

22/03/2002

ASS. REC. BY:

REF: CS/FWD17022530/T1vb<sup>SM</sup>

Special Instruction:

Survivor: Taufik  
merimen

ASSIGNMENT (Office)

From (Person): Clara Li

of FWD

Date/Time: 27/11/17 @ 9.42am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLA 2749M

Insured:

at Workshop m/s

Performance Motors

Tel: 9116 5199

of 303 Alexandra Road

Policy No: PN P V 2017 - 00000689

Claim No:

12017 0000 7722

Sum Insured:

Excess:

\$800.00

Make of Veh:

D.O.A. 11/11/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:36am @ 27/11/17

Person Contacted:

Merina

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLA 2749M-X
28/11/17	Revert by merimen
28/11/17	Recd approved from clara by merimen
28/11/17	Informed Merina c/A ex \$800 by email
28/2/18	Final fig \$9301.95 confirmed by email (Recd 2540.25, 2190)

Surveyor: Tamara

REF:

FWD

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLA 2749 M Yr Regn: 2016, Feb

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 520I

c.c.

1997

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

17657

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WB 45N 32030D 829183

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R17

R:

17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27/1/2016

Survey held at

PML

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 28 FEB 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

JSP typist

Report Format:

merimen

Lump Sum / I.B.I. (\$

9301.95

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

250
50
50
10

# Survey Department Check List (Case Handler)

Reference No.: CS/FWD 17022530/Tlvb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin ( ):** Case handler to make sure all information created by the assignment team are **ACCURATE**.

		Y-Date	N-Date	Y-Date	N-Date
<b>(1) Office Assign Form</b>					
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

**Surveyor ( ):** Case handler to make sure the surveyor completed all required information.

<b>(1) Assignment Form</b>					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 28/2/18  
Case Handler Date

\*C: Critical \*N: Nor-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS/FWD17022530/T1vb

6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 27-11-2017



Code : FWD

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLA 2749M
Policy No.	Coverage (\$)	0.00
Claim No. 1201700007722	Excess (\$)	800.00
Assign From CLARA LI	Assign Date	27/11/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date 11/11/2017	Inspection Date 27/11/2017
Survey held at PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941	

## 5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 28 November, 2017 3:57 PM  
**To:** Merina Chia San San  
**Cc:** Keith Leo Chi Yung; PBSP; SUR  
**Subject:** SLA 2749M-DOA: 11/11/2017 (FWD OD)

Dear Merina,

As instructed by our client **FWD**, please proceed to repair the insured vehicle **SLA 2749M (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SLA2749M (1201700007722)**

OD

Nov 11 2017 3:00PM

[YU YAH LENG]

Performance Motors Limited

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on **28/11/2017 11:25 AM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$10530.10) - SLA2749M - Claim Handler: Clara Li Zi Rong

Approved:10530.10:Policy excess \$800

### DOCUMENTS SUMMARY

There are no documents.

## Nivitha (LKK Auto)

---

**From:** clara.li@fwd.com  
**Sent:** Monday, 27 November, 2017 9:42 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Subject:** FW: Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report. Our Ref: 1201700007722  
**Attachments:** SLA2749M Quotation.pdf  
**Importance:** High

Hi LKK team,

Please refer to the email below and liaise with the repairer for OD survey.

Attached is the repair estimate. Policy excess \$800.00.

Please create the case in Merimen and revert to us with prelim report.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



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**From:** Merina Chia San San [mailto:merina.chia.sansan@simedarby.com.sg]

**Sent:** Friday, 24 November, 2017 6:34 PM

**To:** Clara Li Zirong - SGUser

**Cc:** formiscmails@gmail.com

**Subject:** RE: Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report. Our Ref: 1201700007722

**Importance:** High

Dear Clara,

Please refer to the attached quotation for your perusal.

Please kindly assist to arrange survey for the vehicle. Car in workshop.

Thank you

Regards,

*Merina Chia*

Customer Service Advisor | Body and Paint  
Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Hp (+65) 9116 5199 | Fax (+65) 6479 4601

[merina.chia.sansan@simedarby.com.sg](mailto:merina.chia.sansan@simedarby.com.sg)



<https://www.pml-bmw.com.sg/en/ssl/test-drive.html>



Please consider the environment before printing this e-mail.

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

---

**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [mailto:[clara.li@fwd.com](mailto:clara.li@fwd.com)]

**Sent:** Thursday, 23 November, 2017 4:43 PM

**To:** Merina Chia San San

**Cc:** [formiscmails@gmail.com](mailto:formiscmails@gmail.com)

**Subject:** RE: Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report. Our Ref: 1201700007722

Hi Merina,

We refer to the email below from Mr Chin.

Please submit a copy of repair estimate to us and arrange for OD survey.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims



FWD-Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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---	---	--	---

From: formiscmails [<mailto:formiscmails@gmail.com>]

Sent: Thursday, 23 November, 2017 2:09 PM

To: [merina.chia.sansan@simedarby.com.sg](mailto:merina.chia.sansan@simedarby.com.sg); Clara Li Zirong - SGUser

Subject: Re: Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report. Our Ref: 1201700007722

Hello Clara —

Allow me to introduce Merina from PML.

I have dropped my car with Merina to assess the cost to repair and to repair.

Clara, when you help me to recover from the Third Party, please help with full recovery:

1. Cost of repair
2. Excess
3. Loss of use.

Thank you very much!

Wee Sheng

Sent from my iPhone

**From:** formiscmails <[formiscmails@gmail.com](mailto:formiscmails@gmail.com)>

**Date:** 22 November 2017 at 19:30:36 SGT

**To:** [clara.li@fwd.com](mailto:clara.li@fwd.com)

**Subject:** Re: Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report. Our Ref: 1201700007722

Noted with much thanks!

Sent from my iPhone

On 22 Nov 2017, at 16:08, <[clara.li@fwd.com](mailto:clara.li@fwd.com)> <[clara.li@fwd.com](mailto:clara.li@fwd.com)> wrote:

Hi Mr Chin,

You may inform your preferred workshop i.e. Performance Motors Ltd to submit repair estimate to us directly for our assessment on your own damage claim.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)

<image004.png>

<image005.jpg>

---

**From:** charn's customcraft [<mailto:toaddphoto@gmail.com>]

**Sent:** Wednesday, 22 November, 2017 3:51 PM

**To:** [formiscmails@gmail.com](mailto:formiscmails@gmail.com)

**Cc:** Clara Li Zirong - SGUser

**Subject:** RE: Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report. Our Ref: 1201700007722

Hi,

Amended accident report as attached.

**THANKS & REGARDS,**

**KELLY LEE**

**CHARN'S CUSTOMCRAFT**

**TELEPHONE:**

**6272 5429**

**GST REG NO: M90367863L**

---

**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]

**Sent:** Wednesday, 22 November, 2017 2:10 PM

**To:** [toaddphoto@gmail.com](mailto:toaddphoto@gmail.com)

**Cc:** [formiscmails@gmail.com](mailto:formiscmails@gmail.com)

**Subject:** Submit Addendum - from TP to OD - SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report.

**Importance:** High

Hi Kelly,

Please assist our policyholder to amend the accident report from "claiming against TP" to "claiming under own insurance policy".

Attached is the signed addendum and please fill up with the necessities.

Kindly forward our policyholder a copy of the full accident report afterwhich.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)

<image006.png>

<image007.jpg>

---

**From:** W Chin [<mailto:formiscmails@gmail.com>]

**Sent:** Tuesday, 21 November, 2017 12:34 PM

**To:** charn's customcraft

**Cc:** Clara Li Zirong - SGUser

**Subject:** Re: SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and 3. Supplementary Text for Report.

Thanks Kelly.

Signed and attached. Please see if all's good?

I'm hoping to drop off my car to Performance Motors this Thursday AM to be fixed, as i'm travelling on 24th Nov till 11th December.

Thanks

Chin

<image008.jpg>

On 21 Nov 2017, at 9:12 AM, charn's customcraft <[toaddphoto@gmail.com](mailto:toaddphoto@gmail.com)> wrote:

HI,

Please sign and return the attached addendum form in order for us to amend the report.

Thanks & Regards,  
Kelly lee  
Charn's Customcraft  
Telephone:  
6272 5429  
GST Reg No: M90367863L

-----Original Message-----

From: formiscmails [mailto:formiscmails@gmail.com]  
Sent: Monday, 20 November, 2017 7:29 PM  
To: toaddphoto@gmail.com  
Cc: clara.li@fwd.com  
Subject: Re: SLA2749M // 1. SG Police Report, 2. Letter of Authorisation and  
3. Supplementary Text for Report.

Thanks Sharon.

Can you kindly change my report to Own Damage claim?

This way I can have PML fix my damage and thereafter FWD can attempt to help me recover both my repair costs and excess.

Thanks much.

Sent from my iPhone

On 15 Nov 2017, at 14:07, W Chin  
<formiscmails@gmail.com> wrote:

Hello Sharon.

1 & 2, please see attached.

3 \ Please add this note to my report,  
on the 6th line please add this

line gl immediately came to a complete stop and  
honked. h

Any question, you can reach me at 9199  
2289.

<SG Police Report.pdf>  
<FWD\_LETTER OF  
AUTHORIZATION\_20171115.pdf>

<ADDENDUM.tif>

ATTENTION:

The email and any attachments transmitted with it are private

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Clara Li Zi Rong

Date: 28 Nov 2017

**Preliminary Advice**

Vehicle No	: SLA2749M	Accident Date	: 11/11/2017
Make	: BMW 520I	Policy No.	: PNPV2017-00000689
Assignment Date	: 27/11/2017	Excess	: S\$800.00
Date of Inspection	: 27/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,725.10
Revised Amount	:S\$	9,148.40
Check Items (Estimated)	:S\$	1,381.70
Total	:S\$	10,530.10
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	72,651.00
Salvage Value	:S\$	
Margin for Repair	:S\$	87,349.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/11/2017 17:14
Date Of Accident	11/11/2017 15:40
Exact Location Of Accident	ALONG JALAN TEKUN 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA2749M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	YU YAH LENG
NRIC No	S7211153B
Email Address	FORMISCMAILS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81216894
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	BMW
Model	520I-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00000689
Cover Note Number	

### Driver

Name of Driver	CHIN WEE SHENG
NRIC No	S7033401A
Date Of Birth	05/08/1970
Occupation	INDOOR
Date Of Driving Pass	05/08/1970
Driving Experience	47 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91992289
Fax Number	
Contact Number	
Email Address	FORMISCMAILS@GMAIL.COM

Address	BLK 103 AH HOOD ROAD #09-08
Postcode	320103
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	SD283 (PRIVATE CAR)
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	MOULMEIN NPP
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

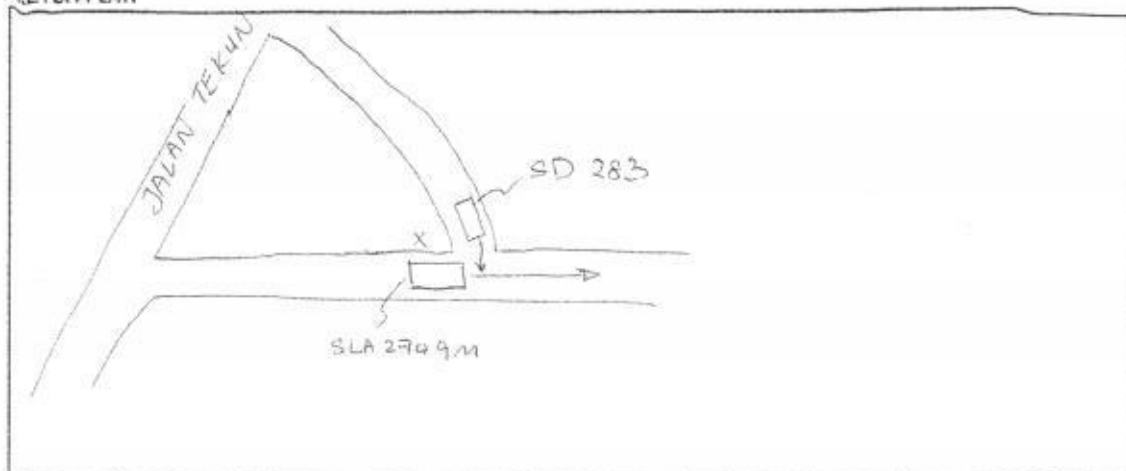
#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SD283
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	CHEN SOON SERNG
NRIC/Passport Number	A38712199
Contact Number	+601124074122
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

#### Details of Witness

Name	
Phone Number	
Email Address	

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 11<sup>th</sup> November 2017 I was driving along Jalan Tekun 1. It was a straight road and I was going straight. I was travelling very slowly and carefully as it is a new area to me. I was going along around 15-20km/h. Then suddenly I see this car SD 283 coming on my left from a side road onto my road. I immediately honked. But was surprised the SD 283 kept coming and didn't stop till it hit my car. When I got off my car, the driver of SD 283, CHEN SEON SERNG (Malaysian) said he was coming onto my path & that his road was sloping & said his line of sight was blocked by a car parked marked X. So he claimed he completely did not see my car until it hit me. We went to the Malaysian police together, he was agreeable that I claim his insurance as he recognized that he was in the wrong.

OWN DAMAGE ( )    3RD PARTY CLAIM (X)    REPORTING ONLY ( )    OWN WORKSHOP ( )

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

CHARN'S CUSTOMCRAFT  
Reporting Centre Personne's Signature  
Name:  
NRIC/IN No.:

13/11/17  
@ 1500



SKETCH PLANIMPORTANT NOTICE

VEHICLE NO: SLA2749M  
 ACCIDENT DATE: 11/11/17

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**NOTE: DO NOT THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.**

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

CHARN'S CUSTOMCRAFT  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

Pol.316

Page 1 of 1

POL.316



**POLIS DIRAJA MALAYSIA**  
**CAWANGAN TRAFIK**  
**IBU PEJABAT POLIS DAERAH JOHOR BAHRU SELATAN,**  
**JALAN TEBRAU, 80250 JOHOR BAHRU**  
**07-2237977**

Resit Akuan Penerimaan Repot Polis :

Nama Pengadu : CHIN WEE SHENG  
 No Kad Pengenalan / Paspot : E6273782B  
 No Repot Polis : TRAFIK JOHOR BAHRU(S)/026171/17  
 Tarikh @ Masa Repot Polis : 11/11/2017 @ 17:27  
 Pengesahan Penerimaan Repot :

Tandatangan Ketua Pejabat Pertanyaan

Pegawai Penyiasat :

Nama Pegawai Penyiasat : (R92851) SJN SAHRIL ANUAR BIN HASHIM  
 Tempat Tugas : JOHOR, J/BAHRU SELATAN  
 No Telefon Pejabat : No Telefon Bimbit : 019-7686566  
 Tarikh @ masa Perjumpaan : 11/11/17 @ 1800 hrs.  
 Pengesahan Penerimaan Repot : (MOHD FAIZ BIN ZAHARI) SJN 171741

Tandatangan Pegawai Penyiasat

Juru Gambar :

Nama : No Badan : Pangkat :

Tarikh @ Masa Gambar Diambil :

Pengesahan Gambar Diambil :

Tandatangan Juru Gambar

Unit Pembekalan Dokumen Siasatan :

No Telefon Unit Pembekalan Dokumen :

Waktu Pejabat :

Isnin - Khamis :  
 08:00 Pagi - 01:00 Tengah Hari  
 02:00 Petang - 04:30 Petang  
 Jumaat :  
 08:00 Pagi - 12:30 Tengah Hari  
 02:45 Petang - 04:30 Petang  
 Cuti Umum / Khas : Tutup

Jenis Dokumen Dibekal Kepada Pengadu :

1. Salingan Repot Polis ☒
2. Gambar Kenderaan ☐
3. Rajah Kasar Kemalangan ☐
4. Keputusan Siasatan ☐
5. Lain-lain Dokumen ☐

Tarikh @ Masa Dokumen Diserah :

Pengesahan Kaunter Pembekalan Dokumen :

Tandatangan Pegawai Kaunter  
 Pembekalan Dokumen



**SINGAPORE  
POLICE FORCE**



E/20171114/2071

1 of 2

**POLICE REPORT (NP299)**

Report No. E/20171114/2071

Police Station Of Origin  
Moulmein NPP  
101 Jalan Rajah #01-01 SINGAPORE 321101  
Tel No: 1800-25089999

Date/Time Report Made 14/11/2017 15:16	Vide Report No.	Station Diary No. 22
Name Of Informant CHIN WEE SHENG	Address APT BLK 103 AH HOOD ROAD #09-08 SINGAPORE 320103	
ID Type / ID No. NRIC NO / S7033401A	Contact No. Home/Office	Mobile 91992289
Nationality SINGAPORE CITIZEN	Email Address	
Occupation Business consultant	Sex Male	Age 47
Institution/School Name	Date of Birth 05/08/1970	Race Chinese
Date/Time Of Incident 11/11/2017 15:40 - 11/11/2017 15:45	Location Of Incident Along Jalan Tekun, Malaysia MALAYSIA	

**Brief details.**

On 11/11/2017, I drove my vehicle SLA2749M into Malaysia. At about 1542hrs, when I was driving slowly and carefully along Jalan Tekun, a straight road, at about 15 to 20 km per hour, I saw a Malaysia vehicle registration number SD283 coming on my left from a side road. I immediately stopped my vehicle and sounded my horn, but to my surprise that vehicle SD283 did not stop and kept coming till it collided with the left front corner of my car.

Signature Of Officer Recording The Report:

E / Staff Sgt NG YING RAN

Signature Of Interpreter:  
Not applicable

Officer In-Charge Of Case:  
E / Tanglin Police Divisional Investigation Branch /  
Insp A MUHAMMAD HAFIZ BIN LATIF  
Contact No.: 63910000

Authentication Stamp



Signature Of Informant:

Date/Time:  
14/11/2017 15:16

Classification Of Case:



**SINGAPORE  
POLICE FORCE**



E/20171114/2071

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. E/20171114/2071

After the accident both myself and the driver of vehicle SD283, namely Chen Soon Seng, a Malaysian got off our vehicle. The Chen Soon Seng informed that the reason that the accident had happened was because the side he was at is a slope and also there was another vehicle blocking his blind spot, hence he did not see my vehicle till his vehicle collided into mine.

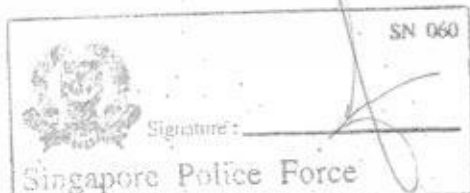
The both of us had lodge a police report in Malaysia and Chen Soon Seng agreed that I claim the repair fee of the damages from his insurance. When I went to my insurance company on 13/11/2017 and was told to lodge a police report before they could proceed with the claim.

Signature Of Officer Recording The Report:

E / Staff Sgt NG YING RAN

Signature Of Interpreter:  
Not applicableOfficer In-Charge Of Case:  
E / Tanglin Police Divisional Investigation Branch /  
Insp A MUHAMMAD HAFIZ BIN LATIF  
Contact No.: 63910000

Authentication Stamp



Signature Of Informant:

Date/Time:  
14/11/2017 15:16

Classification Of Case:

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Singapore NRIC
Owner ID	1153B
<b>Vehicle Details</b>	
Vehicle No.	SLA2749M
Vehicle to be Exported	No
Intended De-registration Date	27 Nov 2017
Vehicle Make	B.M.W.
Vehicle Model	520i AT 2WD 4DR HID NAV
Primary Colour	Grey
Manufacturing Year	2015
Engine No.	A9831317N20B20B
Chassis No.	WBA5A32030D829183
Maximum Power Output	135.0 kW (181 bhp)
Open Market Value	\$37,993.00
Original Registration Date	26 Feb 2016
First Registration Date	26 Feb 2016
Transfer Count	0
Actual ARF Paid	\$45,191.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	25 Feb 2026
PARF Rebate Amount	\$33,893.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	25 Feb 2026
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$46,970.00
COE Rebate Amount	\$38,758.00
<b>Total Rebate Amount</b>	<b>\$72,651.00</b>

The information contained herein is correct as at 27 Nov 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. NO. 197401559W GST Reg. No M2-0020081-x



303, Alexandra Road  
Sims Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

180, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63198888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

24 NOV 2017

Estimate No. : b1 44958  
Date Estimated : 24/11/2017  
Prepared By : Merina Chia San San

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -  
Yu Yah Leng (Yu YaLin)  
103 Ah Hood Road  
#09-08

Singapore 320103

- ACCOUNT - 163385  
FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLA2749M	D829183	26/02/2016	520iA	0

## DESCRIPTION

To replace front bumper, front left fender including attachments etc and to knock out dented area caused by accident

	VALUE
✓ 1700	2,550.00

To paint front bumper and front left fender

✓ 17301,923.00

To replace left or right headlight including program and conduct tests for proper function.

✓ 4.51 531.00

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

150 177.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

✓ 150 177.00

To carry out body cavity preservation.  
(Per panel).

✓	100	118.00
---	-----	--------

Sundries.

net 80 7 150.00

Total Labour 1:	5,626.00
-----------------	----------

## DESCRIPTION

DESCRIPTION

FRT LH 2 SIDE PANEL BRACKET	?
FRT LH 3 SIDE PANEL BRACKET	?
FRT LH 4 SIDE PANEL BRACKET	?
FRT LH 1 SIDE PANEL BRACKET	?
FRT LH FENDER	61 ✓
FRT LH BOTTOM DEFORMATION ELEMENT	?
FRT BUMPER CARRIER	?
FRT BUMPER BOTTOM MOUNT	?
FRT BUMPER LH SPACER	NA ✓
GRILLE AIR INLET MIDDLE	?
LH GRILLE AIR INLET PARTLY CLOSED	out
SHOCK ABSORBER FRONT	?

QTY	PRIC	VALUE
1	31.35	31.35
1	31.35	31.35
1	31.35	31.35
1	67.45	67.45
1	842.30	842.30
1	99.25	99.25
1	668.10	668.10
1	153.65	153.65
1	9.20	9.20
1	80.65	80.65
1	74.25	74.25
1	46.80	46.80



## Performance Motors Limited

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Fax: 64747770

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East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : b1 44958  
Date Estimated : 24/11/2017  
Prepared By : Merina Chia San San

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLA2749M	D829183	26/02/2016	520iA	0

## DESCRIPTION

FRT BUMPER LH PROTECTIVE RUBBER STR ?  
FRT BUMPER PANEL PRIMED (PDC) de ✓  
COVERING PRIMEND LH ✓  
EMBLEM GROMMET ✓  
BMW EMBLEM ✓  
LH BI XENON HEADLIGHT ✓  
DECOUPLING RING PDC TORQUE CONVERTE ✓

QTY	PRIC	VALUE
1	21.75	21.75
1	1,246.40	1,246.40
1	39.10	39.10
2	0.80	1.60
1	67.80	67.80
1	2,566.95	2,566.95
4	4.95	19.80

Total Parts : 6,099.10

Claims: Third Party / Uninsured losses / Direct Settlement

Regn No. Claim No.

Date &amp; Time 27/11/17 @ 1640 Excess S\$ 800

Surveyor's Name Taufiq Sign Taufiq

Surveyor's Tel 97448744 Authorised Yes / No

Authorised Date Revert Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail Taufiq@ahants.com

No. of Working Days Recommended 5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

11,844.20

Labour 1	:	5,626.00
Parts	:	6,099.10
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	820.76
Grand Total	:	12,545.86

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*



**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 28 February 2018 2:45 PM  
**To:** 'PBSP'; Taufikh (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: FINAL REPORT / SLA2749M

Dear Caroline,

Confirmed finalize \$9,301.95 before excess \$800 and GST

Repair days: 5 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Monday, 29 January 2018 4:07 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
**Subject:** Re: FINAL REPORT / SLA2749M

Gentle reminder

---

**From:** PBSP  
**Sent:** Wednesday, 17 January 2018 2:06:07 PM  
**To:** Veron Chen; [taufikh@lkkauto.com](mailto:taufikh@lkkauto.com)  
**Subject:** FINAL REPORT / SLA2749M

Dear Taufikh and Veron

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 4,361.00  
Total Parts : 4,940.95  
Total Labour & Parts : 9,301.95

Repair days: 5

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



## FINAL REPORT

Estimate No. : b1 44958  
Date Estimated : 24/11/2017  
Prepared By : Merina Chia San San

Page No. :

REPAIR FOR -  
Yu Yah Leng (Yu YaLin)  
103 Ah Hood Road  
#09-08

- ACCOUNT - 163385  
FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

Singapore 320103

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE	ORIGINAL PRICE	DISC. %	NETT
SLA2749M	D829183	26/02/2016	520iA	0			
DESCRIPTION							
To replace front bumper and attachments, front LH fender and attachments include knocking out dents caused by the accident					1700.00		1,700.00
To paint front bumper and front LH fender					1730.00		1,730.00
To replace LH bi xenon headlight include programming and conducting tests for proper function.					451.00		451.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.					150.00		150.00
To check electrical wiring systems at the front section for proper function including adjustments of headlights.					150.00		150.00
To carry out body cavity preservation. (Per panel).					100.00		100.00
Sundries.					80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
FRT LH 1 SIDE PANEL BRACKET	67.45	1.00		67.45
FRT LH FENDER	842.30	1.00		842.30
FRT BUMPER LH SPACER	9.20	1.00		9.20
# SUPPORT *	16.20	1.00		16.20 (A)
FRT BUMPER LH PROTECTIVE RUBBER STR	21.75	1.00		21.75
FRT BUMPER PANEL PRIMED (PDC)	1,246.40	1.00		1,246.40
# LH GRILLE AIR INLET CLOSED *	70.35	1.00		70.35 (A)
BMW EMBLEM	67.80	1.00		67.80
# RIVET *	0.45	4.00		1.80 } (A)
# HEADLIGHT GASKET SET *	30.75	1.00		30.75
LH BI XENON HEADLIGHT	2,566.95	1.00		2,566.95

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



## FINAL REPORT

### # SUPPLEMENTARY ITEMS

Total Labour :	4,361.00
Total Parts :	4,940.95
Total Labour & Parts :	9,301.95
Deduction for Excess :	800.00
Total Repair Costs less Excess:	8,501.95
GST @7%:	595.14
Grand Total :	9,097.09

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



## SUPPLEMENTARY

Estimate No. : b1 44958  
Date Estimated : 24/11/2017  
Prepared By : Merina Chia San San

Page No. :

REPAIR FOR -  
Yu Yah Leng (Yu YaLin)  
103 Ah Hood Road  
#09-08

- ACCOUNT - 163385  
FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

Singapore 320103

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE	ORIGINAL PRICE	DISC. %	NETT
SLA2749M	D829183	26/02/2016	520ia	0			

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# SUPPORT *	16.20	1.00		16.20 <i>ml</i>
# LH GRILLE AIR INLET CLOSED *	70.35	1.00		70.35 <i>de</i>
# RIVET *	0.45	4.00		1.80 <i>ml</i>
# HEADLIGHT GASKET SET *	30.75	1.00		30.75 <i>ml</i>

Total Labour :	0.00
Total Parts :	119.10
Total Labour & Parts :	119.10

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		27 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$9,301.95</b> <a href="#">Edit Estimates</a>	<b>S\$9,301.95</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	YU YAH LENG, ID: S7211153B		
Vehicle Reg. No.:	SLA2749M	Date of Loss:	11/11/2017 15:00 - :59
Claim Type:	OD / 1201700007722	Policy/Cover Note No.:	PNPV2017-00000689 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 06/12/2017]		
Driver/Custodian:	CHIN WEE SENG (), NRIC: S7033401A		

[View All](#) [Compose Case Mail](#)

### ASSOCIATED MAIL RECEIVED

- FWD\_SG (28/11/2017): Alert - Adj Mandate Approved (S\$10530.10) - SLA2749M - Claim Handler: Clara Li Z...

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)


Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents






























**\*SLA2749M (1201700007722)**  
**OD**  
**Nov 11 2017 3:00PM**  
**[YU YAH LENG]**  
**Performance Motors Limited**

View

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Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 11:19	Adjuster Immediate Advice	 Load HTM	<input checked="" type="checkbox"/>

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page ▼	<input checked="" type="checkbox"/>
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2	28/02/18 14:37	SUPPLEMENTARY		Load PDF	

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# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

Our File No: CS/FWD17022530/T1VBS2

Date: 02/03/2018

### REFERENCE

Insured/Claimant: YU YAH LENG Policy No: PNPV2017-00000689  
Date of Loss: 11/11/2017 Nature of Claim: OD Claim No: 1201700007722

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLA2749M  
Make & Model: BMW 520I, 2.0 (A) Engine No: A9831317N20B20B  
Reg. Date: 26/02/2016 (Man. Year: 2015) Chassis No: WBA5A32030D829183  
Colour: Black Odometer: 17657 km  
Engine Capacity: 1997 cc  
Market Value/New Car Price: S\$160,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17  
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,368.20	5,020.95	1,347.25	21.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,476.00	4,281.00	1,195.00	21.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,844.20</b>	<b>9,301.95</b>	<b>2,542.25</b>	<b>21.46</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>11,044.20</b>	<b>8,501.95</b>	<b>2,542.25</b>	<b>23.02</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>773.09</b>	<b>595.14</b>	<b>177.95</b>	<b>23.02</b>
<b>Nett Amount (S\$)</b>	<b>11,817.29</b>	<b>9,097.09</b>	<b>2,720.20</b>	<b>23.02</b>

### INSPECTION

Date of Assignment: 27/11/2017

Date Inspected: 27/11/2017 Inspected At:

Performance Motors Limited (Alexandra)  
303 Alexandra Road, Sime Darby Performance Centre  
Singapore 159941

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 02 Mar 2018)
<b>Parts:</b> 143	BMW 520I 2.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLA2749M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT LH 2 SIDE PANEL BRACKET	Not Necessary	31.35 FS	*- FS
2	1		*FRT LH 3 SIDE PANEL BRACKET	Not Necessary	31.35 FS	*- FS
3	1		*FRT LH 4 SIDE PANEL BRACKET	Not Necessary	31.35 FS	*- FS
4	1		*FRT LH 1 SIDE PANEL BRACKET	Necessary	67.45 FS	*67.45 FS
5	1		*FRT LH FENDER	Necessary	842.30 FS	*842.30 FS
6	1		*FRT LH BOTTOM DEFORMATION ELEMENT	Not Necessary	99.25 FS	*- FS
7	1		*FRT BUMPER CARRIER	Not Necessary	668.10 FS	*- FS
8	1		*FRT BUMPER BOTTOM MOUNT	Not Necessary	153.65 FS	*- FS
9	1		*FRT BUMPER LH SPACER	Necessary	9.20 FS	*9.20 FS
10	1		*GRILLE AI INLET MIDDLE	Not Necessary	80.65 FS	*- FS
11	1		*LH GRILLE AIR INLET PARTLY CLOSED	Not Necessary	74.25 FS	*- FS
12	1		*SHOCK ABSORBER FRONT	Not Necessary	46.80 FS	*- FS
13	1		*FRT BUMPER LH PROTECTIVE RUBBER STR	Deformed	21.75 FS	*21.75 FS
14	1		*FRT BUMPER PANEL PRIMED (PDC)	Deformed	1,246.40 FS	*1,246.40 FS
15	1		*COVERING PRIMED LH	Not Necessary	39.10 FS	*- FS
16	2		*EMBLEM GROMMET	Not Necessary	1.60 FS	*- FS
17	1		*BMW EMBLEM	Necessary	67.80 FS	*67.80 FS
18	1		*LH BI XENON HEADLIGHT	Cracked	2,566.95 FS	*2,566.95 FS
19	4		*DECOUPLING RING PDC TORQUE CONVERTE	Not Necessary	19.80 FS	*- FS
20	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
21	1		*SUPPORT	Necessary	16.20 FS	*16.20 FS
22	1		*LH GRILLE AIR INLET CLOSED	Deformed	70.35 FS	*70.35 FS
23	4		*RIVET	Necessary	1.80 FS	*1.80 FS
24	1		*SET HEADLIGHT GASKET	Necessary	30.75 FS	*30.75 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>6,368.20</b>	<b>5,020.95</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b><u>Labour Items</u></b>				
1	TO REPLACE FRONT BUMPER, FRONT LEFT FENDER INCLUDING ATTACHMENTS ETC AND TO KNOCK OUT DENTED AREA CAUSED BY ACCIDENT.	New	2,550.00	1,700.00
2	TO PAINT FRONT BUMPER AND FRONT LEFT FENDER.	New	1,923.00	1,730.00
3	TO REPLACE LEFT OR RIGHT HEADLIGHT INCLUDING PROGRAM AND CONDUCT TESTS FOR PROPER FUNCTION.	New	531.00	451.00
4	TO REMOVE OLD PDC ASSEMBLY, REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION.	New	177.00	150.00
5	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS.	New	177.00	150.00
6	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)	New	118.00	100.00
<b>Gross Labour Cost (S\$)</b>			<b>5,476.00</b>	<b>4,281.00</b>

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< END OF ESTIMATES >