

22/03/2002

ASS. REC. BY:

REF: CS/MSG17022517/71gbe

KIV Rpt Finalised

Special Instruction:

Surveyor: Taufik
Munim

ASSIGNMENT (Office)

condition

From (Person): Joslin Lim

of

MSIG

Date/Time:

27/11/17 @ 9:43am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLF 6325A

Insured:

at Workshop m/s

Hitachi Capita

Tel:

6466 3022

of

No. 8 Fourth Lok Yang Rd, 629705

Policy No:

MSD/VPCP/17-00/233-00-181

Claim No:

MSC/V/17-001824

Sum Insured:

Excess:

\$1,500.00

Make of Veh:

(Client's Record)

D.O.A.

22/11/2017

CA

REV

/ REP. / REV 24 HRS

Date/Time:

11:18am @ 27/11/17

Person Contacted:

Zhu

Sa mei

H.O.D. Endorsement:

Vehicle IN OUT

Date/Time

Action/Instruction (✓) Estimate

SLF 6325A - X

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

\$1500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

\$94K

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SLF 6325A

Yr Regn: _____

2016 Sep.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Toyota Hilis

C.C.

1598

Colour: _____

Grey

A/C

Insured / Std / NI / NA

Sp. Reading: _____

87719

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

MK053KEH104557369

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

F: _____

205/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal. _____

6

mm

R/Bal. _____

6

mm

L/Bal. _____

6

mm

L/Bal. _____

6

mm

D.O.A. _____

D.O.I. _____

27/11/17 @ 12pm

Survey held at

Infiniti Capital

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/11/17 Rev in memo.

30/11/17 Mandate approved by Huey Ni.

30/11/17 @ 11:35 am spoke & email to Zhu Mei, CA, Ex: 1500

28/12/18 15707-60, 10 days Email to Guent

28/2/18 Confirmed \$5707-60 (Red \$7328-60, 0.56%)

RECEIVED LB 2018

Date/Time, File Pass to?



Preli. Report



Final Report

Date/Time, File Return to?

1)

Report Format: OD

Lump Sum / L.B.I: \$ 5707-60

Days Of Repair:

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation

) US + PS _____ \$

) Photos

) Others

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



Week-end (\$

300

10

310




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17022517/T1gb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 27-11-2017		
		Code : MSG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SLF 6325A	
Policy No.	MSD/VPCP/17-001233-00181	Coverage (\$)	0.00	
Claim No.	MSC/V/17-001824	Excess (\$)	1,500.00	
Assign From	MERIMEN (JOSLIN LIM)	Assign Date	27/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/11/2017	Inspection Date	27/11/2017	
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

Reference No. **CS/MSG17022517/779b**
 Policy Type: **OD/ TP / TP RES / TL / EVA**

Case Handler **Rita** Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
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Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N - Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp. Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des. of Damages

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(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By: **Rita** **28/2/18**
 Case Handler Date

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Notified	Status
Main	22 Nov 2017 Sendback Est	24 Nov 2017 15:27 S\$13,036.40	27 Nov 2017 09:43 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N			
Vehicle Reg. No.:	SLF6325A	Date of Loss:	22/11/2017 06:00 - :59	
Claim Type:	OD / MSC/V/17-001824	Policy/Cover Note No.:	MSD/VPCP/17-001233-00-181 (Comprehensive) Coverage: 01/06/2017 - 31/05/2018	
		Excess:	S\$1,500.00	
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/11/2017]			
Driver/Custodian:	LIM KOK TIONG (53 / Male), NRIC: S1631422F, Tel: +6593222310			
Adj Asg. Remarks:	Please revert.			

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS ☐

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

SLF6325A (MSC/V/17-001824)

OD

Nov 22 2017 6:00AM

[HITACHI CAPITAL ASIA PACIFIC PTE LTD]

Hitachi Capital Asia Pacific Pte. Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 26/02/2018 17:11 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5707.60) - SLF6325A - Claim Handler: Joslin Lim

Approved:5707.60:Approved mandate \$8045.60 (including check items \$2156.50) before excess \$1500

DOCUMENTS SUMMARY

There are no documents.

Norrita (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Monday, 26 February 2018 6:17 PM
To: 'KeanYap, Chong'
Cc: Norrita (LKKAUTO)
Subject: RE: SLF 6325A MSIG-OD FINALIZATION (DOA 22-11-2017)

Hi Grant,

COR \$5707.60, 10days.

Regards
Taufikh
Lkk Auto

From: Norrita (LKKAUTO) [mailto:norrita@lkkauto.com]
Sent: Monday, 26 February 2018 8:48 AM
To: KeanYap, Chong; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: SLF 6325A MSIG-OD FINALIZATION (DOA 22-11-2017)

Dear Kean

Noted . Thank you for your email.

Best Regards,

Rita AB |

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 email: sur@lkkauto.com | Fax: 6256-4315

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong [mailto:keanyap.chong@hcspl.com.sg]
Sent: Saturday, 24 February 2018 2:12 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Ai Phing (LKKAUTO) <aiphing@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLF 6325A MSIG-OD FINALIZATION (DOA 22-11-2017)

Hi Taufikh,

This the photo I have only.

For your approval to close this case, thanks.

Best regards,

*Grant Chong
Motor Claims Advisor
Auto Servicing Section*

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282 f: 6896 6591
e: KeanYap.Chong@hcspl.com.sg
w: www.hitachi-capital.com.sg



New Office Location Notice

From 12th March 2018, we will be relocated to a different floor.

(NEW) 111 Somerset Road #14-05 Singapore 238164

DISCLAIMER:

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From: Taufikh (LKK Auto) [<mailto:taufikh@lkkauto.com>]
Sent: Wednesday, February 21, 2018 8:52 AM
To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>
Subject: RE: SLF 6325A MSIG-OD FINALIZATION (DOA 22-11-2017)

Hi Grant,

Can forward the photos with the wing mirror attached?

Thank you.

Regards
Taufikh
Lkk Auto

From: KeanYap, Chong [<mailto:keanyap.chong@hcspl.com.sg>]
Sent: Saturday, 10 February 2018 10:31 AM
To: aiphing@lkkauto.com; Taufikh (LKK Auto)
Cc: SUR
Subject: RE: SLF 6325A MSIG-OD FINALIZATION (DOA 22-11-2017)

Dear Ai Phing,

Attached with photo, preliminary report and invoice.

Please confirm final repair cost P/P \$5,707.60 before excess and GST.
10 day

Best regards,

Grant Chong
Motor Claims Advisor
Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

e: KeanYap.Chong@hcspl.com.sg

w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

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From: SunZhuMei / Sun, Zhu Mei

Sent: Tuesday, January 02, 2018 4:29 PM

To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>

Cc: aiphing@lkkauto.com

Subject: FW: SLF 6325A MSIG-OD (DOA 22-11-2017)

Grant,

Please assist in the below request from Ai Phing .

Regards.

Sun Zhu Mei

Admin Assistant

Auto Servicing

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6281

e: SunZhuMei@hcspl.com.sg

w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

NOTE: Effective 01 April 2015, Hitachi Capital Singapore Pte. Ltd. has been renamed "***Hitachi Capital Asia Pacific Pte. Ltd.***".

However, our main business operation and activities remain unchanged, including our operating address and contact.

Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".

We thank you for your attention and cooperation, and we look forward to being of service to you.

DISCLAIMER:

This email and/or any files and/or attachments transmitted are PRIVATE & CONFIDENTIAL and may be LEGALLY PRIVILEGED. This email is intended solely for the attention and use of the name addressee(s). If you are not a named addressee, you must not use, disseminate, forward, print or copy this email and all its contents/attachments. If you have received this email in error, please notify the sender immediately by email and delete it from your system.

From: Ai Phing (LKKAuto) [mailto:aiphing@lkkauto.com]
Sent: Tuesday, January 02, 2018 3:09 PM
To: SunZhuMei / Sun, Zhu Mei <SunZhuMei@hcspl.com.sg>
Subject: RE: SLF 6325A MSIG-OD (DOA 22-11-2017)

Dear Zhu Mei,

Please advise vehicle done for repair? Can finalize?

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Ai Phing (LKKAuto)
Sent: Thursday, 30 November, 2017 11:37 AM
To: 'SunZhuMei@hcspl.com.sg' <SunZhuMei@hcspl.com.sg>
Subject: SLF 6325A MSIG-OD (DOA 22-11-2017)

Dear All,

Instructed by our client, please proceed to repair the insured vehicle **SLF 6325A (Excess \$1,500)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Ai Phing (LKKAUTO)

From: Ai Phing (LKKAUTO)
Sent: Thursday, 30 November, 2017 11:37 AM
To: 'SunZhuMei@hcspl.com.sg'
Subject: SLF 6325A MSIG-OD (DOA 22-11-2017)

Dear All,

Instructed by our client, please proceed to repair the insured vehicle **SLF 6325A (Excess \$1,500)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Nov 2017 14:18	Clim Veh Model Changed	(204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[I] Joslin Lim
2	23 Nov 2017 14:18	Clim Created	Reg No: SLF6325A. Policy No: MSD/VPCP/17-001233-00-181. Acct Date: 2017/11/22. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MJT117154600	[I] Joslin Lim
3	24 Nov 2017 14:13	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[I] Sun Zhu Mei
4	24 Nov 2017 15:27	Clim Submitted	13036.40.	[R] Sun Zhu Mei
5	24 Nov 2017 16:55	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please authorise if consistent.	[I] Joslin Lim
6	24 Nov 2017 16:55	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/25	[I] Joslin Lim
7	24 Nov 2017 16:55	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Joslin Lim
8	27 Nov 2017 09:01	Assignment 1st Accessed		[A] Pauline Soh Li Ping
9	27 Nov 2017 09:41	Adj Assignment Cancelled	IHS meeting and Claims sharing	[I] Joslin Lim
10	27 Nov 2017 09:41	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Joslin Lim
11	27 Nov 2017 09:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert.	[I] Joslin Lim
12	27 Nov 2017 09:43	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/28	[I] Joslin Lim
13	27 Nov 2017 09:43	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Joslin Lim
14	27 Nov 2017 10:54	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	27 Nov 2017 15:32	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH	[A] CATHERINE CHONG KAI LING
16	28 Nov 2017 12:40	Adj Rpt Initiated		[A] LOW AI PHING
17	28 Nov 2017 12:46	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/27	[A] LOW AI PHING
18	28 Nov 2017 12:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/27	[A] LOW AI PHING
19	28 Nov 2017 12:48	Adj Mandate Request	Cur.Req:8045.60:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL.	[A] LOW AI PHING
20	30 Nov 2017 11:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/27. Mandate Remarks: Approved mandate \$8045.60 (including check items \$2156.50) before excess \$1500	[I] Eng Huey Ni
21	30 Nov 2017 11:26	Adj Mandate Set	Approved:8045.60:Approved mandate \$8045.60 (including check items \$2156.50) before excess \$1500	[I] Eng Huey Ni

ACTIVITY

[27/11/2017 09:27] Pauline Soh Li Ping;
Car in, IHS unable to attend (IHS meeting + Claims Sharing)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1648870	24/11/2017 14:13	Motor	Hitachi Capital Asia Pacific Pte. Ltd	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	SLF6325A		xx.xx
1651649	28/11/2017 12:40	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF6325A		10.70

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Joslin Lim

Date: 28 Nov 2017

Preliminary Advice

Vehicle No	: SLF6325A	Accident Date	: 22/11/2017
Make	: TOYOTA COROLLA ALTIS	Policy No.	: MSD/VPCP/17-001233-00-181
Assignment Date	: 27/11/2017	Excess	: S\$1,500.00
Date of Inspection	: 27/11/2017	Est. Duration of Repair	: 10.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,948.95
Revised Amount	:S\$	5,889.10
Check Items (Estimated)	:S\$	2,156.50
Total	:S\$	8,045.60

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	94,000.00
COE / PARF Rebate	:S\$	59,310.00
Salvage Value	:S\$	
Margin for Repair	:S\$	34,690.00

Remarks

(X) The vehicle is economical for repair.

We have not authorise repair.

Pending some part price from repairer.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	0399N

Vehicle Details

Vehicle No.	SLF6325A
Vehicle to be Exported	No
Intended De-registration Date	28 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	COROLLA ALTIS CLASSIC 1.6 CVT
Primary Colour	Grey
Manufacturing Year	2016
Engine No.	1ZRY330793
Chassis No.	MR053REH104557369
Maximum Power Output	90.0 kW (120 bhp)
Open Market Value	\$16,800.00
Original Registration Date	01 Sep 2016
First Registration Date	01 Sep 2016
Transfer Count	0
Actual ARF Paid	\$16,800.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	31 Aug 2026
PARF Rebate Amount	\$12,600.00

Intended COE Rebate Details

COE Expiry Date	31 Aug 2026
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$53,334.00
COE Rebate Amount	\$46,710.00
Total Rebate Amount	\$59,310.00

The information contained herein is correct as at 28 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/11/2017 15:25
Date Of Accident	22/11/2017 06:25
Exact Location Of Accident	PIE TO TUAS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF6325A
Insured/Policyholder	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	JUNTAIYO@HCSPL.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-64663022
Vehicle Particulars	
Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 CLASSIC CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MSD/VPCP/17-001233-00
Cover Note Number	
Driver	
Name of Driver	LIM KOK TIONG
NRIC No	S1631422F
Date Of Birth	03/04/1964
Occupation	OUTDOOR
Date Of Driving Pass	28/09/1984
Driving Experience	33 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93222310
Fax Number	
Contact Number	
EEmail Address	JEFFERY64LIMM@GMAIL.COM

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - LESSEE

Vehicle Registration Number of Driver's Own Vehicle

-

-

-

Insurance Company of Driver's Own Vehicle

-

-

-

General Information of the Accident

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? YES

Foreign Vehicle Registration Number BMG9589 (COMMERCIAL VEHICLE)

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 2

Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name WOODLANDS EAST N.P.C

Police Station Address ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE

Police Station Contact TEL NO: - FAX NO:

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number BMG9589

Vehicle Make/Model/Colour TRAILER TRUCK

Details Of Properties

Name of Driver MALAY DRIVER

NRIC/Passport Number

Contact Number

Address 0182258665 (MALAYSIA NUMBER)

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

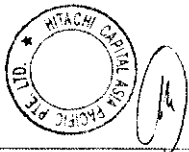
SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

08.15hr



**SINGAPORE
POLICE FORCE**



120171122/2548

1 of 3

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Report No: 120171122/2548

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 22/11/2017 12:19		Vide Report No.		Station Diary No. 85
Name of Informant LIM KOK TIONG		Address: APT BLK 718 WOODLANDS AVENUE 6 #03-853 SINGAPORE 730718		
ID Type / ID No. NRIC NO / S1631422F		Contact No. Home/Office		Mobile: 93222310
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 53	Date of Birth: 03/04/1964	Type of Informant: Driver	
Race: Chinese		Language: Chinese		Institution / School Name:
Occupation: GRAB DRIVER		Driving Licence information: Class: 2B,3,4		Date of Expiry:

Type of Accident	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 22/11/2017 08:25	Type of Location: Straight Road
Location: Along Road 1 PAN ISLAND EXPRESSWAY PIE towards TUAS before Jalan Bahar				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction			Anyone conveyed by ambulance: No	

BMG9580	Trailer Truck				Slightly Damaged	1
SLF6325A	Car				Seriously Damaged	1

Any Pedestrian Involved: No		Use of Pedestrian Crossing: NA	
No. of Pedestrians Injured: Nil			



**SINGAPORE
POLICE FORCE**

Police Station Of Origin :
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

CONTINUATION OF REPORT

Name	ALIAS HAMID	ID No	NIL
Related Vehicle	BMG9589 (Trailer Truck)	Contact No.	0182258655
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Name	LEE KOK TIONG	ID No.	S1631422F
Related Vehicle	SLF6325A (Car)	Contact No.	93222310
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details:

On 22/11/2017 at about 0625hrs, I was traveling on lane 2 along PIE towards TUAS before Jalan Bahar. Suddenly, a trailer truck (BMG 9589) on the lane 3 which is on my right swipe in to my lane without signalling and hit onto my right side of my car. Then I honned him to ask him to stop as he did not stop after the collision. Subsequently, I overtook him on lane 2 and both of us stopped on the spot and I called for police. Traffic police came and told us to shift our vehicle to Jalan Bahar Heavy vehicle lot. Subsequently, the police take down particular of both of us and I took photo of the damaged done to my car and the other party vehicle. My car was seriously damaged with dent and scratches. I then called for insurance to tow away my vehicle. At the moment no one was injured. No government property was damaged. I wish to inform that my car(SLF6325A) have a built-in camera.



**SINGAPORE
POLICE FORCE**



T20171122/2045

3 of 3

Report No. T20171122/2045

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No. 1800-7679999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

Sgt 2 ZENG YAOSHENG

Signature Of Informant:

Date/Time:
22/11/2017 12:19

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / GIT /
Staff Sgt WONG SIEU LUI
Contact No.: 65476423

Classification Of Case:

Authentication Stamp

SN 130



Signature:

Singapore Police Force

HITACHI
 Inspire the Next

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)
PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SLF6325A
Policy No:	MSD/VPCP/17-001233-00-181	Date of Loss:	22/11/2017
Vehicle Reg. No.:	SLF6325A	Driveable?	
Driver Age/Info:	53 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD		
Driver:	LIM KOK TIONG		
Make/Model:	TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)	Vehicle Reg. Date:	01/09/2016
Vehicle Colour:	BLACK		
Engine No:	1ZRY330793	Chassis No:	MR053REH104557369
Odometer:	70265 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	20		
Description of Accident/Loss	REFER TO ATTACHMENT		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

27/11/17
 Tauphu 92495749
 Ex \$1500 @ 12pm.
 Resurvey before paint.
 Sur @ 11am to 10 days
 # Report not authorised

COST OF CLAIMS

	Amount
Parts	6,946.40
Miscellaneous Items	0.00
Labour	6,090.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (\$\$)	13,036.40
- Excess (\$\$)	1,500.00
(\$\$)	11,536.40
+ GST 7.00% (\$\$)	807.55
Nett Amount (\$\$)	12,343.95

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This claim is handled by: SUN ZHU MEI

10948.95

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 24 Nov 2017)

Parts: 143 **TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's **(Price-denominated Standard List)**

Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SLF6325A/24/11/2017 15:27

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear Bumper <i>fn</i>	0.00	0.00	*180.00 F
2	2		*Rear Bumper Inner Retainer <i>RH/LH^x</i>	0.00	0.00	*80.00 F <i>40</i>
3	2		*Rear Bumper Outer Retainer <i>RH/LH^x</i> <i>Jnee</i>	0.00	0.00	*56.00 F <i>28</i>
4	1		*Rear RH Reflector Light <i>Xⁿⁿ</i>	0.00	0.00	X *25.00 F
5	1		*Rear RH Fender <i>buc</i>	0.00	0.00	*380.00 F
6	1		*Rear RH Fender Shield <i>de</i>	0.00	0.00	*25.00 F
7	10		*Rear RH Fender Shield Clips <i>ue</i>	0.00	0.00	*15.00 F
8	1		*Rear Windscreen Moulding <i>ue</i>	0.00	0.00	
9	1		*Sealant <i>ue</i>	0	0.00	<i>SN</i> *50.00 FS
10	1	REPAIR	*Rear RH Inner Wheel House <i>RY</i>	0.00	0.00	
11	1		*Rear RH Door <i>bt</i>	0.00	0.00	*450.00 F
12	1		*Rear RH Door Sticker Set <i>ue</i>	0.00	0.00	*25.00 F
13	1		*Rear RH Door Hander <i>ut</i>	0.00	0.00	*95.00 F
14	1		*Rear RH Door Hander Retainer <i>ue</i>	0.00	0.00	*30.00 F
15	1		*Rear RH Door Chrome Moulding <i>Xⁿⁿ</i>	0.00	0.00	X *55.00 F
16	1		*Rear RH Door Weatherstrip <i>Xⁿⁿ</i>	0.00	0.00	X *55.00 F
17	2		*Rear RH Door Hinge Top / Bottom <i>Xⁿⁿ</i>	0.00	0.00	X *60.00 F
18	1		*Rear RH Door Checker <i>Xⁿⁿ</i>	0.00	0.00	X *60.00 F
19	1		*Rear RH Lower Pillar <i>RY</i>	0.00	0.00	X - X
20	1		*Rear RH Door Inner Board <i>Xⁿⁿ</i>	0.00	0.00	X *600.00 F
21	1		*Rear RH Door Lock <i>Xⁿⁿ</i>	0.00	0.00	X *185.00 F
22	1		*Rear RH Door Power Window Regulator 1set <i>Xⁿⁿ</i>	0.00	0.00	X *210.00 F
23	1		*Rear RH Lower Pillar and Mulffer Cutter <i>Xⁿⁿ</i>	0.00	0.00	X - ?
24	1		*Driver Door <i>bt</i>	0.00	0.00	*450.00 F
25	1		*Driver Door Hander <i>ut</i>	0.00	0.00	<i>GS</i> *130.00 F
26	1		*Driver Door Hander Retainer <i>ue</i> <i>Xⁿⁿ</i>	0.00	0.00	X *25.00 F
27	2		*Driver Door Hinge Top / Bottom <i>RY</i>	0.00	0.00	X *70.00 F
28	1		*Driver Door Checker <i>Xⁿⁿ</i>	0.00	0.00	X *55.00 F
29	1		*Driver Door Inner Board <i>Xⁿⁿ</i>	0.00	0.00	X *770.00 F
30	1		*Driver Door Weatherstrip <i>Xⁿⁿ</i>	0.00	0.00	X *70.00 F
31	1		*Driver Door Power Window Regulator 1set <i>Xⁿⁿ</i>	0.00	0.00	X *120.00 F
32	1		*RH Wing Mirror Cover <i>bt</i>	0.00	0.00	*35.00 F
33	1		*Front RH Fender <i>RY</i>	0.00	0.00	X *190.00 F
34	1		*Front RH Fender Logo <i>ue</i>	0.00	0.00	*18.00 F
35	1		*Front RH Fender Quarter Garnish <i>ut</i>	0.00	0.00	*25.00 F
36	2		*Rim (R16) <i>Rear RH cut, Frt RH XNC</i>	0.00	0.00 <i>320</i>	*900.00 F
37	2		*Tyre Hankook 205/55/R16 <i>Xⁿⁿ</i>	0	0.00	X *600.00 FS
38	1	REPAIR	*Bonnet <i>Xⁿⁿ</i>	0.00	0.00	X - X
39	1	REPAIR	*Driver Door Center Pillar <i>RY</i>	0.00	0.00	X - X
40	1		*RH Wing Mirror 1set <i>bt</i>	0.00	0.00	*280.00 F

F=Franchise part. S=SpcNett.

Sub Total (\$\$) *2491* 6,374.00

+ Margin on L,N Items 10.00% (\$\$) 572.40

+10% - 2740.10

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
Total Parts (S\$)						6,946.40
Hitachi Capital Asia Pacific Pte. Ltd/SLF6325A/24/11/2017 15:27. Not valid without Reference section. Generated using Merimen e-Claims IEAS						

27 40-10
50

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	1200 3,000.00
2	Putty, blend and paint affected area	New	1200 2,000.00
3	Check Wiring, re-align headlamps and ensure proper function	New	30 80.00
4	Remove & reinstall bumper sensors	New	30 120.00
5	Conduct four wheel alignment / side slip test	New	80 180.00
6	Remove, replace & balance rim / tire	New	430 80.00
7	Remove & re-install Rear Fender Windscreen	New	120 180.00
8	Transfer door lock & mechanism to new door	New	120 300.00
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	80 150.00
Gross Labour Cost (S\$)			2890 6,090.00

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< END OF ESTIMATES >

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111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835

www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

Taufik

2740.10
50 - 2711.10

L.A.S. 2890

2750

5707.60 # 10 days

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Feb 2018)
 Parts: 143 TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SLF6325A/10/02/2018 10:25
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Driver door sticker	0.00	0.00	*25.00F
F=Franchise part.						
			<i>Front RH Door.</i>			
			Sub Total (S\$)			25.00
			+ Margin on L,N Items 10.00% (S\$)			2.50
			Total Parts (S\$)			27.50

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HITACHI
Inspire the Next

(SUPPLEMENTARY)

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SLF6325A
Policy No:	MSD/VPCP/17-001233-00-181	Date of Loss:	22/11/2017
Vehicle Reg. No.:	SLF6325A	Driveable?	
Driver Age/Info:	53 / MALE	Party At Fault:	UNKNOWN
TP Injury	NO	Third Party	YES
Involved?		Involved?	
Insured/Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD			
Driver:	LIM KOK TIONG		
Make/Model:	TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)	Vehicle Reg. Date:	01/09/2016
Vehicle Colour:	BLACK		
Engine No:	1ZRY330793	Chassis No:	MR053REH104557369
Odometer:	70265 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	20		
Description of Accident/Loss	REFER TO ATTACHMENT		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

COST OF CLAIMS	Amount
Parts	27.50
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	27.50
+ GST 7.00% (S\$)	1.93
Nett Amount (S\$)	29.43
+ Previous Estimates (S\$)	12,343.95
Claim Total (S\$)	12,373.38

Generated using Merimen e-Claims Internet Estimation & Adjusting System

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2017 Sendback Est	24 Nov 2017 15:27 S\$13,036.40	27 Nov 2017 09:43 Edit Adj Rpt	S\$5,707.60 Edit Estimates	S\$5,707.60 View Rpt		Pending for Survey Report Cancel Case
Supp #1	10 Feb 2018 10:02	10 Feb 2018 10:25 S\$27.50	10 Feb 2018 10:25			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	SLF6325A	Date of Loss:	22/11/2017 06:00 - :59
Claim Type:	OD / MSC/V/17-001824	Policy/Cover Note No.:	MSD/VPCP/17-001233-00-181 (Comprehensive) Coverage: 01/06/2017 - 31/05/2018
		Excess:	S\$1,500.00
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/12/2017]		
Driver/Custodian:	LIM KOK TIONG (53 / Male), NRIC: S1631422F, Tel: +6593222310		
Adj Asg. Remarks:	Please revert.		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- MSIG_SG (26/02/2018): Alert - Adj Mandate Approved (S\$5707.60) - SLF6325A - Claim Handler: Joslin Lim
- MSIG_SG (30/11/2017): Alert - Adj Mandate Approved (S\$8045.60) - SLF6325A - Claim Handler: Joslin Lim

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SLF6325A (MSC/V/17-001824)

OD

Nov 22 2017 6:00AM

[HITACHI CAPITAL ASIA PACIFIC PTE LTD]

Hitachi Capital Asia Pacific Pte. Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)
View [View in Browser](#) ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)		Thumbnail Print
1	24/11/17 15:27	Repairer Estimates		Load HTM
2	10/02/18 10:25	Repairer Estimates Suppl. #1		Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	28/11/17 12:46	Adjuster Immediate Advice		Load HTM
2	26/02/18 13:09	Adjuster Immediate Advice		Load HTM
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
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Linked Accident Report Documents

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Assessment Reports			1 per page ▼	
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1	22/11/17 18:39	Accident Statement	1	Load HTM
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17022517/T1GBE2

Date: 06/03/2018

REFERENCE

Insured/Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD

Policy No: MSD/VPCP/17-001233-00-181

Date of Loss: 22/11/2017

Nature of Claim: OD

Claim No: MSC/V/17-001824

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF6325A

Make & Model: TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)

Engine No: 1ZRY330793

Reg. Date: 01/09/2016 (Man. Year: 2016)

Chassis No: MR053REH104557369

Colour: Grey

Odometer: 87719 km

Engine Capacity: 1598 cc

Market Value/New Car Price: S\$94,000.00

Sum Insured (S\$): **Market Value/New Car Price****CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Hankook 6 mm

Rear Left Side:

Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side:

Hankook 6 mm

*The above values represent the remaining tyre treads depth***COST OF CLAIMS**

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,973.90	2,817.60	4,156.30	59.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,090.00	2,890.00	3,200.00	52.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,063.90	5,707.60	7,356.30	56.31
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	11,563.90	4,207.60	7,356.30	63.61
+ GST 7.00/7.00% (S\$)	809.48	294.53	514.95	63.61
Nett Amount (S\$)	12,373.38	4,502.13	7,871.25	63.61

INSPECTION

Date of Assignment: 27/11/2017

Present Location:

Hitachi Capital Asia Pacific Pte. Ltd (HQ)

Date Inspected: 27/11/2017

Inspected At:

No 8 Fourth Lok Yang Road
Singapore 629705

Estimated Period of Repair: 10.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: LOW AI PHING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

3/6/2018

Adjuster Report

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Mar 2018)

Parts: 143 TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLF6325A)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Rear Bumper	Torn	180.00 F	*180.00 F
2	1		*Rear Bumper Inner Retainer RH/LH	O/S Necessary	80.00 F	*40.00 F
3	1		*Rear Bumper Outer Retainer RH/LH	O/S Necessary	56.00 F	*28.00 F
4	1		*Rear RH Reflector Light	Not Necessary	25.00 F	*- F
5	1		*Rear RH Fender	Buckled	380.00 F	*380.00 F
6	1		*Rear RH Fender Shield	Deformed	25.00 F	*25.00 F
7	10		*Rear RH Fender Shield Clips	Necessary	15.00 F	*15.00 F
8	1		*Rear Windscreen Moulding (NPA)	Necessary	-	-
9	1		*Sealant	Necessary	50.00 FS	*50.00 FS
10	1	REPAIR	*Rear RH Inner Wheel House (NPA)	Repair	-	-
11	1		*Rear RH Door	Bent	450.00 F	*450.00 F
12	1		*Rear RH Door Sticker Set	Necessary	25.00 F	*25.00 F
13	1		*Rear RH Door Hander	Cut	95.00 F	*95.00 F
14	1		*Rear RH Door Hander Retainer	Necessary	30.00 F	*30.00 F
15	1		*Rear RH Door Chrome Moulding	Not Necessary	55.00 F	*- F
16	1		*Rear RH Door Weatherstrip	Not Necessary	55.00 F	*- F
17	2		*Rear RH Door Hinge Top / Bottom	Not Necessary	60.00 F	*- F
18	1		*Rear RH Door Checker	Not Necessary	60.00 F	*- F
19	1		*Rear RH Lower Pillar (NPA)	Repair	-	-
20	1		*Rear RH Door Inner Board	Not Necessary	600.00 F	*- F
21	1		*Rear RH Door Lock	Not Necessary	185.00 F	*- F
22	1		*Rear RH Door Power Window Regulator 1set	Not Necessary	210.00 F	*- F
23	1		*Rear RH Lower Pillar and Muller Cutter (NPA)	Not Necessary	-	*- F
24	1		*Driver Door	Bent	450.00 F	*450.00 F
25	1		*Driver Door Hander	Cut	130.00 F	*95.00 F
26	1		*Driver Door Hander Retainer	Not Necessary	25.00 F	*- F
27	2		*Driver Door Hinge Top / Bottom	Repair	70.00 F	*- F
28	1		*Driver Door Checker	Not Necessary	55.00 F	*- F
29	1		*Driver Door Inner Board	Not Necessary	770.00 F	*- F
30	1		*Driver Door Weatherstrip	Not Necessary	70.00 F	*- F
31	1		*Driver Door Power Window Regulator 1set	Not Necessary	120.00 F	*- F
32	1		*RH Wing Mirror Cover	Broken	35.00 F	*35.00 F
33	1		*Front RH Fender	Repair	190.00 F	*- F
34	1		*Front RH Fender Logo	Necessary	18.00 F	*18.00 F
35	1		*Front RH Fender Quarter Garnish	Cut	25.00 F	*25.00 F
36	1		*Rim (R16) (FRT RH (CUT))	RearO/SCut/FrtO/SNotConsistent	900.00 F	*320.00 F
37	2		*Tyre Hankook 205/55/R16	Not Necessary	600.00 FS	*- FS
38	1	REPAIR	*Bonnet (NPA)	Not Necessary	-	-

Report was unsubmitted during this print-out.

3/6/2018

Adjuster Report

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	1	REPAIR	*Driver Door Center Pillar (NPA)	Repair	-	-
40	1		*RH Wing Mirror 1set	Broken	280.00 F	*280.00 F
<u>Supplementary #1</u>						
41	1		*Driver door sticker	Necessary	25.00 F	*25.00 F
F=Franchise part. S=SpcNett.						
Sub Total (S\$)					6,399.00	2,566.00
+ Margin on L,N Items 10.00/10.00% (S\$)					574.90	251.60
Total Parts (S\$)					6,973.90	2,817.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	3,000.00	1,200.00
2	Putty, blend and paint affected area	New	2,000.00	1,200.00
3	Check Wiring, re-align headlamps and ensure proper function	New	80.00	30.00
4	Remove & reinstall bumper sensors	New	120.00	30.00
5	Conduct four wheel alignment / side slip test	New	180.00	80.00
6	Remove, replace & balance rim / tire	New	80.00	30.00
7	Remove & re-install Rear Fender Windscreen	New	180.00	120.00
8	Transfer door lock & mechanism to new door	New	300.00	120.00
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00	80.00
Gross Labour Cost (\$\$)			6,090.00	2,890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >