

WITHOUT PREJUDICE

Your Ref: SJN 9939R
Our Ref : CC4/AIG17022555/Kyb3

Dear Bel,

ACCIDENT INVOLVING SJN 9939R & SJR 6786M ON 19/11/2017

We refer to the above matter.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017 Edit Reg		27 Nov 2017 00:00 Edit Adj Rpt	S\$800.00 Edit Estimates	S\$800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		Lee Boon San Richard, ID: S6939884G							
Main Claimant:		LIM LIANG SOON, ID: S0508675B							
Vehicle Reg. No.:		SJN9939R	Date of Loss:	19/11/2017 16:00 - :59					
Claim Type:		TP / 7469121128SG	Policy/Cover Note No.:	(Comprehensive)					
Vehicle Reg. No. (Insured):		SJR6786M	Policy No. (Claimant):	GA169688					
		Excess:							
Repairer:		Hui Yang Motor Pte Ltd (HQ) 176 Sin Ming Drive #04-02, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64515752							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com							
Claimant's Insurer:		AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/12/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJN9939R (7469121128SG)**
[SJR6786M]

TP

LIM LIANG SOON

Nov 19 2017 4:00PM

[Lee Boon San Richard]

Hui Yang Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer		
Photos/Images												3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	19/12/17 17:33	General View										 Load JPG	☒				
2	19/12/17 17:33	General View										 Load JPG	☒				
3	19/12/17 17:33	General View										 Load JPG	☒				
4	19/12/17 17:33	General View										 Load JPG	☒				
5	19/12/17 17:33	General View										 Load JPG	☒				
6	19/12/17 17:33	General View										 Load JPG	☒				
7	19/12/17 17:33	General View										 Load JPG	☒				
8	19/12/17 17:33	General View										 Load JPG	☒				
9	19/12/17 17:33	General View										 Load JPG	☒				
10	19/12/17 17:33	Odometer Reading										 Load JPG	☒				
11	19/12/17 17:33	Chassis Number										 Load JPG	☒				
Documentation												1 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	27/11/17 17:10	EMAIL FROM AIG DD 27112017										 Load PDF					
2	27/11/17 17:10	TP EST & GIA REPORT										 Load PDF					
3	28/11/17 19:07	TP ESTIMATE- MARKED										 Load PDF					
4	19/12/17 17:32	EMAIL CORRESPONDENCE WITH TP										 Load PDF					
5	19/12/17 17:43	EMAIL TO AIG										 Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print				
1	28/11/17 08:53	OI GIA report										 Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17022555/KYB3Q2

Date: 27/12/2017

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
 Claimant Vehicle No: SJN9939R Insured Vehicle No: SJR6786M
 Date of Loss: 19/11/2017 Nature of Claim: TP Claim No: 7469121128SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN9939R
 Make & Model: PERODUA VIVA, 989cc SXi (M) Engine No: L47A13F
 Reg. Date: 09/03/2009 (Man. Year: 2009) Chassis No: PM2L251S002056122
 Colour: Metallic Silver Odometer: 108951 km
 Engine Capacity: 989 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 165/55 R14 Rear Tyre Size: 165/55 R14
 Front Left Side: Silverstone 9 mm Rear Left Side: Silverstone 9 mm
 Front Right Side: Silverstone 9 mm Rear Right Side: Silverstone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	876.60	592.20	284.40	32.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	420.00	380.00	47.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,676.60	1,012.20	664.40	39.63
Approved Total (Overridden) (S\$)		800.00		
(S\$)	1,676.60	800.00	876.60	52.28
+ GST 7.00/7.00% (S\$)	117.36	56.00	61.36	52.28
Nett Amount (S\$)	1,793.96	856.00	937.96	52.28
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 27/11/2017
 Date Inspected: 27/11/2017 Inspected At: Hui Yang Motor Pte Ltd (HQ)
 176 Sin Ming Drive #04-02, Sin Ming
 AutoCare
 Singapore 575721
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Dented	558.00 FL	*558.00 FL
2	2		*REAR BUMPER CLIP	Necessary	10.00 FL	*10.00 FL
3	2		*REAR BUMPER SIDE RETAINER	Distorted	90.00 FL	*90.00 FL
4	2		*REAR BUMPER PARKING SENSOR	Serviceable	316.00 FL	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$)	974.00	658.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	97.40	65.80
Total Parts (\$\$)	876.60	592.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING	New	400.00	220.00
2	LABOUR CHARGES	New	400.00	200.00
Gross Labour Cost (S\$)			800.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >