

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 1 February, 2018 10:21 AM
To: Claims
Cc: Asher Sng (LKKAUTO); mastura@premiumauto.com.sg; Vic (LKKAUTO); Admin A
Subject: RE: LOD - Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3
Attachments: SAftersales18013014040.pdf

Without Prejudice

Dear Mastura,

Received with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 30 January, 2018 2:19 PM
To: Vic (LKKAUTO); 'Claims Department'
Cc: Asher Sng (LKKAUTO); mastura@premiumauto.com.sg
Subject: LOD - Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD by hand to Adrian shortly.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. mastura@premiumauto.com.sg **w.** www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 28 November 2017 8:25 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3

Dear Vic,

Thank you for the Direct Settlement.

We accept 100% DS in our clients favour.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 27 November, 2017 5:06 PM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3

Your Ref: SKS 9180Z

“WITHOUT PREJUDICE”

Our Ref: CC3/AIG17022468/ha3

Dear Jeffery,

ACCIDENT INVOLVING VEHICLES GBD 1791Z AND SKS 9180Z ON 22/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

We propose LOU/R @ \$60/\$100 daily (subject to our principal's approval).

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Vic (LKKAUTO)

Sent: Monday, 27 November, 2017 8:33 AM

To: 'Claims Dept'

Cc: Asher Sng (LKKAUTO); Admin A; assignments; Vic (LKKAUTO)

Subject: RE: Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3

Without Prejudice

Dear Jeffery,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 27 November, 2017 8:22 AM

To: Shirley Hiew (LKK Auto)

Cc: Zayyer (LKKAuto); Asher Sng (LKKAuto); Vic (LKKAuto); Vic (LKKAuto); Asher Sng (LKKAuto); Admin A; assignments

Subject: RE: Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3

Dear all,

Any update on the liability clearance for this case?

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 24 November, 2017 7:31 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: Zayyer (LKKAuto) <zayyer@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017 *** LKK REF - CC3/AIG17022468/ha3

Dear Jeffery,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at DID: 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 24 November, 2017 5:56 PM
To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>
Cc: claims@premiumauto.com.sg; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Accident between SKS 9180 Z and your insured GBD 1791 Z (AIG) on 22/11/2017

Dear all,

Kindly assist in the liability clearance for the above mentioned vehicle.

We propose for 100% Direct Settlement in our clients favour.

Herein attach the GIA report and estimate for your kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

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