

Surveys: *James*

REF: NS/INC17022482 / R1062

22920

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: SL 7584T
 Policy No: 50 8758 8097-01 13-10-17
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SMB 3116R Yr Regn: 2014 / mmr
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: MAN NL 320F (A22) c.c. 10518
 Colour: MMT A/C: Insured / Std / NI / NA
 Sp.Reading: 246423 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WMAA 22230700/1980
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 275/70R225
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or CONTINENTAL
 Front: _____ Rear: _____
 R/Bal. 8 mm R/Bal. 8/8 mm
 L/Bal. 8 mm L/Bal. 8/8 mm
 D.O.A. 13/11/17 D.O.I. 23/11/17
 Survey held at SMRT
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
PAT 013
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SMB 3116R - X
	SL 7584T - X
	US \$140, 2 days, Cred \$ 2684.50, 66%
	RECEIVED 01 DEC 2017

Date/Time, File Pass to? 11/12/17 ☐ : Preli. Report ☐ : Final Report
 Date/Time, File Return to? _____
 Days Of Repair: 2
 Resurvey No. of Trip: 1
 Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Invs (\$) ☐ : Weekend (\$) ☐ : S + RS, SI
 Survey Fee: 160
 Transportation: _____
 Photos: _____
 Others: _____
 Report Format: TP
 Lump Sum / I.B.I. (\$) 1400
 TOTAL 160



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022482/R1qb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 25-11-2017

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLS 7584T	Veh. Inspected	SMB 3116R
Policy No.	5087588097-01	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	13/11/2017	Inspection Date	23/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Reference No. : NS/INCL/2022482/Klgb
Policy Type: OD / (TP) TP RES / TL / EVA

Typist

[illegible]

The image shows a handwriting practice sheet. The left side features a vertical column of 12 boxes, each containing a cursive lowercase letter 's' for tracing. The right side consists of a blank grid of 12 rows and 2 columns, intended for independent practice of the cursive 's'.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
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✓	
✓	

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Case Handler Chen Date 01/28/17

Date _____

21/05/2014

TP Claims against NTUC Income: Follow-Through Survey

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Time of Accident	Estimate	Tentative repair cost
1	MT/0969741-002	SMRT BUSES LTD	SMB 3116R	SLS 7584T	13/11/2017	19:05	\$1,942.78	\$1,400.00
2	MT/0967718-002	COMFORT TRANSPORTATION PTE LTD	SH 7099C	GBE 9079P	29/10/2017	13:30	\$8,465.91	\$5,427.88
3	MT/0964897-002	SMRT BUSES LTD	SMB 3601G	SLQ 8616P	9/10/2017	9:42	\$1,660.00	\$976.00

Claim received from LKK Auto

eBaoTech

General Claim

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Policy Query

Policy No. Date of Accident

Vehicle No. (For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5087588097-01	LUMENS AUTO PTE LTD	201426961K	GFT	Third Party	SLS7584T	SLS7584T	13/10/2017	

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	2292D
Vehicle Details	
Vehicle No.	SMB3116R
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	MAN
Vehicle Model	NL320F (A22)
Primary Colour	Multi-Colour
Manufacturing Year	2013
Engine No.	50334860243476
Chassis No.	WMAA22ZZ3D7001980
Maximum Power Output	-
Open Market Value	\$253,818.00
Original Registration Date	03 Mar 2014
First Registration Date	03 Mar 2014
Transfer Count	0
Actual ARF Paid	\$0.00
Intended PARF Rebate Details	
PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
Intended COE Rebate Details	
COE Rebate Amount	\$0.00
Total Rebate Amount	\$0.00

The information contained herein is correct as at 01 Dec 2017

OK



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/11/2017 08:48
Date Of Accident	13/11/2017 19:05
Exact Location Of Accident	JUNCTION OF WOODLANDS DR50 AND WOODLANDS DR 42
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB3116R
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64823888

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	BUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

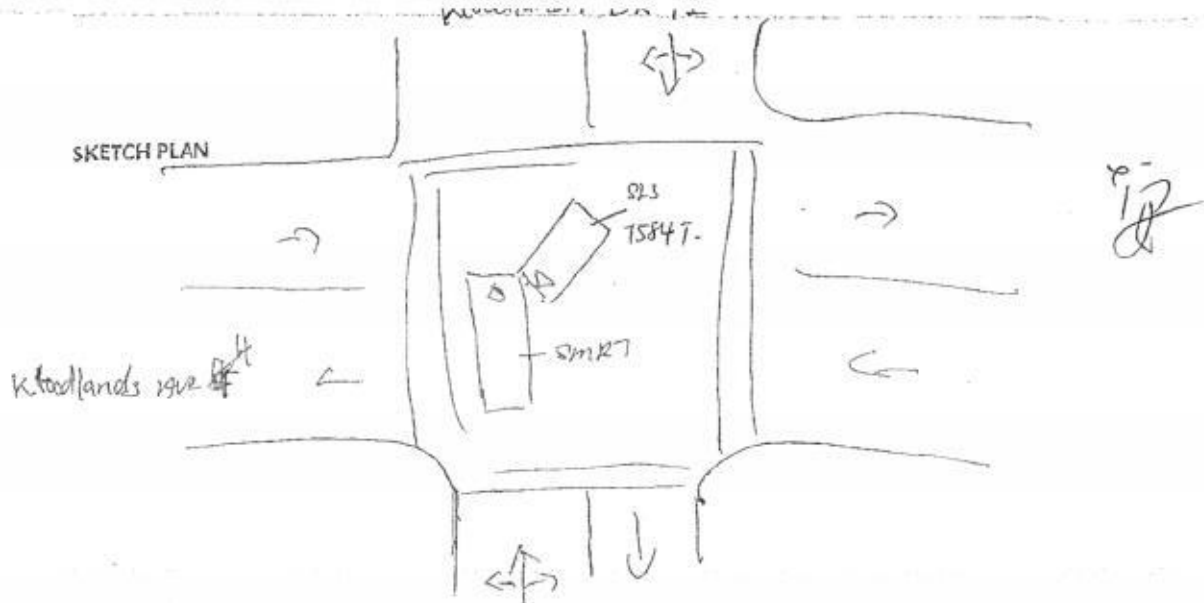
Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-17087563MFBP
Cover Note Number	

Driver

Name of Driver	AN YUNZHI
NRIC No	G2952642M
Date Of Birth	09/12/1989
Occupation	OUTDOOR
Date Of Driving Pass	03/07/2017
Driving Experience	0 YEAR AND 4 MONTH
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Name	LIN HONG FENG
Approximate Age	
Injuries Sustain	LEFT FACE INJURED
Injured person in which vehicle?	SLS7584T
Were seat belts worn?	
Was injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Sketch Plan Pg. 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Woodlands D50

pls refer to G14 report

DECLARATION

I/We declare that the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

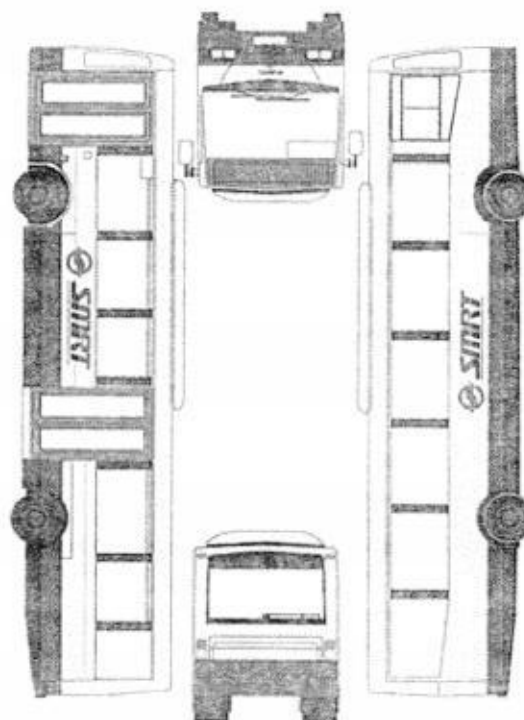
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB3116R
 Ref. No : BUS/11/17/7021
 Reg. Date : 16/11/2017
 Vehicle Type : BUS -12M
 Make : MAN
 Model : MAN
 Name of Driver : An Yunzhi
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 13/11/2017 07:02:00 PM
 Accident Reported Date / Time : 14/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : IDAC
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC,if any :
 SMB3116R - FRONT RIGHT PORTION
 SLS7584T (TP) - INSURED WITH NTUC
 Prepared Date : 16/11/2017 07:09:28 PM



Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	530.00
Total Labour	795.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	446.00	324.00
Total Spray Painting & Panel Beating	446.00	324.00

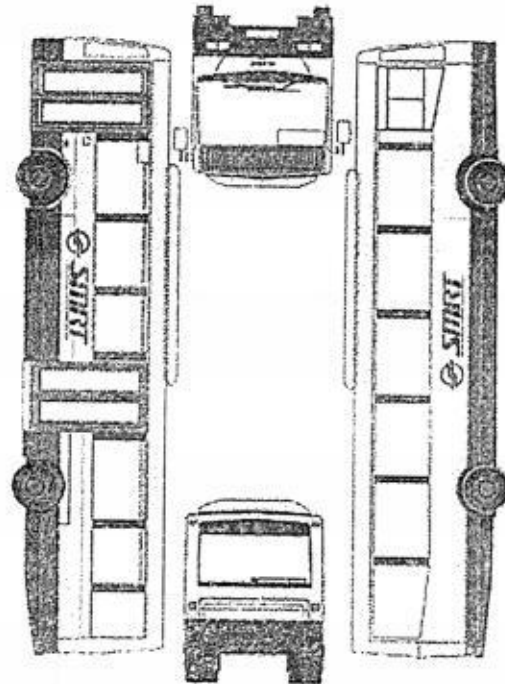
Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB3116R
Ref. No : BUS/11/17/7021
Reg. Date : 03/03/2014
Vehicle Type : BUS -12M
Make : MAN
Model : MAN
Name of Driver : An Yunzhi
Type of Accident : SIDE SWIPE
Date / Time of Accident : 13/11/2017 07:02:00 PM
Accident Reported Date / Time : 14/11/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : IDAC
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093260
Special Instruction to ARC, if any :
SMB3116R - FRONT RIGHT PORTION
SLS7584T (TP) - INSURED WITH NTUC
Prepared Date : 16/11/2017 07:09:28 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WMAA22ZZ3D7001980

Mileage : 0

Work Shop : Internal

Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 795.00	530.00
Total Spray Painting Charges	: 446.00	324.00
Total Material Charges	: 701.78	701.78
Other Charges	: 0.00	-150.00
TOTAL	: 1,942.78	1,405.78
Lum Sum Total	: 1,950.00	1,400.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	: Goh Kok Khoon	Rasul
Arc / Surveyor Sign Off Date	: 23/11/2017 02:02:58 PM	23/11/2017 02:14:05 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/11/2017 12:51:19 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	530.00
Total Labour	795.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	446.00	324.00
Total Spray Painting & Panel Beating	446.00	324.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	0.00	-150.00
Total Other Costs	0.00	-150.00

102450

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
F01001-CW266		6010152	FRONT HEADLAMP PANEL RH	1	974.70	10.00	877.23	Replace	Replace	No <i>RA</i> ✓
F01001-CW263		6010154	FRONT FLAP	1	1,868.80	100.00	0.00	Repair	Repair	No <i>R</i>
TOTAL MATERIALS							877.23	877.23		
TOTAL MATERIALS(Discounted)							701.78	701.78		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

877.23

854.00

1731.23

20%

1384.98

43- 1,400

2 days

4084.50



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022482/R1qbe2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 01-12-2017

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLS 7584T	Veh. Inspected	SMB 3116R
Policy No.	5087588097-01	Coverage (\$)	0.00
Claim No.	MT/0969741-002	Excess (\$)	0.00
Assign From		Assign Date	23/11/2017

2. Vehicle Particulars & Condition

Make & Model	MAN NL NL320F (A22)	c.c	10518
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WMAA22ZZ3D7001980	Colour	MULTI COLOUR
Odometer	246423	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	CONTINENTAL	8 mm
L/H Front Tyre	275/70 R22.5	CONTINENTAL	8 mm
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	8/8 mm
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	8/8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	13/11/2017	Inspection Date	23/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 3116R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>	CRACKED TO REPAIR SEE LABOUR		
1	FRONT HEADLAMP PANEL RH (DISC 10%)		974.70	877.23
1	FRONT FLAP		1,868.80	-
			2,843.50	877.23
	<u>LABOUR</u>			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF FRONT FLAP.		795.00	530.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		446.00	324.00
		1,241.00	854.00	
GRAND TOTAL			4,084.50	1,731.23
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,400.00

Report Ref No. NS/INC17022482/R1qbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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