

Surveyor

REF: NS/INC/7022549 / Sub 02

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: SHW 996Y
 Policy No. 5022037711 - 10 050717 - 0110718
 Claims No. M7/0970855-002
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHF 176A Yr Regn: 11/7/2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Chevrolet Epica c.c. 1991
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 531185 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KL1LA 6R515124540
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 205/55R15
 R: "

N/S		O/S	

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken
 Front 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 22/11/2017 D.O.I. 24/11/2017

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

Survey held at SMRT
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S front
 The U/C / Chassis frame / Body Structure affected due to collision.

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Date / Time	Action / Instruction
<u>SHF 176A - NS/INC/7001361 / K100M2</u>	<u>ORA: 18012017</u>
<u>SHW 996Y - NS/INC/6007713 / H1002</u>	<u>ORA: 23042016</u>
<u>US \$5000, 5 days (Red \$ 10532.74, 68%)</u>	<u>TAX/11/17/2014</u> <u>FOR LK.</u> <u>NTUC.</u>

RECEIVED 18 DEC 2017
 RECEIVED 20 DEC 2017

Date/Time, File Pass to? : Preli. Report
11/18/17 : Final Report
 Date/Time, File Return to? _____
 Report Format: TP
 Lump Sum / I.B.T: (\$) 5000

Days Of Repair: 5
 Resurvey No. of Trip: 1
 Add Fee: Site Insp (\$)) \$ + RS. SI
 Interview (\$)) Photos
 Tech. Invs (\$)) Others
 Weekend (\$))
 Survey Fee: 160
 TOTAL 195



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022549/Sqb	
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556	Date: 27-11-2017
Code: INC4	



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGW 996Y	Veh. Inspected	SHF 176A
Policy No.	5022037711-10	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	22/11/2017	Inspection Date	24/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Survey Department Check List (Case Handler)

Reference No.: NS/INC1707549/Sqb
 Policy Type: OD / TP / TP RES / TL / EVA

SHF 176A

Case Handler

Typist

Admin (Cathy): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

	Y-Date	N-Date	Y-Date	N-Date
C Reference No.	✓			
C Customer Code	✓			
N Assign From				
C Assign Date	✓			
C Veh No (Inspected)	✓			
C Veh No (Insured)	✓			
C D.O.A	✓			
C Policy No	✓			
C Claim No				
C Insurance Authorisation (CA /REV/REP)				
C Report Type	✓			
C Weekend Charges				
N Survey held at/Repairer	✓			
C Excess				

Surveyor (Sebastian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C Vehicle No	✓			
C Regn Month/Year	✓			
N Vehicle Type	✓			
N Make & Model	✓			
C Engine Capacity. (C.C)	✓			
N Colour	✓			
C Odometer. (Sp.Reading)	✓			
C Chassis No	✓			
N General Condition	✓			
N Steering	✓			
N Brake	✓			
N Modification (Modi)	✓			
C Tyre Size	✓			
N Tyre Make	✓			
C Tyre Balance	✓			
C Date of Inspection	✓			
N Survey held	✓			
N Des.of Damages	✓			

(2) System - (Views/Merimen)

C Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N ALL Parts condition	✓			
C Market Value for OD cases				
C Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C Days of repair	✓			
C Finalised Amount	✓			
C Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C Resurvey photo Uploaded				
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Check By: [Signature] 13/12/17
 Case Handler Date

*C: Critical *N: Non-Critical

TP Claims against NTUC Income: Follow-Through Survey

Date: 13/12/2017

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
1	MT/0971131-002	SMRT TAXI PTE LTD	SHB 1005A	SFY 7495G	24/11/2017	16:50	\$ 6,967.00
2	MT/0970855-002	SMRT TAXI PTE LTD	SHF 176A	SGW 996Y	22/11/2017	20:20	\$ 15,532.24
3	MT/0972945-002	SMRT TAXIS PTE LTD	SHD 6350I	SKZ 3420J	6/12/2017	23:10	\$ 5,696.39
4	MT/0973546-001	SMRT TAXIS PTE LTD	SHB 1700B	FBG 5631K	3/12/2017	21:40	\$ 5,235.70

