

20/01/2017

ASS. REC. BY:

REF: CS/MSG17022537/719017

Special Instruction:

SURVIVOR: Taufik
Maimun

ASSIGNMENT (Office)

From (Person): Jocelyn Ng

of

MSG

Date/Time: 27/11/17 @ 10:54 am

Estimated Cost:

Bill to:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJE 7642G

Insured:

at Workshop m/s

Hitachi Capital Asia

Tel:

64663022

of

No. 8 fourth lok yang rd, 629705

Policy No:

MSD/VAP/17-000961-00

Claim No:

MSL/V/17-001847

Sum Insured:

Excess:

\$ 750.00

Make of Veh:

(Client's Record)

D.O.A.

23/11/2017

CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:08pm @ 27/11/17

Person Contacted:

Su Mei

Vehicle ☒ IN / OUT

Date/Time

Action/Instruction (✓) Estimate

27/11/17 @ 1:39pm SJE 7642G - CS/MSI/0008936/Rqg1-D.O.A: 6/05/2010

27/11/17 @ 1:39pm Revert to Jocelyn Ng via Maimun.

27/11/17 @ 4:40am Siew Wei informed c/a at limit \$3600 via Maimun.

27/11/17 @ 4:47pm Informed Mr Chong Kean Yip c/a not more than \$3600
or part by part. (Mr Chong had informed by insurance on c/a
at \$3600)

Summary *Tamph*

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured _____
 Policy No _____
 Claims No _____
 Sum Insured _____ Excess: 9750
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 413K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 7 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJE 76426 Yr Regn: 2008 May
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota A/H's c.c. 1598
 Colour: Silver A/C: ☒ Insured / Std / NI / NA
 Sp. Reading: 155042 T/Radio: ☒ Insured / Std / NI / NA
 Engi No: _____
 C/No: MR053 EEE/06/03811
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ Inorder / Jammed / Leaked / Burnt or
 Brake: ☒ Inorder / Jammed / Leaked / Burnt or
 Mod: ☒ Nil / S/R/m / STD A/Rim
 Tyre Size: F: 195/65/195
 R: 2

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 77/11/170/20
 Survey held at Nitachi Capital
 Des. of Damages: ☒ Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction *check repair*
30/8/18 @ 10.15am 2nd visit to Jocalyn Ng via Mesmen. (Supplementary)
31/8/18 @ 9.38am Long Ong informed C/A at \$3500.70 via Mesmen.
31/8/18 @ 10.53am confirmed with Jamilah final PRG \$3500.70, 7 days.
 (Red B 400.70, 53%)

RECEIVED 31 AUG 2018

30/8/2018

Date/Time: File Pass to? ☐ : Preli. Report
11/8/18 *Amirah* ☐ : Final Report
 Date/Time: File Return to?

Days Of Repair: 7
 Resurvey No. of Trip: 1

Report Format: NER-00
 Lump Sum / I.B.I.: (\$) 3500.70

Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech Invs (\$) ☐ : Weekend (\$)

Survey Fee: 200
 Transportation 5 + 15 = 20
 Photos _____
 Others _____

200
10
210

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17022537/T1qb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 27-11-2017



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SJE 7642G
Policy No. MSD/VPCP/17--000961-00	Coverage (\$)	0.00
Claim No.	Excess (\$)	750.00
Assign From MERIMEN (JOCELYN NG)	Assign Date	27/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	23/11/2017	Inspection Date	27/11/2017
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Nov 2017 15:36 Sendback Est	24 Nov 2017 15:54 S\$7,331.90	27 Nov 2017 10:54 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	SJE7642G	Date of Loss:	23/11/2017 11:00 - :59
Claim Type:	OD	Policy/Cover Note No.:	MSD/VPCP/17-000961-00 (Comprehensive) Coverage: 07/05/2017 - 06/05/2018
		Excess:	S\$750.00
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/11/2017]		
Driver/Custodian:	NAGAMI SHUZO (44 / Male), NRIC: G3405153X, Tel: +6597259351		
Adj Asg. Remarks:	Please revert with market value. Thank you.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 31 August 2018 10:53 AM
To: Jamilah, Binte MohdKassim; CS A Team; SUR; Admin A; Taufikh (LKKAUTO); Rasul (LKKAUTO)
Cc: HengCheong, Poon
Subject: RE: LKK OUTSTANDING CASE FINALISE (BY GRANT CHONG) - URGENT

Dear Jamilah,

WITHOUT PREJUDICE

SJE 7642G – Confirm final fig \$3,508.70 before excess \$750.00 & GST and 7 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Sent: Thursday, 30 August 2018 2:30 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: HengCheong, Poon <poonhengcheong@hcspl.com.sg>
Subject: RE: LKK OUTSTANDING CASE FINALISE (BY GRANT CHONG) - URGENT

Dear Shiau Chan,

Thank you for the confirmation for SJX9786L.

Attached is the Supplementary for SKT6452D fynd, please.

Thank you & regards,

Jamilah

Admin Assistant

Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6265

e: jamilahbegum@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, August 30, 2018 10:25 AM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	24 Nov 2017 15:30	Cim Veh Model Changed	(201998) TOYOTA COROLLA 1.6 (A).	[R] Sun Zhu Mei
2	24 Nov 2017 15:30	Cim Created	Reg No: SJE7642G, Policy No: MSD/VPCP/17-000961-00, Acct Date: 2017/11/23, Claim Type: OD, Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Hitachi Capital Asia Pacific Pte. Ltd (HQ). Created from SAS: MJT117155077	[R] Sun Zhu Mei
3	24 Nov 2017 15:54	Cim Submitted	7331.90.	[R] Sun Zhu Mei
4	27 Nov 2017 10:06	Cim Registration Modified	Excess: -> 750.00.	[I] Jocelyn Ng Shin Bun
5	27 Nov 2017 10:08	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor): Please revert with market value. Thank you.	[I] Jocelyn Ng Shin Bun
6	27 Nov 2017 10:08	Adj Next Rpt Changed	Next Rpt: Im. Advice. Due Date: 2017/11/28	[I] Jocelyn Ng Shin Bun
7	27 Nov 2017 10:08	Adj Mandate Set	Approved: 25000.00. Reinsp: Adj decides.	[I] Jocelyn Ng Shin Bun
8	27 Nov 2017 10:48	Assignment 1st Accessed		[A] Pauline Soh Li Ping
9	27 Nov 2017 10:54	Adj Assignment Cancelled	IHS unable to attend (IHS meeting + Claims sharing)	[I] Jocelyn Ng Shin Bun
10	27 Nov 2017 10:54	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Jocelyn Ng Shin Bun
11	27 Nov 2017 10:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ): Please revert with market value. Thank you.	[I] Jocelyn Ng Shin Bun
12	27 Nov 2017 10:54	Adj Next Rpt Changed	Next Rpt: Im. Advice. Due Date: 2017/11/28	[I] Jocelyn Ng Shin Bun
13	27 Nov 2017 10:54	Adj Mandate Set	Approved: 25000.00. Reinsp: Adj decides.	[I] Jocelyn Ng Shin Bun
14	27 Nov 2017 11:55	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	27 Nov 2017 16:36	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH	[A] CATHERINE CHONG KAI LING
16	28 Nov 2017 13:22	Adj Rpt Initiated		[A] SHIAU CHAN
17	28 Nov 2017 13:38	Adj Im. Advice Submitted	Next Rpt: Final Rpt. Due Date: 2017/12/27	[A] SHIAU CHAN
18	28 Nov 2017 13:38	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2017/12/27	[A] SHIAU CHAN
19	28 Nov 2017 13:39	Adj Mandate Request	Cur. Req: 4834.20: DAMAGES CONSISTENT, KINDLY ADVISE ON REPAIR COST OFFER TO REPAIRER. (MARGIN OF REPAIR: \$3,820.00)	[A] SHIAU CHAN
20	29 Nov 2017 09:40	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2017/12/27, Mandate Remarks: a if c; check items to be confirmed; repair cost limit at \$3600.00 (subject to excess)	[I] Lui Siew Wei
21	29 Nov 2017 09:40	Adj Mandate Set	Approved: 3261.20: a if c; check items to be confirmed; repair cost limit at \$3600.00 (subject to excess)	[I] Lui Siew Wei
22	21 Mar 2018 17:30	Cim Supp Created (S:693728)		[R] Grant Chong Kean Yap
23	21 Mar 2018 17:44	Cim Submitted (S:693728)	187.00.	[R] Grant Chong Kean Yap
24	21 Mar 2018 17:44	Adj Co Assigned (S:693728)	LKK Auto Consultants Pte Ltd (HQ):	[I] Merimen Administrator
25	22 Mar 2018 16:05	Supp Combined (S:693728)		[A] SHIAU CHAN
26	30 Aug 2018 10:15	Adj Im. Advice Submitted	Next Rpt: Final Rpt. Due Date: 2017/12/27	[A] SHIAU CHAN
27	30 Aug 2018 10:16	Adj Mandate Request	Cur. Req: 3508.70: DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
28	31 Aug 2018 09:38	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2017/12/27, Mandate Remarks: a if c; check items to be confirmed; repair cost limit at \$3600.00 (subject to excess)	[I] Keny Ong Thiam Beng
29	31 Aug 2018 09:38	Adj Mandate Set	Approved: 3508.70: a if c; check items to be confirmed; repair cost limit at \$3600.00 (subject to excess)	[I] Keny Ong Thiam Beng

Date From



Date To



Audit Type

None

Go

ACTIVITY

[27/11/2017 10:48] Pauline Soh Li Ping:
IHS unable to attend (IHS meeting + Claims sharing)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1649001	24/11/2017 15:30	Motor	Hitachi Capital Asia Pacific Pte. Ltd	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	SJE7642G		xx.xx

8/31/2018

Merimen e-Claims

1651688	28/11/2017 13:22	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJE7642G		10.70
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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 30 Aug 2018

Preliminary Advice

Vehicle No	: SJE7642G	Accident Date	: 23/11/2017
Make	: TOYOTA COROLLA	Policy No.	: MSD/VPCP/17-000961-00
Assignment Date	: 27/11/2017	Excess	: S\$750.00
Date of Inspection	: 27/11/2017	Est. Duration of Repair	: 7.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,518.90	(ESTIMATE \$7,331.90 + SUPPLEMENTARY \$187.00)
Revised Amount	:S\$	3,508.70	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	3,508.70	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	13,000.00
COE / PARF Rebate	:S\$	9,180.00
Salvage Value	:S\$	
Margin for Repair	:S\$	3,820.00

Remarks

- (X) The vehicle is economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 29 November, 2017 4:47 PM
To: KeanYap, Chong
Cc: SUR
Subject: VEHICLE SJE 7642G (DOA: 23/11/2017)

Dear Mr Chong,

As instructed by our client MSIG Insurance, please proceed to repair the insured vehicle **SJE 7642G** at repair cost not more than **\$3,600.00 on part by part basis (excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

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No.	On	Audit	Remarks	By
1	24 Nov 2017 15:30	Cim Veh Model Changed	(201998) TOYOTA COROLLA 1.6 (A).	[R] Sun Zhu Mei
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ACTIVITY

[27/11/2017 10:48] Pauline Soh Li Ping:
IHS unable to attend (IHS meeting + Claims sharing)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1649001	24/11/2017 15:30	Motor	Hitachi Capital Asia Pacific Pte. Ltd	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	SJE7642G		xx.xx
1651688	28/11/2017 13:22	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJE7642G		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 28 Nov 2017

Preliminary Advice

Vehicle No	: SJE7642G	Accident Date	: 23/11/2017
Make	: TOYOTA COROLLA	Policy No.	: MSD/PCP/17-000961-00
Assignment Date	: 27/11/2017	Excess	: S\$750.00
Date of Inspection	: 27/11/2017	Est. Duration of Repair	: 7.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,331.90
Revised Amount	:S\$	3,261.20
Check Items (Estimated)	:S\$	1,573.00
Total	:S\$	4,834.20

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	13,000.00
COE / PARF Rebate	:S\$	9,180.00
Salvage Value	:S\$	
Margin for Repair	:S\$	3,820.00

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. KINDLY ADVISE ON REPAIR COST OFFER TO REPAIRER. (MARGIN OF REPAIR: \$3,820.00)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	0399N
Vehicle Details	
Vehicle No.	SJE7642G
Vehicle to be Exported	No
Intended De-registration Date	28 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	COROLLA ALTIS 1.6 AUTO
Primary Colour	Silver
Manufacturing Year	2008
Engine No.	3ZZ4748724
Chassis No.	MR053ZEE106103811
Maximum Power Output	80.0 kW (107 bhp)
Open Market Value	\$16,994.00
Original Registration Date	07 May 2008
First Registration Date	07 May 2008
Transfer Count	0
Actual ARF Paid	\$16,994.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	06 May 2018
PARF Rebate Amount	\$8,497.00
Intended COE Rebate Details	
COE Expiry Date	06 May 2018
COE Category	A - Car (1600cc & below)
COE Period(Years)	10
QP Paid	\$15,600.00
COE Rebate Amount	\$683.00
Total Rebate Amount	\$9,180.00

The information contained herein is correct as at 28 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2017 15:14
Date Of Accident	23/11/2017 11:00
Exact Location Of Accident	WOODLANDS CENTRE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJE7642G
Insured/Policyholder	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	JUNTAIYO@HCSPL.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-64663022

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA-1.6 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MSD/VPCP/17-000961-00
Cover Note Number	

Driver

Name of Driver	NAGAMI SHUZO
Passport No/FIN	G3405153X
Date Of Birth	03/08/1973
Occupation	OUTDOOR
Date Of Driving Pass	04/09/2017
Driving Experience	0 YEAR AND 2 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97259351
Fax Number	
Contact Number	
EMail Address	NAGAMI@SCREEN-SPE.COM.SG

Address
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - LESSEE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD ON COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Was any body injured in the Accident? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GQ154S
 Vehicle Make/Model/Colour CANTER
 Details Of Properties
 Name of Driver LIM HAI TAT (LIN HAIDA)
 NRIC/Passport Number S7804816C
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number
 Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

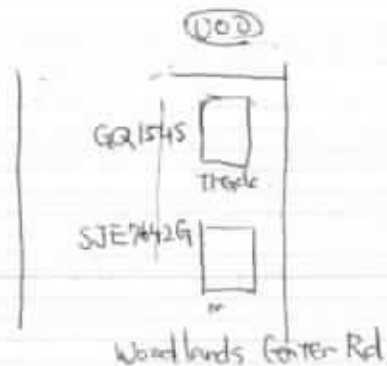


Policyholder's Signature
Date & Time:

永見宗三
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

信号待ちで2台並んで止まっていたが、信号が赤色から青色に変わった
前に車も発進させてしまい、トランク後部に衝突。

I was waiting at the traffic light behind a truck (GQ154S). I thought the light
had turned green so I moved forward and accidentally hit the truck in front of me.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax: 6734 8835
www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

HITACHI
 Inspire the Next

 INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)**
PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SJE7642G
Policy No:	MSD/VPCP/17-000961-00	Date of Loss:	23/11/2017
Vehicle Reg. No.:	SJE7642G	Driveable?	
Driver Age/Info:	44 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD		
Driver:	NAGAMI SHUZO		
Make/Model:	TOYOTA COROLLA, 1.6 (A)	Vehicle Reg. Date:	07/05/2008
Vehicle Colour:	SILVER	Chassis No:	MR053ZEE106103811
Engine No:	3ZZ4748724	<i>Tan Jiah 92495749</i> <i>Revert, Not Authorised</i> <i>27/11/17 @ 1210</i> <i>7 days Ex \$750</i>	
Odometer:	100200 KM		
Paint Type:		<i>Resuming before paint</i> <i>See @ the auto.com</i>	
Total Loss?	NO		
Est. Duration of Repair (day)	12		
Description of Accident/Loss	REFER TO ATTACHMENT		
Remarks:	PLEASE KINDLY ARRANGE YOUR ADJUSTER TO INSPECT OUR CLIENT'S VEHICLE WHICH HAS BEEN GROUNDED AT OUR WORKSHOP.		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

COST OF CLAIMS

	Amount
Parts	3,371.90
Miscellaneous Items	0.00
Labour	3,960.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (S\$)	7,331.90
- Excess (S\$)	750.00
(S\$)	6,581.90
+ GST 7.00% (S\$)	460.73
Nett Amount (S\$)	7,042.63

 This claim is handled by: **SUN ZHU MEI**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 24 Nov 2017)

Parts: 143 **TOYOTA COROLLA 1.6 (A) (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's **(Price-denominated Standard List)**

Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SJE7642G/24/11/2017 15:54

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front Bumper <i>de</i>	0.00	0.00	*180.00 F
2	10		*Front Bumper Clips <i>ne</i>	0.00	0.00	*15.00 F
3	2		*Front Bumper Retainer Outer RH/LH <i>ne</i>	0.00	0.00	*50.00 F
4	2		*Front Bumper Retainer Inner RH/LH <i>ne</i>	0.00	0.00	*10.00 F
5	1		*Front Number Plate with Casing <i>bt</i>	0	0.00	*45.00 FS
6	1		*Centre Grille <i>de</i>	0.00	0.00	*90.00 F
7	1		*Front Bumper Lower Grille <i>de</i>	0.00	0.00	*35.00 F
8	2		*Fog Lamp RH/LH ✓	0.00	0.00	*180.00 F <i>h</i>
9	2		*Fog Lamp Cover RH/LH <i>x</i>	0.00	0.00	*50.00 F <i>x n</i>
10	2		*Headlamp RH/LH <i>?</i>	0.00	0.00	*260.00 F <i>h</i>
11	1		*Support Panel <i>bt</i>	0.00	0.00	*240.00 F <i>x n</i>
12	1		*Brace Panel	0.00	0.00	*35.00 F <i>b</i>
13	1		*Bonnet <i>bt</i>	0.00	0.00	*200.00 F
14	2		*Bonnet Hinge RH/LH <i>bt</i>	0.00	0.00	*50.00 F
15	1		*Bonnet Insulator <i>x</i>	0.00	0.00	*105.00 F <i>x n</i>
16	10		*Bonnet Insulator Clips <i>?</i>	0.00	0.00	*15.00 F <i>x n</i>
17	1		*Bonnet Lock <i>bt</i>	0.00	0.00	*40.00 F
18	2		*Horn High / Low <i>?</i>	0.00	0.00	*90.00 F <i>x n</i>
19	1		*Condenser <i>?</i>	0.00	0.00	*270.00 F <i>x n</i>
20	1		*Radiator <i>?</i>	0.00	0.00	*390.00 F <i>x n</i>
21	1		*Fan Cowling <i>?</i>	0.00	0.00	*70.00 F <i>x n</i>
22	1		*Top Cowling <i>?</i>	0.00	0.00	*50.00 F <i>x n</i>
23	1		*Fan Motor <i>?</i>	0.00	0.00	*85.00 F <i>x n</i>
24	1		*Fan Blade <i>?</i>	0.00	0.00	*50.00 F <i>x n</i>
25	2		*Radiator bracket RH/LH <i>?</i>	0.00	0.00	*40.00 F <i>x n</i>
26	1		*Bonnet Stain Holder <i>x</i>	0.00	0.00	*12.00 F <i>x n</i>
27	1		*RH Fender <i>Ry</i>	0.00	0.00	*130.00 F <i>x n</i>
28	1		*LH Fender <i>Ry</i>	0.00	0.00	*130.00 F <i>x n</i>
29	2		*Fender VVTI Logo <i>ne</i>	0.00	0.00	*32.00 F
30	2	REPAIR	*Front Pillar RH/LH	0.00	0.00	- <i>Rx</i>
31	1		*Coolant <i>ne</i>	0	0.00	*50.00 FS <i>x</i>
32	1		*Engine Under Cover Centre <i>?</i>	0.00	0.00	*60.00 F <i>x n</i>
33	10		*Engine Under Cover Clips <i>?</i>	0.00	0.00	*15.00 F <i>x n</i>

F=Franchise part. S=SpcNett

Sub Total (S\$)	3,074.00
+ Margin on L,N Items 10.00% (S\$)	297.90
Total Parts (S\$)	3,371.90

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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align and replace damaged parts of FRONT portion	New	80900 1,800.00
2	Spray painting work on FRONT portion of affected area	New	1800 1,800.00
3	Check Wiring, re-align headlamps and ensure proper function	New	30 80.00
4	Refill compressor oil, vacuum and refill aircond gas	New	100 180.00
5	Transfer Bonnet lock & mechanism to new Bonnet	New	100 100.00
Gross Labour Cost (S\$)			3,960.00

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© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835
www.hitachi-capital.com.sg**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Mar 2018)
 Parts: 143 TOYOTA COROLLA 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SJE7642G/21/03/2018 17:44
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front reinforcement	0.00	0.00	FT ✓ *120.00 F
2	1		*Front bumper bracket RH	0.00	0.00	NEC ✓ *25.00 F
3	1		*Front bumper top rubber	0.00	0.00	de ✓ *25.00 F
Sub Total (S\$)						170.00
+ Margin on L,N Items 10.00% (S\$)						17.00
Total Parts (S\$)						187.00

F=Franchise part.

Hitachi Capital Asia Pacific Pte. Ltd/SJE7642G/21/03/2018 17:44. Not valid without Reference section.
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HITACHI
 Inspire the Next

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SJE7642G
Policy No:	MSD/VPCP/17-000961-00	Date of Loss:	23/11/2017
Vehicle Reg. No.:	SJE7642G	Driveable?	
Driver Age/Info:	44 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD		
Driver:	NAGAMI SHUZO		
M. /Model:	TOYOTA COROLLA, 1.6 (A)	Vehicle Reg. Date:	07/05/2008
Vehicle Colour:	SILVER	Chassis No:	MR053ZEE106103811
Engine No:	3ZZ4748724	<i>Tanjik 92495749</i> <i>Revent, Not authorised</i> <i>27/11/17 @ 1210</i> <i>7 days Ex \$750</i>	
Odometer:	100200 KM		
Paint Type:		<i>Resony before paint</i> <i>see e file auto.com</i>	
Total Loss?	NO		
Est. Duration of Repair (day)	12		
Description of Accident/Loss	REFER TO ATTACHMENT		
Remarks:	PLEASE KINDLY ARRANGE YOUR ADJUSTER TO INSPECT OUR CLIENT'S VEHICLE WHICH HAS BEEN GROUNDED AT OUR WORKSHOP.		

Present Location: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)

COST OF CLAIMS	Amount
Parts	3,371.90
Miscellaneous Items	0.00
Labour	3,960.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (S\$)	7,331.90
- Excess (S\$)	750.00
(S\$)	6,581.90
+ GST 7.00% (S\$)	460.73
Nett Amount (S\$)	7,042.63

This claim is handled by: SUN ZHU MEI

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align and replace damaged parts of FRONT portion	New	809.00 1,800.00
2	Spray painting work on FRONT portion of affected area	New	100.00 1,800.00
3	Check Wiring, re-align headlamps and ensure proper function	New	30.00 80.00
4	Refill compressor oil, vacuum and refill aircond gas	New	100.00 180.00
5	Transfer Bonnet lock & mechanism to new Bonnet	New	100.00 100.00
Gross Labour Cost (S\$)			3,960.00

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Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

Supplementary \$ 170 + 10% = \$187

parts \$ 997 + 10% = \$ 1096.70

Staff \$ 95

labour \$ 2130

Total P/P \$ 3508.70 @ 7 day \$

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 24 Nov 2017)
 Parts: 143 TOYOTA COROLLA 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SJE7642G/24/11/2017 15:54
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front Bumper <i>de</i>	0.00	0.00	*180.00 F ✓
2	10		*Front Bumper Clips <i>de</i>	0.00	0.00	*15.00 F ✓
3	2		*Front Bumper Retainer Outer RH/LH <i>de</i>	0.00	0.00	*50.00 F ✓
4	2		*Front Bumper Retainer Inner RH/LH <i>de</i>	0.00	0.00	*10.00 F ✓
5	1		*Front Number Plate with Casing <i>bt</i>	0	0.00	*45.00 FS ✓
6	1		*Centre Grille <i>de</i>	0.00	0.00	*90.00 F ✓
7	1		*Front Bumper Lower Grille <i>de</i>	0.00	0.00	*35.00 F ✓
8	2		*Fog Lamp RH/LH ✓	0.00	0.00	*180.00 FX
9	2		*Fog Lamp Cover RH/LH ✓	0.00	0.00	*50.00 FX
10	(2)		*Headlamp RH/LH ?	0.00	0.00	*260.00 F ✓
11	1		*Support Panel <i>bt</i> ← cancel (repair)	0.00	0.00	*240.00 FX
12	1		*Brace Panel	→ 0.00	0.00	*35.00 F ✓
13	1		*Bonnet <i>bt</i>	0.00	0.00	*200.00 F ✓
14	2		*Bonnet Hinge RH/LH <i>bt</i>	0.00	0.00	*50.00 F ✓
15	1		*Bonnet Insulator ✗	0.00	0.00	*105.00 FX
16	10		*Bonnet Insulator Clips ?	0.00	0.00	*15.00 FX
17	1		*Bonnet Lock <i>bt</i>	0.00	0.00	*40.00 F ✓
18	2		*Horn High / Low ?	0.00	0.00	*90.00 FX
19	1		*Condenser ?	0.00	0.00	*270.00 FX
20	1		*Radiator ?	0.00	0.00	*390.00 FX
21	1		*Fan Cowling ?	0.00	0.00	*70.00 FX
22	1		*Top Cowling ?	0.00	0.00	*50.00 FX
23	1		*Fan Motor ?	0.00	0.00	*85.00 FX
24	1		*Fan Blade ?	0.00	0.00	*50.00 FX
25	2		*Radiator bracket RH/LH ?	0.00	0.00	*40.00 FX
26	1		*Bonnet Stain Holder ✗	0.00	0.00	*12.00 FX
27	1		*RH Fender <i>Ry</i>	0.00	0.00	*130.00 FX
28	1		*LH Fender <i>Ry</i>	0.00	0.00	*130.00 FX
29	2		*Fender VVTI Logo <i>de</i>	0.00	0.00	*32.00 F ✓
30	2	REPAIR	*Front Pillar RH/LH	0.00	0.00	-
31	1		*Coolant <i>de</i>	0	0.00	*50.00 FS ✓
32	1		*Engine Under Cover Centre ?	0.00	0.00	*60.00 FX
33	10		*Engine Under Cover Clips ?	0.00	0.00	*15.00 FX

F=Franchise part. S=SpcNett.

Sub Total (S\$) 3,074.00
 + Margin on L,N Items 10.00% (S\$) 297.90
 Total Parts (S\$) 3,371.90

Hitachi Capital Asia Pacific Pte. Ltd/SJE7642G/24/11/2017 15:54. Not valid without Reference section.
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合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: HITACHI CAPITAL ASIA PACIFIC PTE.LTD

8 FOURTH LOK YANG ROAD

SINGAPORE 629705

ALTIS
GRANT

NO: DLE9196499

PAGE: 1

DATE: 29/11/2017

A/C CODE: LDHC008

TERMS: CR

5.

VEH NO: SJE7642G

Part No	Description	Location	Qty	Unit Price	Amount
				<u>SIN</u>	<u>SIN</u>
1 ✓ T52119-02850	BUMPER FR	DB2G	1	180.00	180.00
2 T52161-0K040	CLIP BUMPER	DUIAD10-10	10	1.50	15.00
3 T52115-02140	BUMPER RETAINER FR RH	DUIAD28-3	1	25.00	25.00
4 T52116-02140	BUMPER RETAINER FR LH	DUIAD46-2	1	25.00	25.00
5 T53879-28030	CLIP 28010 INNER	DUIA82	2	5.00	10.00
6 ✓ T81130-02720	H/LAMP RH	DB1H3	1	130.00	130.00
7 ✓ T81170-02720	H/LAMP LH	DB1G4	1	130.00	130.00
8 ✓ T53301-12A80	BONNET	DB1J20	1	200.00	200.00
9 T53410-12550	BONNET HINGE RH	DUIAD33-1	1	25.00	25.00
10 T53420-12520	BONNET HINGE LH	DUIAD33-5	1	25.00	25.00
11 T53510-02380	BONNET LOCK	DUIB86	1	40.00	40.00
12 ✓ T52021-02101	BUMPER REINF FR	DB1I6L	1	120.00	120.00
13 ✓ T57141-12090 TH	BUMPER BKT FR RH	DUIC40-1	1	25.00	25.00
14 T75443-06151	PLATE (VVTI)	DUIAS3-19	2	16.00	32.00
15 T53208-02120	BRACE PANEL	DUIE31-2	1	35.00	35.00
16 ✓ T53100-02310	GRILLE	DB2G	1	90.00	90.00
17 ✓ T53112-02190	GRILLE LOWER	DB1KS-1	1	35.00	35.00

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...Cont'd



Grant Be



合興汽車零件私人有限公司 HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: HITACHI CAPITAL ASIA PACIFIC PTE.LTD

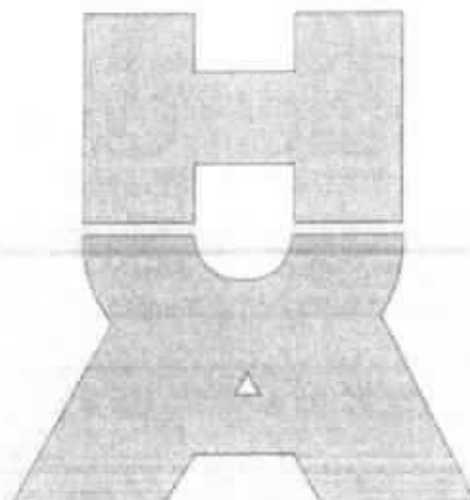
NO: DLI9196499

PAGE: 2

TOTAL QUANTITY:	28	TOTAL	SIN 1,142.00
		ADD GST @ 7%	79.94
		GRAND TOTAL	<u>SIN 1,221.94</u>

O/R: 103002

1 GEN



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合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

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Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: HITACHI CAPITAL ASIA PACIFIC PTE.LTD

8 FOURTH LOK YANG ROAD

SINGAPORE 629705

ALTIS
GRANT

NO: DLI9196598

PAGE: 1

DATE: 30/11/2017

A/C CODE: LDHC008

TERMS: CR

VEH NO: SJE7642G

Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SIN
1 T53395-02050	BUMPER TOP RUBBER	DU1G2-3	1	25.00	25.00
TOTAL QUANTITY:			1	TOTAL	SIN 25.00
				ADD GST @ 7%	1.75
				GRAND TOTAL	SIN 26.75

O/R: 103002

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Nov 2017 Sendback Est	24 Nov 2017 15:54 S\$7,331.90	27 Nov 2017 10:54 Edit Adj Rpt	S\$3,508.70 Edit Estimates	S\$3,508.70 View Rpt		Pending for Survey Report Cancel Case
Supp #1	21 Mar 2018 17:30	21 Mar 2018 17:44 S\$187.00	21 Mar 2018 17:44			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	SJE7642G	Date of Loss:	23/11/2017 11:00 - :59 [114 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / MSC/V/17-001847	Policy/Cover Note No.:	MSD/VPCP/17-000961-00 (Comprehensive) Coverage: 07/05/2017 - 06/05/2018
		Excess:	S\$750.00
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/12/2017]		
Driver/Custodian:	NAGAMI SHUZO (44 / Male), NRIC: G3405153X, Tel: +6597259351		
Adj Asg. Remarks:	Please revert with market value. Thank you.		

ASSOCIATED MAIL RECEIVED
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- MSIG_SG (31/08/2018): Alert - Adj Mandate Approved (S\$3508.70) - SJE7642G - Claim Handler: Jocelyn Ng ...
- MSIG_SG (29/11/2017): Alert - Adj Mandate Approved (S\$3261.20) - SJE7642G - Claim Handler: Jocelyn Ng ...

ALL ASSOCIATED TASKS
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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SJE7642G (MSC/V/17-001847)
 OD
 Nov 23 2017 11:00AM
 [HITACHI CAPITAL ASIA PACIFIC PTE LTD]
 Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)							Thumbnail	Print	
1	23/11/17 15:53	Accident Statement							Load HTM		
2	24/11/17 15:54	Repairer Estimates							Load HTM		
3	21/03/18 17:44	Repairer Estimates Suppl. #1							Load HTM		
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1	28/11/17 13:38	Adjuster Immediate Advice							Load HTM		
2	30/08/18 10:15	Adjuster Immediate Advice							Load HTM		
									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
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2	30/08/18 10:06	Chassis Number							Load JPG	☒	
3	30/08/18 10:06	General View							Load JPG	☒	
4	30/08/18 10:06	General View							Load JPG	☒	
5	30/08/18 10:06	General View							Load JPG	☒	
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Assessment Reports			1 per page	☒
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Documentation			1 per page	☒
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No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/11/17 09:53	PARF COE	 Load PDF	
2	27/11/17 09:53	Enquire Transfer Fee Details	 Load PDF	
3	27/11/17 10:09	TP GIA Report	 Load PDF	

Assessment Reports			1 per page	☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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3	30/08/18 10:12	REVISED ESTIMATE		Load PDF
4	31/08/18 12:52	Parts Invoice		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	☒
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Photos/Images			3 per page	☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	23/11/17 15:53	Sketch Plan		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17022537/T1QBE2

Date: 31/08/2018

REFERENCE

Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD	Policy No:	MSD/VPCP/17-000961-00	Claim No:	MSC/V/17-001847
Date of Loss:	23/11/2017	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJE7642G	Engine No:	3ZZ4748724
Make & Model:	TOYOTA COROLLA, 1.6 (A)	Chassis No:	MR053ZEE106103811
Reg. Date:	07/05/2008 (Man. Year: 2008)	Odometer:	155042 km
Colour:	Silver		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	S\$13,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,558.90	1,378.70	2,180.20	61.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,960.00	2,130.00	1,830.00	46.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,518.90	3,508.70	4,010.20	53.33
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	6,768.90	2,758.70	4,010.20	59.24
+ GST 7.00/7.00% (S\$)	473.82	193.11	280.71	59.24
Nett Amount (S\$)	7,242.72	2,951.81	4,290.91	59.24

INSPECTION

Date of Assignment:	27/11/2017	Present Location:	Hitachi Capital Asia Pacific Pte. Ltd (HQ)
Date Inspected:	27/11/2017	Inspected At:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road Singapore 629705
Estimated Period of Repair:	7.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 31 Aug 2018)
Parts: 143	TOYOTA COROLLA 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJE7642G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front Bumper	Deformed	180.00 F	*180.00 F
2	10		*Front Bumper Clips	Necessary	15.00 F	*15.00 F
3	2		*Front Bumper Retainer Outer RH/LH	Necessary	50.00 F	*50.00 F
4	2		*Front Bumper Retainer Inner RH/LH	Necessary	10.00 F	*10.00 F
5	1		*Front Number Plate with Casing	Bent	45.00 FS	*45.00 FS
6	1		*Centre Grille	Deformed	90.00 F	*90.00 F
7	1		*Front Bumper Lower Grille	Deformed	35.00 F	*35.00 F
8	2		*Fog Lamp RH/LH	Not Necessary	180.00 F	*- F
9	2		*Fog Lamp Cover RH/LH	Not Necessary	50.00 F	*- F
10	2		*Headlamp RH/LH	Cracked	260.00 F	*260.00 F
11	1		*Support Panel	Not Necessary	240.00 F	*- F
12	1		*Brace Panel	Bent	35.00 F	*35.00 F
13	1		*Bonnet	Bent	200.00 F	*200.00 F
14	2		*Bonnet Hinge RH/LH	Bent	50.00 F	*50.00 F
15	1		*Bonnet Insulator	Not Necessary	105.00 F	*- F
16	10		*Bonnet Insulator Clips	Not Necessary	15.00 F	*- F
17	1		*Bonnet Lock	Bent	40.00 F	*40.00 F
18	2		*Horn High / Low	Not Necessary	90.00 F	*- F
19	1		*Condenser	Not Necessary	270.00 F	*- F
20	1		*Radiator	Not Necessary	390.00 F	*- F
21	1		*Fan Cowling	Not Necessary	70.00 F	*- F
22	1		*Top Cowling	Not Necessary	50.00 F	*- F
23	1		*Fan Motor	Not Necessary	85.00 F	*- F
24	1		*Fan Blade	Not Necessary	50.00 F	*- F
25	2		*Radiator bracket RH/LH	Not Necessary	40.00 F	*- F
26	1		*Bonnet Stain Holder	Not Necessary	12.00 F	*- F
27	1		*RH Fender	Repair	130.00 F	*- F
28	1		*LH Fender	Repair	130.00 F	*- F
29	2		*Fender VVTI Logo	Necessary	32.00 F	*32.00 F
30	2	REPAIR	*Front Pillar RH/LH (WCP)(NPA)	Repair	-	*- F
31	1		*Coolant	Necessary	50.00 FS	*50.00 FS
32	1		*Engine Under Cover Centre	Not Necessary	60.00 F	*- F
33	10		*Engine Under Cover Clips	Not Necessary	15.00 F	*- F
Supplementary #1						
34	1		*Front reinforcement	Bent	120.00 F	*120.00 F
35	1		*Front bumper bracket RH	Necessary	25.00 F	*25.00 F
36	1		*Front bumper top rubber	Deformed	25.00 F	*25.00 F

F=Franchise part. S=SpcNett.

Sub Total (S\$)	3,244.00	1,262.00
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Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				+ Margin on L,N Items 10.00/10.00% (S\$)	314.90	116.70
				Total Parts (S\$)	3,558.90	1,378.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	Panel beat, cut, weld, re-align and replace damaged parts of FRONT portion	New	1,800.00	900.00
2	Spray painting work on FRONT portion of affected area	New	1,800.00	1,100.00
3	Check Wiring, re-align headlamps and ensure proper function	New	80.00	30.00
4	Refill compressor oil, vacuum and refill aircond gas	New	180.00	100.00
5	Transfer Bonnet lock & mechanism to new Bonnet	New	100.00	0.00
Gross Labour Cost (S\$)			3,960.00	2,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >