

INS. CASE OWNER:

CC 6/III1702

LKK:
IDAC

Surveyor:

MARIUS

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

5/12/17 @ 2:00

Rec'd video from TP. OI beat the traffic light & collided to TP vehicle.

11/01/18 @ 10:00

File pass to typist to prepare report

RECEIVED 1 JAN 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

8000 (7 days) Reduction: 37 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

8,560.00

Loss of Rental (LOR):

S\$

249.00 (3 days) 100 + 149

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

S\$

5.35

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

9,314.35

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

9,314.35

Name 1:

NPH Auto Service

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

Signature motorist

REF:

111/

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SVV 16374
 at Workshop m/s: NPH
 of: _____
 Insured: SHC 86915
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 22k
 IDAG Accident Rpt: _____ Consistent? : Yes or No
 GLA / PR Seen: 2 Consistent? : Yes or No
 Est. Repairs: 7 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

7086C
 Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SVV 16374 Yr Regn: 1 10
 Type: Motor / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or (n)
 Make: Chevrolet Cruze cc 1.598
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 132159 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KL1JA6961AK565463
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or oh
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/402R18
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Kumho
 Front: 6 mm Rear: 6 mm
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A: 27/11/17 D.O.I: 27/11/17
 Survey held at: _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S R/R
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

27/11/279 Dep Sh nett 10724
Sh/m/17 confirmed L/S \$8000 with MR NH

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

_____ \$ + RS. _____ \$

Phone:

Others:

TOTAL

Report Format:

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)

☐ Interview (\$ _____)

☐ Tech Invs (\$ _____)

☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC6/III17022551/Uyb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 27-11-2017	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 8691S	Veh. Inspected	SJV 1637Y
Policy No.		Coverage (%)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	27/11/2017	Inspection Date	27/11/2017
Survey held at	NPH AUTO SERVICE BLK 9005 TAMPINES STREET 93 #01-246/254 SINGAPORE 528839		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Your Ref : 45 Page : 1/2
Our Ref : TP0112/11/17 Date : 27/11/2017

THIRD PARTY CLAIM

M/S : SIM KIM BOON
BLK 668 WOODLANDS RING ROAD
#11-341
SINGAPORE 730668

Attn :
Dear Sir/Madam

RE: ACCIDENT REPAIR ON : SJV1637Y - CHEVROLET
INSURED : SIM KIM BOON
DATE OF ACCIDENT :
POLICY NO : S28655000SMA

ENGINE# :
CHASSIS# :

Not Allowed
nph
27/11/17
4/5 = 8000/-
7 day

APPENDED BELOW ARE THE ESTIMATED COST OF REPAIR & TO BE REPLACED:

	Qty	U/Cost	U/Price	Total
		\$	\$	\$
Replacement of Parts				
1 front headlamp LH <i>ena</i>	1@	721.00	721.00	721.00 ✓
2 front bumper <i>D.S</i>	1@	914.00	914.00	914.00 ✓
3 front bumper lower spoiler <i>D.S</i>	1@	1100.00	1100.00	1,100.00 ✓
4 front bumper side retainer L&R <i>ent</i>	2@	12.00	12.00	24.00 ✓
5 front headlamp lower center cowling <i>D.S</i>	1@	60.00	60.00	60.00 ✓
6 front fender LH <i>suc</i>	1@	694.00	694.00	694.00 ✓
7 front fender inner cowling LH <i>To-1</i>	1@	99.00	99.00	99.00 ✓
8 front fender inner cowling clips <i>nu</i>	8@	3.00	3.00	24.00 ✓
9 front wiper reserve tank with motor <i>re</i>	1@	134.00	134.00	134.00 ✓
10 front grille top <i>cre</i>	1@	185.00	185.00	185.00 ✓
11 front grille clips <i>nu</i>	4@	3.00	3.00	12.00 ✓
12 front center grille <i>11</i>	1@	263.00	263.00	263.00 X
13 front CHEVROLET logo <i>nu 65</i>	1@	102.00	102.00	102.00 ✓
14 front bumper clip <i>nu</i>	4@	3.00	3.00	12.00 ✓
15 front shock absorber LH <i>sub/nu</i>	1@	302.00	302.00	302.00 ✓
16 front knuckle arm LH <i>sub</i>	1@	362.00	362.00	362.00 ✓
17 front knuckle arm bearing LH <i>nu</i>	1@	539.00	539.00	539.00 ✓
18 front lower arm LH <i>sub</i>	1@	593.00	593.00	593.00 ✓
19 front gear box lower duct cover <i>re</i>	1@	38.00	38.00	38.00 ✓
20 front bumper lower lid <i>11</i>	1@	60.00	60.00	60.00 X
21 front bumper reinforcement <i>ent</i>	1@	859.00	859.00	859.00 ✓
22 front bumper sponge <i>cre</i>	1@	70.00	70.00	70.00 ✓
23 front horn <i>11</i>	1@	67.00	67.00	67.00 X
24 front power steering rack & pinion <i>ent LR2005-N</i>	1@	1434.00	1434.00	1,434.00 X
25 front drive shaft LH <i>suc</i>	1@	845.00	845.00	845.00 X
26 front anti-roll-bar link <i>nu</i>	1@	45.00	45.00	45.00 ✓
27 front headlamp support panel <i>0/34</i>	1@	112.00	112.00	112.00 ✓

Fog Lamp LH \$249.00 520 ✓
F/Fender quarter garnish clips 3 : \$5x3 11X

7213
6491.7



NPH AUTO SERVICE



Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO- Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg

Your Ref : Page : 2/2
Our Ref : TP0112/11/17 Date : 27/11/2017

THIRD PARTY CLAIM

APPENDED BELOW ARE THE ESTIMATED COST OF REPAIR & TO BE REPLACED:

	Qty	U/Cost	U/Price	Total	
		\$	\$	\$	
28 front radiator top panel	1	302.00	302.00	302.00	X
				9,972.00	
Less 10%				-997.20	
Total Material				\$8,974.80	
Special Nett Items					
29 front tyre <i>AP200</i>	1	380.00	380.00	380.00	120
30 front sport rim	1	580.00	580.00	580.00	60%
				960.00	400
					720
Total S/Nett				\$960.00	
Labour & Misc					
1 Remove & install f/bumper, f/grille, f/bonnet, f/fender, cut out & renew headlamp support panel, knock wheel house panel and restraighthen bdy & chassis.				1,100.00	900
2 Spray painting.				1,100.00	1080
3 Tuff kote.				80.00	✓
4 Check wiring system.				25.00	✓
5 Vacuum & top up gas.				100.00	✓
6 Towing fee.				60.00	✓
7 Reset wheel camber alignment.				100.00	60
8 Remove & install front undercarriage.				250.00	240
9 Car-o-liner.				350.00	250
				3,165.00	2695
Total Labour				\$3,165.00	
Nett Total Before Gst				\$13,099.80	

Your faithfully

NPH AUTO SERVICE
(Manager)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

7721
102
- 6491.70
S.A. - 720
Labour - 2795



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref : TP117/11/17

10th January 2018

Motor Claim Department
India International Insurance Pte Ltd
64 Cecil Street
#04/05 IOB Building
Singapore 048511

Dear Sirs

Ref : ACCIDENT ON : 27/11/2017
INVOLVING VEHICLE : SJV1637Y AND SHC8691S
ALONG TAMPINES AVE 10

We refer to the above matter and our car no : SJV1637Y has now been repaired and as the accident was caused by the negligence of your insured's driver, we are claiming from you the loss incurred as follows:

Cost of repair	\$8,560.00
Rental	1,123.50
GIA Fee	5.35
Total	<u>\$9,688.85</u>

We enclose copies of the following document support of the claims:

- 1 E-filing report
- 2 Search fee
- 3 Final Repair Bill
- 4 BKW Invoice

Could you please look into this matter and let us hear from you whether you admit liability to settle our claim within 14 days of this letter.

Yours faithfully

LETTER OF AUTHORISATION

ACCIDENT ON 27/11/2017
AT Tampines Ave 10
INVOLVING VEHICLE NO 8JY1637Y AND SHC 8691S
I/We, Sim Kim Boon
Of —

hereby authorise M/s NPH Auto Service, my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to said firm.

My repairer is further authorised to receive on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the repair costs and any incidentals incurred by my repairers.

Dated this 27 day of 11 2017

Witness by

Name

NRIC No

NPH AUTO SERVICE

Co. Reg. No. 3977300D
Blk 9005 Tampines Street 93
#01-246/254 Singapore 528839
Tel: 6784 0883 (8 Lines)
Fax: 6784 0692

Signature

Full Name

NRIC No

Company Stamp (if applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MTJ110899
Claimant Ref: SV 16374

We/I NPH Auto Service ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 8560.00 (repair cost), S\$ 749.00 (loss of cashment), S\$ 5.35 (search fee), vehicle no SV 16374 that was damaged pursuant to the accident which occurred on 27/11/17 (date) at Tampines Ave 10 (location) involving vehicle no SHC 8695 (insured vehicle). This is pursuant to the inspection conducted on 27/11/17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Sim Kim Boon ("the third party claimant") of vehicle no SV 16374 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SV 16374 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9314.35 to NPH Auto Service

Dated this 26 day of Jan 2018

CLAIMANT:

Signature

Signed by "the workshop" (with chop)

Name

NRIC

Address

Nationality

Occupation

NPH AUTO SERVICE

Co. Reg. No. 3977300D

Blk 9005 Tampines Street 93

#01-246/254 Singapore 528839

Tel: 6784-0663 (8 Lines)

Fax: 6764 0692

WITNESS:

Signature

Signed by appointed Surveyor

Name

NRIC

Address

Nationality

Occupation



LKK AUTO CONSULTANTS PT
51, Telok Ayer St, #01-25
Singapore 400253
Tel: 6256 3561



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



ur Ref :TP0112/11/17

TAX INVOICE NO. :06439

IM KIM BOON
LK 668 WOODLANDS RING ROAD
11-341
SINGAPORE 730668

Date of
Accident Date :27/11/2017
Policy Number :S28655000SMA
Model :CHEVROLET
Veh Reg No :SJV1637Y
Date :10/01/2018

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM \$8,000.00

Nett Total Before GST \$8,000.00

Add GST @ 7% \$560.00

Nett Total After GST \$8,560.00

(Eight Thousand and Five Hundred Sixty Only)



NPH AUTO SERVICE
(MANAGER)

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
SIM KIM BOON BLK 668 WOODLANDS RING ROAD #11-341 SINGAPORE 730668

DATE	INVOICE NO.
07-Dec-2017	A 36949

	VHA NO.	DUE DATE	VEH. NO.
	A 36949	07-Dec-2017	SLR 6389 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 27 NOVEMBER 2017 TO 04 NOVEMBER 2017	7	150.00	1,050.00
GST @ 7%			\$73.50
TOTAL			\$1,123.50

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

VEHICLE HIRING AGREEMENT
HIRER'S PARTICULARS

Name (as in I/C) **SIM KIM BOON**
 NRIC/Passport No: **S7967086C** Date of Birth: **28-04-1977**
 Address: **ENC 668 WOODLANDS** Age: **38**
KING ROAD #11-341 S(730668)
 Name & Address of Employer _____
 Occupation _____ Driving Exp: **16**
 Driving Licence No: _____ Passed Date: **11-07-2001**
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (R) _____ HP _____

DRIVER'S PARTICULARS

Name (as in I/C) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S() _____
 Occupation _____ Driving Exp: _____ Yrs _____
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Other: _____ Contact No: _____

Hirer's Own Vehicle No: _____ Replace Veh No: _____
 Loan Vehicle No: **SLR1389C** VR No: _____
 Make & Model: **T-VICIS** Auto/Manual Group: _____
CHARGES : \$ cts
 Daily **07** day @ \$ **150** Per day **1,050** -
 Weekly/Monthly week @ \$ _____ Per week/Monthly _____
 Others _____
 CDW/PAI @ \$ _____ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST **7%** **73** **50**
 OR No: _____ (A) SUB-TOTAL **1,123** **50**
 Petrol Level & Surcharge

OUT	E	1/4	1/2	3/4	F
IN				✓	

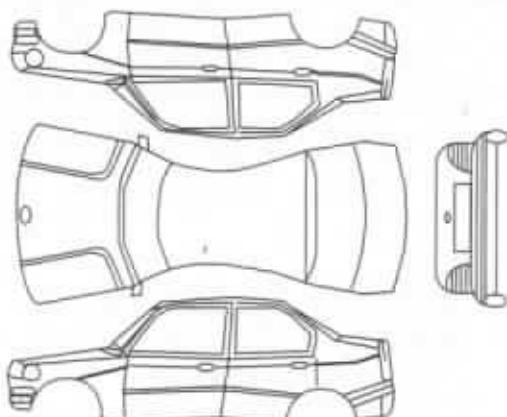
 First _____ km FREE per day
 Excess mileage is chargeable at _____ cents per km
 GST _____
TOTAL CHARGES _____

Security Deposit : \$ _____ Bank: _____
 CASH/NETS/VISA/MC/AMEX/CHQ No: _____
 Expiry Date: _____ Card ID No: _____
 Name as in Card: _____

NON WAIVER EXCESS (Subject to GST): \$ **2000/-**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

INDICATE:

A - Accidents
 D - Dents
 S - Scratches
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
27/11/17	3:30pm	5942	NH	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer/Driver is Required to Sign In The Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
27/11/17	3:00pm	172	2-1/1	

Hirer's/Driver Signature

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHC8691S	27 Nov 2017 / 09:05:00	Successful	I05	INDIA INT'L INS PTE LTD

[Previous](#) [OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2017 Edit Reg		27 Nov 2017 00:00 Edit Adj Rpt	S\$8,000.00 Edit Estimates	S\$8,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R							
Main Claimant:		SIM KIM BOON , ID: S7967086C							
Vehicle Reg. No.:		SJV1637Y	Date of Loss:	27/11/2017 00:00 - :59					
Claim Type:		TP / MCT17110899	Policy/Cover Note No.:	MCOM0015					
Vehicle Reg. No. (Insured):		SHC8691S	Policy No. (Claimant):	S286550005MA					
		Excess:							
Repairer:		NPH Auto Service (HQ) Blk 9005 Tampines Steet 93, #01-246/254, 528839 Tampines - Tel: 6784 0663							
Handling Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]							
Claimant's Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 06/12/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (24/01/2018): Alert - Adj Mandate Approved (S\$9314.35) - SJV1637Y - Claim Handler: Zuhaidah Bt... - III_SG (23/01/2018): Alert - Adj Mandate Maintained - SJV1637Y - Claim Handler: Zuhaidah Bte Samsuri									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJV1637Y (MCT17110899)
 [SHC8691S]
 TP
 SIM KIM BOON
 Nov 27 2017 12:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 NPH Auto Service

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Video				1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	23/01/18 09:07	Video - Accident(TP)	 Load MP4		
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	28/11/17 07:39	Odometer Reading	 Load JPG	☒	
2	28/11/17 07:39	General View	 Load JPG	☒	
3	28/11/17 07:39	Chassis Number	 Load JPG	☒	
4	28/11/17 07:39	General View	 Load JPG	☒	
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101	24/01/18 09:12	Reinspection Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	22/01/18 12:22	WORKSHOP INVOICE	1	Load PDF	
3	22/01/18 12:22	LOD	1	Load PDF	
4	22/01/18 12:22	RENTAL RECEIPT	1	Load PDF	
5	23/01/18 10:46	LTA SEARCH	1	Load PDF	
6	05/02/18 09:43	AUTHORISATION TO ACT FORM	1	Load PDF	
7	05/02/18 09:43	DISCHARGE VOUCHER	1	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/11/17 08:42	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III17022551/UYB3Q2

Date: 05/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SJV1637Y Insured Vehicle No: SHC8691S
 Date of Loss: 27/11/2017 Nature of Claim: TP Claim No: MCT17110899

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJV1637Y
 Make & Model: CHEVROLET AVEO, 1.4 SS (A) Engine No: F16D34923701
 Reg. Date: 13/01/2010 (Man. Year: 2009) Chassis No: KL1JA6961AK565463
 Colour: Silver Odometer: 132159 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18
 Front Left Side: Kumho 6 mm Rear Left Side: Kumho 6 mm
 Front Right Side: Kumho 6 mm Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,172.40	7,211.70	2,960.70	29.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,165.00	2,795.00	370.00	11.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,337.40	10,006.70	3,330.70	24.97
Approved Total (Overridden) (S\$)		8,000.00		
(S\$)	13,337.40	8,000.00	5,337.40	40.02
+ GST 7.00/7.00% (S\$)	933.62	560.00	373.62	40.02
Nett Amount (S\$)	14,271.02	8,560.00	5,711.02	40.02
+ Car Rental (7.0 x S\$100.00/day + 7.00% GST) (S\$)		749.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		9,314.35		

INSPECTION

Date of Assignment: 27/11/2017
 Date Inspected: 27/11/2017 Inspected At: NPH Auto Service (HQ)
 Blk 9005 Tampines Steet 93, #01-246/254
 Singapore 528839

Estimated Period of Repair: 7.0 days

Adjuster: MARCUS CHUA

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 22 Jan 2018)
Parts: 143	CHEVROLET AVEO 1.4 SS (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJV1637Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP LH	Cracked	721.00 FL	*721.00 FL
2	1		*FRONT BUMPER	Distorted	914.00 FL	*914.00 FL
3	1		*FRONT BUMPER LOWER SPOILER	Distorted	1,100.00 FL	*1,100.00 FL
4	2		*FRONT BUMPER SIDE RETAINER L&R	Bent	24.00 FL	*24.00 FL
5	1		*FRONT HEADLAMP LOWER CENTER COWLING	Distorted	60.00 FL	*60.00 FL
6	1		*FRONT FENDER LH	Buckled	694.00 FL	*694.00 FL
7	1		*FRONT FENDER INNER COWLING LH	Torn	99.00 FL	*99.00 FL
8	8		*FRONT FENDER INNER COWLING CLIPS	Necessary	24.00 FL	*24.00 FL
9	1		*FRONT WIPER RESERVE TANK WITH MOTOR	Deformed	134.00 FL	*134.00 FL
10	1		*FRONT GRILLE TOP	Cracked	185.00 FL	*185.00 FL
11	4		*FRONT GRILLE CLIPS	Necessary	12.00 FL	*12.00 FL
12	1		*FRONT CENTER GRILLE	Not Necessary	263.00 FL	*- FL
13	1		*FRONT CHERVOLET LOGO	Necessary	102.00 FL	*65.00 FL
14	4		*FRONT BUMPER CLIP	Necessary	12.00 FL	*12.00 FL
15	1		*FRONT SHOCK ABSORBER LH	Bent / Twisted	302.00 FL	*302.00 FL
16	1		*FRONT KNUCKLE ARM LH	Bent	362.00 FL	*362.00 FL
17	1		*FRONT KNUCKLE ARM BEARING LH	Necessary	539.00 FL	*539.00 FL
18	1		*FRONT LOWER ARM LH	Bent	593.00 FL	*593.00 FL
19	1		*FRONT GEAR BOX LOWER DUST COVER	Deformed	38.00 FL	*38.00 FL
20	1		*FRONT BUMPER LOWER LID	Not Necessary	60.00 FL	*- FL
21	1		*FRONT BUMPER REINFORCEMENT	Bent	859.00 FL	*859.00 FL
22	1		*FRONT BUMPER SPONGE	Cracked	70.00 FL	*70.00 FL
23	1		*FRONT HORN	Not Necessary	67.00 FL	*- FL
24	1		*FRONT POWER STEERING RACK & PINNION (LOCAL REPAIR)	Bent	1,290.60 FS	*200.00 FS
25	1		*FRONT DRIVE SHAFT LH	Serviceable	845.00 FL	*- FL
26	1		*FRONT ANTI-ROLL-BAR LINK	Twisted	45.00 FL	*45.00 FL
27	1		*FRONT HEADLAMP SUPPORT PANEL	Dented / Bent	112.00 FL	*112.00 FL
28	1		*FOG LAMP LH	Broken	249.00 FL	*249.00 FL
29	3		*F/FENDER QUARTER GARNISH CLIPS	Not Necessary	15.00 FL	*- FL
30	1		*FRONT RADIATOR TOP PANEL	Repair	302.00 FL	*- FL
31	1		*FRONT TYRE (LOCAL PURCHASE) (60%) (\$200.00)	Cut	380.00 FS	*120.00 FS
32	1		*FRONT SPORT RIM	Dented / Bent	580.00 FS	*400.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 11,052.60 7,933.00

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
- List Item Discount on L Items 10.00/10.00% (S\$)					880.20	721.30
Total Parts (S\$)					10,172.40	7,211.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & INSTALL F/BUMPER ,F/GRILLE ,F/BONNET ,F/FENDER ,CUT OUT & RENEW HEADLAMP SUPPORT PANEL,KNOCK WHEEL HOUSE PANEL AND RESTRAIGHTEN BODY & CHASSIS	New	1,100.00	900.00
2	SPRAY PAINTING	New	1,100.00	1,080.00
3	TUFF KOTE	New	80.00	80.00
4	CHECK WIRING SYSTEM	New	25.00	25.00
5	VACUUM & TOP UP GAS	New	100.00	100.00
6	TOWING FEE	New	60.00	60.00
7	RESET WHEEL CAMBER ALIGNMENT	New	100.00	60.00
8	REMOVE & INSTALL FRONT UNDERCARRIAGE	New	250.00	240.00
9	CAR-O-LINER	New	350.00	250.00
Gross Labour Cost (S\$)			3,165.00	2,795.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >