

Veron Chen (LKKAUTO)

From: Kenneth Neo <kennethneo@insightadjusters.com>
Sent: Monday, 18 June 2018 5:24 PM
To: Veron Chen (LKKAUTO); SUR
Subject: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Veron,

Thank you for the softcopy of the report and invoice.

Best regards,
Kenneth Neo
E-Mail : kennethneo@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd
(65) 6223 2008 • Fax : (65) 6226 2356

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 18 June 2018 5:08 PM
To: Kenneth Neo <kennethneo@insightadjusters.com>; SUR <sur@lkkauto.com>
Subject: RE: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Kenneth,

Please be informed that our survey report already submitted to you on 25/4/2018

In case you still do not received we now forward a soft copy to you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 18 June 2018 4:44 PM
To: 'Kenneth Neo' <kennethneo@insightadjusters.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Kenneth,

Thank you for your email.

Dear Veron,

Kindly assist. Our Ref: CS/IAS17022538/Avbs2

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Neo [<mailto:kennethneo@insightadjusters.com>]

Sent: Monday, 18 June, 2018 4:37 PM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com

Cc: assignments@lkkauto.com

Subject: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Catherine,

May I know if the report has been sent to us? I do not recall receiving it.

Thanks.

Best regards,

Kenneth Neo

E-Mail : kennethneo@insightadjusters.com

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 23 March 2018 2:26 PM

To: Kenneth Neo <kennethneo@insightadjusters.com>; sur@lkkauto.com

Cc: assignments@lkkauto.com

Subject: RE: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Kenneth,

Thank you for your email.

Dear Veron,

FYNA. Our ref: CS/TP17022538/Avb

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Neo [<mailto:kennethneo@insightadjusters.com>]

Sent: Friday, 23 March, 2018 2:18 PM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>

Cc: assignments@lkkauto.com; sur@lkkauto.com

Subject: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Catherine,

Please advise if the survey report and assessment is ready?

Thanks.

Best regards,
Kenneth Neo
E-Mail : kennethneo@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd
(65) 6223 2008 • Fax : (65) 6226 2356

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 27 November 2017 2:28 PM
To: Kenneth Neo <kennethneo@insightadjusters.com>
Cc: assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Mr Kenneth,

Thank you for the assignment.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]
Sent: Monday, 27 November, 2017 11:34 AM
To: assignments <assignments@lkkauto.com>
Subject: FW: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Catherine

Please arrange accordingly and update insight Adjusters.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Neo [<mailto:kennethneo@insightadjusters.com>]
Sent: Monday, 27 November 2017 10:24 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Veron / Bryan,

Apologies I left out the contact number of Mr Tock:- **97608848**

Please assist to call him and arrange for the survey soonest, preferably by today or tomorrow.

Thank you.

Best regards,
Kenneth Neo
E-Mail : kennethneo@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd
(65) 6223 2008 • Fax : (65) 6226 2356

From: Kenneth Neo
Sent: Friday, 24 November 2017 5:51 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Bryan Ang (LKKAUTO)' <bryanang@lkkauto.com>
Subject: [IA2017-36578] Y/ref: Please advise || Ins: Changi Airport Group || Damage to vehicle due to failure of crash barrier on 12/11/2017

Dear Veron / Bryan,

We spoke with one of your colleagues earlier this afternoon. We would like to engage your good company to conduct a "Without Prejudice" vehicle damage assessment on one SJH 68U – please assess the repair cost but **do not authorise repair**.

We enclose the SAS Report and Repair Estimate herewith.

The car is presently at **53 UBI AVE 1 #03-53 SINGAPORE 408934**

Please contact Mr Tock for the inspection. Thanks.

Best regards,
Kenneth Neo
E-Mail : kennethneo@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd
133 Cecil Street, #14-02
Keck Seng Tower
Singapore 069535
(65) 6223 2008 • Fax : (65) 6226 2356

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