Hello, NAC_PAYA_UBI_800601

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[Notice of Loss](#)

Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5022037711-10	GAO YAN	S7062301C	GPC	drivo CLASSIC	SGW996Y	SGW996Y	05/07/2017	04/07/2018

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	5369K
Vehicle Details	
Vehicle No.	SHF176A
Vehicle to be Exported	No
Intended De-registration Date	27 Nov 2017
Vehicle Make	CHEVROLET
Vehicle Model	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour	Maroon
Manufacturing Year	2012
Engine No.	Z20S1461353K
Chassis No.	KL1LA69RJBB124540
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$14,201.00
Original Registration Date	11 Jul 2012
First Registration Date	11 Jul 2012
Transfer Count	0
Actual ARF Paid	\$14,201.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	10 Jul 2020
PARF Rebate Amount	\$9,940.00
Intended COE Rebate Details	
COE Expiry Date	10 Jul 2020
COE Category	A - Car (1600cc & below)
COE Period(Years)	8
QP Paid	\$46,801.00
COE Rebate Amount	\$15,318.00
Total Rebate Amount	\$25,258.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 27 Nov 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2017 12:37
Date Of Accident	22/11/2017 20:20
Exact Location Of Accident	QUEEN STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHF176A
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	CHEVROLET
Model	EPICA-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	LIM MUI HEE
NRIC No	S1009764I
Date Of Birth	09/01/1954
Occupation	OUTDOOR
Date Of Driving Pass	26/12/1978
Driving Experience	38 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	
Fax Number	
Contact Number	
E Mail Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - HIRER

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 3

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG QUEENS STREET WITH 2 PASSENGERS (2 FEMALE CAUCASIAN) ON BOARD, I WAS SLOWING DOWN TO STOP AS I WAS GOING TO ALIGHT MY PASSENGERS. SUDDENLY A VEHICLE SGW996Y CAME TOWARDS MY LANE FROM THE OPPOSITE DIRECTION AND COLLIDED ONTO RIGHT FRONT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGW996Y

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver CHUNG HOK CHIUNG

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature] 22/11/17 12:30 PM
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature] 23/11/17
Reporting Centre Personnel's Signature
Name:
NRIC/ID No.:

SMRT Accident Vehicle Repair Estimates

C. M.

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF176A
 Ref. No : TAX/11/17/2144
 Reg. Date : 11/07/2012
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : LIM MUI HEE
 Type of Accident : OTHERS
 Date / Time of Accident : 22/11/2017 08:20:00 PM
 Accident Reported Date / Time : 23/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 29/11/2017
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093256
 Special Instruction to ARC,if any :
 TOWED \$40
 Prepared Date : 23/11/2017 01:11:34 PM



*Sebastian
 24/11/2017
 - Lump Sum Repair.
 - Question mark Item Photo
 - Photo After Paint.*

*[Signature]
 28/11/17*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after epoxy painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB124540

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,352.00	0.00
Total Spray Painting Charges	: 2,412.00	0.00
Total Material Charges	: 7,078.70	7,830.38
Other Charges	: 1,030.00	0.00
TOTAL	: 11,872.70	0.00
Lum Sum Total	: 11,850.00	0.00
No. of Repair Days	: 8.00	0.00
Prepared / Adjusted By	:	5 days
Arc / Surveyor Sign Off Date	: 23/11/2017 02:43:04 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/11/2017 02:41:17 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 11/23/2017 2:42:44 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,352.00	0.00 1000
Total Labour	1,352.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT FENDER RH	378.00	0.00 200
TO REPSRAY FRONT HOOD	378.00	0.00 200
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00 100
TO RESPRAY APRON PANEL RH	180.00	0.00
TO RESPRAY FRONT PILLAR RH	180.00	0.00 100
TO RESPRAY RIM	180.00	0.00 50
TO RESPRAY FRONT DOOR RH	378.00	0.00 200
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
Total Spray Painting & Panel Beating	2,412.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 X
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO TRANSFER DOOR MECHANISM	120.00	0.00 X
TO REMOVE AND REFIT WIRE HARDESS	250.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	1,030.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
93744489	FRONT	6504592	BUMPER FRT ASSY	1	1,238.00	10.00	1,114.20	Replace ✓ CRK	Replace	No
96633984	FRONT		BRACKET FRT BUMPER SIDE RH	1	9.00	10.00	8.10	Replace ✓ CRK	Replace	No
96437322	FRONT	6504616	BEZEL FOG LAMP RH (COVER)	1	26.00	10.00	23.40	Replace ✓ MS	Replace	No
96644866	FRONT	6504618	LAMP FOG FRT RH	1	260.00	10.00	234.00	Replace ✓ MS	Replace	No
96634055	FRONT	6504573	STIFFENER LWR BUMPER	1	120.00	10.00	108.00	Replace ✓ CRK	Replace	No
96636551	FRONT	6504557	PANEL FRT HOOD	1	1,044.00	10.00	939.60	Repair R	Replace	No
96631515	FRONT	6504568	PANEL FRT (SUPPORT PANEL)	1	574.00	10.00	516.60	Replace ✓ B	Replace	No
96644858	FRONT	6504614	LAMP HEAD RH	1	841.00	10.00	756.90	Replace ✓ CRK	Replace	No
			W/HARNESS FRONT ACCESSORIES	1	873.00	10.00	785.70	Replace ?	Replace	No
			W/HARNESS HEADLAMP	1	271.86	10.00	244.67	Replace ?	Replace	No
96327971	FRONT	6504612	FUNNEL WIPER WASHER	1	5.00	10.00	4.50	Replace ?	Replace	No
96930130	FRONT	6504611	TANK WIPER WASHER	1	62.00	10.00	55.80	Replace ✓ TN	Replace	No
95215562	FRONT		TANK SURGE (EXPANSION)	1	32.00	10.00	28.80	Replace	Replace	No
96647510	FRONT	6505121	HORN HIGH PITCH	1	186.00	10.00	167.40	Replace ?	Replace	No
	BODY		PILLAR FRT RH	1	711.00	10.00	639.90	Replace R	Replace	No
96636328	RIGHT	6504581	PANEL FRT FENDER RH	1	606.00	10.00	545.40	Replace ✓ Defom.	Replace	No
96633940	RIGHT	6504585	LINER FENDER FRT RH (PROTECTOR)	1	124.00	10.00	111.60	Replace ✓ MS	Replace	No
96636321	COMMO N		SEAL A FENDER	1	9.38	10.00	8.44	Replace ✓ NCC	Replace	No
96892498	RIGHT		INSULATION FENDER RH	1	102.00	10.00	91.80	Replace ✓ Defom.	Replace	No
	COMMO N	6503708	TYRE	1	126.74	0.00	126.74	Replace X	Replace	No
	COMMO N	6504666	TYRE RIM	1	328.99	0.00	328.99	Replace R	Replace	No
96634088	RIGHT	6504610	MOLDING PANEL RH ROCKER	1	304.00	10.00	273.60	Replace ✓ CRK	Replace	No
96635578	DOOR	6504597	PANEL RH FRONT DOOR	1	2,020.00	10.00	1,818.00	Replace R	Replace	No
	DOOR		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace ✓ NCC	Replace	No
96326749	DOOR	6504600	HINGE DOOR LOWER RH FRT	1	75.00	10.00	67.50	Replace ?	Replace	No
96326750	DOOR	6504602	HINGE DOOR UPPER RH FRT	1	75.00	10.00	67.50	Replace ?	Replace	No
	FRONT		PNL FENDER APRON RH	1	734.27	10.00	660.84	Replace ?	Replace	No

TOTAL MATERIALS

8,848.39 9,787.98

TOTAL MATERIALS(Discounted)

7,078.70 7,830.38

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
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Guar

30-11-17 / 10:18
30-11-17 / 14:14

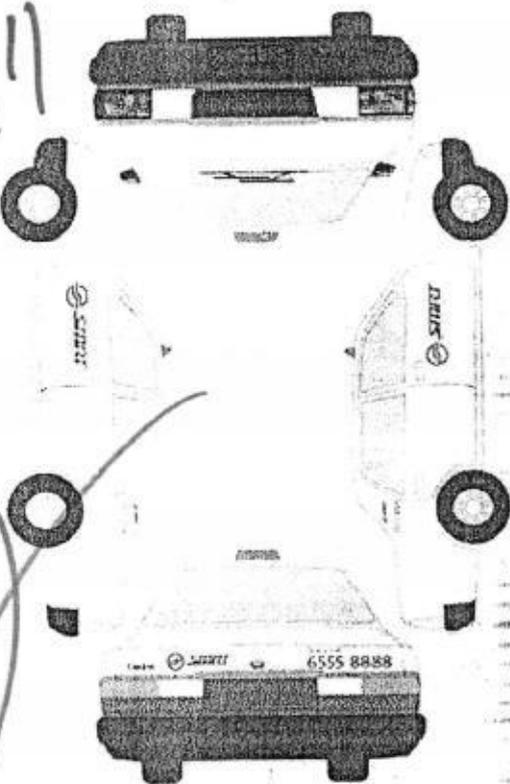
24-11-17 / 14:14

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF176A
 Ref. No : TAX/11/17/2144
 Reg. Date : 11/07/2012
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : LIM MUI HEE
 Type of Accident : OTHERS
 Date / Time of Accident : 22/11/2017 08:20:00 PM
 Accident Reported Date / Time : 23/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : *Sebastian*
 Vehicle is Towed Back? : Yes ✓
 Towed Back Date/Time : 29/11/2017
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093256
 Special Instruction to ARC, if any :

30/11



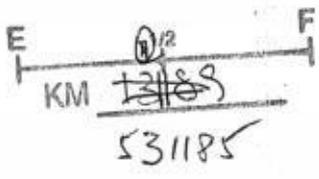
TOWED \$40 *NTUC LKS*
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
 SURVEYOR SEBASTIAN (LKK) & Email : sebastianeang@lkkauto.com HP: 90036121
 LUMPSUM REPAIR

Prepared Date : 23/11/2017 01:11:34 PM

QC 30/11/17 11458955

Recording Camera
 Radio Antenna
 1st witness *m* Date *24-11-17*
 2nd witness _____ Date _____

Vehicle to Wega Date in: *25/11* Towing: *Peng*
 Time in: *1058* Driver: _____
 Wega Job No: *1397211*
 Vehicle sent to SMRT Date in: *30/11/17* Towing: _____
 Time in: *1055* Driver: *m*
 Received by (SMRT): _____



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB124540 Mileage : 0
 Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,352.00	1,000.00
Total Spray Painting Charges	: 2,412.00	1,150.00
Total Material Charges	: 3,798.25	3,907.84
Other Charges	: 950.00	-1,057.84
TOTAL	: 8,512.25	5,000.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 8.00	5.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 23/11/2017 02:43:04 AM	24/11/2017 01:40:51 AM

[Handwritten signature]

[Handwritten signature]

Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/11/2017 02:41:17 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0257 Invoice No :
 Quotation Date : 11/12 Invoice Date :
 Invoice Amount : 0.00 Prepared Date : 11/23/2017 2:42:44 PM

Handwritten calculation:
 3907.84 /
 + 1000.00 /
 + 1340.00 /

 6247.84 /
 - 20%

 4998.27 /
 4/5 \$5000/- /

*Sebastian
 13/12/2017*

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,352.00	1,000.00 /
Total Labour	1,352.00	1,000.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00 /
TO RESPRAY FRONT FENDER RH	378.00	200.00 /
TO REPSRAY FRONT HOOD	378.00	200.00 /
TO RESPRAY FRONT SUPPORT PANEL	180.00	100.00 /
TO RESPRAY APRON PANEL RH	180.00	0.00
TO RESPRAY FRONT PILLAR RH	180.00	100.00 /
TO RESPRAY RIM	180.00	50.00 /
TO RESPRAY FRONT DOOR RH	378.00	200.00 /
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00 /
Total Spray Painting & Panel Beating	2,412.00	1,150.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40.00 /
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 /
TO TRANSFER DOOR MECHANISM	120.00	0.00
TO REMOVE AND REFIT WIRE HARDESS	250.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Lump Sum Adjustment by Surveyor	0.00	-1,247.84
Total Other Costs	950.00	-1,057.84

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
93744489	FRONT	6504592	BUMPER FRT ASSY	1	1,238.00	10.00	1,114.20	Replace	Replace	No	CRK
96633984	FRONT		BRACKET FRT BUMPER SIDE RH	1	9.00	10.00	8.10	Replace	Replace	No	CRK
96437322	FRONT	6504616	BEZEL FOG LAMP RH (COVER)	1	26.00	10.00	23.40	Replace	Replace	No	MS
96644866	FRONT	6504618	LAMP FOG FRT RH	1	260.00	10.00	234.00	Replace	Replace	No	MS
96634055	FRONT	6504573	STIFFENER LWR BUMPER	1	120.00	10.00	108.00	Replace	Replace	No	CRK
96636551	FRONT	6504557	PANEL FRT HOOD	1	1,044.00	100.00	0.00	Repair	Repair	No	R
96631515	FRONT	6504568	PANEL FRT (SUPPORT PANEL)	1	574.00	10.00	516.60	Replace	Replace	No	BT
96644858	FRONT	6504614	LAMP HEAD RH	1	841.00	10.00	756.90	Replace	Replace	No	CRK
			W/HARNESS FRONT ACCESSORIES	1	873.00	10.00	785.70	Replace	Check	No	X
			W/HARNESS HEADLAMP	1	271.86	10.00	244.67	Replace	Check	No	X
96327971	FRONT	6504612	FUNNEL WIPER WASHER	1	5.00	10.00	4.50	Replace	Check	No	X
96930130	FRONT	6504611	TANK WIPER WASHER	1	62.00	10.00	55.80	Replace	Replace	No	TR
95215562	FRONT		TANK SURGE (EXPANSION)	1	32.00	10.00	28.80	Replace	Check	No	X
96647510	FRONT	6505121	HORN HIGH PITCH	1	186.00	10.00	167.40	Replace	Check	No	X
	BODY		PILLAR FRT RH	1	711.00	100.00	0.00	Replace	Repair	No	R
96636328	RIGHT	6504581	PANEL FRT FENDER RH	1	606.00	10.00	545.40	Replace	Replace	No	Deform
96633940	RIGHT	6504585	LINER FENDER FRT RH (PROTECTOR)	1	124.00	10.00	111.60	Replace	Replace	No	MS
96636321	COMMON		SEAL A FENDER	1	9.38	10.00	8.44	Replace	Replace	No	NEC
96892498	RIGHT		INSULATION FENDER RH	1	102.00	10.00	91.80	Replace	Replace	No	Deform
	COMMON	6503708	TYRE	0	126.74	0.00	0.00	Replace	Not given	No	X
	COMMON	6504666	TYRE RIM	1	328.99	100.00	0.00	Replace	Repair	No	R
96634088	RIGHT	6504610	MOLDING PANEL RH ROCKER	1	304.00	10.00	273.60	Replace	Replace	No	CRK
96635578	DOOR	6504597	PANEL RH FRONT DOOR	1	2,020.00	100.00	0.00	Replace	Repair	No	R
	DOOR		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace	Replace	No	NEC
96326749	DOOR	6504600	HINGE DOOR LOWER RH FRT	1	75.00	10.00	67.50	Replace	Check	No	X
96326750	DOOR	6504602	HINGE DOOR UPPER RH FRT	1	75.00	10.00	67.50	Replace	Check	No	X
	FRONT		PNL FENDER APRON RH	1	734.27	10.00	660.84	Replace	Check	No	X
TOTAL MATERIALS								5,934.76	3,907.84		
TOTAL MATERIALS(Discounted)								3,798.25	3,907.84		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
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1553774



Thatcham escribe

National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022549/Sqbe2			
73 BRAS BASAH ROAD		Date: 08-01-2018	
#05-01 NTUC TRADE UNION HOUSESINGAPORE			
189556		Code: INC4	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGW 996Y	Veh. Inspected	SHF 176A
Policy No.	5022037711-10	Coverage (\$)	0.00
Claim No.	MT/0970855-002	Excess (\$)	0.00
Assign From		Assign Date	24/11/2017
2. Vehicle Particulars & Condition			
Make & Model	CHEVROLET EPICA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KL1LA69RJBB124540	Colour	MAROON
Odometer	531185	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/55 R15	FALKEN	6 mm
L/H Front Tyre	205/55 R15	FALKEN	6 mm
R/H Rear Tyre	205/55 R15	FALKEN	6 mm
L/H Rear Tyre	205/55 R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	22/11/2017	Inspection Date	24/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 176A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER FRT ASSY (DISC 10%)	CRACKED	1,238.00	1,114.20
1	BRACKET FRT BUMPER SIDE RH (DISC 10%)	CRACKED	9.00	8.10
1	BEZEL FOG LAMP RH (COVER) (DISC 10%)	MISSING	26.00	23.40
1	LAMP FOG FRT RH (DISC 10%)	MISSING	260.00	234.00
1	STIFFENER LWR BUMPER (DISC 10%)	CRACKED	120.00	108.00
1	PANEL FRT (SUPPORT PANEL) (DISC 10%)	BENT	574.00	516.60
1	LAMP HEAD RH (DISC 10%)	CRACKED	841.00	756.90
1	TANK WIPER WASHER (DISC 10%)	TORN	62.00	55.80
1	PANEL FRT FENDER RH (DISC 10%)	DEFORMED	606.00	545.40
1	LINER FENDER FRT RH (PROTECTOR) (DISC 10%)	MISSING	124.00	111.60
1	SEAL A FENDER (DISC 10%)	NECESSARY	9.38	8.44
1	INSULATION FENDER RH (DISC 10%)	DEFORMED	102.00	91.80
1	MOLDING PANEL RH ROCKER (DISC 10%)	CRACKED	304.00	273.60
1	SMRT LOGO DOOR (SN)	NECESSARY	60.00	60.00
1	W/HARNESS FRONT ACCESSORIES	NOT NECESSARY	873.00	-
1	W/HARNESS HEADLAMP	NOT NECESSARY	271.86	-
1	FUNNEL WIPER WASHER	NOT NECESSARY	5.00	-
1	TANK SURGE (EXPANSION)	NOT NECESSARY	32.00	-
1	HORN HIGH PITCH	NOT NECESSARY	186.00	-
1	TYRE	NOT NECESSARY	126.74	-
1	HINGE DOOR LOWER RH FRT	NOT NECESSARY	75.00	-
1	HINGE DOOR UPPER RH FRT	NOT NECESSARY	75.00	-
1	PNL FENDER APRON RH	NOT NECESSARY	734.27	-
1	PANEL FRT HOOD	TO REPAIR	1,044.00	-
1	PILLAR FRT RH	TO REPAIR	711.00	-
1	TYRE RIM	TO REPAIR	328.99	-
1	PANEL RH FRONT DOOR	TO REPAIR	2,020.00	-
			10,818.24	3,907.84
LABOUR				
THATCHAM STANDARD REPAIR TIME ON BODY WORKS.			2,042.00	1,130.00

Report Ref No. NS/INC17022549/Sqbe2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.	NOT NECESSARY	2,512.00	1,190.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.		60.00	-
	GRAND TOTAL		4,714.00	2,340.00
			15,532.24	6,247.84
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				5,000.00

Report Ref No. NS/INC17022549/Sqbe2

YEANG WAI KEEN
Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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