

INS. CASE OWNER:

CC 3/AIG1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$S

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

04/12/17

Spoken with OI. He reversed & collided to Taxi. But the impact is very slight. He said he already repaired at Col DC this morning. Rec'd OI Q&A. Send official email to OI.

kohshengny@yahoo.com

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

1376 ( 2 days) Reduction: 35 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

\$S

100 (Agreed / Assessed) BOLA S/N No.: Nil

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

1472.32

Loss of Rental (LOR):

\$S

628.50 ( 75 days)

Loss of Use (LOU):

\$S

175.00 ( 2.5 days)

Loss of Income (LOI):

\$S

(5 days)

LOI only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$S

5-35

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

Total:

\$S

2281.17

Global Sum \$S:

2280/-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

2,280.00

Name 1:

Comfortdelgia Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

COPY SENT  
31/1/18

Surveyor: Kelvin

REF: \_\_\_\_\_

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHA 7449 T Yr Regn: 13 May 2015  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Mercedes Benz E220 c.c. \_\_\_\_\_  
 Colour: White A/C: Insured / Std / NI / NA  
 Sp. Reading: 42 0126 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: UDD2120012B 1717 X7  
 Gen. Cond: Good / ~~Fair~~ / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 225 / 65 R16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Went like  
 Front 2 mm R/Bal. 7 mm  
 L/Bal. 7 mm L/Bal. 7 mm  
 D.O.A. 24/11/17 D.O.I. 24/11/17  
 Survey held at CAE (Long)  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Front  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
27/11/17 Cal 11p & 1276 / 2017

A24  
PIP

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee: \_\_\_\_\_

2)

Transportation: \_\_\_\_\_

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ Site Insp (\$ \_\_\_\_\_)☐ Interview (\$ \_\_\_\_\_)☐ Tech. Invs (\$ \_\_\_\_\_)☐ Weekend (\$ \_\_\_\_\_)

Photos

Others

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022552/K1yb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 27-11-2017	
		Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJX 877S	Veh. Inspected	SHA 7449T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	24/11/2017	Inspection Date	24/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: 3785442 JC NO.305092067

CUSTOMER		REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD		SHA7449T	
MS	7010045	MAKE	FUEL
CUSTOMER NO		MERCEDES BENZ	E 1/2 F
ADDRESS	383 SIN MING DRIVE	MODEL	DATE/TIME IN
	Singapore SINGAPORE 575717	E220CDI (E6)	24.11.2017 11:35
(R)	65508755	YR OF MANU	TARGET DATE
(P)		13.05.2015	
COUNT CARD NO.		CHASSIS CODE	COMPLETION DATE/TIME
		WDD2120012B171747	

JOB DESCRIPTION

Accident Date: 24.11.2017  
NATURE: 3P 24.11.17/B-

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHA7449T FZ AIG LKK		Vehicle No.: SHA7449T	
Signature/Date		Date	
returned to Service Reception upon collection		To be kept by Security Guard	

REPAIR ESTIMATE\*

VEHICLE NO : SHA 7449T

DATE 24/11/2017 15:37

MAKE :

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Bracket, Frt/LH/RH ? 500		\$ 95.00	\$ 190.00
	Bumper Absorber, Frt/LH/RH ? 800		\$ 207.00	\$ 414.00
	Radiator Grille #119			\$ 1,220.00
	Front Bumper x repair			
	<b>SUB TOTAL</b>			<b>\$ 1,824.00</b>
	<b>LESS 20%</b>			<b>\$ 364.80</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,459.20</b>
	<b>Labour Charge</b>			
	Panel Beating- Repair Frt Bumper			\$ 400.00 200
	Spray Painting Charge			\$ 250.00 200
	<b>TOTAL LABOUR</b>			<b>\$ 650.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,109.20</b>
<p>1/Calvin 16/11/17</p> <p>24/11/17 1540hrs</p> <p>2 Days</p> <p>P/P</p> <p>After Rep photo.</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To rectify body work &amp; spray painting</li> <li>To display damaged parts in room &amp; rectify</li> <li>Parts and/or subject to confirmation</li> <li>Third party service on a "no win, no fee" basis</li> <li>No legal proceedings to be taken</li> <li>Supplementary costs must be confirmed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

## Jas Khine (LKKAuto)

---

**From:** Jas Khine (LKKAuto)  
**Sent:** Tuesday, 5 December, 2017 11:25 AM  
**To:** 'KOHSHENGNG@YAHOO.COM'  
**Subject:** ACCIDENT INVOLVING SJX 877S & SHA 7449T ALONG/AT WONG MON CHEW ROAD ON 24/11/2017  
**Attachments:** 1.jpg; 2.jpg; 3.jpg; 4.jpg; 5.jpg; 6.jpg; 7.jpg; 8.jpg; 9.jpg; 10.jpg; 11.jpg

OUR REF: CC3/AIG17022552/K1yb3

05 DECEMBER 2017

**NG KOH SHENG**  
37 DAFNE STREET  
SINGAPORE 459557

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJX 877S & SHA 7449T ALONG/AT WONG MON CHEW ROAD ON 24/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

This also refers to our tele-conversation yesterday.

Enclosed herewith the damage photos of Third Party vehicle taken by our surveyor during the time of physical inspection for your record purpose.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **15/12/2017**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Our Ref : T 1117 / SHA7449T /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 8-Dec-17

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7449T YOUR INSURED SJX 877S**  
**AND OTHER \_\_\_\_\_ ON 24.11.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7449T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJX 877S we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,472.32
2	4 days Loss of Rental @ \$ 179.57 per day	\$ 718.28
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,195.95</b>

#### HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
<b>Total Claims :</b>		<b>\$ 2,515.95</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : SJX 877S  
c) GIA / Police report/s of : SHA7449T  
d) Letter of authority from owner / hirer / operator  
( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6353 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 192616389

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
35 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



## Jas Khine (LKKAuto)

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**From:** Jas Khine (LKKAuto)  
**Sent:** Tuesday, 5 December 2017 11:25 AM  
**To:** KOHSHENGNG@YAHOO.COM  
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**Attachments:** 1.jpg; 2.jpg; 3.jpg; 4.jpg; 5.jpg; 6.jpg; 7.jpg; 8.jpg; 9.jpg; 10.jpg; 11.jpg

OUR REF: CC3/AIG17022552/K1yb3

05 DECEMBER 2017

**NG KOH SHENG**  
37 DAFNE STREET  
SINGAPORE 459557

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJX 877S & SHA 7449T ALONG/AT WONG MON CHEW ROAD ON 24/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

This also refers to our tele-conversation yesterday.

Enclosed herewith the damage photos of Third Party vehicle taken by our surveyor during the time of physical inspection for your record purpose.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **15/12/2017**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108



## LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING MERCEDES E220 SHA7449T , SJX877S ON 24-Nov-17 08:05**  
**ALONG WOO MON CHEW RD TWDS UPP EAST COAST RD NEAR HOUSE NO 36**

I / We **CHAN TECK KOON** (Hirer) NRIC No.: **S1585460Z**

and/or **LAU ZI YANG** (Relief) NRIC No.: **S8516660C**

Taxi Number **SHA7449T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **24-Nov-2017**

Name of Hirer **CHAN TECK KOON**  
 Hirer NRIC **S1585460Z**

Signature :



Address **627 HOUGANG AVENUE 8 #08-142**  
**530627**

Contact No. **93959995**

Name of Relief **LAU ZI YANG**  
 Relief NRIC **S8516660C**

Signature :



Address **147 BEDOK RESERVOIR RD #07-1655**  
**470147**

Contact No. **94991949**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS2,280.00 (Global Sum), for vehicle no. SHA 7449T that was damaged pursuant to the accident which occurred on 24/11/2017 (date) along/at WONG MON CHEW ROAD (location) involving vehicle no/s SJX 877S.

This is pursuant to the inspection conducted on 24/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 7449T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 7449T (vehicle no.) as a result of the accident.

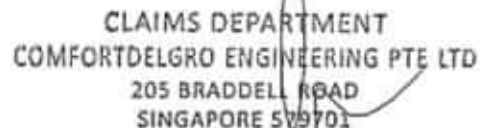
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of 30 JAN 2018 (month) 20\_\_\_\_ (year)



Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

\*The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARLIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA74491

MAKE  
MERCEDES BENZ

MODEL  
K220CDI (R6)

DATE OF REG  
13.05.2015

CHASSIS CODE  
WDD21200128171747

INV. NO/DATE  
91343178 28.11.2017

JOB NO.  
305092067

ODOMETER READING

DATE/TIME IN  
24.11.2017 11:35

Description : 3P 24.11.17

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

### PART REQUISITION

0001	04-01-0202-2153	212VB RADIATOR GRILLE	1	1,220.00	20.00	976.00
SUB-TOTAL:			:			976.00

### JOB NATURE

0001	1.	PANEL BEATING	200.00		200.00
0002	1.	SPRAY PAINTING CHARGE	200.00		200.00
SUB-TOTAL:			:		400.00

WE HEREBY CERTIFY THAT ALL INFORMATION PROVIDED HEREIN IS TRUE AND CORRECT TO THE BEST OF OUR KNOWLEDGE AND BELIEF. WE DO NOT WARRANT THE ACCURACY OF THE INFORMATION PROVIDED HEREIN. THE INFORMATION PROVIDED HEREIN IS FOR INFORMATION ONLY AND DOES NOT CONSTITUTE AN OFFER OF ANY FINANCIAL PRODUCT OR SERVICE. THE INFORMATION PROVIDED HEREIN IS SUBJECT TO CHANGE WITHOUT NOTICE. WE DO NOT ACCEPT ANY LIABILITY FOR ANY LOSS OR DAMAGE ARISING OUT OF THE USE OF THE INFORMATION PROVIDED HEREIN. THE INFORMATION PROVIDED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION PROVIDED HEREIN IS NOT TO BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM, WITHOUT PERMISSION IN WRITING FROM COMFORTDELGRO ENGINEERING PTE LTD. THE INFORMATION PROVIDED HEREIN IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE INFORMATION PROVIDED HEREIN IS NOT TO BE REPRODUCED OR TRANSMITTED IN ANY FORM OR BY ANY MEANS, ELECTRONIC OR MECHANICAL, INCLUDING PHOTOCOPYING, RECORDING, OR BY ANY INFORMATION STORAGE AND RETRIEVAL SYSTEM, WITHOUT PERMISSION IN WRITING FROM COMFORTDELGRO ENGINEERING PTE LTD.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91343178	1,472.32	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA7449P

MAKE  
MERCEDES BENZ

MODEL  
E220CDI (E6)

DATE OF REG  
13.05.2015

CHASSIS CODE  
WDD21200128171747

INV. NO/DATE  
91343178 28.11.2017

JOB NO.  
305092067

ODOMETER READING

DATE/TIME IN  
24.11.2017 11:35

Items total		1,376.00
Add GST @	7.000 %	96.32
Invoice amount		1,472.32

Issued by : KATHERINETAN 28.11.2017 14:03:10  
Repair type : (ISO/57/57)  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91343178	1,472.32	

Our Ref: CT17110828

Date: 28 November 2017



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	24/11/2017 @ 08:05 hrs
ALONG	WOO MON CHEW RD TWDS UPP EAST COAST RD
	NEAR HOUSE NO 36
INVOLVING	SJX877S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7449T** (the "Taxi"). The Taxi was hired to **CHAN TECK KOON IC NO S1585460Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJX877S	24 Nov 2017 / 08:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SNA 74-97



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		24 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,376.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,376.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		Ng Koh Sheng (Huang KeSheng), ID: S76135501							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHA7449T	Date of Loss:	24/11/2017 08:00 - :59					
Claim Type:		TP / 7230046608SG	Policy/Cover Note No.:	2100478650-01 (Comprehensive)					
Vehicle Reg. No. (Insured):		SJX877S	Policy No. (Claimant):	D-15072701MFSH					
		Excess:							
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijie.Wui@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 06/12/2017]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (05/12/2017): Re: No OI GIA Report</li> <li>AIG_SG (28/11/2017): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHA7449T (7230046608SG)  
[SJX877S]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Nov 24 2017 8:30AM  
[Ng Koh Sheng (Huang KeSheng)]  
ComfortDelGro Engineering Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>
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Letters/Correspondences				1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	27/11/17 17:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	27/11/17 17:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
22	27/11/17 17:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
23	27/11/17 17:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/11/17 19:07	TP ESTIMATE- MARKED	1	Load PDF	
2	27/11/17 19:07	TP GIA REPORT	1	Load PDF	
3	29/11/17 10:48	Non reporting letter	1	Load PDF	
4	05/02/18 09:36	WORKSHOP INVOICE	1	Load PDF	
5	05/02/18 09:36	AUTHORISATION TO ACT FORM	1	Load PDF	
6	05/02/18 09:36	Release Voucher	1	Load PDF	
7	05/02/18 09:36	RENTAL RECEIPT	1	Load PDF	
8	05/02/18 09:36	LTA SEARCH		Load PDF	

					
9	05/02/18 09:36	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/12/17 09:09	OI GIA REPORT		Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

#### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJX877S (Insd veh)	Model:	MERCEDES-BENZ E220 2.0
	SHA7449T (TP veh)		(A)
Date of Accident:	24/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ]	Yes	<input type="checkbox"/> [ ]	No
Repair Estimate	:	\$	2,256.84		
Final Repair Cost	:	\$	2,280.00		
Loss of Use	:	\$	3.50 days at \$50.00 per day		
Rental (if any)	:	\$	3.50 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	2,280.00		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [ X ] YES <input type="checkbox"/> [ ] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ (%)					
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: _____					
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,280.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

05 Feb  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022552/K1YB3Q2

Date: 05/02/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100478650-01  
 Claimant Vehicle No: SHA7449T Insured Vehicle No: SJX877S  
 Date of Loss: 24/11/2017 Nature of Claim: TP Claim No: 7230046608SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA7449T  
 Make & Model: MERCEDES-BENZ E220, 2.0 (A) Engine No: 65192432750473  
 Reg. Date: 13/05/2015 (Man. Year: 2015) Chassis No: WDD2120012B171747  
 Colour: White Odometer: 420126 km  
 Engine Capacity: 2143 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 225/65 R16 Rear Tyre Size: 225/65 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,459.20	976.00	483.20	33.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	400.00	250.00	38.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,109.20</b>	<b>1,376.00</b>	<b>733.20</b>	<b>34.76</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>147.64</b>	<b>96.32</b>	<b>51.32</b>	<b>34.76</b>
<b>Nett Amount (S\$)</b>	<b>2,256.84</b>	<b>1,472.32</b>	<b>784.52</b>	<b>34.76</b>
<b>+ Loss of Use (3.5 x S\$50.00/day) (S\$)</b>		175.00		
<b>+ Car Rental (3.5 x S\$179.57/day) (S\$)</b>		628.50		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>2,281.17</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,280.00</b>		

### INSPECTION

Date of Assignment: 24/11/2017  
 Date Inspected: 24/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Jasmine Khine Phoo Wai

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*BUMPER BRACKET ,FRT /LH/RH	Serviceable	190.00 FL	*- FL
2	2		*BUMPER ABSORBER ,FRT/LH/RH	Serviceable	414.00 FL	*- FL
3	1		*RADIATOR GRILLE	Cracked	1,220.00 FL	*1,220.00 FL
4	1		*FRONT BUMPER (NPA)	Repair	0.00 FL	*- FL
					<b>Sub Total (S\$)</b>	<b>1,824.00</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>364.80</b>
					<b>Total Parts (S\$)</b>	<b>1,459.20</b>

F=Franchise part. L=ListItemDisc.

1,220.00

244.00

976.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -REPAIR FRT BUMPER	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
Gross Labour Cost (S\$)			650.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >