

INS CASE OWNER:

Chee Heng

CC 3/AIG1702 2462 / A haz

LEK:

IDAC:

Surveyor:

AOKIMAN

DOI:

ASSIGNMENT

28/11/17

Date / Time:

24/11/17

Registered in Merimen:

24/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

GSD 17912

Claim No.:

862048938856

Name of Insured:

GU ZAO REN TAIWAN PARTRIDGE

Policy No.:

700334952

Insured Tel No.:

HP:

Make / Model:

GSD 17912

Excess Sec II:SS

D.O.A.:

22/11/17

Place of Accident:

ALONG STILL ROAD

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: HONG BAN SENG

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.: 9090 8615

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKS 91802



INSRS:

WSP: Premium Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
27/11/17 (VIC)	SKS 91802 - X ; GSD 17912 - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
27/11/17 @ 8PM	GROUP TO OLD (MAYBE) HE COMPLETED	Notification ltr (if non-pickup):	
	ACCIDENT BEHIND IN ROAD - BUNDLED TP.	Call OI:	27/11/17 - VIC
	INFORMED TP CALL, REPORTED TO OFFICE	After call ltr to OI:	
	IN AWAITS NCD ISSUES.	Documentation Check List: Handler Typist	
	BEHIND LIBRARY CUBIC LOUVER \$60/\$100	Notification ltr (if non-pickup)	
	TO MINIMIZE CON.	After call ltr to OI:	
	MINIMIZE.	Authorisation To Act:	
01/02/18	ORIGINAL TP LOW IN	Release Voucher:	
	TYPE REPORT FOR WHARTON APPROVAL	Final Repair Bill:	
	REPORT DONE	Car Rental Invoice:	
11/04/18	GROUP WHARTON RECEIVED BY BUNN/WHARTON.	Towing Invoice	
12/04/18	MG APPROVED WHARTON.	LTA / GIA:	
	CONFIRMING AMOUNT GROUP IS LOW.	Medical Bill:	
	ALL DONE IN ORDER	PIR:	
	TO CLOSE.	Mandate/Reject Instruction:	
	RECEIVED 12 APR 2018	LOD	
PRELIMINARY ADVICE	Date/Time:	Post-Repair Photos:	
	Sent By:	Others:	

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: \$14	\$5 9,396.80 ( 7 days) Reduction: 40 %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	
Repair Cost: COWERS	\$5 10,054.58		
Loss of Rental (LOR):	\$5 - ( days)		
Loss of Use (LOU):	\$5 480.00 x 8 ( days)		
Loss of Income (LOI):	\$5 - ( \$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	\$5 2.00		
Medical:	\$5 -		
Disbursement:	\$5 - (e.g. Tow/ Independent)		
Legal Cost	\$5 -		
Total:	\$5 10,536.58	Global Sum \$5: -	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 10,054.58	Name 1:	PREMIUM AUTOMOBILES PTE LTD
Payee 2: (Strike if N.A.)	\$5 480.00	Name 2:	EDMUND LOON KHIM WAH (EDMUND WEN SHAW)
Payee 3: (Strike if N.A.)	\$5 -	Name 3:	

REF:

170 22468 / Aha3

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop this \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 07 883 days Res: Yes or NoLump Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No:

SKS9180Z

Yr Regd:

2015 May

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan

cc

1395

Colour:

Red

A/C

Insured / Std / NI / NA

Sp. Reading

35737

T. Radio

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ8V2F1123364

Gen. Cond: Good / Fair / Poor / BurntSteering: Indr / Jammed / Leaked / Burnt orBrake: Indr / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

28/11/17

Survey held at

Premium

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

TP AIG.

Plp \$9,396.80  
CRD: \$6,160.20 (10%)

Data/Time: File Pass to?

☐

: Preli. Report

1)

: Final Report

Data/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

\_\_\_\_ \$ - \$ \_\_\_\_

Photo

Sheet

Add Fee:

☐
  
☐
  
☐
  
☐

Site Insp. \$

Interview \$

Tech. Invs \$

Weekend \$

Report Format:

Lump Sum / I.B.I. \$

Total



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022468/Aha3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 24-11-2017	
		Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBD 1791Z	Veh. Inspected	SKS 9180Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	22/11/2017	Inspection Date	28/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/1162/2017/JT  
Date : 14-Nov-17

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle number : 5 GBD 1791 Z

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Edmund Woon Khim Wah  
Address : 281 Joo Chiat Place  
#04-04  
Singapore 427962  
Telephone : HP +65 9387 5396  
Type of Claim : Third Party Claims  
Policy No. :  
Vehicle No : **SKS 9180 Z**  
Model Code : Audi A3 Sedan 1.4 TFSI 8V  
Model / Year : May-15  
Engine No : CZC 248525  
Chassis No : WAUZZZ8V2F1123364  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Allan Wu  
Accident Date : 22-Nov-17  
Place of Accident : Stil Road > ECP before Joo Chiat Place junction

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKS 9180 Z.

S/n	Nature of Jobs	Estimated Charges	Remark
1	To remove & transfer rear parking aid. Check function. Renew according to damages	S/N \$ 280.00 ✓	
2	To remove & transfer rear lid's convenience lock & wire harness for tail lights.	S/N \$ 280.00 ✓	
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipments.	\$ 480.00 ✓	
4	To dismantle rear bumper and rear lid. Cut out and weld rear outer, inner rear cross panels and connecting plates. Re-organize rear crash management components. Renew rear bumper and boot lid, align to position. Reinstall all parts removed.	\$ <del>3,600.00</del> 2250	
5	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chip treatments.	S/N \$ <del>2,200.00</del> 1650	
6	To carry out diagnostic check	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,032.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKS 9180 Z.

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
1	REAR BUMPER <i>Dented</i>	S 1,567.00	✓	1,253.60
2	REAR BUMPER GUIDE - LHS/RHS <i>3 new</i>	S 26.00	+	
3	REAR BUMPER LOCKING PIN	S 49.00	+	
4	REAR BUMPER REFLECTOR - LHS/RHS <i>new</i>	S 48.00	+	
5	REAR BUMPER SPOILER <i>Dented</i>	S 193.00	✓	154.40
6	REAR BUMPER LOWER GUIDE - LHS/RHS <i>new</i>	S 108.00	+	
7	REAR REINFORCEMENT BEAM <i>Not New</i>	S 481.00	~ X	
8	REAR BUMPER BRACKET <i>Not New</i>	S 20.00	~ X	
9	REAR PARKING AID <i>Not New</i>	S 415.00	~ X	
10	REAR LID <i>Dented</i>	S 2,225.00	✓	1,780.00
11	REAR LID HINGE - LHS/RHS <i>new</i>	S 434.00	+	
12	REAR WEATHERSTRIP <i>new</i>	S 167.00	+	
13	REAR LID LOCK <i>new</i>	S 165.00	+	
14	REAR LID STRIKER <i>new</i>	S 42.00	+	
15	PACKING ADHESIVE <i>new</i>	S 14.00	✓	11.12
16	AUDI EMBLEM <i>2 new</i>	S 105.00	-	84.00
17	"A3" EMBLEM	S 81.00	✓	64.72
18	"TFSI" EMBLEM	S 81.00	✓	64.72
19	REAR CROSS PANEL <i>Dented</i>	S 307.00	✓	245.60
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 6,528.00</b>		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKS 9180 Z.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	CROSS PANEL REINFORCEMENT <i>Repair</i>	\$ 622.00	X
22	CROSS PANEL CONNECTING PLATE - LHS/RHS <i>Repair</i>	\$ 244.00	X
23	CROSS PANEL TRIM <i>Replaced</i>	\$ 131.00	✓ 104.40
24	ACRYLIC SEALER <i>3</i>	S/N \$ 180.00	✓
25	CAVITY WAX <i>3</i>	S/N \$ 140.00	✓
26	STONE CHIP	S/N \$ 180.00	✓
27	SUNDRIES <i>New</i>	\$ 500.00	→ 2.24.
TOTAL SPARE PARTS CHARGES		: \$ 8,525.00	
TOTAL LABOUR CHARGES		: \$ 7,032.00	
GRAND TOTAL		: \$ 15,557.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.





# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian G  
Surveyed Date : 28/11/17.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 07 Days.

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/1162/2017/JT  
Date : 14-Nov-17

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle number : 5 GBD 1791 Z

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

7days - ok - jb - 15 Jan

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Edmund Woon Khim Wah  
Address : 281 Joo Chiat Place  
#04-04  
Singapore 427962  
Telephone : HP +65 9387 5396  
Type of Claim : Third Party Claims  
Policy No. :  
Vehicle No : **SKS 9180 Z**  
Model Code : Audi A3 Sedan 1.4 TFSI 8V  
Model / Year : May-15  
Engine No : CZC 248525  
Chassis No : WAUZZZ8V2F1123364  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Allan Wu  
Accident Date : 22-Nov-17  
Place of Accident : Stil Road > ECP before Joo Chiat Place junction

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKS 9180 Z.

S/n	Nature of Jobs		Estimated Charges	Remark
1	To remove & transfer rear parking aid. Check function. Renew according to damages	S/N \$	280.00	\$ 280.00
2	To remove & transfer rear lid's convenience lock & wire harness for tail lights.	S/N \$	280.00	\$ 280.00
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipments.	\$	480.00	\$ 480.00
4	To dismantle rear bumper and rear lid. Cut out and weld rear outer, inner rear cross panels and connecting plates. Re-organize rear crash management components. Renew rear bumper and boot lid, align to position. Reinstall all parts removed.	\$	3,600.00	\$ 2,250.00
5	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chip treatments.	S/N \$	2,200.00	\$ 1,650.00
6	To carry out diagnostic check	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 7,032.00	\$ 5,132.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKS 9180 Z.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,567.00	\$ 1,253.60
2	RAER BUMPER GUIDE - LHS/RHS	\$ 26.00	
3	REAR BUMPER LOCKING PIN	\$ 49.00	
4	REAR BUMPER REFLECTOR - LHS/RHS	\$ 48.00	
5	REAR BUMPER SPOILER	\$ 193.00	\$ 154.40
6	REAR BUMPER LOWER GUIDE - LHS/RHS	\$ 108.00	
7	REAR REINFORCEMENT BEAM	\$ 481.00	
8	REAR BUMPER BRACKET	\$ 20.00	
9	REAR PARKING AID	\$ 415.00	
10	REAR LID	\$ 2,225.00	\$ 1,780.00
11	REAR LID HINGE - LHS/RHS	\$ 434.00	
12	REAR WEATHERSTRIP	\$ 167.00	
13	REAR LID LOCK	\$ 165.00	
14	REAR LID STRIKER	\$ 42.00	
15	PACKING ADHESIVE	\$ 14.00	\$ 11.12
16	AUDI EMBLEM	\$ 105.00	\$ 84.00
17	"A3" EMBLEM	\$ 81.00	\$ 64.72
18	"TFSI" EMBLEM	\$ 81.00	\$ 64.72
19	REAR CROSS PANEL	\$ 307.00	\$ 245.60
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 6,528.00</b>	<b>\$ 3,658.16</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKS 9180 Z.

S/N	Parts Description	C/F	Damaged Parts & Prices	
			S/Nett	Remark
			\$	3,658.16
21	CROSS PANEL REINFORCEMENT		\$ 622.00	
22	CROSS PANEL CONNECTING PLATE - LHS/RHS		\$ 244.00	
23	CROSS PANEL TRIM		\$ 131.00	\$ 104.40
24	ACRYLIC SEALER	S/N	\$ 180.00	\$ 180.00
25	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
26	STONE CHIP	S/N	\$ 180.00	\$ 180.00
27	SUNDRIES		\$ 500.00	\$ 2.24
TOTAL SPARE PARTS CHARGES		:	\$ 8,525.00	\$ 4,264.80
TOTAL LABOUR CHARGES		:	\$ 7,032.00	\$ 5,132.00
GRAND TOTAL		:	\$ 15,557.00	\$ 9,396.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Vic (LKKAUTO)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 16 January, 2018 8:53 AM  
**To:** Boo seng yak; Adrian Ling (LKKAUTO); Vic (LKKAUTO); Carrine Leong; Nora Khai  
**Cc:** CS A Team; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: FINAL REVISION SKS9180Z - TP AIG - SURVEYED 28 NOV 17 \*\*\* LKK REF - CC3/AIG17022468/Aha3  
**Attachments:** PA11622017 - SKS 9180 Z - A3 SEDAN 1.4 TFSI 8V - REAR (AIG).xls; WhatsApp Image 2018-01-15 at 18.58.42.jpeg; WhatsApp Image 2018-01-15 at 18.58.43.jpeg

Dear Seng Yak,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Adrian/ Vic,*

*For your information and necessarily action please.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:[boojohnny@gmail.com](mailto:boojohnny@gmail.com)]

**Sent:** Monday, 15 January 2018 7:06 PM

**To:** Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Nora Khai <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>

**Subject:** FINAL REVISION SKS9180Z - TP AIG - SURVEYED 28 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$9396.80 @ 7 days of repairs.

B4 paint photos attached.

Your early closure is well appreciated.

Best regards - jb

## BREAKDOWN OF PAYMENT



Vehicle No: SKS 9180 Z

Accident on 22/11/2017 at STILL ROAD> ECP B4 JOO CHIAT PLACE JUNCTION

Involving vehicle/s GBD 1791 Z

1) Repair cost \$ 10,054.58 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 480.00 Payable to: EDMUND WOON KHIM WAH

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_





REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7236564Z



EDMUND WOON KHIM WAH  
(EDMUND WEN JIANHUA)

温剑华

Race

CHINESE

Date of Birth

25-09-1972

Sex

M

3355612

Country of Birth

SINGAPORE

2157888



NRIC No. S7236564Z



Blood Group

B+

Date of issue

20-06-1994

281 JOO CHIAT PLACE #04-04  
SINGAPORE 427962

NRIC No: S7236564Z

Date: 11/08/2012

No: 7160882

# Premium Automobiles



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: CC3/AIG17022468/ha3**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1162/2017/MAS

30 Jan 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SKS 9180 Z, Audi A3 SEDAN 1.4 TFSI**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKS 9180 Z**, claimant, **Mr. Edmund Woon Khim Wah**, please find the related document as per attached.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85012083 – S\$10,054.58
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of GIA search fee – S\$2.00
6. Loss of Use – S\$480.00 (S\$60.00 x 7 working days + 1 Sunday)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKB 2000 X

## Print Received Message

This mail is associated with :

**\*SKS9180Z (8620488388SG)**  
**[GBD1791Z]**  
TP  
EDMUND WOON KHIM WAH  
Nov 22 2017 4:00PM  
[Gu Zao Ren Taiwan Porridge]  
Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 12/04/2018 13:31 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10536.58) - SKS9180Z - Claim Handler: Loh, Chee-Heng

Approved:10536.58.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 NOVEMBER 2017

GU ZAO REN TAIWAN PORRIDGE  
NO. 391 CHANGI ROAD  
SINGAPORE 419840  
ATTN: TO THE MANAGEMENT

By Post and By Email

Dear Sir/Madam,

OUR REF : CC3/AIG17022468/ha3

YOUR REF : GBD 1791Z

ACCIDENT INVOLVING GBD 1791Z AND SKS 9180Z ALONG STILL ROAD ON  
22.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKS 9180Z against your motor insurance policy.

Based on the accident report and accident scenario and all available information at hand, it was reported that your vehicle had rear-ended to the Third Party vehicle SKS 9180Z. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

c.c. [guzaoren@gmail.com](mailto:guzaoren@gmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 27 November, 2017 5:37 PM  
**To:** guzaoren@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: GBD 1791Z\_ACCIDENT INVOLVING GBD 1791Z AND SKS 9180Z ALONG STILL ROAD ON 22.11.2017



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 NOVEMBER 2017

**GU ZAO REN TAIWAN PORRIDGE  
NO. 391 CHANGI ROAD  
SINGAPORE 419840  
ATTN: TO THE MANAGEMENT**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG17022468/ha3**

**YOUR REF : GBD 1791Z**

**ACCIDENT INVOLVING GBD 1791Z AND SKS 9180Z ALONG STILL ROAD ON 22.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKS 9180Z against your motor insurance policy.

Based on the accident report and accident scenario and all available information at hand, it was reported that your vehicle had rear-ended to the Third Party vehicle SKS 9180Z. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, MR. EDMUND WOON KHIM WAH (the third party claimant) of 281 JOO CHIAT PLACE  
#04-04 SINGAPORE 427962 (address), owner of SKS 9180 Z (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SKS 9180 Z that was damaged pursuant to the accident which occurred on 22/11/2017  
(date) along STILL ROAD > ECP B4 JOO CHIAT PLACE JUNCTION (location) involving vehicle no/s  
GBD 1791 Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 20 (day) of DEC (month) 2017 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,054.00 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SKS 9180 Z that was damaged pursuant to the accident which occurred on 22/11/2017 (date) along STILL ROAD > ECP B4 JOO CHIAT PLACE JUNCTION (location) involving vehicle no/s GBD 1791 Z. This is pursuant to the inspection conducted on 28/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MR. EDMUND WOON KHIM WAH (EDMUND WOON KHIM WAH) ("the third party claimant") of vehicle no. SKS 9180 Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKS 9180 Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 04 (month) 2018 (year)

  
LKK

Signed by appointed surveyor

  
[Signature]

Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
301 Alexandra Road  
Singapore 159938  
Main Telephone: 6386 2223  
Main Telefax: 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone: 6388 2223  
Telefax: 6475 1823

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408653  
Telephone: 6189 2113

**Customer Service**  
Service Appointment: 6386 2123  
24-hour Breakdown Service: 9428 1233  
Email: customer.care@premiumauto.com.sg

## INSURANCE INVOICE

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 14:57

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012083 Date : 24/01/2018 Order : SKS91802 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKS91802 (V 26240) Regn Date: 14/05/2015 Mileage: 36368 WIP No.: 46172

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V2F1123364 Engine: CZC 248525 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine ( )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE & TRANSFER REAR PARKING AID. CHECK FUNCTION. RENEW ACCORDING TO DAMAGES.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE & TRANSFER REAR LID'S CONVENIENCE LOCK & WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS ELECTRICAL AND AUDIO EQUIPMENTS.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD REAR OUTER, INNER REAR CROSS PANELS AND CONNECTING PLATES. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. RENEW REAR BUMPER AND BOOTLID, ALIGN T POSITION. REINSTALL ALL PARTS REMOVED.	2250.00	1.00	2,250.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR LID AND END PANELLING	1650.00	1.00	1,650.00

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6886 2222  
Main Telefax: 6471 3722

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone: 6886 2222  
Telefax: 6471 3722

Ubi Service Centre  
25 Ubi Road 1  
Singapore 408020  
Telephone: 6308 2222

Customer Service  
Service Appointment:  
24 Hour Breakdown Service  
Email: customer.care@premiumauto.com.sg  
6886 2222  
6828 1233

**INS TAX INVOICE**

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 14:57

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012083 Date : 24/01/2018 Order : SKS91802 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKS91802 (V 26240) Regn Date: 14/05/2015 Mileage: 36368 WIP No.: 46172

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V2F1123364 Engine: CZC 248525 Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine ( )

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENTS. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK. M:	500.00	1.00	500.00
X	ABV5807521B	TO SUPPLY ACRYLIC SEALER, CAVITY WAX AND STONE CHI			
X	ABV5827025F	SPOILER Less 820%	1.00	193.00	154.40
X	ABV5807067A GRU	LID Less 820%	1.00	2225.00	1,780.00
X	ABV5813307	COVER Less 820%	1.00	1567.00	1,253.60
X	ABX0853737A 22Z	REAR APRON Less 820%	1.00	307.00	245.60
X	ABP0853741 22Z	INSCRIPTION 'TFSI' Less 820%	1.00	80.90	64.72
X	ABV7853742 22Z	INSCRIPTION 'A3' Less 820%	1.00	80.90	64.72
X	ABD0853419F	AUDI SIGN Less 820%	1.00	105.00	84.00
X	ABT0827310	PACKING Less 820%	1.00	13.90	11.12
X	ABV5863471A 4PK	NUT Less 820%	2.00	1.40	2.24
X		TRIM PANEL (V) Less 820%	1.00	130.50	104.40

Parts 3,754.80  
Labour 0.00  
Sublet 5,632.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 9,396.80

7% GST 657.78

Grand Total 10,054.58



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-17-175727  
Date of Request: 23/11/2017

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 23/11/2017  
Enquiry By Norazima Binte Khairuddin  
TP Vehicle No. GBD1791Z  
Accident Date 22/11/2017

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD1791Z	AIG Asia Pacific Insurance Pte. Ltd.	22/07/2017-21/07/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-175727  
Date of Request: 23/11/2017

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 23/11/2017  
Enquiry By Norazima Binte Khairuddin  
TP Vehicle No. GBD1791Z  
Accident Date 22/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		28 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$59,396.80</b> <a href="#">Edit Estimates</a>	<b>\$59,396.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Gu Zao Ren Taiwan Porridge, Co. Reg. No.: 53047964L								
Main Claimant:	EDMUND WOON KHIM WAH, ID: 57236564Z								
Vehicle Reg. No.:	SKS9180Z	Date of Loss:	22/11/2017 16:00 ~ :59 [30 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8620488388SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	GBD1791Z	Policy No. (Claimant):	-						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/12/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (12/04/2018): Alert - Adj Mandate Approved (\$10536.58) - SKS9180Z - Claim Handler: Loh, Chee-...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents


































\*SKS9180Z (8620488388SG)  
[GBD1791Z]

TP

EDMUND WOON KHIM WAH

Nov 22 2017 4:00PM

[Gu Zao Ren Taiwan Porridge]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
2	19/01/18 11:33	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
4	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
5	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
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28	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
29	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
30	19/01/18 11:33	General View	 Load JPG	<input checked="" type="checkbox"/>
31	22/01/18 10:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	22/01/18 10:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/11/17 19:26	TP GIA REPORT		Load PDF	
2	27/11/17 17:34	LETTER TO OI		Load PDF	
3	27/11/17 17:37	EMAIL TO OI		Load PDF	
4	29/11/17 11:41	TP ESTIMATE- MARKED		Load PDF	
5	20/02/18 11:40	GIA SEARCH		Load PDF	
6	13/04/18 12:31	WORKSHOP INVOICE		Load PDF	
7	13/04/18 12:31	AUTHORISATION TO ACT FORM		Load PDF	
8	13/04/18 12:31	Release Voucher		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/11/17 09:29	OI GIA report		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div></div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBD1791Z (Insd veh)	Model:	AUDI A3 1.4 SEDAN TFSI
	SKS9180Z (TP veh)		(AMBIENTE) (A)
Date of Accident:	22/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	16,645.99
Final Repair Cost	:	\$	10,054.58
Loss of Use	:	\$	480.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	10,536.58

8.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 27

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 10,056.58
2)	Edmund Woon Khim Wah (Edmund Wen Jianhua)	:	\$ 480.00
3)		:	\$

JOANNE LEE KHANG MIN

13 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022468/AHA3Q2

Date: 13/04/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

**Claimant Vehicle No :** SKS9180Z

**Insured Vehicle No :** GBD1791Z

Date of Loss: 22/11/2017

Nature of Claim: TP

Claim No: 8620488388SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKS9180Z**

Make &amp; Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)

Engine No: CZC248525

Reg. Date: 14/05/2015 (Man. Year: 2015)

Chassis No: WAUZZZ8V2F1123364

Colour: Red

Odometer: 35737 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,525.00	4,264.80	4,260.20	49.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,032.00	5,132.00	1,900.00	27.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>15,557.00</b>	<b>9,396.80</b>	<b>6,160.20</b>	<b>39.60</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,088.99</b>	<b>657.78</b>	<b>431.21</b>	<b>39.60</b>
<b>Nett Amount (S\$)</b>	<b>16,645.99</b>	<b>10,054.58</b>	<b>6,591.41</b>	<b>39.60</b>
<b>+ Loss of Use (8.0 x S\$60.00/day) (S\$)</b>		<b>480.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>10,536.58</b>		

### INSPECTION

Date of Assignment: 28/11/2017

Date Inspected: 28/11/2017 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 7.0 days

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**Adjuster:** ADRIAN LING**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,567.00 FS	*1,253.60 FS
2	2		*REAR BUMPER GUIDE-LHS/RHS	Not Necessary	26.00 FS	*- FS
3	1		*REAR BUMPER LOCKING PIN	Not Necessary	49.00 FS	*- FS
4	2		*REAR BUMPER REFLECTOR -LHS/RHS	Not Necessary	48.00 FS	*- FS
5	1		*REAR BUMPER SPOILER	Deformed	193.00 FS	*154.40 FS
6	1		*REAR BUMPER LOWER GUIDE-LHS/RHS	Not Necessary	108.00 FS	*- FS
7	1		*REAR REINFORCEMENT BEAM	Not Necessary	481.00 FS	*- FS
8	1		*REAR BUMPER BRACKET	Not Necessary	20.00 FS	*- FS
9	1		*REAR PARKING AID	Not Necessary	415.00 FS	*- FS
10	1		*REAR LID	Dented	2,225.00 FS	*1,780.00 FS
11	2		*REAR LID HINGE-LHS/RHS	Not Necessary	434.00 FS	*- FS
12	1		*REAR WEATHERSTRIP	Not Necessary	167.00 FS	*- FS
13	1		*REAR LID LOCK	Not Necessary	165.00 FS	*- FS
14	1		*REAR LID STRIKER	Not Necessary	42.00 FS	*- FS
15	1		*PACKING ADHESIVE	Necessary	14.00 FS	*11.12 FS
16	1		*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
17	1		*A3 EMBLEM	Necessary	81.00 FS	*64.72 FS
18	1		*TSI EMBLEM	Necessary	81.00 FS	*64.72 FS
19	1		*REAR CROSS PANEL	Dented	307.00 FS	*245.60 FS
20	1		*CROSS PANEL REINFORCEMENT	Repair	622.00 FS	*- FS
21	2		*CROSS PANEL CONNECTING PLATE -LHS/RHS	Repair	244.00 FS	*- FS
22	1		*CROSS PANEL TRIM	Deformed	131.00 FS	*104.40 FS
23	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
24	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
25	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
26	1		*SUNDRIES	Necessary	500.00 FS	*2.24 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$)**      **8,525.00**      **4,264.80**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & TRANSFER REAR PARKING AID,CHECK FUNCTION .RENEW ACCORDING TO DAMAGES	New	280.00	280.00
2	TO REMOVE & TRANSFER REAR LIDS CONVENIENCE LOCK & WIRE HARDNEE FOR TAIL LIGHTS	New	280.00	280.00
3	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS ,BATTERY MANAGER ,FUSE AND RELAY TRAYS ,ELECTRICAL AND AUDIO EQUIPMENTS	New	480.00	480.00
4	TO DISMANTLE REAR BUMPER AND REAR LID .CUT OUT AND WELD REAR OUTER ,INNER REAR CROSS PANELS AND CONNECTING PLATES .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .RENEW REAR BUMPER AND BOOT LID ,ALIGN TO POSITION .REINSTALL ALL PARTS REMOVED	New	3,600.00	2,250.00
5	TO RESPRAY REAR BUMPER ,REAR LID AND END PANELLING .TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENTS	New	2,200.00	1,650.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>7,032.00</b>	<b>5,132.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >