

INS CASE OWNER: NORSIAH

CC 4 / AIG17022539 / Keaz 9/

LKK:   
 IDAC:

Surveyor: KENNETH

DOI: 24/11/17

Date / Time: 27/11/17

Registered in Merimen: 27/11/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SJR 27222  
Name of Insured : MARIMUTHU S/O MURUGASU  
Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A: 24/11/17  
Is driver the owner?  YES / NO ) Nature of Accident :

Claim No. : 02199267885G  
Policy No. : 2100262409  
Make / Model : HVA CORATO FORTE - 1.6 AIT ABS  
Place of Accident : BALESTIER RD TWOS MOULEMTER RD

If NO, Driver Name / Age :

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO

Driver Tel No. : 91868474

(V/L  YES / NO)

Insured Liability : % Final ? Yes / No

SLO 7642



INSRS: WSP: Antwork Hase  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time		STAGE	DATE / PIC
13/12/17 (Amr)	SLO 7642 - X ; SJR 27222 - X * NO ESTIMATE	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final):	
18/12/17 @ 10:25	CALLER OI CONFIRMED ACCIDENT. OI REPAIR ENDED TP. INFORM TP CLAIM AGREE TO SETTLE AND AMOUNT ABOUT NCD ISSUE.	Notification ltr (if non-pickup): Call OI: <u>Email 23/1/18</u>	
18/12/17	EMAIL THE LIABILITY CONC.	After call ltr to OI: Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Other:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: WSP

Repair Cost: 4/5 S\$4,200.00 ( 6 days) Reduction: 50 % Email  Call

FINAL SETTLEMENT Date/Time: 11.12.18 Confirm with: WSP Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 If NO or B 28, Ass. Lia : \_\_\_\_\_

Repair Cost: S\$4,200.00 OI REPAIR ENDED TP

Loss of Rental (LOR): 2/5 S\$ 535.00 ( 5 days) @ 100

Loss of Use (LOU): S\$ - ( 3 x days)

Loss of Income (LOI): S\$ - ( 3 x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search S\$ 2.00

Medical: S\$ -

Disbursement: S\$ - (e.g Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 4,735.00 Global Sum SS: \_\_\_\_\_

FINAL PAYMENT Date/Time: 11.12.18 Confirm with: WSP Email  Call

Payee 1: S\$ 4,735.00 Name 1: Antwork Hase

Payee 2: (Strike if N.A.) S\$ \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) S\$ \_\_\_\_\_ Name 3: \_\_\_\_\_

21/1/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: 330 + 100

ASS. REC. BY:

REF: AIG

Kenneth

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s AVCO WORK

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

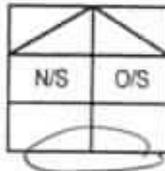
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLD 76097 Yr Regn: 1

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toy Altis c.c. 1598

Colour: Bl. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 30529 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NR053REH10434952F

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/45R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front 9 mm Rear 9 mm

R/Bal. 9 mm L/Bal. 9 mm

D.O.A. \_\_\_\_\_ D.O.I. 29/11/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

\_\_\_\_\_

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>29/11</u>	<u>GIA &amp; Est not ready</u>
	<u>45: +4,200 (RED: +4,236.03 50%)</u>

Date/Time, File Pass to?  : Prel. Report  : Final Report

1) \_\_\_\_\_  
Date/Time, File Return to?

2) \_\_\_\_\_

Report Format : \_\_\_\_\_  
Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech Invs (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Survey Fee:	
Transportation:	
\$ - RS. \$ _____	
Photos	
Others	
TOTAL	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG17022539/Kea3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 27-11-2017



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 2722Z	Veh. Inspected	SLD 7604Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2017

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	24/11/2017	Inspection Date	24/11/2017
Survey held at	AUTOWORX HOUSE 176 SIN MING DRIVE #02-01 SINGAPORE 575721		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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# AUTOWORX HOUSE

176 SIN MING DRIVE #02-01 SINGAPORE 575721  
 TEL: 6452 8211 FAX: 6451 7420

## ESTIMATE

**YONG KIAT MIN**  
 c/o 46 Lenton Plain  
 Singapore 786548

*Not Authorized*  
*1/12 @ 4200L*  
*Money After Paint*  
*6 days* Date: 14/12/2017

QUANTITY	PARTICULARS	AMOUNT (\$)
<b>RE : TOYOTA COROLLA ALTIS / SLD7604Z</b>		
1 pc	rear bumper <i>495.00</i>	<i>Pr</i> 564.10
1 pc	rear bumper reinforcement <i>336.95</i>	<i>Pr</i> 365.40
2 pcs	rear bumper reflector @ 173.20	<i>Sm</i> 346.40 <i>X</i>
2 pcs	rear bumper side retainer @ 63.40	<i>Pr</i> 126.80 <i>X</i>
2 pcs	rear bumper reinforcement bracket @ 147.10	<i>Pr</i> 294.20
2 pcs	rear bumper corner retainer @ 61.40	<i>Sm</i> 122.80 <i>X</i>
1 pc	rear boot lid	<i>Pr</i> 765.20
1 pc	rear boot lock	<i>Pr</i> 164.40
1 pc	rear boot lock catch	<i>R</i> 73.20 <i>X</i>
1 pc	rear boot lamp	<i>Sm</i> 357.10 <i>X</i>
1 pc	rear boot weathership <i>168.90</i>	<i>Pr</i> 279.60
1 pc	rear boot emblem	<i>Pr</i> 74.10
1 pc	rear boot emblem "COROLLA"	<i>Pr</i> 64.30
1 pc	rear boot emblem "ALTIS"	<i>Pr</i> 65.70
1 pc	rear end panel	<i>Pr</i> 571.40
1 pc	rear end panel garnish <i>240.90</i>	<i>Pr</i> 331.90
2 pcs	reverse sensor @ 346.40	<i>Pr</i> 692.80 <i>2.000.00</i>
1 pc	rear lock sensor receiver	<i>Sm</i> 275.00 <i>X</i>
2 pcs	rear tail lamp <i>480.45</i> @ 564.70	1,129.40
1 pc	rear spare tyre panel top board <i>289.20</i>	<i>Pr</i> 356.10 <i>X</i>
1 pc	rear exhaust silencer	<i>R</i> 974.80 <i>X</i>
	sub-total	7,994.70
	less 25%	1,998.68
	sub-total	5,996.03

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

	balance brought forward.	5,996.03	
	To remove and replace the parts mentioned above, above, panel beat and realign the necessary affected areas.	1,000.00	700
	To check wiring system.	50.00	200
	To apply putty and spray painting on affected areas.	750.00	700
	To install reverse sensor & reverse camera.	120.00	500
	To apply rust proofing on affected areas.	200.00	600
	To apply water proof sealant on affected areas.	200.00	300
	To carry out exhaust works.	120.00	600
	<b>Total</b>	<b>8,436.03</b>	

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 18 December, 2017 11:11 AM  
**To:** autoworxhouse@hotmail.com  
**Cc:** Vic (LKKAuto)  
**Subject:** Accident Involving SLD 7604Z & SJR 2722Z on 24/11/2017

WITHOUT PREJUDICE

Your Ref: SLD 7604Z  
Our Ref: CC4/AIG17022539/Kea3

Dear Sir/Madam,

### **Accident Involving SLD 7604Z & SJR 2722Z on 24/11/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards.

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: [autoworxhouse@hotmail.com](mailto:autoworxhouse@hotmail.com)

•TEL: 6452 8211 •FAX: 6451 7420

## Direct Settlement THIRD PARTY CLAIM

Your ref: SJR 2722 Z

Our ref: SLD 7604 Z

AIG ASIA PACIFIC INSURANCE PTE LTD  
Attn: Officer In Charge  
(Motor Claim Department)

16/11/2018

Dear Sir,

**RE : ACCIDENT INVOLVING SLD7604Z AND SJR2722Z AT BALESTIER ROAD  
TOWARDS MOULMEIN ROAD ON 24/11/02017.**

We have been authorized by YONG KIAT MIN, the registered owner of vehicle number SLD7604Z, which was involved in the above accident and at the material time to make a 3<sup>rd</sup> party claims against vehicle number SJR2722Z.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	SS	4,200.00
Rental Fee (5 days x \$105.00 + 7% GST)	SS	561.75
Search Fee	SS	2.00
Total	SS	4,763.75

We have enclosed copies of relevant documents to support our claims.

Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thankyou.

Yours faithfully

  
Autoworx House

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 22 December, 2017 4:39 PM  
**To:** 'MUTHU7416@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SJR 2722Z AND SLD 7604Z ON 24/11/2017



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG17022539/Kea3**

22 DEC 2017

**MARIMUTHU S/O MURUGASU**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJR 2722Z AND SLD 7604Z ON 24/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

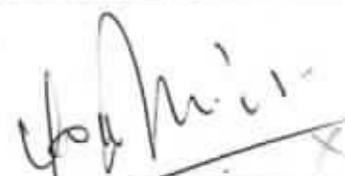
c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

To: Autowork House  
**SINGAPORE**

**Letter of Authorisation**

RE: ACCIDENT INVOLVING SJD7604Z & SJR 2722Z  
ALONG/AT Balestier Road Towards Maxwell Road.  
ON 24/11/2017.

1. I/We, Yong Kiat Min (NRIC No. S25025457)  
owner/driver of motor vehicle no. SJA-7604Z, & residing at  
APT. BLK 562 CHOA CHU KANG ST 52 #12-188 S680562,  
respectively in consideration of your workshop Autowork House  
repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of  
repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the  
said service of a solicitor to proceed with negotiation with the defaulting party's insurance  
company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue  
Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the  
claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our  
assistance as per second paragraph stated herein below.
2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever  
reasonable assistance to you including signing all relevant Court's document and attendance in  
Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despite  
request from you, you shall be entitled to claim from me/us the repair costs together with legal  
costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain  
payment from defaulting party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third  
party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are  
authorised to sign any Discharge Voucher or any document to confirm my acceptance of the  
settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our  
full authority to collect all compensation monies pertaining to the above-mentioned accident from  
insurance company or any other party, directly to your workshop M/s  
Autowork House.
4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after  
deducing all costs and disbursements incurred should be drawn in your name or my/our name/s (at  
your discretion) and will be forwarded to you.
5. This letter of Authorisation is irrevocable.

Signature:   
Name: Yong Kiat Min  
NRIC NO: S25025457

Date this 24 day of November 20 17.

Lkk.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, AUTOWORX HOUSE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,200.00 (Repair Cost), S\$535.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLD 7604Z that was damaged pursuant to the accident which occurred on 24/11/2017 (date) along BALESTIER ROAD TOWARDS MOULMEIN ROAD (location) involving vehicle no/s SJR 2722Z.

This is pursuant to the inspection conducted on 24/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YONG KIAT MIN ("the third party claimant") of vehicle no. SLD 7604Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 7604Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17<sup>th</sup> (day) of Dec (month) 20 18 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 64528211 FAX: 64517423

Registration No. 5296929B

INVOICE

5328

AIG ASIA PACIFIC INSURANCE PTE LTD

16/11/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE : TOYOTA ALTIS / SLD 7604 Z</u>	
	Lump sum repair for the above mentioned vehicle.	4,200.00
	<b>Total</b>	<b>4,200.00</b>



A handwritten signature in blue ink is written over a circular stamp. The stamp contains the text 'AUTOWORX HOUSE' around the perimeter and a central emblem.



友立旅遊服務私人有限公司  
**UNIQUE TOURIST SERVICE (PTE) LTD**

1, Rochor Centre, # 02-574  
 Singapore 0718.  
 Tel: 2927656  
 Fax: (65) 2939720  
 STPB LIC TA/076

GST Reg. No.: M2-0019671-6

**TAX INVOICE**

NO. **WP2017257**

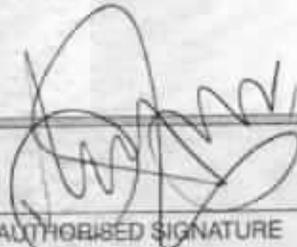
Mr Yong Kiat Min  
 Blk 562 Choa Chu Kang Street 52  
 # 12-188  
 Singapore 680552

20, Sin Ming Lane,  
 #08-51, Midview City  
 Singapore 573968  
 Tel: 6292 7856

**30.11.2017**

Singapore, \_\_\_\_\_ 19

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Toyota Corolla Altis 1.6 Auto Registration no. SJF 4219 K self driven as from 24.11.2017 to 29.11.2017.			
	5 days at \$105.00 per day		\$	525.00
			\$	525.00
	Add GST at 7%		\$	36.75
	Amount Due		\$	<u>561.75</u>
( SIN DOLLARS: FIVE HUNDRED SIXTY ONE AND SEVENTY FIVE CENTS ONLY )				
	Standard Rated Supplies:\$		525.00	
	Total Amount of GST:\$		36.75	

  
 AUTHORIZED SIGNATURE



# UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: unigtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. 21219

VEHICLE NO.

SJF 4219K

MAKE/MODEL

TOYOTA COROLLA ALTIS

NAME OF HIRER: MR YONG KIAT MIN  
 ADDRESS: BLK 562 CHOB CHU KONG ST 52 # 12-188 SINGAPORE 680552  
 OFFICE TEL: \_\_\_\_\_ RES TEL: \_\_\_\_\_ HP: 96347495  
 NAMED DRIVER: MR. YONG KIAT MIN  
 OCCUPATION: \_\_\_\_\_ NATIONALITY: S'POREAN  
 PASSPORT / NRIC: S 250255461 DATE OF BIRTH: 150355  
 DRIVING LIC NO: S 250255461  
 PLACE OF ISSUE: S'PORE DATE PASS/EXPIRY: 260880

DATE OUT: 24/11/17	TIME OUT: 1330hrs
PETROL OUT: E 1/4 1/2 3/4 (F)	
DATE IN: 29/11/17	TIME IN: 1500hrs
PETROL IN: E 1/4 1/2 3/4 (F)	
RENTAL RATES:	\$
MONTHLY @ \$	
WEEKLY @ \$	
DAILY 5 @ \$ 105	525.00
C.D.W. FEE	
PETROL CONSUMPTION	
DELIVERY CHARGE	
COLLECTION CHARGE	
SUB-TOTAL	
GST @ 7%	36.75
RENTAL DEPOSIT	
<b>TOTAL:</b>	<b>561.75</b>

ADDITIONAL NAMED DRIVER: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_ SINGAPORE  
 OFFICE TEL: \_\_\_\_\_ RES TEL: \_\_\_\_\_ HP: \_\_\_\_\_  
 OCCUPATION: \_\_\_\_\_ NATIONALITY: \_\_\_\_\_  
 PASSPORT / NRIC: \_\_\_\_\_ DATE OF BIRTH: \_\_\_\_\_  
 DRIVING LIC NO: \_\_\_\_\_  
 PLACE OF ISSUE: \_\_\_\_\_ DATE PASS/EXPIRY: \_\_\_\_\_

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS  
 A. COLLISION DAMAGE WAIVER (CDW) AT \$ \_\_\_\_\_ PER DAY / WEEK / MONTH "X"  
 B. SURCHARGE OF \$ \_\_\_\_\_ FOR USE IN MALAYSIA FROM \_\_\_\_\_ TO \_\_\_\_\_ "X"  
 \* THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR: \$ 1200

NOTE: HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.  
 YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS PRINTED OVERLEAF.

**FOR SINGAPORE DRIVE ONLY**

DEPOSIT/REFUND  
 PAYMENT BY: BILL CO / CREDIT CARD / CASH  
 ATTENDED BY: \_\_\_\_\_  
 OF UNIQUE TOURIST SERVICE (PTE) LTD

### DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE \* OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

REPLACEMENT VEHICLE NO:  
 1. \_\_\_\_\_ ON \_\_\_\_\_ TIME \_\_\_\_\_  
 2. \_\_\_\_\_ ON \_\_\_\_\_ TIME \_\_\_\_\_  
 3. \_\_\_\_\_ ON \_\_\_\_\_ TIME \_\_\_\_\_

DATE: 24/11/17

SIGNATURE OF HIRER

DATE: 29/11/17

SIGNATURE OF HIRER



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-17-176304

Date of Request: 24/11/2017

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd  
 176 Sin Ming Drive #02-01  
 Sin Ming Autocare  
 Singapore 575721

Dear Sir/Madam,

Enquiry Date 24/11/2017  
 Enquiry By MEMESAN  
 TP Vehicle No. SJR2722Z  
 Accident Date 24/11/2017

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR2722Z	AIG Asia Pacific Insurance Pte. Ltd.	17/06/2017-16/06/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION**  
RECORDS MANAGEMENT CENTRE

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Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-176304

Date of Request: 24/11/2017

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd  
176 Sin Ming Drive #02-01  
Sin Ming Autocare  
Singapore 575721

Dear Sir/Madam,

Enquiry Date 24/11/2017  
Enquiry By MEMESAN  
TP Vehicle No. SJR2722Z  
Accident Date 24/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		24 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Marimuthu s/o Murugasu, ID: 574435451								
Main Claimant:	YONG KIAT MIN, ID: S2502554G								
Vehicle Reg. No.:	SLD7604Z	Date of Loss:	24/11/2017 11:00 - :59 [16 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0218826788SG	Policy/Cover Note No.:	2100262409 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJR2722Z	Policy No. (Claimant):	P1945418						
Repairer:	Autoworx House - Sin Ming (HQ) 176 SIN MING DRIVE #02-01, 575721 Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/12/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (27/11/2017): Request To Upload TP GIA Report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLD7604Z (0218826788SG)**  
**[SJR2722Z]**  
**TP**  
**YONG KIAT MIN**  
**Nov 24 2017 11:35AM**  
**[Marimuthu s/o Murugasu]**  
**Autoworx House - Sin Ming**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
<b>Letters/Correspondences</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>											Edit			
<b>Assessment Reports</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	27/11/17 16:53	<b>Accident Statement</b> From: SC - Reg. No: SJR2722Z, Claimant: MARIMUTHU S/O MURUGASU											Load HTM			
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
2	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
3	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
4	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
5	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
6	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
7	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
8	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
9	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
10	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
11	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
12	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
13	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
14	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
15	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
16	13/08/18 11:44	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
17	13/08/18 11:44	<b>Chassis Number</b>											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	27/11/17 16:00	<b>ACKNOWLEDGEMENT EMAIL TO AIG DD 27.11.2017</b>											Load PDF			
2	27/11/17 16:00	<b>EMAIL FROM AIG DD 24.11.2017</b>											Load PDF			
3	27/11/17 16:00	<b>NOTIFICATION FROM WORKSHOP + TP GIA REPORT</b>											Load PDF			
4	13/12/17 11:48	<b>TP GIA REPORT</b>											Load PDF			
5	22/12/17 16:43	<b>LETTER TO OI</b>											Load PDF			
6	28/12/18 12:54	<b>WORKSHOP INVOICE</b>											Load PDF			
7	28/12/18 12:54	<b>AUTHORISATION TO ACT FORM</b>											Load PDF			
8	28/12/18 12:54	<b>Release Voucher</b>											Load PDF			
9	28/12/18 12:54	<b>RENTAL RECEIPT</b>											Load PDF			
10	28/12/18 12:54	<b>GIA SEARCH</b>											Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	27/12/18 11:47	<b>Letter of Demand from Thurd Party</b>											Load PDF			

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SJR2722Z (Insd veh)	Model:	TOYOTA COROLLA ALTIS 1.6 CVT (A)
	SLD7604Z (TP veh)		
Date of Accident:	24/11/2017		

Global Sum Settlement	: [ ] Yes	[ X ] No
Repair Estimate	: \$	8,436.02
Final Repair Cost	: \$	4,200.00
Loss of Use	: \$	_____ days at \$0.00 per day
Rental (if any)	: \$	535.00 5 days
LTA / GIA Search Fee	: \$	2.00
Others:	: \$	0.00
	: \$	
Final Settlement Sum	: \$	4,737.00
Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)		
A) For <b>Non GIA Registered Workshop</b> : Agreed Liability _____100_____(%)		
B) For <b>GIA Registered Workshop</b> : BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____(%) Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	Autoworx House	: \$ 4,737.00
2)		: \$
3)		: \$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
28 Dec  
2018

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AIG17022539/KEA3Q2  
**Date:** 28/12/2018

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100262409	
<b>Claimant Vehicle No :</b> SLD7604Z	<b>Insured Vehicle No :</b> SJR2722Z	
Date of Loss: 24/11/2017	Nature of Claim: TP	Claim No: 0218826788SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLD7604Z</b>	Engine No:	1ZRY281376
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 CVT (A)	Chassis No:	MR053REH104549524
Reg. Date:	28/06/2016 (Man. Year: 2016)	Odometer:	30529 km
Colour:	Metallic Silver		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/45 R17	Rear Tyre Size:	215/45 R17
Front Left Side:	Michelin 9 mm	Rear Left Side:	Michelin 9 mm
Front Right Side:	Michelin 9 mm	Rear Right Side:	Michelin 9 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,996.02	3,677.94	2,318.08	38.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,440.00	1,620.00	820.00	33.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,436.02</b>	<b>5,297.94</b>	<b>3,138.08</b>	<b>37.20</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>8,436.02</b>	<b>4,200.00</b>	<b>4,236.02</b>	<b>50.21</b>
<b>+ Car Rental (5.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		535.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>4,737.00</b>		

#### INSPECTION

Date of Assignment:	24/11/2017	
Date Inspected:	24/11/2017	Inspected At: Autoworx House - Sin Ming (HQ) 176 SIN MING DRIVE #02-01 Singapore 575721
Estimated Period of Repair:	6.0 days	

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**Adjuster:** KENNETH KONG

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	564.10 FL	*495.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	365.40 FL	*336.95 FL
3	2		*REAR BUMPER REFLECTOR	Serviceable	346.40 FL	*- FL
4	2		*REAR BUMPER SIDE RETAINER	Distorted	126.80 FL	*126.80 FL
5	2		*REAR BUMPER REINFORCEMENT BRACKET	Dented	294.20 FL	*294.20 FL
6	2		*REAR BUMPER CORNER RETAINER	Serviceable	122.80 FL	*- FL
7	1		*REAR BOOT LID	Bent	765.20 FL	*765.20 FL
8	1		*REAR BOOT LOCK	Dented	164.40 FL	*164.40 FL
9	1		*REAR BOOT LOCK CATCH	Repair	73.20 FL	*- FL
10	1		*REAR BOOT LAMP	Serviceable	357.10 FL	*- FL
11	1		*REAR BOOT WEATHERSTRIP	Dented / Distorted	279.60 FL	*168.20 FL
12	1		*REAR BOOT EMBLEM	Necessary	74.10 FL	*74.10 FL
13	1		*REAR BOOT EMBLEM COROLLA	Necessary	64.30 FL	*64.30 FL
14	1		*REAR BOOT EMBLEM ALTIS	Necessary	65.70 FL	*65.70 FL
15	1		*REAR END PANEL	Bent	571.40 FL	*571.40 FL
16	1		*REAR END PANEL GARNISH	Mtg Distorted	331.90 FL	*240.90 FL
17	2		*REVERSE SENSOR	Shorted	519.60 FS	*200.00 FS
18	1		*REAR LOCK SENSOR RECEIVER	Serviceable	275.00 FL	*- FL
19	2		*REAR TAIL LAMP	Mtg Cracked	1,129.40 FL	*980.90 FL
20	1		*REAR SPARE TYRE PANEL TOP BOARD	Deformed	356.10 FL	*289.20 FL
21	1		*REAR EXHAUST SILENCER	Repair	974.80 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,821.50</b>	<b>4,837.25</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,825.48</b>	<b>1,159.31</b>
<b>Total Parts (\$\$)</b>	<b>5,996.02</b>	<b>3,677.94</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REPLACE THE PARTS MENTIONED ABOVE ,ABOVE ,PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS	New	1,000.00	700.00
2	TO CHECK WIRING SYSTEM	New	50.00	20.00
3	TO APPLY PUTTY AND SPRAY PAINTING ON AFFECTED AREAS	New	750.00	700.00
4	TO INSTALL REVERSE SENSOR & REVERSE CAMERA	New	120.00	50.00
5	TO APPLY RUST PROOFING ON AFFECTED AREAS	New	200.00	60.00
6	TO APPLY WATER PROOF SEALANT ON AFFECTED AREAS	New	200.00	30.00
7	TO CARRY OUT EXHAUST WORKS	New	120.00	60.00
<b>Gross Labour Cost (S\$)</b>			<b>2,440.00</b>	<b>1,620.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >